



# *City of Miami Gardens*

## **DISABILITY RESOURCE DIRECTORY**



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***If you believe that any of the information contained herein is inaccurate or misleading, or if you would have to have your organization included, please send comments to: [ADA@miamigardens-fl.gov](mailto:ADA@miamigardens-fl.gov).***

## **AARP (American Association of Retired Persons)**

*AARP is the nation's largest organization advocating for seniors. It offers a number of programs, materials and products for seniors.*

AARP Florida office

3350 SW 148th Avenue, Suite #120

Miramar, FL 33027

Phone: (954)-499-4132

Fax: (954)-438-7871

E-Mail: [flaarp@aarp.org/](mailto:flaarp@aarp.org/)

Website: <http://www.aarp.orgfl/>

Opa-Locka Chapter  
Helen Miller Center  
2331 NW 143rd Street  
Opa Locka, FL 33054-3775  
Fourth Tuesday 11:00a.m.

## **ABANDONED PROPERTY**

Florida Department of Financial Services - Bureau of Unclaimed Property

*To find out if the State of Florida is holding unclaimed property that belongs to you.*

200 East Gaines Street

Tallahassee, Florida 32399

Phone: 1-(850)-413-5555

Toll Free: 1-(888)-258-2253 Florida

E-Mail: [funclaim@fldfs.com/](mailto:funclaim@fldfs.com/)

Website: <http://www.fltreasurehunt.org/>

## **ABLE TRUST**

Florida Governor's Alliance for the Employment of Disabled Citizens

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone: 1-(850)-224-4493 (Voice/TTY)

Fax: 1-(850)-224-4496  
E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)  
Technology and Assistive Services  
Phone: 1-(850)-487-3278  
Website: [www.faast.org](http://www.faast.org)

## **ABUSE PREVENTION & CRISIS INTERVENTION**

**The Children's Trust of Miami-Dade County**  
*The Trust, public agency funded through taxes, funds children-related services in Miami-Dade County across and within the areas of health, safety, development and to promote increased parental and community involvement on behalf of all children through grants. The 211 helpline serves as the central clearinghouse for health and social services in our community by providing assessment of need and crisis counseling.*

4500 Biscayne Boulevard, Second Floor  
Miami, FL 33137  
Phone: (305)-571-5700  
Fax: (305)-571-5716  
Crisis Counseling Hotline Dial: 2-1-1  
Website: <http://www.thechildrenstrust.org/>

**The Family Source of Florida Parent Helpline**  
*Toll-free 24 hour counseling service for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.*

345 Office Plaza Drive  
Tallahassee, FL 32301  
Admin Phone: 1-(850)-488-5437  
Toll Free: 1-(800)-352-5683  
E-Mail: [info@familysource.org/](mailto:info@familysource.org/)  
Website: <http://www.familysource.org/>

**Miami-Dade County Government Information and Services**  
*One number to call for all non-emergency government questions about Miami-Dade County services. (Tax bills, building permits, stray dogs, etc. 24-hour information during emergency events such as hurricanes, etc. Answers in English, Spanish and Creole, 7 days a week, Monday - Friday 6 a.m. to 10 p.m. and on Saturday and Sunday from 8 a.m. to 8 p.m.*

Phone Dial: 3-1-1

Telephone Directory General Information Dial: 4-1-1 (Fee charged)

## Florida Telecommunications Relay, Inc.

*Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).*

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Cr)

<http://www.ftri.org/index.cfm/go/public.view/page/3>

Local Emergency police and medical response: Dial: 9-1-1

Hearing/Voice Carry-Over (HCO): 1-(800)-955-8771

## Florida Department of Children and Families Hotline

*Accepts reports of abuse, neglect and exploitation of Children and vulnerable adults (elderly and disabled) and Self-neglect by vulnerable adults.*

Business Office (Tallahassee)

Phone: 1-(850)-487-4332

Abuse Hotlines

Toll Free: 1-(800)-962-2873

TDD: 1-(800)-453-5145

Fax: 1-(800)-914-0004

Website: <http://www.dcf.state.fl.us/abuse/>

## National Sexual Assault Hotline

*RAINN operates the National Sexual Assault Hotline and carries out programs to prevent sexual assault, help victims and ensure that rapists are brought to justice.*

Rape, Abuse & Incest National Network

2000 "L" Street NW, Suite #406

Washington, DC 20036

Phone: 1-(202)-544-1034

Toll Free: 1-(800)-656-4673, Ext. #3

Hotline: 1-(800)-656-HOPE

Fax: 1-(202)-544-3556

E-Mail: [info@rainn.org/](mailto:info@rainn.org/)  
Website: [info@rainn.org/](http://www.rainn.org/)

### Switchboard of Miami Helpline

*Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.*

701 SW 27th Avenue, Suite #1000

Miami, FL 33135

Administrative Office: (305)-358-1640

Administrative Fax: (305)-377-2269

24-Hour Helpline: (305)-358-4357

24-Hour TTY/TDD: (305)-644-9449

Helpline Fax: (305)-644-1292

Hotline: 1-(800)-656-HOPE

Website: <http://www.switchboardmiami.org/index.html>

### ABUSED DEAF WOMEN'S ADVOCACY SERVICES

*ADWAS is committed to providing services to Deaf and Deaf-Blind victims of sexual assault and/or domestic violence. Website has much useful information.*

8623 Roosevelt Way NE

Seattle WA 98115

Phone: 1-(206)-726-0093 (TTY)

Fax: 1-(206)-726-0017

E-Mail: [adwas@adwas.org/](mailto:adwas@adwas.org/)

Website: <http://www.adwas.org/>

### ACCESS BOARD, U.S. (See: *United States Access Board*)

### ACCESS FOR THE DISABLED

*Strives to improve access for the disabled to public accommodations throughout Florida.*

4630 N. University Drive

Coral Springs, FL 33067

Phone: 1-(954)-663-2253

E-Mail: [info@disabilitynetwork.org](mailto:info@disabilitynetwork.org)

### ACCESSIBLE TECHNOLOGY & OTHER ACCOMMODATION TOOLS

*Websites and phone numbers that provide information on making sites and technology accessible for people with disabilities.*

Access through Sign Language

P O Box 570289

Orlando, FL 32857

Phone: 1-(407)-382-3823

Fax: 1-(407)-382-0683

TTY: 1-(407)-382-0999

Access to Recreation, Inc.

*Dealer in pool lifts, all terrain wheelchairs, wheel chair ramps, shower chair, beach wheelchairs, standing frame, patient lift, etc.*

8 Sandra Court

Newberry Park, CA 91320

Phone: 1-(800)-634-4351

Website: <http://www.accesstr.com/>

Access Wheels, Inc. (See: *Wheelers of Miami* below)

ADA & IT Technical Assistance Centers (See: *DBTAC* below)

Air Trek, Inc.

*24 hour, high quality, cost effective, domestic and international aeromedical transportation aboard advanced life support equipped jet and pressurized twin engine aircraft.*

28000-A5 Airport Road

Punta Gorda, FL 33982

Toll Free: 1-(800)-247-8735

Toll Free: 1-(800)-MED-JETS

Toll Free: 1-(800)-AIR-TREK

Phone: 1-(941)-639-7855

Fax: 1-(941)-639-3945

Website: <http://www.medjets.com/index.htm>

American Sign Language Services

*Interpreting Agency.*

1310 north Main Street, Suite #101

Kissimmee, FL 34744

Phone: 1-(407)-518-7900

Fax: 1-(407)-518-7903  
E-Mail: [aslservice@aol.com/](mailto:aslservice@aol.com/)

### Archimedes Project

*Run by Stanford University's Center for the Study of Language and Information, the website has research papers on the design of computer technology for people with disabilities.*

Anne Knight, Director of Communications  
Phone: 1-(650)-723-1710  
E-Mail: [knightwrite@pacbell.net/](mailto:knightwrite@pacbell.net/)  
Website: <http://archimedes.stanford.edu>

### Avis Rental Cars

*Avis Cares program provides a full range of products and services for drivers or passengers with disabilities.*

Toll Free: 1-(888)-TRY-HARDER (897-4273) Passengers with disabilities  
Toll Free: 1-(800)-331-1212  
TTY/TDD: 1-(800)-331-2323  
Website: [www.avis.com/](http://www.avis.com/)

### Center for Assistive Technology

*Center website is an educational tool that provides updated information and research on assistive devices.*

University at Buffalo  
322 Stockton Kimball Tower  
Buffalo, NY 14214-3079  
Toll Free: 1-(800)-628-2281  
Phone: 1-(716)-829-3141  
Fax: 1-(716)-829-3217  
Website: <http://cat.buffalo.edu/>

### Clarity

*Clarity, a Division of Plantronics, Inc. is the leading supplier of amplified telephones, notification systems, assistive listening devices and other communications devices for the Hard of Hearing and Deaf communities.*

4280 Bonny Oaks Drive, Suite #106  
Chattanooga, TN 37406  
Toll Free: 1-(800)-552-3368  
E-Mail: [claritycs@plantronics.com/](mailto:claritycs@plantronics.com/)  
Website: <http://www.clarityproducts.com/>

Custom Mobility, Inc.

*Individual Custom Adaptive Seating for Manual and Power Wheelchairs.*

7199 Bryan Dairy Road

Largo, FL 33777

Phone: 1-(727)-539-8119

Toll Free: 1-(800)-622-5151

Fax: 1-(727)-539-6372

Website: [www.custom-mobility.com/](http://www.custom-mobility.com/)

DBTAC - Southeast ADA Center

*ADA & IT Technical Assistance Centers or Disability and Business Technical Assistance Centers – (DBTACs) are your comprehensive resource for information on the Americans with Disabilities Act and accessible information technology. Call toll free for the MOST complete and experienced services available to American businesses, government entities and the public. Ten regional centers are funded through the US Department of Education. The toll-free number will automatically connect callers to the center that serves their area.*

490 Tenth Street NW

Atlanta, GA 30318

Phone: 1-(404)-385-0636 (V/TTY)

Fax: 1-(404)-385-0641

E-Mail: [sedbtacproject@law.syr.edu/](mailto:sedbtacproject@law.syr.edu)

Toll Free: 1-(800)-949-4232 (Voice and TTY)

Website: [www.sedbtac.org/](http://www.sedbtac.org)

Website: [www.adata.org](http://www.adata.org)

Discount Mobility USA, Inc.

6307 Hansel Avenue

Orlando, Florida 32809

Telephone: 1-(800)-308-2503

Office: 1-(407)-438- 8010

Fax: 1-(407)-447-5312

E-Mail: [info@discountmobilityusa.com/](mailto:info@discountmobilityusa.com)

Website: [http://www.discountmobilityusa.com/](http://www.discountmobilityusa.com)

Enabling Technologies Co.

*Design, manufacture, and support of Braille embossers.*

1601 NE Braille Place

Jensen Beach, FL 34957

Toll Free: 1-(800)-777-3687 (Voice and TTY)

E-Mail: [enabling@brailler.com/](mailto:enabling@brailler.com)

Website: <http://www.brailler.com>

### ETO Engineering

*Accessible Cell Phones for the Mobile Professional who is Blind, Low Vision, Hard of Hearing, Quadriplegic, or Physically Disabled.*

303 Cary Pines Drive

Cary, NC 27513

Phone: 1-(919)-523-0205

Fax: 1-(877)-285-7529 (Toll Free)

E-Mail: [ray.gonzales@etoengineering.com/](mailto:ray.gonzales@etoengineering.com)

Website: <http://www.etoengineering.com/>

### Florida Governor's Alliance for the Employment of Disabled Citizens

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone: 1-(850)-224-4493 (Voice/TTY)

Phone: 1-(850)-224-4496 (Fax)

E-Mail: [info@abletrust.org/](mailto:info@abletrust.org)

Website: [www.faast.org](http://www.faast.org)

### Technology and Assistive Services

Phone: 1-(850)-487-3278

Hertz Rental Cars: 1-(800)-654-3131

### Independent Living Aids

*Outlet for watches, clocks, canes, kitchen items, slates and styluses, household, personal and recreation items, voice activated TV remote, large button cordless phone, talking pagers, sewing aids, tools, medical devices, etc.*

P. O. Box 9022

Hicksville, NY 11802-9022

Toll Free Sales: 1-(800)-537-2118

Technical Support: 1-(516)-937-1848

Fax: 1-(516)-937-3906

Website: <http://www.independentliving.com/home.asp>

**Innovative Rehabilitation Technology, Inc.**

*IRTI provides everyday useful products as well as high tech innovations for the blind, visually impaired, individuals with dyslexia and learning disabilities including custom computers and software, reading machines, talking calculators, note-takers, bathroom scales, clocks, watches (talking and Braille), etc.*

13465 Colfax Highway

Grass Valley, CA 95945

Phone: 1-(530)-274-2090

Fax: 1-(530)-274-2093

E-Mail: [info@irti.net/](mailto:info@irti.net/)

Website: <http://www.irti-cat.peachhost.com/Home.htm>

**Interpreting Services**

Gallaudet Interpreting Services, Gallaudet University

Fay House

800 Florida Avenue NE

Washington, DC 20002

Phone: 1-(202)-651-5199 (Voice and TTY)

E-Mail: [gis@gallaudet.edu/](mailto:gis@gallaudet.edu/)

Website: [www.gallaudet.edu](http://www.gallaudet.edu)

**Kensington Technology Group**

*Mobile computing accessories.*

2000 Alameda de las Pulgas, Second Floor

San Mateo, CA 94403

Phone: 1-(650)-572-2700

E-Mail: [info@kensington.com/](mailto:info@kensington.com/)

Website: <http://www.kensington.com>

**Known Manufacturing Inc.**

*Providing telecommunication equipment for individuals, businesses, and professionals to improve the quality of life for people who are deaf and hard of hearing.*

3408 Indale Road

Ft. Worth, TX 76116

Phone: 1-(817)-738-2485 (Voice)

Phone: 1-(817)-738-8993 (TTY)

Website: [www.KrownTTY.com](http://www.KrownTTY.com)

**Logitech, Inc.**

*Logitech is a manufacturer of personal peripherals, PC navigation, Internet communications, digital music, home-entertainment control, gaming and wireless devices.*

6505 Kaiser Drive  
Fremont, CA 94555  
Toll Free: 1-(800)-231-7717  
Website: <http://www.logitech.com>

National ADA & IT Technical Assistance Center  
*Southeast Disability and Business Technical Assistance Center  
Center for Assistive Technology and Environmental Access.*

Georgia Tech  
Atlanta, GA  
Phone: 1-(404)-385-0636  
Toll Free: 1-(800)-949-4232 (Voice/TTY)  
Website: <http://www.dbtac.vcu.edu/>

National Assistive Technology Technical Assistance Partnership (NATTAP)  
*The Technical Assistance Project is funded to provide assistance to the AT Act Grantees to assist them in reducing barriers and increasing access to assistive technology (AT) devices and services for consumers with disabilities of all ages. This project also provides technical assistance in the areas related to universal design, state procurement actions, and funding of AT.*

1700 North Moore Street, Suite #1540  
Arlington, VA 22209-1903  
Phone: 1-(703)-524-6686  
Fax: 1-(703)-524-6630  
TTY: 1-(703)-524-6639  
E-Mail: [resnaTA@resna.org](mailto:resnaTA@resna.org)/  
Website: <http://www.resna.org/taproject>

National Center for Accessible Media  
*NCAM's mission is to expand access to present and future media for people with disabilities; to explore how existing access technologies may benefit other populations; to represent its constituents in industry, policy and legislative circles; and to provide access to educational and media technologies for special needs students. This site has various links to the center's projects such as the Motion Picture Access Project. Through the web access project, the center's web access symbol is available to be displayed on a site for free after appropriate accommodations have been made.*

Carl and Ruth Shapiro Family National Center for Accessible Media  
125 Western Avenue  
Boston, MA 02134

Phone: 1-(617)-300-3400  
TTY: 1-(617)-300-2489  
Fax: 1-(617)-300-1035  
E-Mail: [ncam@wgbh.org/](mailto:ncam@wgbh.org/)  
Website: <http://ncam.wgbh.org>

#### National Rehabilitation Information Center

*An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.*

4200 Forbes Boulevard, Suite #202  
Lanham, MD 20706  
Toll Free: 1-(800)-346-2742  
Phone: 1-(301)-459-5900  
TTY: 1-(301)-459-5984  
E-Mail: [naricinfo@heitechservices.com/](mailto:naricinfo@heitechservices.com/)  
Website: [www.naric.com/](http://www.naric.com/)

#### National Rental Cars

Toll Free: 1-(800)-CAR-RENT or 1-(800)-227-7368  
National Deaf/Hard of Hearing (TDD): 1-(800)-328-6323  
Hand control-equipped vehicles 1-(888)-273-5262  
Website: [www.nationalcar.com/](http://www.nationalcar.com/)

#### Rehabilitation Engineering and Assistive Technology Society of North America

*Society is an interdisciplinary organization that promotes the use of science, engineering and technology to meet the needs of individuals with disabilities.*

1700 N. Moore Street, Suite #1540  
Arlington, VA 22209-1903  
Phone: 1-(703)-524-6686  
Fax: 1-(703)-524-6630  
Toll Free TTY: 1-(703)-524-6639  
Website: <http://www.resna.org>

#### Resources on Accessible Web Design

*Listed are some resources that may be helpful in creating pages that are accessible to everyone, including those who have disabilities.*

Website: <http://www.washington.edu/doit/Resources/web-design.html/>

Riverdeep, Inc.

*Education and consumer software company including web-based and CD-ROM solutions. Riverdeep solutions qualify for federal, state, and local funding for schools including No Child Left Behind (NCLB) programs and the Individuals with Disabilities Education Act (IDEA) funding.*

222 Third Avenue SE, 4th Floor, Suite #400

Cedar Rapids, Iowa 52401

Toll Free: 1-(319)-395-9626

E-Mail: [info@riverdeep.net/](mailto:info@riverdeep.net/)

Website: <http://www.riverdeep.com>

**TDI Online - Telecommunications for the Deaf and Hard of Hearing, Inc.**

*Promotes equal access in telecommunications and media for people who are deaf, hard of hearing, late deafened, or deaf blind.*

8630 Fenton Street, #604

Silver Spring, MD 20910

General Information: [info@tdi-online.org/](mailto:info@tdi-online.org/)

Ordering Information: [orders@tdi-online.org/](mailto:orders@tdi-online.org/)

TTY: 1-(301)-589-3006

Fax: 1-(301)-589-3797

Voice: 1-(301)-589-3786

Website: [www.tdi-online.org/](http://www.tdi-online.org/)

**Ultratec Inc.**

*Developer of telecommunications technology that helps people with hearing loss communicate over the phone.*

450 Science Drive

Madison, WI 53711

Toll Free: 1-(800)-482-2424 (Voice and TTY)

E-Mail: [service@ultratec.com/](mailto:service@ultratec.com/)

Website: <http://www.ultratec.com>

**United States Equal Employment Opportunity Commission**

*A key source of information on reasonable accommodations under Title I of the ADA.*

Office of Legal Counsel

ADA Policy Division

1801 "L" Street NW

Washington, DC 20507

Phone: 1-(202)-663-4900 (Voice)

Toll Free: 1-(800)-669-EEOC (Voice)

TTY: 1-(202)-663-4494

Website: <http://www.eeoc.gov>

## Web Accessibility Initiative

*Site is part of the World Wide Web Consortium and has produced guidelines explaining ways to make web sites and products more accessible.*

### W3C Web Accessibility Initiative

MIT/CSAIL, Building #32-G530

32 Vassar Street

Cambridge, MA 02139

Phone: 1-(617)-253-2613

Website: [www.w3c.org/WAI](http://www.w3c.org/WAI)

## WebABLE!

*A database that includes several guidelines for removing barriers from web sites. The Paciello Group is passionately dedicated to helping government agencies, technology vendors, e-commerce corporations, and educational institutions make their technology equally accessible to all people, including those with disabilities. The company offers professional consulting, technology solutions, and monthly monitoring services to ensure that clients reach all audiences effectively and efficiently while meeting governmental and international standards.*

The Paciello Group, LLP

88 Temple Street

Nashua, NH 03060

Phone: 1-(603)-882-4122

Fax: 1-(603)-598-2839

Website: <http://www.webable.com>

## Web Accessibility Toolbar

*The Web Accessibility Toolbar is provided by the Accessible Information Solutions (AIS) team of Vision Australia. Downloading and installing the Web Accessibility Toolbar.*

Vision Australia

Blindness and Low Vision Services

4 Mitchell Street, Enfield NSW 2136

PO Box 176, Burwood NSW 1805

Australia

Phone: 02 9334 3333

Fax: 02 9747 5993

Phone: 1300 VISION (1300 847 466)

E-Mail: [info@visionaustralia.org.au/](mailto:info@visionaustralia.org.au)

Website: [www.visionaustralia.org.au/ais/toolbar/](http://www.visionaustralia.org.au/ais/toolbar/)

Wheelers of Miami Accessible Van Rentals

*Wheelers delivers wheelchair and scooter accessible transportation by the day, week, month and longer.*

1000 Holland Drive, Suite #3

Boca Raton, FL 33487

Toll Free: 1-(800)-456-1371

Website: <http://www.wheelersvanrentals.com/massachusetts/>

## **ACCION USA**

*ACCION USA is a private, nonprofit organization that provides micro loans and other financial services to low- and moderate-income entrepreneurs who are unable to access bank credit for their small businesses. With economic opportunity, these entrepreneurs—often minorities and women—can build assets, better provide for their families, and strengthen their communities.*

56 Roland Street, Suite #300

Boston, MA 02129

Toll Free: 1-(866)-245-0783

Fax: 1-(617)-625-7020

E-Mail: [info@accionusa.org/](mailto:info@accionusa.org/)

Website:

[http://www.accionusa.org/site/c.lvKVL9MUIsG/b.1359227/k.F8F8/Small\\_Business\\_Loans\\_Microlending\\_Business\\_Loan.htm](http://www.accionusa.org/site/c.lvKVL9MUIsG/b.1359227/k.F8F8/Small_Business_Loans_Microlending_Business_Loan.htm)

## **ACCOUNTANTS**

Florida Department of Business and Professional Regulation

*This number is for the state board of accountancy Located in Gainesville.*

Phone: 1-(352)-333-2500

Phone: 1-(850)-487-1395

## **AD VALOREM TAX**

Florida Department of Revenue

*The Department of Revenue answers questions regarding various issues, such as: taxpayer, child support, and Unemployment issues. The Department also offers numerous avenues of contact, such as telephone contact, special TDD line for those with hearing or speech impairments, U.S. mail to send returns, payments and correspondence regarding your questions, and person-to-person contact at any of our Revenue Centers, which are stationed throughout Florida and the nation.*

Toll Free: 1-(800)-352-3671

Phone: 1-(850)-488-6800

TDD line: 1-(800)-367-8331

Phone: 1-(850)-922-1115

Website: <http://dor.myflorida.com/dor/contact.html>

Miami-Dade County Property Appraiser  
Miami-Dade County Government Center  
111 NW 1st Street, Suite #710  
Miami, Florida 33128-1984  
Phone: (305)-375-4099 or Dial: 3-1-1  
Phone: (305)-375-1205  
TDD: (305)-375-3607  
Fax: (305)-375-3024

Website: [http://www.miamidade.gov/pa/contact\\_us\\_main\\_phones.asp](http://www.miamidade.gov/pa/contact_us_main_phones.asp)

Miami-Dade County Tax Collection Division  
140 W. Flagler Street, Suite #1407  
Miami, FL 33130-1575  
Phone: (305)-375-5452 or Dial: 3-1-1  
Fax: (305)-375-4214

Website: [http://www.miamidade.gov/taxcollector/contact\\_us.asp](http://www.miamidade.gov/taxcollector/contact_us.asp)

## **ADA – AMERICAN WITH DISABILITIES**

AbilityForum.com

*AbilityForum.com is the Web site for Florida Governor's Working Group on the Americans with Disabilities. It provides information and referral to state and community programs for persons with a disability. Established under Executive Order 01-161, the ADA Working Group consists of a gubernatorially appointed board that meets quarterly to discuss current issues and events involving citizens of Florida with disabilities and state-level staff who work to address action items, and motions set by the board. The mission of the ADA Working Group will be to provide information, referrals, education, and recommendations for compliance and implementation of the ADA and other disability rights laws in order to increase the independence and quality of life for citizens of Florida with disabilities.*

ADA Working Group

4030 Esplanade Way, Suite #315K  
Tallahassee, FL 32399-0950  
Phone: 1-(850)-487-3423  
Toll Free/Voice/TTY: 1-(877)-ADA-4-YOU (232-4968)  
Fax: 1-(850)-414-8908

Website: <http://www.abilityforum.com/>

## ADA Enforcement

*Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.*

U.S. Department of Justice

Civil Rights Division

950 Pennsylvania Avenue NW

Disability Rights Section - NYAV

Washington, DC 20530

Toll Free: 1-(800)-514-0301 (Voice)

Toll Free: 1-(800)-514-0383 (TTY)

Website: <http://www.ada.gov/enforce.htm>

## Abilities, Inc. of Florida

*Abilities of Florida is a Clearwater-based, private, nonprofit and charitable organization which provides vocational evaluation, skills training, transitional living, and job placement services to persons with disabilities throughout the Tampa Bay area and South Florida.*

2735 Whitney Road

Clearwater, FL 33760

Phone: 1-(727)-538-7370, Ext. #345

Website: <http://www.abletrust.org/abilities-of-fl/abilities-of-fl.html>

## ADA Coordinator, City of Miami Gardens

*Information and/or referral on concerns related to accessibility services, programs, activities and public accommodations.*

City of Miami Gardens

1515 NW 167th Street, Suite #5-200

Miami Gardens, FL 33169

Phone: (305)-622-8000

Fax: (305)-622-8001

ADA Coordinator: (305)-622-8000

Website: [www.miamigardens-fl.gov](http://www.miamigardens-fl.gov)

## ADA Coordinator, Miami-Dade County

*Information and/or referral on concerns related to accessibility services, programs, activities and public accommodations.*

111 NW 1st Street

Miami, FL 333128

Phone: (305)-375-3566 or Dial: 3-1-1

Phone: (305)-375-4805 (TDD)  
Website: [www.miamidade.gov](http://www.miamidade.gov)

### ADA Enforcement

*Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.*

U.S. Department of Justice  
Civil Rights Division  
950 Pennsylvania Avenue NW  
Disability Rights Section - NYAV  
Washington, DC 20530  
Hotline: 1-(800)-514-0301 (Voice)  
Hotline: 1-(800)-514-0383 (TTY)  
Website: <http://www.ada.gov/enforce.htm>

### ADA Home Page

*Information and Technical Assistance under the Americans with Disabilities Act.*  
Website: <http://www.ada.gov/adahom1.htm>

### ADA Regulations and Technical Assistance Materials

*The U.S. Department of Justice provides free ADA materials. Printed materials may be ordered by calling the ADA Information Line.*

Publications: 1-(800)-669-3362  
Website: <http://www.ada.gov/publicat.htm>

ADA Working Group  
State ADA Coordinator  
Department of Management Services  
4050 Esplanade Way, Suite #160  
Tallahassee, FL 32399-0950  
Toll Free: 1-(877)-232-4968  
Phone: 1-(850)-487-3423 (V/TTY)  
Fax: 1-(850)-414-8908

### United States Access Board

Architectural and Transportation Barriers Compliance Board (ATBCB)  
*The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops*

*and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.*

1331 "F" Street NW, Suite #1000  
Washington, DC 20004-1111  
Phone: 1-(202)-272-0080 (V)  
TTY: 1-(202)-272-0082  
Fax: 1-(202)-272-0081  
Toll Free: 1-(800)-872-2253 (V)  
TTY Toll Free: 1-(800)-993-2822  
Website: <http://www.access-board.gov/index.htm>

## **ADDICTION PROFESSIONALS**

### **Florida Certification Board**

*A non-profit agency providing certification for substance abuse counselors, prevention specialists, behavioral health technicians, and criminal justice professionals in the State of Florida.*

1715 S. Gadsden Street  
Tallahassee, FL 32301  
Phone: 1-(850)-222-6314  
Fax: 1-(850)-222-6247  
Website: <http://www.flcertificationboard.org/>

## **ADOPTION**

### **Adoption Online.com**

*Since 1995 Adoption Online's goal is to identify better and more cost-effective ways for prospective adoptive parents and prospective birthparents to meet.*

6030 Daybreak Circle  
#A-150 Department #211  
Clarksville, Maryland 21029-1638  
Phone: 1-(301)-854-1501  
Website: [information@adoptiononline.com/](mailto:information@adoptiononline.com)

### **Advocates for Children & Families**

*Advocates for Children and Families (ACF) is a not-for-profit, Florida based, adoption agency, comprised of attorneys, licensed mental health counselors and support staff who are specially trained in the field of adoption.*

16831 NE 6<sup>th</sup> Avenue

North Miami Beach  
Phone: (305)-653-2474  
Toll Free: 1-(800)-637-4918  
Website: [www.adoptionflorida.org](http://www.adoptionflorida.org)

### Child Welfare Information Gateway

*Formerly the National Clearinghouse on Child Abuse and Neglect Information and the National Adoption Information Clearinghouse, Child Welfare Information Gateway provides access to information and resources to help protect children and strengthen families. A service of the Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services.*

Children's Bureau/ACYF  
1250 Maryland Avenue SW, Eighth Floor  
Washington, DC 20024  
Phone: 1-(703)-385-7565  
Toll Free: 1-(800)-394-3366  
E-Mail: [info@childwelfare.gov/](mailto:info@childwelfare.gov)  
Website: <http://www.childwelfare.gov/adoption/index.cfm/>

### Children Awaiting Parents, Inc.

*Children Awaiting Parents, Inc. (CAP) is a national, not-for-profit 501(c)(3) organization governed by a volunteer board of directors and dedicated to finding adoptive homes for America's waiting children.*

595 Blossom Road, Suite #306  
Rochester, NY 14610  
Toll Free: 1-(888)-835-8802  
Phone: 1-(585)-232-5110  
Fax: 1-(585)-232-2634  
E-Mail: [info@capbook.org/](mailto:info@capbook.org)  
Website: <http://www.childrenawaitingparents.org/home.html>

### ComeUnity Adoption, Special Needs and Parenting Support

*Parenting support for your unique family. ComeUnity Adoption, Special Needs and Parenting Support - This outstanding parenting site provides hundreds of definitive articles, resource directories, expert interviews and exclusive book reviews on parenting, adoption and children's special needs.*

Website: <http://www.comeunity.com/adoption/>

### Florida's Adoption Program

*Information on adopting in or out of state.*

Florida Department of Children and Families Hotline  
Miami-Dade Office

401 NW 2nd Avenue, Suite #N1007  
Miami, FL 33128  
Phone: (305)-377-5055  
Toll Free: 1-(800)-96-ADOPT  
State Office Phone: 1-(904)-353-0679 (Out of Florida)  
Website: <http://www.dcf.state.fl.us/adoption/>

#### Florida's Adoption Information Center

*Florida's Adoption Information Center was created by the Florida Legislature to serve as a clearinghouse in every area of adoption. As a free service, the Adoption Information Center provides adoption information and referral services to adoptive parents, adult adoptees, birth relatives, pregnant women and professionals.*

4203 Southpoint Boulevard  
Jacksonville, Florida 32216  
Toll Free in Florida: 1-(800)-96-ADOPT  
Out of Florida: 1-(904)-353-0679  
E-Mail: [adoptflorida@danielkids.org](mailto:adoptflorida@danielkids.org)  
Website: <http://www.adoptflorida.com/information-center.htm>

#### The National Adoption Center

*The National Adoption Center expands adoption opportunities for children living in foster care throughout the United States, and is a resource to families and to agencies who seek the permanency of caring homes for children.*

1500 Walnut Street, Suite #701  
Philadelphia, PA 19102  
Phone: 1-(800)-TO-ADOPT  
Website: <http://www.adopt.org/index.html>

#### National Dissemination Center for Children with Disabilities

*The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.*

P.O. Box 1492  
Washington, DC 20013  
V/TTY: 1-(800)-695-0285  
Fax: 1-(202)-884-8441  
E-Mail: [nichcy@aed.org](mailto:nichcy@aed.org)  
Website: [www.nichcy.org/](http://www.nichcy.org/)

**Parent Network for the Post-Institutionalized Child, The**  
*A support network devoted to understanding the medical, developmental, emotional and educational needs of children adopted from hospital, orphanages and institutions throughout the world.*

PNPIC  
Box 613  
Meadowlands, PA 15347  
E-Mail: [thais1@earthlink.net](mailto:thais1@earthlink.net)  
Website: <http://www.pnpic.org/>

### **Spaulding for Children**

*Provides help to children who wait the longest for permanency and support services for their adoptive, foster and kinship families. Nationwide, Spaulding's Resource Center provides training, consultation and informational materials for professionals, organizations and parents.*

16250 Northland Drive, Suite #100  
Southfield, MI 48075  
Phone: 1-(248)-443-7080  
Fax: 1-(248)-443-7099  
Website: <http://www.spaulding.org/>

## **ADULT DAY CARE (Also see: *Elderly Services*)**

Adult Day Care Center (ADCC)  
Agency for Health Care Administration  
*ADCC License Information The Agency for Health Care Administration's Assisted Living Unit licenses and inspects adult day care centers.*  
Phone: 1-(850)-487-2515  
Toll Free: 1-(888)-419-3456  
Website: <http://elderaffairs.state.fl.us/english/LMD/ADC/adc.html>  
Website: <http://www.fdhc.state.fl.us/>

### **In Home Services**

Florida Department of Children and Families  
*Placement services, community care for disabled, home and community based services, Medicaid, waiver, home care for disabled adults.*  
1317 Winewood Boulevard, Building #1, Room #202  
Tallahassee, Florida 32399-0700  
Phone: 1-(850)-487-1111  
Fax: 1-(850)-922-2993  
Toll Free: 1-(800)-963-5337

Website: <http://www.dcf.state.fl.us/as/services.shtml#medicaidwaiver/>

Miami-Dade Adult Day Services Association

Phone: (305)-325-0470

E-Mail: [santovenia@bellsouth.net/](mailto:santovenia@bellsouth.net)

Website: <http://www.geocities.com/DayCareSvs/>

Casa Amor Community Health Center Adult Day Care

4148 W. 12th Terrace

Hialeah, FL 33012

Phone: (305)-828-8488

Fax: (305)-828-0388

Community Adult Day Care

3905 SW 137th Avenue, Suite #123

Miami, FL 33175

Phone: (305)-225-2567

Fax: (305)-269-6841

Coral Park Senior Center

9640 SW 10th Terrace

Miami, FL 33174

Phone: (305)-559-3562

Fax: (305)-223-9439

Easter Seal Therapeutic Alzheimer's Program

1475 NW 14th Avenue

Miami, FL 33125

Phone: (305)-325-0470

Fax: (305)-325-0578

Estrella Community Adult Center

27555-57 S. Dixie Highway

Miami, FL 33032

Phone: (305)-242-2221

Fax: (305)-235-6170

Floridean Nursing Home

47 NW 32nd Place

Miami, FL 33125  
Phone: (305)-649-2911  
Fax: (305)-541-2193

Gelvan Community Care Adult Day Care  
Miami Jewish Home & Hospital for the Aged  
5200 NE 2nd Avenue  
Miami, FL 33137  
Phone: (305)-754-1996  
Fax: (305)-762-1519  
Website: <http://www.douglasgardens.com/>

Golden Age Adult Day Care Services  
28951 South Dixie Highway  
Homestead, FL 33033  
Phone: (305)-248-6200  
Fax: (305)-248-1828  
Cell: (305)-812-3531

Jesca Adult Day Care - Jollivette  
6319 NW 24th Place  
Miami, FL 33142  
Phone: (305)-638-5500  
Fax: (305)-633-8969

Louis Fischer Alzheimer's Day Care Center  
Miami Jewish Home & Hospital for the Aged  
5200 NE 2nd Avenue  
Miami, FL 33137  
Phone: (305)-759-0359  
Fax: (305)-762-1540

Maggie's Retirement Home & Adult Day Care  
7930 SW 11th Street  
Miami, FL 33144  
Phone: (305)-260-2755  
Fax: (305)-260-2756

Memorial Adult Day Care Center  
Memorial Healthcare System

1750 E. Hallandale Beach Boulevard  
Hallandale, FL 33021  
Phone: (954)-457-0505  
Fax: (954)-457-1273

Miami Beach Senior Center/Day Care for Frail Elderly  
Jewish Community Services of South Florida  
610 Espanola Way  
Miami Beach, FL 33139  
Phone: (305)-673-6060  
Fax: (305)-673-2522

Mildred Pepper Adult Day Care  
Little Havana Activities & Nutrition Centers  
10000 SW 56th Street, Suite #26  
Miami, FL 33165  
Phone: (305)-271-1903  
Fax: (305)-270-7830

New Way  
9794 NW 27th Terrace  
Miami, FL 33174  
Phone: (305)-593-6814  
Fax: (305)-597-3863

Rafael Villaverde Adult Day Care  
Little Havana Activities & Nutrition Centers  
700 SW 8th Street  
Miami, FL 33130  
Phone: (305)-858-0887  
Fax: (305)-854-2226

Riverside Adult Day Care  
Riverside Methodist Church  
979 NW 1st Street  
Miami, FL 33128  
Phone: (305)-545-3700  
Fax: (305)-324-9753

Saint Anthony Mental Health Center/Adult Day Care  
2401 NW 7th Street  
Miami, FL 33125  
Phone: (305)-643-0420  
Fax: (305)-643-0870

Seymour Gelber Adult Day Care  
Jewish Community Svcs of S. Fla/Metro Dade Elderly Services  
11025 SW 84th Street, Building #12  
Miami, FL 33173  
Phone: (305)-270-2979  
Fax: (305)-270-4957

Shanti Adult Day Care  
12893 SW 42nd Street  
Miami, FL 33175  
Phone: (305)-220-1128  
Fax: (305)-220-3299

Santovenia Adult Day Care  
13363 SW 42 Street  
Miami, FL 33175  
Phone: (305)-227-9500  
Fax: (305)-227-9295

United Adult Day Health Care  
9734 Coral Way, Suite #100  
Miami, FL 33165  
Phone: (305)-225-0974  
Fax: (305)-225-1192

Veterans Administration Medical Center Adult Day Health Center  
Veterans Administration  
1201 NW 16th Street  
Miami, FL 33125  
Phone: (305)-324-4455, Ext. #3697  
Fax: (305)-324-3118

Villa Maria Adult Day Care Center  
Villa Maria Nursing & Rehab Center

20855 NW 9th Court  
North Miami, FL 33169  
Phone: (305)-651-0034  
Fax: (305)-651-3313

Yeoba Adult Day Care  
60 E. 3rd Street  
Miami, FL 33010  
Phone: (305)-888-5425

William Lehman Adult Day Care Center  
Hialeah Housing Authority  
7605 West 10th Avenue  
Hialeah, FL 33014  
Phone: (305)-557-8138  
Fax: (305)-828-1826

## **ADVERTISING**

### **Federal Trade Commission - Complaints**

*The National Fraud Information Center, a project of the National Consumers League, maintains a toll-free Consumer Assistance Service to provide consumers with answers to questions about telephone or mail solicitations, information about how and where to report fraud, referral services, and help in filing complaints.*

Toll Free: 1-(800)-876-7060

Toll Free: 1-(877)-382-4357

Website: [https://rn.ftc.gov/pls/dod/wsolcq\\$.startup?Z\\_ORG\\_CODE=PU01/](https://rn.ftc.gov/pls/dod/wsolcq$.startup?Z_ORG_CODE=PU01/)

### **National -Do Not Call- Registry**

*The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free. Your registration will be effective for five years.*

Toll Free: 1-(888)-382-1222

TTY: 1-(866)-290-4236

Website: <https://www.donotcall.gov/default.aspx>

## **ADVOCACY**

Advocacy Center for Persons with Disabilities, Inc.

*The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.*

2671 Executive Center Circle West, Suite #100

Tallahassee, FL 32301-5092

Phone: 1-(850)-488-9071

Toll Free: 1-(800)-342-0823

Fax: 1-(850)-488-8640

TDD: 1-(800)-346-4127

Website: <http://www.advocacycenter.org/index.html>

South Florida

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

#### Agency for Persons with Disabilities

*The Primary Mission of this State Agency is to Support Persons with Developmental Disabilities in Living, Learning and Working, in All Aspects of Community Life.*

401 NW 2nd Avenue, Suite South #811

Miami, FL 33128

Phone: 1-(305)-349-1478

Website: [www.apd.myflorida.com](http://www.apd.myflorida.com)

Aging with Dignity

PO Box 1661

Tallahassee FL 32302-1661

820 E. Park Avenue, Suite #D100

Tallahassee FL 32301-2600

Phone: 1-(888)-5WISHES (594-7437)

Fax: 1-(850)-681-2481

E-Mail: [fivewishes@agingwithdignity.org](mailto:fivewishes@agingwithdignity.org)

Website: <http://www.agingwithdignity.org/>

#### Florida Agency for Health Care Administration

*Can call this number to file a complaint against a facility, a practitioner, or HMO; check a doctor's license, and/or disciplinary history; report Medicaid abuse to the agency; and request an agency publication.*

Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-487-2717  
Fax: 1-(850)-922-6964  
Toll Free: 1-(888)-419-3456  
Website: <http://www.fdhc.state.fl.us/>

#### Florida Aids Action Council

*The Florida Aids Action Council is a lobbying/advocacy agency dedicated to fighting for HIV/AIDS issues locally, statewide and nationally. They help to build capacity in minority organizations, provide peer Education for people living with HIV, provide treatment education, and conduct grassroots advocacy training.*

12490 NE 7th Avenue  
North Miami, FL 33161  
Phone: (305)-891-3666  
E-Mail: [FLAACMIAMI@aol.com](mailto:FLAACMIAMI@aol.com)

Florida Aids Hotline  
2-1-1 Big Bend, Inc.  
*Telephone Counseling and Referral Service, Inc.*  
Post Office Box 10950  
Tallahassee, Florida 32302-2950  
Counseling & Referrals: 2-1-1 or 1-(850)-617-6333  
Administrative Phone: 1-(850)-617-6348  
Toll Free: 1-(800)-FLA-AIDS English Language Hotline  
Toll Free: 1-(800)-545-SIDA Spanish Language Hotline  
Toll Free: 1-(800)-AIDS-101 Creole Language Hotline  
Toll Free Hotline: 1-(888)-503-7118 TDD/TTY  
Website: [www.211bigbend.org/hotlines/hiv/index.htm](http://www.211bigbend.org/hotlines/hiv/index.htm)

#### Florida Developmental Disabilities Planning Council

*The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families, to enhance their quality of life within their communities.*

124 Marriott Drive, Suite #203  
Tallahassee, Florida 32301  
Phone: 1-(850)-488-4180  
Toll Free: 1-(800)-580-7801  
TDD Toll Free: 1-(888)-488-8633  
Fax: 1-(850)-922-6702

Website: <http://www.fddc.org/home/index.asp>

**Patient Advocate Foundation**

*Serves as an active liaison between the patient and his/her insurer, employer and/or creditor to resolve insurance, job retention, and/or debt crisis matters relative to his/her diagnosis.*

700 Thimble Shoals Boulevard, Suite #200

Newport News, VA 23606

Toll Free: 1-(800)-532-5274

Fax: 1-(757)-873-8999

E-Mail: [help@patientadvocate.org/](mailto:help@patientadvocate.org)

Website: <http://www.patientadvocate.org/>

**TASH**

*TASH is an international association of people with disabilities, their family members, other advocates, and professionals fighting for a society in which inclusion of all people in all aspects of society is the norm. TASH is an organization of members concerned with human dignity, civil rights, education, and independence for all individuals with disabilities*

1025 Vermont Avenue, Floor #7

Washington, DC 20005

Phone: 1-(202)-263-5600

Fax: 1-(202)-637-0138

Website: <http://www.tash.org/index.html/>

**TASH – Florida Chapter**

6806 NW 53rd Terrace

Gainesville, FL 32653

Phone: 1-(352)-846-2760

Phone: 1-(352)-381-9128

E-Mail: [gilles@ufbi.ufl.edu/](mailto:gilles@ufbi.ufl.edu)

**AGAINST ALL ODDS - MUSCULAR DEGENERATION NETWORK**

5333 N. Dixie Highway, Suite #101-A

Ft. Lauderdale, FL 33334

Phone: 1-(954)-776-5223

Fax: 1-(954)-491-0027

**AIDS/HIV (Acquired Immune Deficiency Disease)**

Aids Action

*AIDS Action is a national organization dedicated to the development, analysis, cultivation, and encouragement of sound policies and programs in response to the HIV epidemic. We do this through the dissemination of information and the building and use of advocacy on behalf of all those living with and affected by HIV.*

1906 Sunderland Place NW  
Washington, DC 20036  
Phone: 1-(202)-530-8030  
Fax: 1-(202)-530-8031  
Website: <http://www.aidsaction.org>

#### AIDS Clinical Trials Information Services

*The AIDS Clinical Trials Information Service (ACTIS) provides current information on federally and privately sponsored clinical trials being conducted to evaluate drugs and therapies to treat all stages of human immunodeficiency virus (HIV) infection in adults and children and to treat related opportunistic infections. ACTIS is a Public Health Service project provided collaboratively by CDC, the Food and Drug Administration (FDA), the National Institute of Allergy and Infectious Diseases, and the National Library of Medicine (NLM).*

Toll Free: 1-(800)-874-2572  
Toll Free: 1-(800)-TRIALS-A  
Fax: 1-(301)-738-6616;  
TTY/TDD: 1-(800)-243-7012  
Website: <http://www.cdc.gov/MMWR/preview/mmwrhtml/00015127.htm>

#### AIDS Ministries of South Miami-Dade

*Spiritual, Emotional, and social support in a compassionate non-judgmental manner to those infected with HIV/AIDS.*

10735 SW 216th Street, Suite #B-126  
Goulds, Florida 33190  
Phone: (305)-259-0228

#### AIDS Project Florida (APFL)

*Provides medical care, case management, mental health and substance abuse counseling, holistic therapy, outreach, education and transportation.*

2817 E. Oakland Park Boulevard, Suite #200  
Fort Lauderdale, FL 33306  
Phone: 1-(954)-537-4111  
Fax: 1-(954)-563-9737  
E-Mail: [wspencer@apfl.org/](mailto:wspencer@apfl.org)  
Website: [www.apfl.org](http://www.apfl.org)

## AIDSinfo

*Health information specialists provide customized, confidential answers to your questions about HIV/AIDS clinical trials and treatment.*

P.O. Box 6303

Rockville, MD 20849-6303

Toll Free: 1-(800)-HIV-0440 (1-(800)-448-0440)

Fax: 1-(301)-519-6616

Outside US: 1-(301)-519-0459

TTY: 1-(888)-480-3739

Live Help Online: [www.aidsinfo.nih.gov/LiveHelp/](http://www.aidsinfo.nih.gov/LiveHelp/) or

Website: <http://aidsinfo.nih.gov/Other/contact.aspx>

## Beacon of Hope

*Information and Referrals on HIV/AIDS, STDs, TB and other life challenging illnesses, Information available in 19 languages, Special programs for at risk juveniles, Ex-offenders and inmates.*

6348 NW 14th Court

Miami, Florida 33147

Phone: (305)-694-0986

E-Mail: [GGibson69@hotmail.com/](mailto:GGibson69@hotmail.com)

## Catholic Charities of the Archdiocese of Miami - HIV/AIDS Care Teams

*Teams of volunteers are matched with persons diagnosed with HIV/AIDS to provide friendship and support.*

Miami-Dade County

3675 S. Miami Avenue

Miami, FL 33133

Phone: (305)-859-2148

E-Mail: [hivaids@ccadm.org/](mailto:hivaids@ccadm.org)

Broward County

1299 E. Oakland Park Boulevard

Oakland Park, FL 33334

Phone: 1-(954)-630-9404, Ext. #132

Website: [hivaids@ccadm.org/](mailto:hivaids@ccadm.org)

## Center for Disease Control National AIDS Hotline

*CDC provides leadership in helping control the HIV/AIDS epidemic by working with community, state, national, and international partners in surveillance, research, and prevention and evaluation activities. CDC's programs also work to improve treatment, care, and support for persons living with HIV/AIDS and to build capacity and*

*infrastructure to address the HIV/AIDS epidemic in the United States and around the world.*

Toll Free: 1-(800)-232-4636

TDD: 1-(800)-243-7889

Toll Free English: 1-(800)-342-2437

Toll Free Spanish: 1-(800)-344-7432

Website: <http://www.cdc.gov/hiv/>

### Center for Positive Connections

*The Center for Positive Connections provides educational, emotional, holistic and social support to all individuals living with HIV/AIDS, with emphasis on heterosexuals, the newly diagnosed & their family & friends. Their direct services include peer groups, educational lectures, therapies, social activities and resource assistance hotlines.*

8642 NE 2nd Avenue

Miami Shores, FL 33138

Phone: (305)-891-2066

Fax: (305)-234-2713

Website: [www.positiveconnections.org/](http://www.positiveconnections.org/)

### Elizabeth Glaser Pediatric AIDS Foundation

*The Elizabeth Glaser Pediatric AIDS Foundation seeks to prevent pediatric HIV infection and to eradicate pediatric AIDS through research, advocacy, and prevention and treatment programs.*

1140 Connecticut Avenue NW, Suite #200

Washington, DC 20036

Phone: 1-(888)-499-HOPE (4673)

E-Mail: [info@pedaids.org](mailto:info@pedaids.org)

Website: <http://www.pedaids.org/Home/>

### Florida Aids Action Council

*The Florida Aids Action Council is a lobbying/advocacy agency dedicated to fighting for HIV/AIDS issues locally, statewide and nationally. They help to build capacity in minority organizations, provide peer Education for people living with HIV, provide treatment education, and conduct grassroots advocacy training.*

12490 NE 7th Avenue

North Miami, FL 33161

Phone: (305)-891-3666

E-Mail: [FLAACMIAMI@aol.com](mailto:FLAACMIAMI@aol.com)

### Florida Aids Hotline - 2-1-1

*Telephone Counseling and Referral Service, Inc.*

Big Bend, Inc.

Post Office Box 10950  
Tallahassee, Florida 32302-2950  
Counseling & Referrals: 2-1-1 or 1-(850)-617-6333  
Administrative Phone: 1-(850)-617-6348  
Toll Free: 1-(800)-FLA-AIDS English Language Hotline  
Toll Free: 1-(800)-545-SIDA Spanish Language Hotline  
Toll Free: 1-(800)-AIDS-101 Creole Language Hotline  
Toll Free: 1-(888)-503-7118 TDD/TTY Hotline  
Website: [www.211bigbend.org/hotlines/hiv/index.htm](http://www.211bigbend.org/hotlines/hiv/index.htm)

### Food for Life Network

*Food for Life Network is the only non-profit organization in Metro Dade County dedicated to feeding Men, Women and Children living with HIV / AIDS. Since 1987, Food for Life Network volunteers and staff have provided over 1.5 million meals and groceries to people living with HIV / AIDS at no cost to our clients but through the generous support of our funders.*

3510 Biscayne Boulevard, Suite #209  
Miami, Florida 33137  
Phone: (305)-576-3663  
Fax: (305)-576-1833  
E-Mail: [vbrookins@foodforlifenetwork.org](mailto:vbrookins@foodforlifenetwork.org)/  
Website: <http://www.careresource.org/ffln/index.html>

### League Against AIDS

*Services provided: Full-Service Coordinated Case Management. Insurance(s) accepted: Medicaid and Medicare.*  
1330 Coral Way, Suite #302  
Miami, Florida  
Phone: (305)-576-1000  
Fax: (305)-576-4097

3050 Biscayne Boulevard, Suite #509  
Miami, Florida 33137  
Phone: (305)-856-3027  
E-Mail: [Liga@aol.com](mailto:Liga@aol.com)/

### Lock Towns Community Mental Health Center, Inc.

*HIV Prevention and Early Intervention Services. Confidential HIV counseling and testing, HIV prevention case management, Educational Presentations, Street Outreach, Special needs/Moving assistance, HOPWA affordable housing. Insurance accepted: Medicaid, Medicare, Ryan White and Private Insurance.*

16555 NW 25th Avenue  
Miami Gardens, Florida 33055  
Phone: (305)-626-2964  
Fax: (305)-688-5336

National Aids Information Project  
Libby 317, Beth Israel Hospital, #330  
Brookline Avenue, Boston, MA 02215,  
Phone: 1-(617)-667-5520,  
Fax: 1-(617)667-2885,  
E-Mail: [hwoods@bih.harvard.edu/](mailto:hwoods@bih.harvard.edu/)  
Toll Free: 1-(800)-296-4433  
English/Spanish: 1-(800)-458-5231  
TDD: 1-(800)-243-7889  
Website: <http://www.aids.org/atn/a-220-07.html>

National Native American AIDS Prevention Center  
436-14th Street, Suite #1020  
Oakland, California 94612  
Phone: 1-(510)-444-2051  
Fax: 1-(510)-444-1593  
Toll Free: 1-(800)-283-6880  
E-Mail: [information@nnaapc.org/](mailto:information@nnaapc.org/)  
Website: [www.nnaapc.org/](http://www.nnaapc.org/)

Office of HIV/AIDS - Miami-Dade County Health Department  
*Office of HIV/AIDS is one of the largest programs in the Miami-Dade County Health Department (MDCHD). Our programs include HIV prevention and education, patient care (Ryan White Title II), including the AIDS Drug Assistance Program (ADAP), General Revenue, Health Education and Risk Reduction Programs, Counseling and Testing Services, Surveillance and Senior HIV Intervention Project (SHIP), a program for seniors.*

Miami-Dade County Health Department  
8600 NW 17th Street, Suite #200  
Miami, FL 33126  
Phone: (305)-470-6999  
Website: <http://www.dadehealth.org/hiv/HIVservices.asp>

National Prevention Information Network  
*To find current information about organizations that provide HIV/AIDS-, STD-, and TB-related services, educational materials, and funding resources. To speak to a Health*

*Information Specialist about HIV/AIDS, STD, or TB prevention; to order materials to be mailed or faxed to you.*

P.O. Box 6003

Rockville, MD 20849-6003

Toll Free: 1-(800)-458-5231

Phone: 1-(919)-361-4892 International

Toll Free TTY: 1-(800)-243-7012

Phone: 1-(919)-361-4884 International TTY

Toll Free Fax: 1-(888)-282-7681

E-Mail: [info@cdcnpin.org/](mailto:info@cdcnpin.org/)

Website: <http://www.cdcnpin.org/scripts/about/index.asp>

### People with AIDS Coalition

*Peer Education, Disbursement of Clothing, Household items, Bed linens Tues thru Friday. Thrift Shop open Sun. 10-4, Mon. 10-3:30, Tues.-Sat, 9-5, furniture at 50% for PWAs. All services requires a Ryan White referral from Case Manager.*

3890 Biscayne Boulevard

Miami, Florida 33137

Phone: (305)-573-6010

Fax: (305)-576-4470

### Ryan White Title I Program

*The Ryan White Title I program was established in Miami-Dade County in 1991 to address the need for HIV/AIDS-related services among the economically disadvantaged and underserved residents of our community.*

111 NW 1st Street, 22nd Floor

Miami, FL 33128

Phone: (305)-375-4742

Website: [www.miamidade.gov/RyanWhite/home.asp](http://www.miamidade.gov/RyanWhite/home.asp)

### South Beach AIDS Project, Inc.

*SoBAP's mission is to work with the community to identify and address its local needs for HIV/AIDS prevention, education and care.*

1234 Washington Avenue #200

Miami Beach, Florida 33139

Phone: (305)-535-4733

Fax: (305)-532-1813

E-Mail: [info@sobe aids.org/](mailto:info@sobe aids.org/)

Website: <http://www.sobe aids.org/welcome.htm/>

South Beach Wellness Center  
*HIV Testing Site & Project Quest.*  
306 Lincoln Road  
Miami Beach, FL 33139  
Phone: (305)532-1033  
Fax: (305)-532-0199  
E-Mail: [testing@sobe aids.org/](mailto:testing@sobe aids.org/)

South Florida AIDS Network-PHT  
Outpatient medical, dental care, Grocery & transportation vouchers, Case management, Psychosocial counseling, HIV prevention & education. Proof of HIV status required. Insurance(s): Medicaid, Medicare, General Revenue, Ryan White, Private Insurance.  
1611 NW 12th Avenue  
Miami, Florida 33136  
Phone: (305)-585-5241  
Fax: (305)-545-5693

## **AIR POLLUTION**

Florida Department of Environmental Protection  
Division of Air Resource Management  
*The Division of Air Resource Management's mission is to protect, conserve and restore the air resources of the state with the primary goal of protecting human health. We accomplish our mission by implementing the federal Clean Air Act and appropriate Florida Statutes, monitoring the state's air quality, administering Florida's air pollution control programs to provide more protection with less process, promoting pollution prevention, and coordinating our work with the efforts of other local, state, and federal air quality programs.*

2600 Blair Stone Road, M.S. #5500  
Tallahassee, Florida 32399-2400  
Phone: 1-(850)-488-0114  
Fax: 1-(850)-922-6979  
Phone: 1-(850)-488-0114  
Phone: 1-(850)-245-2118 Citizen Services  
Website Complaints:  
<http://www.dep.state.fl.us/air/feedback/airfeedback.html>  
Website: <http://www.dep.state.fl.us/secretary/cs/comment.htm>

## **AIRLINE COMPLAINTS**

## U S Department of Transportation

*Each consumer complaint received is recorded against the appropriate airline and published in the USDOT's monthly Air Travel Consumer Report which serves as a basis for FAA rulemaking and enforcement action.*

Phone: 1-(202)-366-2220

## AIRPORT

Ft. Lauderdale/Hollywood International Airport

Toll Free: 1-(866)-435-9355

Website: [www.fll.net](http://www.fll.net)

Website: [www.broward.org/airport](http://www.broward.org/airport)

Miami International Airport

MIA Info Line: (305)-876-7000

TDD: (305)-876-0594

Website: <http://www.miami-airport.com/>

## ALIEN CERTIFICATION

Florida Agency for Workforce Innovation

*Agency for Workforce Innovation is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information, early learning, alien certification and school readiness. Whether you are an employer, job seeker or parent, you will find important and useful information.*

107 East Madison Street

Caldwell Building

Tallahassee, Florida 32399-4120

Mail Only:

P. O. Box 10869

Tallahassee, Florida 32302

Phone: 1-(850)-245-7105

Fax: 1-(850)-921-3223

Phone: 1-(850)-921-3367

Website: <http://www.floridajobs.org>

Florida Governor's Alliance for the Employment of Disabled Citizens

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to*

*benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820  
Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)  
Phone: 1-(850)-224-4493 (Voice/TTY)

Fax: 1-(850)-224-4496

E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)

Technology and Assistive Services

Phone: 1-(850)-487-3278

Website: [www.faast.org](http://www.faast.org)

## ALCOHOLISM

Agape Women's Center

*Residential treatment center, Individual and group therapy, AA/NA meetings, Domestic violence counseling, HIV/AIDS group.*

22790 SW 112th Avenue

Goulds, Florida 33170

Phone: (305)-235-2616

Fax: (305)-235-5419

Al-Anon Family Group Headquarters, Inc.

1600 Corporate Landing Parkway

Virginia Beach, VA 23454-5617

Phone: 1-(757)-563-1600

Fax: 1-(757)-563-1655

Toll Free: 1-(800)-344-2666

Website: <http://www.al-anon.org/>

Al-Anon/Alateen Miami

PO Box 557264

Miami, FL 33155

Phone: (305)-663-1432

Website: [www.alanonsofla.org](http://www.alanonsofla.org)

Al-Anon South Florida

Website: [www.southfloridaal-anon.org/](http://www.southfloridaal-anon.org/)

Alcohol and Drug Information

Toll Free: 1-(800)-729-6686

TDD: 1-(800)-487-4889

Alcohol Treatment Centers – Miami-Dade County

Advocate Center for Training

5040 NW 7th Street

Miami, FL 33126

Phone: (305)-704-0128

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25802&CID=192>

Alternative

882 NE 79th Street

Miami, FL 33138

Phone: (305)-758-9284

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25804&CID=192>

American Therapeutic Corporation

1801 NE 2nd Avenue

Miami, FL 33132

Phone: (305)-371-5777

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25805&CID=192>

Associates for Psychological Services

225 NE 8th Street, Suite #3

Homestead, FL 33030

Phone: (305)-245-3875

Bay Point Schools North Campus

20660 NW 47th Avenue

Miami Gardens, FL 33055

Phone: (954)-628-7207

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25895&CID=192>

Website: <http://www.baypointschools.com/>

Bayview Center FACT South

Bayview Center for Mental Health, Inc.

7929 North West 53rd Street

Miami, FL 33166  
Phone: (786)-331-1011  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25807&CID=192>

Better Way of Miami, Inc.  
800 NW 28th Street  
Miami, FL 33127  
Phone: (305)-634-3409, x105  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25808&CID=192>

Biscayne Milieu Health Center, Inc.  
13499 Biscayne Boulevard, Suite #101  
North Miami, FL 33181  
Phone: (305)-948-9000  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25866&CID=192>

CARE Resource  
3510 Biscayne Boulevard, Suite #300  
Miami, FL 33137  
Phone: (305)-576-1234  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25809&CID=192>

Catholic Charities of the Archdiocese of Miami - St. Luke's Addiction Recovery Residential Services  
7707 NW 2nd Avenue  
Miami, FL 33150  
Phone: (305)-795-0077  
E-Mail: [stlukes@ccadm.org/](mailto:stlukes@ccadm.org/)  
Website: <http://www.catholiccharitiesadm.org/>

Center for Family Studies  
University of Miami  
1425 NW 10th Avenue  
Miami, FL 33136  
Phone: (305)-243-4592  
Fax: (305)-243-5577

Website: <http://www.cfs.med.miami.edu/>

Children's Psychiatric Center  
15490 NW 7th Avenue  
Miami Gardens, FL 33169  
Phone: (305)-685-0381  
Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25811&CID=192>

Christ Crusaders, Inc.  
2527 Opa Locka Boulevard  
Opa Locka, FL 33054  
Phone: (305)-769-3044  
Fax: (305)-769-0711  
Website: [http://alcoholism.about.com/od/tx\\_fl/qt/fl263.htm](http://alcoholism.about.com/od/tx_fl/qt/fl263.htm)

Citrus Health Network, Inc.  
Kiva/Residential  
1339 SE 9th Avenue  
Hialeah, FL 33010  
Phone: (305) 884-1382  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25720&CID=192>

Community Aids Resource, Inc.  
3510 Biscayne Boulevard  
Miami, FL 33137  
Phone: (305) 576-1234

Comprehensive Psychiatric Center  
240 NW 183rd Street  
Miami Gardens, FL 33169  
Phone: (305)-651-2332

Comprehensive Psychiatric Center  
1501 NW 36th Street  
Miami, FL 33142  
Phone: (305)-634-1401  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25812&CID=192>

Comprehensive Psychiatric Center  
960 Arthur Godfrey Road, Suite #106  
Miami Beach, FL 33140  
Phone: (305)-534-5121

Comprehensive Treatment Center  
4160 West 16th Avenue  
Hialeah, FL 33012  
Phone: (305)-825-7770  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25721&CID=192>

Comprehensive Psychiatric Center  
9735 East Fern Street  
Miami, FL 33157  
Phone: (305) 238-5121

Concept House, Inc.  
162 NE 49th Street  
Miami, FL 33137  
Phone: (305)-751-6501, Ext. #22  
Counseling Associates  
125 West International Speedway, Suite #201-B  
Miami, FL 33114  
Phone: (386)-761-2390

Dade Family Counseling, Inc.  
8352 SW 8th Street  
Miami, FL 33144  
Phone: (305)-267-0205

Dade Family Counseling, Inc.  
2734 NW 183rd Street, Suite #206  
Miami Gardens, FL 33056  
Phone: (305)-621-6160

Dade Family Counseling, Inc.  
1490 West 49th Place, Suite #410  
Hialeah, FL 33012

Phone: (305)-827-3252

DUI Resolutions  
7765 SW 87th Avenue, Suite #104  
Miami, FL 33173  
Phone: (305)-412-8440

Economic Opportunity Family Health Center  
Outpatient Program  
2985 NW 54th Street  
Phone: (305)-637-6498  
Miami, FL 33142  
Website: <http://www.eofhc.org/>

Economic Opportunity Family Health Center  
5361 NW 22nd Avenue, 2nd Floor  
Miami, FL 33142  
Phone: (305)-835-1614  
Website: [www.eofhc.org/](http://www.eofhc.org/)

### Fellowship House

*Assisting adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services.*

5711 South Dixie Highway  
South Miami, FL 33143  
Phone: (305)-667-1036  
Fax: (305)-667-4938  
Website: <http://www.fellowshiphouse.org/aboutus.htm>

Full Circle Counseling Outpatient Service  
6301 Biscayne Boulevard, Suite #111  
Miami, FL 33138  
Phone: (305)-867-3330

Full Circle Counseling, Inc.  
7900 NW 27th Avenue  
Miami, FL 33138  
Phone: (305) 867-3330

Genesis Treatment and Rehab Center  
2527 Opa Locka Boulevard  
Opa Locka, FL 33054  
Phone: (305)-769-3044, Ext. #21

Giordano and Goldfarb's  
16170 NE 11th Court  
Miami, FL 33162  
Phone: (305)-945-8384  
Website: [www.drugrehabcenter.com/](http://www.drugrehabcenter.com/)

Health and Recovery Center  
Jackson Memorial Hospital  
1695 NW 9th Avenue  
Miami, FL 33136  
Phone: (305)-355-8326  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25824&CID=192>

Heres Help, Inc.  
North Campus Residential/Outpatient  
15100 NW 27th Avenue  
Miami Gardens, FL 33054  
Phone: (305)-685-8201, Ext. #226  
Website: <http://www.helpfl.com/>  
Website: <http://www.hereshelp.net/>

Intergrupo Hispano de Al-Anon Miami  
PO Box 830692  
Miami, FL 33183  
Phone in Spanish: (305)-663-1432

Jackson North Community MH Center  
Main Center  
20201 NW 37th Avenue  
Miami Gardens, FL 33056  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25826&CID=192>

Jackson North Community Mental Health Center  
Opa Locka Center  
15055 NW 27th Avenue  
Opa Locka, FL 33054  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25899&CID=192>

Jackson North Community Mental Health Center  
Palmetto Place  
1000 Park Centre Boulevard  
Miami, FL 33169  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25827&CID=192>

Jewish Community Services of South Florida  
735 NE 125th Street  
North Miami, FL 33161  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25867&CID=192>

Jewish Community Services of South Florida  
18999 Biscayne Boulevard  
Aventura, FL 33180  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25590&CID=192>

Jewish Community Services of South Florida  
9700 South Dixie Highway  
Miami, FL 33156  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25828&CID=192>

Lifeline of Miami, Inc.  
12955 Biscayne Boulevard  
North Miami, FL 33181  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25868&CID=192>

Maximum Counseling Services, Inc.

915 NE 125th Street  
North Miami, FL 33161  
Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25869&CID=192>

Miami Behavioral Health Center  
Central Miami Behavioral Health Center  
3850 West Flagler Street  
Miami, FL 33134

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25829&CID=192>

Miami Behavioral Health Center  
Substance Abuse Outpatient Unit  
3850 West Flagler Street  
Miami, FL 33135

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25831&CID=192>

Miami Counseling Services  
13780 South West 56th Street, Suite #200  
Miami, FL 33175  
Phone: (305)-388-7774

Miami Dade Counseling Services, Inc.  
1901 SW 1st Street  
Miami, FL 33135  
Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25833&CID=192>

Miami Dade Office of Rehab Services  
Diversion and Treatment Program  
8500 NW 27th Avenue  
Miami, FL 33147  
Phone: (305)-694-2700  
Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25834&CID=192>

Miami Dade Office of Rehab Services  
Jack Orr Ranch

3140 NW 76th Street  
Miami, FL 33147  
Phone: (305)-694-2734  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25835&CID=192>

Miami Dade Office of Rehab Services  
New Direction Residential Program  
3140 NW 76th Street  
Miami, FL 33147  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25836&CID=192>

Miami Dade Office of Rehab Services  
New Opportunity  
777 NW 30th Street  
Miami, FL 33127  
Phone: (305)-638-6620  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25837&CID=192>

Miami Dade Office of Rehab Services  
Rehab and Aftercare Center/North  
3190 NW 116th Street  
Miami, FL 33167  
Phone: (305)-681-4261  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25838&CID=192>

Miami Dade Office of Rehab Services  
1600 NW 6th Court  
Homestead, FL 33034  
Phone: (305)-242-7680

New Hope CORPS  
1020 North Krome Avenue  
Miami, FL 33030  
Phone: (305)-278-2773

New Era Health Center  
9600 SW 8th Street  
Miami, FL 33174

Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25839&CID=192>

New Horizons Community Mental Health Center  
1600 NW 3rd Avenue  
Miami, FL 33136

Phone: (305)-573-1832

Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25841&CID=192>

New Horizons Community Mental Health Center  
Substance Abuse Unit  
1469 NW 36th Street  
Miami, FL 33142

Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25840&CID=192>

Professional Health Network  
10651 North Kendall Drive, Suite #205  
Miami, FL 33176

Phone: (305)-274-4330

Regis House  
2010 NW 7th Street  
Miami, FL 33125

Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25843&CID=192>

Renaissance Community Mental Health  
995 NE 124th Street  
North Miami, FL 33161

Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25870&CID=192>

Riverside House  
968 NW 2nd Street

Miami, FL 33128  
Phone: (305)-326-9799  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25844&CID=192>

SFPC/Concept House  
162 NE 49th Street  
Miami, FL 33137  
Phone: (305)-757-5517

South Miami Hospital  
Addiction Treatment Program  
7401 SW 62nd Avenue  
Miami, FL 33143  
Phone: (786)-662-8118  
Website: [www.baptisthealth.net/](http://www.baptisthealth.net/)

Southwest Miami Treatment Center  
11980 SW 8th Street, Suite #316  
Miami, FL 33184  
Phone: (305)-553-8807  
Website: [www.methadonetreatment.com/](http://www.methadonetreatment.com/)

Spectrum Programs, Inc.  
Administrative and Outpatient Services  
99 NW 183rd Street  
Miami Gardens, FL 33169  
Phone: (305)-652-2874  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25846&CID=192>

Substance Abuse Control Center, Inc.  
6850 SW 24th Street, Suite #503  
Miami, FL 33155  
Phone: (305)-887-8155  
Substance Abuse Control Center, Inc.  
1095 East 4th Avenue  
Hialeah, FL 33010  
Phone: (305)-887-8155

Summer House  
13550 Memorial Highway  
North Miami, FL 33161  
Phone: (877)-933-3869  
Website: [www.wedetox.net/](http://www.wedetox.net/)

Total Rehab Services  
4011 West Flagler Street  
Miami, FL 33134  
Phone: (305)-644-7294  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25847&CID=192>

Transitions Recovery Program  
1928 NE 154th Street, Suite #100  
North Miami Beach, FL 33162  
Phone: (305)-949-9001  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25872&CID=192>

Village Adolescent Treatment for Dually Diagnosed Girls  
9400 NW 12th Street  
Miami, FL 33181  
Phone: (305)-573-3784  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25848&CID=192>

Village at Concept House  
Village South, Inc.  
162 NE 49th Street  
Miami, FL 33137  
Phone: (305)-751-6501, Ext. #14  
Website:  
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25849&CID=192>

Village South, Inc.  
400 NE 31st Street  
Miami, FL 33137  
Phone: (305)-573-3784

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25850&CID=192>

### American Council on Alcoholism (ACA)

*American Council on Alcoholism is an information and referral service for individuals who suffer from alcohol dependence, their families, treatment professionals and the general public who are seeking a broad range of information on alcohol, alcohol dependence, alcohol abuse and options for recovery.*

1000 E. Indian School Road

Phoenix, AZ 85014

Toll Free: 1-(800)-527-5344

Fax: 1-(602)-264-7403

E-Mail: [info@aca-usa.org/](mailto:info@aca-usa.org/)

Website: <http://www.aca-usa.org/contact.htm>

### National Council on Alcoholism and Drug Dependence, Inc.

22 Cortlandt Street, Suite #801

New York, NY 10007-3128

Phone: 1-(212)-269-7797

Fax: 1-(212)-269-7510

Hope Line: 1-(800)-NCA-CALL (24 Hour Referral)

E-Mail: [national@ncadd.org/](mailto:national@ncadd.org/)

Website: <http://www.ncadd.org/>

### National Organization on Fetal Alcohol Syndrome

900 17th Street, NW, Suite #910

Washington, DC 20006

Phone: 1-(202)-785-4585

Toll Free: 1-(800)-66-NOFAS

Fax: 1-(202)-466-6456

Website: <http://www.nofas.org/>

### U.S. Substance Abuse and Mental Health Services Administration

*The Substance Abuse and Mental Health Services Administration (SAMHSA) has established a clear vision for its work -- a life in the community for everyone. To realize this vision, the Agency has sharply focused its mission on building resilience and facilitating recovery for people with or at risk for mental or substance use disorders. SAMHSA is gearing all of its resources -- programs, policies and grants -- toward that outcome.*

1 Choke Cherry Road

Rockville, MD 20857

Phone: 1-(240)-276-2000

Phone: 1-(240)-276-2010

Website: <http://www.samhsa.gov/index.aspx>

**Women for Sobriety, Inc.**

*Women For Sobriety, Inc. is a non-profit organization dedicated to helping women overcome alcoholism and other addictions. Its "New Life" program helps achieve sobriety and sustain ongoing recovery.*

P.O. Box 618

Quakertown, PA 18951-0618

Phone: 1-(215)-536-8026

Fax: 1-(215)-538-9026

Website: <http://www.womenforsobriety.org/>

## **ALLERGY(IES)**

**Allergy and Asthma Network/Mothers of Asthmatics**

*Nonprofit network of families whose desire is to overcome, not cope with, allergies and asthma.*

2751 Prosperity Avenue, Suite #150

Fairfax, VA 22031

Phone: 1-(800)-878-4403

Fax: 1-(703)-573-7794

Website: <http://www.aanma.org/>

**American Academy of Allergy, Asthma & Immunology**

*The AAAAI is the largest professional medical specialty organization in the United States, representing allergists, clinical immunologists, allied health professionals, and others with a special interest in treating and researching diseases such as allergic rhinitis, asthma, atopic dermatitis/eczema, and anaphylaxis. The mission of the AAAAI is the advancement of the knowledge and practice of allergy, asthma and immunology for optimal patient care. The AAAAI Web site provides many resources for patients and for healthcare professionals.*

555 East Wells Street, Suite #1100

Milwaukee, WI 53202-3823

Phone: 1-(414)-272-6071

Patient Information and Physician Referral Line: 1-(800)-822-2762

Website: <http://www.aaaai.org/>

**Asthma & Allergy Foundation of America**

*AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality*

*of life for people with asthma and allergies; and funds research grants for both asthma and allergies.*

1233 20th Street NW, Suite #402

Washington, DC 20036

Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

E-Mail: [info@aafa.org/](mailto:info@aafa.org/)

Website: <http://www.aafa.org/>

**Genetic Alliance, Inc.**

*Genetic Alliance increases the capacity of genetic advocacy organizations to achieve their missions and leverages the voices of millions of individuals and families living with genetic conditions*

4301 Connecticut Avenue NW, Suite #404

Washington, DC 20008-2369

Main office: 1-(202)-966-5557

Fax: 1-(202)-966-8553

Toll Free: 1-(800)-336-4363

E-Mail: [info@geneticalliance.org/](mailto:info@geneticalliance.org/)

Website: <http://www.geneticalliance.org/>

**ASLinfo.com**

*Information and resources related to American Sign Language (ASL), Interpreting and Deaf Culture.*

Cindy's Homepage on ASL and Deaf Culture

Website: [www.aslinfo.com/](http://www.aslinfo.com/)

**ALLIANCE FOR AGING, INC.**

9500 South Dadeland Boulevard, Suite #400

Miami, FL 33156

Phone: (305)-670-6500

**ALTERNATE FAMILY CARE, INC.**

*Provides psychiatric services and residential care for severely emotionally disturbed SED-children.*

10001 W. Oakland Park Boulevard, Suite #302

Sunrise, FL 33351

Phone: 1-(954)-746-5200

Fax: 1-(954)-746-5217

E-Mail: [sneilafc@aol.com/](mailto:sneilafc@aol.com/)

Website: [www.altfam.com](http://www.altfam.com)

## ALTERNATIVE FORMATS

### Audio Editions, Books on Cassette and CD

*Retailer of audio books with a selection of over 19,000 of the best unabridged and abridged from over 100 publishers.*

Audio Editions on Cassette

P O Box 6930

Auburn, CA 95604

Toll Free: 1-(800)-231-4261

Phone: 1-(530)-888-7803

E-Mail: [info@audioeditions.com/](mailto:info@audioeditions.com/)

Website: <http://www.audioeditions.com>

### Carnegie Library for the Blind and Physically Handicapped

Leonard C. Staisey Building

4724 Baum Boulevard

Pittsburgh, PA 15213

Phone: 1-(412)-687-2440

Toll Free: 1-(800) 242-0586

Fax: 1-(412)-687-2442

E-Mail: [ibph@carnegielibrary.org/](mailto:ibph@carnegielibrary.org/)

Website: <http://www.clpgh.org/locations/lbph>

### Media Access Group at WGBH

The Caption Center

125 Western Avenue

Boston, MA 02134

Phone: 1-(617)-300-5400

E-Mail: [access@wgbh.org/](mailto:access@wgbh.org/)

Website: <http://www.wgbh.org/wgbh/pages/mag/>

### National Captioning Institute

1900 Gallows Road, Suite #3000

Vienna, VA 22182

Phone: 1-(703)-917-7600 (Voice & TTY)

Toll Free: 1-(800)-533-9673

TDD: 1-(800)-321-8337

E-Mail: [koconnor@ncicap.org/](mailto:koconnor@ncicap.org/)

Website: <http://www.ncicap.org>

National Library Service for the Blind and Physically Challenged  
Library of Congress  
Washington, DC 20543  
Phone: 1-(202)-707-5100 (Voice)  
TTY: 1-(202)-707-0744  
E-Mail: [nis@loc.gov](mailto:nis@loc.gov)/  
Website: <http://www.loc.gov/nls>

**Thorndike Press**  
*Publisher of Large Print books with thousands of Large Print titles. Publishes more than 1,400 new Large Print titles a year.*  
205 Kennedy Memorial Drive  
Waterville, ME 04901  
Toll Free: 1-(800)-223-1244, Ext. #15 (General questions)  
E-Mail: [jill.leckta@thomson.com](mailto:jill.leckta@thomson.com)/  
Website: <http://www.galegroup.com/thorndike>

## **ALZHEIMERS DISEASE.**

Alzheimers Association of Greater Miami Chapter  
1175 NE 125th Street, Suite #600  
North Miami, FL 33161  
Phone: (305) 891-6228  
Fax: (305) 892-0355

Alzheimers Association of South Florida  
*A.W.A.R.E. – Alzheimer's Women Association for Resources and Education raises funds to provide assistance to victims of Alzheimer's and to promote research and education about the disease.*  
North Broward Medical Center  
201 E. Sample Road  
Deerfield Beach, FL 33407  
Toll Free: 1-(800)-861-7826, Chapter  
Toll Free: 1-(800)-272-3900, 24 hour hotline  
Website: [www.alzsefc.org](http://www.alzsefc.org)

Alzheimer's Disease Education & Referral  
*The Alzheimer's Disease Education and Referral (ADEAR) Center Web site will help you find current, comprehensive Alzheimer's disease (AD) information and resources from the National Institute on Aging.*

National Institute on Aging  
Building 31, Room #5C27  
31 Center Drive, MSC 2292  
Bethesda, MD 20892  
Phone: 1-(301)-496-1752  
TTY: 1-(800)-222-4225  
Fax: 1-(301)-496-1072  
Website: <http://www.nia.nih.gov/alzheimers>

Count and Countess de Hoernle Alzheimer's Pavilion  
*Provides day respite, overnight respite and permanent residence for dementia and Alzheimer's clients.*  
325 NW Second Avenue  
Deerfield Beach, 33441  
Phone: 1-(954)-420-0704  
Fax: 1-(954)-419-9943  
E-Mail: [dehoernle@bellsouth.net/](mailto:dehoernle@bellsouth.net)  
Website: [www.mjhha.org/dehoernle](http://www.mjhha.org/dehoernle)

## **AMBULANCE SERVICES**

AMR: (305)-718-6400

Florida Med-Van Ambulance Service: (305)-636-5500

Miami-Dade Ambulance: (305)-779-0505

American Ambulance Service: (305)-925-2000

Medics Ambulance Service: (305)-687-4040

## **AMBULATORY SURGICAL CENTERS**

Florida Agency for Healthcare Administration  
*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1  
2727 Mahan Drive

Tallahassee, FL 32308  
Phone: 1-(850)-487-2717  
Fax: 1-(850)-922-6964  
Toll Free: 1-(888)-419-3456  
Website: <http://www.fdhc.state.fl.us/>

## **AMC CANCER RESEARCH CENTER**

*Provides the latest information on all types of cancer, prevention, methods of detection, and diagnosis, treatment and treatment facilities, rehabilitation, and counseling services.*

1600 Pierce Street

Denver, CO 80214

Toll Free: 1-(800)-525-3777 Cancer Information & Counseling Line

Website: [www.amc.org/](http://www.amc.org/)

## **AMERICAN ACADEMY OF ALLERGY, ASTHMA & IMMUNOLOGY**

*The AAAAI has more than 6,300 members, making it the largest professional medical specialty organization in the United States, representing allergists, clinical immunologists, allied health professionals, and others with a special interest in treating and researching diseases such as allergic rhinitis, asthma, atopic dermatitis/eczema, and anaphylaxis. The AAAAI Web site provides many resources for patients and for healthcare professionals.*

555 East Wells Street, Suite #1100

Milwaukee, WI 53202-3823

Phone: 1-(414)-272-6071

Patient Information and Physician Referral Line: 1-(800)-822-2762

E-Mail: [info@aaaai.org/](mailto:info@aaaai.org/)

Website: <http://www.aaaai.org/>

## **AMERICAN ACADEMY OF OPHTHALMOLOGY - NATIONAL EYE CARE PROJECT**

*The non-profit National Eye Care Project is sponsored by the Foundation of the American Academy of Ophthalmology and the Knights Templar Eye Foundation Inc. It has been operating since 1986 and has helped more than half a million seniors gain access to medical eye care. The volunteer ophthalmologists bill Medicare and private health insurance; however, for patients without the means to pay, the fees for the examination and treatment are waived.*

P.O. Box 7424

San Francisco, CA 94120-7424

Phone: 1-(415)-561-8500

Fax: 1-(415)-561-8533

Project Help Line: 1-(800)-222-EYES (3937).

Website: [www.ao.org/](http://www.ao.org/)

## **AMERICAN ASSOCIATION OF KIDNEY PATIENTS**

*The American Association of Kidney Patients (AAKP) is a national non-profit organization founded by kidney patients for kidney patients. We strive to educate and improve the health and well-being of chronic kidney disease (CKD) patients, those on hemodialysis, peritoneal dialysis and transplant recipients.*

3505 E. Frontage Road, Suite #315  
Tampa, FL  
Phone: 1-(800)-749-2257  
Fax: 1-(813)-636-8122  
E-Mail: [info@aakp.org/](mailto:info@aakp.org/)  
Website: <http://www.aakp.org/>

## **AMERICAN ASSOCIATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES**

444 North Capitol Street NW, Suite #846  
Washington, DC 20001-1512  
Toll Free: 1-(800)-424-3688  
Toll Free Fax: 1-(202)-387-2193  
Website: <http://www.aamr.org/>

## **AMBULATORY (OUTPATIENT) SURGERY CENTERS**

FloridaCompareCare.gov

*Website where you can compare outcomes and prices between health care providers and medical services. Through this website you can see data on certain conditions and procedures related to quality of care, pricing and performance at the state's hospitals and ambulatory (outpatient) surgery centers. In addition, you can find comparative information about cost, benefits and performance of health plans throughout Florida.*

Website: <http://www.floridacomparecare.gov/>

## **AMERICAN ASSOCIATION FOR THE SURGERY OF TRAUMA**

*The American Association for the Surgery of Trauma Webnet is provided to promote the exchange of scientific information regarding all phases of the care of the trauma patient.*

Chicago, IL 60611  
Toll Free: 1-(800)-789-4006  
Phone: 1- (312)-202-5468  
Fax: 1- (312)-202-5013  
E-Mail: [tjenkins@aast.org/](mailto:tjenkins@aast.org/) or [sgautschy@aast.org/](mailto:sgautschy@aast.org/)  
Website: [http://www.aast.org/index.html/](http://www.aast.org/index.html)

## **AMERICAN ASSOCIATION OF RETIRED PERSONS**

*AARP is a nonprofit, nonpartisan membership organization for people age 50 and over. AARP is dedicated to enhancing quality of life for all as we age. We lead positive social change and deliver value to members through information, advocacy and service. AARP also provides a wide range of unique benefits, special products, and services for members.*

601 "E" Street NW  
Washington, DC 20049  
Toll Free: 1-(888)-687-2277  
Phone: 1-(202)-434-3410  
Website: <http://www.aarp.org/>  
Opa-Locka Chapter  
Helen Miller Center  
2331 NW 143rd Street  
Opa Locka, FL 33054-3775

### **AMERICAN ASSOCIATION OF THE DEAF-BLIND**

*AADB is a national consumer organization of, by, and for people with both vision and hearing losses, and their supporters. Its mission is to ensure that all deaf-blind persons achieve their maximum potential through increased independence, productivity, and integration into the community. Its Information Clearinghouse provides technical assistance; information and referral; and materials on deaf-blindness and related issues.*

8630 Fenton Street, Suite #121  
Silver Spring, Maryland 20910-3803  
TTY Phone: 1-(301)-495-4402  
Voice Phone: 1-(301)-495-4403  
Fax: 1-(301)-495-4404  
E-Mail: [AADB-Info@aadb.org/](mailto:AADB-Info@aadb.org/)  
Website: <http://www.aadb.org/index.htm>

### **AMERICAN ASSOCIATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES**

*AAIDD promotes progressive policies, sound research, effective practices, and universal human rights for people with intellectual and developmental disabilities.*

444 North Capitol Street NW, Suite #846  
Washington, DC 20001-1512  
Toll Free: 1-(800)-424-3688  
Fax: 1-(202)-387-2193  
<http://www.aamr.org/index.shtml/>

**AMERICAN ASSOCIATION ON MENTAL RETARDATION** (*See: American Association on Intellectual and Developmental Disabilities*)

**AMERICAN BAR ASSOCIATION**

*Lawyer referral.*

321 N. Clark Street

Chicago, IL 60610

Toll Free: 1-(800)-285-2221

Website: <http://www.abanet.org/>

The Florida Bar LRS - Broward

Phone: 1-(850)-561-5844

Toll Free: 1-(800)-342-8011 (Statewide and Nationwide)

Fort Lauderdale, FL

Phone: 1-(954)-764-8040 or 1-(954)-764-8310

**AMERICAN BURN ASSOCIATION**

*The American Burn Association is dedicated to improving the lives of everyone affected by burn injury through patient care, education, research and advocacy.*

625 N. Michigan Avenue, Suite #2550

Chicago, Illinois 60611

Telephone: 1-(312)-642-9260

Toll Free: 1-(800)-548-2876

Fax: 1-(312)-642-9130

E-Mail: [info@ameriburn.org/](mailto:info@ameriburn.org/)

Website: <http://www.ameriburn.org/>

**AMERICAN CANCER SOCIETY**

*A nationwide, community-based voluntary health organization dedicated to eliminating cancer by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service.*

1599 Clifton Road NE

Atlanta, Georgia 30329

Toll Free: 1-(800)-227-2345

Website: [www.cancer.org](http://www.cancer.org)

Broward Area

3407 NW Ninth Avenue, Suite #100

Fort Lauderdale, 33309

Phone: 1-(954)-564-0880

Fax: 1-(954)-561-8072  
E-Mail: [sueellen.boatright@cancer.org/](mailto:sueellen.boatright@cancer.org/)  
Website: [www.cancer.org](http://www.cancer.org)

Miami-Dade County  
3901 NW 79th Avenue, Suite #224  
Miami, FL 33166  
Phone: (305)-594-4363  
Fax: (305)-592-5140  
Website: <http://www.cancer.org>

### **AMERICAN CIVIL LIBERTIES UNION OF FLORIDA**

*The American Civil Liberties Union of Florida is freedom's watchdog, working daily in the courts, legislatures and communities to defend individual rights and personal freedoms guaranteed by the Constitution and the Bill of Rights.*

4500 Biscayne Boulevard, Suite #340  
Miami, FL 33137  
Phone: 1-(786)-363-2700  
E-Mail: [aclufl@aclufl.org/](mailto:aclufl@aclufl.org/)  
Website: [www.aclufl.org/](http://www.aclufl.org/)

American Civil Liberties Union of Florida Greater Miami Chapter  
Phone: (305)-858-2926  
E-Mail: [carlene@dranoff2piano.org/](mailto:carlene@dranoff2piano.org/)

### **AMERICAN CLEFT PALATE FOUNDATION**

*The American Cleft Palate-Craniofacial Association (ACPA) is an international non-profit medical society of health care professionals who treat and/or perform research on birth defects of the head and face.*

1504 East Franklin Street, Suite #102  
Chapel Hill, NC 27514-2820 USA  
Phone: 1-(919)-933-9044  
Fax: 1-(919)-933-9604  
E-Mail: [info@acpa-cpf.org](mailto:info@acpa-cpf.org)  
Website: <http://www.acpa-cpf.org/>

### **AMERICAN COUNCIL OF THE BLIND**

*The Council strives to improve the well-being of all blind and visually impaired people by: serving as a representative national organization of blind people; elevating the social, economic and cultural levels of blind people; improving educational and rehabilitation facilities and opportunities; cooperating with the public and private*

*institutions and organizations concerned with blind services; encouraging and assisting all blind persons to develop their abilities and conducting a public education program to promote greater understanding of blindness and the capabilities of blind people.*

1155 15th Street NW, Suite #1004

Washington, DC 20005

Toll Free: 1-(800)-424-8666

Phone: 1-(202)-467-5081

Fax: 1-(202)-467-5085

E-Mail: [info@acb.org/](mailto:info@acb.org/)

Website: <http://www.acb.org/>

## **AMERICAN CREDIT COUNSELING SERVICE INC.**

*American Credit Counseling Service, Inc. is a non-profit community service organization dedicated to providing no-fee credit counseling, money management education, and debt management programs to consumers. Their services are provided without discrimination of income, debt ratio, or any other qualifications or requirements.*

4 Taunton Street, Suite #5

Plainville, MA 02762

Toll Free: 1-(800)-729-0551

Phone: 1-(508)-643-4445

Fax: 1-(508)-695-0148

Website: [www.accs.org/](http://www.accs.org/)

## **AMERICAN DIABETIC ASSOCIATION**

*The American Diabetes Association is the nation's leading nonprofit health organization providing diabetes research, information and advocacy. Founded in 1940, the American Diabetes Association conducts programs in all 50 states and the District of Columbia, reaching hundreds of communities. ADA representatives at the National Call Center are your personal guides to information on diabetes, as well as ADA programs and events. Over the last year, more than 350,000 people contacted us with questions and concerns, or to seek support or direction regarding diabetes and its management.*

ATTN: National Call Center

1701 North Beauregard Street

Alexandria, VA 22311

Toll Free Help Line: 1-(800)-DIABETES

Toll Free Help Line: 1-(800)-342-2383

E-Mail in English: [AskADA@diabetes.org/](mailto:AskADA@diabetes.org/)

E-Mail in Spanish: [Preguntas@diabetes.org/](mailto:Preguntas@diabetes.org/)

Website: <http://www.diabetes.org/home.jsp>

Miami Chapter - American Diabetes Association  
8405 NW 53rd Street, Suite #A-101  
Miami, FL, 33166  
Phone: (305)-477-8999  
Fax: (305)-594-3029  
Toll Free: 1-(888)-DIABETES

### **AMERICAN DIETETIC ASSOCIATION**

*Link to reliable, objective food and nutrition information.*  
American Dietetic Association  
120 South Riverside Plaza, Suite #2000  
Chicago, Illinois 60606-6995  
Toll Free: 1-(800)-877-1600  
Website: <http://www.eatright.org/>

### **AMERICAN FOUNDATION FOR VISUAL REHABILITATION**

5333 North Dixie Highway, Suite #101-A  
Fort Lauderdale, FL 33334  
Phone: 1-(954)-776-5223  
Fax: 1-(954)-491-0027

### **AMERICAN FOUNDATION OF THE BLIND**

*Responds to more than 150,000 inquiries annually, the foundation is a leading national resource for people who are blind or visually impaired, the organizations that serve them, and the general public.*  
11 Penn Plaza, Suite #300  
New York, NY 10001  
Toll Free: 1-(800)-232-5463  
E-Mail: [afbinfo@afb.net/](mailto:afbinfo@afb.net)  
Website: <http://www.afb.org>

### **AMERICAN HABILITATION SERVICES, INC.**

*American Habilitation Services, Inc. provides support to individuals with disabilities and offers a total array of support from 24-hour residential assistance to individually designed support arrangements. Individual support solutions offered by AHS include In-Home Support, Residential Support, Live-In Companions, Foster Care, Supported Employment, Adult Day Training, Behavior/Medical Support, Community Integration Services and Support Coordination.*

14250 SW 119th Avenue  
Miami, FL 33186  
Phone: (305)-252-3328

Fax: (305)-252-3224

Website: [www.ahsonline.com/](http://www.ahsonline.com/)

## **AMERICAN HEART ASSOCIATION**

*Mission is to reduce disabilities and deaths from cardiovascular diseases and strokes, including heart attacks and related disorders, through a strategy that provides reliable information to the public on prevention and treatment.*

7272 Greenville Avenue

Dallas, Texas 75231

Toll Free: 1-(800)-242-8721 (Texas)

Website: <http://www.americanheart.org>

American Heart Association, Inc., Broward

6430 NW Fifth Way

Fort Lauderdale, FL 33309

Phone: 1-(954)-772-8100

Fax: 1-(954)-491-3511

E-Mail: [wardc@heart.org/](mailto:wardc@heart.org)

American Heart Association Inc., Miami-Dade

2600 SW 3rd Avenue, Suite #900

Miami, FL, 33129

Phone: (305)-856-1449

## **AMERICAN KIDNEY FUND, INC.**

*The American Kidney Fund is the top source of direct financial assistance to kidney patients, and is a leader in providing education to those with and at risk for kidney disease.*

6110 Executive Boulevard, Suite #1010

Rockville, MD 20852

Help Line 1-(800)-638-8299

Help Line 1-(866)-300-2900 Español

E-Mail: [helpline@kidneyfund.org/](mailto:helpline@kidneyfund.org)

Website: <http://www.kidneyfund.org/index.asp>

## **AMERICAN LIVER FOUNDATION**

*Agency works toward prevention, treatment and cure of hepatitis and all liver diseases through research, education and support groups.*

75 Maiden Lane, Suite #603

New York, NY 10038

Toll Free: 1-(800)-465-4837

E-Mail: [info@liverfoundation.org/](mailto:info@liverfoundation.org/)  
Website: <http://www.liverfoundation.org>

## **AMERICAN LUNG ASSOCIATION OF SOUTH FLORIDA INC.**

*Dedicated to the prevention and control of lung disease.*

2020 S. Andrews Avenue  
Fort Lauderdale, FL 33316  
Phone: 1-(954)-524-4657  
Fax: 1-(954)-524-3162  
Website: [www.lungusa.org](http://www.lungusa.org)

## **AMERICAN PARALYSIS ASSOCIATION (See: Christopher and Dana Reeves Paralysis Center)**

### **AMERICAN PARKINSON'S DISEASE ASSOCIATION**

*The American Parkinson Disease Association is the country's largest grassroots organization serving the 1.5 million Americans with Parkinson's disease and their caregivers in three vital areas: Research, Patient and caregiver support, and Education.*

National Office  
135 Parkinson Avenue  
Staten Island, NY 10305  
Phone: 1-(800)-223-2732 or 1-(718)-981-8001  
Fax: 1-(718)-981-4399  
E-Mail: [apda@apdaparkinson.org/](mailto:apda@apdaparkinson.org/)  
Website: <http://www.apdaparkinson.org/user/index.asp>

APDA Information & Referral Center (Deerfield Beach)  
North Broward Medical Center  
201 East Sample Road  
Deerfield Beach, FL 33064  
Toll Free: 1-(800)-825-2732  
Phone: 1-(954)-786-2305  
Fax: 1-(954)-786-7349

## **AMERICAN PRINTING HOUSE FOR THE BLIND, INC.**

*The world's largest source for adapted educational and daily living products.*

1839 Frankfort Avenue  
P.O. Box 6085  
Louisville, Kentucky 40206-0085  
Phone: 1-(502)-895-2405  
Toll Free: 1-(800)-223-1839 (U.S. and Canada)

Fax: 1-(502)-899-2274  
E-Mail: [info@aph.org/](mailto:info@aph.org/)  
Website: <http://www.aph.org/index.htm>

## **AMERICAN RED CROSS**

American Red Cross of Greater Miami & the Key  
335 SW 27th Avenue  
Miami, FL 33135  
Phone: (305)-644-1200  
Fax: (305)-644-1038  
Website: [www.miamiredcross.org/](http://www.miamiredcross.org/)

Broward County Chapter, American Red Cross  
6710 W Sunrise Boulevard, Suite #111  
Plantation, FL 33313  
Phone: 1-(954) 797-3800  
Website: [www.arcbcc.org/](http://www.arcbcc.org/)

## **AMERICAN SIGN LANGUAGE TEACHERS ASSOCIATION**

*The American Sign Language Teachers Association - ASLTA is the only national organization dedicated to the improvement and expansion of the teaching of ASL and Deaf Studies at all levels of instruction.*

P.O. Box 92445  
Rochester, New York 14692-9998  
E-Mail: [info@ashta.org/](mailto:info@ashta.org/)  
Website: <http://www.ashta.org/>

Florida American Sign Language Teachers Association  
c/o Rose Adams  
435 Island Shores Drive  
West Palm Beach, FL 33413  
<http://www.fashta.org/>

## **AMERICAN SOCIAL HEALTH ASSOCIATION**

*Dedicated to stopping sexually transmitted diseases and their harmful consequences through programs including hotlines and websites that provide up to date information.*

P.O. Box 13827  
Research Triangle Park, NC 27709  
Phone: 1-(919)-361-8400

E-Mail: [hivnet@ashastd.org/](mailto:hivnet@ashastd.org/)  
Website: <http://www.ashastd.org>

## **AMERICAN SOCIETY FOR DEAF CHILDREN**

*Helping families with children who are deaf or hard of hearing.*

3820 Hartzdale Drive  
Camp Hill, PA 17011  
Referral Hotline: 1-(800)-942-2732 (V/TTY)  
Phone: 1-(717)-703-0013  
Toll Free: 1-(866)-895-4206  
Fax: 1-(717)-909-5599  
E-Mail: [asdc@deafchildren.org](mailto:asdc@deafchildren.org)  
Website: <http://www.deafchildren.org/>

## **AMERICAN SPEECH, LANGUAGE AND HEARING ASSOCIATION**

*This association is the professional, scientific and credentializing association for more than 114,000 speech-language pathologists, audiologists and speech, language and hearing scientists in the U.S. and internationally.*

10801 Rockville Pike  
Rockville, MD 20852  
Toll Free: 1-(800)-638-8255 (Voice)  
TTY: 1-(301)-897-5700, Ext. \$4157  
E-Mail: [actioncenter@asha.org/](mailto:actioncenter@asha.org)  
Website: <http://www.asha.org>

## **AMERICAN STROKE ASSOCIATION**

*A Division of American Heart Association information on strokes, their causes, signs and prevention.*

7272 Greenville Avenue  
Dallas TX 75231  
Toll Free: 1-(800)-553-6321  
Website: [www.strokeassociation.org](http://www.strokeassociation.org)

## **AMERICAN STROKE FOUNDATION**

*To support stroke survivors, their families, caregivers and friends by providing resources, services, education and information that improves their quality of life.*

5960 Dearborn  
Mission, KS 66202  
Office: (913)-649-1776  
Fax: (913)-649-6661  
Toll Free: 1-(866)-549-1776

Website: <http://www.americanstroke.org/>

## **AMERICAN TRAUMA SOCIETY**

*The American Trauma Society (ATS) is a leading spokes organization for trauma care and trauma prevention in the United States. The ATS has been the foremost advocate for trauma victims and their families for the past 30 years and continues to seek optimal care for all trauma victims.*

American Trauma Society  
8903 Presidential Parkway, Suite #512  
Upper Marlboro, MD 20772  
Toll Free: 1-(800)-556-7890  
Local: 1-(301)-420-4189  
Fax: 1-(301)-420-0617  
E-Mail: [info@amtrauma.org](mailto:info@amtrauma.org)  
Website: <http://www.amtrauma.org/index.html>

## **AMERICAN TRAUMA SOCIETY - FLORIDA DIVISION**

2862 O'Hara Drive  
Tallahassee, FL 32309  
Phone: 1-(850)-668-7269  
Fax: 1-(850)-668-7269  
E-Mail: [msprehn@unr2.net](mailto:msprehn@unr2.net)

## **AMERICANS WITH DISABILITIES ACT (See: ADA)**

## **AMYOTROPHIC LATERAL SCLEROSIS ASSOCIATION**

*A not-for-profit voluntary health agency dedicated solely to the fight against ALS through privately-funded research, advocacy and certification of centers and clinics that deliver advanced care.*

National Headquarters  
27001 Agoura Road - Suite #150  
Calabasas Hills, CA 91301  
Phone: 1-(818)-880-9007  
Toll Free: 1-(800)-782-4747  
Fax: 1-(818)-880-9006  
Website: <http://www.alsa.org/>

Weston Support Group  
Cleveland Clinic  
2950 Cleveland Clinic Boulevard

Weston, FL 33331  
Toll Free: 1-(888)-257-1717

## **ANEMIA**

Cooley's Anemia Foundation, Inc.  
*Dedicated to education on Cooley's Anemia and other forms of the genetic blood disorder, thalassemia.*  
330 Seventh Avenue, #900  
New York, NY 10001  
Toll Free: 1-(800)-522-7222  
Fax: 1-(212)-279-5999  
E-Mail: [info@cooleysanemia.org/](mailto:info@cooleysanemia.org/)  
Website: [www.cooleysanemia.org/](http://www.cooleysanemia.org/)

## **ANGELS ON EARTH INC.**

*Provides support and guidance to survivors of domestic violence and abuse, and to children in need of service programs.*  
3150 SW 52nd Avenue  
Pembroke Park, FL 33023  
Phone: 1-(954)-981-5616  
E-Mail: [angelsonearth@iwon.com](mailto:angelsonearth@iwon.com)

## **ANN STORCK CENTER INC.**

*Provides life-enriching experiences for more than 300 children and adults with severe and multiple developmental disabilities.*  
1790 SW 43rd Way  
Fort Lauderdale, FL 33317  
Phone: 1-(954)-584-8000  
Fax: 1-(954)-321-8863  
E-Mail: [jmcguire@ascfl.org/](mailto:jmcguire@ascfl.org)  
Website: [www.ascfl.org](http://www.ascfl.org)

## **ANTI-SPAM**

Federal Trade Commission (FTC)  
Bureau of Consumer Protection  
600 Pennsylvania Avenue NW  
Washington, DC 20580  
File Complaint Website:  
[https://rn.ftc.gov/pls/dod/wsolcq\\$.startup?Z\\_ORG\\_CODE=PU01](https://rn.ftc.gov/pls/dod/wsolcq$.startup?Z_ORG_CODE=PU01)

Florida Office of the Attorney General  
The Capitol PL-01  
Tallahassee, FL 32399-1050  
Phone: 1-(850)-414-3300  
Toll Free: 1-(866)-966-7226 or 1-(866)-9-NO-SCAM)  
Website: <http://myfloridalegal.com/spam>

## **ANXIETY DISORDERS ASSOCIATION OF AMERICA**

*The Anxiety Disorders Association of America (ADAA) is the only national, non-profit organization solely dedicated to informing the public, healthcare professionals and legislators that anxiety disorders are real, serious and treatable.*

8730 Georgia Avenue, Suite #600  
Silver Spring, MD 20910  
Phone: 1-(240)-485-1001  
Fax: 1-(240)-485-1035  
Website: <http://www.adaa.org/home.asp/>

## **APARTMENT HOUSES**

*Florida Department of Business and Professional Regulation Division of Florida Land Sales, Condominiums and Mobile Homes.*

Florida Department of Business and Professional Regulation  
Division of Service Operations  
Bureau of Customer Contact Center  
1940 N. Monroe Street  
Tallahassee, FL 32399-1027  
Phone: 1-(850)-487-1395  
Fax: 1-(850)-488-1830  
E-Mail: [Call.Center@dbpr.state.fl.us/](mailto:Call.Center@dbpr.state.fl.us/)  
Land Sales Division Contact Number: 1-(850)-488-1122  
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

## **ARCHITECTURAL AND TRANSPORTATION BARRIERS COMPLIANCE BOARD**

*The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.*

United States Access Board  
1331 "F" Street NW, Suite #1000  
Washington, DC 20004-1111  
Phone: 1-(202)-272-0080 (V)  
TTY: 1-(202)-272-0082  
Fax: 1-(202)-272-0081  
Toll Free: 1-(800)-872-2253 (V)  
Toll Free TTY: 1-(800)-993-2822  
Website: <http://www.access-board.gov/index.htm>

## **ARC, THE**

*The ARC, formerly the Association for Retarded Citizens is the country's largest voluntary organization committed to the welfare of all children and adults with mental retardation and their families.*

1010 Wayne Avenue, Suite #650  
Silver Springs, MD 20910  
Phone: 1-(301)-565-3842  
E-Mail: [info@thearc.org/](mailto:info@thearc.org/)  
Website: <http://www.thearc.org>

## **ARCHWAYS INC.**

*Provides services to persons suffering from severe and persistent mental illness and substance abuse issues, as well as for their families.*

919 NE 13th Street  
Fort Lauderdale, FL 33304  
Phone: 1-(954)-763-2030  
Fax: 1-(954)-763-9847  
Website: [www.archways.org/](http://www.archways.org/)

## **ARTHRITIS**

Arthritis Foundation  
*The foundation provides programs, services and research to help find a cure, prevent and improve treatment for arthritis.*  
P.O. Box 7669  
Atlanta, Georgia 30309  
Toll Free: 1-(800)-283-7800  
E-Mail: [help@arthritis.org/](mailto:help@arthritis.org/)  
Website: <http://www.arthritis.org>

Arthritis Foundation – Broward Region

*Strives to improve lives through leadership in the prevention, control and cure of arthritis and related diseases.*

8333 W. McNab Road, Suite #201

Tamarac, FL 33321

Phone: 1-(954)-726-6707

Fax: 1-(954)-726-0118

E-Mail: [srhodes@arthritis.org/](mailto:srhodes@arthritis.org/)

Arthritis Foundation-Southeast Region (Dade & Monroe)

400 Hibiscus Street, Suite #100

West Palm Beach, FL 33401

Phone: 1-(561)-833-1133

Fax: 1-(561)-833-0311

Toll Free Phone: 1-(800)-654-1046

E-Mail: [info.fl.b8@arthritis.org/](mailto:info.fl.b8@arthritis.org/)

## **ARTIFICIAL LIMBS**

Berry's Orthopedics

16800 NW Second Avenue

North Miami Beach, FL 33169

Phone: (305)-651-3040

Garrison's Prosthetic Services, Inc.

17184 NE 19<sup>th</sup> Avenue

North Miami Beach, FL

Phone: (305)-949-1888

## **ARTS**

Ableworkshop Forum

*A Site for Woodworkers who have a Disability*

*The Ableworkshop Forum is the place to get answers, suggestions, tips, tricks, share your knowledge and chat with other users.*

Website: <http://www.ableworkshop.com/links.htm/>

Association of Mouth and Foot Painting Artists of the World

*For half a century, the Association of Mouth and Foot Painting Artists of the World has extremely successfully supported artists who, due to a disability or illness, create their works using not their hands, but their mouths or feet.*

FL-9494 Schaan, Im Rietle 25  
Fürstentum, Liechtenstein  
Phone: +423/232 11 76  
Fax: +423/232 75 41  
Website: <http://www.amfpa.com/html/show.php?lang=2/>

U.S.A. - Mouth and Foot Painting Artists Inc.  
2070 Peachtree Industrial Court, Suite #101  
Atlanta, GA 30341,  
Phone: 1-(770)-986-7764  
Fax: 1-(770)-986-8563  
E-Mail: [mfpausa@bellsouth.net/](mailto:mfpausa@bellsouth.net)

#### National Arts and Disability Center

*National Arts and Disability Center's mission is to promote the full inclusion of audiences and artists with disabilities into all facets of the arts community. The NADC is a leading consultant in the arts and disability community, and the only center of its kind. Our information is aimed at artists with disabilities, arts organizations, museums, arts administrators, disability organizations and agencies, performing arts organizations, art centers, universities, arts educators, and students.*

Tarjan Center for Developmental Disabilities  
300 UCLA Medical Plaza, Suite #3310  
Los Angeles, CA 90095-6967  
Phone: 1-(310)-794-1141  
Fax: 1-(310)-794-1143  
E-Mail: [oraynor@mednet.ucla.edu/](mailto:oraynor@mednet.ucla.edu)  
Website: <http://nadc.ucla.edu/index.cfm/>

#### Survivors Art Foundation

*Dedicated to encourage healing through the arts, Survivors Art Foundation is a 501(C)(3) non-profit organization committed to empowering trauma survivors with effective expressive outlets via internet art gallery, outreach programs, national exhibitions, publications and development of employment skills.*

P.O. Box 383  
Westhampton, NY 11977  
E-Mail: [safe@survivorsartfoundation.org/](mailto:safe@survivorsartfoundation.org)  
Website: <http://www.survivorsartfoundation.org/>

#### VSA arts of Florida

*VSA arts of Florida's mission is to create a society where people with disabilities can learn through, participate in and enjoy the arts.*

3500 E. Fletcher Avenue, Suite #234  
Tampa, Florida 3613  
Phone: 1-(813)-975-6962 (Voice and TTY)  
Phone: 1-(813)-844-ARTS (Voice and TTY)  
Fax: 1-(813)-975-6596  
E-Mail: [mwinters@tempest.coedu.usf.edu/](mailto:mwinters@tempest.coedu.usf.edu/)  
Website: <http://www.vsafl.org/>

## **ASSISTANCE DOGS (See: Guide Dogs)**

## **ASSISTED LIVING**

Florida Agency for Health Care Administration  
Bureau of Long Term Facilities  
*Takes complaints from or on behalf of residents of long term care facilities such as nursing homes and assisted living facilities and advocates on their behalf at no charge.*  
Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Toll Free: 1-(888)-419-3456  
Toll Free: 1-(888)-831-0404 Complaints  
Website: <http://www.fdhc.state.fl.us/>

Miami Jewish Home & Hospital for the Aged  
*MJHHA offers a full menu of residential and community-based services, including skilled nursing care, Alzheimer's care, assisted & independent senior living, rehabilitation, adult day care, home care, hospice, mental health services and case management.*  
Douglass Gardens  
5100 NE 2nd Avenue  
Miami, FL 33137  
Phone: (305)-762-1500  
Phone: (305)-232-LIFE (5433) Independent living & assisted living apartments  
Website: <http://www.douglasgardens.com/>

## **ASSISTIVE LISTENING DEVICES**

Alexander Graham Bell Association for the Deaf  
3417 Volta Place NW  
Washington, DC 20007

Phone: 1-(202)-337-5220 (Voice)

TTY: 1-(202)-337-5221

E-Mail: [info@agbell.org/](mailto:info@agbell.org/)

Website: <http://www.agbell.org>

### Audex Assistive Listening Systems

*Audex, Inc., formerly known as Audiometrics, Inc., is a progressive and innovative assistive listening device manufacturer with headquarters in Longview, Texas*

710 Standard Street

Longview, Texas 75604

Toll Free: 1-(800)-237-0716 (Voice and TTY)

E-Mail: [sales@audex.com/](mailto:sales@audex.com/)

Website: <http://www.audex.com>

### Phonic Ear, Inc.

*Phonic Ear is a recognized market leader within the field of wireless technology for the hearing impaired.*

3880 Cypress Drive

Petaluma, CA 94954

Toll Free: 1-(800)-227-0735 (Voice)

TTY: 1-(707)-769-1267

E-Mail: [customerservice@phonicear.com/](mailto:customerservice@phonicear.com/)

Website: <http://www.phonicear.com>

### Sennheiser Electronic

*Sennheiser is a world leader in microphone technology, RF-wireless and infrared sound transmission, headphone transducer technology, and most recently, in the development of active noise-cancellation.*

1 Enterprise Drive

Lyme, CT 06371

Toll Free: 1-(860)-434-9190

Website: <http://www.sennheiserusa.com>

### Telex Communications

*Telex branded audio, wireless, multimedia, aircraft, broadcast and communications equipment.*

12000 Portland Avenue South

Burnsville, MN 55337

Phone: 1-(952)-884-4051

E-Mail: [info@telex.com/](mailto:info@telex.com/)

Website: <http://www.telex.com>

## Williams Sound

*Williams Sound provides hearing assistance technology to customers worldwide.*

10399 West 70th Street

Eden Prairie, MN 55344

Toll Free: 1-(800)-328-6190 (Voice)

Toll Free TTY: 1-(952)-943-9675

E-Mail: [info@williamssound.com/](mailto:info@williamssound.com/)

Website: <http://www.williamssound.com>

## ASSISTIVE TECHNOLOGY

### ABLEDATA

*ABLEDATA provides objective information about assistive technology products and rehabilitation equipment available from domestic and international sources. Although ABLEDATA does not sell any products, we can help you locate the companies that do.*

8630 Fenton Street, Suite #930

Silver Spring, MD 20910

Toll Free: 1-(800)-227-0216

Website: <http://www.abledata.com/>

### Access Unlimited

*Adaptive equipment for any Vehicle.*

570 Hance Road

Binghamton, NY 13903

Phone: 1-(800)-849-2143

Fax: 1-(607)-669-4595

Website: [http://www.accessunlimited.com/index.html/](http://www.accessunlimited.com/index.html)

### Alliance for Technology Access

*The Alliance for Technology Access (ATA) is the national network of community-based Resource Centers, Developers, Vendors, and Associates dedicated to providing information and support services to children and adults with disabilities, and increasing their use of standard, assistive, and information technologies.*

1304 Southpoint Boulevard, Suite #240

Petaluma, CA 94954

Phone: 1-(707)-778-3011

Fax: 1-(707)-765-2080

TTY: 1-(707)-778-3015

E-Mail: [ATAinfo@ATAccess.org/](mailto:ATAinfo@ATAccess.org/)

Website: <http://www.ataccess.org/default.html>

### Association of Blind Citizens

*The Assistive Technology Fund (ATF) will provide funds to cover 50% of the retail price of adaptive devices or software.*

Website: [www.blindcitizens.org/assistive\\_tech.htm/](http://www.blindcitizens.org/assistive_tech.htm/)

### Assistive Technology Educational Network of Florida (ATEN)

*Assists in the enhancement of student outcomes through provision of information, training, and technical support in the area of Assistive Technology.*

1207 Mellonville Avenue

Sanford, FL 32771

Phone: 1-(407)-688-2201

Website: [www.aten.scps.k12.fl.us](http://www.aten.scps.k12.fl.us)

### Center for Assistive Technology and Environmental Access

*The CCN is a network of people with disabilities, their families and friends. Members of CCN test new prototypes, products and services for people with disabilities in order to improve them through focus groups, field-testing and surveys. By signing up and becoming a member of CCN, you will be among the first to preview new developments in these areas and provide input to make them more usable and accessible. As a member you will also receive periodic newsletters to keep you up to date. Membership is free and CCN studies may provide payments to participants.*

Georgia Institute of Technology College of Architecture

490 Tenth Street NW

Atlanta, Georgia 30332-0156

Phone: 1-(404)-894-4960 (V/TTY)

Fax: 1-(404)-894-9320

Website: <http://www.catea.org/about.php>

### CITE, Inc.

Center for Independence, Technology & Education

215 East New Hampshire Street

Orlando, FL 32804

Phone: 1-(407)-898-2483

E-Mail: [comcite@aol.com/](mailto:comcite@aol.com)

### Enabling Technologies, LLC

*Superlite.org is the home of Enabling Technologies, LLC the premiere design and manufacturing company of adaptive recreational equipment for the physically challenged individual. Our skis, outriggers, and crutches are sold throughout the world and are recognized for their durability, versatility, and superior workmanship.*

2226 S. Jason Street

Denver, CO 80223 USA  
Toll Free: 1-(866)-936-0232  
Phone: 1-(303)-936-0232  
Fax: 1-(303)-936-1992  
E-Mail: [webmaster@superlite.org/](mailto:webmaster@superlite.org/)  
Website: <http://www.superlite.org/index.html/>

**Florida Governor's Alliance for the Employment of Disabled Citizens**  
*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820  
Tallahassee, FL 32301  
Toll Free: 1-(888)-838-ABLE (Florida)  
Phone: 1-(850)-224-4493 (Voice/TTY)  
Fax: 1-(850)-224-4496  
E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)  
Technology and Assistive Services  
Phone: 1-(850)-487-3278  
Website: [www.faast.org](http://www.faast.org)

### **ASSOCIATED SERVICES FOR THE BLIND & VISUALLY IMPAIRED**

*ASB to help the blind and visually impaired regain their independence, self-esteem and confidence so that they may lead active, productive and healthy lives.*

919 Walnut Street  
Philadelphia, PA 19107  
Phone: 1-(215)-627-0600  
Fax: 1-(215)-922-0692  
Website: <http://www.asb.org/main/index.htm>

### **ASSOCIATION FOR EDUCATION AND REHABILITATION OF THE BLIND AND VISUALLY IMPAIRED, THE**

*The Association for Education and Rehabilitation of the Blind and Visually Impaired (AER) is the only international membership organization dedicated to rendering all possible support and assistance to the professionals who work in all phases of education and rehabilitation of blind and visually impaired children and adults. Our membership is comprised of more than 4,200 professionals who provide services to people with visual impairments.*

1703 N. Beauregard Street, Suite #440  
Alexandria, VA 22311  
Toll Free: 1-(877)-492-2708  
Phone: 1-(703)-671-4500  
Fax: 1-(703)-671-6391  
E-Mail: [jgandorf@aerbvi.org](mailto:jgandorf@aerbvi.org)  
Website: <http://aerbvi.org/>

#### **ASSOCIATION FOR THE DEVELOPMENT OF THE EXCEPTIONAL**

2801 North Miami Avenue  
Miami, FL 33127  
Phone: 1-(305)-573-3737  
Fax: 1-(305)-573-8393

#### **ASSOCIATION OF RETARDED CITIZENS, SOUTH FLORIDA**

*For adults, services include preparation for employment, job placement, independent living skill training, leisure and recreation activities and any other supports needed.*

5555 Biscayne Boulevard  
Miami, FL 33137-2656  
Phone: (305)-759-8500  
E-Mail: [arcsofla@aol.com/](mailto:arcsofla@aol.com)  
Website: <http://www.arcsofla.org/>

#### **ASTHMA AND ALLERGY FOUNDATION OF AMERICA**

*AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality of life for people with asthma and allergies; and funds research grants for both asthma and allergies.*

1233 20th Street NW, Suite #402  
Washington, DC 20036  
Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA  
E-Mail: [info@aafa.org/](mailto:info@aafa.org)  
Website: <http://www.aafa.org/>

#### **AT&T DIRECT SALES CENTER**

Toll Free: 1-(800)-233-1222

#### **ATTENDANT CARE/PERSONAL CARE SERVICES**

Advance Home Care, Inc.

*Privately owned, state licensed, certified, insured and bonded Home Health Agency that accepts Medicaid and Medicare.*

7400 SW 50<sup>th</sup> Terrance, Suite #100

Miami, FL 33155

Phone: (305)-596-7111

Website: [www.advancedhomecare.com](http://www.advancedhomecare.com)

### Douglas Gardens Home Care

*Douglas Gardens Home Care provides medical and non-medical home care services including an array of basic and specialized services: Skilled nursing care; Assistance with basic activities of daily living including bathing, dressing, walking, eating and personal hygiene; Assistance taking medications, shopping, meal preparation, housekeeping, laundry, transportation, doctor's visits, personal finances, recreation and miscellaneous appointments and errands; and Companionship.*

5200 NE 2nd Avenue

Miami, FL 33137

Phone: (305)-762-3880.

Website: <http://www.douglasgardens.com/homecare.htm>

### Associated Home Health Care

*A privately owned, Medicare-certified Home Health Agency specializing in the health care needs of seniors.*

16853 NE 2nd Avenue, Suite #304

North Miami Beach, FL 33162

Phone: (305)-917-0363

Fax: (305)-917-0368

Website: [http://www.associatedhomehealth.com/company\\_00.html](http://www.associatedhomehealth.com/company_00.html)

### Griswold Special Care

*Griswold Special Care is a non-medical home care company serving South Miami and the surrounding communities. We refer Caregivers who provide in-home care services including personal care, homemaking, companionship, and other home care services in South Miami, Florida and the surrounding areas.*

7800 Red Road, Suite #222

South Miami, Florida 33143

Phone: (305)-662-4488

Fax: (305)-662-7443

Website: <http://www.griswoldspecialcare.com/Office.asp?ID=17>

### Home Instead Senior Care

*Home Instead Senior Care is the world's largest and most trusted provider of comprehensive companionship and home care services for seniors.*

1150 NW 72nd Avenue, Suite #405  
Miami, FL 33126  
Phone: (786)-845-0888  
Website: [www.homeinstead.com](http://www.homeinstead.com)

#### Masada Home Care, Inc.

*Masada Home Care, Inc. is non-profit home health agency associated with the Greater Miami Jewish Federation, Inc., the Community Council for Jewish Elderly, Inc. (CCJE) and Jewish Family Service of Greater Miami, Inc., offering professional home-based care to individuals in South Florida who choose to live independently.*

757 West Avenue  
Miami Beach, Florida 33139  
Phone: (305)-672-2648  
E-Mail: [info@ccje.com/](mailto:info@ccje.com/)  
Website: <http://www.ccje.com/masada.html>

#### Mercy Hospital Home Health Agency

*Mercy Hospital Home Health Agency, a not-for-profit organization, is state licensed, certified by Medicare and Medicaid and is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). Mercy Hospital Home Health Agency is a member of the Associated Home Health Industries of Florida (AHHIF). Services are available to all qualified persons regardless of race, color, religion, sex, national origin, mental or physical handicap, age or ability to pay.*

Mercy Hospital  
3663 South Miami Avenue  
Miami, Florida 33133  
Phone: (305)-854-4400 General  
Phone: (305)-860-5260 Home Health Agency  
Website: [http://www.mercymiami.org/Hospital\\_Services/Home\\_Health.asp](http://www.mercymiami.org/Hospital_Services/Home_Health.asp)

#### Miami Jewish Home & Hospital for the Aged Channeling Project

*The Channeling Project is operated by the Miami Jewish Home & Hospital for the Aged as a special program to provide in-home services to frail elderly residents of Miami-Dade and Broward Counties. The program is sponsored by the State of Florida's Agency for Health Care Administration (AHCA). Channeling is often an effective alternative to nursing home placement.*

5200 NE 2nd Avenue  
Miami, FL 33137  
Miami-Dade County: (305)-757-0819  
Broward County: 1-(954)-484-7900  
Website: <http://www.douglasgardens.com/channeling.htm>

## United Home Care

*Founded by United Way in response to the growing need that existed in our community for affordable home care services for the elderly.*

5255 NW 87th Avenue, Suite #400

Miami, FL 33178-2100

Phone: (305)-477-0440

Fax: (305)-716-0288

Website: <http://www.unitedhomecare.com>

## ATTENTION DEFICIT DISORDER

Children and Adults with Attention-Deficit/Hyperactivity Disorder (CHADD)

*CHADD is a national non-profit, tax-exempt organization providing education, advocacy and support for individuals with AD/HD. In addition to our informative Web site, CHADD also publishes a variety of printed materials to keep members and professionals current on research advances, medications and treatments affecting individuals with AD/HD.*

CHADD National Office

8181 Professional Place, Suite #150

Landover, MD 20785

Phone: 1-(301)-306-7070

Fax: 1-(301)-306-7090

Toll Free: 1-(800)-233-4050

Website: <http://www.geocities.com/Athens/Aegean/9812/chadd1.html>

Miami CHADD

Phone: (305)-361-2609

E-Mail: [info@miamichadd.com/](mailto:info@miamichadd.com)

Website: <http://miamichadd.com/>

National Resource Center on AD/HD

*The NRC was created to meet the information needs of both professionals and the general public to understand more about AD/HD as a real disorder. Web site offers an on-line library and is funded by the Centers for Disease Control.*

Pembroke Pines/Broward County

Phone: 1-(954)-680-0799

Website: [www.help4adhd.org/index.cfm](http://www.help4adhd.org/index.cfm)

## ATTORNEYS

Florida Bar - Attorney Referral Service of Florida

*The Florida Bar, with more than 80,000 members, is the statewide professional and regulatory organization for lawyers.*

651 East Jefferson Street  
Tallahassee, FL 32399-2300  
Phone: 1-(850)-561-5600  
Toll Free: 1-(800)-342-8011  
Concerns: (305)-371-2220  
Website: <http://www.floridabar.org/tfb/flabarwe.nsf>

Florida Attorney General (Tallahassee)  
The Capitol PL-01  
Tallahassee, FL 32399-1050  
Switchboard: 1-(850)-414-3300  
Citizens Services: 1-(850)-414-3990  
Florida Relay/TDD: 1-(800)-955-8771  
Florida Toll Free: 1-(866)-966-7226  
Fax: 1-(850)-410-1630

Civil Rights Division, Office of the Attorney General  
Mailing Address:  
110 SE 6th Street  
Fort Lauderdale, FL 33301-5000  
Phone: 1-(954)-712-4607  
Fax: 1-(954)-712-4826

AutoNation Tower  
110 SE 6th Street, 10th Floor  
Miami, FL  
Phone: (305)-377-5619  
Website: <http://myfloridalegal.com/ag>

Pro Bono Legal Aid (See: Legal Aid)

## **ABOUT AUDIBLE, INC.**

*Audible, Inc. is the leading provider of spoken entertainment and information on the Internet. Audible specializes in the spoken experience, providing digital audio editions of books, newspapers and magazines, original programming, and TV and radio subscriptions.*

65 Willowbrook Boulevard  
Wayne, NJ 07470  
Toll Free: 1-(888)-283-5051 (USA & Canada)  
Website: <http://www.audible.com/>

## AUDIOLOGY

Florida Department of Health

Board of Speech-Language Pathology and Audiology

*The Board of Speech-Language Pathology & Audiology is responsible for licensing and regulating speech-language pathologists and audiologists who meet statutory requirements for safe practice in Florida.*

Phone: 1-(850)-488-0595

Website: [http://www.doh.state.fl.us/mqa/speech/sa\\_home.html](http://www.doh.state.fl.us/mqa/speech/sa_home.html)

## AUTISM

Autism Recovery Network

80 Chaney Drive

Casselberry, FL 32707

Phone: 1-(407)-695-6092

E-Mail: [maximom@mindspring.com/](mailto:maximom@mindspring.com)

Web: <http://www.geocities.comARNFL/>

Autism Society of America

*Society promotes lifelong access and opportunities for persons within the autism spectrum and their families to be fully participating members of their community.*

7910 Woodmont Avenue, Suite #300

Bethesda, MD 20814

Toll Free: 1-(800)-328-8476

E-Mail: [info@autism-society.org/](mailto:info@autism-society.org)

Website: <http://www.autism-society.org/>

Autism Society - Broward Chapter

*Helps children and adults with autism to be included in the community by providing information and support.*

P.O. Box 450476

Sunrise, FL 33345

Phone: 1-(954)-577-4141

E-Mail: [asabroward@aol.com/](mailto:asabroward@aol.com)

Website: [www.asabroward.org](http://www.asabroward.org)

Autism Society of Florida, Inc.

P.O. Box 970646

Coconut Creek, FL 33097

Phone: (954) 349-2820  
Web: <http://www.autismfl.com/>

Autism Society of Miami-Dade  
P.O. Box 831405  
Miami, FL 33186  
Phone: (305)-969-3900 (Main Phone)  
E-Mail: [fl-miamidadecounty@autismsocietyofamerica.org](mailto:fl-miamidadecounty@autismsocietyofamerica.org)/  
Website: <http://www.autism-society.org/chapter726/>

Autism Society of Palm Beach  
2262 Prairie View Drive  
Loxahatchee, FL 33470  
Phone: 1-(561)-798-8487

Florida State University Center for Autism and Related Disabilities  
*CARD-FSU provides an array of supports for its constituents. A constituent is someone who has completed the intake process and who meets CARD-FSU eligibility criteria. Constituents and individuals working with them such as family members and professionals may access the supports as listed below.*

625-B North Adams Street  
Tallahassee, FL 32301  
Phone: 1-(850)-644-4367  
Toll Free: 1-(800)-769-7926  
Website: <http://autism.fsu.edu/>

Online Asperger Syndrome Information and Support Web Page  
*Information on Asperger's Syndrome and related disorders.*  
Website: <http://www.udel.edu/bkirby/asperger/>

Families Living with Asperger's – Miami Dade  
*Support group for family members of individuals with Asperger's Syndrome.*  
Toll Free: 1-(800)-9-AUTISM, Ext. #2  
E-Mail: [dadreon@miami.edu/](mailto:dadreon@miami.edu)

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami (CARD)  
*UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments with other disabling conditions. Our primary focus is to provide individualized, direct assistance to these individuals and their*

*families. Services include family support, technical assistance and consultation, parent and professional training programs, and public education activities.*

5665 Ponce de Leon Boulevard

P.O. Box 248768

Coral Gables, FL 33124-0725

Toll Free: 1-(800)-9-AUTISM

Phone: (305)-284-6563

Fax: (305)-284-6555

Website: <http://www.umcard.org/about.htm>

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - NSU Satellite Office

Mailing Address:

3301 College Avenue

Ft. Lauderdale, FL 33314

Building Address:

6100 Griffin Road

Davie, FL 33314

Toll Free: 1-(800)-541-6682, Ext. #7111)

Phone: 1-(954)-262-7111

Fax: 1-(954)-262-3996

Website: <http://www.umcard.org/about.htm>

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami Children's Hospital Dan Marino Center Branch

2900 South Commerce Park Way

Weston, FL 33331

Phone: 1-(954)-262-7111

Fax: 1-(954)-385-6288

Website: <http://www.umcard.org/about.htm>

## **AUTO SAFETY HOTLINE**

**National Highway Traffic Safety Administration (NHTSA)**

*Carries out safety programs, sets and enforces safety performance standards for motor vehicles and motor vehicle equipment; investigates safety defects in motor vehicles, sets and enforces fuel economy standards, helps states and local communities reduce the threat of drunk drivers, promotes the use of safety belts, child safety seats and air bags, investigates odometer fraud, establishes and enforces vehicle anti-theft regulations and provides consumer information on motor vehicle safety topics; has a*

*toll-free Vehicle Safety Hotline to provide recall information, receive safety complaints and provide consumers with a wide range of information on vehicle safety.*

400 7th Street SW  
Washington, DC 20590  
Hotline: 1-(888)-327-4236  
TTY: 1-(800)-424-9153 or  
TTY: 1-(202)-484-5238  
Website: <http://www.nhtsa.dot.gov/>

## **A.W.A.R.E. – ALZHEIMER'S WOMEN ASSOCIATION FOR RESOURCES AND EDUCATION**

*Raises funds to provide assistance to victims of Alzheimer's and to promote research and education about the disease.*

833 W. McNab Road, Suite #129  
Tamarac, FL 33321  
Phone: 1-(954)-726-0002  
Website: [www.alzsefc.org](http://www.alzsefc.org)

## **BANKS**

### **Florida Department of Financial Services**

*To find out Accounting and Auditing; Consumer Services; Funeral, Cemetery and Consumer Services; State Fire Marshal; Unclaimed Property; Violations of the Florida Insurance Code; Workers' Compensation.*

200 East Gaines Street  
Tallahassee, Florida 32399  
Phone: 1-(850)-413-5555  
Consumer Helpline: 1-(800)-342-2762  
Website: <http://www.fldfs.com/>

Federal Chartered Banks  
Comptroller of the Currency  
Office of the Ombudsman  
Customer Assistance Group  
Toll Free: 1-(800)-613-6743  
1301 McKinney Street, Suite 3450  
Houston, Texas 77010-9050  
Website: [www.occ.treas.gov/](http://www.occ.treas.gov/)  
Assistance for Customers:  
Website: <http://www.occ.treas.gov/customer.pdf/>

Banks, Credit Cards  
*Complaints about banks and interest rates.*  
Florida Department of Financial Services  
200 East Gaines Street  
Tallahassee, Florida 32399  
Phone: 1-(850)-410-9275  
Toll Free: 1-(800)-613-6743  
Website: <http://www.fldfs.com/>

## **BARRY UNIVERSITY**

11300 NE 2nd Avenue  
Miami Shores, FL 33161-6695  
Phone: (305)-899-3100  
Toll Free: 1-(800)-695-2279  
Website: [www.Barry.edu](http://www.Barry.edu)

## **BAYVIEW CENTER FOR MENTAL HEALTH, INC.**

*Mental health services; Substance abuse treatment; Self payment, Medicaid, Medicare, Private health insurance; Sliding fee scale based on income and other factors.*  
12550 Biscayne Boulevard, Suite #919  
North Miami, FL 33181  
Phone: (305)-892-4600  
Fax: (305)-893-1224  
Website:  
<http://therapistunlimited.com/rehabs/US/FL/MIAMI/Bayview+Center+for+Mental+Health/>

## **BAZELON CENTER FOR MENTAL HEALTH LAW**

*The center is a national nonprofit legal advocacy organization for people with mental illness and mental retardation.*  
1101 15th Street NW, Suite #1212  
Washington, DC 20005  
Phone: 1-(202)-467-5730 (Voice)  
TTY: 1-(202)-467-4232  
E-Mail: [info@bazelon.org/](mailto:info@bazelon.org)  
Website: <http://www.bazelon.org>

## **BECKWITH-WIEDMANN SYNDROME**

Beckwith-Wiedemann Syndrome Support Group

*This was started in 1990 by a group of parents with BWS children to share problems and information and to act as a self-help group. It aims to promote both public and professional awareness of BWS and to support and encourage research. The group has links with BWS groups in Holland and America.*

Beckwith Wiedemann Support Group

The Drum and Monkey

Hazelbury Bryan

Dorset DT10 2EE

United Kingdom

Phone: 01258 817573 (Evenings) 07889 211000 (Mobile)

Fax: 01202 205325

E-Mail: [rbaker5165@aol.com/](mailto:rbaker5165@aol.com/)

Website: <http://www.bws-support.org.uk/>

U.S. Support Network

Toll Free: 1-(800)-837-2976

## **BEECH-NUT NUTRITION HELPLINE**

Toll Free: 1-(800)-523-6633

Website: [http://www.beechnut.com/our%20company/our\\_helpline.asp](http://www.beechnut.com/our%20company/our_helpline.asp)

## **BELL SOUTH/AT&T**

Toll Free: 1-(888)-757-6500 Phone Customer Service

Toll Free: 1-(877)-737-2478 Phone Repair

Special Needs Voice Customers: 1-(888)-390-7770

Special Needs TTY/TDD/VCO/HCO Customers: 1-(888)-341-2355

Customer Care: 1-(877)-573-2597

Internet Dial-up: 1-(888)-436-8638

Internet fast Access: 1-(888)-321-2375

E-Mail: [newsmaster@bellsouth.net/](mailto:newsmaster@bellsouth.net/)

Website: [http://www.bellsouth.com/residential/ps\\_call-us.html#phone](http://www.bellsouth.com/residential/ps_call-us.html#phone)

## **BEST BUDDIES**

*Works to enhance lives of people with intellectual disabilities by providing opportunities for one-to-one friendships and integrated employment.*

1250 E. Hallandale Beach Boulevard, Suite #502

Hallandale, FL 33009

Phone: 1-(954)-456-1611

Fax: 1-(954)-456-3330

E-Mail: [magiewaked@bestbuddies.org/](mailto:magiewaked@bestbuddies.org/)

Website: [www.bestbuddies.org](http://www.bestbuddies.org)

## **BETTER BUSINESS BUREAU**

Better Business Bureau of Southeast Florida and the Caribbean

*Resolving marketplace problems can be solved fairly through the use of voluntary self-regulation and consumer education. Serves Palm Beach, Broward, Martin, St. Lucie, Highlands, Indian River, Okeechobee, Henry, Glades, Dade and Monroe Counties.*

9050 Pines Boulevard

Pembroke Pines, FL 33024

Toll Free: 1-(954)-431-4900

Fax: 1-(954)-431-7509

Website: <http://www.bbbsoutheastflorida.org/>

## **BETTER HEARING INSTITUTE HELPLINE**

*The Better Hearing Institute is a not-for-profit corporation that educates the public about the neglected problem of hearing loss and what can be done about it by working to erase the stigma and end the embarrassment that prevents millions of people from seeking help for hearing loss; show the negative consequences of untreated hearing loss for millions of Americans; and promote treatment and demonstrate that this is a national problem that can be solved.*

515 King Street, Suite #420

Alexandria, VA 22314

Toll Free: 1-(703)-684-3391

Helpline: 1-(800)-327-9355

E-Mail: [mail@betterhearing.org/](mailto:mail@betterhearing.org/)

Website: <http://www.betterhearing.org/about/>

## **BIG BROTHERS BIG SISTERS OF GREATER MIAMI**

Interamerican Plaza

701 SW 27th Avenue, Suite #800

Miami, FL 33135

Phone: (305)-664-0066, Ext. #242

Fax: (305)-649-6358

Website: [www.wementor.org](http://www.wementor.org)

## **BIRTH CERTIFICATES**

Florida State Office of Vital Statistics

Post Office Box #210

Jacksonville, Florida 32231-0042

Toll Free: 1-(904)-359-6900

Fax: 1-(904)-359-6993

Website: [http://www.doh.state.fl.us/planning\\_eval/vital\\_statistics/index.html](http://www.doh.state.fl.us/planning_eval/vital_statistics/index.html)

Miami-Dade Health Department - North Dade

*You may apply for Certifications of birth and death in person at any of these locations.*

18680 NW 67th Avenue

Miami, Florida

Toll Free: (305)-324-2489

Toll Free: 1-(866)-830-1906

Website: <http://www.dadehealth.org/records/RECORDSintro.asp>

Request form Website:

[http://www.dadehealth.org/downloads/Birth%20Application\\_English\\_03-06.pdf](http://www.dadehealth.org/downloads/Birth%20Application_English_03-06.pdf)

## BIRTH CONTROL

Planned Parenthood of South Palm Beach & Broward Counties, Inc.,

*Planned Parenthood provides reproductive health care services at affordable prices to women, men and teens. They offer a sliding scale fee beginning at \$0 for patients at or below the federal poverty guidelines.*

455 NW 35th Street

Boca Raton, FL 33431

Phone: 1-(561)-394-3540

Phone: 1-(561)-368-2206

E-Mail: [choices@lovecarefully.org](mailto:choices@lovecarefully.org)

Website: <http://www.ppgmv.org/>

Planned Parenthood – South Beach Health Center

634 6th Street

Miami Beach, FL 33139

Phone: 1-(786)-621-6636

Planned Parenthood - North Miami Health Center

681 NE 125th Street

North Miami, FL 33161

Phone: (305)-895-7756

Fax: (305)-895-7763

## BIRTH DEFECTS

Birth Defect Research for Children

*Birth Defect Research for Children, Inc. (BDRC) is a 501(c)(3) non-profit organization that provides parents and expectant parents with information about birth defects and support services for their children. BDRC has a parent-matching program that links families who have children with similar birth defects. BDRC also sponsors the National Birth Defect Registry, a research project that studies associations between birth defects and exposures to radiation, medication, alcohol, smoking, chemicals, pesticides, lead, mercury, dioxin and other environmental toxins.*

930 Woodcock Street, Suite #225

Orlando, FL 32803

Phone: 1-(407)-895-0802

Website: <http://www.birthdefects.org/index.htm>

### **March of Dimes**

*Working to improve the health of babies by preventing birth defects, premature birth, and infant mortality. We carry out this mission through research, community services, education and advocacy to save babies' lives. March of Dimes researchers, volunteers, educators, outreach workers and advocates work together to give all babies a fighting chance against the threats to their health: prematurity, birth defects, low birthweight.*

8323 NW 12th Street, Suite #208

Miami, FL 33126

Phone: (305)-477-1192

Website: <http://www.marchofdimes.com/florida/>

### **National Down Syndrome Congress**

*The mission of the NDSC is to provide information, advocacy and support concerning all aspects of life for individuals with Down syndrome.*

1370 Center Drive, Suite #102

Atlanta, GA 30338

Toll Free: 1-(800)-232-NDSC (6372)

Phone: 1-(770)-604-9500

Fax: 1-(770)-604-9898

E-Mail: [info@ndsccenter.org/](mailto:info@ndsccenter.org)

Website: <http://www.ndsccenter.org/>

## **BLINDNESS/VISUAL IMPAIRMENT ORGANIZATIONS**

### **American Council of the Blind**

*The Council strives to improve the well-being of all blind and visually impaired people by: serving as a representative national organization of blind people; elevating the social, economic and cultural levels of blind people; improving educational and rehabilitation facilities and opportunities; cooperating with the public and private institutions and organizations concerned with blind services; encouraging and assisting*

*all blind persons to develop their abilities and conducting a public education program to promote greater understanding of blindness and the capabilities of blind people.*

1155 15th Street NW, Suite #1004

Washington, DC 20005

Toll Free: 1-(800)-424-8666

Phone: 1-(202)-467-5081

Fax: 1-(202)-467-5085

E-Mail: [info@acb.org/](mailto:info@acb.org/)

Website: <http://www.acb.org>

#### American Foundation for the Blind National Literacy Center

*The AFB National Literacy Center (NLC) in Atlanta, GA, develops and promotes a wide variety of initiatives to address the alarmingly low literacy rate among people who are blind or who have low vision. The NLC leads the blindness field in developing teacher training curriculum, providing up-to-date resources and workshops for professionals, and providing resources on braille, assistive technology, and low vision. NLC programs benefit teachers who work with blind and visually impaired children, rehabilitation specialists who work with adults and seniors, school administrators, parents, and family members of people who are blind or visually impaired.*

100 Peachtree Street, Suite #620

Atlanta, GA 30303

Phone: 1-(404)-525-2303

E-Mail: [literacy@afb.net/](mailto:literacy@afb.net)

Website: <http://www.afb.org/section.asp?SectionID=50/>

#### American Foundation for Visual Rehabilitation

5333 North Dixie Highway, Suite #101-A

Fort Lauderdale, FL 33334

Phone: 1-(954)-776-5223

Fax: 1-(954)-491-0027

#### American Foundation of the Blind

*Responds to more than 150,000 inquiries annually, the foundation is a leading national resource for people who are blind or visually impaired, the organizations that serve them, and the general public.*

11 Penn Plaza, Suite #300

New York, NY 10001

Toll Free: 1-(800)-232-5463

E-Mail: [afbinfo@afb.net/](mailto:afbinfo@afb.net)

Website: <http://www.afb.org>

#### American Printing House for the Blind, Inc.

*The world's largest source for adapted educational and daily living products.*

1839 Frankfort Avenue

P.O. Box 6085

Louisville, Kentucky 40206-0085

Phone: 1-(502)-895-2405

Toll Free Customer Service: 1-(800)-223-1839 (U.S. and Canada)

Fax: 1-(502)-899-2274

E-Mail: [info@aph.org/](mailto:info@aph.org/)

Website: <http://www.aph.org/index.htm>

### Association for Education and Rehabilitation of the Blind and Visually Impaired, The

*The Association for Education and Rehabilitation of the Blind and Visually Impaired (AER) is the only international membership organization dedicated to rendering all possible support and assistance to the professionals who work in all phases of education and rehabilitation of blind and visually impaired children and adults. Our membership is comprised of more than 4,200 professionals who provide services to people with visual impairments.*

1703 N. Beauregard Street, Suite #440

Alexandria, VA 22311

Toll Free: 1-(877)-492-2708

Phone: 1-(703)-671-4500

Fax: 1-(703)-671-6391

E-Mail: [jgandorf@aerbvi.org](mailto:jgandorf@aerbvi.org)

Website: <http://aerbvi.org/>

### Association of Blind Citizens

*The purpose of the Association of Blind Citizens (ABC) is to advance relevant causes, increase opportunities in education, employment, cultural, recreational and other life activities, as well as enhance the social, political, and economic well-being for all persons who are blind or visually impaired. ABC offers publications, informative meetings, a special radio show, *In Focus*, as well as education, employment, recreational, and cultural opportunities to promote full inclusion in society. The Association of Blind Citizens operates the Assistive Technology Fund. The Assistive Technology Fund (ATF) will provide funds to cover 50% of the retail price of adaptive devices or software See Website: [http://www.blindcitizens.org/assistive\\_tech.htm](http://www.blindcitizens.org/assistive_tech.htm)).*

P.O. Box 246

Holbrook, MA 02343

Telephone: 1-(781)-961-1023

News and Activities Line: 1-(781)-654-2000

Fax: 1-(781)-961-0004

E-Mail: [president@blindcitizens.org/](mailto:president@blindcitizens.org)

Website: <http://www.blindcitizens.org/index.htm>

Associated Services for the Blind & Visually Impaired

*ASB to help the blind and visually impaired regain their independence, self-esteem and confidence so that they may lead active, productive and healthy lives.*

919 Walnut Street

Philadelphia, PA 19107

Phone: 1-(215)-627-0600

Fax: 1-(215)-922-0692

Website: <http://www.asb.org/main/index.htm>

**Bascom Palmer Eye Institute**

*Bascom Palmer Eye Institute offers comprehensive ophthalmic care to infants, children and adults for almost every ophthalmic disease and disorder. Additionally, the Institute provides a full spectrum of ancillary and diagnostic services.*

900 NW 17th Street

Miami, FL 33136

Phone: 1-(305)-326-6000

Toll Free: 1-(800)-329-7000

Website: <http://www.bpei.med.miami.edu/site/default.asp>

**Blinded Veterans Association**

*Blinded Veterans Association (BVA) is an organization specifically established to promote the welfare of blinded veterans. We are here to help veterans and their families meet the challenges of blindness.*

477 "H" Street NW

Washington, DC 20001-2694

Phone: 1-(202)-371-8880

Fax: 1-(202)-371-8258

E-Mail: [bva@bva.org/](mailto:bva@bva.org/)

Website: <http://www.bva.org/index.html>

**Bookshare.org**

*Bookshare.org dramatically increases access to books for the community of visually impaired and otherwise print disabled individuals. This online community enables book scans to be shared, thereby leveraging the collections of thousands of individuals who regularly scan books, eliminating significant duplication of effort. Bookshare.org takes advantage of a special exemption in the U.S. copyright law that permits the reproduction of publications into specialized formats for the disabled.*

The Benetech Initiative

480 California Avenue, Suite #201

Palo Alto, CA 94306-1609

E-Mail: [info@bookshare.org/](mailto:info@bookshare.org/)

Website: <http://www.bookshare.org/web/Welcome.html>

**Canine Companions for Independence**

*Canine Companions for Independence is a non-profit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships.*

Southeast Regional Center

8150 Clarcona Ocoee Road

PO Box 680388

Orlando, FL 32868-0388

Phone: 1-(407)-522-3300

Fax: 1-(407)-522-3347

Toll Free: 1-(800)-572-2275

Website: <http://www.caninecompanions.org/index.html>

**Christian Record Services**

*Provides a lending library of books in Braille, and large print materials, disks, and cassette tapes.*

4444 South 52nd Street

P.O. Box 6097

Lincoln, NE 68516

Phone: 1-(402)-488-0981

Fax: 1-(402)-488-7582

E-Mail: [info@christianrecord.org/](mailto:info@christianrecord.org/)

Website: <http://www.christianrecord.org/index.php/>

**Community Low Vision Center**

*Comprehensive resources for persons with low vision through the use of adaptive strategies including lighting, contrast, magnification, field enhancement, positioning, and with the aid of optical and non-optical devices. Catalogue.*

7730 North Point Drive

Winston-Salem, NC 27106

Phone: 1-(336)-759-2257

Toll Free: 1-(800)-242-7726

Fax: 1-(336)-245-0640

Website: <http://communitylowvision.com/>

**Council of Citizens with Low Vision**

*CCLVI is an advocacy membership organization the purposes of which are: To establish the right of persons with low vision to make full use of their vision through all available aids, services and technology; To provide a mechanism through which low*

*vision people can express their individual needs, interests and preferences; To educate the general public, professionals, and low vision people themselves as to the potentialities, capabilities, and needs of low vision people; To establish outreach programs to insure that all individuals with low vision have access to necessary services; To promote research to prevent blindness, improve maximum utilization of sight, and improve environmental conditions and access for low vision people; and to support the development of and expansion of pre-service and in-service training programs to improve the quality and quantity of medical and rehabilitative low vision services.*

1155 15th Street NW, Suite #1004

Washington, DC 20005

Toll Free: 1-(800)-733-2258

Website: <http://www.cclvi.org/>

### Doubleday Large Print Book Club

*The Doubleday Large Print Book Club is a large print book club that offers savings on engaging, large type books, easy to read books, and large print novels.*

1225 South Market Street

Mechanicsburg, PA 17055

Toll Free: 1-(800)-343-4300

Website: <http://www.doubledaylargeprint.com/>

### Florida Council of the Blind

*The Florida Council of the Blind (FCB), a state affiliate of the American Council of the Blind (ACB), is a statewide organization of blind people working to make life better through public education, legislative actions, and providing a statewide information and referral service through Project Insight.*

7106 NW 75th Street

Tamarac, FL 33321

Phone: 1-(954)-721-9834

Website: <http://www.fcb.org/>

### Florida Division of Blind Services

*The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.*

401 NW 2nd Avenue, Room #S-714

Miami, FL 33128

Phone: (305)-377-5339

Fax: (305)-377-5691

Immediate Help: 1-(800)-342-1828

Rehabilitation Center: 1-(800)-741-3826  
Website: [www.fl doe.org/](http://www.fl doe.org/)

### Florida Families of Children with Visual Impairments

*Florida Families of Children with Visual Impairments is a 501(c)(3) organization run only on volunteer time, that addresses the specific needs of families with visually impaired or blind children, providing information and support through meetings, newsletters, telephone and this website.*

P O Box 7086  
Lakeland, FL 33807  
Phone: 1-(386)-677-7760  
E-Mail: [ffcv@ yahoo.com](mailto:ffcv@ yahoo.com)/  
Website: <http://www. ffcvi.org/default.htm>/

Florida Lighthouse for the Blind  
601 SW 8th Avenue  
Miami, FL 33130  
Phone: (305)-856-2288  
Fax: (305)-856-6437  
Website: [www. ahsonline.com/](http://www. ahsonline.com/)

### Florida Lions Eye Bank

*Founded in 1962, the Eye Bank has always been associated with the University of Miami School of Medicine's Department of Ophthalmology at Bascom Palmer Eye Institute. It provides corneas and scleral tissue and operates a pathology lab that has benefited many patients. More than 56,000 specimen examinations have been provided to surgeons at no charge.*

900 NW 17th Street  
Miami, FL 33136  
Phone: (305)-324-4340  
Toll Free: 1-(800)-329-7000, Ext. #6359  
Website: [www. fleb.org](http://www. fleb.org)/

### Florida School of the Deaf and Blind

*The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.*

207 North San Marco Avenue  
St. Augustine, FL 32084

Phone: 1-(904)-827-2200  
Fax: 1-(904)-827-2222  
Toll Free: 1-(800)-344-3732  
Website: <http://www.fsdb.k12.fl.us/>

### Foundation Fighting Blindness

*The mission of The Foundation Fighting Blindness, Inc. (FFB) is to drive the research that will provide preventions, treatments and cures for people affected by retinitis pigmentosa (RP), macular degeneration, Usher syndrome, and the entire spectrum of retinal degenerative diseases.*

11435 Cronhill Drive  
Owings Mills, MD 21117-2220  
Toll Free: 1-(800)-683-5555  
TDD: 1-(800)-683-5551  
Local: 1-(410)-568-0150  
Local TDD: 1-(410)-363-7139  
E-Mail: [info@FightBlindness.org/](mailto:info@FightBlindness.org/)  
Website: <http://www.blindness.org/>

Florida - South Florida Chapter  
5310 NE 33rd Avenue, Suite #219  
Fort Lauderdale, Florida 33309  
Phone: 1-(866)-782-7330  
E-Mail: [kmarlow@fightblindness.org/](mailto:kmarlow@fightblindness.org/)

### Glaucoma Research Foundation

*The Glaucoma Research Foundation (GRF) is a national, nonprofit organization dedicated to protecting the sight of people who have glaucoma through research and education. The organization also coordinates the Glaucoma Support Network, a national, telephone-based peer support network for glaucoma patients and their families.* 251 Post Street, Suite #600

San Francisco, CA 94108  
Toll Free: 1-(800)-826-6693  
Phone: 1-(415)-986-3162 (Voice)  
Fax: 1-(415)-986-3763  
E-Mail: [info@glaucoma.org/](mailto:info@glaucoma.org/)  
Website: [www.glaucoma.org/](http://www.glaucoma.org/)

### Guide Dog Foundation for the Blind, Inc.

*Since 1946, the Guide Dog Foundation for the Blind, Inc. has provided guide dogs free of charge to blind people who seek enhanced mobility and independence.*

371 East Jericho Turnpike  
Smithtown, New York 11787-2976  
Phone: 1-(631)-930-9000  
Toll Free: 1-(800)-548-4337  
Fax: 1-(631)-930-9009  
E-Mail: [info@guidedog.org/](mailto:info@guidedog.org/)  
Website: <http://www.guidedog.org/>

#### Guide Horse Foundation, The

*The mission is to provide a safe, cost-effective and reliable mobility alternative for visually impaired people. The Guide Horse Foundation is committed to delivering Guide Horses at no cost to the blind, relying on un-paid volunteers and charitable donations to pay all travel and housing expenses for the blind handler's on-site training.*

P. O. Box 511  
Kittrell, NC 27544  
Phone: 1-(252)-(433)-8448  
E-Mail: [info@guidehorse.com/](mailto:info@guidehorse.com/)  
Website: <http://www.guidehorse.org/contact.htm>

#### Hadley School for the Blind

*The Hadley School for the Blind offers more than 90 distance education courses to eligible students completely free of charge from "Braille Literacy 1" to "Birdsong Tutor." Study at home. Course materials arrive in the mail or online.*

700 Elm Street  
Winnetka, Illinois 60093-2554  
Toll Free: 1-(800)-323-4238  
Phone: 1-(847)-446-8111  
Fax: 1-(847)-446-9916  
E-Mail: [info@hadley.edu/](mailto:info@hadley.edu)

#### Independent Living Aids, Inc.

Independent Living Aids, Inc. is the oldest privately-held, mail-order company in the United States of products for individuals who are visually impaired or blind.

P. O. Box 9022  
Hicksville, NY 11802-9022  
Toll Free Sales: 1-(800)-537-2118  
Technical Support: 1-(516)-937-1848  
Fax: 1-(516)-937-3906  
E-Mail: [can-do@independentliving.com/](mailto:can-do@independentliving.com/)  
Website: <http://www.independentliving.com/>

### **Miami Lighthouse for the Blind and Visually Impaired**

*Established in 1931, Miami Lighthouse for the Blind and Visually Impaired is the oldest and largest private agency in Florida to serve people of all ages who are blind or the visually impaired.*

601 SW 8th Avenue

Miami FL 33130

Phone: (305)-856-2288

Fax: (305)-285-6967

E-Mail: [info@miamilighthouse.org/](mailto:info@miamilighthouse.org/)

Website: <http://www.miamilighthouse.com/>

### **National Association for the Visually Handicapped**

*Dedicated to helping persons with visual impairments through research and technical assistance.*

22 W. 21st Street, 6th Floor

New York, NY 10010

Phone: 1-(212)-889-3141

E-Mail: [staff@navh.org/](mailto:staff@navh.org/)

Website: <http://www.navh.org/>

### **National Library Service for the Blind and Physically Handicapped**

*Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.*

The Library of Congress

Washington, DC 20011

Phone: 1-(202)-707-5100

Toll Free: 1-(888)-NLS-READ

Toll Free: 1-(888)-657-7323 to connect to a local library

TDD: 1-(202)-707-0744

Fax: 1-(202)-707-0712

E-Mail: [nls@loc.gov/](mailto:nls@loc.gov/)

Website: <http://www.loc.gov/nls/index.html/>

### **National Braille Press**

*The guiding purposes of National Braille Press are to promote the literacy of blind children through Braille, and to provide access to information that empowers blind people to actively engage in work, family, and community affairs.*

88 Saint Stephen Street

Boston, MA 02115-4302

Phone: 1-(617)-266-6160  
Toll Free: 1-(888)-965-8965  
Fax: 1-(617)-437-0456  
Website: <http://www.nbp.org/ic/nbp/index.html>

### National Eye Care Project (Age 65+)

*The non-profit National Eye Care Project is sponsored by the Foundation of the American Academy of Ophthalmology and the Knights Templar Eye Foundation Inc. It has been operating since 1986 and has helped more than half a million seniors gain access to medical eye care. The volunteer ophthalmologists bill Medicare and private health insurance; however, for patients without the means to pay, the fees for the examination and treatment are waived.*

American Academy of Ophthalmology

P.O. Box 7424

San Francisco, CA 94120-7424

Phone: 1-(415)-561-8500

Fax: 1-(415)-561-8533

Toll Free Project Help Line: 1-(800)-222-EYES (3937).

Website: [www.aoa.org/](http://www.aoa.org/)

### National Dissemination Center for Children with Disabilities

*The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; IDEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.*

P.O. Box 1492

Washington, DC 20013

V/TTY: 1-(800)-695-0285

Fax: 1-(202)-884-8441

E-Mail: [nichcy@aed.org](mailto:nichcy@aed.org)

Website: [www.nichcy.org/](http://www.nichcy.org/)

### Perkins School for the Blind

175 North Beacon Street

Watertown, MA 02472

Phone: 1-(617)-972-7249

Switchboard: 1-(617)-924-3434

Fax: 1-(617)-923-0004

E-Mail: [kim.charlson@perkins.org](mailto:kim.charlson@perkins.org)

Website: [www.brailleauthority.org/](http://www.brailleauthority.org/)

## Prevent Blindness America

*Since 1908, Prevent Blindness America has been the nation's leading volunteer eye health and safety organization with the sole mission of preventing blindness and preserving sight.*

211 West Wacker Drive, Suite #1700  
Chicago, Illinois 60606  
Toll Free: 1-(800)-331-2020  
[www.preventblindness.org/](http://www.preventblindness.org/)

## Prevent Blindness Florida

*Prevent Blindness Florida, an affiliate of Prevent Blindness America, was established in 1957 and is the state's leading sight-saving organization.*

1112 East Kennedy Boulevard  
Tampa, FL 33602  
Phone: 1-(813)-874-2020  
Outside Tampa Bay: 1-(800)-817-3595, Ext. #105  
Fax: 1-(813)-226-3745  
E-Mail: [jtobin@preventblindnessfl.org/](mailto:jtobin@preventblindnessfl.org)  
Website: [http://www.preventblindness.org/Florida/FL\\_about.html](http://www.preventblindness.org/Florida/FL_about.html)

## Recorded Books

### About Audible, Inc.

*Audible, Inc. is the leading provider of spoken entertainment and information on the Internet. Audible specializes in the spoken experience, providing digital audio editions of books, newspapers and magazines, original programming, and TV and radio subscriptions.*

65 Willowbrook Boulevard  
Wayne, NJ 07470  
Toll Free: 1-(888)-283-5051 (USA & Canada)  
Website: <http://www.audible.com/>

### Simply Audiobooks

*Simply Audiobooks offers unlimited rentals, books on tape and CD for sale, and downloadable audio books with more than 22,000 titles.*

P.O. Box 4112  
Buffalo, NY 14240-9709  
Toll Free: 1-(877)-554-4332  
Phone: 1-(905)-901-0026  
Website: <http://www.simplyaudiobooks.com/>

## Recording for the Blind & Dyslexic

*Recording for the Blind & Dyslexic serves all people with "print disabilities" — those who can't effectively read standard print because of a disability.*

### National Headquarters

20 Roszel Road  
Princeton, NJ 08540

Toll Free: 1-(800)-221-4792  
Toll Free: 1-(866)-RFBD-585  
Toll Free: 1-(866)-732-3585

Website: <http://www.rfbd.org/about.htm>

## United States Braille Chess Association

*The purpose of the United States Braille Chess Association (USBCA) is to actively encourage and assist in the promotion and advancement of correspondence and over-the-board chess among chess enthusiasts who are blind or visually impaired.*

111-20 76th Road, Apartment #5L  
Forest Hills, NY 11375  
Phone: 1-(718)-275-2209  
E-Mail: [jleventhal@nyc.rr.com](mailto:jleventhal@nyc.rr.com)  
Website: <http://www.crioscrosstech.com/usbca/>

## VISIONS

*Services for the Blind and Visually Impaired. Primarily offers vision rehabilitation and helps individuals accommodate to their vision loss. They also offer free services to anyone over age 55 with vision problems. Services include self-help study kits, counseling, professional support systems, consumer workshops, and an information center.*

500 Greenwich Street, 3rd Floor  
New York, New York 10013-1354  
Toll Free: 1-(888)-245-8333  
Phone: 1-(212)-625-1616  
E-Mail: [Info@visionsvcb.org/](mailto:Info@visionsvcb.org)  
Website: <http://www.visionsvcb.org/>

## Western Union

*Braille & Large Print Telegrams.*  
Western Union Financial Services, Inc.  
PO Box 4430  
Bridgeton, MO 63044  
Toll Free: 1-(800)-325-6000

## **BLUE CROSS/BLUE SHIELD OF FLORIDA, INC.**

P.O. Box 1798  
Jacksonville, FL 32231-0014  
Phone: 1-(904)-791-6111  
Toll Free: 1-(800)-964-6371  
Website: [www.bcbsfl.com/](http://www.bcbsfl.com/)

## **BOAT REGISTRATION**

Broward County  
Phone: 1-(954)-765-4697  
Website: [www.broward.org](http://www.broward.org)

Miami-Dade County Tax Collection Division  
140 W. Flagler Street, Suite #1407  
Miami, FL 33130-1575  
Phone: (305)-375-5452 or Dial: 3-1-1  
Fax: (305)-375-4214  
Website: [http://www.miamidade.gov/taxcollector/contact\\_us.asp](http://www.miamidade.gov/taxcollector/contact_us.asp)

## **BOYS AND GIRLS CLUBS OF BROWARD COUNTY**

*The purpose is to help young people ages 7-17 improve their lives by building self-esteem and developing values and skills during their critical period of growth. Services and programs provided focus on everything from education, social recreation, health and physical education, to leadership and citizenship development, cultural enrichment, and personal adjustment with one-on-one counseling.*

Administrative Offices  
877 Northwest 61st Street  
Ft. Lauderdale, Florida 33309  
Phone: 1-(954)-537-1010  
Fax: 1-(954)-537-1070  
Website: <http://qwp2.omnipilot.com/bgcbc/Home.1.lasso/>

Admirals Marine Academy Unit  
6596 Nova Drive  
Davie, Florida 33317  
Phone: 1-(954)-335-0890  
Fax: 1-(954)-335-0891

Carver Ranches Unit  
2205 SW 44th Avenue  
Hollywood, Florida 33023  
Phone: (954)-967-8787  
Fax: (954)-967-8545

Florence A. DeGeorge Unit  
1220 SW 133rd Avenue  
Davie, Florida 33325  
Phone: 1-(954)-236-2790  
Fax: 1-(954)-236-9917

Harold Reitman Unit  
3025 W. Broward Boulevard  
Ft. Lauderdale, Florida 33312  
Phone: 1-(954)-797-7097  
Fax: 1-(954)-797-0474

Jim & Jan Moran Unit  
27 N. Dixie Highway  
Deerfield Beach, Florida 33441  
Phone: 1-(954)-725-5545  
Fax: 1-(954)-725-5551

Leo Goodwin Foundation Teen Center  
7201 Kimberly Boulevard  
North Lauderdale, Florida 33068  
Phone: 1-(954)-722-5580  
Fax: 1-(954)-726-8059

Lauderhill Unit  
1900 Boys & Girls Club Drive  
Lauderhill, Florida 33313  
Phone: 1-(954)-731-3552  
Fax: 1-(954)-733-0924

Marti Huizenga  
1111 N. 69th Way  
Hollywood, Florida 33024

Phone: 1-(954)-983-0626  
Fax: 1-(954)-983-0729

Nan Knox  
832 NW 2nd Street  
Fort Lauderdale, FL 33311  
Phone: 1-(954)-463-6392  
Fax: 1-(954)-524-6153  
Website: [www.bgcbc-nanknox.org/](http://www.bgcbc-nanknox.org/)

NFL YET Center/Lester White Unit  
2621 SW 15th Street  
Ft. Lauderdale, Florida 33312  
Phone: 1-(954)-585-6351  
Fax: 1-(954)-585-6391

Performing Arts Center  
2200 Powerline Road  
Wilton Manors, FL 33311  
Phone: 1-(954)-566-8005

Rick and Rita Case Unit  
7525 NW 33rd Road Street  
Davie, FL 33024  
Phone: 1-(954)-433-9000  
Fax: 1-(954)-704-0604

S. Robert Levine Campus  
William E. Slaughter Unit  
7201 Kimberly Boulevard  
North Lauderdale, Florida 33068  
Phone: 1-(954)-726-3927  
Fax: 1-(954)-722-4464

Stephanis Unit  
212 NW 16th Street  
Pompano Beach, Florida 33060  
Phone: 1-(954)-941-2697  
Fax: 1-(954)-784-0381

## **BOYS AND GIRLS CLUBS OF MIAMI**

*The purpose is to help young people ages 7-17 improve their lives by building self-esteem and developing values and skills during their critical period of growth. Services and programs provided focus on everything from education, social recreation, health and physical education, to leadership and citizenship development, cultural enrichment, and personal adjustment with one-on-one counseling.*

Administrative Office

2805 SW 32nd Avenue

Miami, FL 33133

Phone: (305)-446-9910

Website: <http://www.bgcmia.org/clubs/>

Gwen Cherry unit

7090 NW 22nd Avenue

Miami, FL 33147

Phone: (305)-694-4889, Ext. #227

Hank Kline Unit

2805 SW 32nd Avenue

Miami, FL 33133

Phone: (305)-446-2654

Kendall Unit

9475 North Kendall Drive

Miami, FL 33176

Phone: (305)-279-3013

Northwest Unit

10915 NW 14th Avenue

Miami, FL 33167

Phone: (305)-758-5753

South Beach Unit

1245 Michigan Avenue

Miami, FL 33139

Phone: (305)-673-7760

West Grove Unit

236 Grand Avenue

Miami, FL 33133

Phone: (305)-569-9926

## **BRAILLE**

American Printing House for the Blind, Inc.

*The world's largest source for adapted educational and daily living products.*

1839 Frankfort Avenue

P.O. Box 6085

Louisville, Kentucky 40206-0085

Phone: 1-(502)-895-2405

Toll Free Customer Service: 1-(800)-223-1839 (U.S. and Canada)

Fax: 1-(502)-899-2274

E-Mail: [info@aph.org/](mailto:info@aph.org/)

Website: <http://www.aph.org/index.htm>

Braille Authority of North America

*The Braille Authority of North America, familiarly known as BANA, is the organization charged with promoting and facilitating the uses, teaching and production of Braille.*

Perkins School for the Blind

175 North Beacon Street

Watertown, MA 02472

Phone: 1-(617)-972-7249

Switchboard: 1-(617)-924-3434

Fax: 1-(617)-923-0004

E-Mail: [kim.charlson@perkins.org/](mailto:kim.charlson@perkins.org/)

Website: [www.brailleauthority.org/](http://www.brailleauthority.org/)

National Braille Association

3 Townline Circle

Rochester, NY 14623-2513

Phone: 1-(585)-427-8260

Fax: 1-(585)-427-0263

Website: <http://nationalbraille.org/>

National Braille Press

*The guiding purposes of National Braille Press are to promote the literacy of blind children through Braille, and to provide access to information that empowers blind people to actively engage in work, family, and community affairs.*

88 Saint Stephen Street

Boston, MA 02115-4302

Phone: 1-(617)-266-6160  
Toll Free: 1-(888)-965-8965  
Fax: 1-(617)-437-0456  
Website: <http://www.nbp.org/ic/nbp/index.html>

**National Library Service for the Blind and Physically Handicapped**  
*Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.*

The Library of Congress  
Washington, DC 20011  
Telephone: 1-(202)-707-5100  
Toll Free: 1-(888)-NLS-READ  
Toll Free: 1-(888)-657-7323 to connect to a local library  
TDD: 1-(202)-707-0744  
Fax: 1-(202)-707-0712  
E-Mail: [nls@loc.gov](mailto:nls@loc.gov)  
Website: <http://www.loc.gov/nls/index.html/>

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Boston, MA 02115-4302  
Phone: 1-(617)-266-6160  
Toll Free: 1-(888)-965-8965  
Fax: 1-(617)-437-0456  
Website: <http://www.nbp.org/ic/nbp/index.html>

### United States Braille Chess Association

*The purpose of the United States Braille Chess Association (USBCA) is to actively encourage and assist in the promotion and advancement of correspondence and over-the-board chess among chess enthusiasts who are blind or visually impaired.*

111-20 76th Road, Apartment #5L  
Forest Hills, NY 11375  
Phone: 1-(718)-275-2209  
E-Mail: [jleventhal@nyc.rr.com](mailto:jleventhal@nyc.rr.com)  
Website: <http://www.crisscrosstech.com/usbca/>

## BRAIN AND SPINAL CORD INJURY

## Brain Injury Association of America

*Founded in 1980, the Brain Injury Association of America (BIAA) is the leading national organization serving and representing individuals, families and professionals who are touched by a life-altering, often devastating, traumatic brain injury (TBI). Together with its network of more than 40 chartered state affiliates, as well as hundreds of local chapters and support groups across the country, the BIAA provides information, education and support to assist the 5.3 million Americans currently living with traumatic brain injury and their families.*

8201 Greensboro Drive, Suite #611

McLean, VA 22102

Phone: 1-(703)-761-0750, Ext. #636

Toll Free: 1-(800)-444-6443

<http://www.biausa.org/aboutus.htm/>

## Brain Injury Association of Florida

*BIAF is the official state association of the Brain Injury Association (BIA) in Alexandria, VA and as such is tied to a nationwide network. The organization assists individuals with brain injuries, their families and professionals by providing: Statewide Information and Resource Center, Education and Training, Support Services, Toll-free Help line, Awareness and Prevention Programs and Legislative Advocacy*

201 E. Sample Road

Pompano Beach, FL 33064

Phone: 1-(800)-992-3442

Fax: 1-(954)-786-2437

Website: [www.biaf.org/](http://www.biaf.org/)

## Children's Tumor Foundation

*The Children's Tumor Foundation is a non-profit 501(c)(3) medical foundation, dedicated to improving the health and well being of individuals and families affected by the neurofibromatoses (NF). The mission of The Children's Tumor Foundation, is to: Encourage and support research and the development of treatments and cures for neurofibromatosis types 1 and 2, schwannomatosis and related disorders (hereafter collectively referred to as "NF"); Support persons with NF, their families and caregivers by providing thorough, accurate, current and readily accessible information; Assist in the development of clinical centers, best practices and other patient support mechanisms (but not including direct medical care) to create better access to quality healthcare for affected individuals; and, Expand public awareness of NF to promote earlier and accurate diagnoses by the medical community, increase the non-affected population's understanding of the challenges facing persons with NF, and encourage financial and other forms of support from public and private sources.*

95 Pine Street, 16th Floor

New York, NY 10005

Telephone: 1-(212)-344-6633  
Toll Free: 1-(800)-323-7938  
Website: <http://www.ctf.org/index.php>

### Florida Spinal Cord Injury Resource Center

*The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to Increase knowledge of SCI related resources; Help prevent secondary medical complications resulting from lack of knowledge; Foster independence through self-knowledge; and Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime.*

### Tampa General Rehabilitation Center

Mailing Address:  
P.O. Box 1289, Room #R212  
Tampa, FL 33601  
Physical Address:  
2 Columbia Drive  
Tampa, FL 33606  
Phone: 1-(813)-844-4286 or 1-(813)-844-4287  
Toll Free: 1-(800)-995-8544  
Fax: 1-(813)-844-4322  
E-Mail: [info@flspinalcord.us](mailto:info@flspinalcord.us)/  
Website: <http://www.flspinalcord.us/>

## BREAST CANCER SUPPORT

### Breast Cancer Options

*BCO provides support and information about effective treatment options, informed patient choice and cancer risk reduction. Their email update, Breast Cancer News, has information on Complementary/Alternative Medicine, Environmental Risk Factors as well as traditional medicine choices. They also have a message board, discount vitamin club and much more.*

101 Hurley Avenue, Suite #10  
Kingston NY 12401  
Phone: 1-(845)-339-HOPE (4673)  
Fax: 1-(845)-339-6784  
E-Mail: [hope@breastcanceroptions.org](mailto:hope@breastcanceroptions.org)/  
Website:  
<http://www.breastcanceroptions.org/MIDHUDSONOPTIONSProjEC.asp>

**Bosom Buddies, Inc.**

*Bosom Buddies produces videotapes to help newly diagnosed breast cancer patients and their families.*

1024 119th Street

Lemont, IL 60439

Toll Free: 1-(877)-245-1300

Website: <http://www.bosombuddies.org/>

**The Expedition Inspiration Fund for Breast Cancer Research**

*The purpose of The Expedition Inspiration Fund for Breast Cancer Research is to raise awareness and monies to benefit breast cancer research through research project funding, public education, and patient support.*

P.O. Box 4289

Ketchum, Idaho 83340

Phone: 1-(208)-726-6456

Fax: 1-(208)-725-2091

E-Mail: [ei@expeditioninspiration.org/](mailto:ei@expeditioninspiration.org)

Website: <http://www.expeditioninspiration.org/>

**Florida Breast Cancer Coalition, Inc.**

*FBCCRF, affiliated with the National Breast Cancer Coalition, is a non-profit grassroots organization dedicated to the eradication of breast cancer through advocacy, education and research.*

1835 E. Hallandale Beach Boulevard, Suite #191

Hallandale, Florida 33009

Phone: (305)-466-7145

Fax: (305)-466-7204

Toll Free: 1-(877)-644-FBCC

E-Mail: [info@fbccrf.org/](mailto:info@fbccrf.org)

Website: <http://www.fbccrf.org/>

**FORCE: Facing Our Risk of Cancer Empowered**

*FORCE is a support and information site for women at risk of hereditary breast and ovarian cancer due to family history BRCA genetic status.*

16057 Tampa Palms Boulevard West, PMB #373

Tampa, FL 33647

Phone: 1-(954)-255-8732

Toll Free: 1-(866)-288-7475

Fax: 1-(954)-827-2200

E-Mail: [info@facingourrisk.org/](mailto:info@facingourrisk.org)

Website: <http://www.facingourrisk.org/homepage/welcome.html>

## HER2 Support Group Organization

*Her2Support.org is an online support group for women whose tumors are HER2-Positive.*

6973 Mimosa Drive

Carlsbad, CA 92009-5156

Website: <http://www.her2support.org/index.html>

## Inflammatory Breast Cancer Help and Support

*IBCS provides an email exchange capability for patients with inflammatory breast cancer.*

E-Mail: [pete@petebevin.com/](mailto:pete@petebevin.com)

Website: [www.ibcsupport.org/](http://www.ibcsupport.org/)

## Inflammatory Breast Cancer Research Foundation

*IBCRF strives to increase the awareness of the unique symptoms and diagnostic difficulty of inflammatory breast cancer.*

321 High School Road NE, Suite D3 #149

Bainbridge Island, WA 98110-2648

Toll Free: 1-(877)-STOP-IBC (1-(877)-786-7422)

Website: <http://www.ibcresearch.org/>

## Living Beyond Breast Cancer

*LBBC's mission is to empower all women affected by breast cancer to live as long as possible with the best quality of life.*

10 East Athens Avenue, Suite #204

Ardmore, PA 19003

Phone: 1-(610)-645-4567

E-Mail: [mail@lbbc.orgmail-at-lbbc.org/](mailto:mail@lbbc.orgmail-at-lbbc.org)

Fax: 1-(610)-645-4573

Survivors' Helpline: 1-(888)-753-LBBC (5222).

Website: <http://www.lbbc.org/index.asp>

## The National Breast Cancer Coalition

*NBCC is a grassroots advocacy organization dedicated to fighting breast cancer.*

1101 17th Street NW, Suite #1300

Washington, D.C. 20036

Toll Free: 1-(800)-622-2838 Voice

Phone: 1-(202)-296-7477 Voice

Fax: 1-(202)-265-6854

Website: <http://www.natlbcc.org/>

### National Breast Cancer Foundation, Inc.

*The National Breast Cancer Foundation provides information including early signs and symptoms of breast cancer, myths, early detection, breast cancer research and much more.*

2600 Network Boulevard, Suite #300

Frisco, Texas 75034

E-Mail: [info@nationalbreastcancer.org/](mailto:info@nationalbreastcancer.org/)

Website: <http://www.nationalbreastcancer.org/index.html>

### Susan G. Komen Foundation

*The Komen Foundation is a forerunner in the fight against breast cancer through its advancement of research, education, screening and treatment.*

5005 LBJ Freeway, Suite #250

Dallas, TX 75244

Phone: 1-(972)-855-1600

Fax: 1-(972)-855-1605

Help Line: 1-(800)-I'M-AWARE or 1-(800)-462-9273

Website: <http://cms.komen.org/komen/index.htm>

Miami/Ft. Lauderdale Chapter

13555 SW 101st Lane

Miami, FL 33186

E-Mail: [komenmiami@earthlink.net/](mailto:komenmiami@earthlink.net/)

Fax: (305)-383-7399

Website: [www.komenmiami.org/](http://www.komenmiami.org/)

### Y-ME National Breast Cancer Organization

*Y-ME provides a 24 hour hot line staffed by peer trained counselors who are breast cancer survivors.*

Miami Satellite Location

Lisa Stoch, Walk to Empower Coordinator

P.O. Box 85248

Hallandale Beach, FL 33008

Phone: 1-(877)-YME-7223, Ext. #2735

Fax: 1-(954)-927-8460

Toll Free: 1-(800)-221-2141

24 Hour Help Line: 1-(800)-221-2141 In English and 150 other language

E-Mail: [lstoch@y-me.org/](mailto:lstoch@y-me.org/)

Website: [www.y-me.org/miami/](http://www.y-me.org/miami/)

### **Young Survival Coalition**

*The YSC is dedicated to the concerns and issues that are unique to young women and breast cancer. Through action, advocacy and awareness, the YSC seeks to educate the medical, research, breast cancer and legislative communities and to persuade them to address breast cancer in women 40 and under.*

61 Broadway, Suite #2235

New York, NY 10006

Phone: 1-(646)-257-3000

Fax: 1-(646)-257-3030

E-Mail: [info@youngsurvival.org/](mailto:info@youngsurvival.org/)

Website: <http://www.youngsurvival.org/>

### **BRIGHT STYLE INC.**

*Consists of several residential facilities enabling individuals with developmental disabilities to choose where and how to live, work and play with support and training programs.*

6508 SW 23rd Street

Miramar, FL 33023

Phone: (954)-893-3028

Fax: (954)-961-2438

E-Mail: [brightstyleinc@yahoo.com/](mailto:brightstyleinc@yahoo.com/)

### **BROWARD OSTOMY ASSOCIATION OF GREATER ORLANDO**

*Shedding the light of hope, help and education for ostomates through visitation and rehabilitation. Broward Ostomy Association is an affiliated Chapter of the United Ostomy Associations of America, a non-profit organization for colostomates, ileostomates and urostomates.*

4960 E. Sabal Palm Boulevard, #207

Ft Lauderdale, FL 33319

24 hour telephone hotline: 1-(954)-537-0662

E-Mail: [info@browardostomy.org/](mailto:info@browardostomy.org/)

Website: <http://www.browardostomy.org/index.html/>

### **BULLDOGS, A SPECIAL NEEDS ORGANIZATION, INC.**

*Provides developmentally disabled individuals programs and activities.*

8333 W. McNab Road, Suite #127

Tamarac, FL 33321

Phone: 1-(954)-978-2800

Fax: 1-(954)-724-9963

E-Mail: [bulldogstamarac@aol.com/](mailto:bulldogstamarac@aol.com/)

Website: [www.tamaracbulldogs.com](http://www.tamaracbulldogs.com)

## BUREAU OF ALCOHOL, TOBACCO & FIREARMS HOT LINES

Bureau of Alcohol, Tobacco, Firearms and Explosives

650 Massachusetts Avenue NW

Washington, DC 20226

Arson Hotline: 1-(888)-ATF-FIRE (1-(888)-283-3473)

Bomb Hotline: 1-(888)-ATF-BOMB (1-(888)-283-2662)

Report Illegal Firearms Activity: 1-(800)-ATF-GUNS (1-(800)-283-4867)

Firearms Theft Hotline: 1-(888)-930-9275

Report Stolen, Hijacked or Seized Cigarettes: 1-(800)-659-6242

Other Criminal Activity: 1-(888)-ATF-TIPS (1-(888)-283-8477)

Website: <http://www.atf.treas.gov/contact/hotlines.htm>

## BURNS

American Burn Association,

*The American Burn Association is dedicated to improving the lives of everyone affected by burn injury through patient care, education, research and advocacy.*

625 North Michigan Avenue, Suite #2550

Chicago, Illinois 60611

Phone: 1-(312)-642-9260

Fax: 1-(312)-642-9130

Toll Free: 1-(800)-548-2876

E-Mail: [info@ameriburn.org](mailto:info@ameriburn.org)/

Website: [www.ameriburn.org/](http://www.ameriburn.org/)

Phoenix Society for Burn Survivors, Inc.

*The Phoenix Society serves as a national resource center for burn survivors searching for help by connecting them with identified programs and services in their local area. We also provide information on how to establish support activities such as school re-entry, support groups and burn survivor events, where there are limited resources. The Phoenix Society actively networks with burn centers to provide resources focused on burn recovery and establishing peer support programs such as SOAR. Through our Website and 1-800 line we often assist those looking for expert burn care to the closest Burn Center Hospital.*

1835 R.W. Berends Drive SW

Grand Rapids, MI 49519-4955

Toll Free: 1-(800)-888-2876

Fax: 1-(616)-458-2831

E-Mail: [info@phoenix-society.org](mailto:info@phoenix-society.org)/

Website: <http://www.phoenix-society.org/>

## CANCER INFORMATION & SUPPORT

### American Cancer Society

*A nationwide, community-based voluntary health organization dedicated to eliminating cancer by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service.*

1599 Clifton Road NE

Atlanta, Georgia 30329

Toll Free: 1-(800)-227-2345

Website: [www.cancer.org](http://www.cancer.org)

### Broward Area

3407 NW Ninth Avenue, Suite #100

Fort Lauderdale, 33309

Phone: 1-(954)-564-0880

Fax: 1-(954)-561-8072

E-Mail: [sueellen.boatright@cancer.org/](mailto:sueellen.boatright@cancer.org)

Website: [www.cancer.org](http://www.cancer.org)

### Miami-Dade County

3901 NW 79th Avenue, Suite #224

Miami, FL 33166

Phone: (305)-594-4363

Fax: (305)-592-5140

Website: <http://www.cancer.org>

### CancerCare National Office

*Provides free professional counseling, support groups, education and information, and referrals to cancer patients and their families to help them cope with the psychological and social consequences of cancer*

275 Seventh Avenue, Floor #22

New York, NY 10001

Services: 1-(800)-813-HOPE (4673)

Administrative: 1-(212)-712-8400

Fax: 1-(212)-712-8495

E-Mail: [info@cancercare.org/](mailto:info@cancercare.org)

Website: [http://www.cancercare.org/about\\_us/](http://www.cancercare.org/about_us/)

### Cancer Hope Network

*Offers free, confidential one-to-one support to cancer patients undergoing cancer*

*treatment and their families using trained volunteers who have undergone a similar experience.*

2 North Road, Suite #A

Chester, NJ 07930

Toll Free Voice: 1-(877)-467-3638

Local Voice: 1-(908)-879-4039

Fax: 1-(908)-879-6518

E-Mail: [info@cancerhopenetwork.org/](mailto:info@cancerhopenetwork.org/)

Website: <http://www.cancerhopenetwork.org/chn.jsp>

### Coping With Cancer Magazine

*America's consumer magazine for people whose lives have been touched by cancer.*

*Provides knowledge, hope and inspiration from cancer survivors and healthcare professionals. Coping provides official annual coverage of National Cancer Survivors Day and is a National Sponsor.*

P.O. Box 682268

Franklin, TN 37068-2268

Phone: 1-(615)-790-2400

Fax: 1-(615)-794-0179

E-Mail: [info@copingmag.com/](mailto:info@copingmag.com/)

Website: [www.copingmag.com/](http://www.copingmag.com/)

### American Cancer Society

*A nationwide, community-based voluntary health organization dedicated to eliminating cancer by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service.*

1599 Clifton Road NE

Atlanta, Georgia 30329

Toll Free: 1-(800)-227-2345

Information & Counseling: 1-(800)-525-3777

Website: [www.cancer.org](http://www.cancer.org)

### Broward Area

3407 NW Ninth Avenue, Suite #100

Fort Lauderdale, 33309

Phone: 1-(954)-564-0880

Fax: 1-(954)-561-8072

E-Mail: [sueellen.boatright@cancer.org/](mailto:sueellen.boatright@cancer.org/)

Website: [www.cancer.org](http://www.cancer.org)

### Cancer Cancer Hope Network

*Offers free, confidential one-to-one support to cancer patients undergoing cancer treatment and their families using trained volunteers who have undergone a similar experience.*

2 North Road, Suite #A

Chester, NJ 07930

Toll Free Voice: 1-(877)-467-3638

Local Voice: 1-(908)-879-4039

Fax: 1-(908)-879-6518

E-Mail: [info@cancerhopenetwork.org/](mailto:info@cancerhopenetwork.org/)

Website: <http://www.cancerhopenetwork.org/>

### CancerCare

*CancerCare is a national nonprofit organization whose mission is to provide free, professional support services to anyone affected by cancer: people with cancer, caregivers, children, loved ones, and the bereaved. CancerCare programs – including counseling, education, financial assistance and practical help – are provided by trained oncology social workers and are completely free of charge.*

275 Seventh Avenue, Floor #22

New York, NY 10001

Toll Free: 1-(800)-813-HOPE (4673)

Phone: 1-(212)-712-8400

Fax: 1-(212)-712-8495

E-Mail: [info@cancercare.org/](mailto:info@cancercare.org/)

Website: <http://www.cancercare.org/>

### Gilda's Club South Florida

*International network where men, women and children with cancer and their families and friends join with others to build social and emotional support as a supplement to medical care in a free nonresidential home-like setting. All kinds and stages of cancer are welcome in 14 locations open worldwide.*

119 Rose Drive

Fort Lauderdale, FL 33316

Phone: 1-(954)-763-6776

Fax: 1-(954)-763-6761

Website: [www.gildasclubsouthflorida.org/](http://www.gildasclubsouthflorida.org/)

### Gilda's Club Worldwide

*International network where men, women and children with cancer and their families and friends join with others to build social and emotional support as a supplement to medical care in a free nonresidential home-like setting. All kinds and stages of cancer are welcome in 14 locations open worldwide.*

322 Eighth Avenue, Suite #1402  
New York, NY 10001  
Phone: 1-(917)-305-0549  
Toll Free: 1-(888)-GILDA-4-U  
E-Mail: [info@gildasclub.org/](mailto:info@gildasclub.org/)  
Website: <http://www.gildasclub.org/Default.aspx?TabId=36>

### Lance Armstrong Foundation

*Dedicated to enhancing the quality of life for people living with, through and beyond cancer. Activities focus on survivorship resources and support, groundbreaking survivorship programs, national advocacy initiatives, and scientific and clinical research grants.*

P.O. Box 161150  
Austin, TX 78716-1150  
Phone: 1-(512)-236-8820  
Toll Free: 1-(866)-235-7205  
Website: <http://www.livestrong.org/>

### Malecare

*Prostate Cancer treatment and survival articles written by patient and doctors, updated with new articles every week, by the international non profit organization, Malecare.*

125 Second Avenue, Room #13  
New York, NY 10003  
Phone: 1-(212)-844-8369  
E-Mail: [darryl@malecare.com/](mailto:darryl@malecare.com/)  
Website: <http://www.malecare.com/>

Miami-Dade County  
3901 NW 79th Avenue, Suite #224  
Miami, FL 33166  
Phone: (305)-594-4363  
Fax: (305)-592-5140  
Website: <http://www.cancer.org>

### National Cancer Institute

*The National Cancer Institute is a component of the National Institutes of Health, one of eight agencies that compose the Public Health Service (PHS) in the Department of Health and Human Services (DHHS). The NCI, established under the National Cancer Institute Act of 1937, is the Federal Government's principal agency for cancer research and training.*

9000 Rockville Pike  
Bethesda, Maryland 20892  
Phone: 1-(301)-496-4000,  
Toll Free: 1-(800)-422-6237  
TTY: 1-(301)-402-9612  
Website: [www.cancer.gov/](http://www.cancer.gov/)

**The National Cancer Survivors Day Foundation**  
*The Foundation provides education, legal counseling and referrals to cancer patients and survivors concerning managed care, insurance, financial issues, job discrimination and debt crisis matters.*  
P.O. Box 682285  
Franklin, TN 37068-2285  
Phone: 1-(615)-794-3006  
Fax: 1-(615)-794-0179  
E-Mail: [info@ncsdf.org/](mailto:info@ncsdf.org/)  
Website: [www.ncsdf.org/](http://www.ncsdf.org/)

**National Hospice and Palliative Care Organization**  
*Advocates recognition and protection of individual rights at the end of life, including living wills and durable powers of attorney.*  
1700 Diagonal Road, Suite #625  
Alexandria, Virginia 22314  
Telephone: 1-(703)-837-1500  
Toll Free Help Line: 1-(800)-658-8898  
Toll Free Help Line in Spanish: 1-(877)-658-8896  
Fax: 1-(703)-837-1233  
E-Mail: [caringinfo@nhpco.org/](mailto:caringinfo@nhpco.org/)  
Website: [www.caringinfo.org/](http://www.caringinfo.org/)

**Patient Advocate Foundation**  
*Serves as an active liaison between the patient and his/her insurer, employer and/or creditor to resolve insurance, job retention, and/or debt crisis matters relative to his/her diagnosis.*  
700 Thimble Shoals Boulevard, Suite #200  
Newport News, VA 23606  
Phone: 1-(800)-532-5274  
Fax: 1-(757)-873-8999  
E-Mail: [help@patientadvocate.org/](mailto:help@patientadvocate.org/)  
Website: [www.patientadvocate.org/](http://www.patientadvocate.org/)

### R.A. Bloch Cancer Foundation, Inc.

*The Cancer Hotline matches newly diagnosed with someone who has survived the same cancer. Offers free information, lists of Multidisciplinary Second Opinion Centers and free books.*

One H&R Block Way

Kansas City, MO 64105

Phone: 1-(816)-854-5050

Fax: 1-(816)-854-8024

Toll Free: 1-(800)-433-0464

Website: <http://www.blochcancer.org/>

### Ronald McDonald House Charities - Florida

*Offers a refuge from the hospital, a "home-away-from-home."*

15 SE 15th Street

Fort Lauderdale, FL 33316

Phone: 1-(954)-828-1822, Ext. #8942

Fax: 1-(954)-828-1824

Website: <http://www.rmhcf.org/rmhcf/index.html>

### Sisters Network, Inc.

*An African American breast cancer survivor-run organization that provides individual/group support; community education, advocacy and research through affiliate chapters nationwide.*

National Headquarters

8787 Woodway Drive, Suite #4206

Houston, TX 77063

Phone: 1-(713)-781-0255

Toll Free: 1-(866)-781-1808

Fax: 1-(713)-780-8998

E-Mail: [infonet@sistersnetworkinc.org/](mailto:infonet@sistersnetworkinc.org)

Website: <http://www.sistersnetworkinc.org/about-us.asp>

### The Oley Foundation

*Provides free information and psychosocial support to patients fed by tube or IV at home who cannot be sustained by normal eating because part of their gastrointestinal tract is damaged or removed. However, it does not provide financial support or oral nutrition counseling.*

214 Hun Memorial, #A-28

Albany Medical Center

Albany, NY 12208-3478

Toll Free: 1-(800)-776-OLEY

Phone: 1-(518)-262-5079

Fax: 1-(518)-262-5528  
E-Mail: [bishopj@mail.amc.edu/](mailto:bishopj@mail.amc.edu/)  
Website: [www.oley.org/](http://www.oley.org/)

### Ulman Cancer Fund for Young Adults

*Provides free support programs, education and resources to benefit young adults, their families and friends who are affected by cancer and to promote awareness and prevention of cancer.*

Phone: 1-(410)-964-0202  
Toll Free: 1-(888)-393-FUND (3863)  
E-Mail: [info@ulmanfund.org/](mailto:info@ulmanfund.org/)  
Website: <http://www.ulmanfund.org/>

### Vital Options International, Inc.

*The Group Room Radio Talk Show, a weekly syndicated call-in cancer talk show linking callers with other patients, long-term survivors, family members, physicians, researchers and therapists.*

4419 Coldwater Canyon Avenue, Suite #1  
Studio City, CA 91604-1479  
Phone: 1-(818)-508-5657  
Fax: 1-(818)-788-5260  
E-Mail: [info@vitaloptions.org/](mailto:info@vitaloptions.org/)  
Website: <http://www.vitaloptions.org/>

### The Wellness Community

*Provides free of charge professionally led support groups nationwide and education, stress management and social networking in a home-like community setting with a focus on enhancing health and well-being. Twenty-two facilities nationwide.*

919 18th Street NW, Suite #54  
Washington, DC 20006  
Phone: 1-(202)-659-9709  
Phone: 1-(202)-659-9301  
Toll Free: 1-(888)-793-WELL  
E-Mail: [bishopj@mail.amc.edu/](mailto:bishopj@mail.amc.edu/)  
Website: [www.thewellnesscommunity.org/](http://www.thewellnesscommunity.org/)

### Candlelighters Childhood Cancer Foundation

*Candlelighters' mission is to provide information and awareness for children and adolescents with cancer and their families, to advocate for their needs, and to support research so every child survives and leads a long and healthy life.*

P.O. Box 498  
Kensington, MD 20895-0498  
Toll Free: 1-(800)-366-CCCF  
Toll Free: 1-(800)-366-2223  
Phone: 1-(301)-962-3520  
Fax: 1-(301)-962-3521  
E-Mail: [staff@candlelighters.org/](mailto:staff@candlelighters.org/)  
Website: <http://www.candlelighters.org/>

Leukemia and Lymphoma Society of America - The Southern Florida Chapter

*The Leukemia & Lymphoma Society is the world's largest voluntary health organization dedicated to funding blood cancer research, education, and patient services. The Society's mission: Cure leukemia, lymphoma, Hodgkin's disease and myeloma, and improve the quality of life of patients and their families.*

3325 Hollywood Boulevard, Suite #400  
Hollywood, FL 33021  
Phone: 1-(954)-961-3234  
Fax: 1-(954)-961-7376  
Toll Free: 1-(800)-955-4572  
Website: [http://www.leukemia-lymphoma.org/hm\\_lls/](http://www.leukemia-lymphoma.org/hm_lls/)

## CANES FOR THE BLIND

Revolution Enterprises  
*Folding and rigid canes made of graphite.*  
12170 Dearborn Place  
Poway, CA 92064  
Phone: 1-(800)-382-5132 or 1-(858)-679-5785  
Fax: 1-(858)-679-5788  
E-Mail: [advantagecanes@aol.com/](mailto:advantagecanes@aol.com/)  
Website: [www.advantagecanes.com/](http://www.advantagecanes.com/)

## CANINES (See: Guide Dogs)

## CARROLL STORE

*The Carroll Center serves the needs of blind and visually-impaired persons by providing rehabilitation, skills training, and educational opportunities to achieve independence, self-sufficiency, and self-fulfillment and by educating the public regarding the potential of persons who are blind and visually-impaired. It also sells*

*adaptive devices for blind and visually impaired persons including canes and talking devices.*

770 Centre Street  
Newton, MA 02458  
Phone: 1-(617)-969-6200  
Toll Free: 1-(800)-852-3131  
Website: <http://www.carroll.org/>

## **CATHOLIC CHARITIES OF THE ARCHDIOCESE OF MIAMI**

Catholic Charities of the Archdiocese of Miami  
*A multi-service agency operating multiple programs.*  
9401 Biscayne Boulevard  
Miami, FL 33138  
Phone: (305)-754-2444  
Fax: (305)-762-3043  
Website: [www.ccadm.org/](http://www.ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Broward Office  
*A multi-service agency operating multiple programs in Broward County.*  
1299 E. Oakland Park Boulevard  
Oakland Park, FL 33334  
Phone: 1-(954)-630-9404  
Fax: 1-(954)-568-5075

Catholic Charities of the Archdiocese of Miami - Adult Day Care Centers  
*Licensed adult day care centers in Broward County provide a safe, caring and friendly environment for the frail elderly. Services include recreational activities, meals, monitoring and supervision of medications and caregivers' support groups.*

St. Elizabeth Adult Day Care Center  
801 NE 33rd Street  
Pompano Beach, FL 33064  
Phone: 1-(954)-781-0461  
E-Mail: [stelizabeth@ccadm.org/](mailto:stelizabeth@ccadm.org/)

Wilton Manors Adult Day Care Center  
1503 NE 26th Street  
Wilton Manors, FL 33305  
Phone: 1-(954)-630-9501  
E-Mail: [browardelderly@ccadm.org/](mailto:browardelderly@ccadm.org/)

Central West Adult Day Care Center  
6915 Stirling Road  
Davie, FL 33324  
Phone: 1-(954)-583-6446  
E-Mail: [centralwest@ccadm.org/](mailto:centralwest@ccadm.org/)

Centro Oeste Hispano  
6915 Stirling Road  
Davie, FL 33324  
Phone: 1-(954)-581-9170  
E-Mail: [centrooeste@ccadm.org/](mailto:centrooeste@ccadm.org/)

Time Together Mental Health Care Program  
1503 NE 26th Street  
Wilton Manors, FL 33305  
Phone: 1-(954)-630-9501  
E-Mail: [browardelderly@ccadm.org/](mailto:browardelderly@ccadm.org/)

#### Catholic Charities of the Archdiocese of Miami - Child Care and Development

*Eight child care centers provide year-round quality child care and social services to economically disadvantaged children and their families, including infant care, toddler care, preschool, and after school services. All centers work under the high standards of the National Association for the Education of Young Children.*

Centro Hispano Catolico Child Care Center  
125 NW 25th Street  
Miami, FL 33127  
Phone: (305)-573-9093  
E-Mail: [centrohispano@ccadm.org/](mailto:centrohispano@ccadm.org/)

Centro Mater Child Care Center  
418 SW 4th Avenue  
Miami, FL 33130  
Phone: (305)-545-0760  
E-Mail: [centromater@ccadm.org/](mailto:centromater@ccadm.org/)

Centro Mater West Child Care Center  
8298 NW 103rd Street

Hialeah Gardens, FL 33016  
Phone: (305)-827-4040  
E-Mail: [centrowest@ccadm.org/](mailto:centrowest@ccadm.org/)

Good Shepherd Child Care Center  
18601 SW 97th Avenue  
Miami, FL 33157  
Phone: (305)-235-1756  
E-Mail: [goodshepherd@ccadm.org/](mailto:goodshepherd@ccadm.org/)

Notre Dame Child Care Center  
130 NE 62nd Street  
Miami, FL 33138  
Phone: (305)-751-6778  
E-Mail: [notredame@ccadm.org/](mailto:notredame@ccadm.org/)

Sagrada Familia Child Care Center  
970 SW 1st Street  
Miami, FL 33130  
Phone: (305)-324-5424  
E-Mail: [sagradafam@ccadm.org/](mailto:sagradafam@ccadm.org/)

South Dade Child Care Center  
28520 SW 148th Avenue  
Leisure City, FL 33033  
Phone: (305)-245-0979  
E-Mail: [southdade@ccadm.org/](mailto:southdade@ccadm.org/)

Providence Place Child Care  
1299 E. Oakland Park Boulevard  
Oakland Park, FL 33334  
Phone: (954)-630-9404, Ext. #121  
E-Mail: [ppchildcare@ccadm.org/](mailto:ppchildcare@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Congregate Meals  
*Senior Centers in Miami-Dade and Monroe Counties provide a daily nutritious lunch and a variety of social activities for eligible seniors living independently at home. Home delivered meals are available to those persons who, because of illness or infirmity are confined to their homes.*

Miami Shores  
9900 NE 2nd Avenue  
Miami, FL 33138  
Phone: (305)-751-5203  
E-Mail: [congregatemeals@ccadm.org/](mailto:congregatemeals@ccadm.org/)

McCarthy Residence  
13201 NW 28th Avenue  
Opa Locka, FL 33054

Little Haiti Senior Center  
6744 North Miami Avenue  
Miami, FL 33150

St. Mary's Cathedral  
7525 NW 2nd Avenue  
Miami, FL 33150

Claude Pepper Tower  
750 NW 18th Terrace  
Miami, FL 33136

Malcolm Ross  
2800 NW 18th Avenue  
Miami, FL 33142

Gesu Center  
118 NE 2nd Street  
Miami, FL 33132

Palmer House  
1225 SW 107th Avenue  
Miami, FL 33175

Marian Towers  
17505 N. Bay Road  
Miami Beach, FL 33160

St. Justin the Martyr

105500 Overseas Highway  
Key Largo, FL 33057

**Catholic Charities of the Archdiocese of Miami - Emergency Services**  
*Crisis intervention, case management, assistance with food, rent and utilities, rendered from offices in Catholic parishes with high concentrations of needy populations.*  
Administrative Offices: Miami-Dade: (305)-759-3050  
Broward: 1-(954)-630-9404, Ext. #129  
E-Mail: [emergency@ccadm.org/](mailto:emergency@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami – Haitian Employment Services**

*Haitian Job Development assists the Haitian community by promoting economic self-sufficiency. Assistance is provided with job search, job placement, and case management.*

3661 West Oakland Park Boulevard, Suite #305  
Lauderdale Lakes, FL 33311  
Phone: 1-(954)-486-2070  
E-Mail: [haitiancenter@ccadm.org/](mailto:haitiancenter@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Haitian Guardian Program**  
*Assists Haitian immigrants and newly arrived entrants living in low-socio-economic areas to become more self-sufficient and adapt to life in the U.S. Linkages to other community services are established. The program is offered in English and Creole.*

Pierre Toussaint Haitian Center  
130 NE 62nd Street  
Miami, FL 33138  
Phone: (305)-759-3050  
E-Mail: [pierretoussaint@ccadm.org/](mailto:pierretoussaint@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Haitian Family Services**  
*Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.*

Pierre Toussaint Haitian Center  
130 NE 62nd Street  
Miami, FL 33138  
Phone: (305)-759-3050  
E-Mail: [pierretoussaint@ccadm.org/](mailto:pierretoussaint@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Healthy Start, Dade County**

*Healthy Start is a comprehensive program of educational and counseling services geared to prevent the birth of low weight babies and promote the optimal health and development of all pregnant women and their babies born in the State of Florida.*

3675 S. Miami Avenue  
Miami, FL 33133  
Phone: (305)-854-9712  
E-Mail: [healthystart@ccadm.org/](mailto:healthystart@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - HIV/AIDS Care Teams**  
*Teams of volunteers are matched with persons diagnosed with HIV/AIDS to provide friendship and support.*

Miami-Dade County  
3675 South Miami Avenue  
Miami, FL 33133  
Phone: (305)-859-2148  
E-Mail: [hiv aids@ccadm.org/](mailto:hiv aids@ccadm.org/)

Broward County  
1299 E. Oakland Park Boulevard  
Oakland Park, FL 33334  
Phone: 1-(954)-630-9404, Ext. #132  
E-Mail: [hiv aids@ccadm.org/](mailto:hiv aids@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Housing and Shelter Services**

*Transitional housing for families; supportive services assist in achieving independence and permanent housing.*

New Life Shelter for Homeless Families  
Miami, FL  
Phone: (305)-573-3333  
E-Mail: [newlife@ccadm.org/](mailto:newlife@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Individual Counseling**  
*Help individuals and families cope with the stresses and changes of daily living. Counseling services also address crises such as sexual abuse, other victim traumas, substance abuse, job loss, depression and/or medical illness.*

3675 S. Miami Avenue  
Miami, FL 33133  
Phone: (305)-859-2148

Toll Free: 1-(866)-758-0025  
E-Mail: [counseling@ccadm.org/](mailto:counseling@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Providence Place Shelter for Homeless Women and Children, Oakland Park, FL

*Transitional shelter for homeless women and their children. Supportive services assist in achieving independence and permanent housing.*

Phone: 1-(954)-568-6610  
E-Mail: [providenceplace@ccadm.org/](mailto:providenceplace@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Refugee Resettlement Services

*Newly arrived refugees receive community orientation, job placement assistance, and case management. Program staff is available to offer guidance on all aspects of a new arrival's adjustment and facilitate use of community resources.*

700 S. Royal Poinciana Boulevard  
Miami Springs, FL 33166  
Phone: (305)-883-4555  
E-Mail: [refugee@ccadm.org/](mailto:refugee@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - St. Luke's Addiction Recovery Residential Services

*Inpatient, 24-hour a day interdisciplinary program of interventions and specialized services to address the problems of substance abuse dependency, achieve/maintain sobriety or abstinence and improve the psycho-social functioning of individuals suffering from dependency.*

7707 NW 2nd Avenue  
Miami, FL 33150  
Phone: (305)-795-0077  
E-Mail: [stlukes@ccadm.org/](mailto:stlukes@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - St. Luke's Apartments, Miami, FL

*Transitional housing for adult men and women that have been identified as substance dependent and have successfully completed the St. Luke's Residential Treatment program.*

Phone: (305)-981-9334

Catholic Charities of the Archdiocese of Miami - Substance Abuse Services  
*Community based outpatient services designed to help families and individuals address problems resulting from use and abuse of alcohol or prescription and non-prescription drugs, or other dependency-inducing substances.*

St. Luke's Addiction Recovery Outpatient Services  
7707 NW 2nd Avenue  
Miami, FL 33150  
Phone: (305)-795-0077  
E-Mail: [stlukes@ccadm.org/](mailto:stlukes@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Program/Children's Village  
*Shelter care and child welfare services for unaccompanied undocumented immigrant children who have been determined by the Office of Refugee Resettlement not to have lawful immigration status in the U.S. Minors placed at UMP remain in the custody of the Office of Refugee Resettlement.*  
Phone: (305)-380-0141  
E-Mail: [ump@ccadm.org/](mailto:ump@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Refugee Program  
*Children born in other countries, and who have received special "unaccompanied refugee minor" classification from the US government, are placed in licensed foster homes. They attend local schools and are provided with a full array of services.*  
700 S. Royal Poinciana Boulevard  
Miami Springs, FL 33166  
Phone: (305)-883-3383  
E-Mail: [urmp@ccadm.org/](mailto:urmp@ccadm.org/)

## **CENTER FOR AUTISM AND RELATED DISABILITIES**

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami (CARD)

*UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments with other disabling conditions. Our primary focus is to provide individualized, direct assistance to these individuals and their families. Services include family support, technical assistance and consultation, parent and professional training programs, and public education activities.*

5665 Ponce de Leon Boulevard  
P.O. Box 248768  
Coral Gables, FL 33124-0725  
Toll Free: 1-(800)-9-AUTISM  
Phone: (305)-284-6563  
Fax: (305)-284-6555

NSU Satellite Office  
Mailing Address:  
3301 College Avenue  
Ft. Lauderdale, FL 33314  
Building Address:  
6100 Griffin Road  
Davie, FL 33314  
Toll Free: 1-(800)-541-6682, Ext. #7111  
Phone: 1-(954)-262-7111  
Fax: 1-(954)-262-3996  
Website: <http://www.umcard.org/about.htm>

### **CENTER FOR INDEPENDENT LIVING OF BROWARD**

*The Center for Independent Living of Broward is a non-profit organization whose mission is to offer assistance to people with disabilities in fulfilling the goals of independence and self sufficiency. Services include: Information and Referral, Peer Support, Advocacy, Assistive Devices/Technology, Housing Solutions, Employment Solutions, Independent Living Skills.*

8857 W. McNab Road  
Tamarac, FL 3321  
Phone: 1-(954)-722-6400  
Fax: 1-(954)-722-9801  
E-Mail: [cilb@cilbroward.org](mailto:cilb@cilbroward.org)/  
Website: [www.cilbroward.org/](http://www.cilbroward.org/)

### **CENTER FOR INDEPENDENT LIVING OF SOUTH FLORIDA**

*The South Florida Center for Independent Living provides direct services to individuals with disabilities such as job placement, pre-employment skills, independent living skill training, transition services, social/recreational activities, peer support, housing, internship placement for undergraduates and a loan closet.*

6660 Biscayne Boulevard, First Floor  
Miami, FL 33132  
Phone: (305)-751-8025  
Fax: (305)-751-8944  
Website: [www.soflacil.org/](http://www.soflacil.org/)

### **CENTER FOR POSITIVE CONNECTIONS**

*The Center for Positive Connections provides educational, emotional, holistic and social support to all individuals living with HIV/AIDS, with emphasis on heterosexuals, the newly diagnosed & their family & friends. Their direct services include peer groups, educational lectures, therapies, social activities and resource assistance hotlines.*

12570 NE 7th Avenue, Suite #104  
North Miami, FL 33161  
Phone: (305)-891-2066  
Fax: (305)-891-5053  
Website: [www.positiveconnections.org/](http://www.positiveconnections.org/)

## **CENTER FOR REHABILITATION TECHNOLOGY**

*As one of the country's first physical rehabilitation facilities, Helen Hayes Hospital is widely recognized as a leader in rehabilitation medicine and research.*

Helen Hayes Hospital  
Route 9W  
West Haverstraw, New York 10993  
Phone: 1-(845)-786-4225  
Toll Free: 1-(888)-70-REHAB (73422)  
TTY: 1-(845)-947-3187  
Fax: 1-(845)-947-3097  
Referral Admission Center: 1-(845)-786-4535  
E-Mail: [info@helenhayeshospital.org/](mailto:info@helenhayeshospital.org/)  
Website: <http://www.helenhayeshospital.org/index.htm>

## **CENTER FOR ASSISTIVE TECHNOLOGY AND ENVIRONMENTAL ACCESS**

*The CCN is a network of people with disabilities, their families and friends. Members of CCN test new prototypes, products and services for people with disabilities in order to improve them through focus groups, field-testing and surveys. By signing up and becoming a member of CCN, you will be among the first to preview new developments in these areas and provide input to make them more usable and accessible. As a member you will also receive periodic newsletters to keep you up to date. Membership is free and CCN studies may provide payments to participants.*

Georgia Institute of Technology College of Architecture  
490 Tenth Street NW  
Atlanta, Georgia 30332-0156  
Phone: 1-(404)-894-4960 (V/TTY)  
Fax: 1-(404)-894-9320  
Website: <http://www.catea.org/about.php>

## **CENTRO CAMPESINO FARMWORKER CENTER, INC.**

*Centro Campesino Farmworker Center, Inc. is a non-profit South Florida rural development organization dedicated to improving the quality of life and self-sufficiency of migrant and seasonal farmworkers, their children and other low income families of all ethnic and racial backgrounds.*

35801 SW 186th Avenue  
Mail: P.O. Box 343449

Florida City, Florida 33034  
Phone: 1-(305)-245-7738  
Fax: 1-(305)-247-2619  
Website: <http://www.centrocampesino.org/>

## **CERTIFICATE OF NEED**

Florida Agency for Healthcare Administration

*The Certificate of Need (CON) program is a regulatory process that requires certain health care providers to obtain state approval before offering new or expanded services or making major capital expenditures.*

Agency for Health Care Administration (AHCA)  
Certificate of Need Office  
Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-922-0835  
Fax: 1-(850)-922-6964  
Website: <http://www.fdhc.state.fl.us/>

## **CEREBRAL PALSY**

4MYCHILD

*Comprehensive resource and compassionate voice for all things related to caring for a child with Cerebral Palsy, Erb's Palsy, and other neurological injuries.*

39555 Orchard Hill Place, Suite #365  
Novi, MI 48375  
Toll Free: 1-(800)-4MYCHILD or 1-(800)-469-2445  
Website: <http://www.cerebralpalsy.org/>

United Cerebral Palsy Association

*The association is committed to change and progress for persons with disabilities by advancing the independence, productivity and full citizenship of people with cerebral palsy and other disabilities.*

1660 "L" Street NW, Suite #700  
Washington, DC 20036  
Toll Free: 1-(800)-872-5827 (Voice)  
Phone: 1-(202)-973-7197 (TTY)  
E-Mail: [national@ucp.org/](mailto:national@ucp.org/)  
Website: <http://www.ucp.org/>

### Child Development Centers

*UCP affiliates provide direct services to individuals and families with cerebral palsy and other disabilities. 65% of the people UCP affiliates serve have a disability other than cerebral palsy.*

UCP of Florida  
1830 Buford Court  
Tallahassee, FL 32308  
Phone: 1-(850)-878-2141

UCP of Northwest Florida  
2912 North "E" Street  
Pensacola, FL  
Phone: 1-(850)-432-1596

### United Cerebral Palsy of South Florida

*United Cerebral Palsy of South Florida serves more than 1,300 infants, children and adults with developmental disabilities at over 60 locations in Miami-Dade, Broward and Palm Beach Counties. In addition to cerebral palsy, adults and children with conditions such as mental retardation, Down syndrome, autism, spina bifida, prematurity, hearing and speech delay are enrolled in programs at UCP of South Florida. UCP programs and services are designed to meet the special needs of each individual and family served, with a common goal: to enable people with disabilities to reach their greatest potential, and achieve rewarding and productive lives as fully participating members of their communities.*

United Cerebral Palsy of South Florida  
2700 West 81st Street  
Hialeah, FL 33016  
Phone: (305)-325-1080  
Fax: (305)-325-1313  
Website: <http://www.ucpsouthflorida.org/index.php>

Miami Cerebral Palsy Residential Services  
2200 NW 107th Avenue  
Miami FL 33172  
Phone: (305)-599-0899  
Fax: (305)-599-2721

United Cerebral Palsy Association of Miami  
1411 NW 14th Avenue  
Miami, FL 33125

Phone: (305)-325-1080  
Fax: (305)-325-1044

Miami Cerebral Palsy Residential Services  
2200 NW 107th Avenue  
Miami, FL 33172  
Phone: (305)-599-0899  
Fax: (305)-599-2721

United Cerebral Palsy of Broward County  
3117 SW 13th Court  
Ft. Lauderdale, FL 33312  
Phone: 1-(954)-584-7178  
Fax: 1-(954)-584-3151

United Cerebral Palsy of Palm Beach & Mid Coast Counties  
3595 2nd Avenue North  
Lake Worth, FL 33461  
Phone: 1-(561)-357-7779  
Fax: 1-(561)-357-7796

## **CHAMBER OF COMMERCE**

North Dade Chamber of Commerce  
*Business advocacy group providing information and networking to its members.*  
Miami Gardens, FL 33167  
1300 NW 167th Street, Suite One  
Phone: (305)-690-9123  
Website: <http://www.thechamber.cc/>

## **CHEMICAL DEPENDENCY/PSYCHIATRIC DISORDERS**

Kinetic Concepts, Inc.  
*Design, manufacture, market and service a wide range of proprietary products that can improve clinical outcomes while helping to reduce the overall cost of patient care.*  
Toll Free: 1-(800)-275-4524  
Website: <http://www.kci1.com/127.asp>

Family Network on Disabilities of Florida, Inc.  
*Family Network on Disabilities of Florida, Inc. is a statewide network of families and*

*individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.*

2735 Whitney Road  
Clearwater, FL 33760  
Toll Free: 1-(800)-825-5736  
Phone: 1-(727)-523-1130  
Fax: 1-(727)-523-8687  
Website: [www.fndfl.org/](http://www.fndfl.org/)

## **CHILD/ADULT ABUSE & DOMESTIC VIOLENCE HOTLINE**

Florida Department of Children and Families  
*Accepts reports of abuse, neglect and exploitation of Children and vulnerable adults (elderly and disabled) and Self-neglect by vulnerable adults.*

Business Office  
1317 Winewood Boulevard, Building 1, Room #202  
Tallahassee, Florida 32399-0700  
Phone: 1-(850)-487-1111  
Fax: 1-(850)-922-2993  
Toll Free: 1-(800)-962-2873, Press #1  
Toll Free: 1-(800)-96-ABUSE  
TDD: 1-(800)-453-5145  
Fax: 1-(800)-914-0004  
Website: [www.dcf.state.fl.us/abuse/](http://www.dcf.state.fl.us/abuse/)  
Domestic Violence Hotline: 1-(800)-500-1119  
Website: [www.dcf.state.fl.us/domesticviolence/](http://www.dcf.state.fl.us/domesticviolence/)

## **CHILD CARE FACILITIES**

The Florida Department of Children and Families  
1317 Winewood Boulevard, Building #1, Room #202  
Tallahassee, Florida 32399-0700  
Phone: 1-(850)-487-1111  
Fax: 1-(850)-922-2993  
Abuse Hotlines:  
Toll Free: 1-(800)-96ABUSE (962-2873)  
TDD: 1-800-453-5145  
Fax: 1-800-914-0004  
Website: <http://www.dcf.state.fl.us/childcare/>

Licensing Information  
Florida Department of Children & Family Services  
401 NW 2nd Avenue, Suite #N-221  
Miami, Florida 33128  
Phone: (305)-377-5509

Provider Information/Locate Facilities  
Website:  
<http://199.250.30.131/childcare/provider/providersearch.aspx>

## **CHILD WELFARE INFORMATION GATEWAY**

*Formerly the National Clearinghouse on Child Abuse and Neglect Information and the National Adoption Information Clearinghouse, Child Welfare Information Gateway provides access to information and resources to help protect children and strengthen families. A service of the Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services.*

Children's Bureau/ACYF  
1250 Maryland Avenue SW, Eighth Floor  
Washington, DC 20024  
Phone: 1-(703)-385-7565  
Toll Free: 1-(800)-394-3366  
E-Mail: [info@childwelfare.gov/](mailto:info@childwelfare.gov/)  
Website: <http://www.childwelfare.gov/adoption/index.cfm/>

## **CHILDREN AND ADULTS WITH ATTENTION DEFICIT DISORDERS (ADD)**

*National organization represents individuals with attention deficit/hyperactivity disorder and provides education, advocacy and support.*

8181 Professional Place, Suite #150  
Landover, MD 20785  
Toll Free: 1-(800)-233-4050  
E-Mail: [national@chadd.org/](mailto:national@chadd.org/)  
Website: <http://www.chadd.org/>

## **CHILDREN'S CRANIOFACIAL ASSOCIATION**

*Children's Craniofacial Association (CCFA) - was created by parents of children affected by craniofacial anomalies. With the creation of the Children's Craniofacial Association at Miami Children's Hospital Foundation, parents have found the support they need as well as an increased awareness of the condition. Funds raised by CCFA are used to: Facilitate a parent support network; Create awareness among craniofacial families, health care providers and general public about craniofacial conditions; Purchasing new medical equipment for MCH's Craniofacial Center, as identified by the hospital; Inform*

*elected officials of ways to protect and assist children affected by craniofacial anomalies.*

3000 SW 62 Avenue  
Miami, Florida 33155  
Phone: (305)-666-2889  
Fax: (305)-666-3078  
Website: [www.mchf.org/volunteer\\_3.cfm/](http://www.mchf.org/volunteer_3.cfm/)

## **CHILDREN'S HEALTH INSURANCE**

### **Florida KidCare**

*Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18, with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.*

Mail: PO Box 980  
Tallahassee, FL 32302-0980  
Location: 4052 Bald Cypress Way, Bin #A-06  
Tallahassee, Florida 32399-1723  
Phone: 1-(850)-245-4200  
Toll Free: 1-(888)-540-5437  
TTY: 1-(877)-316-8748  
Website: <http://www.floridakidcare.org/index.html>

### **Florida Healthy Kids Corporation**

*A public/private organization providing quality health insurance to Florida's children.*  
661 East Jefferson Street, 2nd Floor  
Tallahassee, FL 32301  
Toll Free: 1-(888)-540-KIDS or 1-(888)-540-5437  
Website: <https://www.healthykids.org/>

## **CHILDREN'S HOSPICE INTERNATIONAL**

*Children's Hospice International (CHI), a non-profit organization, was founded in 1983 to: Promote hospice support through pediatric care facilities; Encourage the inclusion of children in existing and developing hospice, palliative, and home care programs; and Include the hospice perspectives in all areas of pediatric care, education, and the public arena. CHI provides education, training and technical assistance to those who care for children with life-threatening conditions and their families.*

901 North Pitt Street, Suite #230  
Alexandria, VA 22314  
Phone: 1-(704)-684-0330  
Toll Free: 1-(800)-2-4-CHILD  
E-Mail: [info@chionline.org/](mailto:info@chionline.org/)  
Website: <http://www.chionline.org/whoweare/>

## **CHILDREN'S RIGHTS FOUNDATION**

*Child abuse prevention, education, mental health issues, legal representation, safe houses.*  
P.O. Box 195661  
Winter Springs, FL 32719  
Phone: 1-(407)-834-9797  
Nationwide Hotline: 1-(800)-329-KIDS (5437)  
Website: [www.preventchildabusenow.org/index.htm](http://www.preventchildabusenow.org/index.htm)

## **CHILDREN'S SERVICES**

Advocacy Center for Persons with Disabilities, Inc.

*The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.*

2671 Executive Center Circle West, Suite #3100  
Tallahassee, FL 32301-5092  
Voice: 1-(850)-488-9071  
Toll Free: 1-(800)-342-0823  
Fax: 1-(850)-488-8640  
TDD: 1-(800)-346-4127  
Website: <http://www.advocacycenter.org/index.html>

South Florida  
4411 Sheridan Street  
Hollywood, FL 33021  
Voice: 1-(954)-967-1493  
Toll Free: 1-(800)-350-4566  
Fax: 1-(954)-967-1496  
TDD: 1-(866)-478-0640

ASPIRA of Florida

*ASPIRA of Florida develops the leadership capacity of its youth by engaging them in weekly leadership club meetings guided by a curriculum designed to develop cultural and self awareness, as well as critical thinking and social skills. This is known as the ASPIRA Process of Leadership Development. ASPIRA of Florida provides youth with a variety of leadership development opportunities by hiring young professionals who can relate to the needs of our youth, and provide educational services in a culturally competent and youth-focused manner.*

3650 North Miami Avenue

Miami, FL 33127

Phone: (305)-576-8494

Fax: (305)-576-6217

Website: <http://fl.aspira.org/index.htm/>

Youth Leadership Development – Miami-Dade

E-Mail: [CyonLindenberg@fl.aspira.org/](mailto:CyonLindenberg@fl.aspira.org/)

North Charter School

13300 Memorial Highway

North Miami, FL 33161.

(305)893-8050

Beech-Nut Nutrition Helpline

Toll Free: 1-(800)-523-6633

Website: [http://www.beechnut.com/our%20company/our\\_helpline.asp](http://www.beechnut.com/our%20company/our_helpline.asp)

Big Brothers Big Sisters of Greater Miami

*The Big Brothers Big Sisters Vision is successful mentoring relationships for all children who need and want them, contributing to better schools, brighter futures, and stronger communities for all. The Big Brothers Big Sisters Mission is to help children reach their potential through professionally supported, one-to-one relationships with measurable impact.*

701 SW 27th Avenue, Suite #800

Miami, Florida 33135

Phone: (305)-644-0066

Fax: (305)-649-6358

E-Mail: [info@bbbsmiami.org/](mailto:info@bbbsmiami.org/)

Website: <http://www.wementor.org/main.cfm/>

Candlelighters Childhood Cancer Foundation

*Candlelighters' mission is to provide information and awareness for children and adolescents with cancer and their families, to advocate for their needs, and to support research so every child survives and leads a long and healthy life.*

National Office  
P.O. Box 498  
Kensington MD 20895-0498  
Toll Free: 1-(800)-366-CCCF  
Toll Free: 1-(800)-366-2223  
Phone: 1-(301)-962-3520  
Fax: 1-(301)-962-3521  
E-Mail: [staff@candlelighters.org/](mailto:staff@candlelighters.org/)  
Website: <http://www.candlelighters.org/>

Catholic Charities of the Archdiocese of Miami - Healthy Start, Dade County

*Healthy Start is a comprehensive program of educational and counseling services geared to prevent the birth of low weight babies and promote the optimal health and development of all pregnant women and their babies born in the State of Florida.*

3675 S. Miami Avenue  
Miami, FL 33133  
Phone: (305)-854-9712  
E-Mail: [healthystart@ccadm.org/](mailto:healthystart@ccadm.org/)

Catholic Charities of the Archdiocese of Miami – Relief

*This program provides services to elders 60+ years of age living with a family caregiver who is in need of respite. Volunteers provide the respite care in the family's home.*

1299 E. Oakland Park Boulevard  
Oakland Park, FL 33334  
Phone: 1-(954)-630-9404, Ext. #128  
E-Mail: [adultcareadm@ccadm.org/](mailto:adultcareadm@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Respite

*Respite care is provided to families of the frail elderly at our Miami Shores Senior Center in order to assist the caregiver and prolong their ability to continue to provide care.*

9900 NE 2nd Avenue  
Miami, FL 33138  
Phone: (305)-751-5203  
E-Mail: [congregatemeals@ccadm.org/](mailto:congregatemeals@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Program/Children's Village

*Shelter care and child welfare services for unaccompanied undocumented immigrant children who have been determined by the Office of Refugee Resettlement not to have*

*lawful immigration status in the U.S. Minors placed at UMP remain in the custody of the Office of Refugee Resettlement.*

Phone: (305)-380-0141

E-Mail: [ump@ccadm.org/](mailto:ump@ccadm.org/)

### Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Refugee Program

*Children born in other countries, and who have received special “unaccompanied refugee minor” classification from the US government, are placed in licensed foster homes. They attend local schools and are provided with a full array of services.*

700 South Royal Poinciana Boulevard

Miami Springs, FL 33166

Phone: (305)-883-3383

E-Mail: [urmp@ccadm.org/](mailto:urmp@ccadm.org/)

### Children's Craniofacial Association

*Children's Craniofacial Association (CCFA) - was created by parents of children affected by craniofacial anomalies. With the creation of the Children's Craniofacial Association at Miami Children's Hospital Foundation, parents have found the support they need as well as an increased awareness of the condition. Funds raised by CCFA are used to:*

*Facilitate a parent support network; Create awareness among craniofacial families, health care providers and general public about craniofacial conditions; Purchasing new medical equipment for MCH's Craniofacial Center, as identified by the hospital; Inform elected officials of ways to protect and assist children affected by craniofacial anomalies*

3000 SW 62 Avenue

Miami, Florida 33155

Phone: (305)-666-2889

Fax: (305)-666-3078

Website: [www.mchf.org/volunteer\\_3.cfm/](http://www.mchf.org/volunteer_3.cfm/)

### Children's Home Society of Florida

*Established in 1902, Children's Home Society of Florida (CHS) is one of Florida's oldest private nonprofit organizations providing services to children and families.*

*CHS delivers a unique spectrum of social services designed to protect children at risk of abuse, neglect or abandonment; to strengthen and stabilize families*

Corporate Headquarters

1485 South Semoran Boulevard, Suite #1448

Winter Park, Florida 32792

Phone: 1-(321)-397-3000

E-Mail: [info@chsfl.org/](mailto:info@chsfl.org/)

Website: <http://www.chsfl.org/about-us.php>

## Southeast Division

*Children's Home Society of Florida, Southeastern Division, serves more than 2500 children and families in Miami-Dade County each month with a wide array of programs and facilities throughout Miami including: Adoption; Family Visitation Center; Foster Parent Licensing; Healthy Families-Miami-Dade; Healthy Start; McLamore Emergency Shelter Services; Pre-Independent Living; Project SAFE (HIV/Drug addiction); Project SMILE Foster Care (HIV/AIDS); Special Needs Daycare (HIV/AIDS); Supported Foster Care; Teen Group Homes.*

800 NW 15th Street

Miami, FL 33136

Phone: (305)-324-1262

Fax: (305)-326-7430

E-Mail: [Jackie.Gonzalez@chsfl.org/](mailto:Jackie.Gonzalez@chsfl.org/)

Website: <http://www.chsfl.org/division.php?divID=2001053009460516>

## Children's Hospice International

*Children's Hospice International (CHI), a non-profit organization, was founded in 1983 to: Promote hospice support through pediatric care facilities; Encourage the inclusion of children in existing and developing hospice, palliative, and home care programs; and Include the hospice perspectives in all areas of pediatric care, education, and the public arena. CHI provides education, training and technical assistance to those who care for children with life-threatening conditions and their families.*

901 North Pitt Street, Suite #230

Alexandria, VA 22314

Phone: 1-(704)-684-0330

Toll Free: 1-(800)-2-4-CHILD

E-Mail: [info@chionline.org/](mailto:info@chionline.org/)

Website: <http://www.chionline.org/whoweare/>

## Children's Medical Services (CMS) program

*The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.*

*CMS provides a comprehensive continuum of medical and supporting services to medically and financially eligible children and high-risk pregnant women. The continuum of care includes prevention and early intervention programs, primary care, medical and therapeutic specialty care and long-term care. Services are provided through an integrated statewide system that includes local, regional, and tertiary care facilities and providers. CMS is a program of the Florida Department of Health.*

Children's Medical Services Network and other Related Programs

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399

Phone: 1-(850)-245-4200

Website: [www.doh.state.fl.us/cms/index.html/](http://www.doh.state.fl.us/cms/index.html/)

CMS-Miami North

155 South Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Toll Free: 1-(866)-831-9017

Website: <http://www.cms-kids.com/CMSNMiaNorth.htm/>

CMS-Miami South

3100 SW 62nd Avenue

Miami, FL 33155

Phone: (786)-624-2490

Website: <http://www.cms-kids.com/CMSNMiaSouth.htm/>

Children's Trust, The

*To improve the lives of all children and families in Miami-Dade County by making strategic investments in their futures.*

3150 SW 3rd Avenue (Coral Way)

Miami, FL 33129

Phone: (305)-571-5700

E-Mail: [info@thechildrenstrust.org/](mailto:info@thechildrenstrust.org/)

Website: <http://www.thechildrenstrust.org/AboutUs.asp/>

Children's Tumor Foundation, The

*The Children's Tumor Foundation is a non-profit 501(c)(3) medical foundation, dedicated to improving the health and well being of individuals and families affected by the neurofibromatoses (NF). The mission of The Children's Tumor Foundation, is to: Encourage and support research and the development of treatments and cures for neurofibromatosis types 1 and 2, schwannomatosis and related disorders (hereafter collectively referred to as "NF"); Support persons with NF, their families and caregivers by providing thorough, accurate, current and readily accessible information; Assist in the development of clinical centers, best practices and other patient support mechanisms (but not including direct medical care) to create better access to quality healthcare for affected individuals; and, Expand public awareness of NF to promote earlier and accurate diagnoses by the medical community, increase the non-affected population's understanding of the challenges facing persons with NF, and encourage financial and other forms of support from public and private sources.*

95 Pine Street, 16th Floor

New York, NY 10005

Telephone: 1-(212)-344-6633

Toll Free: 1-(800)-323-7938  
Website: <http://www.ctf.org/index.php>

Christ Crusaders, Inc.  
*Day care for children with HIV through Ryan White.*  
2101 NW 153rd Street  
Miami Gardens, Florida 33054  
Phone: (305)-769-3044  
Fax: (305)-769-0711

Council for Exceptional Children, The  
*The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.*

1110 North Glebe Road, Suite #300  
Arlington, VA 22201  
Phone: 1-(703)-620-3660  
TTY: 1-(866)-915-5000  
Fax: 1-(703)-264-9494  
E-Mail: [service@cec.sped.org/](mailto:service@cec.sped.org/)  
Website: [www.cec.sped.org/](http://www.cec.sped.org/)

The Ear Foundation  
*EAR Foundation web site has been designed to be a resource to provide information to people who suffer from impaired hearing as well as for the people who live and work with these individuals.*

PO Box 330867  
Nashville, TN 37203  
Toll Free (Voice/TDD): 1-(800)-545-HEAR  
Phone: 1-(615)-627-2724 (Voice/TDD)  
Fax: 1-(615)-627-2728  
E-Mail: [info@earfoundation.org/](mailto:info@earfoundation.org/)  
Website: [www.earfoundation.org/](http://www.earfoundation.org/)

The Early Childhood Initiative Foundation

*The initiative aims toward "universal readiness" -- that is, making available and affordable high quality health, education and nurturing for all of this community's*

*160,000 children between birth and age 5. In doing so, the initiative works toward the social, physical, emotional and intellectual growth of all children so that they are ready and eager to be successful in the first grade and, indeed, in life.*

Phone: (305)-646-7229

E-Mail: [dlawrence@childreadiness.org/](mailto:dlawrence@childreadiness.org/)

Website: <http://www.teachmorelovemore.org/index.asp/>

### Family Network on Disabilities of Florida, Inc.

*Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.*

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: [www.fndfl.org/](http://www.fndfl.org/)

### Florida Baptist Children's Home Miami Campus

*Florida Baptist Children's Homes is a faith-based, nonprofit organization that provides safe, stable, Christian homes for boys and girls who have been neglected, misdirected, abandoned, abused, or caught up in family turmoil.*

7748 SW 95th Terrace

Miami, FL 33156

Phone: (305)-271-4121

Fax: (305)-271-8891

E-Mail: [miami.fl@FBCHomes.org/](mailto:miami.fl@FBCHomes.org/)

Website: <http://www.fbchomes.org/html1/miami.html/>

### Florida Department of Children & Family Services

5125 Adanson Street, Suite #500

Orlando, FL 32804

Website:

<http://www.stateofflorida.com/Portal/DesktopDefault.aspx?tabid=54>

Opa-Locka

200 Opa-Locka Boulevard, South Building

Phone: (305)-769-6220

North Miami Beach

18302 N. Miami Avenue

Phone: (305)-654-7080

### Florida Directory of Early Childhood Services

*The Florida Directory of Early Childhood Services (Central Directory) provides services to thousands of families and providers seeking advocacy, education, training, resource and referral, and information on disability services available in their communities.*

### Children's Forum

Department of Disabilities and Special Health Care Needs

2807 Remington Green Circle

Tallahassee, FL 32308

Toll Free: 1-(800)-654-4440

Phone: 1-(850)-487-6301

Fax: 1-(850)-922-915

E-Mail: [www.centraldirectory.org/](http://www.centraldirectory.org/)

Website: [www.centraldirectory.org/](http://www.centraldirectory.org/)

### Florida Healthy Baby Hotline

Phone: 1-(800)-451-2229

### Foster Grandparent Program

*The Foster Grandparent Program offers seniors age 60 and older opportunities to serve as mentors, tutors, and loving caregivers for children and youth with special needs. If you are interested in serving as a Foster Grandparent, you must meet income eligibility guidelines, and you will receive a modest, tax-free stipend to offset the cost of volunteering. Foster Grandparents serve 20 hours a week, usually 4 hours a day Monday through Friday, serving children with one-on-one, direct service. Other benefits include reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty. Pre-Service and monthly training sessions provided.*

395 NW First Street, Room #105

Miami, FL 33128

Phone: (305)-347-4644

E-Mail: [sonyaw@miamidade.gov/](mailto:sonyaw@miamidade.gov)

Website: <http://www.miamidade.gov/caa/>

### Gerber Products Company

*Gerber Parents Resource Center is available to parents 24 hours a day, every day with infant care professionals are specially trained to answer your questions or concerns about feeding and caring for your little one, or about Gerber and its products.*

C/o Consumer Affairs

445 State Street

Fremont, Michigan 49413-0001

Gerber Consumer Information: 1-(800)-4-GERBER or 1-(800)-443-7237  
Website: <https://www.gerber.com/contactus>

### John Tracy Clinic

*John Tracy Clinic is a private, non-profit education center offering hope, guidance and encouragement to families of infants and preschool children with hearing losses by providing free, parent-centered services worldwide. Parent Distance Education / Correspondence Courses and Summer Sessions for families of young deaf children ages birth to 5 years. A special course is available for parents of preschool deaf-blind children.*

806 West Adams Boulevard  
Los Angeles, California 90007-2505  
Phone: 1-(213)-748-5481  
Fax: 1-(213)-749-1651  
Fax 2: 1-(213)-745-5074  
TTY: 1-(213)-747-2924  
Toll Free in US: 1-(800)-522-4582  
Website: <http://www.itc.org/>

### Kids Wish Network

*Kids Wish Network is a nationally recognized charitable organization dedicated to infusing hope, creating happy memories, and improving the quality of life for children.*

4060 Louis Avenue  
Holiday, Florida 34691  
Phone: 1-(727)-937-3600  
Toll Free: 1-(888)-918-9004  
Website: <http://www.kidswishnetwork.org/index.asp/>

### Miami Bridge Youth and Family Services, Inc.

*Miami Bridge Youth and Family Services, Inc., has been a saving grace for children and families of Miami-Dade County for the past 25 years. Miami Bridge is a non-profit youth serving agency committed to preserving and strengthening family integrity and redirecting young lives. Miami Bridge offers a wide array of intervention programs to assist families with children between the ages of 10-17 who are runaway, abandoned, abused, neglected, truant, or otherwise at-risk.*

Phone: (305)-635-8953  
Websmith: <http://www.miamibridge.org/index.html/>

Miami Bridge Central Campus  
2810 NW South River Drive  
Miami, FL 33125

Miami Bridge Homestead Campus  
326 NW Third Avenue  
Miami, FL 33030

National Resource Center for Special Needs Adoption (See: *Spaulding for Children*)

**National Center for Missing and Exploited Children**

*NCMEC was established in 1984 as a private, nonprofit 501(c)(3) organization to provide services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Acts as a Clearinghouse of information; operates a CyberTipline; Provides technical assistance to individuals and law-enforcement; Offers training programs; Distributes photographs and descriptions of missing children; Coordinates child-protection efforts.*

Charles B. Wang International Children's Building

699 Prince Street  
Alexandria, Virginia 22314-3175  
Phone: 1-(703)-274-3900  
Fax: 1-(703)-274-2200  
Hotline: 1-(800)-THE-LOST or 1-(800)-843-5678  
Website: <http://www.ncmec.org/>

**National Dissemination Center for Children with Disabilities**

*The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; IDEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.*

P.O. Box 1492  
Washington, DC 20013  
V/TTY: 1-(800)-695-0285  
Fax: 1-(202)-884-8441  
E-Mail: [nichcy@aed.org](mailto:nichcy@aed.org)/  
Website: [www.nichcy.org/](http://www.nichcy.org/)

**National Runaway Switchboard**

*The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.*

3080 N. Lincoln Avenue  
Chicago, IL 60657

Phone: 1-(773)-880-9860  
Fax: 1-(773)-929-5150  
Agency & Information Line: 1-(800)-344-2785  
Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000  
Website: <http://www.nrscrisisline.org/default.html>

Programs for Children with Special Health Care Needs  
Children's Medical Services Network and Other Related Programs  
Department of Health  
4052 Bald Cypress Way, Bin #A-06  
Tallahassee, FL 32399-1707  
Phone: 1-(850)-245-4200

Programs for Children with Disabilities: Ages 3 Through 5  
Florida Partnership for School Readiness  
600 South Calhoun Street  
Holland Building, Room #251  
Tallahassee, FL 32399-0001  
Phone: 1-(850)-922-4200  
Website: <http://www.schoolreadiness.org/>

Programs for Infants and Toddlers with Disabilities: Ages Birth Through 2  
Prevention and Interventions Childrens Medical Services  
Florida Department of Health  
4052 Bald Cypress Way, Bin #A-06  
Tallahassee, FL 32399-1707  
Phone: 1-(850)-245-4200  
Website: <http://www.myflorida.com/>

Shriners Hospitals for Children  
*Shriners Hospitals for Children has been providing state-of-the-art care for more than 80 years through a network of 22 pediatric specialty hospitals focusing on orthopedic conditions, burn injuries, spinal cord rehabilitation, and cleft lip and palate repair.*  
Shriners International Headquarters  
2900 Rocky Point Drive  
Tampa, FL 33607  
Toll Free: 1-(800)-237-5055  
Website: [www.shrinershq.org/Hospitals/](http://www.shrinershq.org/Hospitals/)

Spaulding for Children

*Provides help to children who wait the longest for permanency and support services for their adoptive, foster and kinship families. Nationwide, Spaulding's Resource Center provides training, consultation and informational materials for professionals, organizations and parents.*

16250 Northland Drive, Suite #100

Southfield, MI 48075

Phone: 1-(248)-443-7080

Fax: 1-(248)-443-7099

Website: <http://www.spaulding.org/>

**Women, Infants and Children (WIC)**

*WIC is the special supplemental nutrition program for women, infants and children.*

Miami-Dade County Health Department

7785 NW 48th Street, Suite #300

Miami, Florida 33166

Toll Free: 1-(786)-336-1300

Breastfeeding Helpline: 1-(786)-336-1336

Website: <http://www.dadehealth.org/wic/WICintro.asp>

## **CHILDREN'S TUMOR FOUNDATION**

*The Children's Tumor Foundation is a non-profit 501(c)(3) medical foundation, dedicated to improving the health and well being of individuals and families affected by the neurofibromatoses (NF). The mission of The Children's Tumor Foundation, is to: Encourage and support research and the development of treatments and cures for neurofibromatosis types 1 and 2, schwannomatosis and related disorders (hereafter collectively referred to as "NF"); Support persons with NF, their families and caregivers by providing thorough, accurate, current and readily accessible information; Assist in the development of clinical centers, best practices and other patient support mechanisms (but not including direct medical care) to create better access to quality healthcare for affected individuals; and, Expand public awareness of NF to promote earlier and accurate diagnoses by the medical community, increase the non-affected population's understanding of the challenges facing persons with NF, and encourage financial and other forms of support from public and private sources.*

95 Pine Street, 16th Floor

New York, NY 10005

Telephone: 1-(212)-344-6633

Toll Free: 1-(800)-323-7938

Website: <http://www.ctf.org/index.php>

## **CHRISTOPHER AND DANA REEVE PARALYSIS RESOURCE CENTER**

*The Christopher and Dana Reeve Paralysis Resource Center (PRC) promotes the health and well-being of people living with spinal cord injury, paralysis and mobility impairment by providing comprehensive information, resources and referral services.*

500 Morris Avenue  
Springfield, NJ 07081  
Toll Free: 1-(800)-225-0292  
Phone: 1-(973)-379-2690  
Fax: 1-(973)-912-9433  
Website: [www.apparelyzed.com/](http://www.apparelyzed.com/)

## **CHRONIC FATIGUE AND IMMUNE DYSFUNCTION SYNDROME ASSOCIATION**

*The CFIDS Association of America is the largest and most active charitable organization dedicated to conquering chronic fatigue syndrome (CFS), which is also known as chronic fatigue and immune dysfunction syndrome (CFIDS).*

P.O. Box 220398  
Charlotte, NC 28222-0398  
Phone: 1-(704)-365-2343  
Website: [www.CFIDS.org/](http://www.CFIDS.org/)

## **CITIES**

Miami Gardens, City of  
1515 NW 167th Street, Suite #5-200  
Miami Gardens, FL 33169  
Phone: (305)-622-8000  
TDD Number: 1-(800)-955-8771  
E-Mail: [ADA@MiamiGardens-fl.gov](mailto:ADA@MiamiGardens-fl.gov)  
Website: [www.miamigardens-fl.gov/](http://www.miamigardens-fl.gov/)

ADA Coordinator  
Phone: (305)-622-8000

Building Services Department  
*Planning, Zoning, Building Permits.*  
Phone: (305)-622-8000

Code Enforcement  
*Occupational Licenses, Alarm permits, overgrown lots, etc.*  
Phone: (305)-622-8020/21

Community development  
*Housing Assistance.*  
Phone: (305)-622-8000

Parks & Recreation Department  
Phone: (305)-622-1732

North Miami Beach, City Of  
Water & Sewer  
Customer Service, Finance Department  
17011 NE 19th Avenue  
North Miami Beach, FL 33162  
Telephone: (305)-948-2960  
Fax: (305)-787-6017  
E-Mail: [Customer.Service@citynmb.com/](mailto:Customer.Service@citynmb.com/)  
Phone: (305)-948-2960  
Website: <http://ci.north-miami-beach.fl.us/>

Opa Locka, City Of  
Water & Sewer Services  
777 Sharazad Boulevard  
Opa Locka, FL 33054  
Phone: (305)-688-4611  
Fax: (305)-953-2834  
Website: <http://www.cityofopalocka.org/>

## **CIVIL RIGHTS COMMISSION, UNITED STATES**

*Investigates complaints alleging that citizens are being deprived of their right to vote by reason of their race, color, religion, sex, age, disability, or national origin, or by reason of fraudulent practices.*

National Headquarters  
624 Ninth Street NW  
Washington, DC 20425  
Phone: 1-(202)-376-7700  
TTY: 1-(202)-376-8116  
Website: <http://www.usccr.gov/index.html>

Southern Regional Office  
61 Forsyth Street SW, Suite #1840-T  
Atlanta, Georgia 30303  
Phone: 1-(404)-562-7000  
TTY: 1-(404)-562-7004

Complaint Referral Service  
Toll Free: 1-(800)-552-6843  
Phone: 1-(202)-376-8513  
TTY: 1-(800)-877-8339  
E-Mail: [referrals@usccr.gov/](mailto:referrals@usccr.gov/)

## **COAST GUARD FAMILY SERVICE CENTER**

ISC Miami  
USCG Integrated Support Command  
15614 SW 117 Avenue  
Miami, FL 33177  
Phone: 305-278-6672 Or 800-872-4957 (x307)  
Fax: 305-278-6680  
E-Mail: [sjones-pereira@iscmiami.uscg.mil/](mailto:sjones-pereira@iscmiami.uscg.mil/)

## **COBRA (Consolidated Omnibus Budget Reconciliation Act)**

*Health benefit provisions act for terminated employees or their families who may lose coverage because of termination of employment, death, divorce, or other life events may be able to continue coverage under the employer's group health plan for themselves for limited periods of time.*

United States Department of Labor  
Toll Free: 1-(866)-444-3272

## **COCAINE INFORMATION REFERRAL SERVICE**

Toll Free: 1-(800)-262-2463

## **CODES AND STANDARDS**

City of Miami Gardens  
Building Services Department  
*Planning, Zoning, Building Permits.*  
1515 NW 167<sup>th</sup> Street  
Miami Gardens, FL 33169  
Phone: (305)-622-8000  
Website: [www.miamigardens-fl.gov/](http://www.miamigardens-fl.gov/)

Florida Department of Community Affairs  
Florida Building and Standards  
Phone: 1-(850)-487-1824

## **COGNITIVE DISABILITIES**

Don Johnston, Inc.  
26799 W. Commerce Drive  
Volo, IL 60073  
Toll Free: 1-(800)-999-4660  
E-Mail: [info@donjohnston.com/](mailto:info@donjohnston.com/)  
Website: <http://wwwdonjohnston.com>

## **COALITION FOR INDEPENDENT LIVING OPTIONS, INC**

*The CILO provides services to people with disabilities including Independent Skills Training, Information and Referral, Advocacy, Peer Support, Accommodations, Equipment Lending, Homeless Assistance, Community Inclusion and Disability Sensitivity Training.*

6800 Forest Hill Boulevard  
West Palm Beach, FL 33413  
Phone: 1-(561)-966-4288  
Fax: 1-(561)-641-6619  
Website: [www.cilo.org/](http://www.cilo.org/)

## **COMMISSION FOR TRANSPORTATION DISADVANTAGED**

*State of Florida Commission for the Transportation Disadvantaged is an independent commission housed administratively within the Florida Department of Transportation. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.*

Office Location:  
2740 Centerview Drive, Suite #1A  
Tallahassee, Florida 32301  
Mailing:  
605 Suwannee Street, MS-#49  
Tallahassee, Florida 32399-0450  
Phone: 1-(850)-410-5700  
Fax: 1-(850)-410-5752  
Toll Free Helpline: 1-(800)-983-2435  
Website: <http://www.dot.state.fl.us/CTD/>

## **COMMUNITY COMMITTEE FOR DEVELOPMENTAL HANDICAPS, INC.**

*CCDH provides services to people with physical, developmental, and sensory disabilities. Direct services provided by CCDH are in-home support and various therapies.*

8585 Sunset Drive, Suite #75  
Miami, FL 33143  
Phone: (305)-596-1160  
Fax: (305)-596-6196  
Website: [www.ccdh.org/](http://www.ccdh.org/)

## COMMUNITY HEALTH CENTERS

Borinquen Health Care Center, Inc.  
3601 Federal Highway  
Miami, FL 33137  
Phone: (305)-576-6611

Camillus Health Concern, Inc.  
*Health care for homeless.*  
336 NW 5th Street  
Miami, FL 33128  
Phone: (305)-577-4840, Ext. #106

Community Health of South Dade, Inc.  
Doris Ison South Dade Health Center  
10300 SW 216th Street  
Miami, FL 33190  
Phone: (305)-253-5100

Community Health of South Dade, Inc.  
Everglades Health Center  
19300 SW 376th Street  
Florida City, FL 33030  
Phone: (305)-246-4607

Community Health of South Dade, Inc.  
Martin Luther King Jr.  
Clinica Campesina  
810 W. Mowry Street  
Homestead, FL 33030  
Phone: (305)-248-4334

Community Health of South Dade, Inc.  
Naranja Health Center

13805 SW 264th Street  
Naranja, FL 33030  
Phone: (305)-258-6813

Community Health of South Dade, Inc.  
South Dade Health Center  
13600 SW 312th Street  
Homestead, FL 33090  
Phone: (305)-242-6069

Community Health of South Dade, Inc.  
West Perrine Health Center  
9970 SW 178th Street  
Perrine, FL 33157  
Phone: (305)-234-7676

Dr. Rafael A. Peñalver Clinic  
971 NW 2nd Street  
Miami, FL 33128  
Phone: (305)-545-5180, Ext. #184 or #185

Economic Opportunity Family Health Center  
*The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.*  
Flamingo Medical Center  
901 East 10th Avenue, Bay #39  
Hialeah, FL 33010  
Phone: (305)-887-0004  
Website: <http://www.eofhc.org/about/contact/>

Economic Opportunity Family Health Center  
*The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.*  
James E. Scott Center  
7200 NW 22nd Avenue  
Miami, FL 33142  
Phone: (305)-835-8122  
Website: <http://www.eofhc.org/about/contact/>

### **Economic Opportunity Family Health Center**

*The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.*

Jesse Trice Center for Community Health

5361 NW 22nd Avenue

Miami, FL 33142

Phone: (305)-637-6400

Website: <http://www.eofhc.org/about/contact/>

### **Economic Opportunity Family Health Center**

*The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.*

Norland Family Health Center

18360 NW 7th Avenue

Miami Gardens, FL 33056

Phone: (305)-694-6270

Website: <http://www.eofhc.org/about/contact/>

### **Economic Opportunity Family Health Center**

*The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.*

North Center

1220 NW 95th Street

Miami, FL 33150

Phone: (305)-694-6900

Website: <http://www.eofhc.org/about/contact/>

### **Families R Us Care Center**

11865 SW 26th Street, Unit #G10

Las Americas V Central Plaza

Miami, FL 33175

Phone: (305)-559-8333

### **Helen B. Bentley Family Health Center**

3090 SW 37th Avenue

Coconut Grove, FL 33133

Phone: (305)-447-4950

Juanita Mann Health Center  
7900 NW 27th Avenue  
Miami, FL 33147  
Phone: (305)-694-2900

Liberty City Health Services Center  
1320 NW 62nd Street  
Miami, FL 33147  
Phone: (305)-835-2200

Jackson CareAVan/Hialeah  
Milander Park Auditorium  
4800 Palm Avenue  
Hialeah, FL 33012  
Phone: (305)-585-7040

Jackson CareAVan/Sweetwater  
Ronselli Park  
250 SW 114 Avenue  
Sweetwater, FL 33174  
Phone: (305)-585-7040

Jackson Memorial Hospital  
*Primary and Specialty Services.*  
Ambulatory Care Center  
1611 NW 12th Avenue  
Miami, FL 33136  
Phone: (305)-585-6000

Jefferson Reaves Sr. Health Center  
1009 NW 5th Avenue  
Miami, FL 33136  
Phone: (305)-349-1249, Ext. #223

Miami Beach Community Health Center  
Beverly Press Building  
Miami Beach, FL 33141  
Phone: (305)-538-8835

Miami Beach Community Health Center  
Stanley C. Myers Building  
710 Alton Road  
Miami Beach, FL 33139  
Phone: (305)-538-8835

North Dade Health Center  
16555 NW 25th Avenue  
Miami Gardens, FL 33054  
Phone: (305)-621-8888  
Phone: (305)-620-3710 Appointments

North Miami Health Center  
14101 NW 8th Avenue  
Miami, FL 33168  
Phone: (305)-953-3161

Prevention, Education & Treatment (PET) Center  
*Specialized Adult Primary Care for HIV Spectrum Disease.*  
615 Collins Avenue  
Miami Beach, FL 33139  
Phone: (305)-535-5540

Rosie Lee Wesley  
6601 SW 62nd Avenue  
South Miami, FL 33143  
Phone: (305)-669-6909

## **COMMUNITY LOW VISION CENTER**

*Comprehensive resources for persons with low vision through the use of adaptive strategies including lighting, contrast, magnification, field enhancement, positioning, and with the aid of optical and non-optical devices. Catalogue.*

7730 North Point Drive  
Winston-Salem, NC 27106  
Phone: 1-(336)-759-2257  
Toll Free: 1-(800)-242-7726  
Fax: 1-(336)-245-0640  
Website: <http://communitylowvision.com/>

## **COMMUNITY TRANSPORTATION**

Community Transportation Association of America (CTAA)  
1440 New York Avenue NW, Suite #440  
Washington DC 20005  
Phone: 1-(202)-628-1480  
Fax: 1-(202)-737-9197  
Website: <http://www.ctaa.org/>

#### Commission for the Transportation Disadvantaged

*State of Florida Commission for the Transportation Disadvantaged is an independent commission housed administratively within the Florida Department of Transportation. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.*

##### Office Location:

2740 Centerview Drive, Suite #1A  
Tallahassee, Florida 32301

##### Mailing:

605 Suwannee Street, MS-#49  
Tallahassee, Florida 32399-0450

Phone: 1-(850)-410-5700  
Fax: 1-(850)-410-5752  
Toll Free Helpline: 1-(800)-983-2435  
Website: <http://www.dot.state.fl.us/CTD/>

## COMPREHENSIVE OUTPATIENT REHABILITATION FACILITIES

#### Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-487-2717  
Fax: 1-(850)-922-6964  
Toll Free: 1-(888)-419-3456  
Website: <http://www.fdhc.state.fl.us/>

## CONSUMER COMPLAINTS IN FLORIDA

*This website provides contacts for official complaints for most any consumer problem including: Agriculture (Food safety inspection; Animal disease & pest inspection; telemarketing, charitable solicitations, business opportunities and motor vehicle repair fraud); Apartments (Information for Renters); Attorney Complaints; Auto & Motor Vehicle Dealer Complaints; Banking & Finance Complaints (Banks, Boiler Room Operations, Cemetery Trust Funds & Complaints, Collection Agencies, Credit Unions, Finance Companies; Home Improvement Sales); Credit Repair Scams; Business Complaints; Alarm System Contractors; Construction Contractors; Cosmetologists & Beauty Salons; Charitable Organization Complaints; Discrimination Complaints; Doctors/Medical Professionals; Ethics Commission (Complaints Against Florida Public Officials); Health Care Complaints; Homeowners' Associations (Complaints); Identity Theft Information & Protection; Insurance Information & Complaints; Landlord Responsibilities/Rights; Law Enforcement Complaints; Mobile Homes; Natural Gas Complaints; Price Gouging; Smoking Ban Information; - Sunshine Law; Workplace and others.*

Website:

<http://www.stateofflorida.com/Portal/DesktopDefault.aspx?tabid=57>

## **COOLEY'S ANEMIA FOUNDATION INC.**

*Dedicated to education on Cooley's Anemia and other forms of the genetic blood disorder, thalassemia.*

330 Seventh Avenue, #900

New York, NY 10001

Toll Free: 1-(800)-522-7222

Fax: 1-(212)-279-5999

E-Mail: [info@cooleysanemia.org/](mailto:info@cooleysanemia.org/)

Website: [www.cooleysanemia.org/](http://www.cooleysanemia.org/)

## **COOPERATIVE EXTENSION SERVICE**

*Leadership development, food and nutrition, family services.*

Miami-Dade County Office

18710 SW 288 Street

Homestead, FL 33030

Phone: 1-(305)-248-3311

Fax: 1-(305)-246-2932

E-Mail: [dade@mail.ifas.ufl.edu/](mailto:dade@mail.ifas.ufl.edu/)

Website: <http://miami-dade.ifas.ufl.edu/>

## **CORNELIA DE LANGE SYNDROME FOUNDATION**

*The Cornelia de Lange Syndrome Foundation is a family support organization which exists to ensure early and accurate diagnosis of CdLS, promote research into the causes and manifestations of the syndrome, and help people with a diagnosis of CdLS, and others with similar characteristics, make informed decisions throughout their lifetime.*

302 West Main Street, #100  
Avon, Connecticut 06001  
Toll Free: 1-(800)-753-2357  
Toll Free: 1-(800)-223-8355  
Fax: 1-(860)-676-8337  
E-Mail: [info@cdlsusa.org/](mailto:info@cdlsusa.org/)  
Website: <http://www.cdlsusa.org/>

## COUNSELING

### Care Resource

*Psychosocial and Substance abuse counseling, Case management, Information and referral, Treatment, Comprehensive Education, Clinical trials, Counseling and testing, YMS Behavioral Research. Care Resource is South Florida's oldest and largest HIV/AIDS service organization serving both Miami-Dade & Broward Counties. Care Resource offers free HIV and STD testing in both our Fort Lauderdale and Miami Locations.*

3510 Biscayne Boulevard, Suite #300  
Miami, FL 33137  
Phone: (305)-576-1234  
Fax: (305)-571-2020  
E-Mail: [info@careresource.org/](mailto:info@careresource.org/)  
Website: <http://www.careresource.org/>

**Catholic Charities of the Archdiocese of Miami - Individual Counseling**  
*Help individuals and families cope with the stresses and changes of daily living. Counseling services also address crises such as sexual abuse, other victim traumas, substance abuse, job loss, depression and/or medical illness.*

3675 S. Miami Avenue  
Miami, FL 33133  
Phone: (305)-859-2148  
Toll Free: 1-(866)-758-0025  
E-Mail: [counseling@ccadm.org/](mailto:counseling@ccadm.org/)

### The Children's Trust of Miami-Dade County

*The Trust, public agency funded through taxes, funds children-related services in Miami-Dade County across and within the areas of health, safety, development and to promote increased parental and community involvement on behalf of all children through grants. The 211 helpline serves as the central clearinghouse for health and social services in our community by providing assessment of need and crisis counseling.*

4500 Biscayne Boulevard, Second Floor  
Miami, FL 33137  
Phone: (305)-571-5700  
Fax: (305)-571-5716  
Crisis Counseling Hotline Dial: 2-1-1  
Website: <http://www.thechildrenstrust.org/>

Center for Positive Connections, The  
*Support Groups, Information Center, Speaker's Bureau, Lectures, Lending Library, Peer Counseling, Private Counseling, Referrals, SocialEvents, Acupuncture, Massage, Gym, Newsletter, Haircuts.*  
12570 NE 7th Avenue, Suite #104  
North Miami, Florida 33161  
Phone: (305)-891-2066  
Fax: (305)-891-5053  
E-Mail: [pozconnect@aol.com/](mailto:pozconnect@aol.com)  
Website: [www.positiveconnections.org/](http://www.positiveconnections.org/)

Center of Information and Orientation  
*Case Management, Emergency Food, Rent payment and Utilities assistance, Bus Passes.*  
181 Northeast 82nd Street, Second Floor  
Miami, Florida 33138  
Phone: (305)-759-1155  
Fax: (305)-759-1156  
E-Mail: [centerio@bellsouth.net/](mailto:centerio@bellsouth.net)

Community Case Management, Inc.  
*Case Management Services.*  
99 NW 183rd Street  
Suite # 210  
Miami Grdens, Florida 33179  
Phone: (305)-653-4030  
Fax: (305)-653-6559

Consumer Credit Counseling Service of South Florida  
*Assists South Florida residents in the management of their personal finances by providing professional consumer credit education and other programs.*  
4491 South State Road #7  
Davie, FL 33314  
Toll Free: 1-(800)-355-2227

Fax: 1-(954)-233-0574  
E-Mail: [bbabcock@cccservices.com/](mailto:bbabcock@cccservices.com/)  
Website: [www.cccservices.com/](http://www.cccservices.com/)

### Douglas Gardens Community Mental Health

*Douglas Gardens Community Mental Health provides behavioral health care for adults and children, case management, substance abuse counseling, and housing assistance for people with mental illness.*

701 Lincoln Road, 2nd Floor  
Miami Beach, FL 33139  
Phone: (305)-531-5341  
Fax: (305)-672-1981

### Department of Education

*Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.*

Division of Vocational Rehabilitation Headquarters Office  
2002 Old Saint Augustine Road, Building #A  
Tallahassee, Florida 32301-4862  
Phone: 1-(850)-245-3399 (Voice/TDD)  
Toll Free: 1-(800)-451-4327 (Voice/TDD)  
Website: [www.rehabworks.org/](http://www.rehabworks.org/)

Division of Vocational Rehabilitation Miami-Dade Office  
1111 Park Centre Boulevard, Suite #103  
Miami, Florida 33169  
Phone: (305)-628-7033  
Fax: (305)-628-7048

### Family Counseling Services of Greater Miami, Inc.

*Mental health, Case management. Insurance(s) accepted: Medicaid and Sliding fee scale.*

10651 North Kendall Drive, Suite #100  
Miami, Florida 33176  
Phone: (305)-271-9800  
Fax: (305)-270-3330  
E-Mail: [counsel@familycounseling.org/](mailto:counsel@familycounseling.org/)

Website: [www.familycounseling.org/](http://www.familycounseling.org/)

**Florida Aids Hotline**

*Telephone Counseling and Referral Service.*

2-1-1 Big Bend, Inc.

Post Office Box 10950

Tallahassee, Florida 32302-2950

Counseling & Referrals: 1-(850)-617-6333

Administrative Phone: 1-(850)-617-6348

Toll Free: 1-(800)-FLA-AIDS English Language Hotline

Toll Free: 1-(800)-545-SIDA Spanish Language Hotline

Toll Free: 1-(800)-AIDS-101 Creole Language Hotline

Toll Free: 1-(888)-503-7118 TDD/TTY Hotline

Website: [www.211bigbend.org/hotlines/hiv/index.htm](http://www.211bigbend.org/hotlines/hiv/index.htm)

**The Family Source of Florida Parent Helpline**

*Toll-free 24 hour counseling service for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.*

345 Office Plaza Drive

Tallahassee, FL 32301

Admin Phone: 1-(850)-488-5437

Toll Free: 1-(800)-352-5683

E-Mail: [info@familysource.org/](mailto:info@familysource.org/)

Website: <http://www.familysource.org/>

**MOVERS, Inc.**

*Case management, Pastoral care, Housing assistance, Outreach, Support groups, Education, Prevention. Insurance(s) accepted: Ryan White.*

5605 NW 7th Avenue

Miami, Florida 33127

Phone: (305)-754-2268

Fax: (305)-754-2723

**Serving Health Insurance Needs of Elders (SHINE)**

*SHINE provides educational materials and free unbiased insurance counseling to Florida elders, caregivers and family members. Our goal is to help elders understand and receive the health insurance coverage they need through Medicare, Medicaid, Prescription Assistance, Long-Term Care Planning & Insurance, and other health care issues.*

Department of Elder Affairs  
4040 Esplanade Way, Suite #325  
Tallahassee, FL 32399-7000  
Toll Free: 1-(800)-963-5337  
Phone: 1-(850)-414-2000 Long Distance  
Toll Free Fax: 1-(850)-414-2002  
E-Mail: [information@elderaffairs.org/](mailto:information@elderaffairs.org/)  
Website: <http://www.floridashine.org/index.html>

**Office of HIV/AIDS - Miami-Dade County Health Department**  
*Office of HIV/AIDS is one of the largest programs in the Miami-Dade County Health Department (MDCHD). Our programs include HIV prevention and education, patient care (Ryan White Title II), including the AIDS Drug Assistance Program (ADAP), General Revenue, Health Education and Risk Reduction Programs, Counseling and Testing Services, Surveillance and Senior HIV Intervention Project (SHIP), a program for seniors.*

Miami-Dade County Health Department  
8600 NW 17th Street, Suite #200  
Miami, FL 33126  
Phone: (305)-470-6999  
Website: <http://www.dadehealth.org/hiv/HIVservices.asp>

## **COVENANT HOUSE NINELINE FOR RUNAWAYS**

*Covenant House is the largest privately-funded childcare agency in the United States providing shelter and service to homeless and runaway youth. It was incorporated in New York City in 1972 and has since expanded in the United States to Anchorage, Atlanta, Atlantic City, Detroit, Fort Lauderdale, Houston, Los Angeles, Newark, New Orleans, Oakland, Orlando, Philadelphia, St. Louis, Washington, D.C.*

2959 Martin Luther King Jr. Boulevard  
Detroit, MI 48208  
General Phone: 1-(313)-463-2500  
Runaway Hotline: 1-(800)-999-9999  
Website: <http://www.covenanthousemi.org/>

## **CRANIOFACIAL**

**American Cleft Palate-Craniofacial Association**  
*The American Cleft Palate-Craniofacial Association (ACPA) is an international non-profit medical society of health care professionals who treat and/or perform research on birth defects of the head and face.*

1504 East Franklin Street, Suite #102  
Chapel Hill, NC 27514-2820  
Phone: 1-(919)-933-9044  
Fax: 1-(919)-933-9604  
E-Mail: [info@acpa-cpf.org/](mailto:info@acpa-cpf.org/)  
Website: <http://www.acpa-cpf.org/>

### Children's Craniofacial Association

*Children's Craniofacial Association (CCFA) - was created by parents of children affected by craniofacial anomalies. With the creation of the Children's Craniofacial Association at Miami Children's Hospital Foundation, parents have found the support they need as well as an increased awareness of the condition. Funds raised by CCFA are used to:*

*Facilitate a parent support network; Create awareness among craniofacial families, health care providers and general public about craniofacial conditions; Purchasing new medical equipment for MCH's Craniofacial Center, as identified by the hospital; Inform elected officials of ways to protect and assist children affected by craniofacial anomalies*

3000 SW 62nd Avenue

Miami, Florida 33155

Phone: (305)-666-2889

Fax: (305)-666-3078

Website: [www.mchf.org/volunteer\\_3.cfm/](http://www.mchf.org/volunteer_3.cfm/)

### Craniofacial Foundation of America

*The Craniofacial Foundation of America is a non-profit organization dedicated to helping people with facial deformities lead normal lives. The foundation provides financial assistance for food, travel, and lodging expenses to qualified families traveling to the Tennessee Craniofacial Center for evaluation and treatment. It also provides networking opportunities for craniofacial patients and their families for the rights of those with facial disfigurement, and as a source for educational material on craniofacial anomalies.*

Tennessee Craniofacial Center

975 East Third Street

Chattanooga, Tennessee 37403

Phone: 1-(423)-778-9192

Toll Free: 1-(800)-418-3223

Fax: 1-(423)-778-8172

Website: <http://www.craniofacialcenter.com/>

### Florida Cleft and Craniofacial Network

*The Florida Cleft and Craniofacial Network sponsors a national "Hotline" to assist people in obtaining information about cleft lip, cleft palate and other craniofacial anomalies. This hotline is available to parents, affected individuals, professionals and other interested persons. How to feed new born babies with clefts, locations of nearby*

*cleft palate teams, names of other parents who are willing to share their experiences and other helpful information is available through the Hotline. This line is answered during normal working hours by a professional and voice mail is available after hours.*

Toll Free Hotline: 1-(800)-726-2029.

Website: <http://www.floridacleft.org/hotline.htm/>

### Florida Cleft Palate-Craniofacial Association

*The FCPA is a state-wide association of healthcare specialists and parents who welcome opportunities to help children with a facial difference.*

P.O. Box 4203

Deerfield Beach, FL 33442

E-mail: [info@floridacleft.org/](mailto:info@floridacleft.org/)

Website: <http://www.floridacleft.org/>

### Forward Face

*Forward Face offers a variety of services devoted to strengthening families of children with facial differences from support groups to scholarships.*

317 East 34th Street, #901A

New York, NY 10016

Phone: 1-(212)-684-5860

Toll Free: 1-(800)-393-3223

Fax: 1-(212)-684-5864

E-Mail: [Info@forwardface.org/](mailto:Info@forwardface.org/)

Website: [www.forwardface.org](http://www.forwardface.org)

### The National Craniofacial Association

*The National Craniofacial Association is dedicated to assisting children and adults who have craniofacial disorders resulting from disease, accident, or birth.*

P.O. Box 11082

Chattanooga, TN 37401

Toll Free: 1-(800)-332-2373 or 1-(800)-3FACES3

E-Mail: [faces@faces-cranio.org/](mailto:faces@faces-cranio.org/)

Website: <http://www.faces-cranio.org/>

## CREDIT COUNSELING

### Consumer Credit Counseling Service of South Florida

*Assists South Florida residents in the management of their personal finances by providing professional consumer credit education and other programs.*

4491 S. State Road #7

Davie, FL 33314

Toll Free: 1-(800)-355-2227  
Fax: 1-(954)-233-0574  
E-Mail: [bbabcock@cccservices.com/](mailto:bbabcock@cccservices.com/)  
Website: [www.cccservices.com/](http://www.cccservices.com/)

## **CREDIT REPORTS (FRAUD UNITS)**

Equifax Online Dispute Resolution  
*Equifax Credit Information Services.*  
P.O. Box 740241  
Atlanta, GA 30374  
Toll Free: 1-(888)-766-0008 Fraud  
Online Dispute Resolution Website:  
<https://www.ai.equifax.com/CreditInvestigation/jsp/email.jsp>

TransUnion Credit Dispute Resolution  
P.O. Box 2000  
Chester, PA 19022-2000  
Toll Free: 1-(800)-916-8800  
Online Dispute Resolution Website:  
<http://annualcreditreport.transunion.com/entry/disputeonline>

## **CRISIS HOTLINES**

### Abuse

Abuse Hotline: 1-(800)-541-9724

Florida Abuse Registry  
Toll Free: 1-(800)-962-2873  
TDD: 1-(800)-453-5145, Ext. #5098

Protective Services: 1-(800)-342-9152

National Abuse Hotline: 1-(800)-422-4453

Parents Anonymous: 1-(800)-352-5683

AIDS (See: *HIV/AIDS*)

## Alcohol

Al-Anon Family Group Headquarters, Inc: 1-(800)-344-2666

Alcohol and Drug Abuse Helpline: 1-(800)-821-4357

Alcohol 24-hour Helpline: 1-(800)-252-6465

Alcoholism & Drug Treatment Addition Center: 1-(800)-383-4673

American Council on Alcoholism: 1-(800)-527-5344

National Clearinghouse for Alcohol and Drug Information

Toll Free: 1-(800)-729-6686

TDD: 1-(800)-487-4889

National Council on Alcoholism: 1-(800)-622-2255

National Organization on Fetal Alcohol Syndrome: 1-(800)-666-6327

## Alzheimers

Alzheimer's Association: 1-(800)-727-8462

Alzheimer and Related Disorders Center: 1-(800)-621-0379

Alzheimer's Association, West Central Florida Chapter

Toll Free: 1-(800)-841-6669

Alzheimer's Disease Education & Referral Center: 1-(800)-438-4380

Alzheimer's Family Care (for Caregivers): 1-(800)-600-1600

Elder Care Locator: 1-(800)-677-1116

John Douglas French Alzheimer's Foundation: 1-(800)-477-2243

## Blind Services

Blind Children's Center Hotline: 1-(800)-222-3566

Immediate Help: 1-(800)-342-1828

## Cancer

Breast Cancer Information Line: 1-(800)-221-2141

Breast Cancer Survivors' Helpline: 1-(888)-753-LBBC (5222).

Cancer Information & Counseling Line  
Toll Free: 1-(800)-525-3777

Cancer Information Service  
Toll Free: 1-(800)-422-6237

Look Good/Feel Better  
*A free public service program for women undergoing cancer experiencing appearance side effects.*  
Toll Free: 1-(800)-33-ABTEC

## Child Abuse

Boys Town Suicide and Crisis Line

*Provides short-term crisis intervention and counseling and referrals to local community resources. Counsels on parent-child conflicts, marital and family issues, suicide, pregnancy, runaway youth, physical and sexual abuse, and other issues. Operates 24 hours, seven days a week.*

Toll Free: 1-(800)-448-3000

TDD: 1-(800)-448-1833

Child Abuse Hotline

*Provides multilingual crisis intervention and professional counseling on child abuse. Gives referrals to local social service groups offering counseling on child abuse. Operates 24 hours, seven days a week.*

Toll Free: 1-(800)-4A-CHILD (222-4453) TDD for hearing impaired

Website: [www.childhelpvillage.com/](http://www.childhelpvillage.com/)

Child Abuse Hotline

Toll Free: 1-(800)-25-ABUSE

Children's Rights of America Youth Crisis Hotline  
Toll Free: 1-(800)-442-4673

**Covenant House Hotline**

*Crisis line for youth, teens, and families. Gives callers locally based referrals throughout the United States. Provides help for youth and parents regarding drugs, abuse, homelessness, runaway children, and message relays. Operates 24 hours, seven days a week.*

Toll Free: 1-(800)-999-9999

Miami-Dade Crisis Counseling Hotline  
Dial: 2-1-1

**Domestic Violence**

Domestic Violence Toll Free Hotline: 1-(800)-829-1122

Florida Toll Free Domestic Violence Helpline: 1-(800)-500-1119

Miami-Dade County Domestic Violence Hotline: (305)-349-5888

National Crime Victims Toll Free Hotline: 1-(800)-FYI-CALL  
1-(800)-394-2255

**National Domestic Violence/Child Abuse/ Sexual Abuse**

*24-hour-a-day hotline, Provides crisis intervention and referrals to local services and shelters for victims of partner or spousal abuse. English and Spanish speaking advocates are available 24 hours a day, seven days a week. Staffed by trained volunteers who are ready to connect people with emergency help in their own communities, including emergency services and shelters. The staff can also provide information and referrals for a variety of non-emergency services, including counseling for adults and children, and assistance in reporting abuse. They have an extensive database of domestic violence treatment providers in all US states and territories. Many staff members speak languages besides English, and they have 24-hour access to translators for approximately 150 languages. For the hearing impaired, there is a TDD number. This is a great resource for anyone--man, woman or child--who is experiencing or has experienced domestic violence or abuse, or who suspects that someone they know is being abused.*

Toll Free: 1-(800)-799-SAFE or  
Toll Free: 1-(800)-799-7233

Toll Free: 1-(800)-787-3224 TDD  
Toll Free: 1-(800)-942-6908 Spanish Speaking

National Family Violence Helpline  
Toll Free: 1-800-500-1119

### Eating and Associated Disorders

National Association of Anorexia Nervosa & Associated Disorders  
Phone: 1-(847)-831-3438 (Long distance)

National Mental Health Association  
*9AM-5PM Mon-Fri. information on mental health topics and referrals, access to an info specialist.*  
Toll Free: 1-(800)-969-6642

### Elder Abuse

Alzheimer's Association Hotline  
*8:30AM-4:00PM, Mon-Fri. information and referral services, free brochures.*  
Toll Free: 1-(800)-621-0379

Elder Abuse Hotline  
Toll Free: 1-(800)-252-8966

### Employment

Worker's Compensation Toll Free Hotline: 1-(800)-342-1741

### Food

Hunger Hotline: 1-(800)-329-3663

National Hunger Hotline: 1-866-3-HUNGRY

### HIV/AIDS/Sexually Transmitted Diseases

AIDS Clinical Trials Information Service  
Hotline: 1-(800)-874-2572  
TTY: 1-(800)-243-7012

AIDS/HIV Treatment Information Service: 1-(800)-448-0440

AIDS Hotline for the Hearing Impaired

*Open 10 a.m. to 10 p.m. Eastern Standard Time, Monday through Friday.*

Toll Free: 1-(800)-243-7889 (TDD)

AIDS Hotline in Spanish

*Open 8 a.m. to 2 a.m. Eastern Standard Time, seven days a week.*

Toll Free: 1-(800)-344-SIDA (7432)

AIDS Teen Hotline: 1-(800)-234-TEEN

The CDC (Center for Disease Control) National Prevention Information Network

*9AM-6PM Mon-Fri includes info on new medicines, treatment trials, HIV & AIDS, with info specialists available to answer questions.*

Toll Free: 1-(800)-458-5231

Website: [www.CDCNAC.org/](http://www.CDCNAC.org/)

Florida AIDS Hotline

Toll Free: 1-(800)-352-2437

Spanish: 1-(800)-545-7432

Creole: 1-(800)-243-7101

Immune Deficiency Foundation: 1-(800)-296-4433

National AIDS Hotline

*Information and referrals to local hotlines, testing centers, and counseling. Open 24 hours, seven days a week.*

Toll Free: 1-(800)-342-AIDS (2437)

National AIDS Information Clearinghouse

English/Spanish: 1-(800)-458-5231

TDD: 1-(800)-243-7889

National Native American AIDS Prevention Center: 1-(800)-283-6880

National Sexually Transmitted Disease Hotline:

*Information and referrals to free and low-cost public clinics. Operators can answer general questions on prevention, symptoms, transmission and treatment*

*of sexually transmitted diseases. Open 8 a.m. to 11 p.m. Eastern Standard Time, Monday through Friday.*

Toll Free: 1-(800)-227-8922

Pediatric AIDS Foundation: 1-(800)-488-5000

Sexually Transmitted Disease & AIDS/HIV Information Hotline

Toll Free: 1-(800)-332-2437

TTY: 1-(800)-332-3889 (Ohio)

## Housing

Housing Discrimination Hotline: 1-(800)-669-9777

## Medical/Mental Health

Amyotrophic Lateral Sclerosis (ALS) Hotline: 1-(800)-782-4747

Arthritis Foundation: 1-(800)-283-7800

Arthritis Consulting Services: 1-(800)-327-3027

Asthma & Allergy Hotline

Toll Free: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

Attention Deficit Disorder Association: 1-(800)-487-2282

Autism Society of America: 1-(800)-288-8476

Bechwith-Wiedemann Syndrome Support Network: 1-(800)-837-2976

Cooley's Anemia Foundation: 1-(800)-221-3571

Health Maintenance Organization Hotline: 1-(800)-226-1062

Home Health Agency Hotline: 1-(800)-962-6014

Immune Deficiency Hotline

Toll Free Hotline: 1-(800)-296-4433

Toll Free Dwarfism Helpline: 1-(888)-LPA-2001

National Alliance for the Mentally Ill  
Florida Helpline: 1-(877)-626-4352)

National Brain Injury Information Center  
Toll Free: 1-(800)-444-6443

National Stutterer's Hotline  
Toll Free: 1-(800)-221-2483

Panic Disorder Toll Free Hotline: 1-(800)-64-Panic

Stuttering Toll Free Hotline: 1-(800)-992-9392

Mental Health Crisis Line: 1-(800)-222-8220

### Poison Control

Poison Control  
Toll Free: 1-(800)-362-9922

Poison Control Any Kind of Substance  
Toll Free: 1-(800)-662-9886

Poison Hotline: 1-(800)-222-222)

### Rape

Miami Dade County Rape Treatment Center 24-hour Hotline  
(305)-585-7273

National Sexual Assault Hotline: 1-(800)-656-HOPE

Nationwide RAINN National Rape Crisis Hotline  
Toll Free: 1-(800)-656-4673

SOAR (Speaking Out About Rape's)  
69 East Pine Street  
Orlando, FL 32801

Phone: 1-(407)-836-9692  
Fax: 1-(407)-836-9693  
E-Mail: [SOAR99@worldnet.att.net](mailto:SOAR99@worldnet.att.net)/  
Website: <http://www.soar99.org/>

### Runaway/Exploited Children

Boys Town National Hotline  
Toll Free: 1-(800)-448-3000

Child Find of America Hotline  
*Looks for missing and abducted children. Operators available 9 a.m. to 5 p.m. EST Monday-Friday. Voicemail on evenings and weekends with calls returned.*  
Toll Free: 1-(800)-I-AM-LOST (426-5678)

Confidential Runaway Hotline  
Toll Free: 1-(800)-231-6946

Missing Children Network  
Toll Free: 1-(800)-235-3535

The National Call Center for At-Risk Youth  
Toll Free: 1-(818)-710-1181

National Hotline for Missing and Exploited Children  
*Operates a hotline for reporting missing children and sightings of missing children. Offers assistance to law enforcement agents. Hours of operation are 7:30 a.m.-11 p.m. Eastern Standard Time.*  
Toll Free: 1-(800)-843-5678

National Runaway Switchboard  
*The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.*  
3080 N. Lincoln Avenue  
Chicago, IL 60657  
Phone: 1-(773)-880-9860  
Fax: 1-(773)-929-5150  
Agency & Information Line: 1-(800)-344-2785  
Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000

Website: <http://www.nrscrisisline.org/default.html>

**Parent Abduction Hotline**

*Provides crisis mediation in parental abduction. Provides prevention information and referrals to local agencies. Operators available 9 a.m. to 5 p.m. EST Monday-Friday. Voicemail on evenings and weekends with calls returned.*

Toll Free: 1-(800)-292-9688

Runaway Hotline: 1-(800)-999-9999

**Smoking**

**Smoking Quitline 1-(877)-44U-QUIT (1-877-448-7848)**

*Smoking cessation counselors are available to answer smoking-related questions in English or Spanish, Monday through Friday, 9:00 a.m. to 4:30 p.m. local time. Call toll free in the United States.*

Toll Free: 1-(877)-44U-QUIT

Toll Free: 1-(877)-448-7848)

**Substance Abuse/Alcoholism**

**Al-Ateen**

Toll Free: 1-(800)-352-9996

**Alcohol Abuse and Crisis Intervention**

Toll Free: 1-(800)-234-0246

**Alcohol and Drug Abuse Helpline and Treatment**

Toll Free: 1-(800)-234-0420

**Alcohol Hotline Support & Information**

Phone Toll Free: 1-(800)-331-2900

**National Cocaine Hotline**

*Information, crisis intervention, and referrals to local rehab centers for all types of drug dependency. Operates 24 hours, seven days a week.*

Toll Free: 1-(800)-COCAINE (262-2463)

**National Drug Information Treatment and Referral Hotline**

*Information, support, treatment options and referrals to local rehab centers for any drug or alcohol problem. Operates 24 hours, seven days a week.*

Toll Free: 1-(800)-662-HELP (4357)

## Youth

Gay Youths Suicide Hotline: 1-(800)-850-8078

### National Youth Crisis Hotline

*Provides counseling and referrals to local drug treatment centers, shelters, and counseling services. Responds to youth dealing with pregnancy, molestation, suicide, and child abuse. Operates 24 hours, seven days a week.*

Toll Free: 1-(800)-442-HOPE (4673)

## Suicide

### National Suicide Prevention Lifeline

*A 24-hour, toll-free suicide prevention service available to anyone in suicidal crisis.*

Toll Free: 1-(800)-784-2433 (24 hours)

Talkline: 1-(800)-273-TALK (8255)

### Switchboard of Miami Helpline

*Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.*

701 SW 27th Avenue, Suite #1000

Miami, FL 33135

Administrative Office: (305)-358-1640

Administrative Fax: (305)-377-2269

24-Hour Helpline: (305)-358-4357

24-Hour TTY/TDD: (305)-644-9449

Helpline Fax: (305)-644-1292

Website: <http://www.switchboardmiami.org/index.html>

## **CRISES STABILIZATION UNITS & SHORT TERM RESIDENTIAL TREATMENT FACILITIES**

### Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and*

*ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-487-2717  
Fax: 1-(850)-922-6964  
Toll Free: 1-(888)-419-3456  
Website: <http://www.fdhc.state.fl.us/>

**Public Receiving Facilities Designated by the Department of Children & Family Services**

Bayview Center for Mental Health  
Crisis Stabilization Unit  
9198 Northwest 8th Avenue  
Miami, Florida 33150

Citrus Health Network  
Adult Crisis Stabilization Unit  
Children's Crisis Stabilization Unit  
4175 West 20th Avenue  
Hialeah, Florida 33012

Community Health Center of South Dade  
Crisis Stabilization Unit  
10300 Southwest 216th Street  
Miami, Florida 33190

Jackson Memorial Hospital  
1695 Northwest 9th Avenue  
Miami, Florida 33136

Jackson North Mental Health Center  
Crisis Stabilization Unit  
15055 Northwest 27th Avenue  
Opa-Locka, Florida 33054

Miami Behavioral Health Center  
Crisis Stabilization Unit  
3850 West Flagler Street  
Miami, Florida 33134

New Horizons Community Mental Health Center  
Crisis Stabilization Unit  
1455 Northwest 36th Street  
Miami, Florida 33142

### **CROHN'S AND COLITIS FOUNDATION OF AMERICA**

*The foundation's mission is to cure and prevent Crohn's disease and ulcerative colitis through research and to improve the quality of life for children and adults affected by these digestive diseases through education and support.*

386 Park Avenue South, 17th Floor  
New York, NY 10016  
Toll Free Voice/TDD: 1-(800)-932-2423  
E-Mail: [info@ccfa.org/](mailto:info@ccfa.org/)  
Website: <http://www.ccfa.org>

### **CUSTOM MOBILITY, INC**

*Individual Custom Adaptive Seating for Manual and Power Wheelchairs.*  
7199 Bryan Dairy Road  
Largo, FL 33777  
Phone: 1-(727)-539-8119  
Toll Free: 1-(800)-622-5151  
Fax: 1-(727)-539-6372  
Website: [www.custom-mobility.com/](http://www.custom-mobility.com/)

### **CYSTIC FIBROSIS**

#### **The Boomer Esiason Foundation**

*The Boomer Esiason Foundation is a partnership of leaders in the medical and business communities joining with a committed core of volunteers to provide financial support to research aimed at finding a cure for cystic fibrosis. The Foundation works to heighten education and awareness of cystic fibrosis and to provide a better quality of life for those affected by cystic fibrosis.*

200 B Armstrong Road  
Garden City Park, NY 11040  
Phone: 1-(516)-746-0077  
Fax: 1-(516)-746-4437

E-Mail: [info@esiason.org/](mailto:info@esiason.org/)  
Website: <http://www.esiason.org/index.html>

### Cystic Fibrosis Foundation

*The mission of the Cystic Fibrosis Foundation, a nonprofit donor-supported organization, is to assure the development of the means to cure and control cystic fibrosis (CF) and to improve the quality of life for those with the disease. The Foundation is the leading organization in the United States devoted to cystic fibrosis. It has more than 80 chapters and fund-raising offices nationwide and supports a network of more than 115 accredited CF care centers which provide patients and families with vital treatment and other CF resources.*

6931 Arlington Road  
Bethesda, Maryland 20814  
Phone: 1-(301)-951-4422  
Toll Free: 1-(800)-FIGHT-CF (344-4823)  
E-Mail: [info@cff.org/](mailto:info@cff.org/)  
Website: <http://www.cff.org/>

Florida Chapter - South Florida Office  
Fort Lauderdale, FL 33309  
3443 NW 55th Street, Building #7  
Phone: 1-(954)-739-5006  
Fax: 1-(954)-739-2890  
E-Mail: [florida@cff.org/](mailto:florida@cff.org/)  
Website: <http://www.cff.org/Chapters/ftlauderdale/>

Miami Cystic Fibrosis Office  
5757 Blue Lagoon Drive, Suite #110  
Miami, FL 33126  
Phone: (786)-275-8000  
Fax: (786)-275-8001  
E-Mail: [miami-fl@cff.org/](mailto:miami-fl@cff.org/)  
Web: [http://www.cff.orgmiami.htm/](http://www.cff.orgmiami.htm)

## **DEAF SERVICES (See: Hearing Services)**

## **DENTAL**

Dental Society, East Coast District  
*Dental services, associations, and referrals.*  
Toll Free: 1-(305)-667-3647

## Florida Dental Association

*The Florida Dental Association is a statewide, professional membership organization representing Florida-licensed dentists. FDA members are committed to protecting the health and well-being of people of all ages. The FDA also sponsors statewide public-outreach programs that highlight the importance of good dental health.*

1111 E. Tennessee Street

Tallahassee, FL 32308-6914

Toll Free: 1-(800)-877-9922

Phone: 1-(850)-681-3629

Fax: 1-(850)-561-0504

E-Mail: [fda@floridadental.org](mailto:fda@floridadental.org)

Website: [www.floridadental.org/](http://www.floridadental.org/)

## DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES

*The Florida Department of Agriculture and Consumer Services functions as the state's clearinghouse for consumer complaints. We assist consumers with information, protection and complaints, regardless of whether we regulate that particular industry. We make every possible effort to assist consumers by directing them to the appropriate federal, state or county agency.*

The Capitol

Tallahassee, FL

Phone: 1-(850)-488-3022

Toll Free: 1-(800)-435-7352

Website: <http://www.800helpfla.com/aboutus.html>

## DEPARTMENT OF FINANCIAL SERVICES

*Department of Financial Services, which is responsible for assisting consumers who need information and help related to financial services, including banking, securities and insurance. In addition, the department keeps track of all money coming into and going out of state government - an amount that totals more than \$63 billion annually.*

200 East Gaines Street

Tallahassee, FL 32399-0300

Phone: 1-(850)-413-3100

Toll Free: 1-(800)-848-3792

Florida Toll Free Consumer Helpline: 1-(800)-342-2762

Out-of-Florida Consumer Helpline: 1-(850)-413-3089

Website: <http://www.fldfs.com/>

## DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

*Consumer protection, licensing and regulation.*

Florida Department of Business and Professional Regulation  
Division of Service Operations  
Bureau of Customer Contact Center  
1940 N. Monroe Street  
Tallahassee, FL 32399-1027  
Phone: 1-(850)-487-1395  
Fax: 1-(850)-488-1830  
E-Mail: [Call.Center@dbpr.state.fl.us/](mailto:Call.Center@dbpr.state.fl.us/)  
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

## **DEPARTMENT OF JUSTICE, UNITED STATES**

### **ADA Enforcement**

*Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.*

U.S. Department of Justice  
Civil Rights Division  
950 Pennsylvania Avenue NW  
Disability Rights Section - NYAV  
Washington, DC 20530  
Hotline: 1-(800)-514-0301 (Voice)  
TTY Hotline: 1-(800)-514-0383  
Website: <http://www.ada.gov/enforce.htm>

## **DEVELOPMENTALLY DISABILITIES**

American Association on Intellectual and Developmental Disabilities  
*AAIDD promotes progressive policies, sound research, effective practices, and universal human rights for people with intellectual and developmental disabilities.*  
444 North Capitol Street NW, Suite #846  
Washington, DC 20001-1512  
Toll Free: 1-(800)-424-3688  
Fax: 1-(202)-387-2193  
<http://www.aamr.org/index.shtml/>

Ann Storck Center, Inc  
1790 SW 43rd Way  
Ft. Lauderdale, FL 33317  
Phone: 1-(954)-584-8000

Fax: 1-(954)-321-8863

Website: [www.annstorckcenter.org/](http://www.annstorckcenter.org/)

#### APSE

*APSE: The Network on Employment is a membership organization formed in 1988 as the Association for Persons in Supported Employment to improve and expand integrated employment opportunities, services, and outcomes for persons experiencing disabilities. To accomplish this mission, APSE: Provides advocacy and education to customers of supported employment (SE), i.e. supported employment professionals, consumers and their family members, and supported employers; Addresses issues and barriers which impede the growth and implementation of integrated employment services; Improves supported employment (SE) practice so that individuals and communities experience SE as a quality service with meaningful outcomes; Promotes national, state, and local policy development which enhances the social and economic inclusion and empowerment of all persons experiencing severe disabilities; and Educates the public and the business community on the value of including persons experiencing severe disabilities as fully participating community members.*

1627 Monument Avenue

Richmond, VA 23220

Phone: 1-(804)-278-9187

Fax: 1-(804)-278-9377

E-Mail: [apse@apse.org/](mailto:apse@apse.org)

Website: <http://www.apse.org/>

Association for the Development of the Exceptional

2801 North Miami Avenue

Miami, FL 33127

Phone: (305)-573-3737

Fax: (305)-573-8393

Association for Retarded Citizens, South Florida

*Association for Retarded Citizens, South Florida is a local chapter of The Arc, one of the largest volunteer organizations in the U.S. Founded in 1953 by a group of concerned parents, Arc, South Florida serves the over 60,000 Miami-Dade County citizens with developmental disabilities.*

5555 Biscayne Boulevard

Miami, FL 33137

Phone: (305)-759-8500

Fax: (305)-754-9223

[www.arcsofla.org/](http://www.arcsofla.org/)

Association of Retarded Citizens of South Florida

20000 NW 47th Avenue  
Miami Gardens, FL 33055-1543  
Phone: (305)-430-8707

Behavior Analysis, Inc.  
1093 Shotgun Road  
Sunrise, FL 33326-1911  
Phone: 1-(954)-577-7790

CADC Inc  
7944 SW 8th Street  
Miami, FL 33144-4209  
Phone: (305)-269-6845

Community Committee for Developmental Handicaps, Inc.  
*CCDH provides services to people with physical, developmental, and sensory disabilities. Direct services provided by CCDH are in-home support and various therapies.*

8585 Sunset Drive, Suite #75  
Miami, FL 33143  
Phone: (305)-596-1160  
Fax: (305)-596-6196  
Website: [www.ccdh.org/](http://www.ccdh.org/)

Agency for Persons with Disabilities  
*The Primary Mission of this State Agency is to Support Persons with Developmental Disabilities in Living, Learning and Working, in All Aspects of Community Life.*  
401 NW 2nd Avenue, Suite South #811  
Miami, FL 33128  
Phone: 1-(305)-349-1478  
Website: [www.apd.myflorida.com](http://www.apd.myflorida.com)

Emily C. Moises Day Training  
5643 NW 36th Street  
Miami Springs, FL 33166-5854  
Phone: (305)-888-8711

Florida Developmental Disabilities Council  
*The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families, to enhance their quality of life within their communities.*

124 Marriott Drive, Suite #203  
Tallahassee, Florida 32301  
Phone: 1-(850)-488-4180  
Toll Free: 1-(800)-580-7801  
TDD Toll Free: 1-(888)-488-8633  
Fax: 1-(850)-922-6702  
Website: <http://www.fddc.org/home/index.asp>

Florida's Voice on Mental Retardation  
5591 NE 28 Avenue  
Ft. Lauderdale, FL 33308  
Phone: 1-(954)-975-5159  
Fax: 1-(954)-972-4701  
Website: [www.fvmr.org/](http://www.fvmr.org/)

The Marian Center  
*Serves children, students and adults with developmental disabilities through education, training and support services at this 50 acre site in Miami Gardens.*  
15701 NW 37th Avenue  
Miami Gardens, FL 33054  
Phone: (305)-625-8354  
Phone: (305)-200-8927, Ext. #210  
Website: <http://www.mariancenterschool.org/html/home.html>

New Horizons for Community  
1340 SE 9th Avenue  
Hialeah, FL 33010-5947  
Phone: (305)-887-1535

Mac Town, Inc.  
151 NE 62nd Street  
Miami, FL 33138-5926  
Phone: (305)-758-4485

Lucanus Developmental Center, Inc.  
6411 Taft Street, #300  
Hollywood, FL 33024-4110  
Phone: 1-(954)-981-4019

Lignum Care, Inc.  
2100 NW 91st Way  
Sunrise, FL 33322-3732  
Phone: 1-(954)-572-3988

Kinder Care Learning Center  
6420 Fletcher Street  
Hollywood, FL 33023-2130  
Phone: 1-(954)-985-1691

Felicias House  
20535 NW 2nd Avenue, # 110  
Miami Gardens, FL 33169-2547  
Phone: (305)-638-4047

Sunrise Opportunities  
15230 SW 151st Avenue  
Miami, FL 33187-5541

## DIABETES

American Diabetes Association

*The American Diabetes Association is the nation's leading nonprofit health organization providing diabetes research, information and advocacy.*

1701 N. Beauregard Street  
Alexandria, VA 22311  
Toll Free: 1-(800)-342-2383  
E-Mail: [AskADA@diabetes.org/](mailto:AskADA@diabetes.org/)  
Website: <http://www.diabetes.org>

Miami Chapter - American Diabetes Association  
8405 NW 53rd Street, Suite #A-101  
Miami, FL 33166  
Phone: (305)-477-8999  
Fax: (305)-594-3029  
Toll Free: 1-(888)-DIABETES

Juvenile Diabetes Foundation International

*The Juvenile Diabetes Research Foundation International is the world's leading nonprofit, nongovernmental funder of diabetes research -- dedicated to finding a cure for juvenile diabetes.*

120 Wall Street, 19th Floor  
New York, NY 10005  
Toll Free: 1-(800)-533-2873  
E-Mail: [info@jdrf.org/](mailto:info@jdrf.org/)  
Website: [www.jdrf.org/](http://www.jdrf.org/)

## **DIAL A HEARING SCREENING TEST**

*Free, on-line hearing test.*  
Toll Free: 1-(800)-222-3277  
Website: [http://www.swboces.org/hr/benefits/news\\_pdf/3\\_04.pdf](http://www.swboces.org/hr/benefits/news_pdf/3_04.pdf)

## **DIALYSIS**

Miami-Dade Dialysis Centers  
Website:  
[http://www.hellomiami.com/YP/c\\_KIDNEYDIALYSISCENTERS.Cfm](http://www.hellomiami.com/YP/c_KIDNEYDIALYSISCENTERS.Cfm)

## **DISABLED PARKING PERMITS/HANDICAP PERMITS**

Disabled Parking Permits  
140 W. Flagler, Suite #102  
Miami, FL 33130  
Phone: (305)-375-5678  
Website: [http://www.hsmv.state.fl.us/dmv/disabled\\_pkg.html/](http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/)

## **DISABILITY AWARENESS**

Access to Education and Learning  
*National Center on Accessing the General Curriculum (NCAC) to provide a vision of how new curricula, teaching practices, and policies can be woven together to create practical approaches for improved access to the general curriculum by students with disabilities.*

40 Harvard Mills Square, Suite #3  
Wakefield, MA 01880-3233  
Phone: 1-(781)-245-2212  
E-Mail: [cast@cast.org/](mailto:cast@cast.org/)  
Website: [www.cast.org/ncac](http://www.cast.org/ncac)

Accessibility Cop

*Website to provide support for those academic technology staff, counselors, disability services directors and counselors, educators, and technical staff who are responsible for creating accessible web sites, providing assistive technologies, and otherwise supporting the needs of students, staff, and faculty with disabilities.*

Community of Academic Technology Staff  
California State University Center for Distributed Learning  
1801 E. Cotati Avenue  
Rohnert Park, CA 94928  
Phone: 1-(707)-664 4340  
E-Mail: [info@cdl.edu/](mailto:info@cdl.edu/)  
Website: <http://bobby.watchfire.com/bobby/html/en/index.jsp>

### Addressing barriers to employment

*JAN is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

### Job Accommodation Network

*The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

PO Box 6080  
Morgantown, WV 26506-6080  
Toll Free: 1-(800)-526-7234  
Toll Free: 1-(800)-ADA-WORK  
Toll Free TTY: 1-(877)-781-9403  
Phone: 1-(304)-293-7186  
Fax: 1-(304)-293-5407  
Website: <http://www.jan.wvu.edu/>

### Advocacy Center for Persons with Disabilities

*The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.*

4411 Sheridan Street  
Hollywood, FL 33021  
Voice: 1-(954)-967-1493  
Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Website: <http://www.advocacycenter.org/index.html>

#### American Association of Spinal Cord Injury Nurses, The

*The American Association of Spinal Cord Injury Nurses (AASCIN) is dedicated to promoting quality care for individuals with spinal cord impairment (SCI). This is achieved by advancing nursing practice through education, research, advocacy, health care policy, and collaboration with consumers and health care delivery systems.*

75-20 Astoria Boulevard

Jackson Heights, NY 11370

Phone: 1-(718)-803-3782

Fax: 1-(718)-803-0414

E-Mail: [aps@unitedspinal.org/](mailto:aps@unitedspinal.org/)

Website: [www.apssci.org/](http://www.apssci.org/)

#### American Association of Spinal Cord Injury Psychologists and Social Workers, The

*The American Association of Spinal Cord Injury Psychologists and Social Workers (AASCIPSW) is an organization of psychologists and social workers who provide for the emotional, behavioral and psychosocial care of persons affected by spinal cord impairment (SCI). AASCIPSW, incorporated in 1986, operates exclusively for scientific, charitable and educational purposes. AASCIPSW provides members the opportunity to develop and refine leadership skills through active participation in the Association.*

75-20 Astoria Boulevard

Jackson Heights, NY 11370

Phone: 1-(718)-803-3782

Fax: 1-(718)-803-0414

E-Mail: [aps@unitedspinal.org/](mailto:aps@unitedspinal.org/)

Website: [www.apssci.org/](http://www.apssci.org/)

#### American Paraplegia Society

*Founded in 1954, and incorporated in 1977, the American Paraplegia Society (APS) is dedicated to improving the quality of medical care delivered to persons with spinal cord impairment (SCI).*

75-20 Astoria Boulevard

Jackson Heights, NY 11370

Phone: 1-(718)-803-3782

Fax: 1-(718)-803-0414

E-Mail: [aps@unitedspinal.org/](mailto:aps@unitedspinal.org/)

Website: [www.apssci.org/](http://www.apssci.org/)

## American Spinal Injury Association

*The mission of the American Spinal Injury Association is: (a) to promote and establish standards of excellence for all aspects of health care of individuals with spinal cord injury from onset throughout life; (b) to educate members, other healthcare professionals, patients and their families as well as the public on all aspects of spinal cord injury and its consequences in order to prevent injury, improve care, increase availability of services and maximize the injured individual's potential for full participation in all areas of community life; (c) to foster research which aims at preventing spinal cord injury, improving care, reducing consequent disability, and finding a cure for both acute and chronic SCI; and (d) to facilitate communication between members and other physicians, allied health care professionals, researchers and consumers.*

2020 Peachtree Road, NW

Atlanta, GA 30309

Phone: 1-(404)-355-9772

Fax: 1-(404)-355-1826

E-Mail: [ASIA\\_Office@shepherd.org/](mailto:ASIA_Office@shepherd.org/)

Website: <http://calder.med.miami.edu/pointis/index.html/>

## Association on Higher Education and Disability

*AHEAD is a professional association committed to full participation of persons with disabilities in postsecondary education.*

107 Commerce Center Drive, Suite #204

Huntersville, NC 28078

Work, Voice and Text: 1-(704)-947-7779

Fax: 1-(704)-948-7779

E-Mail: [ahead@ahead.org/](mailto:ahead@ahead.org/)

Website: [www.ahead.org](http://www.ahead.org)

## DisabilityInfo.gov

*DisabilityInfo.gov is a comprehensive online resource designed to provide people with disabilities with quick and easy access to the information they need. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including benefits, civil rights, community life, education, employment, housing, health, technology and transportation.*

Website: [www.disabilityinfo.gov](http://www.disabilityinfo.gov)

## Housing

*Learn about renting, buying and making your home accessible, and about your Fair Housing rights.*

U.S. Department of Housing and Urban Development

451 7th Street SW

Washington, DC 20410  
Phone: 1-(202)-708-1112  
TTY: 1-(202)-708-1455  
Website: [www.hud.gov/groups/disabilities.cfm/](http://www.hud.gov/groups/disabilities.cfm/)

International Center for Disability Resources on the Internet  
*Disability Resources on the Web. Its vision is the equalization of opportunities for persons with disabilities. As an internationally recognized public policy center organized by and for people with disabilities, ICDRI seeks to increase opportunities for people with disabilities by identifying barriers to participation in society and promoting best practices and universal design for the global community. ICDRI's mission includes the collection of a knowledge base of quality disability resources and best practices and to provide education, outreach and training based on these core resources. ICDRI makes this information available in an accessible format through its web site.*

5212 Covington Bend Drive  
Raleigh, NC 27613  
Phone: 1-(919)-349-6661  
E-Mail: [icdri@icdri.org/](mailto:icdri@icdri.org)  
Website: <http://www.icdri.org/donations.htm/>

#### Kids on the Block, Inc.

*The Kids on the Block, Inc. offers programs on disabilities such as spina bifida and visual impairment, medical differences such as leukemia and AIDS; educational differences including learning disabilities and ADHD, and social concerns including sexual abuse prevention, and alternatives to violence.*

9385-C Gerwig Lane  
Columbia, Maryland 21046  
Toll Free: 1-(800)-368-KIDS (5437)  
Phone: 1-(410)-290-9095  
Fax: 1-(410)-290-9358  
E-Mail: [kob@kotb.com](mailto:kob@kotb.com)  
Website: <http://www.kotb.com/>

#### National Dissemination Center for Children with Disabilities

*The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.*

P.O. Box 1492  
Washington, DC 20013  
V/TTY: 1-(800)-695-0285

Fax: 1-(202)-884-8441  
E-Mail: [nichcy@aed.org/](mailto:nichcy@aed.org/)  
Website: [www.nichcy.org/](http://www.nichcy.org/)

### National Rehabilitation Information Center

*An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.*

4200 Forbes Boulevard, Suite #202  
Lanham, MD 20706  
Toll Free: 1-(800)-346-2742  
Phone: 1-(301)-459-5900  
TTY: 1-(301)-459-5984  
E-Mail: [naricinfo@heitechservices.com/](mailto:naricinfo@heitechservices.com/)  
Website: [www.naric.com/](http://www.naric.com/)

### National Spinal Cord Injury Association

*Founded in 1948, the National Spinal Cord Injury Association is the nation's oldest and largest civilian organization dedicated to improving the quality of life for hundreds of thousands of Americans living with the results of spinal cord injury and disease (SCI/D) and their families. This number grows by thirty newly-injured people each day.*

6701 Democracy Boulevard, Suite #300-9  
Bethesda, MD 20817  
Toll Free Helpline: 1-(800)-962-9629  
Voicemail: 1-(301)-214-4006  
Fax: 1-(301)-990-0445  
E-Mail: [info@spinalcord.org/](mailto:info@spinalcord.org/)  
Website: <http://www.spinalcord.org/>

### Our-Kids

*The Our-Kids Web site supports the Our-Kids Email list. Our-Kids is a "Family" of parents, caregivers and others who are working with children with physical and/or mental disabilities and delays.*

Website: <http://www.our-kids.org/>

### Pointis

*PointIS is a WWW, world wide website, that provides comprehensive information on spinal cord injury rehabilitation and traumatic brain injury rehabilitation for health care providers, patients and patient's families. PointIS is readily accessible at the point-of-care and along the entire continuum of patient care.*

Website: <http://calder.med.miami.edu/pointis/index.html/>

### Possibilities Foundation, Inc.

*The Possibilities Foundation, Inc. is a television news magazine who has created segments displaying the positive lives of persons with disabilities.*

14895 NE 20th Avenue

North Miami, FL 33181

P.O. Box 612172

North Miami, Florida 33261

Phone: (305)-956-5711

Fax: (305)-956-3588

Website: <http://www.beyondadversity-tv.com/index.html>

## Recreation

*The National Center on Accessibility is the nation's premiere resource promoting access for people with disabilities in recreation.*

National Center on Accessibility

501 North Morton Street, Suite #109

Bloomington, IN 47404

Phone: 1-(812)-856-4422

TTY: 1-(812)-856-4421

Fax: 1-(812)-856-4480

E-Mail: [nca@indiana.edu/](mailto:nca@indiana.edu)

Website: [www.ncaonline.org/index.shtml/](http://www.ncaonline.org/index.shtml/)

## Removing physical barriers

United States Access Board

*The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.*

1331 "F" Street NW, Suite #1000

Washington, DC 20004-1111

Phone: 1-(202)-272-0080

TTY: 1-(202)-272-0082

Fax: 1-(202)-272-0081

Toll Free: 1-(800)-872-2253

TTY Toll Free: 1-(800)-993-2822

Website: <http://www.access-board.gov/index.htm>

## Statistics

### Humanics ErgoSystems, Inc.

*Humanics is an ergonomics consulting firm established in 1982. We specialize in occupational ergonomics and ergonomics research and design of products and places for adults, children and people with disabilities.*

PO Box 17388

Encino, CA 91416-7388

Phone: 1-(818)-345-ERGO

Fax: 1-(818)-705-3903

E-Mail: [ergonomics@humanics-es.com/](mailto:ergonomics@humanics-es.com/)

Website: [www.humanics-es.com/recc-disabled.htm#statistics/](http://www.humanics-es.com/recc-disabled.htm#statistics/)

### Technical Guide for Houses of Worship

The Retirement Research Foundation

8765 W. Higgins Road, Suite #430

Chicago, Ill. 60631-4170

Phone: 1-(773)-714-8080

Fax: 1-(773)-714-8089

E-Mail: [info@rrf.org/](mailto:info@rrf.org/)

Website: [www rrf.org/noteworthy/accessible.html/](http://www rrf.org/noteworthy/accessible.html)

### Web Accessibility Initiative

*Site is part of the World Wide Web Consortium and has produced guidelines explaining ways to make web sites and products more accessible.*

### W3C Web Accessibility Initiative

MIT/CSAIL, Building #32-G530

32 Vassar Street

Cambridge, MA 02139

Phone: 1-(617)-253-2613

Website: [www.w3c.org/WAI](http://www.w3c.org/WAI)

### Florida Association of Rehabilitation Facilities, Inc.

2475 Apalachee Parkway, Suite #205-209

Tallahassee, FL 32301

Phone: 1-(850)-877-4816

E-Mail: [tfarmer@floridaarf.org/](mailto:tfarmer@floridaarf.org/)

### VSA (Very Special Arts) Florida

*VSA arts of Florida's mission is to create a society where people with disabilities can learn through, participate in and enjoy the arts. Through an extensive network of program sites and partnerships, we bring arts into the lives of people all over the state.*

VSA, University of South Florida  
3500 E. Fletcher Avenue, Suite #234  
Tampa, Florida 33613  
Phone: 1-(813)-975-6962  
Toll Free: 1-(888)-844-ARTS  
Fax: 1-(813)-975-6596  
TDD/TTY: 1-(813)-975-6962 or 1-(888)-844-ARTS  
Website: <http://www.vsafl.org/index.php>

Shake-A-Leg Miami,  
*To enable those with physical, developmental and economic challenges to empower themselves. To provide a gateway to Biscayne Bay for one and all.*  
2620 South Bayshore Drive  
Miami, FL 33133  
Phone: (305)-858-5550  
Fax: (305)-858-6262  
Website: <http://www.shakealegmiami.org/>

Statewide Advocacy Network on Disabilities (STAND)  
*Statewide Advocacy Network on Disabilities, or STAND for short, is a non-profit organization based in Florida. Our vision is that individuals with disabilities will progress unimpeded toward their full potential, realizing their educational and life goals. Securing rights and responsibilities under the law guarantees opportunity and freedom to maximize abilities, thereby promoting lifelong achievers.*  
PO Box 172236  
Tampa, Florida 33672-0236  
Phone: 1-(813)-258-5700  
E-Mail: [stand@standadvocates.org/](mailto:stand@standadvocates.org)  
Website: [www.standadvocates.org/](http://www.standadvocates.org/)

## **DISABILITY DETERMINATION**

Florida Department of Health  
*Disability Determination.*  
1321 Executive Center Circle East, Suite #100  
Tallahassee, FL  
Phone: 1-(850)-488-4222  
Fax: 1-(850)-487-0131  
E-Mail: [fl.dd.tallahassee.admin@ssa.gov/](mailto:fl.dd.tallahassee.admin@ssa.gov)

Website:

<http://esetappsdo.doh.state.fl.us/contactussearch/DOHFeedback.aspx?Email=fl.dd.tallahassee.admin@ssa.gov&Office=Disability%20Determination>

### Social Security Administration

*Apply for Social Security Retirement and/or Spouse's Benefits; Apply for Social Security Disability Benefits; Request a Social Security Statement of Earnings and Benefits; Request a Replacement Medicare Card; Request a Proof of Income Letter; Apply for Replacement Social Security Card.*

Lincoln Square Office Center

18475 NW 2nd Avenue

Miami Gardens, FL 33169

Toll Free: 1-(800)-772-1213

Disability Determination: 1-(800)-817-1598

TDD: 1-(800)-325-0778

Website: <http://www.ssa.gov/>

## DISABILITY ORGANIZATIONS

### Attainment Company

*Attainment Company is an independent, family owned business based in Verona, Wisconsin. Since 1979 Attainment Company has been dedicated to helping people with cognitive disabilities succeed at school, work and life.*

504 Commerce Parkway

P.O. Box 930160

Verona, WI 53593-0160

Toll Free: 1-(800)-327-4269

Fax: 1-(800)-942-3865

Website: <http://www.attainmentcompany.com/xcart/home.php/>

### Best Buddies

*Best Buddies is a nonprofit 501(c)(3) organization dedicated to enhancing the lives of people with intellectual disabilities by providing opportunities for one-to-one friendships and integrated employment.*

100 Southeast Second Street, Suite #2200

Miami, FL 33131

Phone: (305)-374-2233

Fax: (305)374-5305

Toll Free: 1-(800)-89-BUDDY

Website: [www.bestbuddies.org/](http://www.bestbuddies.org/)

Best Buddies Florida  
124A E. Colonial Drive  
Orlando, FL 32801  
Phone: 1-(407)-898-0787  
Fax: 1-(407)-898-1281  
Toll Free: 1-(888)-648-3747  
Website: [www.bestbuddiesflorida.org/](http://www.bestbuddiesflorida.org/)

Council for Exceptional Children, The  
*The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.*

1110 North Glebe Road, Suite #300  
Arlington, VA 22201  
Phone: 1-(703)-620-3660  
TTY: 1-(866)-915-5000  
Fax: 1-(703)-264-9494  
E-Mail: [service@cec.sped.org/](mailto:service@cec.sped.org/)  
Website: [www.cec.sped.org/](http://www.cec.sped.org/)

Disability Resource Center at Florida International University  
*The Disability Resource Center's overarching mission is to provide our students the necessary support to successfully complete their college education while promoting their independence and self-determination. We advance the expressed choice of our students and seek their full inclusion into the mainstream of university life and into that of the larger society.*

University Park Campus, GC #190  
Miami, Florida 33199  
Voice: (305)-348-3532  
TTY: (305)-348-3852  
Fax: (305)-348-3850  
E-Mail: [drcupgl@fiu.edu/](mailto:drcupgl@fiu.edu)  
Website: <https://drc.fiu.edu/index.htm/>

Easter Seals Disability Services  
*Easter Seals helps individuals with disabilities and special needs, and their families, live better lives. From child development centers to physical rehabilitation and job training*

*for people with disabilities, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.*

**Easter Seals South Florida - Miami-Dade**

1475 NW 14th Avenue

Miami, FL 33125-1692

Phone: (305)-325-0470

Website: [www.miami.easterseals.com/](http://www.miami.easterseals.com/)

**Easter Seals Therapeutic Adult Day Care**

489 E. Hialeah Drive

Hialeah, FL 33010

Phone: (305)-547-4721

[www.miami.easterseals.com/](http://www.miami.easterseals.com/)

**Family Care Council of Florida, District #11**

*In 1993 the Florida State Legislature established the Family Care Council. The Family care Council advises the Agency for Persons with Disabilities (APD) on the needs of self-advocates and their families by Assisting in providing information and outreach to self-advocates and families; Reviewing the effectiveness of the Developmental Disabilities Program and make recommendations with respect to implementation; Advising the Developmental Disabilities Program administrators on the community and family support systems in their area; and Meeting and share information.*

P.O. Box 971015

Miami, FL 33197-1015

Phone: (305)-378-1336

Phone: (305)-234-8382

E-Mail: [jotrek9@bellsouth.net/](mailto:jotrek9@bellsouth.net)

Website: [www.fccflorida.org/](http://www.fccflorida.org/)

**Family Network on Disabilities of Florida, Inc.**

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

E-Mail: [fnd@fndfl.org/](mailto:fnd@fndfl.org)

Website: <http://www.fndfl.org/>

**Family Village, The**

*The Family Village is a web site for children and adults with disabilities, their families, and their friends and allies. Family Village brings together thousands of online resources in a organized, easy-to-use directory. The centerpiece of Family Village is*

*the library, where visitors can find information on over 300 diagnoses. Visitors can also learn about assistive technology, legal rights and legislation, special education, leisure activities and much more.*

The Family Village  
Waisman Center  
University of Wisconsin-Madison  
1500 Highland Avenue  
Madison, WI 53705-2280  
E-Mail: [familyvillage@waisman.wisc.edu/](mailto:familyvillage@waisman.wisc.edu/)  
Website: <http://www.familyvillage.wisc.edu/>

### Florida Division of Blind Services

*The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.*

401 NW 2nd Avenue, Room #S-714  
Miami, FL 33128  
Phone: (305)-377-5339  
Fax: (305)-377-5691  
Immediate Help: 1-(800)-342-1828  
Rehabilitation Center: 1-(800)-741-3826  
Website: [www.fl doe.org/](http://www.fl doe.org/)

### Goodwill Industries

*Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.*

Goodwill Industries of South Florida, Inc.  
2121 NW 21st Street  
Miami, FL 33142  
Phone: (305)-325-9114  
Fax: (305)-324-7319  
E-Mail: [info@goodwillmiami.org/](mailto:info@goodwillmiami.org/)  
Website: [www.goodwillindustries.org/](http://www.goodwillindustries.org/)

### HEATH Resource Center

*National Clearinghouse on Postsecondary Education for Individuals with Disabilities. HEATH's annual resource guide contains information to help individuals with disabilities to seek and obtain financial assistance for postsecondary education.*

One Dupont Circle NW, Suite #800  
Washington, DC 20036-1193  
Toll Free: 1-(800)-544-3284 (Voice/TTY)  
Phone: 1-(202)-939-9320

#### Job Accommodation Network

*The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

PO Box 6080  
Morgantown, WV 26506-6080  
Toll Free: 1-(800)-526-7234  
Toll Free: 1-(800)-ADA-WORK  
Toll Free TTY: 1-(877)-781-9403  
Phone: 1-(304)-293-7186  
Fax: 1-(304)-293-5407  
Website: <http://www.jan.wvu.edu/>

Miami-Dade County Office of Disability Services & Independent Living  
Phone: (305)-547-5444  
TDD: (305)-545-3574

National Federation of the Blind Greater Miami Dade Chapter  
1960 NE 185th Terrace  
North Miami Beach, FL 33179  
Phone: (305)-935-4338  
E-Mail: [bethmac@bellsouth.net/](mailto:bethmac@bellsouth.net)  
Website: <http://www.nfbflorida.org/chapters/miami/index.htm>

#### Parent to Parent of Miami, Inc.

*Parent to Parent of Miami, Inc. is a federally funded Community Parent Resource Center serving Miami-Dade and Monroe Counties. Our program is a community wide, tax exempt, non-profit organization that provides information, educational training, support, and emergency assistance, to families who have children and adults with disabilities and/or special needs. The services are provided in English, Spanish and Creole.*

7990 SW 117th Avenue, Suite #201  
Miami, Florida 33173  
Phone: (305)-271-9797

Fax: (305)-271-6628

E-Mail: [info@ptopmiami.org/](mailto:info@ptopmiami.org/)

Website: <http://www.ptopmiami.org/default.asp/>

### United Cerebral Palsy Association

*The association is committed to change and progress for persons with disabilities by advancing the independence, productivity and full citizenship of people with cerebral palsy and other disabilities.*

1660 "L" Street NW, Suite #700

Washington, DC 20036

Toll Free: 1-(800)-872-5827

TTY: 1-(202)-973-7197

E-Mail: [national@ucp.org/](mailto:national@ucp.org/)

Website: <http://www.ucp.org/>

### United Cerebral Palsy of South Florida

*United Cerebral Palsy of South Florida serves more than 1,300 infants, children and adults with developmental disabilities at over 60 locations in Miami-Dade, Broward and Palm Beach Counties. In addition to cerebral palsy, adults and children with conditions such as mental retardation, Down syndrome, autism, spina bifida, prematurity, hearing and speech delay are enrolled in programs at UCP of South Florida. UCP programs and services are designed to meet the special needs of each individual and family served, with a common goal: to enable people with disabilities to reach their greatest potential, and achieve rewarding and productive lives as fully participating members of their communities.*

2700 West 81st Street

Hialeah, FL 33016

Phone: (305)-325-1080

Fax: (305)-325-1313

Website: <http://www.ucpsouthflorida.org/index.php>

### Untangling the Web

*Website contains hundreds of links to disability information on the Web.*

Website: <http://www.icdi.wvu.edu/others.htm/>

## **DISABILITY PRODUCTS AND SERVICES (Private)**

Adaptive Mobility Services, Inc.

Phone: 1-(407)-426-8020

Fax: 1-(407)-426-8690

1000 Delaney Avenue  
Orlando, FL 32806-1228  
E-Mail: [help@adaptivemobility.com/](mailto:help@adaptivemobility.com/)

Advances Driver Rehabilitation  
1031 Ives Dairy Road  
Miami, FL 33179  
Phone: (305)-770-0747

Consumer Support Network  
1175 NE 125th Street  
North Miami, FL 33161-5015  
Phone: (305)-981-0300

Rainbow Care Center, Inc.  
521 NW 195th Terrace  
Miami, FL 33169  
Phone: (305)-651-8781

Wheelchair Getaways Van Rentals  
Toll Free: 1-(800)-642-2042 Rentals  
Toll Free: 1-(800)-536-5518  
Phone: 1-(859)-873-4973  
Fax: 1-(859)-873-8039  
Website: [www.wheelchair-getaways.com/](http://www.wheelchair-getaways.com/)

South Florida Location  
Phone: 1-(561)-748-8414  
Fax: 1-(561)-748-8677  
E-Mail: [GYEAR@aol.com/](mailto:GYEAR@aol.com)

**DISABLED AMERICAN VETERANS - DEPARTMENT OF FLORIDA**  
2015 SW 75th Street  
Gainesville, FL 32607  
Phone: 1-(352)-331-0945  
Fax: 1-(352)-331-0946  
E-Mail: [info@davfla.com/](mailto:info@davfla.com)  
Website: <http://www.davfla.com/>

Miami Chapter

5110 SW 127th Place  
Miami, FL 33175  
Phone: (305)-221-0219  
Phone: (305)-221-0219

Pembroke Pines Chapter  
P.O. Box 8884  
Pembroke Pines, FL 33024  
Phone: (304)-883-8793  
Phone: (786)-457-0369

## **DISCRIMINATION/CIVIL RIGHTS**

Able Trust

Florida Governor's Alliance for the Employment of Disabled Citizens

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone: 1-(850)-224-4493 (Voice/TTY)

Fax: 1-(850)-224-4496

E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)

Website: [www.faast.org](http://www.faast.org)

Technology and Assistive Services

Phone: 1-(850)-487-3278

ADA Enforcement

*Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.*

U.S. Department of Justice

Civil Rights Division

950 Pennsylvania Avenue NW

Disability Rights Section - NYAV  
Washington, DC 20530  
Hotline: 1-(800)-514-0301 (Voice)  
TTY Hotline: 1-(800)-514-0383  
Website: <http://www.ada.gov/enforce.htm>

Equal Employment Opportunity Commission (EEOC)  
*The EEOC is the lead federal agency on all form of job-related discrimination and harassment.*  
1801 "L" Street NW  
Washington, DC 20507  
Phone: 1-(202)-663-4900  
TTY: 1-(202)-663-4494  
ADA Technical Assistance  
Toll Free: 1-(800)-669-4000  
TDD: 1-(800)-800-3302  
Publications (EEOC Clearinghouse)  
Toll Free: 1-(800)-669-3362  
Website: <http://www.eeoc.gov/>

Miami District Office  
One Biscayne Tower  
2 South Biscayne Boulevard, Suite #2700  
Miami, Florida 33131  
Phone: (305)-808-1855  
TTY: 1-(800)-669-6820

Fair Housing Continuum  
*The National Fair Housing Advocate Online is a resource designed to serve both the fair housing advocacy community and the general public with timely news and information regarding the issues of housing discrimination.*  
Tennessee Fair Housing Council  
107 Music City Circle, Suite #318  
Nashville, TN 37214  
Phone: 1-(321)-633-4551  
Website: <http://www.fairhousing.com/index.cfm>

Florida Commission on Human Relations in Employment & Housing  
*The mission of the Commission is to: (1) prevent unlawful discrimination by ensuring people in Florida are treated fairly and are given access to opportunities in employment,*

*housing, and certain public accommodations; and (2) promote mutual respect among groups through education and partnerships.*

2009 Apalachee Parkway, Suite #100  
Tallahassee, Florida 32301  
Toll Free: 1-(800)-342-8170  
TDD ASCII Callers: 1-(800)-955-1339  
TDD Baudot Callers: 1-(800)-955-8771  
Voice Callers: 1-(800)-955-8770  
Phone: 1-(850)-488-7082  
Fax: 1-(850)-488-5291  
Website: <http://fchr.state.fl.us/>

### Florida Division of Blind Services

*The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, it's Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.*

401 NW 2nd Avenue, Room #S-714  
Miami, FL 33128  
Phone: (305)-377-5339  
Fax: (305)-377-5691  
Immediate Help: 1-(800)-342-1828  
Website: [www.fl doe.org/](http://www.fl doe.org/)

Housing Discrimination Hotline: 1-(800)-669-9777

### **DOGS (See: Guide Dogs)**

### **DOMESTIC VIOLENCE (Also see: Crisis Hotlines)**

Aid to Victims of Domestic Abuse, Inc.  
P.O. Box 667  
Delray Beach, FL 33447  
Phone: 1-(561)-265-3797;  
Hotlines: 1-(561)-265-2900,  
Toll Free: 1-(800)-355-8547  
Fax: 1-(561)-265-2101

Domestic Violence Legal Hotline Phone: 1-(800)-500-1119

Florida Coalition Against Domestic Violence

*Florida Coalition Against Domestic Violence, FCADV, works towards ending violence through public awareness, policy development, and support for Florida's domestic violence centers. Serving Florida's 41 domestic violence centers, FCADV runs Florida's toll-free domestic violence hotline, maintains a resource library, and develops posters, brochures, safety plans, and other resources.*

425 Office Plaza Drive

Tallahassee, FL 32301

Phone: (850) 425-2749

Toll Free FL Domestic Violence Hotline: 1-(800)-500-1119

Toll Free FL Domestic Violence Hotline TTY: 1-(800)-621-4202

Fax: 1-(850)-425-3091

Web: <http://www.fcadv.org/>

Miami-Dade Advocates for Victims, Safespace (North)

7831 NE Miami Court

Miami, FL 33138

Phone: 1-(305)-758-2804, Ext. #224

Hotlines: 1-(305)-758-2546

Fax: (305)-756-1347

E-Mail: [pls@miamidade.gov/](mailto:pls@miamidade.gov)

## **DO NOT RESUSCITATE CARDS**

Bureau of Emergency Services

Phone: 1-(850)-245-4440

## **DOUGLAS GARDENS COMMUNITY MENTAL HEALTH**

*Douglas Gardens Community Mental Health provides behavioral health care for adults and children, case management, substance abuse counseling, and housing assistance for people with mental illness.*

701 Lincoln Road, 2nd Floor

Miami Beach, FL 33139

Phone: (305)-531-5341

Fax: (305)-672-1981

Website: <http://www.douglasgardens.com/homecare.htm>

## **DOWN SYNDROME**

Best Buddies

*Works to enhance lives of people with intellectual disabilities by providing opportunities for one-to-one friendships and integrated employment.*

1250 E. Hallandale Beach Boulevard, Suite #502

Hallandale, FL 33009  
Phone: (954)-456-1611  
Fax: (954)-456-3330  
E-Mail: [magiewaked@bestbuddies.org/](mailto:magiewaked@bestbuddies.org/)  
Website: [www.bestbuddies.org](http://www.bestbuddies.org)

### Broward Gold Coast Down Syndrome Organization

*Our organization is well aware of the special needs of your child and we are available to help you help your child. Our goal is simple; to enhance the lives of individuals with Down syndrome by helping them reach their full potential by providing family support, education and social activities.*

10250 NW 53rd Street  
Sunrise, FL 33351  
Phone: 1-(954)-577-4122  
Fax: 1-(954)-746-2954  
E-Mail: [info@bgcdownsyndrome.org/](mailto:info@bgcdownsyndrome.org/)  
Website: <http://www.bgcdownsyndrome.org/index.cfm>

Down Syndrome Association Miami  
Phone: (305)-969-3492  
E-Mail: [capo\\_frances@yahoo.com/](mailto:capo_frances@yahoo.com)

### The Mailman Center for Child Development

*For 20 years, the Mailman Center has been devoted to helping children with developmental disabilities and other special health care needs. Our number one priority is the prevention of handicapping conditions in children*

Department of Pediatrics  
University of Miami School of Medicine  
1601 NW 12th Avenue  
Miami FL 33136  
Phone: (305)-243-6801  
Fax: (305)-243-5978  
Website: <http://www.med.miami.edu/depts.asp>

### National Down Syndrome Congress

*The mission of the NDSC is to provide information, advocacy and support concerning all aspects of life for individuals with Down syndrome.*

National Down Syndrome Congress  
1370 Center Drive, Suite #102  
Atlanta, GA 30338  
Toll Free: 1-(800)-232-NDSC (6372)

Local: 1-(770)-604-9500  
Fax: 1-(770)-604-9898  
E-Mail: [info@ndsccenter.org/](mailto:info@ndsccenter.org/)  
Website: <http://www.ndsccenter.org/>

PODS Angels Support Foundation, Inc.  
*PODS Angels is a non-profit support group organization for parents of Down syndrome.*  
1270 SW 28th Terrace  
Fort Lauderdale FL 33312-2966  
Phone: 1-(954)-581-4165  
Fax: 1-(954)-585-8787  
E-Mail: [podsangels@bellsouth.net/](mailto:podsangels@bellsouth.net)  
Website: [www.podsangels.org/](http://www.podsangels.org/)

## **DRIVER'S LICENSE**

Miami-Dade County For-Hire Chauffeur Training  
Consumer Services Department  
140 West Flagler Street, Suites #901-#904  
Miami, FL 33130  
Main Phone: (305)-375-1250  
Website: [http://www.miamidade.gov/csd/for-hire\\_training.asp](http://www.miamidade.gov/csd/for-hire_training.asp)

Miami-Dade County Motor Vehicle Services (County Tax Collector)  
*Registration, tag and title services for cars, trucks, trailers, vessels & mobile homes  
Specialty tags and disability parking permits.*  
140 W. Flagler Street, #1407 (14th Floor)  
Miami, FL 33130  
Phone: (305)-375-5762  
Website: [www.miamidade.gov/taxcollector/](http://www.miamidade.gov/taxcollector/)

### Local Offices

804 NW 183rd Street  
Miami Gardens, FL 33169  
Phone: (305)-652-8800

1834 NE Miami Gardens Drive  
Miami, Florida 33179  
Phone: (305)-947-4633

6402 NW 186th Street  
Miami Lakes, FL 33015  
Phone: (305)-823-8877

#### **State of Florida Department of Motor Vehicles**

*The Florida Department of Motor Vehicles is the official arm of the FL state government that oversees the issuance of driver's licenses, FL ID cards, and official vehicle documents such as Florida vehicle titles and registrations.*

Website: <http://www.dmv.org/fl-florida/drivers-license.php>

Miami Gardens (Bunche Park)  
16000 NW 27th Avenue  
Miami Gardens, Florida 33054  
Phone: (305)-229-6333

Miami Gardens (County Square)  
21427 NW 2nd Avenue  
Miami Gardens, Florida 33169  
Phone: (305)-229-6333

Miami Gardens (183rd/SR #7)  
180 NW 183rd Street, Suite #105  
Miami Gardens, Florida 33169  
Phone: (305)-229-6333

Opa Locka  
12601 Northwest 42nd Avenue  
Opa Locka, Florida 33054-5116  
Phone: (305)-229-6333

Wheelchair License Plates (See: County Tax Collector Above)  
Website: <http://www.dmv.org/fl-florida/disabled-drivers.php/>

## **DRUGS**

Alcohol and Drug Abuse Helpline: 1-(800)-821-4357

Catholic Charities of the Archdiocese of Miami - St. Luke's Addiction Recovery Residential Services  
*Inpatient, 24-hour a day interdisciplinary program of interventions and specialized*

*services to address the problems of substance abuse dependency, achieve/maintain sobriety or abstinence and improve the psycho-social functioning of individuals suffering from dependency.*

7707 NW 2nd Avenue

Miami, FL 33150

Phone: (305)-795-0077

E-Mail: [stlukes@ccadm.org/](mailto:stlukes@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - St. Luke's Apartments,  
Miami, FL

*Transitional housing for adult men and women that have been identified as substance dependent and have successfully completed the St. Luke's Residential Treatment program.*

Phone: (305)-981-9334

Catholic Charities of the Archdiocese of Miami - Substance Abuse Services  
*St. Luke's Addiction Recovery Outpatient Services:*

*Community based outpatient services designed to help families and individuals address problems resulting from use and abuse of alcohol or prescription and non-prescription drugs, or other dependency-inducing substances.*

7707 NW 2nd Avenue

Miami, FL 33150

Phone: (305)-795-0077

E-Mail: [stlukes@ccadm.org/](mailto:stlukes@ccadm.org/)

Cocaine Information Referral Service: 1-(800)-262-2463

Clearinghouse for Drugs and Alcohol: 1-(800)-729-6686

## **DWARFISM**

The Billy Barty Foundation

*The Billy Barty Foundation has a scholarship fund to help promising college students who have a medical form of dwarfism.*

929 W. Olive Avenue , Suite #C

Burbank, CA 91506

Phone: 1-(818)-953-5410

E-Mail: [://billybarty@myself.com](mailto://billybarty@myself.com)

Website: <http://www.rth.org/bbf/>

Dwarf Athletic Association of America

*The DAAA Mission: DAAA was formed in 1985 to develop, promote and provide quality amateur level athletic opportunities for dwarf athletes in the United States.*

418 Willow Way

Lewisville, TX 75077

Phone: 1-(972)-317-8299

Fax: 1-(972)-966-0184

E-Mail: [Daaa@flash.net/](mailto:Daaa@flash.net/)

Website: <http://www.daaa.org/>

### Human Growth Foundation

*Supports basic clinical research pertaining to growth disorders. Disseminates information. Encourages development of local parent support groups. Oversees a grant research program*

997 Glen Cove Avenue, Suite #5

Glen Head, NY 11545

Toll Freee: 1-(800)-451-6434

Fax: 1-(516)-671-4055

E-Mail: [hgf1@hgfound.org/](mailto:hgf1@hgfound.org/)

Website: <http://www.hgfound.org/>

### Little People of America, Inc.

*Little People of America, Inc. is a nonprofit organization that provides support and information to people of short stature and their families. Little People of America, Inc. (LPA), will assist dwarfs with their physical and developmental concerns resulting from short stature. By providing medical, environmental, educational, vocational, and parental guidance, short-statured individuals and their families may enhance their lives and lifestyles with minimal limitations. Through peer support and personal example, our members will be supportive of all those who reach out to LPA. Lastly, by networking with national and international growth-related and genetic-support groups, LPA will enhance knowledge and support of short-statured individuals.*

P.O. Box 745

Lubbock, TX 79408

Toll free Helpline: 1-(888)-LPA-2001 (24 hours daily, voice mail & fax)

E-Mail: [LPADatabase@juno.com/](mailto:LPADatabase@juno.com/)

Website: [www.lpaonline.org/](http://www.lpaonline.org/)

Parents of Dwarfed Children

11524 Colt Terrace

Silver Spring, MD 20902

Phone: 1-(301)-649-3275

### Short Stature Foundation

17200 Jamboree Road, Suite "J"

Irvine, CA 92714-5828  
Toll Free Helpline: 1-(800)-243-9273  
Fax: 1-(714)-261-9035

## DYSLEXIA

**Bright Solutions for Dyslexia, LLC**  
*On-line sharing of the latest research on Dyslexia for parents and others interested in the inherited condition.*  
2059 Camden Avenue, Suite #186  
San Jose, CA 95124  
Phone: 1-(408)-559-3652  
Fax: 1-(408)-377-0503  
E-Mail: [info@BrightSolutions.US/](mailto:info@BrightSolutions.US/)  
Website: <http://www.dys-add.com/>

**CAL'S Place at the KIND Foundation**  
4360 Northlake Boulevard, Suite #110  
Palm Beach Gardens, FL 33410  
Phone: 1-(561)-625-6545

**Dyslexia Florida**  
*Dyslexia Parents Resource.*  
Website: <http://www.dyslexia-teacher.com/Florida.html/>

**Educator's Publishing Service**  
*Educators Publishing Service (EPS) is proud to provide researched-based reading intervention resources with truly differentiated solutions that serve children in special education programs and clinics, as well as children in today's diverse classrooms, summer school, and after-school programs.*  
PO Box 9031  
Cambridge, MA 02139-9031  
Phone: 1-(800)-435-7728  
Fax: 1-(888)-440-BOOK (2665)  
Website: <http://www.epsbooks.com/index.asp>

**Helping Hands for Parents of Children with Learning Differences**  
12008 South Shore Boulevard

Wellington, FL 33414  
Phone: 1-(561)-719-4653

### International Dyslexia Association

*The International Dyslexia Association (IDA) is a non-profit organization dedicated to helping individuals with dyslexia, their families and the communities that support them. IDA focuses its resources in four major areas: information and referral services, research, advocacy and direct services to professionals in the field of learning disabilities.*

40 York Road, 4th Floor  
Baltimore, MD 21204-5202  
Phone: 1-(410)-296-0232  
Fax: 1-(410)-321-5069  
Voice Message Requests for Information: 1-800-ABCD123  
Website: [www.interdys.org/](http://www.interdys.org/)

### 3D Learner

*Assessments, Student and Parent Training to improve reading, attention and self-esteem.*

3121 NW 108th Drive  
Coral Springs, FL 33065  
Phone: 1-(954)-341-2578

## EAR (See: Hearing)

## EARLY INTERVENTION

Florida Agency for Workforce Innovation  
Office of Early Learning

*Ensures that all children are emotionally, physically, socially and intellectually ready to enter school and ready to learn, fully recognizing the crucial role of parents as their child's first teacher. Programs for Children with Disabilities, Ages 3 – 5 years.*

107 East Madison Street  
Caldwell Building, MSC #140  
Tallahassee, Florida 32399-4120  
Phone: 1-(850)-921-3180  
Fax: 1-(850)-921-3188  
E-Mail: [AWI\\_comments@awi.state.fl.us/](mailto:AWI_comments@awi.state.fl.us/)  
Website: <http://www.floridajobs.org/earlylearning/index.html>

## Children's Medical Services

**Florida Department of Health**

*Programs for Infants and Toddlers with Disabilities (Birth through Age 2) Prevention and Intervention.*

155 S. Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Fax: (305)-349-1331

Toll Free: 1-(866)-831-9017

Website: <http://www.doh.state.fl.us/cms/index.html>

**EASTER SEALS FLORIDA**

**Easter Seals National Headquarters**

*Easter Seals has been helping individuals with disabilities and special needs, and their families, live better lives for more than 80 years. From child development centers to physical rehabilitation and job training for people with disabilities, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.*

230 W. Monroe Street, Suite #1800

Chicago, IL 60606

Phone: 1-(312)-726-6200 (Voice)

TTY: 1-(312)-726-4258

Phone: 1-(312)-726-1494

Toll Free: 1-(800)-221-6827

Website: [www.easterseals.com/](http://www.easterseals.com/)

**Easter Seals South Florida - Broward County**

12701 West Sunrise Boulevard

Sunrise, FL 33323

Phone: 1-(954)-792-8772

Fax: 1-(954)-792-8275

Website: [www.miami.easterseals.com/](http://www.miami.easterseals.com/)

**Easter Seals South Florida - Miami-Dade**

1475 NW 14th Avenue

Miami, FL 33125-1692

Phone: (305)-325-0470

Fax: (305)-325-0578

Website: [www.miami.easterseals.com/](http://www.miami.easterseals.com/)

**Easter Seals Therapeutic Adult Day Care**

*Easter Seals South Florida provides day care and in-home respite to those with Alzheimer's disease and other memory-related disorders.*

489 East Hialeah Drive  
Hialeah, FL 33010  
Phone: 1-(305)-547-4721  
Website: [www.miami.easterseals.com/](http://www.miami.easterseals.com/)

### Easter Seals – Camp Challenge

*Easter Seals Camp and is designed especially for children and adults with cognitive or physical disabilities. The facility provides year-round respite care and summer camp programs.*

31600 Camp Challenge Road  
Sorrento, FL  
Phone: 1-(321)-383-4711  
E-Mail: [camp@fl.easterseals.com/](mailto:camp@fl.easterseals.com/)  
Website:  
[http://fl.easterseals.com/site/PageServer?pagename=FLDR\\_CampChallenge/](http://fl.easterseals.com/site/PageServer?pagename=FLDR_CampChallenge/)

## **EASTERN PARALYZED VETERANS ASSOCIATION (See: *United Spinal Association*)**

## **ECONOMIC CRIMES/FRAUD**

Florida Office of the Attorney General  
The Capitol PL-01  
Tallahassee, FL 32399-1050  
Phone: 1-(850)-414-3300  
Toll Free: 1-(866)-966-7226 or 1-(866)-9-NO-SCAM)  
Website: <http://myfloridalegal.com/spam>

## **ELDER SERVICES**

### Adult Day Care Center (ADCC)

*ADCC License Information. The Agency for Health Care Administration's Assisted Living Unit licenses and inspects adult day care centers.*

Agency for Health Care Administration  
Phone: 1-(850)-487-2515  
Toll Free: 1-(888)-419-3456  
Website: <http://elderaffairs.state.fl.us/english/LMD/ADC/adc.html>  
Website: <http://www.fdhc.state.fl.us/>

## Adult Protective Services

### Florida Department of Children and Families Hotline

*Accepts reports of abuse, neglect and exploitation of Children and vulnerable adults (elderly and disabled) and Self-neglect by vulnerable adults.*

#### Business Office

1317 Winewood Boulevard, Building #1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

#### Abuse Hotlines

Phone: 1-(800)-96-ABUSE

Toll Free: 1-(800)-962-2873

TDD: 1-(800)-453-5145

Fax: 1-(800)-914-0004

Website: <http://www.dcf.state.fl.us/abuse/>

Website: <http://www.dcf.state.fl.us/as/reporting.shtml>

## Alliance for Aging

*Provides leadership, direction and support for a comprehensive continuum of aging and long term care services.*

### Florida Department of Elder Affairs

#### Alliance for Aging, Inc.

9500 S. Dadeland Boulevard, Suite #400

Miami, Florida 33156

Main office: (305)-670-6500

Elder Helpline: (305)-670-4357

TDD: (305)-670-7721

Fax: (305)-670-6516/6534

Website: <http://www.allianceforaging.org/index.html/>

## American Association of Retired Persons

*AARP is a nonprofit, nonpartisan membership organization for people age 50 and over.*

*AARP is dedicated to enhancing quality of life for all as we age. We lead positive social change and deliver value to members through information, advocacy and service.*

*AARP also provides a wide range of unique benefits, special products, and services for members.*

601 "E" Street NW

Washington, DC 20049

1-(888)-687-2277

1-(202)-434-3410

Website: <http://www.aarp.org/>

Opa-Locka Chapter  
Helen Miller Center  
2331 NW 143rd Street  
Opa Locka, FL 33054-3775

Catholic Charities of the Archdiocese of Miami - Adult Day Care Centers  
*Licensed adult day care centers in Broward County provide a safe, caring and friendly environment for the frail elderly. Services include recreational activities, meals, monitoring and supervision of medications and caregivers' support groups.*

St. Elizabeth Adult Day Care Center  
801 NE 33rd Street  
Pompano Beach, FL 33064  
Phone: 1-(954)-781-0461  
E-Mail: [stelizabeth@ccadm.org/](mailto:stelizabeth@ccadm.org/)

Wilton Manors Adult Day Care Center  
1503 NE 26th Street  
Wilton Manors, FL 33305  
Phone: 1-(954)-630-9501  
E-Mail: [browardelderly@ccadm.org/](mailto:browardelderly@ccadm.org/)

Central West Adult Day Care Center  
6915 Stirling Road  
Davie, FL 33324  
Phone: 1-(954)-583-6446  
E-Mail: [centralwest@ccadm.org/](mailto:centralwest@ccadm.org/)

Centro Oeste Hispano  
6915 Stirling Road  
Davie, FL 33324  
Phone: 1-(954)-581-9170  
Time Together Mental Health Care Program  
1503 NE 26th Street  
Wilton Manors, FL 33305  
Phone: 1-(954)-630-9501  
E-Mail: [browardelderly@ccadm.org/](mailto:browardelderly@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Congregate Meals**  
*Senior Centers in Miami-Dade and Monroe Counties provide a daily nutritious lunch and a variety of social activities for eligible seniors living independently at home. Home delivered meals are available to those persons who, because of illness or infirmity are confined to their homes.*

Miami Shores  
9900 NE 2nd Avenue  
Miami, FL 33138  
Phone: (305)-751-5203  
E-Mail: [congregatemeals@ccadm.org/](mailto:congregatemeals@ccadm.org/)

McCarthy Residence  
13201 NW 28th Avenue  
Opa Locka, FL 33054

Little Haiti Senior Center  
6744 North Miami Avenue  
Miami, FL 33150

St. Mary's Cathedral  
7525 NW 2nd Avenue  
Miami, FL 33150

Claude Pepper Tower  
750 NW 18th Terrace  
Miami, FL 33136

Malcolm Ross  
2800 NW 18th Avenue  
Miami, FL 33142

Gesu Center  
118 NE 2nd Street  
Miami, FL 33132

Palmer House  
1225 SW 107th Avenue  
Miami, FL 33175

Marian Towers  
17505 N. Bay Road  
Miami Beach, FL 33160

St. Justin the Martyr  
105500 Overseas Highway  
Key Largo, FL 33057

#### Catholic Charities of the Archdiocese of Miami – Relief

*This program provides services to elders 60+ years of age living with a family caregiver who is in need of respite. Volunteers provide the respite care in the family's home.*

1299 E. Oakland Park Boulevard  
Oakland Park, FL 33334  
Phone: 1-(954)-630-9404, Ext. #128  
E-Mail: [adultcareadm@ccadm.org/](mailto:adultcareadm@ccadm.org/)

#### Catholic Charities of the Archdiocese of Miami - Respite

*Respite care is provided to families of the frail elderly at our Miami Shores Senior Center in order to assist the caregiver and prolong their ability to continue to provide care.*

9900 NE 2nd Avenue  
Miami, FL 33138  
Phone: (305)-751-5203  
E-Mail: [congregatemeals@ccadm.org/](mailto:congregatemeals@ccadm.org/)

#### Elder Care Locator

*Developed by the U.S. Administration on Aging, the Eldercare Locator is a free service. It helps older people and their caregivers find state and local support services to help them live independently and safely in their homes and communities for as long as possible. Look for the resources you need by following the directions on their website.*

Toll Free Phone: 1-(800)-677-1116  
Website: <http://www.eldercare.gov/Eldercare/Public/Home.asp>

Elder Helpline  
Florida Department of Elder Affairs  
4040 Esplanade Way, Suite #325  
Tallahassee, FL 32399-7000  
Toll Free Helpline: 1-(800)-963-5337  
Phone: 1-(850)-414-2000 Long Distance  
Fax: 1-(850)-414-2002  
Phone: (305)-670-4357

Website: <http://www.floridaelderresource.com/HelpLines2.cfm>

### Elder Helpline Miami Dade County

*Information and Referral.*

Miami Dade: (305)-670-4357

Monroe: 1-(800)-963-5337

Broward: 1-(954)-714-3464

TDD: (305)-670-7721

### Foundation Aiding the Elderly

*The objective of FATE is to serve as a voice for patients and to bring about national reforms and enforcement of the laws governing the nursing home industry and its regulatory agencies in order to assure proper care, civil rights and meaningful, dignified life for the elderly in long-term care facilities.*

P.O. Box 254849

Sacramento, CA 95865-4849

Phone: 1-(916)-481-8558

Toll Free: 1-(877)-481-8558

Fax: 1-(916)-481-8329

E-Mail: [caroleh@4fate.org/](mailto:caroleh@4fate.org/)

Website: <http://www.4fate.org/index.html>

### In Home Services

#### Florida Department of Children and Families

*Placement services, community care for disabled, home and community based services, Medicaid, waiver, home care for disabled adults.*

1317 Winewood Boulevard, Building #1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

Toll Free: 1-(800)-963-5337

Website: <http://www.dcf.state.fl.us/as/services.shtml#medicaidwaiver/>

### New LifeStyles

*Find senior options that are specifically available in your area. This simple search provides you with all the information you need on different regional housing, care, and other options. In two easy steps, you'll find the information you need.*

4144 N. Central Expressway, Suite #1000

Dallas, TX 75204

Toll Free: 1-(800)-869-9549  
Phone: 1-(214)-824-0022  
Fax: 1-(214)-515-9202  
Website: <http://www.newlifestyles.com/>

#### Senior Citizens Bureau

*The only national membership organization of its kind, the Senior Citizens Bureau is the 'watchdog' for the senior industry. With over 7500 corporate and individual senior members, the SCB provides entertainment, information and pre-screened referrals to senior adults.*

Website: [www.seniorcitizensbureau.com/](http://www.seniorcitizensbureau.com/)

Member Services/ Customer Service  
Phone: 1-(832)-230-1238  
Toll Free: 1-(888)-801-2497  
E-Mail: [info@seniorcitizensbureau.com/](mailto:info@seniorcitizensbureau.com)

Elder Info Line (24-Hour Hotline)/Telephone Resource Guide  
Phone: 1-(888)-801-2497  
E-Mail: [hotline@seniorcitizensbureau.com/](mailto:hotline@seniorcitizensbureau.com)

Insurance Services (Long term care, final expense, retirement planning)  
Phone: 1-(832)-230-1238  
Toll Free: 1-(888)-801-2497  
E-Mail: [insure@seniorcitizensbureau.com/](mailto:insure@seniorcitizensbureau.com)

Home Repairs/Modifications/Add-ons  
Phone: 1-(713)-292-7002  
Toll Free: 1-(888)-801-2497  
E-Mail: [home@seniorcitizensbureau.com/](mailto:home@seniorcitizensbureau.com)

#### Senior Legal Helpline (Florida)

*The Florida Statewide Senior Legal Helpline (Senior Legal Line) is a free telephone advice and referral service for Florida residents aged 60 and older. Through this new program, funded with grants from the Federal Administration on Aging and the Florida Department of Elder Affairs, many Seniors will be able to obtain answers to their legal questions without needing to leave their homes.*

Toll Free: 1-(888)-895-7873  
Website: <http://www.bals.org/Senior%20Statewide%20Legal%20Line>

## Serving Health Insurance Needs of Elders (SHINE)

*SHINE provides educational materials and free unbiased insurance counseling to Florida elders, caregivers and family members. Our goal is to help elders understand and receive the health insurance coverage they need through Medicare, Medicaid, Prescription Assistance, Long-Term Care Planning & Insurance, and other health care issues.*

### Department of Elder Affairs

4040 Esplanade Way, Suite #325

Tallahassee, FL 32399-7000

Toll Free: 1-(800)-963-5337

Phone: 1-(850)-414-2000 Long Distance

Fax: 1-(850)-414-2002

E-Mail: [information@elderaffairs.org/](mailto:information@elderaffairs.org/)

Website: <http://www.floridashine.org/index.html>

## ELIZABETH GLASER PEDIATRIC AIDS FOUNDATION

*The Elizabeth Glaser Pediatric AIDS Foundation seeks to prevent pediatric HIV infection and to eradicate pediatric AIDS through research, advocacy, and prevention and treatment programs.*

1140 Connecticut Avenue NW, Suite #200

Washington, DC 20036

Phone: 1-(888)-499-HOPE (4673)

E-Mail: [info@pedaids.org](mailto:info@pedaids.org)

Website: <http://www.pedaids.org/Home/>

## EMERGENCY FUNDS

### Catholic Charities of the Archdiocese of Miami

*Food pantry, rent, mortgage and utility assistance, youth services.*

9401 Biscayne Boulevard

Miami, FL 33138

Phone: (305)-754-2444

Fax: (305)-762-3043

Website: [www.ccadm.org/](http://www.ccadm.org/)

### Florida Power & Light Co.

*Serious financial problems resulting from hardships such as loss of a job, illness or an accident can strike a family or individual at any time and make it very difficult or impossible for a family to pay bills. Through a partnership between FPL and community agencies, eligible customers can receive energy assistance funding.*

Phone: (305)-442-8770

Website: [http://www.fpl.com/community/crisis\\_assistance.shtml](http://www.fpl.com/community/crisis_assistance.shtml)

## United Way of Miami-Dade

*Committed to keeping Miami-Dade healthy. We give older adults, families, kids and people facing disabilities the support they need to live independently and with dignity.*

Ansin Building

3250 SW Third Avenue

Miami, FL 33129-2712

Phone: (305)-860-3000

Information and Referral Phone Number: (305)-358-HELP

Website: <http://www.unitedwaymiami.org/>

## EMERGENCY MANAGEMENT, MIAMI-DADE COUNTY OFFICE OF

Office of Emergency Management and Homeland Security

9300 NW 41st Street

Miami, FL 33178

Phone: (305)-468-5400 or Dial: 3-1-1

TDD: (305)-468-5402

Fax: (305)-468-5401

E-Mail: [eoc@miamidade.gov/](mailto:eoc@miamidade.gov/)

Emergency Evacuation Assistance Program: [eeap@miamidade.gov/](mailto:eeap@miamidade.gov/)

Website: [www.miamidade.gov/oem/](http://www.miamidade.gov/oem/)

## EMERGENCY MEDICAL SERVICES

Emergency Dial: 9-1-1

## EMPLOYEE ASSISTANCE

### Able Trust

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

Florida Governor's Alliance for the Employment of Disabled Citizens

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE

Phone: 1-(850)-224-4493 Voice/TTY

Fax: 1-(850)-224-4496  
E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)

Technology and Assistive Services  
Phone: 1-(850)-487-3278  
Website: [www.faast.org](http://www.faast.org)

#### APSE

*APSE: The Network on Employment is a membership organization formed in 1988 as the Association for Persons in Supported Employment to improve and expand integrated employment opportunities, services, and outcomes for persons experiencing disabilities. To accomplish this mission, APSE: Provides advocacy and education to customers of supported employment (SE), i.e. supported employment professionals, consumers and their family members, and supported employers; Addresses issues and barriers which impede the growth and implementation of integrated employment services; Improves supported employment (SE) practice so that individuals and communities experience SE as a quality service with meaningful outcomes; Promotes national, state, and local policy development which enhances the social and economic inclusion and empowerment of all persons experiencing severe disabilities; and Educates the public and the business community on the value of including persons experiencing severe disabilities as fully participating community members.*

1627 Monument Avenue  
Richmond, VA 23220  
Phone: 1-(804)-278-9187  
Fax: 1-(804)-278-9377  
E-Mail: [apse@apse.org/](mailto:apse@apse.org)  
Website: <http://www.apse.org/>

#### Florida Agency for Workforce Innovation

*Agency for Workforce Innovation is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information, early learning, alien certification and school readiness. Whether you are an employer, job seeker or parent, you will find important and useful information.*

107 East Madison Street  
Caldwell Building  
Tallahassee, Florida 32399-4120  
Mail Only:  
P. O. Box 10869  
Tallahassee, Florida 32302  
Phone: 1-(850)-245-7105  
Fax: 1-(850)-921-3223  
Phone: 1-(850)-921-3367

Website: <http://www.floridajobs.org>

Florida Department of Financial Services  
Division of Worker's Comp, State of Florida

*To actively ensure the self-execution of the workers' compensation system through educating and informing all stakeholders in the system of their rights and responsibilities, compiling and monitoring system data, and holding parties accountable for meeting their obligations.*

200 East Gaines Street

Tallahassee, FL 32399-4220

Toll Free Hotline: 1-(800)-342-1741

Phone: 1-(850)-413-1601

E-Mail: [Workers.CompService@fldfs.com/](mailto:Workers.CompService@fldfs.com)

Website: <http://www.fldfs.com/wc/organization/addresses.html>

Hope Center

*Hope Center is a non-profit, nonsectarian organization providing residential and day training programs for individuals with developmental disabilities. Their services include a multi-tiered residential program, survival education, vocational training and community-based employment.*

666 SW 4th Street

Miami, FL 33130

Phone: (305)-545-7572

Fax: (305)-325-0382

E-Mail: [info@hopecenterhc.org/](mailto:info@hopecenterhc.org)

Sheltered Workshop: (305)-545-7572, Ext. #237

Supported Employment: (305)-545-7572, Ext. #242

Residential Services: (305)-545-7572, Ext. #224

Website: <http://hopecenterhc.org/>

Jeff Industries

*A not for profit organization offering assistance and job training for those with severe mental illness. Jeff Industries Inc. offers a Multidimensional Supported Employment Continuum for Adults with severe and persistent mental illnesses. Ed Venture Charter School, a project of Jeff Industries, offers a School to Work program for at risk ESE youth.*

115 East Coast Avenue

Hypoluxo, FL 33462

Phone: 1-(561)-582-0650

Fax: 1-(561)-582-0692

Website: <http://www.jeffindustries.org/>

### Job Accommodation Network

*The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

PO Box 6080

Morgantown, WV 26506-6080

Toll Free: 1-(800)-526-7234

Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403

Phone: 1-(304)-293-7186

Fax: 1-(304)-293-5407

Website: <http://www.jan.wvu.edu/>

### Louise Graham Regeneration Center

*The Louise Graham Regeneration Center, a not-for-profit organization, provides employment for developmentally disabled adults through the recycling and sale of paper products. The Center was founded by Louise Graham (1903-1983) in 1949. Her dream was to train developmentally disabled adults in developmentally appropriate work skills to increase their independence and increase their sense of accomplishment and self-worth. The Center is located in the Midtown redevelopment area of south St. Petersburg and employs community residents in a variety of positions in their paper recycling facility in addition to the employment vocational training provided for developmentally disabled "consumers." Ancillary services such as physical and vocational therapy, independent living skills development, adult basic education, and computer/Internet awareness and use are provided onsite by a variety of agencies servicing consumers. Employability skills, work experience, and pre-vocational opportunities are provided through the ongoing regeneration (recycling) of paper products and sales.*

2301 Third Avenue South

St. Petersburg, FL 33712

Phone: 1-(727)-327-9444

Fax: 1-(727)-327-9649

E-Mail: [info@louisegraham.org/](mailto:info@louisegraham.org/)

Website: [www.louisegraham.org/](http://www.louisegraham.org/)

### Miami-Dade County Job Hotline

140 W. Flagler Street, Suite #105

Miami, FL 33130

Applicants with Disabilities Needing Accommodation: (305)-375-5876

JOBS Hotline: (305)-375-JOBS or (305) 375-5627

TTY: (305) 375-5645

Website: [http://www.miamidade.gov/jobs/search\\_jobs.asp](http://www.miamidade.gov/jobs/search_jobs.asp)

### **Miami Job Corps Center**

*Miami Job Corps Center is located in Miami Gardens and provides a variety of academic and vocational training programs. ESL programs for Hispanic and Creole students, Accredited through Council on Occupational Education and Linkages with Miami Dade County Public Schools. Business Clerical, Child Development, Food Service, Landscape Technician, Carpentry, Facilities Maintenance Health Occupations, Hotel Clerk, Accounting Clerk, Painter.*

3050 NW 183rd Street

Miami Gardens, FL 33056-3536

Phone: (305)-626-7800

Fax: (305)-626-7857

Website: <http://miami.jobcorps.gov/>

### **Respect of Florida**

*To provide all governmental agencies within the State of Florida quality products and services produced by persons with varying degrees of disability, helping to employ Florida citizens with disabilities, reducing their dependence on welfare and the need for costly institutionalization. Respect of Florida is the central nonprofit agency of the State of Florida. Respect works with nonprofit organizations around the State of Florida whom employ persons with disabilities in the production of products and services. The products and services offered span technologies and industries, providing a wide array of training opportunities for Florida's citizens with disabilities. Respect's purpose is to ensure a constant market for these products and services to state and local government agencies.*

2475 Apalachee Parkway, Suite #3205

Tallahassee, FL 32301

Phone: 1-(850)-487-1471

Fax: 1-(850)-656-0168

Website: <http://secure.imarcsgroup.com/respect/Default.asp/>

## **EPILEPSY**

### **Epilepsy Association of Florida**

22 West Lake Beauty Drive, Suite #314

Orlando, FL 32806

Phone: 1-(407)-422-1416

Website: <http://www.epilepsy-cf.org>

### **Epilepsy Foundation**

*The foundation is working for people affected by seizures through research, education, advocacy and service. It is committed to the prevention and cure of epilepsy and obtaining a positive quality of life for everyone who lives with seizure disorders.*

4351 Garden City Drive

Landover, MD 20785

Toll Free: 1-(800)-332-1000

E-Mail: [postmaster@efa.org/](mailto:postmaster@efa.org/)

Website: <http://www.epilepsyfoundation.org>

### Epilepsy Foundation of South Florida

*The Epilepsy Foundation of South Florida, Inc. exists to advocate for and to provide education and assistance to all people with epilepsy and their families. Direct services of the Epilepsy Foundation of South Florida include Employment Assistance; Case Management; Information, Referral, and Support; Medical Services; Neuropsychological Services; Development and Fundraising; Prevention and Education; and Resource Materials.*

7300 N. Kendall Drive, Suite #700

Miami, FL 33156

Phone: (305)-670-4949

Fax: (305)-670-0904

Website: [www.epilepsysofla.org/](http://www.epilepsysofla.org/)

### Epilepsy Program Florida Department of Health

4052 Bald Cypress Way, Bin #A-18

Tallahassee, FL 32399-1744

Phone: 1-(850)-245-4330

Website: <http://www.doh.state.fl.us/>

## **EQUAL EMPLOYMENT OPPORTUNITY COMMISSION (EEOC)**

*The EEOC is the lead federal agency on all form of job-related discrimination and harassment.*

1801 "L" Street NW

Washington, DC 20507

Phone: 1-(202)-663-4900

TTY: 1-(202)-663-4494

Toll Free TTY: 1-(800)-669-3302

Website: <http://www.eeoc.gov/>

### ADA Technical Assistance

Toll Free: 1-(800)-669-4000

TDD: 1-(800)-800-3302

Publications Information Center  
P.O. Box 12549  
Cincinnati OH 45212  
Voice: 1-(800)-669-3362  
TTY: 1-(800)-800-3302

Miami District Office  
One Biscayne Tower  
2 South Biscayne Boulevard, Suite #2700  
Miami, Florida 33131  
Phone: (305)-808-1855  
TTY: 1-(800)-669-6820  
TDD: 1-(800)-800-3302  
Fax: (305)-536-4011

## **ETHICS**

### **Florida Commission on Ethics**

*The Florida Commission on Ethics is a nine-member Commission, with a staff of approximately twenty employees located in Tallahassee, that serves as the guardian of the standards of conduct for officers and employees of Florida and its political subdivisions and functions as an independent commission responsible for investigating and issuing public reports on complaints of breaches of the public trust by public officers and employees. The Commission also renders legally binding advisory opinions.*

P. O. Drawer 15709  
Tallahassee, FL 32317-5709

Location:

3600 Maclay Boulevard South, Suite #201  
Tallahassee, FL 32312  
Phone: 1-(850)-488-7864  
Fax: 1-(850)-488-3077  
Website: <http://www.ethics.state.fl.us/>

### **Miami-Dade County Commission on Ethics and Public Trust**

*The Ethics Commission is authorized to investigate complaints and render advisory opinions related to the following County or Municipal Ordinances: Code of Ethics/Conflicts of Interest; Lobbyists Registration and Reporting; Citizen's Bill of Rights; and Ethical Campaign Practices. The Ethics Commission has jurisdiction extending to the municipalities of Miami-Dade County provided the subject is covered by one of the ordinances under the Commission's authority.*

19 West Flagler, Suite #820  
Miami, Florida 33130  
Ethics Hotline: (305)-579-9093  
Fax: (305)-579-0273  
E-Mail: [ethics@miamidade.gov/](mailto:ethics@miamidade.gov/)  
Website: <http://www.miamidade.gov/ethics/>

## **FAAST, INC. - FLORIDA ALLIANCE FOR ASSISTIVE SERVICES AND TECHNOLOGY**

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

Florida Governor's Alliance for the Employment of Disabled Citizens  
106 East College Avenue, Suite #820  
Tallahassee, FL 32301  
Toll Free: 1-(888)-838-ABLE (Florida)  
Phone: 1-(850)-224-4493 (Voice/TTY)  
Fax: 1-(850)-224-4496  
E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)  
Website: [www.faast.org](http://www.faast.org)

Technology and Assistive Services  
Phone: 1-(850)-487-3278

## **FAIR HOUSING DISCRIMINATION**

Housing Opportunities Project for Excellence, Inc.  
18441 Northwest 2nd Avenue, Suite #218  
Miami, FL 33169  
Phone: (305)-651-4673  
Fax: (305)-493-0108  
E-Mail: [billt@hopefhc.com/](mailto:billt@hopefhc.com/)

The National Fair Housing Alliance  
Phone: 1-(202)-898-1661  
Website: [www.nationalfairhousing.org/](http://www.nationalfairhousing.org/)

United States Department of Housing and Urban Development

Toll Free Hotline: 1-(800)-669-9777

TDD: 1-(800)-927-9275

Website: [www.hud.gov/](http://www.hud.gov/)

## **FAMILIES OF SPINAL MUSCULAR ATROPHY**

*Families of SMA was founded in 1984 for the purpose of raising funds to promote research to find a cure for Spinal Muscular Atrophy, and to support families affected by SMA.*

P.O. Box 196

Libertyville, IL 60048-0196

Phone: 1-(800)-886-1762 (US and Canada only)

Phone: 1-(847)-367-7620 (All other locations)

Fax: 1-(847)-367-7623

Website: <http://www.fsma.org/>

Family Network on Disabilities of Florida, Inc.

*Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.*

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: [www.fndfl.org/](http://www.fndfl.org/)

## **FAMILY SERVICE CENTERS**

Catholic Charities of the Archdiocese of Miami - Haitian Family Services

*Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.*

Pierre Toussaint Haitian Center

130 NE 62nd Street

Miami, FL 33138

Phone: (305)-759-3050

E-Mail: [pierretoussaint@ccadm.org/](mailto:pierretoussaint@ccadm.org/)

Economic Opportunity Family Health Center, Inc.

*The mission of Economic Opportunity Family Health Center, Inc. is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.*

Corporate Headquarters  
700 South Royal Poinciana Boulevard, Suite #300  
Miami, FL 33166  
Phone: (305)-805-1700  
Fax: (305)-805-1715  
E-Mail: [eofhc@hcnetwork.org/](mailto:eofhc@hcnetwork.org/)  
Website: <http://www.eofhc.org/>

### **FAMILY SOURCE OF FLORIDA PARENT, THE**

*Provides a toll-free 24 hour counseling service, 1-800-FLA-LOVE, for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.*

Florida Attorney General  
345 Office Plaza Drive  
Tallahassee, FL 32301  
Phone: 1-(850)-488-5437  
Toll Free Helpline: 1-(800)-FLA-LOVE  
Toll Free Helpline: 1-(800)-352-5683  
E-Mail: [info@familysource.org/](mailto:info@familysource.org/)  
Website:  
<http://myfloridalegal.com/vicdirect.nsf/0/A7A61394F77B249B85256882006ED7C3?OpenDocument>

### **FEDERAL GOVERNMENT (See: *United States Government*)**

### **FEDERAL STUDENT AID**

Federal Student Aid Information Center  
Toll Free: 1-(800)-4-FED-AID or 1-(800)-433-3243  
Phone: 1-(319)-337-5665  
Toll Free TTY: 1-(800)-730-8913  
Website: <http://www.fafsa.ed.gov/index.htm>

### **FEINGOLD ASSOCIATION OF THE UNITED STATES**

*An organization of families and professionals, The Feingold® Association of the United States is dedicated to helping children and adults apply proven dietary techniques for better behavior, learning and health. It is a non-profit public charity chartered under section 501(C)3 of the Internal Revenue tax code.*

554 East Main Street, Suite #301  
Riverhead, NY 11901

Toll Free: 1-(800)-321-3287  
Phone: 1-(631)-369-9340  
Fax: 1-(631)-369-2988  
E-Mail: [help@feingold.org/](mailto:help@feingold.org/)  
Website: <http://www.feingold.org/>

## **FELLOWSHIP HOUSE**

*Assisting adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services.*

5711 South Dixie Highway  
South Miami, FL 33143  
Phone: (305)-667-1036  
Fax: (305)-667-4938  
Website: <http://www.fellowshiphouse.org/aboutus.htm>

## **FLORIDA, STATE OF**

Abuse, Adult & Child Registry: 1-(800)-96-ABUSE

Aging & Adult Services: (305)-663-2080

Florida Agency for Workforce Innovation  
Office of Early Learning

*Ensures that all children are emotionally, physically, socially and intellectually ready to enter school and ready to learn, fully recognizing the crucial role of parents as their child's first teacher. Programs for Children with Disabilities, Ages 3 – 5 years.*

107 East Madison Street  
Caldwell Building, MSC #140  
Tallahassee, Florida 32399-4120  
Phone: 1-(850)-921-3180  
Fax: 1-(850)-921-3188  
E-Mail: [AWI\\_comments@awi.state.fl.us/](mailto:AWI_comments@awi.state.fl.us/)  
Website: <http://www.floridajobs.org/earlylearning/index.html>

Florida Attorney General

*Provides a toll-free 24 hour counseling service for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.*

Family Source of Florida Parent, The

345 Office Plaza Drive

Tallahassee, FL 32301

Phone: 1-(850)-488-5437

Toll Free Helpline: 1-(800)-FLA-LOVE

Toll Free Helpline: 1-(800)-352-5683

E Mail: [info@familysource.org/](mailto:info@familysource.org/)

Website:

<http://myfloridalegal.com/vicdirect.nsf/0/A7A61394F77B249B85256882006ED7C3?OpenDocument>

Florida Commission on Human Relations in Employment & Housing

*The mission of the Commission is to: (1) prevent unlawful discrimination by ensuring people in Florida are treated fairly and are given access to opportunities in employment, housing, and certain public accommodations; and (2) promote mutual respect among groups through education and partnerships.*

2009 Apalachee Parkway, Suite #100

Tallahassee, Florida 32301

Toll Free: 1-(800)-342-8170

TDD ASCII Callers: 1-(800)-955-1339

TDD Baudot Callers: 1-(800)-955-8771

Voice Callers: 1-(800)-955-8770

Phone: 1-(850)-488-7082.

Fax: 1-(850)-488-5291

Website: <http://fchr.state.fl.us/>

Florida Commission for the Transportation Disadvantaged

*An independent commission housed administratively within the Florida Department of Transportation. Our mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.*

Office Location:

2740 Centerview Drive, Suite #1A

Tallahassee, Florida 32301

Mail:

605 Suwannee Street, MS-#49

Tallahassee, Florida 32399-0450

Phone: 1-(850)-410-5700

Fax: 1-(850)-410-5752  
Toll Free Helpline: 1-(800)-983-2435  
TDD: 1-(800)-648-6084  
Website: <http://www.dot.state.fl.us/ctd/>

The Florida Disabled Toll Permit Program  
Website:  
<http://www.dot.state.fl.us/ctd/tollpermit/tollpermitprogram.htm/>

**Florida Department of Agriculture and Consumer Services**  
*The Florida Department of Agriculture and Consumer Services functions as the state's clearinghouse for consumer complaints. We assist consumers with information, protection and complaints, regardless of whether we regulate that particular industry. We make every possible effort to assist consumers by directing them to the appropriate federal, state or county agency.*

The Capitol  
Tallahassee, FL  
Phone: 1-(850)-488-3022  
Toll Free: 1-(800)-435-7352  
Website: <http://www.800helpfla.com/aboutus.html>

**Florida Department of Business and Professional Regulation**  
*Consumer protection, licensing and regulation.*

Division of Service Operations  
Bureau of Customer Contact Center  
1940 N. Monroe Street  
Tallahassee, FL 32399-1027  
Phone: 1-(850)-487-1395  
Fax: 1-(850)-488-1830  
E-Mail: [Call.Center@dbpr.state.fl.us/](mailto:Call.Center@dbpr.state.fl.us)  
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

**Florida Department of Children & Family Services – South Florida**  
Phone: (305)-377-5055, Administration  
Economic Self-Sufficiency  
Phone: (305)-377-7154

Opa-Locka Office  
200 Opa-Locka Boulevard, South Building  
Opa-Locka, Florida  
Phone: (305)-769-6220

North Miami Beach Office  
18302 North Miami Avenue  
North Miami Beach, Florida  
Phone: (305)-654-7080

Florida Department of Community Affairs  
Division of Housing and Community Development  
Florida Building and Standards  
2555 Shumard Oak Boulevard  
Tallahassee, Florida 32399-2100  
Phone: 1-(850)-487-1824  
Toll Free Number 1-(877)-352-3222  
TDD number: 1-(800)-226-4329  
Website: <http://www.floridabuilding.org/c/default.aspx>

Florida Department of Corrections  
2601 Blair Stone Road  
Tallahassee, Florida 32399-2500  
Citizens' Services Office  
Toll Free: 1-(888)-558-6488  
E-Mail: [citizens.services@mail.dc.state.fl.us](mailto:citizens.services@mail.dc.state.fl.us)/  
Website: [www.dc.state.fl.us/orginfo/Families/index.html](http://www.dc.state.fl.us/orginfo/Families/index.html)/

Victim Assistance Office  
Phone: 1-(850)-488-9166  
Fax: 1-(850)-487-7092  
Toll Free: 1-(877)-884-VICTIM (2846) (Victims only)  
E-Mail: [victims.assistance@mail.dc.state.fl.us](mailto:victims.assistance@mail.dc.state.fl.us)/  
Inmate Family Assistance  
Toll Free: 1-(888)-558-6488

Florida Department of Education  
*Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.*  
Office of the Commissioner  
Turlington Building, Suite #1514

325 West Gaines Street  
Tallahassee, Florida 32399  
Website: <http://wwwfldoe.org/default.asp/>

GED Administration  
Bureau of Adult & Community Education  
FED Building, Room #1244  
325 West Gaines Street  
Tallahassee, FL 32399  
Phone: 1-(850)-487-4929

No Child Left Behind  
Exceptional Student Education  
325 West Gaines Street  
Tallahassee, FL 32399  
Phone: 1-(850)-245-0478

Special Education  
Bureau of Instructional Support & Community Services  
Division of Public Schools & Community Education  
Department of Education  
325 West Gaines Street, Suite #614  
Tallahassee, FL 32399  
Phone: 1-(850)-488-1570

Students with Disabilities  
Office of State Coordinator of Vocational Education for  
Division of Workforce Development  
Turlington Building  
325 West Gaines Street, Suite #701  
Tallahassee, FL  
Phone: 1-(850)-245-9022

Vocational Rehabilitation  
Headquarters Office  
2002 Old Saint Augustine Road, Building #A  
Tallahassee, Florida 32301-4862  
Phone: 1-(850)-245-3399 (Voice/TDD)  
Toll Free: 1-(800)-451-4327 (Voice/TDD)  
Website: [www.rehabworks.org/](http://www.rehabworks.org/)

Vocational Rehabilitation  
Miami-Dade Office  
1111 Park Centre Boulevard, Suite #103  
Miami, Florida 33169  
Phone: (305)-628-7033  
Fax: (305)-628-7048

Florida Department of Elder Affairs - Elder Helpline  
4040 Esplanade Way, Suite #325  
Tallahassee, FL 32399-7000  
Toll Free Helpline: 1-(800)-963-5337  
Phone: 1-(850)-414-2000 Long Distance  
Fax: 1-(850)-414-2002  
Phone: (305)-670-4357  
Website: <http://www.floridaelderresource.com/Helplines2.cfm>

#### Florida Department of Financial Services

*Department of Financial Services, which is responsible for assisting consumers who need information and help related to financial services, including banking, securities and insurance. In addition, the department keeps track of all money coming into and going out of state government - an amount that totals more than \$63 billion annually.*

200 East Gaines Street  
Tallahassee, FL 32399-0300  
Phone: 1-(850)-413-3100  
Toll Free: 1-(800)-848-3792  
Florida Toll Free Consumer Helpline: 1-(800)-342-2762  
Out-of-Florida Consumer Helpline: 1-(850)-413-3089  
Website: <http://www.fldfs.com/>

#### Florida Department of Health

*To promote and protect the health and safety of all people in Florida through the delivery of quality public health services and the promotion of health care standards.*

4052 Bald Cypress Way, Bin #B00  
Tallahassee, FL 32399-1728  
Phone: 1-(850)-245-4147  
Fax: 1-(850)-487-4574  
Website: <http://www.doh.state.fl.us/>

Brain and Spinal Cord Injury Program  
4025 Esplanade Way

Tallahassee, FL 32399  
Phone: 1-(850)-245-4045  
Fax: 1-(850)-921-0499

Children's Medical Services Network and other Related Programs  
4052 Bald Cypress Way, Bin #A-06  
Tallahassee, FL 32399  
Phone: 1-(850)-245-4200  
Website: [www.doh.state.fl.us/cms/index.html/](http://www.doh.state.fl.us/cms/index.html/)

Child Nutrition Program  
4025 Esplanade Way  
Tallahassee, FL 32399  
Phone: 1-(850)-245-4323  
Fax: 1-(850)-414-1622

Disability Determination  
1321 Executive Center Circle East, Suite #100  
Tallahassee, FL  
Phone: 1-(850)-488-4222  
Fax: 1-(850)-487-0131  
Website:  
<http://esetappsdo.doh.state.fl.us/contactussearch/DOHFeedback.aspx?Email=fl.dd.tallahassee.admin@ssa.gov&Office=Disability%20Determination/>

Family Health Services  
4025 Esplanade Way  
Tallahassee, FL 32399  
Phone: 1-(850)-245-4100  
Fax: 1-(850)-414-6091  
E-Mail: [FamilyHealthServices@doh.state.fl.us/](mailto:FamilyHealthServices@doh.state.fl.us/)

WIC and Nutrition Services  
*WIC is a federally funded nutrition program for Women, Infants, and Children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care.*  
7785 NW 48th Street, Suite #300  
Miami, Florida 33166  
Administration Office: (786)-336-1333

Telephone: (786)-336-1333  
Fax: (786)-336-1313  
Information/Appointments: (786)-336-1300  
Breastfeeding Helpline: (786)-336-1336  
Website: <http://www.doh.state.fl.us/family/wic/index.html/>

Florida Department of Transportation  
605 Suwannee Street  
Tallahassee, Florida 32399-0450  
Phone: 1-(850)-414-4100  
Toll Free: 1-(866)-374-FDOT (3368).  
Miami-Dade District #6: 1-(800)-435-2368  
Disabled Parking Permits Handicap Permits Website:  
[http://www.hsmv.state.fl.us/dmv/disabled\\_pkg.html/](http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/)

#### Florida Division of Blind Services

*The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.*

401 NW 2nd Avenue, Room #S-714  
Miami, FL 33128  
Phone: (305)-377-5339  
Fax: (305)-377-5691  
Immediate Help: 1-(800)-342-1828  
Website: [wwwfldoe.org/](http://wwwfldoe.org/)

Florida Governor's Alliance for the Employment of Disabled Citizens  
*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820  
Tallahassee, FL 32301  
Toll Free: 1-(888)-838-ABLE (Florida)  
Phone: 1-(850)-224-4493 (Voice/TTY)  
Fax: 1-(850)-224-4496  
E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)  
Technology and Assistive Services

Phone: 1-(850)-487-3278

Website: [www.faast.org](http://www.faast.org)

### South Florida Commuter Services

*The South Florida Commuter Assistance Program was founded in 1988 to serve as a public information office during the I-95 expansion project, promoting alternatives to driving alone during the construction period. Commuter Services has evolved into South Florida's one-stop shop for commuter information as the Florida Department of Transportation's (FDOT) regional commuter assistance program. The program is dedicated to improving South Florida's traffic conditions by promoting alternatives to drive-alone commuting. Commuter Services hosts a Call Center (1-800-234-RIDE) to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), Tri-Rail, Palm Beach Transit (Palm-Tran) and the Miami Dade Transit (MDT).*

P.O. Box 101060

Ft. Lauderdale, FL 33310

Ride Share (FDOT): 1-(800)-234-RIDE

Toll Free: 1-(800)-234-7433

Fax: 1-(954)-731-7319

Website: <http://www.1800234ride.com/template.php?sec=23/>

### FLORIDA AIDS ACTION COUNCIL

*The Florida Aids Action Council is a lobbying/advocacy agency dedicated to fighting for HIV/AIDS issues locally, statewide and nationally. They help to build capacity in minority organizations, provide peer Education for people living with HIV, provide treatment education, and conduct grassroots advocacy training*

12490 NE 7th Avenue, Suite #214

North Miami, FL 33161

Phone: (305)-891-3666

Fax: (305)-895-2960

E-Mail: [FLAACMIAMI@aol.com/](mailto:FLAACMIAMI@aol.com)

Website: <http://www.sobe aids.org/Publications/directory/5a59c0a.htm/>

### FLORIDA ALLIANCE OF INFORMATION AND REFERRAL SERVICE

*The Florida Alliance of Information and Referral Services, Inc. (FLAIRS) is a statewide association of agencies and individuals committed to the provision of quality information, referral and hotline services. Our members include United Ways, crisis hotlines, libraries, military service centers, elder help lines, child care resource and referral providers, and others who provide hotline and information services.*

2-1-1 Brevard, Inc.

P.O. Box 417

Cocoa, FL 32923-0417  
Phone: 1-(321)-631-9290  
Fax: 1-(321)-631-9291  
E-Mail: [Idonoghue@211brevard.org/](mailto:Idonoghue@211brevard.org/)  
Website: <http://www.flairs.org/index.htm>

## **FLORIDA ASSOCIATION OF THE DEAF**

*The FAD is an organization that promotes Deaf, Hard of Hearing, and Late Deafened Floridians to interact with each other as well as with the hearing community, legislature and agencies/organizations serving Deaf, Hard of Hearing, and Late Deafened citizens. We help you to get the most from your lifestyle. FAD functions as the state organization to promote the well-being of an individual.*

5107 14th Street West  
Bradenton, FL 34207  
Phone: 1-(941)-758-2539 V/TTY  
Fax: 1-(941)-758-3564  
Website: [www.fadcentral.org/](http://www.fadcentral.org/)

## **FLORIDA ASSOCIATION OF REHABILITATION FACILITIES**

*Florida ARF is a statewide, professional industry association that provides advocacy, information, and networking for individuals with disabilities and the community agencies that serve them.*

2475 Apalachee Parkway  
Tallahassee, FL 32301  
Phone: 1-(850)-877-4816  
Website: [www.floridaarf.org/](http://www.floridaarf.org/)

## **FLORIDA BREAST CANCER COALITION, INC.**

*FBCCRF, affiliated with the National Breast Cancer Coalition, is a non-profit grassroots organization dedicated to the eradication of breast cancer through advocacy, education and research.*

1835 E. Hallandale Beach Boulevard, Suite #191  
Hallandale, Florida 33009  
Phone: (305)-466-7145  
Fax: (305)-466-7204  
Toll Free: 1-(877)-644-FBCC  
E-Mail: [info@fbccrf.org/](mailto:info@fbccrf.org/)  
Website: <http://www.fbccrf.org/>

## **FLORIDA COALITION AGAINST DOMESTIC VIOLENCE**

*Florida Coalition Against Domestic Violence, FCADV, works towards ending violence through public awareness, policy development, and support for Florida's domestic violence centers.*

*Serving Florida's 41 domestic violence centers, FCADV runs Florida's toll-free domestic violence hotline, maintains a resource library, and develops posters, brochures, safety plans, and other resources.*

425 Office Plaza Drive  
Tallahassee, FL 32301  
Phone: 1-(850)-425-2749  
Fax: 1-(850)-425-3091  
Toll Free Hotline: 1-(800)-500-1119  
Website: <http://www.fcadv.org/index.html>

## **FLORIDA COALITION FOR THE HOMELESS**

*The Florida Coalition for the Homeless is a dynamic organization whose membership and Board of Directors include homeless advocates, service providers, members of the faith-based community, formerly homeless persons, educators, attorneys, mental health professionals and many others statewide who are committed to putting an end to homelessness and improving the conditions of persons living without shelter.*

606 W. 4th Avenue, Suite #12  
Tallahassee, FL 32303  
Phone: 1-(850)-412-0021  
Toll Free: 1-(877)-205-0021  
Fax: 1-(850)-412-0052  
E-Mail: [Freyja.harris@mindspring.com](mailto:Freyja.harris@mindspring.com)/  
Website: <http://flacoalitionhomeless.com/about.htm>

## **FLORIDA COMMISSION ON HUMAN RELATIONS IN EMPLOYMENT & HOUSING**

*The mission of the Commission is to: (1) prevent unlawful discrimination by ensuring people in Florida are treated fairly and are given access to opportunities in employment, housing, and certain public accommodations; and (2) promote mutual respect among groups through education and partnerships.*

2009 Apalachee Parkway, Suite #100  
Tallahassee, Florida 32301  
Toll Free: 1-(800)-342-8170  
TDD ASCII Callers: 1-(800)-955-1339  
TDD Baudot Callers: 1-(800)-955-8771  
Voice Callers: 1-(800)-955-8770  
Phone: 1-(850)-488-7082  
Fax: 1-(850)-488-5291  
Website: <http://fchr.state.fl.us/>

## **FLORIDA COUNCIL OF THE BLIND**

*The Florida Council of the Blind (FCB), a state affiliate of the American Council of the Blind (ACB), is a statewide organization of blind people working to make life better through public education, legislative actions, and providing a statewide information and referral service through Project Insight.*

7106 NW 75th Street  
Tamarac, FL 33321  
Phone: 1-(954)-721-9834

## **FLORIDA COUNCIL ON COMPULSIVE GAMBLING**

*The Florida Council on Compulsive Gambling (FCCG) provides information and support services for problem gamblers, their families, employers and others. We also offer prevention and education programs, as well as professional training for mental health, addiction and medical practitioners, gaming operators, governments, businesses, academia and law enforcement authorities. If you need information or assistance concerning a gambling problem, you're at the right place.*

901 Douglas Avenue, Suite #200  
Altamonte Springs, Florida 32714  
Phone: 1-(407)865-6200  
Fax: 1-(407)-865-6103  
Help Line: 1-(888)-ADMIT-IT or 1-(888)-236-4848  
E-Mail: [fccg@gamblinghelp.org/](mailto:fccg@gamblinghelp.org/)  
Website: <http://www.gamblinghelp.org/>

## **FLORIDA DENTAL ASSOCIATION**

Toll Free: 1-(800)-877-9922

## **FLORIDA DIRECTORY OF EARLY CHILDHOOD SERVICES**

*The Florida Directory of Early Childhood Services (Central Directory) provides services to thousands of families and providers seeking advocacy, education, training, resource and referral, and information on disability services available in their communities.*

Children's Forum  
Department of Disabilities and Special Health Care Needs  
2807 Remington Green Circle  
Tallahassee, FL 32308  
Toll Free: 1-(800)-654-4440  
Phone: 1-(850)-487-6301  
Fax: 1-(850)-922-915  
E-Mail: [www.centraldirectory.org/](http://www.centraldirectory.org/)  
Website: [www.centraldirectory.org/](http://www.centraldirectory.org/)

## **FLORIDA DOG GUIDES (See: Guide Dogs)**

## **FLORIDA DOMESTIC VIOLENCE HELPLINE**

Toll Free Hotline: 1-(800)-500-1119

## **FLORIDA FAMILY HEALTH LINE**

*The Family Health Line is a statewide toll-free hotline funded by the Florida Department of Health. The goal of the hotline is to improve the health status of Florida's pregnant women, infants, and toddlers by: assisting pregnant women in accessing prenatal care when they have not been able to do so; helping women find substance abuse treatment during pregnancy; providing callers with information on helpful community resources encouraging healthy lifestyles, including smoking cessation and alcohol and drug avoidance; answering basic questions and providing literature on pregnancy, breastfeeding, childbirth education, drug use, and other pregnancy-related concerns; providing basic information on infant and toddler health, as well as a variety of parenting concerns; providing referrals for infant/toddler medical care and other resources, providing information and referrals for family planning (birth control); offering supportive, confidential counseling; providing linkages with and referrals to private, public, and voluntary health promotion groups.*

Post Office Box 10950

Tallahassee, Florida 32302-2950

Counseling & Referrals Dial: 2-1-1 or 1-(850)-617-6333

Administrative Phone: 1-(850)-617-6348

Health Hotline: 1-(800)-451-2229

Website: <http://211bigbend.org/hotlines/familyhealth/index.htm/>

## **FLORIDA HEMOPHILIA ASSOCIATION**

*The Florida Hemophilia Association (formerly the Florida Chapter of the National Hemophilia Foundation) exists to promote opportunities for improving the quality of life for persons with hemophilia or other bleeding disorders. The ultimate aim is a cure.*

18001 Old Cutler Road, Suite #501

Palmetto Bay, FL 33157

Toll Free: 1-(888)-880-8330

E-Mail: [info@floridahemophilia.org/](mailto:info@floridahemophilia.org/)

Website: [www.floridahemophilia.org/](http://www.floridahemophilia.org/)

## **FLORIDA INDEPENDENT LIVING COUNCIL, INC.**

*FILC's purpose is to promote independent living opportunities for persons with disabilities throughout the state of Florida. This includes the promotion of a direct service philosophy that is consumer controlled and directed.*

1018 Thomasville Road, Suite #100A

Tallahassee, FL 32303

Phone: 1-(850)-488-5624 Voice/TTY

Toll Free: 1-(877)-822-1993  
Fax: 1-(850)-488-5881  
E-Mail: [filc@polaris.net/](mailto:filc@polaris.net/)  
Website: <http://www.flailc.org/index.htm>

## **FLORIDA INTERNATIONAL UNIVERSITY**

*Florida International University is an urban, multi-campus, research university serving South Florida, the state, the nation and the international community. It fulfills its mission by imparting knowledge through excellent teaching, promoting public service, discovering new knowledge, solving problems through research, and fostering creativity.*  
Website: <http://www.fiu.edu/index.htm/>

University Park Campus  
11200 SW 8th Street  
Miami, Florida 33199  
Phone: (305)-348-2000

Biscayne Bay Campus  
3000 NE 151st Street  
North Miami, Florida 33181  
Phone: (305)-919-5500

Broward Pines Center  
17195 Sheridan Street  
Pembroke Pines, FL 33331  
Phone: (954)-438-8600

The Metropolitan Center  
150 SE 2nd Avenue  
Miami, Florida 33131

The Wolfsonian-FIU  
1001 Washington Avenue  
Miami Beach, Florida 33139  
General Information: (305)-531-1001  
Phone: (305)-919-5500

Disability Resource Center  
*The Disability Resource Center's overarching mission is to provide our students the necessary support to successfully complete their college education while promoting their independence and self-determination. We advance the*

*expressed choice of our students and seek their full inclusion into the mainstream of university life and into that of the larger society.*

University Park Campus, GC #190

Miami, Florida 33199

Voice: (305)-348-3532

TTY: (305)-348-3852

Fax: (305)-348-3850

E-Mail: [drcupgl@fiu.edu/](mailto:drcupgl@fiu.edu/)

Website: <https://drc.fiu.edu/index.htm/>

## **FLORIDA LITERACY COALITION, INC.**

*Established in 1985, The Florida Literacy Coalition (FLC) promotes, supports and advocates for the effective delivery of quality adult and family literacy services in the state of Florida.*

934 N. Magnolia Avenue, Suite #104

Orlando, FL 32803-3854

Phone: 1-(407)-246-7110

Fax: 1-(407)-246-7104

Florida Literacy Hotline: 1-(800)-237-5113

Website: <http://www.floridaliteracy.org/index.html/>

## **FLORIDA DISABLED OUTDOORS ASSOCIATION**

*The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities (both present and future) by providing information and education about the therapeutic value of recreation, promoting participation in leisure activities, developing accessible outdoor recreational facilities and programs, and advocating for inclusion in all sports, recreation and leisure opportunities.*

2213 Tallahassee Drive

Tallahassee, FL 32308

Phone: 1-(850)-668-7323

Fax: 1-(850)-894-0875

E-Mail: [davidjones@fdoa.org/](mailto:davidjones@fdoa.org/)

Website: [www.fdoa.org/](http://www.fdoa.org/)

## **FLORIDA POWER & LIGHT CO.**

*Serious financial problems resulting from hardships such as loss of a job, illness or an accident can strike a family or individual at any time and make it very difficult or impossible for a family to pay bills. Through a partnership between FPL and community agencies, eligible customers can receive energy assistance funding.*

Phone: (305)-442-8770

Website: [http://www.fpl.com/community/crisis\\_assistance.shtml](http://www.fpl.com/community/crisis_assistance.shtml)

## **FLORIDA REGISTRY OF INTERPRETERS FOR THE DEAF**

*FRID administers two written and performance tests for interpreters in the community and educational settings. Florida RID is the leader in setting the standard for educational interpreters by promulgating a Code of Ethics for those professionals. And, FRID provides at least 5 scholarships to its members each year for the following: the written RID test, the RID CI and CT performance tests, as well RID's CDI, OTC, and SC: L, the Florida EIE test and the Florida QA test.*

P.O. Box 451988

Sunrise, FL 33345-1988

Website: <http://www.fridcentral.com/>

## **FLORIDA SCHOOL OF THE DEAF AND BLIND**

*The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.*

207 North San Marco Avenue

St. Augustine, FL 32084

Phone: 1-(904)-827-2200

Fax: 1-(904)-827-2222

Toll Free: 1-(800)-344-3732

Website: <http://www.fsdb.k12.fl.us/>

## **FLORIDA SPINAL CORD INJURY RESOURCE CENTER**

*The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to Increase knowledge of SCI related resources; Help prevent secondary medical complications resulting from lack of knowledge; Foster independence through self-knowledge; and Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime.*

Tampa General Rehabilitation Center

Mailing Address:

P.O. Box 1289, Room #R212

Tampa, FL 33601

Physical Address:

2 Columbia Drive

Tampa, FL 33606

Phone: 1-(813)-844-4286 or 1-(813)-844-4287

Toll Free: 1-(800)-995-8544

Fax: 1-(813)-844-4322  
E-Mail: [info@flspinalcord.us/](mailto:info@flspinalcord.us/)  
Website: <http://www.flspinalcord.us/>

## **FLORIDA STATE UNIVERSITY CENTER FOR AUTISM AND RELATED DISABILITIES**

*CARD-FSU provides an array of supports for its constituents. A constituent is someone who has completed the intake process and who meets CARD-FSU eligibility criteria. Constituents and individuals working with them such as family members and professionals may access the supports as listed below.*

625 "B" North Adams Street  
Tallahassee, FL 32301  
Phone: 1-(850)-644-4367  
Toll Free: 1-(800)-769-7926  
Website: <http://autism.fsu.edu/>

## **FLORIDA TELECOMMUNICATIONS RELAY SERVICE INC.**

*Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).*

1820 East Park Avenue, Suite #101  
Tallahassee, FL 32301  
Dial: 7-1-1, or use the appropriate toll free numbers  
Toll Free: 1-(800)-955-8771 (TTY)  
Toll Free: 1-(800)-955-8770 (Voice)  
Toll Free: 1-(800)-955-1339 (ASCII)  
Toll Free: 1-(877)-955-8260 (VCO-Direct)  
Toll Free: 1-(800)-955-5334 (STS)  
Toll Free: 1-(877)-955-8773 (Spanish)  
Toll Free: 1-(877)-955-8707 (French Creole)  
Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

## **FLORIDA'S VOICE ON MENTAL RETARDATION**

*Florida's Voice on Mental Retardation, Inc. (FVMR), incorporated in Florida in March 1995, is a statewide all volunteer, non-profit organization comprised of family and friends of persons with mental retardation and related developmental disabilities. FVMR advocates for a full continuum of educational, medical, programmatic, recreational, residential, therapeutic, and vocational options based upon individual needs and choices.*

5591 NE 28th Avenue  
Ft. Lauderdale, FL 33308  
Phone: 1-(954)-975-5159

Fax: 1-(954)-972-4701  
E-Mail: [FVMRorg@aol.com/](mailto:FVMRorg@aol.com/)  
Website: [www.fvmr.org/](http://www.fvmr.org/)

## FOOD/CLOTHING/FURNITURE

**Catholic Charities of the Archdiocese of Miami - Congregate Meals**  
*Senior Centers in Miami-Dade and Monroe Counties provide a daily nutritious lunch and a variety of social activities for eligible seniors living independently at home. Home delivered meals are available to those persons who, because of illness or infirmity are confined to their homes.*

Miami Shores  
9900 NE 2nd Avenue  
Miami, FL 33138  
Phone: (305)-751-5203  
E-Mail: [congregatemeals@ccadm.org/](mailto:congregatemeals@ccadm.org/)

McCarthy Residence  
13201 NW 28th Avenue  
Opa Locka, FL 33054

Little Haiti Senior Center  
6744 North Miami Avenue  
Miami, FL 33150

St. Mary's Cathedral  
7525 NW 2nd Avenue  
Miami, FL 33150

Claude Pepper Tower  
750 NW 18th Terrace  
Miami, FL 33136

Malcolm Ross  
2800 NW 18th Avenue  
Miami, FL 33142

Gesu Center  
118 NE 2nd Street

Miami, FL 33132

Palmer House  
1225 SW 107th Avenue  
Miami, FL 33175

Marian Towers  
17505 N. Bay Road  
Miami Beach, FL 33160

St. Justin the Martyr  
105500 Overseas Highway  
Key Largo, FL 33057

**Catholic Charities of the Archdiocese of Miami - Emergency Services**  
*Crisis intervention, case management, assistance with food, rent and utilities, rendered from offices in Catholic parishes with high concentrations of needy populations.*  
Miami-Dade Administrative Offices: (305)-759-3050  
Broward: 1-(954)-630-9404, Ext. #129  
E-Mail: [emergency@ccadm.org/](mailto:emergency@ccadm.org/)

**Center of Information and Orientation**  
*Case Management, Emergency Food, Rent payment and Utilities assistance, Bus Passes.*  
181 Northeast 82nd Street, Second Floor  
Miami, Florida 33138  
Phone: (305)-759-1155  
Fax: (305)-759-1156  
E-Mail: [centerio@bellsouth.net/](mailto:centerio@bellsouth.net/)

**Daily Bread Food Bank**  
*Daily Bread Food Bank, a non-for-profit organization, empowers other South Florida. Non-for-profit organizations to feed needy people and improve their lives. We do this by providing food and other grocery products; and by educating and engaging our community to fight hunger and poverty.*  
5850 NW 32nd Avenue  
Miami, FL 33142  
Phone: (305)-633-9861  
Fax: (305)-633-0036  
E-Mail: [www.dailybread.org/](http://www.dailybread.org/)

### Locations

Broward Warehouse  
2970 NW 27th Street  
Ft. Lauderdale, FL 33311  
Phone: 1-(954)-486-7226  
Fax: 1-(954)-486-7213

Dade Warehouse  
5850 NW 32nd Avenue  
Miami, FL 33142  
Phone: (305)-633-9861  
Fax: (305)-633-0036

Palm Beach Warehouse  
426 Claremore Drive  
West Palm Beach, FL 33401  
Phone: 1-(561)-659-5070  
Fax: 1-(561)-833-4819

Reclamation Center  
1363 NW 155 Drive  
Miami, FL 33169  
Phone: (305)-474-8805  
Fax: (305)-474-8807

South Dade Warehouse  
18633 SW 107 Avenue  
Miami, FL 33157  
Phone: (305)-259-0098  
Fax: (305)-259-0508

### Farm Share

*Self-described as “a non-profit organization, dedicated to the recovery, sorting, packing and distribution of nutritious foods for people in need”*  
300 North Krome Avenue, Building #12  
Florida City, Florida 33034-3414  
Phone: (305)-246-3276  
Fax: (305)-246-3589

Florida Department of Children and Families

*Apply for Food Stamps, Temporary Cash Assistance or Medicaid; Report Changes to your Food Stamps, Temporary Cash Assistance or Medicaid case; Check Case Status or Benefit Information; Check Case Status or Benefit Information; Locate Emergency Food Assistance in Your Area Through America's Second Harvest; Medicare Prescription Drug Program - SSA's Low Income Subsidy.*

Website: <http://www.myflorida.com/accessflorida/>

### Food for Life Network

*Food for Life Network is the only non-profit organization in Metro Dade County dedicated to feeding Men, Women and Children living with HIV / AIDS. Since 1987, Food for Life Network volunteers and staff have provided over 1.5 million meals and groceries to people living with HIV / AIDS at no cost to our clients but through the generous support of our funders.*

3510 Biscayne Boulevard, Suite #209

Miami, Florida 33137

Phone: (305)-576-3663

Fax: (305)-576-1833

E-Mail: [vbrookins@foodforlifenetwork.org/](mailto:vbrookins@foodforlifenetwork.org)

Website: [http://www.careresource.org/ffln/index.html/](http://www.careresource.org/ffln/index.html)

### Goodwill Industries of South Florida, Inc.

*Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.*

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

Fax: (305)-324-7319

E-Mail: [info@goodwillmiami.org/](mailto:info@goodwillmiami.org)

Website: [www.goodwillindustries.org/](http://www.goodwillindustries.org)

### Goodwill Retail Stores

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

2111 NW 22nd Avenue

Miami, FL 33142

Phone: (305)-545-9421

7101 SW 117th Avenue  
Miami, FL 33183  
Phone: (305)-598-0543

9760 SW 8th Street  
Miami, FL 33174  
Phone: (305)-554-1878

9831 E. Hibiscus Street  
Miami, FL 33157  
Phone: (305)-255-3769

12535 W. Dixie Highway  
North Miami, FL 33161  
Phone: (305)-895-8058

1780 NE Miami Gardens Drive  
North Miami Beach, FL 33179  
Phone: (305)-940-3252

19731 NW 37th Avenue  
Miami Gardens, FL 33056  
Phone: (305)-628-3509

1800 W. 68th Street  
Hialeah, FL 33014  
Phone: (305)-556-4777

461 Palm Avenue  
Hialeah, FL 33010  
Phone: (305)-888-4711

11502 Quail Roost Drive  
Miami, FL 33157  
Phone: (305)-256-9289

13762 SW 152nd Street  
Miami, FL 33177  
Phone: (305)-253-1326

14610 SW 26th Street  
Miami, FL 33175  
Phone: (305)-223-9313

19800 SW 177th Avenue  
Miami, FL 33187  
Phone: (305)-259-3233

538 NE 79th Street  
Miami, FL 33138  
Phone: (305)-756-8000

6842 SW 40th Street  
Miami, FL 33155  
Phone: (305)-661-4222

#### **Habitat for Humanity Miami**

*Habitat for Humanity is an ecumenical, Christian ministry whose purpose is to build homes and communities in partnership with low-income families within Greater Miami.*  
Website: <http://www.miamihabitat.org/index.html>

#### Thrift Stores

North Store  
3800 NW 22nd Avenue  
Phone: (305)-637-4913

South Store  
19100 SW 106th Avenue, #18  
Miami, FL 33157  
Phone: (305)-259-2891

Homestead Soup Kitchen  
105 SW 3rd Avenue  
Homestead, FL 33030  
Phone: (305)-245-7448

## HOPE in Miami Beach

*HOPE in Miami Beach is a non-profit faith based organization with a vision to reduce the number of homeless people in Miami Beach by providing for self-sufficiency and improving the quality of life in our community by providing housing, psychological treatment, emotional therapy, medical treatment, substance abuse programs, job training and job placement, financial administration, spiritual support and hope.*

P.O. Box 1188

Miami Beach, FL 33119

Phone: (305)-220-3467

E-Mail: [info@hopeinmiamibeach.org/](mailto:info@hopeinmiamibeach.org/)

Website: <http://hopeinmiamibeach.org/>

## Meals on Wheels

*Community Action Agency's Meals on Wheels Program provides home delivered meals each week to low-income, ill and/or disabled homebound persons living within seven geographic areas within Miami-Dade County. These areas are: Northwest Miami, Downtown Miami, Homestead/Florida City, Naranja, Perrine, Goulds, Opa Locka, and South Miami. Participants in the program receive seven (7) frozen meals each week, along with fresh fruits, milk and other food items.*

Phone: (305)-347-4674

Website: [http://www.miamidade.gov/CAA/meals\\_wheels.asp](http://www.miamidade.gov/CAA/meals_wheels.asp)

## Miami Rescue Mission

*Since its founding in 1922, the Miami Rescue Mission has continued to serve "the least, the last and the lost," and give them hope for a better life. Our doors are open 24 hours a day, 365 days a year to provide food, clothing and shelter, along with recovery programs and education for those who want to change their lives.*

Bargain Barn & Bargain Barn Plus

2233 NW 1st Court

Miami, FL 33127

Phone: (305)-571-22

## The Salvation Army of Miami-Dade

*Serving the poor and needy of our community. Homeless families. The elderly. Those suffering with HIV. Victims of domestic violence. Those whose lives have been left devastated by natural disasters. Also manages thrift shops offering low priced clothes and household goods.*

1907 NW 38th Street

Phone: (305)-637-6700

Fax: (305)-635-1052

Website: <http://www.salvationarmymiami.com/>

Adult Rehabilitation Center  
2236 NW Miami Court  
Miami, FL 33127  
Phone: 305-573-4200  
Fax: 305-573-4208

Edison Corps  
361 NW 67th Street  
Miami, FL 33138  
Phone: (305)-757-1509  
Fax: (305)-758-0997

Hialeah Corps  
7450 West 4th Avenue  
Hialeah FL 33014  
Phone: (305)-557-0981  
Fax: (305)-557-9302

Miami Citadel Corps  
901 W. Flagler Street  
Miami, FL 33130  
Phone: (305)-545-9164  
Fax: (305)-545 -8365

Sunset Corps  
8445 SW 72nd Street  
Miami, FL 33143  
Phone: (305)-270-9373  
Fax: (305)-270-9377

#### Thrift Shops

1791 W. Broward Boulevard  
Ft Lauderdale, FL 33312  
Phone: 1-(954)-467-5816

28610 SW 157th Avenue  
Homestead, FL  
Phone: 1-(305)-247-5477

320 N. State Road 7  
Margate, FL  
Phone: (954)-979-6999

90 NW 23rd Street  
Miami, FL  
Phone: (305)-573-4200

8001 NW 27th Avenue  
Miami, FL  
Phone: (305)-836-8088

14701 W. Dixie Highway  
Miami, FL  
Phone: (305)-940-1188

9790 Bird Road  
Miami, FL  
Phone: (305)-554-9669

451 E. Copans Road  
Pompano Beach, FL  
Phone: 1-(954)-782-3925

2300 SW 56th Avenue  
West Hollywood, FL  
Phone: 1-(954)-961-7523

South Florida Food Recovery: (305)-891-8811

Women, Infants and Children (WIC)  
*WIC is the special supplemental nutrition program for women, infants and children.*  
Miami-Dade County Health Department  
7785 NW 48th Street, Suite #300  
Miami, Florida 33166  
Toll Free: 1-(786)-336-1300  
Breastfeeding Helpline: 1-(786)-336-1336  
Website: <http://www.dadehealth.org/wic/WICintro.asp>

## **FOOD ALLERGY & ANAPHYLAXIS NETWORK**

*Leader in food allergy and anaphylaxis awareness and the issues surrounding this disease; public awareness, to provide advocacy and education, and to advance research on behalf of all those affected by food allergies and anaphylaxis; conducts seminars and training sessions on food allergy and anaphylaxis for patients, school staff, government officials, health professionals, restaurant and industry leaders, and other policy makers; supports and participates in research studies focusing on the epidemiology of food allergy; publishes several newsletters and provides books, booklets, videos, and other products designed to educate about food allergy.*

11781 Lee Jackson Highway, Suite #160

Fairfax, VA 22033

Toll Free: 1-(800)-929-4040

Fax: 1-(703)-691-2713

E-Mail: [faan@foodallergy.org/](mailto:faan@foodallergy.org/)

Website: <http://www.foodallergy.org/about.html>

## **FORT LAUDERDALE/HOLLYWOOD INTERNATIONAL AIRPORT**

Ft. Lauderdale/Hollywood International Airport

Toll Free: 1-(866)-435-9355

Website: [www.fll.net](http://www.fll.net)

Website: [www.broward.org/airport](http://www.broward.org/airport)

## **FORWARD FACE**

*Forward Face offers a variety of services devoted to strengthening families of children with facial differences from support groups to scholarships.*

317 East 34th Street, #901A

New York, NY 10016

Phone: 1-(212)-684-5860

Toll Free: 1-(800)-393-3223

Fax: 1-(212)-684-5864

E-Mail: [Info@forwardface.org/](mailto:Info@forwardface.org/)

Website: [www.forwardface.org](http://www.forwardface.org)

## **FOSTER GRANDPARENT PROGRAM**

Foster Grandparent Program for Children with Special Needs

Miami-Dade Community Action Agency- Coconut Grove - Self Help

Community Service Center

*Services include Meals on Wheels for elderly and disabled, Foster Grandparent program for children with special needs, Senior Companion program for adults with special needs, Senior Employment program, telephone reassurance for homebound elderly, teen parenting services, Head Start child day care and education, case*

*management services and youth development programs. Also provides financial aid for food, rent and utilities when funds are available, as well as E HEAP, LI HEAP and VITA services.*

Website: <http://www.miamidade.gov/caa/>

### **Miami-Dade County Foster Grandparents Program**

*The Foster Grandparent Program offers seniors age 60 and older opportunities to serve as mentors, tutors, and loving caregivers for children and youth with special needs. If you are interested in serving as a Foster Grandparent, you must meet income eligibility guidelines, and you will receive a modest, tax-free stipend to offset the cost of volunteering. Foster Grandparents serve 20 hours a week, usually 4 hours a day Monday through Friday, serving children with one-on-one, direct service. Other benefits include reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty. Pre-Service and monthly training sessions provided.*

395 NW First Street, Room #105

Miami, FL 33128

Phone: (305)-347-4644

E-Mail: [sonyaw@miamidade.gov](mailto:sonyaw@miamidade.gov)

Website: <http://www.miamidade.gov/caa/>

### **GERBER CONSUMER INFORMATION**

Gerber Products Company

*Gerber Parents Resource Center is available to parents 24 hours a day, every day with infant care professionals are specially trained to answer your questions or concerns about feeding and caring for your little one, or about Gerber and its products.*

C/o Consumer Affairs

445 State Street

Fremont, Michigan 49413-0001

Gerber Consumer Information: 1-(800)-4-GERBER or 1-(800)-443-7237

Website: <https://www.gerber.com/contactus>

### **GIRL SCOUTS OF AMERICA - COUNCIL OF TROPICAL FLORIDA, INC.**

*The Girl Scout Council of Tropical Florida, Inc., strives to provide all girls, regardless of ethnicity, age, income, or physical challenge, the opportunity to be a Girl Scout. Girl Scouts is a place where girls learn to believe in themselves, recognize their strengths and see a future of exciting possibilities! Girl Scout Council of Tropical Florida, Inc.*

11347 SW 160th Street

Miami, Florida 33157-2703

Phone: (305)-253-4841

E-Mail: [gscoutfl@bellsouth.net](mailto:gscoutfl@bellsouth.net)

Website: <http://www.girlscoutsfl.org>

## **GIRLS AND BOYS TOWN**

*Girls and Boys Town, the original Father Flanagan's Boys' Home, is a leader in the treatment and care of abused, abandoned and neglected girls and boys.*

13603 Flanagan Boulevard

Boys Town, NE 68010

Phone: 1-(402)-498-1900

Toll Free: 1-(800)-989-0000

E-Mail: [admissions@girlsandboystown.org/](mailto:admissions@girlsandboystown.org/)

Children's hearing/Other communication disorders

Boys Town National Research Hospital

Phone: 1-(402)-498-6749

E-Mail: [bthospital@girlsandboystown.org/](mailto:bthospital@girlsandboystown.org/)

Visit: [www.boystownhospital.org/](http://www.boystownhospital.org/)

Website: [www.babyhearing.org/](http://www.babyhearing.org/)

Website: [www.boystownpediatrics.org/](http://www.boystownpediatrics.org/)

## **GIRLS AND BOYS TOWN OF SOUTH FLORIDA**

*Girls and Boys Town of South Florida was developed in 1991. In 2005, Girls and Boys Town of South Florida provided help, healing and hope to 2,345 children primarily through Family Based Services and Care Coordination Services. Another 19,781 children and families in the state of Florida were indirectly assisted through the Girls and Boys Town National Hotline, and through outreach and professional training programs.*

3111 S. Dixie Highway, Suite #200

West Palm Beach, FL 33405

Phone: 1-(561)-366-9400

Fax: 1-(561)-366-1133

National Hotline: 1-(800)-448-3000

TTY: 1-(800)-448-1833

Website:

<http://www.girlsandboystown.org/aboutus/locations/sflorida/index.asp>

## **GLAUCOMA SUPPORT**

Glaucoma Foundation

*The Glaucoma Foundation is the premier not-for-profit organization committed to leading the fight against glaucoma and to identifying new treatments and cures. Research holds great promise for the 3 million Americans and 67 million people worldwide who suffer from glaucoma*

80 Maiden Lane, Suite #1206  
New York, NY 10038  
Phone: 1-(212)-285-0080  
Fax: 1-(212)-651-1888  
Website: <http://www.glaucosafoundation.org/index.php>

**Glaucoma Research Foundation**  
*The Glaucoma Research Foundation is a national non-profit organization dedicated to finding a cure for glaucoma.*  
251 Post Street, Suite #600  
San Francisco, CA 94108  
Phone: 1-(415)-986-3162  
Toll Free for Newly Diagnosed: 1-(800)-826-6693  
Website: <http://www.glaucosafoundation.org/>

### **GOOD HOPE EQUESTRIAN TRAINING CENTER**

*Good Hope Equestrian Training Center (GHETC) offers unique educational, vocational and recreational programs to individuals with special needs living in Miami-Dade, Monroe and Broward County residents*  
22155 SW 147th Avenue  
Miami, FL 33170  
Phone: (305)-258-2838  
Fax: (305)-258-2902  
Website: [www.goodhopeequestriancenter.com/](http://www.goodhopeequestriancenter.com/)

### **GOODWILL INDUSTRIES OF BROWARD**

2104 W. Commercial Boulevard  
Fort Lauderdale, FL 33309  
Phone: 1-(954)-486-1600  
Fax: 1-(954)-497-3270

### **GOODWILL INDUSTRIES OF SOUTH FLORIDA, INC.**

*Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.*  
2121 NW 21st Street  
Miami, FL 33142  
Phone: (305)-325-9114  
Fax: (305)-324-7319

E-mail: [info@goodwillmiami.org/](mailto:info@goodwillmiami.org/)  
Website: [www.goodwillindustries.org/](http://www.goodwillindustries.org/)

**Goodwill Retail Stores**

2121 NW 21st Street  
Miami, FL 33142  
Phone: (305)-325-9114

2111 NW 22nd Avenue  
Miami, FL 33142  
Phone: (305)-545-9421

7101 SW 117th Avenue  
Miami, FL 33183  
Phone: (305)-598-0543

9760 SW 8th Street  
Miami, FL 33174  
Phone: (305)-554-1878

9831 E. Hibiscus Street  
Miami, FL 33157  
Phone: (305)-255-3769

12535 W. Dixie Highway  
North Miami, FL 33161  
Phone: (305)-895-8058

1780 NE Miami Gardens Drive  
North Miami Beach, FL 33179  
Phone: (305)-940-3252

321 Opa Locka Boulevard  
Opa Locka, FL 33054  
Phone: (305)-688-3451

19731 NW 37th Avenue  
Miami Gardens, FL 33056  
Phone: (305)-628-3509

1800 W. 68th Street  
Hialeah, FL 33014  
Phone: (305)-556-4777

461 Palm Avenue  
Hialeah, FL 33010  
Phone: (305)-888-4711

11502 Quail Roost Drive  
Miami, FL 33157  
Phone: (305)-256-9289

13762 SW 152nd Street  
Miami, FL 33177  
Phone: (305)-253-1326

14610 SW 26th Street  
Miami, FL 33175  
Phone: (305)-223-9313

19800 SW 177th Avenue  
Miami, FL 33187  
Phone: (305)-259-3233

538 NE 79th Street  
Miami, FL 33138  
Phone: (305)-756-8000

6842 SW 40th Street  
Miami, FL 33155  
Phone: (305)-661-4222

## **GUIDE DOGS**

### **Assistance Dog Institute**

*ADI, a 501 C3 non-profit corporation, is dedicated to advancing the relationship between people and dogs. Through our college programs and research we enable individuals and organizations worldwide to be more productive in pursuing dog-related careers and to be more effective in "helping dogs help people".*

Assistance Dog Institute  
1215 Sebastopol Road  
Santa Rosa, CA 95407  
Phone: 1-(700)-7545-DOGS (3647)  
Fax: 1-(707)-545-0800  
E-Mail: [info@assistancedog.org/](mailto:info@assistancedog.org/)  
Website: <http://www.assistancedog.org/index.html/>

### Assistance Dogs International, Inc.

*Assistance Dogs International, Inc. is a coalition of not for profit organizations that train and place Assistance Dogs. The purpose of ADI is to improve the areas of training, placement, and utilization of Assistance Dogs as well as staff and volunteer education. Members of ADI meet annually to share ideas, attend seminars, and conduct business regarding such things as educating the public about Assistance Dogs, and the legal rights of people with disabilities partnered with Assistance Dogs, setting standards and establishing guidelines and ethics for the training of these dogs, and improving the utilization and bonding of each team. ADI also publishes a newsletter for members and subscribers.*

Website: <http://www.adionline.org/default.html/>

### Canine Companions for Independence

*Canine Companions for Independence is a non-profit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships.*

Southeast Regional Center  
8150 Clarcona Ocoee Road  
PO Box 680388  
Orlando, FL 32868-0388  
Phone: 1-(407)-522-3300  
Fax: 1-(407)-522-3347  
Toll Free: 1-(800)-572-2275 or 1-(800)-572-BARK  
Website: [www.cci.org](http://www.cci.org)

Canine Helpmates, Inc.  
37340 N. County Road, #44A  
Eustis, FL 32736  
Phone: 1-(907)-357-5700

### Classic Service Dog Network

*Types of dogs trained: Service, Hearing, Seizure Alert/Response, and Therapy.*  
131 Forest Lane  
Orange City, FL 32763

Phone: 1-(904)-775-1559  
Phone: 1-(407)-474-2875  
Website: [jcarter31@cfl.rr.com/](mailto:jcarter31@cfl.rr.com/)

**Florida Canines Assisting People**  
*Types of dogs trained: Service Dogs, Therapy Dogs.*  
P.O. Box 4877  
Ocala, FL 34478  
Phone: 1-(352)-821-2798

**Florida Dog Guides for the Deaf, Inc.**  
*Types of dogs trained: Hearing.*  
P.O. Box 20662  
Bradenton, FL 34203  
Toll Free: 1-(800)-520-4589  
Phone/TDD: 1-(941)-748-8245  
Fax: 1-(941)-747-0969  
E-Mail: [adogs@gte.net/](mailto:adogs@gte.net/)

**Guide Dog Foundation for the Blind, Inc.**  
*The Guide Dog Foundation continues to provide guide dogs free of charge to blind people who seek enhanced mobility and independence. In addition, the Foundation offers extensive public education vehicles to broaden society's understanding of vision, visual impairment, blindness, and disability rights.*  
371 East Jericho Turnpike  
Smithtown, New York 11787-2976  
Phone: 1-(631)-930-9000  
Toll Free: 1-(800)-548-4337  
Fax: 1-(631)-930-9009  
Website: <http://www.guidedog.org/>

**New Horizons Service Dogs**  
*New Horizons Service Dogs is a non-profit organization that partners trained dogs with the disabled, mostly in the area of wheelchair and mobility assistance.*  
1590 Laurel Park Court  
Orange City, FL 32763  
Phone: 1-(386)-456-0408  
E-Mail: [NewHorizons@cfl.rr.com](mailto>NewHorizons@cfl.rr.com)  
Website: <http://www.geocities.com/newhorizonsservicedogs/>

Okada

*Okada is a non-profit organization, is supported by donations, grants, and trusts. Okada promotes human independence and personal enrichment by utilizing the unique qualities of specially trained dogs. These dogs are loving, devoted, friendly, hardworking, intelligent, and sound oriented. Types of dogs trained: Seizure Response, Hearing, Social/Therapy, Alzheimer's Guide Dogs.*

7509 E. Saviors Path  
Floral City, FL 34436  
Phone: 1-(540)-635-3937  
Website: [www.okadadogs.com/](http://www.okadadogs.com/)

### Paws with a Cause

*Paws With A Cause® trains Assistance Dogs nationally for people with disabilities and provides lifetime team support which encourages independence. PAWS promotes awareness through education.*

4646 South Division  
Wayland, Michigan 49348  
Toll Free: 1-(616)-877-PAWS TDD/Voice  
Toll Free: 1-(800)-253-PAWS TDD/Voice  
Fax: 1-(616)-877-0248  
Website: <http://www.pawswithacause.org/>

Sedona Service Dog & Wellness Programs  
Southeast Placement Centre  
P.O. Box 1073  
Captiva Island, FL 33924  
E-Mail: [SedonaK9@aol.com/](mailto:SedonaK9@aol.com)

### Southeastern Guide Dogs, Inc.

*Southeastern Guide Dogs' mission is to offer free of charge, a unique opportunity to achieve independent travel with safety and dignity to blind men and women, through the use of professionally and humanely trained guide dogs.*

4210 77th Street East  
Palmetto, FL 34221  
Phone: 1-(941)-729-5665  
Toll Free: 1-(800)-944-DOGS  
Fax: 1-(941)-729-6646  
Website: [www.guidedogs.org](http://www.guidedogs.org)

WAGS/Vicon Kennels  
*Types of dogs trained: Service.*

36436 Calhoun Road  
Eustis, FL 32736  
Phone: 1-(352)-482-3988

## **GREATER MIAMI CONVENTION & VISITORS BUREAU**

*The Greater Miami Convention & Visitors Bureau (GMCVB) is the official sales and marketing organization for Greater Miami and the Beaches. Find complete Miami vacation information including attractions, events, clubs, accommodations and much more with this online Miami tourism guide.*

701 Brickell Avenue, Suite #2700  
Miami, FL 33131  
Phone: (305)-539-3000  
Toll Free: 1-(800)-933-8448  
Website: <http://gmcvb.com/about/about.asp/>

## **HABITAT FOR HUMANITY OF GREATER MIAMI**

*Habitat for Humanity is an ecumenical, Christian ministry whose purpose is to build homes and communities in partnership with low-income families within Greater Miami.*  
P.O. Box 420709  
Miami, Florida 33242  
Phone: (305)-634-3628  
Fax: (305)-638-4917  
E-Mail: [info@miamihabitat.org/](mailto:info@miamihabitat.org/)  
Website: <http://www.miamihabitat.org/index.html>

## **HABILITATION CENTER FOR THE HANDICAPPED**

*Equipping adults with special needs with the knowledge, skills and behavior needed to lead useful and productive lives with dignity, respect and independence. Offering a variety of support services that include, as examples: Individual, Group and Family Counseling; Functional Academics; Computer Training; and Leisure-Time; Supported Employment; and Recreational Activities.*

22313 Boca Rio Road  
Boca Raton, FL 33433  
Phone: 1-(561)-483-4200  
Fax: 1-(561)-483-1194  
Website: <http://www.habcenter.com/aboutUs.htm>

## **HADLEY SCHOOL FOR THE BLIND**

*The Hadley School for the Blind offers more than 90 distance education courses to eligible students completely free of charge from "Braille Literacy 1" to "Birdsong Tutor." Study at home. Course materials arrive in the mail or online.*

700 Elm Street

Winnetka, Illinois 60093-2554  
Toll Free: 1-(800)-323-4238  
Phone: 1-(847)-446-8111  
Fax: 1-(847)-446-9916  
E-Mail: [info@hadley.edu/](mailto:info@hadley.edu/)

## **HANDICAPPED PARKING/DISABLED PARKING PERMITS**

Disabled Parking Permits  
140 W. Flagler, Suite #102  
Miami, FL 33130  
Phone: (305)-375-5678  
Website: [http://www.hsmv.state.fl.us/dmv/disabled\\_pkg.html/](http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/)

## **HAITIAN SERVICES**

Catholic Charities of the Archdiocese of Miami – Haitian Employment Services  
*Haitian Job Development assists the Haitian community by promoting economic self-sufficiency. Assistance is provided with job search, job placement, and case management.*  
3661 West Oakland Park Boulevard, Suite #305  
Lauderdale Lakes, FL 33311  
Phone: 1-(954)-486-2070  
E-Mail: [haitiancenter@ccadm.org/](mailto:haitiancenter@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Haitian Guardian Program  
*Assists Haitian immigrants and newly arrived entrants living in low-socio-economic areas to become more self-sufficient and adapt to life in the U.S. Linkages to other community services are established. The program is offered in English and Creole.*  
Pierre Toussaint Haitian Center  
130 NE 62nd Street  
Miami, FL 33138  
Phone: (305)-759-3050  
E-Mail: [pierretoussaint@ccadm.org/](mailto:pierretoussaint@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Haitian Family Services  
*Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.*  
Catholic Charities of the Archdiocese of Miami - Refugee Resettlement Services

*Newly arrived refugees receive community orientation, job placement assistance, and case management. Program staff is available to offer guidance on all aspects of a new arrival's adjustment and facilitate use of community resources.*

700 S. Royal Poinciana Boulevard

Miami Springs, FL 33166

Phone: (305)-883-4555

E-Mail: [refugee@ccadm.org/](mailto:refugee@ccadm.org/)

Haitian American Alliance Youth Foundation

8325 NE 2nd Avenue

Miami, FL

Phone: (305)-751-3330

Haitian-American Center for Economic & Public Affairs

*Promote business between the United States and Haiti.*

12320 NE Sixth Avenue

North Miami, FL 33161

Phone: (305)-899-7712

## **HEALTH AND HUMAN SERVICES PROVIDER REFERRAL RESOURCE LINE**

Florida Alliance of Information and Referral Service

*The Florida Alliance of Information and Referral Services, Inc. (FLAIRS) is a statewide association of agencies and individuals committed to the provision of quality information, referral and hotline services. Our members include United Ways, crisis hotlines, libraries, military service centers, elder help lines, child care resource and referral providers, and others who provide hotline and information services.*

2-1-1 Brevard, Inc.

P.O. Box 417

Cocoa, FL 32923-0417

Phone: 1-(321)-631-9290

Fax: 1-(321)-631-9291

E-Mail: [Idonoghue@211brevard.org/](mailto:Idonoghue@211brevard.org/)

Website: <http://www.flairs.org/index.htm>

## **THE HEALTH COUNCIL OF SOUTH FLORIDA, INC**

*The Health Council of South Florida, Inc. is a non-profit organization whose mission is to engage in community-based planning that improves health and promotes wellness in Miami-Dade and Monroe Counties. For over 36 years, the Council has set the standard for excellence in health planning by serving as an objective source of healthcare information, fostering community dialogue on contemporary health issues and developing solutions for emerging health needs.*

8095 NW 12th Street, Suite #300  
Miami, FL 33126  
Phone: (305)-592-1452  
Fax: (305)-592-0589  
E-Mail: [hcsf@healthcouncil.org/](mailto:hcsf@healthcouncil.org/)

## **HEALTH DEPARTMENT**

### **Miami-Dade County Health Department**

*The Miami-Dade County Health Department (MDCHD) is the local branch of a state public agency, the Florida Department of Health, created by the legislature in 1997. The Health Department is charged with promoting and protecting the health and safety of all residents and visitors to Dade County.*

Miami-Dade County Health Department  
8600 NW 17th Street, Suite #200  
Miami, FL 33126  
Website: <http://www.dadehealth.org/>

TB: (305)-324-2462

Adult Immunizations: (305)-324-2438

Family Planning: (305)-325-2758

Sexually Transmitted Diseases (STD): (305)-325-3242

Vital Records: (305)-324-2489

Aids/HIV: (305)-470-6999

WIC: Phone: (305)-688-4821

## **HEALTH INSURANCE FOR CHILDREN**

### **Florida KidCare**

*Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18,*

*with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.*

Mail: PO Box 980

Tallahassee, FL 32302-0980

Location: 4052 Bald Cypress Way, Bin #A-06

Tallahassee, Florida 32399-1723

Phone: 1-(850)-245-4200

Toll Free: 1-(888)-540-5437

TTY: 1-(877)-316-8748

Website: <http://www.floridakidcare.org/index.html>

## **HEALTH INSURANCE FRAUD**

Florida Department of Financial Services

Division of Insurance Fraud

200 E. Gaines Street

Tallahassee, FL 32399

Fraud Hotline: 1-(800)-378-0445

Website: [www.fldfs.com/fraud/](http://www.fldfs.com/fraud/)

## **HEALTH MAINTENANCE ORGANIZATION**

Florida Agency for Health Care Administration

*Call this number to file a complaint against a facility, a practitioner, or HMO; check a doctor's license, and/or disciplinary history; report Medicaid abuse to the agency; and request an agency publication.*

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Hotline: 1-(800)-226-1062

Spanish: 1-(800)-342-2762

Website: <http://www.fdhc.state.fl.us/>

## **HEALTH RESOURCE CENTER**

National Clearinghouse on Postsecondary Education for Individuals with Disabilities Health Resource Center

*National clearinghouse on postsecondary education for individuals with disabilities. Serves as an information exchange resource for educational support services, policies,*

*procedures, adaptations, and opportunities at American campuses, vocational-technical schools, and other postsecondary training entities.*

2121 K Street NW, Suite #220

Washington, DC 20037

Phone: 1-(202)-973-0904

Phone/TTY: 1-(800)-544-3284

E-Mail: [askheath@gwu.edu](mailto:askheath@gwu.edu)

Website: <http://www.heath.gwu.edu/>

## HEALTHCARE

### Children's Medical Services (CMS) program

*The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.*

*CMS provides a comprehensive continuum of medical and supporting services to medically and financially eligible children and high-risk pregnant women. The continuum of care includes prevention and early intervention programs, primary care, medical and therapeutic specialty care and long-term care. Services are provided through an integrated statewide system that includes local, regional, and tertiary care facilities and providers. CMS is a program of the Florida Department of Health (DOH).*

### Children's Medical Services Network and other Related Programs

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399

Phone: 1-(850)-245-4200

Website: [www.doh.state.fl.us/cms/index.html/](http://www.doh.state.fl.us/cms/index.html)

### CMS-Miami North

155 South Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Toll Free: 1-(866)-831-9017

Website: [http://www.cms-kids.com/CMSNMiaNorth.htm/](http://www.cms-kids.com/CMSNMiaNorth.htm)

### CMS-Miami South

3100 SW 62nd Avenue

Miami, FL 33155

Phone: (786)-624-2490

Website: [http://www.cms-kids.com/CMSNMiaSouth.htm/](http://www.cms-kids.com/CMSNMiaSouth.htm)

**Florida Department of Health**

*To promote and protect the health and safety of all people in Florida through the delivery of quality public health services and the promotion of healthcare standards.*

4052 Bald Cypress Way, Bin # B00

Tallahassee, FL 32399-1728

Phone: 1-(850)-245-4147

Fax: 1-(850)-487-4574

**Brain and Spinal Cord Injury Program**

4025 Esplanade Way

Tallahassee, FL 32399

Phone: 1-(850)-245-4045

Fax: 1-(850)-921-0499

**Children's Medical Services Network and other Related Programs**

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399

Phone: 1-(850)-245-4200

Website: [www.doh.state.fl.us/cms/index.html/](http://www.doh.state.fl.us/cms/index.html/)

**Child Nutrition Program**

4025 Esplanade Way

Tallahassee, FL 32399

Phone: 1-(850)-245-4323

Fax: 1-(850)-414-1622

**Disability Determination**

1321 Executive Center Circle East, Suite #100

Tallahassee, FL

Phone: 1-(850)-488-4222

Fax: 1-(850)-487-0131

Website:

<http://esetappsdo.doh.state.fl.us/contactussearch/DOHFeedback.aspx?Email=fl.dd.tallahassee.admin@ssa.gov&Office=Disability%20Determination/>

**Family Health Services**

4025 Esplanade Way

Tallahassee, FL 32399

Phone: 1-(850)-245-4100  
Fax: 1-(850)-414-6091  
E-Mail: [FamilyHealthServices@doh.state.fl.us/](mailto:FamilyHealthServices@doh.state.fl.us/)

### WIC and Nutrition Services

*WIC is a federally funded nutrition program for Women, Infants, and Children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care.*

7785 NW 48th Street, Suite #300  
Miami, Florida 33166  
Administration Office: (786)-336-1333  
Telephone: (786)-336-1333  
Fax: (786)-336-1313  
Information/Appointments: (786)-336-1300  
Breastfeeding Helpline: (786)-336-1336  
Website: <http://www.doh.state.fl.us/family/wic/index.html/>

### Family Health Center

*Specializing in Family Practice and Pediatrics, HIV counseling and testing, Dental Services, Psychosocial WIC. Insurance(s) accepted: Medicaid, Medicare, Ryan White and Private Insurance.*

5361 NW 22nd Avenue  
Miami, Florida 33142  
Phone: (305)-637-6400  
Fax: (305)-636-5104  
E-Mail: [Chafke@Network.org/](mailto:Chafke@Network.org)

### Family Voices – Florida

#### C/o Florida Institute for Family Involvement

*FIFI is a non-profit organization with a 501C3 status for the purpose of enhancing, facilitating, and supporting family and consumer involvement in the development of responsive, family centered, and community based systems of care. FIFI works in collaboration with state, federal, and private programs to develop a resource and training information center to enable individuals to advocate for appropriate services and make wise service choices. FIFI provides a vital link in the flow of information between families, consumers, and communities and policymakers to ensure that programs are responsive to the real needs of Florida's most vulnerable citizens.*

3927 Spring Creek Highway  
Crawfordville, FL 32327  
Phone: (305)-293-7626  
Toll Free: 1-(877)-926-3514  
Fax: (1-863)-582-9358

E-Mail: [HewFLMOM@aol.com/](mailto:HewFLMOM@aol.com)  
Website: <http://www.fifionline.org/>

### FloridaCompareCare.gov

*Website where you can compare outcomes and prices between health care providers and medical services. Through this website you can see data on certain conditions and procedures related to quality of care, pricing and performance at the state's hospitals and ambulatory (outpatient) surgery centers. In addition, you can find comparative information about cost, benefits and performance of health plans throughout Florida.*

Website: <http://www.floridacomparecare.gov/>

### Florida KidCare

*Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18, with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.*

Mail: PO Box 980

Tallahassee, FL 32302-0980

Location: 4052 Bald Cypress Way, Bin #A-06

Tallahassee, Florida 32399-1723

Phone: 1-(850)-245-4200

Toll Free: 1-(888)-540-5437

TTY: 1-(877)-316-8748

Website: <http://www.floridakidcare.org/index.html>

### Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

Hill-Burton Free Hospital Care Program

*Hospital Care for Needy.*

Hill Burton Hotline: 1-(800)-638-0742

Website: <http://www.hrsa.gov/hillburton/default.htm/>

Hill-Burton Obligated Facilities in South Florida

Broward General Medical Center  
1600 South Andrews Avenue  
Ft Lauderdale, FL 33316  
Phone: 1-(954)-355-4400

Comprehensive Care Center  
1101 NW 1st Street  
Ft Lauderdale, FL 33311  
Phone: 1-(954)-463-7313

Jackson Memorial Hospital  
1611 NW 12th Avenue  
Miami, FL 33136  
Phone: (305)-325-7429

**Miami-Dade County Health Department**

*The Miami-Dade County Health Department (MDCHD) is the local branch of a state public agency, the Florida Department of Health, created by the legislature in 1997. The Health Department is charged with promoting and protecting the health and safety of all residents and visitors to Dade County.*

Miami-Dade County Health Department

8600 NW 17th Street, Suite #200

Miami, FL 33126

Website: <http://www.dadehealth.org/>

TB: (305)-324-2462

Adult Immunizations: (305)-324-2438

Family Planning: (305)-325-2758

Sexually Transmitted Diseases (STD): (305)-325-3242

Vital Records: (305)-324-2489

Aids/HIV: (305)-470-6999

Women Infants & Children: (305)-688-4821

#### North Dade Health Care Center-PHT

*Primary health care, Dental care, Psychosocial counseling, Case management, Ryan White bus and food vouchers for qualified clients. Insurance(s) accepted: Medicaid, Medicare, Ryan White.*

16555 NW 25th Avenue

Miami Gardens, Florida 33054

Phone: (305)-620-3758

Fax: (305)-624-5296

#### Programs for Children with Special Health Care Needs

Children's Medical Services Network and Other Related Programs

Department of Health.

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399-1707

Phone: 1-(850)-245-4200

## **HEALTHCARE FOR THE HOMELESS**

#### Camillus House

*Providing Christian hospitality and respect for life through direct services of food, clothing, shelter, addiction counseling, behavioral health and job training, and health care to the poor and homeless of South Florida.*

336 Northwest 5th Street

Miami, Florida 33128

Phone: (305)-374-1065

Fax: (305)-372-1402

E-Mail: [info@camillus.org/](mailto:info@camillus.org/)

Website: <http://www.camillushouse.org/>

#### Health Concern Clinic

336 NW 5th Street

Miami, FL 33128

Phone: (305)-577-4840, Ext. #106

TTY: (305)-400-6246

## Community Partnership for Homeless

*Community Partnership for Homeless is a not-for-profit 501(c)(3) approved agency that is the private sector partner of the Miami-Dade County Homeless Trust in administering the Miami-Dade County Homeless Plan.*

1550 North Miami Avenue

Miami, Florida 33136

Phone: (305)-329-3000

E-Mail: [info@cphi.org/](mailto:info@cphi.org/)

Website: <http://www.cphi.org/index.asp/>

### Shelters

Chapman Center

1550 North Miami Avenue

Miami, FL 33136

South Miami-Dade Center

28205 SW 125th Avenue

Homestead, FL 33033

## Healthcare for the Homeless

*Established through a grant from the Federal Government, the Health Care for the Homeless (HCH) Program has been operated and financially supported by the North Broward Hospital District (NBHD) since 1993. The program offers a wide array of health care and related services to the homeless population at various locations throughout Broward County.*

North Broward Hospital District

1101 West Broward Boulevard

Fort Lauderdale, FL

Phone: 1-(954)-527-6042

Website: <http://www.browardhealth.org/177.cfm/>

## **HEALTHSOUTH REHABILITATION CORPORATION**

*HealthSouth is the nation's largest provider of inpatient rehabilitative healthcare services. As a post-acute provider, HealthSouth operates more than 95 freestanding inpatient hospitals, 10 long-term acute care hospitals, 12 home health agencies and more than 100 outpatient satellites. These facilities provide the level of care necessary to manage a patient's care after an injury or illness and enhance their quality of life upon discharge from a traditional acute care setting. Therapists at their outpatient rehabilitation facilities provide care for general orthopedic and sports injuries and conditions, as well as work-related injuries. Treatments are designed to return patients to their maximum ability and independence as quickly and safely as possible.*

HealthSouth  
One HealthSouth Parkway  
Birmingham, AL 35243  
Toll Free Phone: 1-(800)-765-4772  
Phone: 1-(205)-967-7116  
Website: <http://www.healthsouth.com/>

### South Florida Locations

HealthSouth Sports Medicine & Rehabilitation Center  
20601 East Dixie Highway, Suite #300  
Aventura, FL 33180  
Phone: (305)-933-5942

HealthSouth Sports Medicine & Rehabilitation Center  
13298 Biscayne Boulevard  
North Miami, FL 33181  
Phone: (305)-891-0800

HealthSouth Rehabilitation Center of Hollywood  
3325 Hollywood Boulevard, Suite #200  
Hollywood, FL 33021  
Phone: (954)-986-2299

## **HEARING/IMPAIRMENT SERVICES**

Abused Deaf Women's Advocacy Services  
*ADWAS is committed to providing services to Deaf and Deaf-Blind victims of sexual assault and/or domestic violence. Website has much useful information.*

8623 Roosevelt Way NE  
Seattle WA 98115  
Phone: 1-(206)-726-0093 (TTY)  
Fax: 1-(206)-726-0017  
E-Mail: [adwas@adwas.org/](mailto:adwas@adwas.org/)  
Website: <http://www.adwas.org/>

Action Alliance for Parents of the Deaf  
*Since 1981, this volunteer organization has provided information and emotional support for families of deaf and HOH children and young adults.*  
3033 Mathers Hill Road  
Lafayette Hill, PA 19444

Phone: 1-(610)-825-4568  
E-Mail: [LWVeit@comcast.net/](mailto:LWVeit@comcast.net/)

**Alexander Graham Bell Association for the Deaf and Hard of Hearing**  
*The Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) is a lifelong resource, support network and advocate for listening, learning, talking and living independently with hearing loss. Through publications, outreach, training, scholarships and financial aid, AG Bell promotes the use of spoken language and hearing technology.*

3417 Volta Place NW  
Washington, DC 20007  
Phone: 1-(202)-337-5220  
TTY: 1-(202)-337-5221  
Fax: 1-(202)-337-8314  
E-Mail: [info@agbell.org](mailto:info@agbell.org)  
Website: [www.agbell.org/](http://www.agbell.org/)

#### **Alliance for Families with Deaf Children**

*AFDC facilitates the early and natural language acquisition of children who are deaf and hard of hearing values the power a family possesses in assisting their child to succeed holds high expectations for children who are deaf and hard of hearing serves and supports the whole family.*

1350 East Sunrise Boulevard, Suite #105  
Ft. Lauderdale, FL 33304  
Phone: 1-(954)-370-1145  
Fax: 1-(954)-252-4269  
E-Mail: [info@affwdc.org/](mailto:info@affwdc.org)  
Website: [www.affwdc.org/](http://www.affwdc.org/)

#### **American Association of the Deaf-Blind**

*AADB is a national consumer organization of, by, and for people with both vision and hearing losses, and their supporters. Its mission is to ensure that all deaf-blind persons achieve their maximum potential through increased independence, productivity, and integration into the community. Its Information Clearinghouse provides technical assistance; information and referral; and materials on deaf-blindness and related issues.*

8630 Fenton Street, Suite #121  
Silver Spring, Maryland 20910-3803  
TTY Phone: 1-(301)-495-4402  
Voice Phone: 1-(301)-495-4403  
Fax: 1-(301)-495-4404  
E-Mail: [AADB-Info@aadb.org/](mailto:AADB-Info@aadb.org)

Website: <http://www.aadb.org/index.htm>

American Academy of Audiology

*American Academy of Audiology is the world's largest professional organization of, by and for audiologists.*

11730 Plaza America Drive, Suite #300

Reston, VA 20190

Phone: 1-(703)-790-8466

Fax: 1-(703)-790-8631

Toll Free: 1-(800)-AAA-2336

Website: [www.audiology.org/](http://www.audiology.org/)

American Athletic Association of the Deaf

*Supports athletes with hearing loss.*

10604 East 95th Street Terrace

Kansas City, MO 64134

American Sign Language Services, Inc.

*American Sign Language Interpreting Services (ASL Services) is a nationwide company dedicated to providing the highest quality of professional and ethical Sign Language services at reasonable prices to the community in accordance with the communication preferences of the Deaf and Hard of Hearing persons we serve. Since 1989, ASL Services has set the regional standard in meeting ADA requirements, bridging communication, and enhancing the quality of interaction between the Deaf and Hearing communities.*

3700 Commerce Boulevard, Suite #108

Kissimmee, FL 34741

Phone: 1-(407)-518-7900

Toll Free: 1-(888)-SIGN-ASL

Fax: 1-(407)-518-7903

TTY: 1-(407)-518-9050

Website: [www.aslservices.com/](http://www.aslservices.com/)

American Sign Language Teachers Association

*The American Sign Language Teachers Association - ASLTA is the only national organization dedicated to the improvement and expansion of the teaching of ASL and Deaf Studies at all levels of instruction.*

P.O. Box 92445

Rochester, New York 14692-9998

E-Mail: [info@ashta.org/](mailto:info@ashta.org/)

Website: <http://www.ashta.org/>

Florida American Sign Language Teachers Association

c/o Rose Adams  
435 Island Shores Drive  
West Palm Beach, FL 33413  
<http://www.faslta.org/>

American Speech-Language-Hearing Association  
*ASHA is the professional, scientific, and credentialing association for more than 123,000 members and affiliates who are audiologists, speech-language pathologists, and speech, language, and hearing scientists.*

10801 Rockville Pike  
Rockville, Maryland 20852  
Members: 1-(800)-498-2071  
Non-Member: 1-(800)-638-8255  
Fax: 1-(240)-333-4705  
E-Mail: [actioncenter@asha.org/](mailto:actioncenter@asha.org)  
Website: [www.asha.org/](http://www.asha.org/)

American Society for Deaf Children  
*Helping families with children who are deaf or hard of hearing.*  
3820 Hartzdale Drive  
Camp Hill, PA. 17011  
Phone: 1-(717)-703-0013  
Phone: 1-(866)-895-4206  
Fax: 1-(717)-909-5599  
E-Mail: [asdc@deafchildren.org](mailto:asdc@deafchildren.org)  
Website: <http://www.deafchildren.org/>

Another Path  
*Another Path is a comprehensive guide to homeschooling for parents who are considering homeschooling, or who have decided to homeschool, a deaf or hard of hearing child. They aim to bring deaf memes and ideas out to the mainstream. They have Deaf news, FAQs, Links, and more.*  
E-Mail: [barbara@deafhomeschool.com/](mailto:barbara@deafhomeschool.com)  
Website: <http://www.deafhomeschool.com/>

ASL Access  
*ASL Access was specifically created to promote public access to a sign language. ASL Access gives you access to ASL stories and ASL lessons for all ages and stages.*  
4217 Adrienne Drive  
Alexandria, VA, 22309  
Fax: 1-(703)-799 4896

Website: [www.aslaccess.org/](http://www.aslaccess.org/)

**Beginnings for Parents of Children Who are Deaf or Hard of Hearing, Inc**  
*Beginnings was established to provide emotional support and access to information as a central resource for families with deaf or hard of hearing children, age birth through 21.*

P.O. Box 17646

Raleigh, NC 276199

Toll Free: 1-(800)-541-HEAR (V/TTY) NC residents only

Phone: 1-(919)-850-2746 (V/TTY) Local and Outside NC

Website: [www.beginningssvcs.com/](http://www.beginningssvcs.com/)

### **Better Hearing Institute**

*The Better Hearing Institute is a not-for-profit corporation that educates the public about the neglected problem of hearing loss and what can be done about it by working to erase the stigma and end the embarrassment that prevents millions of people from seeking help for hearing loss; show the negative consequences of untreated hearing loss for millions of Americans; and promote treatment and demonstrate that this is a national problem that can be solved.*

515 King Street, Suite #420

Alexandria, VA 22314

Phone: 1-(703)-684-3391

Helpline: 1-(800)-327-9355

E-Mail: [mail@betterhearing.org/](mailto:mail@betterhearing.org)

Website: <http://www.betterhearing.org/about/>

### **Blossom Montessori School for the Deaf**

*To educate deaf and hard of hearing children, their hearing siblings and children of deaf adults (CODA), and prepare them for a lifetime of success in the community.*

14088 Icot Boulevard

Clearwater, FL 33760

Phone: 1-(727)-539-7879 Voice & TTY

Fax: 1-(727)-539-7627

E-Mail: [jruntenberg@blossomschool.org/](mailto:jruntenberg@blossomschool.org)

Website: [www.blossomschool.org/](http://www.blossomschool.org/)

Captioned Media Program (See: *Described and Captioned Media Program*)

Cindy's Homepage on ASL and Deaf Culture (See: *ALSinfo.com*)

### **Clarke School for the Deaf - Center for Oral Education**

*Clarke - School for the Deaf/Center for Oral Education is the nation's oldest, non-profit, 501(c)(3) organization with staff dedicated to teaching speech to deaf children.*

Center for Oral Education  
Round Hill Road  
Northampton, MA 01060  
Voice/TTY: 1-(413)-584-3450  
Fax: 1-(413)-587-7318  
E-Mail: [info@clarkeschool.org/](mailto:info@clarkeschool.org/)

Clarke - School for the Deaf - Jacksonville, Florida  
9857 St. Augustine Road, Suite #6  
Jacksonville, Florida 32257  
Phone: 1-(904)-880-9001 (V/TTY)  
Website: [www.clarkeschool.org/](http://www.clarkeschool.org/)

Cochlear Implant Association, Inc.  
*Cochlear Implant Association, Inc. (CIAI), formerly Cochlear Implant Club International, Inc., is a non-profit organization for cochlear implant recipients, their families, professionals, and other individuals interested in cochlear implants. The Association provides support and information and access to local support groups for adults and children who have cochlear implants, or who are interested in learning about cochlear implants. CIAI also advocates for the rights of and services for people with hearing loss.*  
5335 Wisconsin Avenue NW, Suite #440  
Washington, DC 20015-2052  
Phone: 1-(202)-895-2781 (Voice - TTY)  
Fax: 1-(202)-895-2782  
Website: <http://www.cihear.com/index.html/>

ComCare International  
*The mission of ComCare International is to serve the disadvantaged, hearing-impaired in less developed countries. We accomplish this by: manufacturing a low-cost, rugged solar rechargeable hearing aid; working with other organizations or individuals to establish or augment audiological services through training, encouragement and equipment donation; serving as a network facilitator for audiologists, otolaryngologists (ENT's) and others who desire to participate in international missions.*

3027 Split Rock Circle  
Bulverde, TX 78163  
Phone: 1-(210)-317-9998  
Website: <http://www.comcareinternational.org/index.php/>

Communication Service for the Deaf, Inc.  
*Communication Service for the Deaf, Inc. is a private, nonprofit organization dedicated to providing broad-based services, ensuring public accessibility and increasing public awareness of issues affecting deaf and hard of hearing individuals. Through global*

*leadership and a continuum of quality communication services and human service programs, CSD provides the tools conducive to a positive and fully integrated life.*

102 North Krohn Place

Sioux Falls, SD 57103

Phone: 1-(605)-367-5760

TTY: 1-(605)-367-5761

Toll Free Voice: 1-(800)-642-6410

Toll Free TTY: 1-(866)-273-3323

Fax: 1-(605)-367-5958

Videophone: contact.csd.tv

Website: <http://www.c-s-d.org/>

### Deaf and Hard of Hearing Services and School to Work Transition Programs

*An employment resource for businesses and people with disabilities.*

Division of Vocational Rehabilitation

2002 Old St. Augustine Road, Building #A

Tallahassee, FL 32301-4862

Phone: 1-(850)-488-6210

Toll Free: 1-(800)-451-4327 (Voice/TDD)

Website: <http://www.rehabworks.org/index.cfm?fuseaction=Main.Main>

### Deaf Community Cultural Resources

*Includes links and resources that may be useful to Deaf, deaf, Hard of Hearing, and Hearing Impaired people and their friends and family.*

Website: <http://www.concentric.net/~tlshell/deaf.html#organizationa/>

### Deaf Education Net

*Web-based information and resources for educational professionals, teachers, etc. to enhance their abilities to help the deaf.*

Website: [www.deafed.net/](http://www.deafed.net/)

### Deaf Seniors of America

*Deaf Seniors of America is a membership organization that was established after its first conference, in 1992. Originally called the National Association of Deaf Senior Citizens (NADSC), the current name was adopted in 1997. DSA carries out its mission through conferences, newsletters, and other communications with its members. Members must be aged 50 or older to join. DSA is a non-profit, 501(c)(3) organization.*

3013 Fallston Avenue

Silver Spring, MD 20904-1805

TDD: 1-(301)-572-4478

Fax: 1-(301)-572-2213  
E-Mail: [jsrose2003@aol.com](mailto:jsrose2003@aol.com)/  
Website: <http://deafseniors.org/>

### Deaf Services Bureau, Inc.

*Deaf Services Bureau, Inc. (DSB) is a non-profit social services agency that has been serving the Deaf and Hard of Hearing communities for over 27 years. Today the agency continues to be the only one in the area that provides comprehensive services to the Hearing Impaired community through its linguistically and culturally adequate staff. The majority of clients that we serve are families.*

1250 NW 7th Street, Suite #207  
Miami, FL 33125  
Phone: (305)-560-2866 (Voice/TTY)  
Fax: (305)-560-2864  
TTY Message: (350)-560-2779  
E-Mail: [deafservices@bellsouth.net](mailto:deafservices@bellsouth.net)/  
Website: <http://deafservicesbureauinc.com/>

### Deaf Service Center

*Services include but are not limited to Audiology - hearing tests, hearing loss counseling, assistive listening devices and counseling. Social services - mental health counseling, psychological evaluations and therapy, case management, job/search placement, advocacy, interpreting, in-home behavioral therapy, summer day camp for Deaf and hard of hearing elementary school children. FTRI specialized telephone distribution center, educational presentations, sign language classes and cochlear implant support group.*

2800 W. Oakland Park Boulevard, Suite #306  
Oakland Park, Florida 33311  
Phone: 1-(954)-731-7200 Voice/TTY  
Fax: 1-(954)-485-6336  
Video Relay: 1-(954)-731-7204  
Website: [http://www.flfsc.org/members/profile.php?id=52\\_0\\_2\\_0/](http://www.flfsc.org/members/profile.php?id=52_0_2_0/)

### Deafbase Forums

*A Web-based Series of forums for the deaf and hard of hearing featuring: Deafness & Hard of Hearing related books, Deaf friends search, classifieds, directory, games, Deaf center, news & headlines, journals, surveys, links, employment, members list, deaf culture, discussion, forum, controversial debates, autism, closed-captioning, yahoo, google, vp, d-link, Video Relay Service, VRS Topics, Video Communication, deaf events, chat and deaf blog.*

Website: [www.deafbase.com](http://www.deafbase.com)

### Deafpride, Inc.

*Teaches people about the rights of people with hearing loss.*

800 Florida Avenue SE

Washington, DC 20002

Phone: 1-(202)-675-6700 (V and T)

Fax: 1-(202)-547-0547

### Described and Captioned Media Program

*Promotes and provides equal access to communication and learning through described and captioned educational media and for accessible media to be an integral tool in the teaching and learning process for all stakeholders in the educational community, including students, educators and other school personnel, parents, service providers, businesses, and agencies.*

National Association of the Deaf

1447 E. Main Street

Spartanburg, SC 29307

Phone: 1-(864)-585-1778

TTY: 1-(864)-585-2617

Fax: 1-(864)-585-2611

Toll Free: 1-(800)-237-6213

TTY: 1-(800)-237-6819

Website: [www.dcmp.org/](http://www.dcmp.org/)

### Ear Foundation

*The EAR Foundation exists for three basic purposes: To provide the general public support services promoting the integration of the hearing and balance impaired into mainstream society; To provide practicing ear specialists continuing medical education courses and related programs specifically regarding rehabilitation and hearing preservation; and to educate young people and adults about hearing preservation and early detection of hearing loss, enabling them to prevent at an early age hearing and balance disorders.*

PO Box 330867

Nashville, TN 37203

Phone Toll Free (Voice/TDD): 1-(800)-545-HEAR

Phone (Voice/TDD): 1-(615)-627-2724

Fax: 1-(615)-627-2728

Website: <http://www.earfoundation.org/>

### EarInfo.com

Locate a hearing professional in your area to get the expert help you need. Practical information for the care and maintenance of your hearing aids. Up-to-date news in

hearing health and research.

Website: <http://www.earinfo.com/index.php/>

### Florida Association of Speech-Language Pathologists and Audiologists

*The Mission of FLASHA is to serve the needs of Audiologists and Speech-Language Pathologists in the State of Florida by providing support, opportunities for professional growth, and public awareness and advocacy of issues related to the highest quality care for the individuals they serve.*

222 South Westmonte Drive, #101  
Altamonte Springs, FL 32715-0127  
Phone: 1-(800)-243-3574  
Fax: 1-(407)-774-6440  
Website: [www.flasha.org/](http://www.flasha.org/)

### Florida Association of the Deaf

*The FAD is an organization that promotes Deaf, Hard of Hearing, and Late Deafened Floridians to interact with each other as well as with the hearing community, legislature and agencies/organizations serving Deaf, Hard of Hearing, and Late Deafened citizens. We help you to get the most from your lifestyle. FAD functions as the state organization to promote the well-being of an individual.*

5107 14th Street West  
Bradenton, FL 34207  
Phone: 1-(941)-758-2539 V/TTY  
Fax: 1-(941)-758-3564  
Website: [www.fadcentral.org/](http://www.fadcentral.org/)

### Florida Coordinating Council for the Deaf and Hard of Hearing

*The FCCDHH Council strives to be the primary resource for persons seeking assistance with hearing loss issues in Florida.*

4052 Esplanade Way, Bin #A06  
Tallahassee, FL 32399-1707  
Voice: 1-(850)-245-4913  
Toll Free Voice: 1-(866)-602-3275  
TTY: 1-(850)-245-4914  
Toll Free TTY: 1-(866)-602-3276  
E-Mail: [info@fccdhh.org/](mailto:info@fccdhh.org/)  
Website: [www.fccdhh.org/](http://www.fccdhh.org/)

### Florida Deaf Service Center

*DSCA was established to: improve the quality of life of deaf, hard of hearing and late deafened individuals by promoting the well being of the service delivery system for this target population in the State of Florida; promote the development of and continued*

*service capabilities of Deaf Service Centers (DSCs) in the State of Florida; advocate for specific legislative proposals and regulations that will assist deaf, hard of hearing and late deafened individuals in obtaining equal access to all Federal, State, County, and local services that are available to general population in the State of Florida; and educate the various communities in Florida about Deaf Service Centers.*

Website: <http://www.flfldsca.org/>

Florida Dog Guides, FTD Inc.

PO Box 20662

Bradenton, FL 34204

Phone: 1-(941)-748-8245

Florida Outreach Project for Children and Young Adults Who Are Deaf-Blind

*The Florida Outreach Project for Children and Young Adults Who Are Deaf-Blind is committed to promoting educational practice that leads to the full participation of people who are deaf-blind as active members of the community. This is accomplished through person-centered approaches focused on building the capacity of local teams and fostering self-determination of the individual.*

P.O. Box 100234

Gainesville FL 32610-0234

Phone: 1-(352)-846-2757

Toll Free: 1-(800)-667-4052

TTY: 1-(352)-846-2759

Fax: 1-(352)-846-0941

E-Mail: [shelly.voelker@mbi.ufl.edu](mailto:shelly.voelker@mbi.ufl.edu)

Website: [www.deafblind.ufl.edu/](http://www.deafblind.ufl.edu/)

Florida Registry of Interpreters for the Deaf

*FRID administers two written and performance tests for interpreters in the community and educational settings. Florida RID is the leader in setting the standard for educational interpreters by promulgating a Code of Ethics for those professionals. And, FRID provides at least 5 scholarships to its members each year for the following: the written RID test, the RID CI and CT performance tests, as well RID's CDI, OTC, and SC: L, the Florida EIE test and the Florida QA test.*

P.O. Box 451988

Sunrise, FL 33345-1988

Dade County E-Mail: [sdsgibson@bigfoot.com](mailto:sdsgibson@bigfoot.com)

Website: <http://www.fridcentral.com/>

Florida Relay Services (See: *Florida Telecommunications Relay, Inc.*)

## Florida School of the Deaf and Blind

*The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.*

207 North San Marco Avenue

St. Augustine, FL 32084

Phone: 1-(904)-827-2200

Fax: 1-(904)-827-2222

Toll Free: 1-(800)-344-3732

Website: <http://www.fsdb.k12.fl.us/>

## Florida Telecommunications Relay, Inc.

*Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).*

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Creole)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

## Gallaudet University

*Gallaudet University offers undergraduate liberal arts education, career development, and graduate programs for deaf, hard of hearing, and hearing students. The University also conducts research on the history, language, and culture of deaf people.*

800 Florida Avenue NE

Washington, DC 20002

Phone: 1-(202)-651-5050

Fax: 1-(202)-651-5704

Website: [www.gallaudet.edu/](http://www.gallaudet.edu/)

## Hands and Voices

*Hands & Voices is a nationwide non-profit organization dedicated to supporting families and their children who are deaf or hard of hearing, as well as the professionals who serve them.*

P.O. Box 371926  
Denver, CO 80237  
Phone: 1-(303)-300-9763  
Toll Free: 1-(866)-422-0422  
E-Mail: [parentadvocate@handsandvoices.org/](mailto:parentadvocate@handsandvoices.org/)  
Website: [www.handsandvoices.org/](http://www.handsandvoices.org/)

### **Handspeak**

*Handspeak is a subscription-based website, consisting of American Sign Language (ASL) online dictionary, lessons and resources, including Baby Sign, International Sign Language, Emoticon + Bodicon (facial expression + body language), gesture, manual alphabet (fingerspelling) and numeral, Sign storytelling and art.*

Jolanta Lapiak  
NSCAD University  
5163 Duke Street  
Halifax, NS B3J3J6  
Website: <http://www.handspeak.com/>

### **Hear Now**

*Hear Now is a national non-profit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the United States.*

The Starkey Hearing Foundation  
6700 Washington Avenue South  
Eden Prairie, MN 55344  
Toll Free: 1-(800)-521-5247  
Website: [www.sotheworldmayhear.org/hearnow/](http://www.sotheworldmayhear.org/hearnow/)

### **Hearing and Speech Helpline**

*Information on speech, hearing, and language disabilities. Referrals to ASHA certified clinics. Database of information on listening devices. Sponsored by American Speech Language and Hearing Assn.*

American Speech-Language-Hearing Association  
Attn: Action Center  
10801 Rockville Pike  
Rockville, MD 20852  
Voice: 1-(800)-638-8255

TDD: 1-(800)-638-8255  
E-Mail: [actioncenter@asha.org/](mailto:actioncenter@asha.org/)  
Website: <http://www.asha.org/>

### Hands on Video Relay Services, Inc.

*Hands On Video Relay Services, Inc. (HOVRS) provides a new communication tool that allows the Deaf and Hard-of-Hearing community to communicate effectively and naturally with the hearing world through American Sign Language (ASL). HOVRS uses the Internet to provide an audio/video link to a qualified, certified Video Interpreter (VI) who interprets between the visual language of ASL and the auditory language of a hearing person.*

Toll Free: 1-(877)-467-4877 English  
Toll Free: 1-(877)-467-4875 Spanish  
Customer Care Voice: 1-(877)-885-3172  
Customer Care TTY: 1-(877)-885-4976  
Customer Care E-Mail: [help@hovrs.com](mailto:help@hovrs.com)  
Website: [https://secure.hovrs.com/VRS\\_SSL/hovrs.aspx/](https://secure.hovrs.com/VRS_SSL/hovrs.aspx/)

### Hearing Loss Association of America

*The Hearing Loss Association of America is the nation's largest organization for people with hearing loss. The Hearing Loss Association of America exists to open the world of communication for people with hearing loss through information, education, advocacy and support.*

7910 Woodmont Avenue, Suite #1200  
Bethesda, MD 20814  
Phone: 1-(301)-657-2248 V-TTY  
Fax: 1-(301)-913-9413  
Website: [www.shhh.org/](http://www.shhh.org/)

### Helen Keller National Center for Deaf-Blind Youths and Adults

*Center's mission is to enable each person who is deaf-blind to live and work in his or her community of choice.*

141 Middle Neck Road  
Sands Point, NY 11050-1218  
Phone: 1-(516)-944-8900 V/TTY  
Fax: 1-(516)-944-8637  
E-Mail Information: [hkncnod@aol.com/](mailto:hkncnod@aol.com)  
Website: [www.hknc.org/](http://www.hknc.org/)

### Hearing, Speech and Deafness Center

*The Center is a nationally recognized leader in hearing and speech services.*

1625 19th Avenue

Seattle, WA 98122  
Phone: 1-(206)-323-5770 (Voice & TTY)  
E-Mail: [adm@hsdc.org/](mailto:adm@hsdc.org/)  
Website: <http://www.hfdc.org>

**International Deaf Film and Visual Arts Festival**  
*Hosted and coordinated by Hillsborough Community College, The HCC Sign Language Interpretation Program, the HCC American Sign Language Club and the Tampa Deaf Advocacy Network (DAN), the program of performances and films is produced by the Tampa Deaf Advocacy Network. Deaf and hearing movie patrons alike are encouraged to attend the festival. All films and performances are voiced, signed or captioned so that they are accessible to all audiences.*

**Florida Deaf Film Festival**  
11266 W. Hillsborough Avenue, Box # 288  
Tampa FL 33635  
Website: [www.floridadeaffilmfestival.com/](http://www.floridadeaffilmfestival.com/)

**International Hearing Society**  
*The International Hearing Society (IHS), formed in 1951 as a professional organization of hearing aid specialists, promotes and maintains the highest possible standards in the hearing aid field and helps hearing aid specialists expand their knowledge and skills and enhance their performance in service to the hearing-impaired. The Society provides continuing education for hearing aid specialists through meetings, workshops, and educational materials. IHS sponsors a national toll-free Hearing Aid Helpline, which provides referrals to local, qualified hearing aid specialists and information on hearing loss and hearing aids; it is in operation from 10 a.m. to 4 p.m., Monday through Friday. IHS has 56 U.S. and Canadian chapters.*

16880 Middlebelt Road, Suite #4  
Livonia, MI 48154  
Toll Free Hearing Aid Helpline: 1-(800)-521-5247 (Voice)  
Phone: 1-(734)-522-7200  
Fax: 1-(734)-522-0200  
E-Mail: [acmarkey@ihsinfo.org/](mailto:acmarkey@ihsinfo.org/)  
Website: [www.ihsinfo.org/](http://www.ihsinfo.org/)

**Intertribal Deaf Council**  
*The Intertribal Deaf Council (IDC) is believed to be the only North American non-profit organization for Deaf, Deaf-Blind, and Hard of Hearing and Late-Deafened American Indian, Alaska Native, and First Nations individuals and their families. Non-natives who are hearing or deaf, or hearing Natives are also welcome to participate as associate members!*

P.O. Box 7598  
Salem, OR 97303

Website: [intertribaldeaf@aol.com/](mailto:intertribaldeaf@aol.com/)

### John Tracy Clinic

*John Tracy Clinic is a private, non-profit education center whose mission is to offer hope, guidance and encouragement to families of infants and preschool children with hearing losses by providing free, parent-centered services worldwide. The Clinic has over 60 years of expertise in the spoken language option.*

806 West Adams Boulevard  
Los Angeles, California 90007-2505  
Phone: 1-(213)-748-5481  
Fax: 1-(213)-749-1651  
Fax 2: 1-(213)-745-5074  
TTY: 1-(213)-747-2924  
Toll Free: 1-(800)-522-4582  
Website: [www.jtc.org/](http://www.jtc.org/)  
Spanish language Website  
Website: [www.clinicajohntracy.org/](http://www.clinicajohntracy.org/)

### Laurent Clerc-National Deaf Education Center

*Our goal is to provide an academically challenging educational environment for all deaf students in order that they leave school fully equipped to move successfully into college, other forms of postsecondary education, or the workforce, and to become effective participants in and contributors to society. In this context, the term deaf is used to describe children for whom the primary channel of receptive communication is visual.*

800 Florida Avenue NE  
Washington DC 20002  
Phone: 1-(202)-651-5031 V/TTY  
Fax: 1-(202)-651-5636  
Website: <http://clerccenter.gallaudet.edu/>

### League for the Hard of Hearing

*The League for the Hard of Hearing serves infants, adults and children who are deaf and hard of hearing. Their services include rehabilitation and communication therapy.*

2800 West Oakland Park Boulevard, #306  
Oakland Park, FL 33311  
Phone: 1-(954)-731-7200 (Voice & TTY)  
Fax: 1-(954)-485-6336  
Website: [www.lhh.org/](http://www.lhh.org/)

### Listen-Up Web

*The goal is to make this web site a one stop place for information, answers, help, ideas, resources, and anything else related to hearing-impairment.*

E-Mail: [Kay@listen-up.org/](mailto:Kay@listen-up.org/)  
Website: [www.listen-up.org/](http://www.listen-up.org/)

### Marion Downs National Center for Infant Hearing

*The Marion Downs National Center for Infant Hearing is dedicated to the early identification and intervention of hearing loss, which should be available to all infants who are deaf or hard of hearing. The Center provides technical assistance to states who seek to identify hearing loss by 3 months of age, and to provide amplification as early as possible.*

University of Colorado at Boulder  
Department of Speech, Language & Hearing Science  
Campus Box #409  
Boulder, CO 80309-0409  
Website: [www.colorado.edu/slhs/mdnc/](http://www.colorado.edu/slhs/mdnc/)

### My Baby's Hearing

*Babyhearing.org is brought to you by a team of professionals at Boys Town National Research Hospital. We are: Audiologists, Speech-Language Pathologists, Teachers of the Deaf, Geneticists, Doctors and Parents of Deaf and Hard of Hearing Children. Babyhearing.org was created to answer parents' questions about Infant hearing screening and follow up testing; Steps to take after diagnosis of hearing loss; Hearing loss & hearing aids, language & speech; and Parenting issues*

E-Mail: [webmaster@girlsandboystown.org](mailto:webmaster@girlsandboystown.org)  
Website: [www.babyhearing.org/](http://www.babyhearing.org/)

National Asian Deaf Congress  
NADC-USA  
P.O. Box 17583  
San Diego, CA 92177  
Fax: 1-(510)-441-7227  
E-Mail: [president@nadc-usa.org/](mailto:president@nadc-usa.org)  
Website: [http://www.nadc-usa.org/index.html/](http://www.nadc-usa.org/index.html)

### National Association of the Deaf

*The mission of the National Association of the Deaf is to promote, protect, and preserve the rights and quality of life of deaf and hard of hearing individuals in the United States of America.*

8630 Fenton Street, Suite #820  
Silver Spring, MD 20910-3819  
TTY: 1-(301)-587-1789  
Phone: 1-(301)-587-1788 Voice

Fax: 1-(301)-587-1791  
Website: [www.nad.org/](http://www.nad.org/)

Captioned Media Programs  
Toll Free: 1-(800)-237-6213  
TDD: 1-(800)-237-6819  
Website: [www.nad.org/](http://www.nad.org/)

National Black Deaf Advocates, The  
*The National Black deaf Advocates (NBDA) is the oldest and largest consumer organization of deaf and hard of hearing black deaf people in the United States.*  
P.O. Box 1126  
Asheville, NC 28802  
E-Mail: [President@nbda.org/](mailto:President@nbda.org)  
Website: [http://www.nbda.org/index.html/](http://www.nbda.org/index.html)

National Captioning Institute  
1900 Gallows Road, Suite #3000  
Vienna, VA 22182  
Phone: 1-(703)-917-7600 (Voice & TTY)  
Toll Free: 1-(800)-533-9673  
TDD: 1-(800)-321-8337  
E-Mail: [koconnor@ncicap.org/](mailto:koconnor@ncicap.org)  
Website: <http://www.ncicap.org>

National Center for Hearing Assessment and Management  
*Ensuring that all infants and toddlers with hearing loss are identified as early as possible and provided with timely and appropriate audiological, educational, and medical intervention*  
University of Utah  
2880 Old Main Hill  
Logan, Utah 84322  
NCHAM Helpdesk: 1-(435)-797-3584  
Website: [www.infantheating.org/](http://www.infantheating.org/)

National Cued Speech Association  
*Cued Speech is a visual communication system that uses eight handshapes in four different placements near the face in combination with the mouth movements of speech to make the sounds of spoken language look different from each other. The National Cued Speech Association is a non-profit membership organization founded in 1982 to promote and support the effective use of Cued Speech. We raise awareness of Cued*

*Speech and its applications, provide educational services, establish standards for Cued Speech and certify Cued Speech instructors and translators.*

825 East 18th Street

Brooklyn, NY 11230

Toll Free: 1-(800)-459-3529 V/TTY

Website: [www.cuedspeech.org/](http://www.cuedspeech.org/)

### National Deaf Business Institute

*The National Deaf Business Institute's (NDBI) commitment is to advance entrepreneurship by the deaf through education, research and outreach. Through its programs, NDBI aims to help empower the deaf community by increasing the number of deaf-owned businesses and deaf professionals. NDBI was founded in July 2001 with the purpose of helping deaf people of all ages develop skills they can use to start, manage, and grow a successful business or organization. NDBI's vision is to become an organization that will develop and serve a community of deaf business leaders*

E-Mail: [info@ndbi.org/](mailto:info@ndbi.org/)

Website: [http://www.ndbi.org/index.php?option=com\\_frontpage&Itemid=1/](http://www.ndbi.org/index.php?option=com_frontpage&Itemid=1/)

### National Institute on Deafness and Other Communication Disorders (NIDCD)

*The National Institute on Deafness and Other Communication Disorders (NIDCD) is one of the Institutes that comprise the National Institutes of Health (NIH). NIH is the Federal government's focal point for the support of biomedical research. NIH's mission is to uncover new knowledge that will lead to better health for everyone. Simply described, the goal of NIH research is to acquire new knowledge to help prevent, detect, diagnose, and treat disease and disability. NIH is part of the U.S. Department of Health and Human Services.*

National Institutes of Health

31 Center Drive, MSC #2320

Phone: 1-(301)-496-7243

TTY: 1-(301)-402-0252

E-Mail: [nidcdinfo@nidcd.nih.gov/](mailto:nidcdinfo@nidcd.nih.gov/)

Website: [www.nidcd.nih.gov/](http://www.nidcd.nih.gov/)

### National Technical Institute for the Deaf at Rochester Institute of Technology

*Rochester Institute of Technology and the National Technical Institute for the Deaf offer you a career-based education that's affordable with support and access services and a rich campus life.*

52 Lomb Memorial Drive

Rochester, NY 14623

Phone: 1-(585)-475-6700 (Voice/TTY)

Website: [www.ntid.rit.edu/](http://www.ntid.rit.edu/)

### Oberkotter Foundation

*There is information about programs and services for dozens of private option oral deaf education schools on this site. You can find public schools and therapists. You can order free materials for parents, educators, audiologists and speech pathologists, students, and medical professionals. See a list of Training Programs.*

Toll Free: 1-(877)-ORALDEA

Website: [www.oraldeafed.org/](http://www.oraldeafed.org/)

### Postsecondary Education Consortium Center on Deafness

*The Postsecondary Education Consortium (PEC) is a federally-funded project located in the Center on Deafness at The University of Tennessee. It is one of four Postsecondary Education Regional Technical Assistance Centers funded by the US Department of Education. This web site has been developed to assist people in locating information related to postsecondary education and students who are deaf and hard of hearing.*

Claxton Complex #A239

The University of Tennessee

Knoxville, TN 37996-3442

Phone: 1-(865)-974-0607 (V/TDD)

Fax: 1-(865)-974-3522

E-Mail: [pec@utk.edu](mailto:pec@utk.edu)

Website: <http://sunsite.utk.edu/cod/pec/index.html>

### Raising Deaf Kids

*The Deafness and Family Communication Center (DFCC) at the Children's Hospital of Philadelphia gives clinical services for deaf and hard-of-hearing children and teenagers and does research on how hearing loss affects children, teenagers and their families.*

The Children's Hospital of Philadelphia

34th Street and Civic Center Boulevard

Philadelphia, PA 19104

Phone: 1-(215)-590-1000

Website: [www.raisingdeafkids.org/](http://www.raisingdeafkids.org/)

### RAPIDTEXT Voice-to-Text Services

*Transcription Services, Captioning Services and Products and Technology for the hearing impaired. Rapidtext uses its solid technology development foundation to provide customized solutions to its clients that integrate closely into their business strategies. Rapidtext delivers over 100 million lines of transcription or voice-to-text annually to high profile clients worldwide.*

1801 Dove Street, Suite #101

Newport Beach, CA 92660

Phone: 1-(949)-399-9200

E-Mail: [tcinfo@peoplesupport.com](mailto:tcinfo@peoplesupport.com)/  
Website: <http://www.rapidtext.com/index.html>/

Religion (See: *Religious Services for the Deaf*)

Resources Materials and Technology Center for the Deaf and Hard of Hearing

*The Resource Materials & Technology Center for the Deaf and Hard of Hearing (RMTC-D/HH) is a specialized FDLRS center serving teachers of the deaf and hard of hearing throughout the state of Florida. The mission of the RMTC-D/HH is twofold. First, RMTC-D/HH gives teachers of deaf and hard-of-hearing students the technology assistance; training and consultation they need to successfully integrate technology into their classroom routine. Second, RMTC-D/HH serves teachers and interpreters with a lending library of over 1,300 captioned and/or signed videotapes.*

Florida School of the Deaf and Blind

207 North San Marco Avenue  
St. Augustine, FL 32084  
Toll Free: 1-(800)-356-6731  
Website: <http://www.fsdb.k12.fl.us/>

Sign Media

*Sign Media, Inc. is proud to be the world's leading producer of videotaped and text material on American Sign Language and American Deaf Culture.*

4020 Blackburn Lane  
Burtonsville, MD 20866-1167  
Toll Free: 1-(800)-475-4756  
Phone: 1-(301)-421-0268  
Fax: 1-(301)-421-0270  
Website: [www.signmedia.com/](http://www.signmedia.com/)

Sign with Your Baby

*Sign2Me®'s primary focus is the development, production, publication, and distribution of print, video, and multimedia resources to help establish two-way communication between hearing parents and their hearing children through the use of American Sign Language signs.*

12125 Harbour Reach Drive, Suite #D  
Mukilteo, WA 98275  
Phone/TTY: 1-(425)-493-1903  
Fax: 1-(425)-493-1904  
Toll Free Ordering: 1-877-SIGN2ME (1-877-744-6263)  
Website: [www.sign2me.com/](http://www.sign2me.com/)

### Sign Language Associates - Florida

*Provides the Deaf community with easy access to the highest quality interpreting services.*

710 Oakfield Drive, Suite #201

Brandon, FL 33511

Toll Free: 1-(800)-752-7075 V/TTY

Fax: 1-(813)-413-2271

E-Mail: [SLATampaBay@signlanguage.com/](mailto:SLATampaBay@signlanguage.com/)

Website: [www.signlanguage.com/](http://www.signlanguage.com/)

### Sprint IP Relay

*Sprint IP Relay is a service offered to deaf and hard of hearing individuals that allows them to place relay calls over the Internet between locations in the United States (including its territories).*

Toll Free: 1-(800)-SPRINT1

[https://www.sprintip.com/index.jsp/](http://www.sprintip.com/index.jsp/)

### Tampa Bay Academy - Residential Treatment center

*Residential Treatment Center, Residential Treatment for children, depression, family conflicts, abuse, anger, mental health problems, sexual abuse, Deaf children with behavior problems, Psychiatric Treatment, Therapeutic Services.*

Tampa Bay Academy

12012 Boyette Road

Riverview, FL 33569

Phone: 1-(813)-677-6700 (V)

Toll Free: 1-(800)-678-3838 (V)

TTY: 1-(813)-677-2502

Toll Free TTY: 1-(866)-678-3838

E-Mail: [info@tampa.yfcs.com/](mailto:info@tampa.yfcs.com/)

Website: [www.tampabay-academy.com/](http://www.tampabay-academy.com/)

### TDI Online - Telecommunications for the Deaf and Hard of Hearing, Inc.

*Promotes equal access in telecommunications and media for people who are deaf, hard of hearing, late deafened, or deaf blind.*

8630 Fenton Street, #604

Silver Spring, MD 20910

General E-Mail: [info@tdi-online.org/](mailto:info@tdi-online.org/)

Ordering E-Mail: [orders@tdi-online.org/](mailto:orders@tdi-online.org/)

TTY: 1-(301)-589-3006

Fax: 1-(301)-589-3797

Phone: 1-(301)-589-3786

Website: [www.tdi-online.org/](http://www.tdi-online.org/)

### Florida Telecommunications Relay, Inc.

*Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).*

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Creole)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

### TDD Operator Assistance

*For 24-hour, help placing a TTY to TTY call for local, long distance, collect, calling card, third number or other operator-assisted call you may use Operator Services for the Deaf (OSD) by dialing 1-(800)-855-1155. Operator assisted charges would apply.*

Toll Free: 1-(800)-855-1155 charges apply for assistance

*If a TTY user needs Directory Assistance, dial Relay Services at 711. This is a free service.*

Dial: 7-1-1

### USA Deaf Sports Federation

*Its purpose is to foster and regulate uniform rules of competition and provide social outlets for deaf members and their friends; serve as a parent organization of national sports organizations; conduct annual athletic competitions; and assist in the participation of US Teams in international competition.*

102 North Krohn Place

Sioux Falls, SD 57103-1800

TTY: 1-(605)-367-5761

Phone: 1-(605)-367-5760

Fax: 1-(605)-977-6625

E-Mail: [HomeOffice@usdeafsports.org/](mailto:HomeOffice@usdeafsports.org)

Website: [www.usdeafsports.org/](http://www.usdeafsports.org/)

### Web Ear Ring

*A WebRing is a group of several web sites with a common theme and similar content. The Web Ear Ring is a WebRing for the Hearing Impaired Community called the*

*"Audiotech Hearing Impaired Web Ear Ring". This WebRing has been created as a way to surf all the great hearing related sites that exist on the Net*  
Website: [www.hearingcenteronline.com/webring/](http://www.hearingcenteronline.com/webring/)

### Where Do We Go From Hear?

*This web site is dedicated to being the best source of information for families of infants and children diagnosed with a hearing loss and the professionals who work with these individuals.*

E-Mail: [info@gohear.org/](mailto:info@gohear.org/)

Website: [www.gohear.org/](http://www.gohear.org/)

### World Wide Learn

*World Wide Learn is a directory web site, listing institutions and companies providing online education and training. We do not have any information about specific programs or institutions; if you have questions about specific degrees, courses, tuition, delivery, etc.*

1501 17th Avenue SW, Suite #150

Calgary, Alberta, T2T 0E2

Phone: 1-(403)-802-6116

Fax: 1-(403)-802-6112

Website: [www.worldwidelearn.com/language-courses/other-languages.htm/](http://www.worldwidelearn.com/language-courses/other-languages.htm/)

## HEARING AIDS

### National Hearing Aid Helpline

*Obtain a booklet on hearing loss and hearing aids and a list of qualified instrument specialists.*

International Hearing Society

16880 Middlebelt Road, Suite #4

Livonia, MI 48154

Phone: 1-(734)522-7200

Fax: 1-(734)522-0200

Toll Free Helpline: 1-(800)-521-5247

Website: <http://ihsinfo.org/IhsV2/Home/Index.cfm>

## HEARING LOSS ASSOCIATION OF AMERICA

*The Hearing Loss Association of America is the nation's largest organization for people with hearing loss. The Hearing Loss Association of America exists to open the world of communication for people with hearing loss through information, education, advocacy and support.*

7910 Woodmont Avenue, Suite #1200

Bethesda, MD 20814

Phone: 1-(301)-657-2248 V-TTY  
Fax: 1-(301)-913-9413  
Website: [www.shhh.org/](http://www.shhh.org/)

## HEART

### American Heart Association

*Mission is to reduce disabilities and deaths from cardiovascular diseases and strokes, including heart attacks and related disorders, through a strategy that provides reliable information to the public on prevention and treatment.*

7272 Greenville Avenue  
Dallas, Texas 75231  
Toll Free: 1-(800)-242-8721  
Website: <http://www.americanheart.org/>

American Heart Association Inc. - Broward  
6430 NW Fifth Way  
Fort Lauderdale, 33309  
Phone: 1-(954)-772-8100  
Fax: 1-(954)-491-3511  
E-Mail: [wardc@heart.org/](mailto:wardc@heart.org)

American Heart Association Inc. - Miami-Dade  
2600 SW 3rd Avenue, Suite #900  
Miami, FL 33129  
Phone: (305)-856-1449

## HEMOPHILIA

### Florida Hemophilia Association

*The Florida Hemophilia Association (formerly the Florida Chapter of the National Hemophilia Foundation) exists to promote opportunities for improving the quality of life for persons with hemophilia or other bleeding disorders. The ultimate aim is a cure*

18001 Old Cutler Road, Suite #501  
Palmetto Bay, FL 33157  
Toll Free: 1-(888)-880-8330  
E-Mail: [info@floridahemophilia.org/](mailto:info@floridahemophilia.org)  
Website: [www.floridahemophilia.org/](http://www.floridahemophilia.org/)

National Hemophilia Foundation, Inc.

*The National Hemophilia Foundation is dedicated to finding better treatments and cures for bleeding and clotting disorders and to preventing the complications of these disorders through education, advocacy and research.*

116 West 32nd Street, 11th Floor

New York, NY 10001

Phone: 1-(212)-328-3700

Fax: 1-(212)-328-3777

NHF's Information Resource Center

Toll Free: 1-(800)-42-HANDI

Fax: 1-(212)-328-3799

E-Mail: [handi@hemophilia.org/](mailto:handi@hemophilia.org/)

Website: [webmaster@hemophilia.org/](http://webmaster@hemophilia.org/)

## **HENDERSON MENTAL HEALTH CENTER, INC.**

*The Henderson Mental Health Center, Inc. provides mental health care at several locations throughout Broward County. Services include supported employment, crisis intervention, community support, youth and family therapy, psychosocial rehabilitation and residential homes.*

1957 Jackson Street

Hollywood, FL 33020

Phone: 1-(954)-921-2600

Fax: 1-(954)-927-2393

Website: [www.hendersonmhc.org/](http://www.hendersonmhc.org/)

## **HILL-BURTON FREE HOSPITAL CARE PROGRAM**

*Hospital Care for Needy*

Hill Burton Hotline: 1-(800)-638-0742

Website: <http://www.hrsa.gov/hillburton/default.htm/>

### Hill-Burton Obligated Facilities in South Florida

Broward General Medical Center

1600 South Andrews Avenue

Ft Lauderdale, FL 33316

Phone: 1-(954)-355-4400

Comprehensive Care Center

1101 NW 1st Street

Ft Lauderdale, FL 33311

Phone: 1-(954)-463-7313

Jackson Memorial Hospital  
1611 NW 12th Avenue  
Miami, FL 33136  
Phone: (305)-325-7429

**HIV/AIDS** (See: AIDS/HIV)

## **HOME HEALTH CARE**

### **Advance Home Care, Inc.**

*Privately owned, State licensed, certified, insured and bonded home health care agency.*

7400 SW 50 Terrace, Suite #100  
Miami, FL 33155  
Phone: (305)-596-7111  
Fax: (305)-596-2777  
Website: [www.advancehomecare.com](http://www.advancehomecare.com)

### **Caring Associates**

*Private company offering screened and trained nurses will come to the patient's place of residence and provide the services and care needed. Caring Associates, Inc. and Caring Home Care, Inc have been providing quality home care services to residents of Dade, Broward and Palm Beach Counties since 1993.*

15455 W. Dixie Highway  
North Miami Beach, FL 33162  
Phone: (305)-947-7292  
Fax: (305)-947-7568  
Website: <http://www.caringhomecare.com/Default.htm>

### **Catholic Health Services**

*Catholic Health Services offers the South Florida community with two home health agencies: one in Miami-Dade and one in Broward County. Each of the home health care agencies provides care to meet the patients need for comprehensive, affordable alternative in the continuum of healthcare services during an extended illness or following a hospital discharge.*

4790 North State Road 7  
Lauderdale Lakes, FL 33319  
Phone: 1-(954)-484-1515  
Fax: 1-(954)-484-5416  
Website: [www.catholichealthservices.org/en/homehealthcare/](http://www.catholichealthservices.org/en/homehealthcare/)

Griswold Special Care: (305)-662-4488

**Home Health Agency Hotline**

*You can call this number to file a complaint against a facility, a practitioner, or HMO; check a doctor's license, and/or disciplinary history; report Medicaid abuse to the agency; and request an agency publication*

Florida Agency for Health Care Administration

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Home Health Hotline: 1-(800)-962-6014

Website: <http://www.fdhc.state.fl.us/>

Home Health Care Services: (305)-364-2050

**Home Instead Senior Care**

*Provider of comprehensive companionship and home care services for seniors.*

1150 NW 72nd Avenue, Suite #405

Miami, FL 33126

Phone: (786)-845-0888

Website: <http://www.homeinstead.com/364/>

Masada Home Care, Inc: (305)-672-2648

Metro Dade Elderly Services: (305)-576-1667

United Home Care: (305)-477-0440

## **HOMELESS SERVICES**

**Broward Coalition for the Homeless**

*Provides information, education and advocacy for the homeless and networking information for homeless providers.*

1142 NE Sixth Avenue

Fort Lauderdale, FL 33304

Phone: 1-(954)-522-7069

Fax: 1-(954)-522-0689

E-Mail: [lhansenbch@bellsouth.net/](mailto:lhansenbch@bellsouth.net/)

Website: [www.help4homeless.org/](http://www.help4homeless.org/)

**Camillus House**

*Providing Christian hospitality and respect for life through direct services of food, clothing, shelter, addiction counseling, behavioral health and job training, and health care to the poor and homeless of South Florida.*

336 Northwest 5th Street

Miami, Florida 33128

Phone: (305)-374-1065

Fax: (305)-372-1402

E-Mail: [info@camillus.org/](mailto:info@camillus.org/)

Website: <http://www.camillushouse.org/>

**Shelter Locations**

Camillus House Overnight Shelter  
726 NE 1st Avenue  
Miami, FL 33132

Brother Keily Place  
27940 S. Dixie Highway  
Naranja, FL 33032

Brownsville Christian Housing Center  
4700 NW 32nd Avenue  
Miami, FL  
Phone: (305)-638-8300  
Fax: (305)-638-0038

Health Concern Clinic  
336 NW 5th Street  
Miami, FL 33128  
Phone: (305)-577-4840, Ext. #106  
TTY: (305)-400-6246.

Mother Seton Village  
12320 SW 283rd Street  
Homestead, FL 33030

Somerville Residence  
400 NW 3rd Court  
Miami, FL 33128

Catholic Charities of the Archdiocese of Miami - Housing and Shelter Services - New Life Shelter for Homeless Families, Miami, FL  
*Transitional housing for families; supportive services assist in achieving independence and permanent housing.*  
Phone: (305)-573-3333  
E-Mail: [newlife@ccadm.org/](mailto:newlife@ccadm.org/)

Catholic Charities of the Archdiocese of Miami - Providence Place Shelter for Homeless Women and Children, Oakland Park, FL  
*Transitional shelter for homeless women and their children. Supportive services assist in achieving independence and permanent housing.*  
Phone: 1-(954)-568-6610  
E-Mail: [providenceplace@ccadm.org/](mailto:providenceplace@ccadm.org/)

Community Partnership for Homeless  
*Community Partnership for Homeless is a not-for-profit 501(c)(3) approved agency that is the private sector partner of the Miami-Dade County Homeless Trust in administering the Miami-Dade County Homeless Plan.*  
1550 North Miami Avenue  
Miami, Florida 33136  
Phone: (305)-329-3000  
E-Mail: [info@cphi.org/](mailto:info@cphi.org/)  
Website: <http://www.cphi.org/index.asp/>

### Shelters

Chapman Center  
1550 North Miami Avenue  
Miami, FL 33136

South Miami-Dade Center  
28205 SW 125th Avenue  
Homestead, FL 33033

Covenant House Florida Inc.  
*Crisis shelter with 24-hour services to runaway and homeless youth under 21.*

733 Breakers Avenue  
Fort Lauderdale, FL 33304  
Phone: 1-(954)-561-5559  
Fax: 1-(954)-565-6551  
E-Mail: [mission@covenanthousefl.org/](mailto:mission@covenanthousefl.org/)  
Website: [www.covenanthousefl.org/](http://www.covenanthousefl.org/)

### Florida Coalition for the Homeless

*The Florida Coalition for the Homeless is a dynamic organization whose membership and Board of Directors include homeless advocates, service providers, members of the faith-based community, formerly homeless persons, educators, attorneys, mental health professionals and many others statewide who are committed to putting an end to homelessness and improving the conditions of persons living without shelter.*

606 W. 4th Avenue, Suite #12  
Tallahassee, FL 32303  
Phone: 1-(850)-412-0021  
Toll Free: 1-(877)-205-0021  
Fax: 1-(850)-412-0052  
E-Mail: [Freyja.harris@mindspring.com/](mailto:Freyja.harris@mindspring.com/)  
Website: <http://flacoalitionhomeless.com/about.htm>

### Healthcare for the Homeless

*Established through a grant from the Federal Government, the Health Care for the Homeless (HCH) Program has been operated and financially supported by the North Broward Hospital District (NBHD) since 1993. The program offers a wide array of health care and related services to the homeless population at various locations throughout Broward County.*

North Broward Hospital District  
1101 West Broward Boulevard  
Fort Lauderdale, FL  
Phone: 1-(954)-527-6042  
Website: <http://www.browardhealth.org/177.cfm/>

### Miami-Dade County Homeless Assistance

*Persons can access "Outreach, Assessment and Placement" (OAP), services by walking into outreach offices, by calling the published outreach numbers, or through referrals from social service agencies, elected officials, other government offices, religious organizations and law enforcement. There are no restrictions to access the system of care.*

Phone: (305)-375-1490  
Homeless Helpline: (305)-375-CARE (2273)  
Fax: (305)-375-2722

Toll Free: 1-(877)-994-HELP  
E-Mail: [dray@miamidade.gov](mailto:dray@miamidade.gov)  
Website: <http://www.miamidade.gov/homeless/assistance.asp>

### **Miami Rescue Mission**

*Since its founding in 1922, the Miami Rescue Mission has continued to serve "the least, the last and the lost," and give them hope for a better life. Our doors are open 24 hours a day, 365 days a year to provide food, clothing and shelter, along with recovery programs and education for those who want to change their lives.*

2159 NW 1st Court  
Miami, FL 33127  
Phone: (305)-571-2273  
Fax: (305)-571-2244  
Mailing Address:  
Miami Rescue Mission  
P.O. Box 420620  
Miami, FL 33242-0620  
E-Mail: [info@caringplace.org/](mailto:info@caringplace.org)  
Website: <http://www.miamirescuemission.com/>

**Center for Men**  
*Program for Single Homeless Men.*  
2020 NW 1st Avenue  
Miami, FL 33127  
Phone: (305)-571-2211  
Fax: (305)-571-2253

**Center for Women & Children**  
*Emergency and Residential Care.*  
2250 NW 1st Avenue  
Phone: (305)-571-2250

**Community Activity Center**  
*Designed with the needs of the youth of today, our Community Activity Center hosts a variety of programs, from basketball to study hall.*  
2025 NW 1st Avenue  
Miami, FL  
Phone: (305)-572-2025

Jeffrey A. Tew Education Center  
*Computer Technology, Education, and Career.*  
2010 NW 1st Avenue  
Miami, FL 33127  
Phone: (305)-571-2243

Industrial Division  
*Includes Our Donation Center and Stores.*  
2159 NW 1st Court  
Miami, FL 33127  
Phone: (305)-573-6340

Bargain Barn & Bargain Barn Plus  
*Thrift Stores.*  
2233 NW 1st Court  
Miami, FL 33127  
Phone: (305)-571-2217

Woman's Place, A  
*A drop-in Center for Homeless Women.*  
227 NE 17th Street  
Miami, Florida 33132  
Phone: (305)-379-2673  
Fax: (305)-374-0027

## **HOPE CENTER**

*Hope Center is a non-profit, nonsectarian organization providing residential and day training programs for individuals with developmental disabilities. Their services include a multi-tiered residential program, survival education, vocational training and community-based employment.*

666 SW 4th Street  
Miami, FL 33130  
Phone: (305)-545-7572  
Fax: (305)-325-0382  
E-Mail: [info@hopecenterhc.org/](mailto:info@hopecenterhc.org/)  
Sheltered Workshop: (305)-545-7572, Ext. #237  
Supported Employment: (305)-545-7572, Ext. #242  
Residential Services: (305)-545-7572, Ext. #224  
Website: <http://hopecenterhc.org/>

## **HORSES AND THE HANDICAPPED**

## Guide Horse Foundation, The

*The mission is to provide a safe, cost-effective and reliable mobility alternative for visually impaired people. The Guide Horse Foundation is committed to delivering Guide Horses at no cost to the blind, relying on un-paid volunteers and charitable donations to pay all travel and housing expenses for the blind handler's on-site training.*

P. O. Box 511

Kittrell, NC 27544

Phone: 1-(252)-433-8448

E-Mail: [info@guidehorse.com/](mailto:info@guidehorse.com/)

Website: <http://www.guidehorse.org/contact.htm>

## Horses and the Handicapped of South Florida, Inc.

*Horses and the Handicapped of South Florida, Inc. is a nonprofit organization dedicated to providing effective therapeutic horseback riding and equine activities for children and adults with physical, mental, and emotional difficulties.*

P.O. Box 273542

Boca Raton, FL 33427

Phone: 1-(561)-989-9462

Fax: 1-(954)-974-6119

Website: [www.handhmagic.org/](http://www.handhmagic.org/)

## HOSPICE

### Catholic Hospice

*Catholic Hospice offers responsive, quality end-of-life care to people of all ages and faiths throughout Miami-Dade and Monroe counties, Florida. We invite you find out more about hospice. Call 24 hours a day/7 days a week.*

Website: [www.catholichospice.org/](http://www.catholichospice.org/)

### Miami Lakes

14875 NW 77th Avenue, Suite #100

Miami, FL 33014

Phone: (305)-822-2380

Fax: (305)-824-0665

### South Miami

9415 SW 72nd Street, Suite #111

Miami, FL 33173

Phone: (305)-822-2380

Fax: (305)-824-0665

### Douglas Gardens Hospice, Inc.

*Douglas Gardens Hospice, Inc. is a not-for-profit affiliate of the Miami Jewish Home & Hospital for the Aged, the largest, most comprehensive, non-sectarian, geriatric healthcare center in the Southeast U.S., and is dedicated to providing quality, compassionate end-of-life care and services for terminal patients and families of all faiths in Miami-Dade and Monroe Counties. Hospice care is a covered benefit of Medicare, Medicaid and many insurance programs. Patients who meet the admission criteria cannot be denied Hospice care and services due to their inability to pay.*

5200 NE 2nd Avenue

Miami, FL 33137

Phone: (305)-762-3883

Fax: (305)-762-1558

E-Mail: [mgetz@mjhha.org/](mailto:mgetz@mjhha.org/)

Website: <http://www.douglasgardenshospice.org/index.html/>

### HospiceCare of Southeast Florida

*HospiceCare of Southeast Florida, Inc. provides a special way of caring for patients facing end of life decisions. A medically directed program, hospice is designed to improve a patient's quality of life and help alleviate the family's distress by providing efficient loving care, eliminating pain, and easing the overall emotional, spiritual, social and economic stress of the knowledge of impending death. The program's interdisciplinary team of professionals and volunteers work closely with the family during the illness, and through the bereavement period which could be up to one year.*

1200 NW 78th Avenue, Suite #101

Miami, FL 33126

Phone: (305)-599-7755

Fax: (305)-599-3588

E-Mail: [miami-dade@hospicecareflorida.org/](mailto:miami-dade@hospicecareflorida.org/)

Website: <http://www.hospicecareflorida.org/contact-miami-florida.html/>

### Vitas Hospice

*Headquartered in Miami, Florida, VITAS (pronounced VEE-tahs) operates 41 hospice programs in 16 states, including Florida.*

100 South Biscayne Boulevard, Suite #1500

Miami, FL 33131

Phone: (305)-374-4143

Toll Free: 1-(800)-93-VITAS

Website: <http://www.vitas.com/>

### North Dade

16800 NW 2nd Avenue, 4th Floor

North Miami Beach, FL 33169  
Phone: (305)-654-3718  
Toll Free: 1-(866)-30-VITAS

South Dade  
18001 Old Cutler Road, Suite #454  
Palmetto Bay, FL 33157  
Phone: (786)-573-1379  
Toll Free: 1-(800)-93-VITAS

### Children Hospice International

*Children's Hospice International (CHI), a non-profit organization, was founded in 1983 to: Promote hospice support through pediatric care facilities; Encourage the inclusion of children in existing and developing hospice, palliative, and home care programs; and Include the hospice perspectives in all areas of pediatric care, education, and the public arena. CHI provides education, training and technical assistance to those who care for children with life-threatening conditions and their families.*

901 North Pitt Street, Suite #230  
Alexandria, VA 22314  
Phone: 1-(704)-684-0330  
Toll Free: 1-(800)-2-4-CHILD  
E-Mail: [info@chionline.org/](mailto:info@chionline.org/)  
Website: <http://www.chionline.org/whoweare/>

### National Hospice and Palliative Care Organization

*Advocates recognition and protection of individual rights at the end of life, including living wills and durable powers of attorney.*

1700 Diagonal Road, Suite #625  
Alexandria, Virginia 22314  
Telephone: 1-(703)-837-1500  
Toll Free Help Line: 1-(800)-658-8898  
Toll Free Help Line in Spanish: 1-(877)-658-8896  
Fax: 1-(703)-837-1233  
E-Mail: [caringinfo@nhpco.org/](mailto:caringinfo@nhpco.org/)  
Website: [www.caringinfo.org/](http://www.caringinfo.org/)

## HOSPITALS

Aventura Hospital  
*Aventura Hospital and Medical Center is a 407-bed acute care medical/surgical facility, providing award-winning inpatient and outpatient diagnostic, medical, surgical and*

*cancer services to the communities of northeast Miami-Dade and southeast Broward counties since 1965.*

20900 Biscayne Boulevard

Phone: (305)-682-7000

Website: [www.aventurahospital.com](http://www.aventurahospital.com)

### Baptist Hospital of Miami

*Baptist Health South Florida is the largest not-for-profit health care organization in the region. Affiliates of the Baptist Health include Baptist Hospital of Miami, Baptist Children's Hospital, South Miami Hospital, Homestead Hospital, Mariners Hospital, Doctors Hospital and Baptist Cardiac & Vascular Institute. Baptist Health also offers a variety of health care services, such as outpatient diagnostic and treatment facilities and home health care.*

8900 SW 88th Street

Miami, Florida 33176

Phone: (305)-596-1960

Fax: (305)-598-5989

Website:

<http://www.baptisthealth.net/bhs/en/frontdoor/0,2196,3150,00.html/>

### Baptist Hospital of Miami – Miami Lakes

14701 NW 77 Avenue

Miami, FL 33014

Phone: (786)-662-0700

### Hialeah Hospital

*Inpatient and Outpatient care. Insurance(s) accepted: Medicaid, Medicare and Private Insurance.*

651 E. 25th Street

Hialeah, Florida 33013

Phone: (305)-835-4666

Fax: (305)-835-4252

### Jackson Memorial Hospital

*Jackson Memorial Hospital is an accredited, non-profit, tertiary care hospital and the major teaching facility for the University of Miami Leonard M. Miller School of Medicine. With more than 1,550 licensed beds, Jackson Memorial Hospital is a referral center, a magnet for medical research, and home to Ryder Trauma Center - the only adult and pediatric Level 1 trauma center in Miami-Dade County.*

Main Operator: (305)-585-1111

TDD: (305)-585-7794

Appointments: (305)-585-6000

Crisis Intervention: (305)-355-7777  
Emergency Room: (305)-585-6901  
Mental Health Information: (305)-355-8234  
Ryder Trauma Center: (305)-585-1152  
Website: [www.jhsmiami.org/default.cfm/](http://www.jhsmiami.org/default.cfm/)

### **Jackson North Medical Center**

*Jackson North Medical Center is a 382-bed acute care center located in North Miami Beach serving the residents of north Miami-Dade County. The center offers a variety of services including 24-hour adult and pediatric emergency care, maternity, orthopedics, surgery, psychiatry and inpatient and outpatient rehabilitation. It is also home to specialized centers including the Wound Care Center, Center for Mental Health and the Pain & Spine Institute.*

160 NW 170th Street  
North Miami Beach, Florida 33169  
Phone: (305)-651-1100  
Website: [www.jhsmiami.org/default.cfm/](http://www.jhsmiami.org/default.cfm/)

### **Holtz Children's Hospital**

*Holtz Children's Hospital has served the community since 1918. Holtz has 254 licensed beds on the University of Miami/Jackson Memorial Medical Center campus, which is among the largest teaching hospitals and research centers in the country. Holtz provides pediatric care in all specialties.*

1611 NW 12th Avenue  
East Tower, Suite #6006  
Miami, FL 33136-1096  
Phone: (305)-585-6549  
Website: <http://www.jhsmiami.org/landing.cfm?id=154>

### **Mercy Hospital**

*Inpatient and outpatient medical care. Pharmaceuticals. Food and transportation vouchers. Home health care. Case management. Utility assistance. AIDS insurance continuance program. Insurance(s) accepted; Medicaid, Medicare, Ryan White and Private Insurance.*

3663 South Miami Avenue  
Miami, Florida 33133  
Phone: (305)-854-4400  
Fax: (305)-854-5019

### **Miami Children's Hospital**

*Miami Children's Hospital has more than 600 attending physicians and over 130 pediatric sub-specialists. The 275-bed hospital is renowned for excellence in all aspects*

*of pediatric medicine. Over the years, Miami Children's has established itself as world leader in medical education and is home to the largest pediatric teaching program in the southeastern United States.*

3100 SW 62nd Avenue  
Miami, Florida 33155  
Phone: (305)-666-6511  
Toll Free: 1-(800)-432-6837  
Physician referral: 1-(888)-MCH-DOCS  
E-Mail: [info@mch.com/](mailto:info@mch.com/)  
Website: <http://www.mch.com/index.asp>

### Miami Jewish Home & Hospital for the Aged

*Welcome to the Miami Jewish Home & Hospital for the Aged, the largest, most comprehensive not-for-profit, non-sectarian, geriatric healthcare center in the Southeast U.S. MJHHA offers a full menu of residential and community-based services, including skilled nursing care, Alzheimer's care, assisted & independent senior living, rehabilitation, adult day care, home care, hospice, mental health services and case management. The Miami Jewish Home and Hospital for the Aged is dedicated to enhancing the independence and quality of life for frail, elderly, or special needs adults, by helping them remain in their homes for as long as medically and socially possible.*

Phone: (305)-751-8626  
Fax: (305)-754-4530  
Website: <http://www.douglasgardens.com/index.html>

### Veterans Administration Hospital

*Inpatient and Outpatient care, HIV/AIDS services and programs, Dental implants, Psychiatric care.*  
1201 NW 16th Street  
Miami, Florida 33125  
Phone: (305)-324-4455  
Fax: (305)-324-3380

## **HOTLINES (See: Crisis Hotlines)**

## **HOUSING**

### Habitat for Humanity Miami

*Habitat for Humanity is an ecumenical, Christian ministry whose purpose is to build homes and communities in partnership with low-income families within Greater Miami*  
Website: <http://www.miamihabitat.org/index.html>

### HUD Housing Discrimination Hotline

Toll Free: 1-(800)-669-9777

**Metro-Miami Action Plan Trust**

*The Metro-Miami Action Plan Trust is committed to addressing the socio-economic disparity of Miami-Dade County's Black community by advocating and coordinating initiatives and programs for the benefit of the community-at-large.*

Biscayne Building, Mezzanine #106

19 West Flagler Street

Miami, Florida 33130

Phone: (305)-372-7600

Fax: (305)-579-3699

Website: <http://www.miamidade.gov/mmap/>

**Miami-Dade Housing Agency**

*Application for and assistance with public housing, Section 8 rental housing and homebuying.*

1401 NW 7th Street

Miami, Florida 33125

Phone: (305)-644-5100

E-Mail: [MDHA@miamidade.gov/](mailto:MDHA@miamidade.gov)

Website: <http://www.miamidade.gov/housing/contact.asp/>

MDHA ADA Coordination: (305)-644-5187

Fraud Hotline: (305)-644-5302

TDD/TTY: (305)-644-5343

MDHA Housing Applicant & Leasing Center

2925 NW 18th Avenue

Miami, FL 33142

Phone: (305)-638-6464

TDD: (305)-638-6014

MDHA Waiting List Status: (305)-644-5111

MDHA Private Rental Housing/Section 8

2103 Coral Way

Miami, FL 33145

Main: (305)-250-5250

Customer Service: (305)-250-5232

MDHA Section 8 Homeownership: (305)-250-5108

MDHA Landlord Outreach Service Unit: (305)-250-5054

MDHA Shelter Plus Care Program: (305)-250-4449

#### **Miami-Dade County Housing Finance Authority**

*The Housing Finance Authority of Miami-Dade County, Florida is a public body created under the laws of the State of Florida. The Authority was created to address a housing shortage in the County by stimulating the construction and rehabilitation of housing.*

25 W. Flagler Street, Room #950

Miami, FL 33130

Phone: (305)-372-7990

Website: [http://www.miamidade.gov/hfa/hfa\\_about\\_us.asp](http://www.miamidade.gov/hfa/hfa_about_us.asp)

#### **National Accessible Apartment Clearinghouse**

*NAAC maintains the ONLY national database of accessible apartments, with a registration of more than 80,000 units in 50 states. It's a vital resource for the disabled community and an excellent vehicle for apartment owners and managers to effectively market their accessible apartments and reach their target audience. No fee.*

4300 Wilson Boulevard, #400

Arlington, VA 22203

Toll Free: 1-(800)-421-1221

Fax: 1-(703)-248-9440

Website: [clearinghouse@naahq.org/](mailto:clearinghouse@naahq.org/)

## **HOUSING COUNSELING**

#### **HUD Approved Housing Counseling Agencies**

Acorn Housing

1380 West Flagler Street, Suite #C

Miami, Florida 33135

Phone: (305)-631-9002

Fax: (305)-631-9050

E-Mail: [jcastigarrabia@acornhousing.org/](mailto:jcastigarrabia@acornhousing.org/)

Website: [www.acornhousing.org/](http://www.acornhousing.org/)

AI Ansar CDC

5245 NW 7th Avenue

Miami, Florida 33127

Phone: (305)-757-8741  
Fax: (305)-757-9768  
E-Mail: [mikalth@earthlink.net/](mailto:mikalth@earthlink.net/)

Brownsville CDC  
4520 NW 27th Avenue, Suite #3  
Miami, Florida 33142  
Phone: (305)-636-2046  
Fax: (305)-636-2047  
E-Mail: [rellovett@bellsouth.net/](mailto:rellovett@bellsouth.net/)

CCCS of the Midwest  
11755 Biscayne Boulevard, Suite #303  
North Miami, Florida 33181-3155  
Phone: (305)-893-6191  
Toll Free: 1-(800)-355-2227  
Fax: (305)-626-0490  
E-Mail: [izunzunegui@cccservices.com/](mailto:izunzunegui@cccservices.com/)  
Website: [www.cccservices.com/home.asp/](http://www.cccservices.com/home.asp/)

CCCS of the Midwest  
3800 SW 137th Avenue  
Miami, Florida 33175  
Phone: (305)-480-1700  
Toll Free: 1-(800)-355-2227  
Fax: (305)-480-1715  
E-Mail: [izunzunegui@cccservices.com/](mailto:izunzunegui@cccservices.com/)  
Website: [www.cccservices.com/home.asp/](http://www.cccservices.com/home.asp/)

Centurion Community Development Center, Inc.  
4015 NW 17th Avenue  
Miami, Florida 33142  
Phone: (305)-638-9700  
Fax: (305)-638-3212  
E-Mail: [churchadmin@ceworship.org/](mailto:churchadmin@ceworship.org/)

Cuban American National Council, Inc.  
1223 SW 4th Street  
Miami, Florida 33135

Phone: (305)-642-3484  
Fax: (305)-541-9275  
E-Mail: [kcrain@cnc.org/](mailto:kcrain@cnc.org/)

Greater Miami Neighborhoods, Inc.  
300 NW 12th Avenue  
Miami, Florida 33128  
Phone: (305)-324-5505-107  
Fax: (305)-324-5506  
E-Mail: [krodriguez@greatermiami.org/](mailto:krodriguez@greatermiami.org/)  
Website: [www.greatermiami.org/](http://www.greatermiami.org/)

The Life and Learning Center  
18800 NW 2nd Avenue, # 204  
Miami Gardens, Florida 33169  
Phone: (305)-690-4391  
Toll Free: 1-(866)-690-4690  
E-Mail: [betbsys7@aol.com/](mailto:betbsys7@aol.com/)

Miami Dade Neighborhood Housing Services, Inc.  
181 NE 82nd Street  
Miami, Florida 33138  
Phone: (305)-751-5511, Ext. #223  
Fax: (305)-751-2228  
E-Mail: [marcw@mdnhs.org/](mailto:marcw@mdnhs.org/)  
Website: [www.mdnhs.org/](http://www.mdnhs.org/)

Miami-Dade Affordable Housing Foundation, Inc.  
19 West Flagler Street, Suite #311  
Miami, Florida 33130  
Phone: (305)-351-5405  
Fax: (305)-675-8312  
E-Mail: [denesej99@yahoo.com/](mailto:denesej99@yahoo.com/)  
Website: [www.nidonline.org/](http://www.nidonline.org/)

NID-HCA Casseus  
18425 NW 2nd Avenue, Suite #400  
Miami Garden, Florida 33169

Phone: (305)-651-8877  
Fax: (305)-999-9570  
E-Mail: [cassemoniq@aol.com/](mailto:cassemoniq@aol.com/)  
Website: [www.nidonline.org/](http://www.nidonline.org/)

NID-HCA S. Johnson  
9425 Sunset Drive, Suite #136  
Miami, Florida 33173  
Phone: (786)-318-7588  
Fax: (305)-574-0120  
E-Mail: [steffyerealtist@msn.com/](mailto:steffyerealtist@msn.com)  
Website: [www.nidonline.org/](http://www.nidonline.org/)

Opa-Locka Community Development Corporation  
490 Opa-Locka Boulevard, Suite #20  
Opa-Locka, Florida 33054  
Phone: (305)-687-3545-239  
Fax: (305)-685-9650  
E-Mail: [stephanie@olcdc.org/](mailto:stephanie@olcdc.org)  
Website: [www.olcdc.org/](http://www.olcdc.org/)

Saint John Community Development Corporation  
1324 NW 3rd Avenue  
Miami, Florida 33136  
Phone: (305)-372-0682  
Fax: (305)-381-9574  
E-Mail: [dalexander@stjohncdc.org/](mailto:dalexander@stjohncdc.org)  
Website: [www.stjohncdc.org/](http://www.stjohncdc.org/)

South Florida Board of Realtprs  
610 NW 183rd Street, Suite #206  
Miami, Florida 33169  
Phone: (305)-653-3580  
Fax: (305)-653-8242  
E-Mail: [steffye@msn.com/](mailto:steffye@msn.com)

Universal Truth Community Development Corporation  
21310 NW 37th Avenue  
Miami Gardens, Florida 33056

Phone: (305)-624-4991  
Fax: (305)-627-9068  
E-Mail: [cdc-blossomingrose@utruthcenter.org/](mailto:cdc-blossomingrose@utruthcenter.org/)  
Website: [www.utcdc.org/](http://www.utcdc.org/)

Vision to Victory Destination Home  
13230 NW 7th Avenue  
N. Miami, Florida 33168  
Phone: (305)-691-3464  
Fax: (305)-953-8327  
E-Mail: [hesterlinehall@aol.com/](mailto:hesterlinehall@aol.com/)

## **HOUSE OF HOPE**

*National House of Hope is a non-denominational, not-for-profit organization established to serve as a catalyst to the development of a network of Houses of Hope, a Christian residential program for troubled boys and girls ages 14-17, across the country.*

P.O. Box 560503  
Orlando, FL 32856  
Phone: 1-(407)-843-8686  
Fax: 1-(407)-422-3816  
E-Mail: [houseofhopesara@aol.com/](mailto:houseofhopesara@aol.com/)  
Website: [www.nationalhouseofhope.org/](http://www.nationalhouseofhope.org/)

## **HOUSING AND URBAN DEVELOPMENT** (See: *U.S. Department of Housing and Urban Development*)

## **HOUSING AUTHORITY** (See: *Miami-Dade Housing Agency*)

## **HOUSING DISCRIMINATION HOTLINE**

Toll Free: 1-(800)-669-9777

## **HUMAN GROWTH FOUNDATION**

*The Human Growth Foundation is a voluntary, non-profit organization whose mission is to help children and adults with disorders of growth and growth hormone through research, education, support, and advocacy. The Foundation is dedicated to helping medical science to better understand the process of growth. It is composed of concerned parents and friends of children, and adults, with growth problems; and, interested health professionals.*

997 Glen Cove Avenue, Suite #5

Glen Head, NY 11545

Phone: 1-(800)-451-6434

Fax: 1-(516)-671-4055  
E-Mail: [hgf1@hgfound.org/](mailto:hgf1@hgfound.org/)  
Website: <http://www.hgfound.org/>

## **HUMAN RELATIONS COMMISSION (See: Florida Commission on Human Relations and Employment)**

### **HUNGER HOTLINE**

*The majority of the Hotline calls, however, are from individuals in need of assistance. Walking the middle ground between referral service and crisis counseling, the Hotline makes every effort to provide its callers with whatever it is they may need, be it the phone number to a food stamp office, a listing of local food pantries, or simply a compassionate ear.*

505 Eighth Avenue, Suite #2100  
New York, NY 10018

National Hunger Hotline: 1-(866)-3-HUNGRY  
Website: [http://www.worldhungeryear.org/comm\\_conn/hotline\\_info.asp](http://www.worldhungeryear.org/comm_conn/hotline_info.asp)

### **HUNTINGTON'S DISEASE SOCIETY OF AMERICA**

*The society is dedicated to finding a cure for Huntington's disease, providing support and services for those living with the disease, and educating the families, the public and health care professionals about it.*

158 West 29th Street, 7th Floor  
New York, NY 10001  
Toll Free: 1-(800)-345-4372  
E-Mail: [hdsainfo@hdsa.org/](mailto:hdsainfo@hdsa.org/)  
Website: <http://hdsa.org/>

### **IBM SUPPORT CENTER FOR PERSONS WITH DISABILITIES**

*This report helps to identify products which may assist disabled individuals in accessing IBM Personal Computers and the IBM Personal System/2 family of products.*

P.O. Box 2150  
Atlanta, GA 30301-2150  
Toll Free Voice: 1-(800)-426-2133  
Toll Free TDD: 1-(800)-284-9482  
Website: <http://www.skepticfiles.org/md001/mobility.htm>

### **IMMIGRATION**

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Program/Children's Village

*Shelter care and child welfare services for unaccompanied undocumented immigrant children who have been determined by the Office of Refugee Resettlement not to have lawful immigration status in the U.S. Minors placed at UMP remain in the custody of the Office of Refugee Resettlement.*

Phone: (305)-380-0141  
E-Mail: [ump@ccadm.org/](mailto:ump@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Refugee Program**

*Children born in other countries, and who have received special “unaccompanied refugee minor” classification from the US government, are placed in licensed foster homes. They attend local schools and are provided with a full array of services.*

700 S. Royal Poinciana Boulevard  
Miami Springs, FL 33166  
Phone: (305)-883-3383  
E-Mail: [urmp@ccadm.org/](mailto:urmp@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Haitian Guardian Program**

*Assists Haitian immigrants and newly arrived entrants living in low-socio-economic areas to become more self-sufficient and adapt to life in the U.S. Linkages to other community services are established. The program is offered in English and Creole.*

Pierre Toussaint Haitian Center  
130 NE 62nd Street  
Miami, FL 33138  
Phone: (305)-759-3050  
E-Mail: [pierretoussaint@ccadm.org/](mailto:pierretoussaint@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Haitian Family Services**

*Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.*

Pierre Toussaint Haitian Center  
130 NE 62nd Street  
Miami, FL 33138  
Phone: (305)-759-3050  
E-Mail: [pierretoussaint@ccadm.org/](mailto:pierretoussaint@ccadm.org/)

**Catholic Charities of the Archdiocese of Miami - Refugee Resettlement Services**

*Newly arrived refugees receive community orientation, job placement assistance, and case management. Program staff is available to offer guidance on all aspects of a new arrival's adjustment and facilitate use of community resources.*

700 S. Royal Poinciana Boulevard

Miami Springs, FL 33166  
Phone: (305)-883-4555  
E-Mail: [refugee@ccadm.org/](mailto:refugee@ccadm.org/)

### Citizenship and Immigration Services

*On March 1, 2003, service and benefit functions of the U.S. Immigration and Naturalization Service (INS) transitioned into the Department of Homeland Security (DHS) as the U.S. Citizenship and Immigration Services (USCIS). USCIS is responsible for the administration of immigration and naturalization adjudication functions and establishing immigration services policies and priorities.*

National Customer Service: 1-(800)-375-5283  
TTY: 1-(800)-767-1833  
E-Mail: [uscis.webmaster@dhs.gov/](mailto:uscis.webmaster@dhs.gov/)

Florida - Miami District Office  
7880 Biscayne Boulevard  
Miami, Florida 33138

### Florida - Miami Asylum Office

*The Asylum Office in Miami has jurisdiction over the State of Florida, the Commonwealth of Puerto Rico, and the United States Virgin Islands.*  
77 SE 5th Street, 3rd Floor  
Miami, FL 33131

Cuban American National Council, Inc.  
1225 SW 4th Street  
Miami, Florida 33135  
Phone: (305)-642-3484  
Phone: (305)-642-9122

### Florida Immigrant Advocacy Center

*Florida Immigrant Advocacy Center (FIAC) is a not-for-profit legal assistance organization dedicated to protecting and promoting the basic human rights of immigrants of all nationalities at the local, state and national levels.*

3000 Biscayne Boulevard, Suite #400  
Miami, FL 33137  
Phone: (305)-573-1106  
Fax: (305)-576-6273  
E-Mail: [privera@fiacfla.org/](mailto:privera@fiacfla.org/)  
Website: <http://www.fiacfla.org/contact.php>

Refugee Health Assessment  
Miami-Dade County Health Department  
2742 SW 8th Street, Suite #15  
Miami, Florida  
Phone: (305)-643-7300  
Website: <http://www.dadehealth.org/refugee/REFUGEEintro.asp>

## IMMUNE DEFICIENCY FOUNDATION

*The Immune Deficiency Foundation (IDF) is the national non-profit health organization dedicated to improving the diagnosis and treatment of primary immune deficiency diseases through research and education.*

40 West Chesapeake Avenue, Suite #308  
Towson, MD 21204  
Toll Free Hotline: 1-(800)-296-4433  
E-Mail: [df@primaryimmune.org/](mailto:df@primaryimmune.org/)  
Website: <http://www.primaryimmune.org/idf.htm/>

## IMMUNOLOGY: ALLERGIC DISORDERS

### Allergy & Asthma Network/Mothers of Asthmatics

*AANMA is a national nonprofit network of families whose desire is to overcome, not cope with, allergies and asthma. The shortest route to that goal is knowledge - that's why AANMA produces the most accurate, timely, practical, and livable alternatives to suffering. Take an online course to learn more about asthma and allergies.*

2751 Prosperity Avenue, Suite #150  
Fairfax, VA 22031  
Toll Free: 1-(800)-878-4403  
Fax: 1-(703)-573-7794  
Website: <http://www.aanma.org/breatherville.htm>

### American Academy of Allergy & Immunology

*The AAAAI has more than 6,300 members, making it the largest professional medical specialty organization in the United States, representing allergists, clinical immunologists, allied health professionals, and others with a special interest in treating and researching diseases such as allergic rhinitis, asthma, atopic dermatitis/eczema, and anaphylaxis. The AAAAI Web site provides many resources for patients and for healthcare professionals.*

555 East Wells Street, Suite #1100  
Milwaukee, WI 53202-3823  
Phone: 1-(414)-272-6071  
Patient Information and Physician Referral Line: 1-(800)-822-2762  
E-Mail: [info@aaaai.org/](mailto:info@aaaai.org/)

Website: <http://www.aaaai.org/>

### American Diabetic Association

*The American Diabetes Association is the nation's leading nonprofit health organization providing diabetes research, information and advocacy. Founded in 1940, the American Diabetes Association conducts programs in all 50 states and the District of Columbia, reaching hundreds of communities. ADA representatives at the National Call Center are your personal guides to information on diabetes, as well as ADA programs and events. Over the last year, more than 350,000 people contacted us with questions and concerns, or to seek support or direction regarding diabetes and its management.*

ATTN: National Call Center

1701 North Beauregard Street  
Alexandria, VA 22311

Toll Free Help Line: 1-(800)-DIABETES

Toll Free Help Line: 1-(800)-342-2383

E-Mail in English: [AskADA@diabetes.org/](mailto:AskADA@diabetes.org/)

E-Mail in Spanish: [Preguntas@diabetes.org/](mailto:Preguntas@diabetes.org/)

Website: <http://www.diabetes.org/home.jsp>

### Asthma & Allergy Foundation of America

*AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality of life for people with asthma and allergies; and funds research grants for both asthma and allergies.*

1233 20th Street NW, Suite #402

Washington, DC 20036

Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

Website: [http://www\\_aaafa.org/](http://www_aaafa.org/)

### Chronic Fatigue and Immune Dysfunction Syndrome Association

*The CFIDS Association of America is the largest and most active charitable organization dedicated to conquering chronic fatigue syndrome (CFS), which is also known as chronic fatigue and immune dysfunction syndrome (CFIDS).*

P.O. Box 220398

Charlotte, NC 28222-0398

Phone: 1-(704)-365-2343

Website: [www.CFIDS.org/](http://www.CFIDS.org/)

### Food Allergy & Anaphylaxis Network

*Leader in food allergy and anaphylaxis awareness and the issues surrounding this disease; public awareness, to provide advocacy and education, and to advance research on behalf of all those affected by food allergies and anaphylaxis; conducts seminars and training sessions on food allergy and anaphylaxis for patients, school*

*staff, government officials, health professionals, restaurant and industry leaders, and other policy makers; supports and participates in research studies focusing on the epidemiology of food allergy; publishes several newsletters and provides books, booklets, videos, and other products designed to educate about food allergy.*

11781 Lee Jackson Highway, Suite #160

Fairfax, VA 22033

Toll Free: 1-(800)-929-4040

Fax: 1-(703)-691-2713

E-Mail: [faan@foodallergy.org/](mailto:faan@foodallergy.org/)

Website: <http://www.foodallergy.org/about.html>

### Immune Deficiency Foundation

*The Immune Deficiency Foundation (IDF) is the national non-profit health organization dedicated to improving the diagnosis and treatment of primary immune deficiency diseases through research and education.*

40 West Chesapeake Avenue, Suite #308

Towson, MD 21204

Toll Free Hotline: 1-(800)-296-4433

E-Mail: [df@primaryimmune.org/](mailto:df@primaryimmune.org/)

Website: [http://www.primaryimmune.org/idf.htm/](http://www.primaryimmune.org/idf.htm)

### National Jewish National Jewish Medical and Research Center

*National Jewish Medical and Research Center is known worldwide for treatment of patients with respiratory, immune and allergic disorders. National Jewish has no formal ties to any religious or quasi-religious institution and is ranked the #1 respiratory hospital in the nation.*

1400 Jackson Street

Denver, CO 80206

Phone: 1-(303)-388-4461

Toll Free Lung Line: 1-(800)-222-LUNG (5864)

E-Mail: <http://www.njc.org/contact/lung/email.aspx/>

Website: <http://www.njc.org/>

## IMPOTENCE

### Impotence Information Center

P.O. Box 9

Minneapolis, MN 55440

Toll Free: 1-(800)-843-4315

UrologyHealth.org

*A patient education site written and reviewed by urology experts in partnership with the The American Urological Association.*

Website: <http://www.urologyhealth.org/index.cfm/>

Impotence Institute of America  
119 South Ruth Street  
Maryville, TN 37803  
Phone: 1-(865)-379-2154  
Toll Free: 1-(800)-669-1603  
E-Mail: [iwatenn@aol.com/](mailto:iwatenn@aol.com)  
Website: [www.impotenceworld.org/](http://www.impotenceworld.org/)

## INDEPENDENT LIVING FACILITIES

### Center for Independent Living Of Broward

*The Center for Independent Living of Broward is a non-profit organization whose mission is to offer assistance to people with disabilities in fulfilling the goals of independence and self sufficiency. Services include: Information and Referral, Peer Support, Advocacy, Assistive Devices/Technology, Housing Solutions, Employment Solutions, Independent Living Skills.*

8857 W. McNab Road  
Tamarac, FL 3321  
Phone: 1-(954)-722-6400  
Fax: 1-(954)-722-9801  
E-Mail: [cilb@cilbroward.org/](mailto:cilb@cilbroward.org)  
Website: [www.cilbroward.org/](http://www.cilbroward.org/)

### Center for Independent Living of South Florida

*The South Florida Center for Independent Living provides direct services to individuals with disabilities such as job placement, pre-employment skills, independent living skill training, transition services, social/recreational activities, peer support, housing, internship placement for undergraduates and a loan closet.*

6660 Biscayne Boulevard, First Floor  
Miami, FL 33132  
Phone: (305)-751-8025  
Fax: (305)-751-8944  
Website: [www.soflacil.org/](http://www.soflacil.org/)

### Florida Independent Living Council, Inc.

*FILC's purpose is to promote independent living opportunities for persons with disabilities throughout the state of Florida. This includes the promotion of a direct service philosophy that is consumer controlled and directed.*

1018 Thomasville Road, Suite #100A  
Tallahassee, FL 32303  
Phone: 1-(850)-488-5624 Voice/TTY  
Toll Free: 1-(877)-822-1993  
Fax: 1-(850)-488-5881  
E-Mail: [filc@polaris.net/](mailto:filc@polaris.net/)  
Website: <http://www.flailc.org/index.htm>

### Miami Jewish Home & Hospital for the Aged

*MJHHA offers a full menu of residential and community-based services, including skilled nursing care, Alzheimer's care, assisted & independent senior living, rehabilitation, adult day care, home care, hospice, mental health services and case management.*

Douglass Gardens  
5100 NE 2nd Avenue  
Miami, FL 33137  
Phone: (305)-762-1500  
Phone: (305)-232-LIFE (5433)  
Website: <http://www.douglasgardens.com/>

## INFORMATION

Directory Assistance Dial: 4-1-1 (Charge call)

### Disabled Online

*Disabled Online is a place for people to interact, learn, and grow using the resources provided by the website. Contains information on: Arts & Entertainment; Camps; Employment; Government; Home Living; Legal; Medical; Recreational Equipment; Recreational Resources; Shopping; Sporting Events & Sports; Travel.*

Website: <http://www.disabledonline.com/>

Information for 800 Numbers: 1-(800)-555-1212

Miami-Dade County Government Information Dial: 3-1-1

## INSURANCE

### Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-487-2717  
Fax: 1-(850)-922-6964  
Toll Free: 1-(888)-419-3456  
Website: <http://www.fdhc.state.fl.us/>

#### Florida Department of Financial Services

*To find out Accounting and Auditing; Consumer Services; Funeral, Cemetery and Consumer Services; State Fire Marshal; Unclaimed Property; Violations of the Florida Insurance Code; Workers' Compensation.*

200 East Gaines Street  
Tallahassee, Florida 32399  
Phone: 1-(850)-413-5555  
Consumer Helpline: 1-(800)-342-2762  
Fraud Hotline: 1-(800)-378-0445  
Website: <http://www.fldfs.com/>

#### Florida KidCare

*Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18, with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.*

Mail: PO Box 980  
Tallahassee, FL 32302-0980  
4052 Bald Cypress Way, Bin #A-06  
Tallahassee, Florida 32399-1723  
Phone: 1-(850)-245-4200  
Toll Free: 1-(888)-540-5437  
TTY: 1-(877)-316-8748  
Website: <http://www.floridakidcare.org/index.html>

Health Maintenance Organization Hotline: 1-(800)-226-1062

#### Serving Health Insurance Needs of Elders (SHINE)

*SHINE provides educational materials and free unbiased insurance counseling to Florida elders, caregivers and family members. Our goal is to help elders understand and receive the health insurance coverage they need through Medicare, Medicaid,*

*Prescription Assistance, Long-Term Care Planning & Insurance, and other health care issues.*

Department of Elder Affairs  
4040 Esplanade Way, Suite #325  
Tallahassee, FL 32399-7000  
Toll Free: 1-(800)-963-5337  
Phone: 1-(850)-414-2000 Long Distance  
Fax: 1-(850)-414-2002  
E-Mail: [information@elderaffairs.org/](mailto:information@elderaffairs.org/)  
Website: <http://www.floridashine.org/index.html>

## **INTERNATIONAL DYSLEXIA ASSOCIATION**

*The International Dyslexia Association (IDA) is a non-profit organization dedicated to helping individuals with dyslexia, their families and the communities that support them. IDA focuses its resources in four major areas: information and referral services, research, advocacy and direct services to professionals in the field of learning disabilities.*

40 York Road, 4th Floor  
Baltimore, MD 21204-5202  
Phone: 1-(410)-296-0232  
Fax: 1-(410)-321-5069  
Voice Message Requests for Information: 1-(800)-ABCD123  
Website: [www.interdys.org/](http://www.interdys.org/)

## **INTERNATIONAL HEARING SOCIETY**

*The International Hearing Society (IHS), formed in 1951 as a professional organization of hearing aid specialists, promotes and maintains the highest possible standards in the hearing aid field and helps hearing aid specialists expand their knowledge and skills and enhance their performance in service to the hearing-impaired. The Society provides continuing education for hearing aid specialists through meetings, workshops, and educational materials. IHS sponsors a national toll-free Hearing Aid Helpline, which provides referrals to local, qualified hearing aid specialists and information on hearing loss and hearing aids; it is in operation from 10 a.m. to 4 p.m., Monday through Friday. IHS has 56 U.S. and Canadian chapters.*

16880 Middlebelt Road, Suite #4  
Livonia, MI 48154  
Toll Free Hearing Aid Helpline: 1-(800)-521-5247 (Voice)  
Phone: 1-(734)-522-7200  
Fax: 1-(734)-522-0200  
E-Mail: [acmarkey@ihsinfo.org/](mailto:acmarkey@ihsinfo.org/)  
Website: [www.ihsinfo.org/](http://www.ihsinfo.org/)

## INTERNATIONAL RETT SYNDROME ASSOCIATION

*The International Rett Syndrome Association is the only organization dedicated to providing families with the latest medical information, aggressively funding the most promising research, offering meaningful support, and raising public awareness and advocating for those living with the neurological disorder called Rett syndrome*

9121 Piscataway Road, Suite #2-B

Clinton, MD 20735

Toll Free: 1-(800)-818-7388

E-Mail: [admin@rettsyndrome.org/](mailto:admin@rettsyndrome.org/)

Website: <http://www.rettsyndrome.org/index.asp>

## INTERPRETER SERVICES

### Barry University

*The Office of Disability Services offers interactive workshops on the use of American Sign Language.*

11300 NE Second Avenue

Miami Shores, Florida 33161-6695

Phone: (305)-899-3000

Toll Free: 1-(800)-756-6000

E-Mail: [dmichelin@mail.barry.edu/](mailto:dmichelin@mail.barry.edu)

Website: <http://www.barry.edu/highlights/americansignlanguage.htm/>

### Deaf Services Bureau, Inc.

*Deaf Services Bureau, Inc. (DSB) is a non-profit social services agency that has been serving the Deaf and Hard of Hearing communities for over 27 years. Today the agency continues to be the only one in the area that provides comprehensive services to the Hearing Impaired community through its linguistically and culturally adequate staff. The majority of clients that served are families.*

1250 NW 7th Street, #207

Miami, FL 33125

Voice/TTY: (305)-560-2866

TTY Message: (305)-560-2779

E-Mail: [deafsvc@bellsouth.net/](mailto:deafsvc@bellsouth.net)

Website: <http://www.deafservicesbureauinc.com/index.htm/>

### Jackson Health System

*Creole and Spanish interpreters are available 24 hours a day, seven days a week, to facilitate communication in person and via telephone between our healthcare personnel and non-English-speaking patients. They also provide sign language interpreters through contracted agencies for our deaf/hard-of-hearing patients. Additionally, Deaf*

*Talk, an audio-visual conferencing interpreting system, is available in the Emergency Care Center and Labor & Delivery units.*

1611 NW 12th Avenue

Miami, FL 33136-1096

Phone: (305)-585-6316

Fax: (305)-585-5927

E-Mail: [smartinez@um-jmh.org/](mailto:smartinez@um-jmh.org/)

Website: <http://www.jhsmiami.org/body.cfm?id=9255/>

*The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

P.O. Box 6080

Morgantown, WV 26506-6080

Toll Free: 1-(800)-526-7234

Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403

Phone: 1-(304)-293-7186

Fax: 1-(304)-293-5407

Website: <http://www.jan.wvu.edu/>

### **Miami-Dade County Public Schools**

*The Division of Special Education provides services and programs for students with diverse needs. The role of the educational sign language interpreter is to facilitate communication between a person who is deaf and deaf students and others including teachers, parents other school staff and students in educational environments.*

Office of Special Education and Psychological Services

1500 Biscayne Boulevard, Suite #407

Miami, Florida 33132

Phone: (305)-995-1721

Fax: (305)-995-2053

Website:

<http://ese.dadeschools.net/finley/Sign%20Language%20Interpreters/index.htm/>

### **JEFF INDUSTRIES**

*A not for profit organization offering assistance and job training for those with severe mental illness. Jeff Industries Inc. offers a Multidimensional Supported Employment Continuum for Adults with severe and persistent mental illnesses. Ed Venture Charter*

*School, a project of Jeff Industries, offers a School to Work program for at risk ESE youth.*

115 East Coast Avenue  
Hypoluxo, FL 33462  
Phone: 1-(561)-582-0650  
Fax: 1-(561)-582-0692  
Website: <http://www.jeffindustries.org/>

## **JEWISH ASSOCIATION FOR RESIDENTIAL CARE**

*The Jewish Association for Residential Care (JARC), located in Boca Raton, Florida provides group homes, apartments and vocational training for adults with developmental disabilities and strives to assist each individual to become all he or she is capable of being.*

21160 95th Avenue South  
Boca Raton, FL 33428  
Phone: 1-(561)-558-2550  
Fax: 1-(561)-487-7840  
Website: [www.jarcgrouphomesfl.org/](http://www.jarcgrouphomesfl.org/)

## **JEWISH COMMUNITY SERVICES OF SOUTH FLORIDA, INC.**

*JCS is social service agency serving more than 33,000 clients annually. The four focus areas of JCS include Behavioral Health Services, Kosher Food Service, Rehabilitation and Employment Services and Senior Adult Services, including Senior Kosher Meals on Wheels - offering the community a vast array of services and programs.*

735 NE 125th Street  
North Miami, FL 33161  
Phone: (305)-899-1587  
Fax: (305)-899-9964  
Information/Referral: (305)-576-6550  
Website: [www.jewishcommunityservices.org/](http://www.jewishcommunityservices.org/)

## **JOB ACCOMMODATION NETWORK**

*The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

PO Box 6080  
Morgantown, WV 26506-6080  
Toll Free: 1-(800)-526-7234  
Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403  
Phone: 1-(304)-293-7186  
Fax: 1-(304)-293-5407  
Website: <http://www.jan.wvu.edu/>

## **JOHN TRACY CLINIC**

*John Tracy Clinic is a private, non-profit education center offering hope, guidance and encouragement to families of infants and preschool children with hearing losses by providing free, parent-centered services worldwide. Parent Distance Education / Correspondence Courses and Summer Sessions for families of young deaf children ages birth to 5 years. A special course is available for parents of preschool deaf-blind children.*

806 West Adams Boulevard  
Los Angeles, California 90007-2505  
Phone: 1-(213)-748-5481  
Fax: 1-(213)-749-1651  
Fax 2: 1-(213)-745-5074  
TTY: 1-(213)-747-2924  
Toll Free in US: 1-(800)-522-4582  
Website: <http://www.jtc.org/>

## **JUVENILE DIABETES FOUNDATION INTERNATIONAL**

*The Juvenile Diabetes Research Foundation International is the world's leading nonprofit, nongovernmental funder of diabetes research -- dedicated to finding a cure for juvenile diabetes.*

120 Wall Street, 19th Floor  
New York, NY 10005  
Toll Free: 1-(800)-533-2873  
E-Mail: [info@jdrf.org/](mailto:info@jdrf.org/)  
Website: [www.jdrf.org/](http://www.jdrf.org/)

## **KIDNEY DISEASE**

### **American Association of Kidney Patients**

*The American Association of Kidney Patients (AAKP) is a national non-profit organization founded by kidney patients for kidney patients. We strive to educate and improve the health and well-being of chronic kidney disease (CKD) patients, those on hemodialysis, peritoneal dialysis and transplant recipients.*

3505 E. Frontage Road, Suite #315  
Tampa, FL  
Phone: 1-(800)-749-2257  
Fax: 1-(813)-636-8122

E-Mail: [info@aakp.org/](mailto:info@aakp.org/)  
Website: <http://www.aakp.org/>

### National Kidney Foundation

*The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.*

30 E. 33rd Street, Suite #1100  
New York, NY 10016  
Toll Free: 1-(800)-622-9010  
E-Mail: [info@kidney.org/](mailto:info@kidney.org/)  
Website: <http://www.kidney.org/>

### National Kidney Foundation of Florida, Inc.

*The NKF of Florida is one of 48 affiliates of the National Kidney Foundation, a not-for-profit, tax-exempt, national voluntary health agency. The NKF of Florida is a vital resource for kidney patients and their families - helping them learn how to cope with the physical and psychological aspects of the disease and providing them with hope for the future.*

1040 Woodcock Road, Suite #119  
Orlando, FL 32803-3510  
Phone: 1-(800)-927-9659  
Website: <http://www.kidney.org/site/index.cfm?ch=204>

### American Kidney Fund, Inc.

*The American Kidney Fund is our nation's #1 source of direct financial assistance to kidney patients, and is a leader in providing education to those with and at risk for kidney disease.*

6110 Executive Boulevard, Suite #1010  
Rockville, MD 20852  
Help Line in English: 1-(800)-638-8299  
Help Line in Spanish: 1-(866)-300-2900  
E-Mail: [helpline@kidneyfund.org/](mailto:helpline@kidneyfund.org/)  
Website: <http://www.kidneyfund.org/index.asp>

## KINETIC CONCEPTS INTERNATIONAL, INC.

*Kinetic Concepts, Inc. (KCI) is a global medical technology company with leadership positions in advanced wound care and therapeutic surfaces.*

KCI Medical Canada, Inc.  
95 Topflight Drive  
Mississauga, Ontario

L5S 1Y1  
Canada  
Phone: +1-(905)-565-7187  
Toll Free: 1-(800)-668-5403  
Fax: +1-(905)-565-7270  
E-Mail: [infocanada@kci-medical.com/](mailto:infocanada@kci-medical.com/)  
Website: <http://www.kci-medical.com/kci/corporate/>

## LEAGUE FOR THE HARD OF HEARING

*The League for the Hard of Hearing serves infants, adults and children who are deaf and hard of hearing. Their services include rehabilitation and communication therapy.*  
2800 West Oakland Park Boulevard, #306  
Oakland Park, FL 33311  
Phone: 1-(954)-731-7200  
Fax: 1-(954)-485-6336  
Website: [www.lhh.org/](http://www.lhh.org/)

## LEARNING DISABILITIES

### The Council for Exceptional Children

*The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.*

1110 North Glebe Road, Suite #300  
Arlington, VA 22201  
Phone: 1-(703)-620-3660  
TTY: 1-(866)-915-5000  
Fax: 1-(703)-264-9494  
E-Mail: [service@cec.sped.org/](mailto:service@cec.sped.org/)  
Website: [www.cec.sped.org/](http://www.cec.sped.org/)

### LD OnLine.org

*LD OnLine.org is the world's leading web site on learning disabilities and ADHD, serving more than 250,000 parents, teachers, and other professionals each month. LD OnLine seeks to help children and adults reach their full potential by providing accurate and up-to-date information and advice about learning disabilities and ADHD. The site features hundreds of helpful articles, monthly columns by noted experts, first person essays, children's writing and artwork, a comprehensive resource guide, very active forums, and a Yellow Pages referral directory of professionals, schools, and products.*

WETA Public Television  
2775 S. Quincy Street  
Arlington, VA 22206  
Fax: 1-(703)-998-2060  
Website: <http://www.Idonline.org/>

Learning Disabilities Association of America  
*Advocates on behalf of persons with learning disabilities and supports research into the causes of learning disabilities.*  
4156 Library Road  
Pittsburgh, PA 15234  
Phone: 1-(412)-341-1515  
Fax: 1-(412)-344-0224  
E-Mail: [info@ldamerica.org/](mailto:info@ldamerica.org)  
Website: <http://www.LDAmerica.org/>

Learning Disabilities Association of Florida (Ldaf)  
331 East Henry Street  
Punta Gorda, FL 33950  
Phone: 1-(941)-637-8957

International Dyslexia Association, The  
*The International Dyslexia Association (IDA) is a non-profit organization dedicated to helping individuals with dyslexia, their families and the communities that support them. IDA is the oldest learning disabilities organization in the nation.*  
40 York Road, 4th Floor  
Baltimore, MD 21204-5202  
Phone: 1-(410)-296-0232  
Fax: 1-(410)-321-5069  
Toll Free Voice Message Requests for Information: 1-(800)-ABCD123  
Website: <http://www.interdys.org/>

## LEGAL/LEGAL AID

Action Disability Clinics, Inc.  
*Specializes in Social Security Law, Offers Free Initial Consultation, No fee unless they get you benefits.*  
441 NE 3rd Avenue  
Ft. Lauderdale, FL 33301  
Phone: 1-(954)-327-8093  
Fax: 1-(954)-763-6064

### Advocacy Center for Persons with Disabilities

*The Advocacy Center for Persons with Disabilities, Inc., is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.*

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Website: <http://www.advocacycenter.org/index.html>

### American Civil Liberties Union of Florida

*The American Civil Liberties Union of Florida is freedom's watchdog, working daily in the courts, legislatures and communities to defend individual rights and personal freedoms guaranteed by the Constitution and the Bill of Rights.*

4500 Biscayne Boulevard, Suite #340

Miami, FL 33137

Phone: 1-(786)-363-2700

E-Mail: [aclufl@aclufl.org/](mailto:aclufl@aclufl.org/)

Website: [www.aclufl.org/](http://www.aclufl.org/)

### American Civil Liberties Union of Florida Greater Miami Chapter

Phone: (305)-858-2926

E-Mail: [carlene@dranoff2piano.org/](mailto:carlene@dranoff2piano.org/)

### Florida Agency for Workforce Innovation – Legal Rights

*Agency for Workforce Innovation is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information, early learning, alien certification and school readiness. Whether you are an employer, job seeker or parent, you will find important and useful information.*

107 East Madison Street

Caldwell Building

Tallahassee, Florida 32399-4120

Phone: 1-(850)-245-7105

Fax: 1-(850)-921-3223

Website: <http://www.floridajobs.org>

### Florida Bar - Attorney Referral Service of Florida

*The Florida Bar, with more than 80,000 members, is the statewide professional and regulatory organization for lawyers.*

651 East Jefferson Street

Tallahassee, FL 32399-2300

Phone: 1-(850)-561-5600

Toll Free: 1-(800)-342-8011

Concerns: (305)-371-2220

Website: <http://www.floridabar.org/tfb/flabarwe.nsf>

### Florida Immigrant Advocacy Center

*Florida Immigrant Advocacy Center (FIAC) is a not-for-profit legal assistance organization dedicated to protecting and promoting the basic human rights of immigrants of all nationalities at the local, state and national levels.*

3000 Biscayne Boulevard, Suite #400

Miami, FL 33137

Phone: (305)-573-1106

Fax: (305)-576-6273

E-Mail: [privera@fiacfla.org/](mailto:privera@fiacfla.org)

Website: <http://www.fiacfla.org/contact.php>

### Legal Aid Society of Dade County Bar Association

123 NW 1st Avenue

Miami, FL 33128

Phone: (305)-579-5733

Website: [www.DadeCountyBar.org/](http://www.DadeCountyBar.org/)

### Project (Domestic Violence)

175 NW First Avenue, 2nd Floor

Miami, FL 33128

Phone: (305)-349-6013

### Miami Beach Domestic Violence Unit

1100 Washington Avenue, 3rd Floor

Miami Beach, FL 33139

Phone: (305)-673-7426

### Homestead Domestic Violence Unit

28905 S. Federal Highway

Homestead, FL 33189

Phone: (305)-247-9562

Florida City Domestic Violence Unit  
19200 SW 380th Street, #B-39  
Florida City, FL 33034  
Phone: 1-(305)-247-9562

**Legal Services of Greater Miami, Inc.**

*Free services to low-income clients in civil legal matters. Special Services for People With HIV/AIDS: housing and employment discrimination, estate planning, custodial arrangements for children of HIV+ parents, consumer and landlord-tenant rent cases.*  
3000 Biscayne Boulevard, Suite #500  
Miami, FL 33137  
Phone: (305)-576-0080  
Website: [www.lsgmi.org/](http://www.lsgmi.org/)

Caribbean Boulevard Office  
10720 Caribbean Boulevard, Suite #400  
Miami, FL 33189  
Phone: (305)-232-9680

Florida City Office  
1600 NW 6th Court  
Florida City, FL 33034  
Phone: 1-(305)-576-0080

Miami Worker's Center  
6127 NW 7th Avenue  
Miami, FL 33127  
Phone: (305)-576-0080

Hialeah Office  
300 East First Avenue, Room #109  
Hialeah, FL 33010  
Phone: (305)-576-0080

Miami-Dade County State Attorney  
Main Office  
Felony Prosecutions & Administration  
E.R. Graham Building  
1350 NW 12th Avenue

Miami, FL 33136-2111  
Phone: (305)-547-0100  
Website: <http://miamisao.com/index.html/>

Branch Offices

Joseph Caleb Center  
5400 NW 22nd Avenue  
Miami, FL 33142  
Phone: (305)-636-2240

Miami Beach Office  
1130 Washington Avenue  
Miami Beach, FL 33139  
Phone: (305)-535-4210

North Dade  
15555 Biscayne Boulevard  
Miami, FL 33160  
Phone: (305)-354-8725

South Dade  
10710 SW 211th Street  
Miami, FL 33189  
Phone: (305)-234-1430

Child Support Enforcement  
100 S. Biscayne Boulevard, #3100  
Miami, FL 33131  
Phone: (305)-530-2600

County Court/Misdemeanor  
Civic Park Plaza  
1469 NW 13th Terrace  
Miami, FL 33125  
Phone: (305)-324-2900

Courthouse Center  
Domestic Violence Unit  
175 NW 1st Avenue

Miami, FL 33128  
Phone: (305)-349-5830

Juvenile Division  
3302 NW 27th Avenue  
Miami, FL 33142  
Phone: (305)-637-1300

Orlowitz-Lee Children's Advocacy Center  
"Kristi House"  
1265 NW 12th Avenue  
Miami, FL 33136  
Phone: (305)-547-6800

### **Florida Institutional Legal Services, Inc.**

*Florida Institutional Legal Services, Inc. is a not-for-profit organization with the mission of providing civil legal assistance to people incarcerated in Florida's state prisons, county jails and mental health facilities. Due to our limited size and resources, as well as the enormous demand for assistance, we focus our efforts on systemic reform and impact litigation.*

1010-B NW 8th Avenue  
Gainesville, FL 32601  
Phone: 1-(352)-375-2494  
E-Mail: [fils@bellsouth.net/](mailto:fils@bellsouth.net/)

### **LEUKEMIA AND LYMPHOMA SOCIETY**

*The Leukemia & Lymphoma Society is the world's largest voluntary health organization dedicated to funding blood cancer research, education, and patient services.*

1311 Mamaroneck Avenue  
White Plains, NY 10605  
Phone: 1-(914)-949-5213  
Fax: 1-(914)-949-6691  
Website: [http://www.leukemia-lymphoma.org/hm\\_lls](http://www.leukemia-lymphoma.org/hm_lls)

The Southern Florida Chapter  
3325 Hollywood Boulevard, Suite #400  
Hollywood, FL 33021  
Phone: (954)-961-3234  
Fax: (954)-961-7376

### **LEUKODYSTROPHY**

### **United Dystrophy Foundation**

*The ULF maintains a 24 hour hotline to provide support to families of those with leukodystrophies, offering advice on both medical aspects of the diseases as well as on how to cope. The ULF provides educational resources on the leukodystrophies.*

2304 Highland Drive

Sycamore, Illinois 60178

Hotline: 1-(800)-728-5483

Fax: 1-(815)-895-2432

E-Mail: [office@ulf.org/](mailto:office@ulf.org/)

Website: <http://www.ulf.org/index.html>

## **LIBRARIES**

### **Florida Division of Blind Services**

*The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.*

401 NW 2nd Avenue, Room #S-714

Miami, FL 33128

Phone: (305)-377-5339

Fax: (305)-377-5691

Immediate Help: 1-(800)-342-1828

Rehabilitation Center: 1-(800)-741-3826

Website: [www.fl doe.org/](http://www.fl doe.org/)

### **Library of Congress**

Braille & Talking Book Library

Bureau of the Blind and Talking Books

Toll Free: 1-(800)-226-6075

### **Library of Congress**

*National Library Service for the Blind and Physically Handicapped, The Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.*

Washington, DC 20011

Phone: 1-(202)-707-5100

Toll Free: 1-(888)-NLS-READ

Toll Free: 1-(888)-657-7323 to connect to a local library

TDD: 1-(202)-707-0744  
Fax: 1-(202)-707-0712  
E-Mail: [nls@loc.gov/](mailto:nls@loc.gov/)  
Website: <http://www.loc.gov/nls/index.html/>

Library, North Dade Regional Library  
2455 NW 183rd Street  
Miami Gardens, FL 33056  
Phone: (305)-625-6424  
TDD: (305)-375-2878

Library Project LEAD  
*Literacy for Every Adult in Dade.*  
101 West Flagler Street  
Miami, FL  
Phone: (305)-375-5323

Library Services for the Homebound  
2455 NW 183rd Street  
Miami Gardens, FL 33056  
Phone: (305)-474-7251

Library Talking Books Program  
2455 NW 183rd Street  
Miami Gardens, FL 33056  
Phone: (305)-751-8687  
Toll Free: 1-(800)-451-9544

## **LIGHTHOUSE INTERNATIONAL**

*Lighthouse International is a leading non-profit organization that helps people of all ages who are at risk for, or are experiencing, vision loss. We provide services, research and education, and advocate to help people with low vision and blindness live safe, independent and productive lives. Retail store, carries many products including magnifiers, lamps, Braille speaker phones, writing guides, talking pagers, games, toys, etc.*

The Sol and Lillian Goldman Building  
111 East 59th Street  
New York, NY 10022-1202  
Phone: 1-(212)-821-9200  
Fax: 1-(212)-821-9707  
TTY: 1- (212)-821-9713

Toll Free: 1-(800)-829-0500  
E-Mail: [info@lighthouse.org/](mailto:info@lighthouse.org/)  
Website: [www.lighthouse.org/](http://www.lighthouse.org/)

## **LITTLE PEOPLE OF AMERICA, INC.**

*Little People of America (LPA) is a nonprofit organization that provides support and information to people of short stature and their families. Here you'll find resources pertaining to dwarfism and LPA, medical data, instructions on how to join e-mail discussion group, and links to numerous other dwarfism-related sites.*

5289 NE Elam Young Parkway, Suite F-#100  
Hillsboro, OR 97124  
Toll Free: 1-(888)-LPA-2001 (English and Spanish)  
Phone: 1-(503)-846-1562  
Fax: 1-(503)-846-1590  
E-Mail: [info@lpaonline.org/](mailto:info@lpaonline.org/)  
Website: <http://www.lpaonline.org/index.html>

## **LIVER DISEASE**

American Liver Foundation  
*Agency works toward prevention, treatment and cure of hepatitis and all liver diseases through research, education and support groups.*  
75 Maiden Lane, Suite #603  
New York, NY 10038  
Toll Free: 1-(800)-465-4837  
E-Mail: [info@liverfoundation.org/](mailto:info@liverfoundation.org/)  
Website: <http://www.liverfoundation.org>

## **LUNG DISEASE**

Asthma & Allergy Foundation of America  
*AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality of life for people with asthma and allergies; and funds research grants for both asthma and allergies.*  
1233 20th Street NW, Suite #402  
Washington, DC 20036  
Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA  
E-Mail: [info@aafa.org/](mailto:info@aafa.org/)  
Website: <http://www.aafa.org/>

American Lung Association of South Florida Inc.  
*Dedicated to the prevention and control of lung disease.*  
2020 S. Andrews Avenue  
Fort Lauderdale, FL 33316  
Phone: 1-(954)-524-4657  
Fax: 1-(954)-524-3162  
Toll Free: 1-(800)-586-4872 National  
Website: [www.lungusa.org](http://www.lungusa.org)

National Jewish National Jewish Medical and Research Center  
*National Jewish Medical and Research Center is known worldwide for treatment of patients with respiratory, immune and allergic disorders. National Jewish has no formal ties to any religious or quasi-religious institution and is ranked the #1 respiratory hospital in the nation.*

1400 Jackson Street  
Denver, CO 80206  
Phone: 1-(303)-388-4461  
Toll Free Lung Line: 1-(800)-222-LUNG (5864)  
E-Mail: <http://www.njc.org/contact/lung/email.aspx/>  
Website: <http://www.njc.org/>

## LUPUS

Lupus Foundation of America  
*Supports those affected by lupus, aims to find a cure and provides technical assistance.*  
2000 "L" Street NW, Suite #710  
Washington, DC 20036  
Toll Free: 1-(800)-558-0121  
Spanish: 1-(800)-558-0231  
E-Mail: [info@lupus.org/](mailto:info@lupus.org)  
Website: <http://www.lupus.org/>

## LYMPHEDEMA

Circle of Hope Lymphedema Foundation Inc.  
*The foundation provides educational programs, professional and patient awareness and education by disseminating information about lymphedema, awareness, prevention and management and also supports research for the disease known as Lymphedema.*  
36 Woodcrest Drive  
Prospect, Connecticut 06712  
Prospect, CT 06712  
Phone: 1-(203)-758-6138

Website: <http://www.lymphedemacircleofhope.org/>

### National Lymphedema Network

*The National Lymphedema Network (NLN) is an internationally recognized non-profit organization founded in 1988 to provide education and guidance to lymphedema patients, health care professionals and the general public by disseminating information on the prevention and management of primary and secondary lymphedema.*

Latham Square

1611 Telegraph Avenue, Suite #1111

Oakland, CA 94612-2138

Toll Free Info Line: 1-(800)-541-3259

E-Mail: [nln@lymphnet.org](mailto:nln@lymphnet.org)

Website: [www.lymphnet.org/home.htm/](http://www.lymphnet.org/home.htm)

### MOTHERS AGAINST DRUNK DRIVING - MIAMI-DADE COUNTY

*Dedicated to stoping drunk driving, support victims of this violent crime and to prevent underage drinking.*

7700 N. Kendall Drive, Suite #803

Miami, FL 33156

Victims Helpline: 1-(877)-MADD-HELP

Phone: (305)-273-3744

Fax: (305)-273-3745

E-Mail: [maddmiami@bellsouth.com](mailto:maddmiami@bellsouth.com)

Website: <http://madd.org/fl/dade>

MADD Miami Courtwatch

Website: [http://www.miamicourtwatch.org/index.html/](http://www.miamicourtwatch.org/index.html)

### MAKE A WISH FOUNDATION

*Since 1980, the Make-A-Wish Foundation® has enriched the lives of children with life-threatening medical conditions through its wish-granting work. The Foundation's mission reflects the life-changing impact that a Make-A-Wish® experience has on children, families, referral sources, donors, sponsors, and entire communities.*

3550 North Central Avenue, Suite #300

Phoenix, Arizona 85012-2127

Phone: 1-(602)-279-WISH (9474)

Toll Free: 1-(800)-722-WISH (9474)

Fax: 1-(602)-279-0855

Make-A-Wish Foundation of Southern Florida, Inc.

*Serves Monroe, Dade, Broward, Palm Beach, Martin, St. Lucie, Indian River, Highlands, Okeechobee, Collier, Lee, Hendry and Glades.*

2901 Stirling Road, Suite #208  
Ft. Lauderdale, FL 33312  
Phone: 1-(954)-967-9474  
Fax: 1-(954)-987-7159  
Toll Free: 1-(888)-773-9474  
E-Mail: [info@sfla.wish.org/](mailto:info@sfla.wish.org/)  
Website: <http://sfla.wish.org/>

## **MARCH OF DIMES**

*Working to improve the health of babies by preventing birth defects, premature birth, and infant mortality. We carry out this mission through research, community services, education and advocacy to save babies' lives. March of Dimes researchers, volunteers, educators, outreach workers and advocates work together to give all babies a fighting chance against the threats to their health: prematurity, birth defects, low birthweight.*

8323 NW 12th Street, Suite #208  
Miami, FL 33126  
Phone: (305)-477-1192  
Website: <http://www.marchofdimes.com/florida/>

## **MARIAN CENTER, THE**

*Serves children, students and adults with developmental disabilities through education, training and support services at this 50 acre site in Miami Gardens.*

15701 NW 37th Avenue  
Miami Gardens, FL 33054  
Phone: (305)-625-8354  
Website: <http://www.mariancenterschool.org/html/home.html>

## **MEDICAID (AHCA)**

Florida Agency for Healthcare Administration  
*Official Florida Agency for all healthcare needs in Florida. Website has links to various need areas.*

Agency for Health Care Administration  
Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Hotline: 1-(888)-419-3456  
Phone: 1-(850)-922-0835  
Fax: 1-(850)-922-6964  
Website: [http://ahca.myflorida.com/Inside\\_AHCA/index.shtml/](http://ahca.myflorida.com/Inside_AHCA/index.shtml/)  
Website: <http://www.fdhc.state.fl.us/>

## Centers for Medicare & Medicaid Services

*To ensure effective, up-to-date health care coverage and to promote quality care for beneficiaries.*

7500 Security Boulevard

Baltimore, MD 21244

Toll Free: 1-(877)-267-2323 (Employee directory available)

Local: 1-(410)-786-3000

TTY Toll Free: 1-(866)-226-1819

TTY Local: 1-(410)-786-0727

Medicare Service Center: 1-(800)-MEDICARE (1-(800)-633-4227)

Medicare Service Center TTY: 1-(877)-486-2048

Report Medicare Fraud & Abuse: 1-(800)-HHS-TIPS (1-(800)-447-8477)

Social Security: 1-(800)-772-1213

Website: <http://www.cms.hhs.gov/>

## MEDIC ALERT FOUNDATION

*The MedicAlert Foundation is a non-profit healthcare informatics organization dedicated to providing services to our members that protect and save lives. MedicAlert services are built around a repository of health information that enables members to manage their personal health records while maintaining security, privacy and confidentiality. As the trusted third party custodian of comprehensive personal health information, the MedicAlert repository can connect to and provide critical medical information between patients, providers, payers, and first responders 24 hours a day anywhere in the world.*

2323 Colorado Avenue

Turlock, CA 95382

Toll Free: 1-(888)-633-4298

Fax: 1-(209)-669-2450

Website: <https://www.medicalert.org/Home/homegradient.aspx/>

## MEDICAL ALERT BRACELETS/ JEWELRY

### American Medical ID

*American Medical ID features custom-engraved medical identification bracelet and necklace styles. Important information on medical conditions, drug and food allergies, prescribed medicines and emergency contacts can be engraved onto the surface of a medical identification jewelry piece.*

949 Wakefield, Suite #100

Houston, Texas 77018

Toll Free Orders: 1-(800)-363-5985

Fax: 1-(713)-695-7358

Website: [www.americanmedical-id.com/home/](http://www.americanmedical-id.com/home/)

## DAD Innovations

*The "Diabetic Driver" decal affixes on the inside of the windshield to alert medical personnel or police who might come upon the car in an emergency.*

16797 South Haven Avenue

Orland Hills, IL 60477-6059

Phone: 1-(708)-828-4497

Fax: 1-(708)-403-0425

E-Mail: [markl@dadinnovations.com/](mailto:markl@dadinnovations.com/)

Website: <http://www.dadinnovations.com/>

## Diabetes Research and Wellness Foundation

*Necklace or bracelet with the following text: "I HAVE DIABETES. PLEASE TEST MY BLOOD BEFORE TREATING ME". Bracelets are Free. Those requesting the necklace or bracelet are asked to send a SASE to help control costs and speed delivery.*

1206 Potomac Street NW

Washington, DC 20007

## ID Technology

*Mediband watchband and IDEN-TAG identification products. Laser imaged, satin luster metal tags. 16 lines include name, emergency contact, physician, medical data, allergies and medication.*

117 Nelson Road

Baltimore, MD 21208-1111

Toll Free Order: 1-(877)-ID BANDS (1-(877)-432-2637)

E-Mail: [support@id-technology.com/](mailto:support@id-technology.com/)

Website: <http://www.id-technology.com/>

## LifeTag

*LifeTag is a small, adhesive-backed medical identification product that can be applied to a key, key holder, watch band, bracelet, or many other pieces of jewelry.*

5857 N. Mesa, Suite #19

El Paso, TX 79912

Toll Free: 1-(888)-LIFETAG

Website: <http://www.susaneisen.com/lifetag.htm/>

## Medic Alert Foundation

*Necklace, large bracelet and small bracelet in stainless steel, sterling silver, gold filled, or designer silver containing name, condition (insulin-dependent diabetes) and emergency contact number. The first year's 24-hour emergency hot line service is included free.*

2323 Colorado Avenue  
Turlock, CA 95382  
Toll Free: 1-(888)-633-4298  
Fax: 1-(209)-669-2450

Website: <https://www.medicalert.org/Home/homegradient.aspx/>

### Medic Assist

*Medical ID Jewelry in both stainless steel and gold plate. The product line includes bracelets and necklaces for Men, Ladies, Girls and Boys, as well as a small Caduceus charm, indicating the presence of medical information that can be attached to any engraved jewelry you already own.*

10907 Shady Trail, Suite #105  
Dallas, Texas 75011-7627  
Phone: 1-(877)-902-8969  
Fax: 1-(214)-654-0697  
Website: <http://www.medicassist.net/>

### Medic ID's International

*The Medic ID's line of medical identification products come in 14KT gold, gold filled, sterling silver, or goldtone. You can even get one with rubies or diamonds inset into the caduceus. Medic ID's goal is to create beautiful jewelry that also serves as a medical identification product. Available in pendants or bracelets, each in a variety of styles.*

P.O. Box 571687  
Tarzana, CA 91357  
Toll Free: 1-(800)-926-3342 (USA and Canada)  
Phone: 1-(818)-705-0595  
Fax: 1-(818)-705-0773

### Miss Ruthie's Kids

*Miss Ruthie's Kids, part of Life Jewelry, offers over 250 styles in kid's bracelets, charms, and pendants in both sterling silver and 14k gold. Medical identification charms come in lots of kid-friendly designs, such as the bear shown on the left.*

P.O. Box 4696  
Metuchen, New Jersey 08840  
Toll Free: 1-(800)-481-7886  
E-Mail: [shalo@optonline.net/](mailto:shalo@optonline.net/)

### Sticky Jewelry

*Sticky Jewelry offers an assortment of medical identification products for kids and adults, including traditional bracelets, pendants, charms, and watches*

1033 Ninth Street North, #106  
St. Petersburg, FL 33701

Phone: 1-(727)-823-9500  
Fax: 1-(866)-204-3533  
E-Mail: [customerservice@stickyj.com/](mailto:customerservice@stickyj.com/)

#### VitalID

*VitalID's medical identification products are made of nylon and come in kid-friendly designs and colors, including pink camo. Inside the Velcro strap is a removable form for writing down your child's name, medical condition, and contact information. Each ID comes with three forms, so you can have different information for when you're away, for example.*

Sima S. Enterprises, LLC.  
1298 Evans Road  
Wall Township, NJ 07719  
E-Mail: [sales@simaenterprises.com/](mailto:sales@simaenterprises.com/)  
Website: [www.medicalwristband.com/](http://www.medicalwristband.com/)

### **MEDICAL EQUIPMENT/SUPPLIERS**

A & F Medical Supplies, Inc.  
15321 NW 60th Avenue  
Miami Lakes, FL 33014  
Phone: (305)-821-7444

A & M Medical Equipment & Supply, Inc.  
9810 NW 80th Avenue  
Hialeah Gardens, FL 33016  
Phone: (305)-556-5229

Adventura Sickroom Supply  
136 S. Federal Highway  
Hallandale Beach, FL 33009  
Phone: (954)-458-1959

Aldo Surgical & Hospital Supplies  
8074 NW 103rd Street  
Hialeah, FL 33016  
Phone: (305)-557-2835

Mobility Express, Hallandale Beach

411 W. Hallandale Beach Boulevard  
Hallandale, FL 33009  
Phone: (954)-457-7433  
Toll Free: 1-(888)-788-7433  
Website: [www.tri-countyscooters.com/](http://www.tri-countyscooters.com/)

Randle Medical Supply  
1803 NE 146th Street  
North Miami, FL 33181  
Phone: 1-(800)-753-1222  
Fax: (305)-405-6340  
E-Mail: [info@randlemedical.com/](mailto:info@randlemedical.com)  
Website: [www.randlemedical.com/](http://www.randlemedical.com/)

South Florida Medical Equipment Co.  
5735 NW 7th Street  
Miami, FL 33126  
Phone: (305)-261-8242  
Fax: (305)-261-6842  
Website: [http://www.sfmequip.com/contact.html/](http://www.sfmequip.com/contact.html)

3-M Rental Medical Equipment  
3202 NW 7th Street  
Miami, FL 33125  
Phone: (305)-541-7757

## **MEDICAL/HEALTH SERVICES** (See: *Healthcare*)

### **MEDICARE HOTLINE**

Phone: Toll Free: 1-(800)-633-4227

### **MEDLINEPLUS**

*MedlinePlus will direct you to information to help answer health questions. MedlinePlus brings together authoritative information from NLM, the National Institutes of Health (NIH), and other government agencies and health-related organizations. Preformulated MEDLINE searches are included in MedlinePlus and give easy access to medical journal articles. MedlinePlus also has extensive information about drugs, an illustrated medical encyclopedia, interactive patient tutorials, and latest health news.*

E-Mail: [custserv@nlm.nih.gov/](mailto:custserv@nlm.nih.gov)  
Website: <http://medlineplus.gov/>

## Menstuff

*Menstuff list of nationwide emergency and crisis numbers. It is important that if you feel you need help or someone to talk to that you reach out.*

Toll Free: 1-(800)-448-3000

TDD: 1-(800)-448-1833

Website: <http://www.menstuff.org/frameindex.html/>

## MENTAL HEALTH

### Advocacy Center for Persons with Disabilities

*The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.*

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Website: <http://www.advocacycenter.org/index.html>

### Center for Child and Adolescent Resources

*NAMI Florida is the state chapter of the National Alliance on Mental Illness. NAMI Florida coordinates trainings for teachers and facilitators of NAMI's signature programs, which are Family-to-Family, Peer-to-Peer, NAMI-C.A.R.E. Mutual Support Program, NAMI Support Group, In Our Own Voice, and Provider Education. NAMI Florida provides Information and Referral Services. The Consumer Outreach division includes the statewide Consumer Council, which provides information and support on local and statewide issues related to people with mental illness and brain disorders.*

#### NAMI-Florida

1020 East Lafayette, Suite #106A

Tallahassee, FL 32301

Phone: 1-(850)-671-4445, Ext. #23

E-Mail: [helpline@namifl.org/](mailto:helpline@namifl.org)

Website: <http://www.namifl.org/>

### Family Counseling Services of Greater Miami, Inc.

*Mental health, Case management. Insurance(s) accepted: Medicaid and Sliding fee scale.*

10651 North Kendall Drive, Suite #100

Miami, Florida 33176

Phone: (305)-271-9800  
Fax: (305)-270-3330  
E-Mail: [counsel@familycounseling.org/](mailto:counsel@familycounseling.org/)  
Website: [www.familycounseling.org/](http://www.familycounseling.org/)

### Fellowship House

*Assisting adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services.*

5711 South Dixie Highway  
South Miami, FL 33143  
Phone: (305)-667-1036  
Fax: (305)-667-4938  
Website: <http://www.fellowshiphouse.org/aboutus.htm>

### Lock Towns Community Health Center, Inc.

*Residential services for mental health crisis, assessments, Evaluations and Referrals 24 hr/365 days/yr, Baker Act receiving facility, Detox unit. Outpatient services: 305-681-2095. Insurance accepted: Medicaid, Private insurance, Indigent*

Crisis Stabilization Unit  
15055 NW 27th Avenue  
Opa Locka, Florida 33054  
Phone: (305)-681-2631  
Fax: (305)-628-7421

### National Alliance on Mental Illness - Florida

*Located in Tallahassee, NAMI Florida is the state chapter of the National Alliance on Mental Illness with thirty-four affiliates in communities throughout Florida that provide education, advocacy, and support groups for people with mental illness and their loved ones. Each affiliate includes family members, friends, professionals, and consumers whose lives have been impacted by mental illness. Affiliates also help members to access psychiatric services, treatment, benefits, medication, and housing.*

911 East Park Avenue  
Tallahassee, FL 32301  
Phone: 1-(850)-671-4445  
Toll Free: 1-(877)-626-4352  
E-Mail: [namifl@namifl.org/](mailto:namifl@namifl.org/)  
Website: [www.namifl.org/](http://www.namifl.org/)

**National Alliance on Mental Illness –Miami**

*NAMI's Miami mission is :To educate, comfort and support families; To work for funding and establishment of comfortable, supportive residential facilities conducive to recovery; To initiate and support public education for elimination of the stigma surrounding mental illnesses; and to cooperate with other organizations in achieving these goals. There is never a charge for attending a support group or for any other NAMI of Miami service.*

5711 South Dixie Highway

Miami, FL 33143

Phone: (305)-665-2540

Fax: (305)-665 2540

E-Mail: [namiofmiami@aol.com/](mailto:namiofmiami@aol.com)

Website: [www.namiofmiami.org/](http://www.namiofmiami.org/)

**Family Support Groups**

Larkin Community Hospital

7031 SW 62nd Avenue

South Miami, FL

Phone: (305)-253-1020

Phone: (305)-665-2540

Jackson South Community Hospital

9333 SW 152nd Street

Miami, FL

Phone: (305)-271-0188

Jackson South Wound Center (Hispanic Group)

9333 SW 152nd Street

Miami, FL

Phone: (305)-378 2532

Phone: (305)-665 2540

Jackson Memorial Hospital

1695 NW 9th Avenue (Bob Hope Boulevard), Room #1208B

Miami, FL

Phone: (305)-271-0273

Miami VA Medical Center

1201 NW 16th Street

Miami, FL

Phone: (305)-271-0188.

St. Timothy Catholic Church  
*Hispanic Group.*  
5400 SW 102nd Avenue  
Phone: (305)-274-3076

Mental Health Resource Center  
Administration Building  
800 E. Cypress Drive  
Pembroke Pines, 33025  
Phone: (954)-392-3045

#### Consumer Support Groups (Depression/Manic Depression)

Kendall Presbyterian Church  
8485 SW 112th Street, Room #13  
Phone: (305)-378-2532  
Phone: (305)-598-5522

Miami Trinity Cathedral  
464 NE 16th Street  
Miami, FL  
Phone: (305)-665-2540

Edificio Aleman  
*Un grupo, en Espanol (Hispanic Group).*  
10305 NW 41st Street, Suite #205  
Phone: (305)-665-2540  
Phone: (305)-378-2532

UM-JMH Medical Center  
*Psychoeducational support group for consumers with serious mental illness.  
Professionally led, including psychiatrist participation.*  
Mental Health Building, Room #3310  
1695 NW 9th Avenue (Bob Hope Boulevard)  
Miami, FL  
Phone: (305)-355-8502

## National Depressive and Manic Depressive Association

*National Depressive and Manic-Depressive Association - Founded in 1986, the National DMDA is the nation's largest patient-directed, illness-specific organization with more than 400 support groups across the United States and Canada. Its mission is to educate patients, family members, professionals and the public that mood disorders are treatable medical illnesses.*

730 N. Franklin Street, Suite #501

Chicago, Illinois 60610-7224

Toll free: 1-(800)-826 -3632

Fax: 1-(312)-642-7243

Website: <http://www.ndmda.org/>

## National Mental Health Association

*The association is dedicated to improving the mental health of all individuals and achieving victory over mental illnesses.*

1021 Prince Street

Alexandria, VA 22311

Toll Free: 1-(800)-969-6642

Toll Free TTY: 1-(800)-433-5959

E-Mail: [nmhainfo@aol.com/](mailto:nmhainfo@aol.com)

Website: <http://www.nmha.org/>

## South Florida Mental Health Association

*It's mission is to lead, coordinate and involve the community in improving mental health by advocating for improved care and treatment of people with mental illness, conducting education and prevention programs, and raising public awareness about mental illnesses and mental health. Ponsiors programs: The FREE Center Initiative is a unique service delivery program. The target population served is homeless and near homeless women suffering from mental illness and other issues related to their long histories of victimization. These are individuals who were subjected to neglect and/or physical, psychological and/or sexual abuse. The women in this target population also may be survivors of incest and domestic violence; and Our Business Outreach Service offers: Business-focused presentations that can be customized and delivered through training sessions, meetings, lunch seminars, or at special events; Brochures, fact sheets, videos and other resources that highlight workplace issues; Resource or health fairs that meet your organization's specific issues; On-line mental health screenings; Mental health policy development and review; Local, state and federal mental health and legislative information; Information on local resources; and E-News updates.*

2140 South Dixie Highway, Suite #205

Miami, Florida 33133

Phone: (305)-854-5827

Fax: (305)-860-4869

Website: <http://www.sfmha.org/>

## State of Florida Mental Health Programs Office

*Information on various programs: Eliminating Barriers Initiative; Project Recovery; Juvenile Incompetent To Proceed Program; Adult Mental Health; Florida's Community Mental Health Services Block Grant; Florida Self-Directed Care Program (Florida SDC); Adult Forensic Mental Health System; Baker Act; Substance Abuse and Mental Health Contract Unit; and the Marchman Act.*

Department of Children & Families

1317 Winewood Boulevard, Building #3

Tallahassee, FL 32399-0700

Phone: 1-(850)-488-8304

Website: <http://www.dcf.state.fl.us/mentalhealth/>

State Mental Health Representative for Children and Youth

1317 Winewood Boulevard, Building #6, Room #290

Tallahassee, FL 32399

Phone: 1-(850)-488-8304

## MENTAL HEALTH CENTERS

### Switchboard of Miami

*Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, and 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.*

701 SW 27th Avenue, Suite #1000

Miami, FL 33135

Administrative Office: (305)-358-1640

Administrative Fax: (305)-377-2269

24-Hour Helpline: (305)-358-4357

24-Hour TTY/TDD: (305)-644-9449

Helpline Fax: (305)-644-1292

Website: <http://www.switchboardmiami.org/index.html>

## MENTAL RETARDATION

### ARC, The

*The ARC, formerly the Association for Retarded Citizens is the country's largest voluntary organization committed to the welfare of all children and adults with mental retardation and their families.*

1010 Wayne Avenue, Suite #650  
Silver Springs, MD 20910  
Phone: 1-(301)-565-3842  
E-Mail: [info@thearc.org/](mailto:info@thearc.org/)  
Website: <http://www.thearc.org/>

### Association for Retarded Citizens, South Florida

*For adults, services include preparation for employment, job placement, independent living skill training, leisure and recreation activities and any other supports needed.*

5555 Biscayne Boulevard  
Miami, FL 33137-2656  
Phone: (305)-759-8500  
E-Mail: [arcsofla@aol.com/](mailto:arcsofla@aol.com)  
Website: <http://www.arcsofla.org/>

### Florida's Voice on Mental Retardation

*Florida's Voice on Mental Retardation, Inc. (FVMR), incorporated in Florida in March 1995, is a statewide all volunteer, non-profit organization comprised of family and friends of persons with mental retardation and related developmental disabilities. FVMR advocates for a full continuum of educational, medical, programmatic, recreational, residential, therapeutic, and vocational options based upon individual needs and choices.*

5591 NE 28th Avenue  
Ft. Lauderdale, FL 33308  
Phone: 1-(954)-975-5159  
Fax: 1-(954)-972-4701  
E-Mail: [FVMRorg@aol.com/](mailto:FVMRorg@aol.com)  
Website: [www.fvmr.org/](http://www.fvmr.org/)

### National Association for the Dually Diagnosed (Mental Health & Mental Retardation)

*NADD is the leading North American expert in providing professionals, educators, policy makers, and families with education, training, and information on mental health issues relating to persons with intellectual or developmental disabilities.*

132 Fair Street  
Kingston, NY 12401  
Phone: 1-(845)-331-4336  
Toll Free: 1-(800)-331-5362  
Fax: 1-(845)-331-4569  
E-Mail: [info@thenadd.org/](mailto:info@thenadd.org)  
Website: <http://www.thenadd.org/>

## **MIAMI CEREBRAL PALSY RESIDENTIAL SERVICES**

2200 NW 107th Avenue  
Miami, FL 33172  
Phone: (305)-599-0899  
Fax: (305)-599-2721  
E-Mail: [marta.morin@ucpsouthflorida.org/](mailto:marta.morin@ucpsouthflorida.org/)

## **MIAMI CHILDREN'S HOSPITAL**

*Miami Children's Hospital has more than 600 attending physicians and over 130 pediatric sub-specialists. The 275-bed hospital is renowned for excellence in all aspects of pediatric medicine. Over the years, Miami Children's has established itself as world leader in medical education and is home to the largest pediatric teaching program in the southeastern United States.*

3100 SW 62nd Avenue  
Miami, Florida 33155  
Phone: (305)-666-6511  
Toll Free: 1-(800)-432-6837  
Physician referral: 1-(888)-MCH-DOCS  
E-Mail: [info@mch.com/](mailto:info@mch.com/)  
Website: <http://www.mch.com/index.asp>

## **MIAMI-DADE COLLEGE - NORTH CAMPUS**

11380 NW 27th Avenue  
Miami, FL 33167-341  
Phone: (305)-237-1100  
Operator: (305)-237-1000  
EEC Center: (305)-237-1910  
Admissions: (305)-237-1111  
Advisement: (305)-237-1425  
Financial Aid: (305)-237-1058  
Student Life: (305)-237-1250  
Website: [www.mdc.edu/north](http://www.mdc.edu/north)

## **MIAMI-DADE COMMUNITY ACTION AGENCY- COCONUT GROVE - SELF HELP COMMUNITY SERVICE CENTER**

*Services include Meals on Wheels for elderly and disabled, Foster Grandparent program for children with special needs, Senior Companion program for adults with special needs, Senior Employment program, telephone reassurance for homebound elderly, teen parenting services, Head Start child day care and education, case management services and youth development programs. Also provides financial aid for*

*food, rent and utilities when funds are available, as well as E HEAP, LI HEAP and VITA services.*

3750 South Dixie Highway

Miami, FL 33133

Phone: (305)-446-3311

E-Mail: [ceb@metro-dade.com/](mailto:ceb@metro-dade.com/)

Website: <http://www.co.miami-dade.fl.us/caa/home.asp/>

## **MIAMI-DADE COUNTY**

Agenda Coordinator for County Commissioners

Stephen P. Clark Center

111 NW 1st Street, 27th floor

Miami, Florida 33128

Phone: (305)-375-5516

Fax: (305)-372-6091

Website: [http://www.miamidade.gov/agenda/contact\\_us.asp/](http://www.miamidade.gov/agenda/contact_us.asp/)

Ambulance Regulation

Consumer Services Department

140 West Flagler Street, Suites #901-904

Miami, FL 33130

Main Phone: (305)-375-1250

Consumer Mediation Center: (305)-375-3677

E-Mail: [consumer@miamidade.gov/](mailto:consumer@miamidade.gov/)

Website: [http://www.miamidade.gov/csd/ambulance\\_faqs.asp/](http://www.miamidade.gov/csd/ambulance_faqs.asp/)

Americans with Disabilities Act

Office of ADA Coordination

111 NW 1st Street

12th Floor, Suite #348

Miami, Florida 33128

Phone: (305)-375-3566

TDD: (305)-375-4805

Website: <http://www.miamidade.gov/ada/>

Animal Services

Website: <http://animals.miamidade.gov/>

Main Shelter

7401 NW 74th Street  
Miami, FL 3316  
Phone: (305)-884-1101

Spay/Neuter Clinic  
10700 SW 211st Street  
Miami, FL 33189  
Phone: (305)-232-1771

Asian American Advisory Board  
Phone: (305)-375-1570  
E-Mail: [Mshakir@miamidade.gov/](mailto:Mshakir@miamidade.gov/)  
Website: <http://www.miamidade.gov/AsianBoard/history.asp>

Black Affairs Advisory Board  
Stephen P. Clark Center  
111 NW 1st Street, 6th Floor  
Miami, Florida 33128  
Phone: (305)-375-4606  
Fax: (305)-375-5715  
Website: <http://www.miamidade.gov/baab/>

Child Care Services  
Phone: (305)-514-6000  
Website: [http://www.miamidade.gov/dhs/children\\_select\\_childcare.asp](http://www.miamidade.gov/dhs/children_select_childcare.asp)

Commission for Women  
Stephen P. Clark Center  
111 NW 1st Street, Suite #660  
Miami, Florida 33128  
Phone: (305)-375-4967  
Fax: (305)-375-5715  
Domestic Violence 24-hour Hotline: (305)-349-5888  
Rape Treatment Center 24-hour Hotline: (305)-585-7273  
E-Mail: [morilla@miamidade.gov/](mailto:morilla@miamidade.gov/)  
Website: <http://www.miamidade.gov/cfw/about.asp>

Miami-Dade Independent Review Panel  
*Complaints against County employees.*

140 W. Flagler Street, Suite #1101  
Miami, FL 33130  
Phone: (305)-375-4880  
Fax: (305)-375-4879  
E-Mail: [irp@miamidade.gov/](mailto:irp@miamidade.gov/)  
Website: [http://www.miamidade.gov/irp/complaint\\_types.asp](http://www.miamidade.gov/irp/complaint_types.asp)

Consumer Services Department  
140 West Flagler Street, Suites #901-904  
Miami, FL 33130  
Phone: (305)-375-1250  
Consumer Mediation Center: (305)-375-3677  
E-Mail: [consumer@miamidade.gov/](mailto:consumer@miamidade.gov/)  
Website: <http://www.miamidade.gov/csd/home.asp>

County Commissioners  
Stephen P. Clark Center, 2nd/3rd Floors  
Miami, Florida 33128  
Phone: (305)-375-5124  
Website: <http://www.miamidade.gov/commiss/>

Disability Services & Independent Living  
1335 NW 14th Street  
Miami, FL 33125  
Phone: (305)-547-5445  
TDD: (305)-324-5781  
Website: [http://www.miamidade.gov/dhs/disabled\\_services.asp](http://www.miamidade.gov/dhs/disabled_services.asp)

Disabled Parking Permits  
140 W. Flagler, Suite #102  
Miami, FL 33130  
Phone: (305)-375-5678  
Website: [http://www.hsmv.state.fl.us/dmv/disabled\\_pkg.html](http://www.hsmv.state.fl.us/dmv/disabled_pkg.html)

Domestic Violence Services  
*Miami-Dade County's Department of Human Services provides two domestic violence shelters, two transitional housing facilities, and a victim's outreach program which protects and empowers the victims of domestic violence and their dependents. Individual treatment and family group counseling services are offered for family violence victims and batterers. Provides crisis intervention and assistance to victims of violent crimes and domestic crimes, including children, counseling information and*

*referral, safe shelter, transportation, emergency financial assistance, emergency food and clothing, advocacy and support. Provides a State Certified Batterers' Intervention Program, which offers comprehensive treatment for perpetrators of domestic violence. Clinical treatment to offenders and victims, including children, of domestic violence and intra-family child abuse.*

Website: [http://www.miamidade.gov/dhs/domestic\\_violence\\_svcs.asp](http://www.miamidade.gov/dhs/domestic_violence_svcs.asp)

Victims Assistance Program  
150 NW 79th Street, Suite #520  
Miami, FL 33150  
Phone: (305)-758-2819

Domestic Violence Intake Unit  
Lawson & Thomas  
Courthouse Center  
175 NW First Avenue  
Miami, FL 33128  
Phone: (305)-349-5821

Family and Victims Services  
1252 NW 36th Street  
Miami, FL 33142  
Phone: (305)-633-1634

Safespace Shelter North Hotline: (305)-758-2546

Inn Transition Program North: (305)-899-4600

Elder Services  
Elder Help Line Phone: (305)-670-4357  
Website: <http://www.miamidade.gov/dhs/elderly.asp>

#### Specialized Senior Centers

Opa-Locka Senior Focal Point  
16405 NW 25th Avenue  
Miami Gardens, FL 33054  
Phone: (305)-628-4354

Martin Fine Villas

1301 NW 7th Street  
Miami, FL 33125  
Phone: (305)-644-5305

Harry Cain Towers  
490 NE 2nd Avenue, Third Floor  
Phone: (305)-372-7816

Haitian American  
Senior Center  
5080 Biscayne Boulevard  
Rear Entrance  
Miami, FL 33132  
Phone: (305)-758-3561

Helen Sawyer Assisted Living Facility  
1150 NW 1st Street Road  
Miami, FL 33125  
Phone: (305)-545-3420

Jack Orr Senior Center  
550 NW 5th Street  
Miami, FL 33137  
Phone: (305)-579-5588

Emergency Management, Miami-Dade County Office of  
9300 NW 41st Street  
Miami, FL 33178  
Phone: (305)-468-5400 or Dial: 3-1-1  
TDD: (305)-468-5402  
Fax: (305)-468-5401  
E-Mail: [eoc@miamidade.gov/](mailto:eoc@miamidade.gov/)

Emergency Evacuation Assistance Program  
E-Mail: [eeap@miamidade.gov/](mailto:eeap@miamidade.gov/)  
Website: [www.miamidade.gov/oem/](http://www.miamidade.gov/oem/)

Employee Relations  
140 W. Flagler, Suite #105  
Miami, FL 33130

Phone: (305)-375-5725  
TDD/TTY: (305)-375-5645  
Website: [www.miamidade.gov/jobs/](http://www.miamidade.gov/jobs/)

Environmental Resources Hotline: (305)-372-6955

Employee Relations Department  
Personnel Services Division  
Center for Employment Application  
140 West Flagler Street, Suite #105  
Miami, Florida 33130

Phone: (305)-375-JOBS  
Phone: (305)-375-5627

Applicants with Disabilities Needing Accommodation: (305)-375-5876  
TTY: (305)-375-5645  
Website: [http://www.miamidade.gov/jobs/where\\_to\\_apply.asp](http://www.miamidade.gov/jobs/where_to_apply.asp)

Employment Customer Service Center  
140 W. Flagler Street, Suite #105  
Miami, FL 33130  
Phone: (305)-375-5099  
Jobs Hotline: (305) 375-JOBS (5627)  
Applicants with Disabilities Needing Accommodation: (305)-375-5876  
TTY: (305)-375-5645  
Website: <http://www.miamidade.gov/emprel/>

Equal Opportunity Board  
Phone: (305)-514-6193  
TTY: (305)-514-6212  
E-Mail: [mlucas@miamidade.gov/](mailto:mlucas@miamidade.gov)  
Website: <http://www.miamidade.gov/eob/>

Fire-Rescue Department  
9300 NW 41st Street  
Miami, Florida 33178-2414  
Emergency Dial: 9-1-1  
Non-Emergency/Help: (786)-331-5000  
E-Mail: [mdfrd@miamidade.gov/](mailto:mdfrd@miamidade.gov)  
Website: [http://www.miamidade.gov/MDFR/home.asp/](http://www.miamidade.gov/MDFR/home.asp)

### Foster Grandparents Program

*The Foster Grandparent Program offers seniors age 60 and older opportunities to serve as mentors, tutors, and loving caregivers for children and youth with special needs. If you are interested in serving as a Foster Grandparent, you must meet income eligibility guidelines, and you will receive a modest, tax-free stipend to offset the cost of volunteering. Foster Grandparents serve 20 hours a week, usually 4 hours a day Monday through Friday, serving children with one-on-one, direct service. Other benefits include reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty. Pre-Service and monthly training sessions provided.*

395 NW First Street, Room #105

Miami, FL 33128

Phone: (305)-347-4644

TDD: (305)-593-5982

Website: [http://www.miamidade.gov/CAA/foster\\_grandparent.asp](http://www.miamidade.gov/CAA/foster_grandparent.asp)

### Hispanic Affairs Advisory Board

Phone: (305)-375-2104

Fax: (305)-375-5715

Website: <http://www.miamidade.gov/haab/>

### Homeless Outreach and Placement Assistance

Website: [http://www.miamidade.gov/dhs/homeless\\_assessment.asp](http://www.miamidade.gov/dhs/homeless_assessment.asp)

### Homeless Assistance Program

1600 NW Third Avenue, Room #106

Miami, Florida 33136

Phone: (305)-571-1181

### Culmer Neighborhood Service Center

1600 NW 3rd Avenue

Miami, Florida 33136

Phone: (305)-438-1055

Website: [http://www.miamidade.gov/dhs/homeless\\_outreach.asp](http://www.miamidade.gov/dhs/homeless_outreach.asp)

### Housing Agency

*Application for and assistance with public housing, Section 8 rental housing and homebuying.*

1401 NW 7th Street

Miami, Florida 33125

Phone: (305)-644-5100

E-Mail: [MDHA@miamidade.gov/](mailto:MDHA@miamidade.gov/)

Website: <http://www.miamidade.gov/housing/contact.asp/>

MDHA ADA Coordination: (305)-644-5187

Fraud Hotline: (305)-644-5302

TDD/TTY: (305)-644-5343

Housing Applicant & Leasing Center

2925 NW 18th Avenue

Miami, FL 33142

Phone: (305)-638-6464

TDD: (305)-638-6014

MDHA Waiting List Status: (305)-644-5111

MDHA Private Rental Housing/Section 8

2103 Coral Way

Miami, FL 33145

Main: (305)-250-5250

Customer Service: (305)-250-5232

MDHA Section 8 Homeownership: (305)-250-5108

MDHA Landlord Outreach Service Unit: (305)-250-5054

MDHA Shelter Plus Care Program: (305)-250-4449

Housing Finance Authority

*The Housing Finance Authority of Miami-Dade County, Florida is a public body created under the laws of the State of Florida. The Authority was created to address a housing shortage in the County by stimulating the construction and rehabilitation of housing.*

25 W. Flagler Street, Room #950

Miami, FL 33130

Phone: (305)-372-7990

Website: [http://www.miamidade.gov/hfa/hfa\\_about\\_us.asp](http://www.miamidade.gov/hfa/hfa_about_us.asp)

Human Services Department

*The Department of Human Services (DHS) is Miami-Dade County's largest provider of comprehensive social and human services covering children to elderly, disabled to veterans, welfare clients to farm workers, delinquency prevention to substance abuse and emergency assistance to homeless outreach. DHS has over 65 locations county wide.*

Phone: (305)-514-6000  
Website: <http://www.miamidade.gov/dhs/>

Opa-Locka Neighborhood Center  
16405 NW 25th Avenue  
Miami Gardens, FL 33054  
Phone: (305)-623-6500

Job Hotline  
*For the latest employment opportunities within Miami-Dade County.*  
Library, North Dade Regional Library  
2455 NW 183rd Street  
Miami Gardens, FL 33056  
Phone: (305)-625-6424  
TDD: (305)-375-2878  
Website: <http://www.mdpls.org/info/locations/nd.asp>

Project L.E.A.D. (Literacy for Every Adult in Miami-Dade)  
*Project LEAD provides confidential, free, one-on-one tutoring for adults in basic reading and writing.*  
Literacy for Every Adult in Dade  
101 West Flagler Street  
Miami, FL  
Phone: (305)-375-5323  
Website: <http://www.mdpls.org/info/publications/guide.asp>

Library Services for the Homebound  
*Connections: Library Service for the Homebound provides books-by-mail service to individuals of all ages unable to visit the library in person due to chronic illness, physical disability and frailties of age. Special outreach programming services to facilities and groups who serve the elderly are also available.*  
2455 NW 183rd Street  
Miami Gardens, FL 33065  
Phone: (305)-474-7251  
Fax: (305)-757-8401  
TDD: (305)-474-7258  
Website: <http://www.mdpls.org/services/outreach/connections.asp>

Library Talking Books Program  
*Part of the Library of Congress National Library Service for the Blind and Physically Handicapped, this service loans books and magazines on cassette tapes or in Braille*

*free by mail to persons who have difficulty seeing or using standard small print. For more information, please call.*

2455 NW 183rd Street  
Miami Gardens, FL 33056  
Phone: (305)-751-8687  
Website: <http://www.mdpls.org/info/publications/guide.asp>

### Low Income Home Energy Assistance

*The program provides assistance to low-income individuals and families who are experiencing difficulty in paying for utilities such as electricity and gas.*

Community Action Agency  
395 NW 1st Street, Suite #101  
Miami, Florida 33128  
Phone: (305)-347-4600  
E-Mail: [dalliso@miamidade.gov/](mailto:dalliso@miamidade.gov)  
Website: [http://www.miamidade.gov/CAA/li-home\\_energy.asp](http://www.miamidade.gov/CAA/li-home_energy.asp)

### Meals for Elderly

*Community Action Agency's Meals for the Elderly Program provides older persons with hot nutritious meals and activities in a Senior Center setting five days per week.*

Community Action Agency  
395 NW 1st Street, Suite #101  
Miami, Florida 33128  
Phone: (305)-347-4674  
E-Mail: [dalliso@miamidade.gov/](mailto:dalliso@miamidade.gov)  
Website: [http://www.miamidade.gov/CAA/meals\\_elderly.asp](http://www.miamidade.gov/CAA/meals_elderly.asp)

### Meals on Wheels

*Community Action Agency's Meals on Wheels Program provides home delivered meals each week to low-income, ill and/or disabled homebound persons living within seven geographic areas within Miami-Dade County. These areas are: Northwest Miami, Downtown Miami, Homestead/Florida City, Naranja, Perrine, Goulds, Opa Locka, and South Miami. Participants in the program receive seven (7) frozen meals each week, along with fresh fruits, milk and other food items.*

Phone: (305)-347-4674  
Website: [http://www.miamidade.gov/CAA/meals\\_wheels.asp](http://www.miamidade.gov/CAA/meals_wheels.asp)

### Occupational Licenses/Business Tax License

140 W. Flagler Street, 14th Floor  
Miami, FL 33130  
Information Line: (305)-270-4949

One Stop Career Center, Miami Gardens  
4690 NW 183rd Street  
Miami Gardens, FL 33055  
Phone: (305)-620-8012  
Fax: (305)-620-9813

Parking Violations Bureau  
22 NW 1st Street, 4th Floor  
Miami, FL 33128  
24-hour Parking Violation Information: (305)-275-1133  
TDD: (305)-275-1144

Baby Stroller Parking Permits: (305)-468-5900

Disabled Parking Permits  
140 W. Flagler, Suite #102  
Miami, FL 33130  
Phone: (305)-375-5678  
Website: [http://www.hsmv.state.fl.us/dmv/disabled\\_pkg.html](http://www.hsmv.state.fl.us/dmv/disabled_pkg.html)  
Website: <http://www.miami-dadeclerk.com/payparking/default.asp>

County Police Department  
9105 Northwest 25th Street  
Doral, FL 33172-1500  
Director: (305)-471-2100  
Non-Emergencies: (305)-4-POLICE  
Police Records: (305)-471-3220  
Crime Stoppers: (305)-471-TIPS or 1-(866)-471-8477  
Sex Offender Locator: [www.floridasexoffender.net/](http://www.floridasexoffender.net/)  
Website: <http://www.miamidade.gov/MDPD/home.asp>

Miami Gardens Station (Until 12/1/07)  
18805 NW 27th Avenue  
Miami Gardens, FL 33056  
Phone: (305)-626-7950  
Fax: (305)-627-7125

Psychological Services  
Phone: (305)-758-2546

Public Works  
Installation & Maintenance of Traffic Devices  
Phone: (305)-592-3580

Solid Waste Authority  
Phone: (305)-594-1500

Rehabilitative Services  
Phone: (305)-514-6000

South Florida Workforce  
7300 Corporate Center Drive, Suite #500  
Miami, FL 33126  
Phone: (305)-594-7615  
Fax: (305)-593-5632  
TTY/TTD: (305)-470-5529  
Website: [www.southfloridaworkforce.com](http://www.southfloridaworkforce.com)

Special Transportation Service: (305)-263-5406  
*Any motor vehicle engaged in delivering special transportation services for compensation pursuant to a contract with Miami-Dade County must obtain a Special Transportation Services Certificate of Transportation. The main beneficiaries of this service are passengers with disabilities, including non-ambulatory individuals who use wheelchairs, or individuals who are eligible for Medicaid.*  
140 West Flagler Street, Suites #901-904  
Miami, FL 33130  
Phone: (305)-375-1250  
Consumer Mediation Center: (305)-375-3677  
Website: [www.miamidade.gov/csd/Licensing/Business/special\\_trans.asp/](http://www.miamidade.gov/csd/Licensing/Business/special_trans.asp/)

Traffic Citations  
Phone: (305)-275-1111  
TDD: (305)-275-1144

Transit System  
Stephen P. Clark Center  
111 NW First Street, Suite #910  
Miami, Florida 33128

Phone: (305)-375-5675

Fax: (305)-375-4605

Traffic and Transit Information Dial: 5-1-1

Website: [http://www.miamidade.gov/transit/trans\\_dir.asp/](http://www.miamidade.gov/transit/trans_dir.asp/)

Water & Sewer Department  
Douglas Road Metrorail Station  
3071 SW 38th Avenue  
Miami, FL

Automated Customer Service: (305)-665-7477 or (305)-665-7488

24 Hour Emergency Hotline: (305)-274-9272

Website: <http://www.miamidade.gov/wasd/home.asp/>

## **MIAMI-DADE COUNTY PUBLIC SCHOOLS**

1450 NE Second Avenue

Miami, FL 33132

Main Number: (305)-995-1000

E-Mail: [webmaster@dadeschools.net](mailto:webmaster@dadeschools.net)

Website: [www.dadeschools.net/](http://www.dadeschools.net/)

## **MIAMI-DADE COUNTY STATE ATTORNEY**

Main Office

Felony Prosecutions & Administration

E.R. Graham Building

1350 NW 12th Avenue

Miami, FL 33136-2111

Phone: (305)-547-0100

Website: <http://miamisao.com/index.html/>

### Branch Offices

Joseph Caleb Center  
5400 NW 22nd Avenue  
Miami, FL 33142  
Phone: (305)-636-2240

Miami Beach Office  
1130 Washington Avenue  
Miami Beach, FL 33139  
Phone: (305)-535-4210

North Dade  
15555 Biscayne Boulevard  
Miami, FL 33160  
Phone: (305)-354-8725

South Dade  
10710 SW 211th Street  
Miami, FL 33189  
Phone: (305)-234-1430

Child Support Enforcement  
100 S. Biscayne Boulevard, #3100  
Miami, FL 33131  
Phone: (305)-530-2600

County Court/Misdemeanor  
Civic Park Plaza  
1469 NW 13th Terrace  
Miami, FL 33125  
Phone: (305)-324-2900

Courthouse Center  
Domestic Violence Unit  
175 NW 1st Avenue  
Miami, FL 33128  
Phone: (305)-349-5830

Juvenile Division  
3302 NW 27th Avenue  
Miami, FL 33142  
Phone: (305)-637-1300

Orlowitz-Lee Children's Advocacy Center  
"Kristi House"  
1265 NW 12th Avenue  
Miami, FL 33136  
Phone: (305)-547-6800

## **MIAMI INTERNATIONAL AIRPORT**

Phone: (305)-876-7000  
Website: [www.miami-airport.com](http://www.miami-airport.com)

## **MIAMI JOB CORPS CENTER**

*Miami Job Corps Center is located in Miami Gardens and provides a variety of academic and vocational training programs. ESL programs for Hispanic and Creole students, Accredited through Council on Occupational Education and Linkages with Miami Dade County Public Schools. Business Clerical, Child Development, Food Service, Landscape Technician, Carpentry, Facilities Maintenance Health Occupations, Hotel Clerk, Accounting Clerk, Painter.*

3050 NW 183rd Street  
Miami Gardens, FL 33056-3536  
Phone: (305)-626-7800  
Fax: (305)-626-7857  
Website: <http://miami.jobcorps.gov/>

## **MIAMI LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED**

*Established in 1931, Miami Lighthouse for the Blind and Visually Impaired is the oldest and largest private agency in Florida to serve people of all ages who are blind or the visually impaired.*

601 SW 8th Avenue  
Miami FL 33130  
Phone: (305)-856-2288  
Fax: (305)-285-6967  
E-Mail: [info@miamilighthouse.org/](mailto:info@miamilighthouse.org)  
Website: <http://www.miamilighthouse.com/>

## **MINORITY BUSINESS DEVELOPMENT**

### **African-USA Chamber of Commerce**

*To assist U.S. businesses in identifying and developing trade, investments and technology transfers in African nations and to increase business opportunities for our member companies and organizations.*

12938 SW 133rd Court  
Miami, FL 33186  
Phone: (305)-232-2963

### **Black Business Association**

*Promote economic and political empowerment by increasing the level of market share for black businesses through entrepreneurial development, networking and lobbying.*

6600 NW 27th Avenue, Suite #208  
Miami, FL 33147

Phone: (305)-835-6220

Central America-US Chamber of Commerce

312 Minorca Avenue

Coral Gables, FL 33134

Phone: (305)-569-9113

Fax: (305)-569-6477

E-Mail: [meet@causacc.com/](mailto:meet@causacc.com/)

Website: [www.causacc.com/](http://www.causacc.com/)

Chile-U.S. Chamber of Commerce

*To stimulate the exchange of trade between Chile and the United States, to promote networking between our members, and between our members and those of other chambers in Florida, and to assist Chilean businesses in establishing contacts in the United States fees.*

1200 Anastasia Avenue

Executive Office Center, Suite #210

Coral Gables, FL 33134

Phone: (305)-447-0908

E-Mail: [chileus@bellsouth.net/](mailto:chileus@bellsouth.net/)

Website: [www.chileus.org/](http://www.chileus.org/)

Columbian-American Chamber of Commerce

*Make available commercial information and investment opportunities by providing the ideal networking environment for conducting business, to improve the bilateral relations and commerce between Colombia and the United States.*

2355 Salzedo Street, Suite #316

Coral Gables, FL 33134

Phone: (305)-446-2542

Fax: (305)-448-5028

Website: [www.colombianchamber.com/](http://www.colombianchamber.com/)

Ecuadorian-American Chamber of Commerce

*Promote and strengthen the commercial, financial and investment relationships between Ecuador and the United States.*

1390 Brickell Avenue, Suite #220

Miami, FL 33131

Phone: (305)-539-0010

Florida Black Chamber of Commerce

945 West Michigan Avenue, Suite #12B

Pensacola, FL 32505  
Phone: 1-(850)-465-9872  
Fax: 1-(850)-465-9868  
E-Mail: [info@FloridaBCC.com/](mailto:info@FloridaBCC.com/)  
Website: <http://www.floridabcc.com/>

**Florida Regional Minority Business Council**  
*Certifies ethnic U.S. Citizen minority owned companies for networking opportunities with Corporate America.*  
600 NW 79th Avenue, Suite #136  
Miami, FL 33126  
Phone: (305)-260-9901  
Website: [www frmbc.org/](http://www frmbc.org/)

**Hatian-Amerian Center for Economic & Public Affairs**  
*Promotes business between the United States and Haiti.*  
12320 NE Sixth Avenue  
North Miami, FL 33161  
Phone: (305)-899-7712

**Miami/Ft Lauderdale Minority Business Development Center**  
*Package loans for existing and new minority entrepreneurs and provide technical assistance to businesses at normal fees.*  
1200 NW 78th Avenue, Suite #301  
Miami, FL 33126  
Phone: (305)-591-7355

**Miami Korean Chamber of Commerce**  
8750 NW 36th Street, Suite #260  
Miami, FL 33178  
Phone: (305)-436-6000

**Nicaraguan-American Chamber of Commerce**  
PO Box 527723  
Miami, FL 33152  
Phone: (305)-599-2737  
Website: [www.nacc-miami.com/](http://www.nacc-miami.com/)

**Peruvian-American Chamber of Commerce**  
*Fosters trade and commerce between the United States and Peru.*

6400 NW 82nd Avenue  
Miami, FL 33166  
Phone: (305)-471-9434  
Fax: (305)-471-9606  
Website: [www.peruvianchamber.org/](http://www.peruvianchamber.org/)

Puerto Rican Chamber of Commerce of South Florida  
*To advance the interest of the Puerto Rican business community of South Florida.*  
3550 Biscayne Boulevard, Suite #306  
Miami, FL 33137  
Phone: (305)-571-8006  
Website: [www.puertoricanchamber.com/](http://www.puertoricanchamber.com/)

Tools for Change  
*Simulate minority economic development with services including loan packages, financing and technical assistance.*  
6015 NW Seventh Avenue  
Miami, FL 33127  
Phone: (305)-751-8934

Unique Coalition of Minority Businesses of South Dade  
*Promotes, supports, and provides technical assistance for the growth and development of minority businesses, churches, and the youth of south Miami- Dade County.*  
17510 S. Dixie Highway  
Miami, FL 33157  
Phone: (305)-255-1114

United States-Mexico Chamber of Commerce  
*To promote business between the United States and Mexico.*  
Inter-American Chapter  
701 Brickell Avenue, Suite #2218  
Miami, FL 33131  
Phone: (305)-379-6090  
Fax: (305)-379-6422  
E-Mail: [usmcoc@bellsouth.net/](mailto:usmcoc@bellsouth.net)  
Website: [www.usmcoc.org/](http://www.usmcoc.org/)

Venezuelan-American Chamber of Commerce  
1200 Anastasia Avenue, Suite #225  
Coral Gables, FL33134  
Phone: (305)-444-4336

Phone: (305)-444-2719  
Website: [www.venezuelanchamber.org/](http://www.venezuelanchamber.org/)

**Women In International Trade - Miami**  
*Promotes professional growth, education, and leadership among women employed worldwide in foreign trade and commerce in both the public and private sectors.*  
444 Brickell Avenue, Suite #51-329  
Miami, FL 33131  
Phone: (305)-642-7224  
Phone: (305)-789-7159  
E-Mail: [daisy.pagan@ey.com/](mailto:daisy.pagan@ey.com)  
Website: [www.wit-miami.com/](http://www.wit-miami.com/)

## **MULTIPLE SCLEROSIS**

**Atlas of MS Database**  
*Information and data on the epidemiology of MS and the availability and accessibility of resources to diagnose, inform, treat, support, manage and rehabilitate people with MS worldwide are available in one database for analysis and comparison at country, regional, and global levels.*  
Website: [www.atlasofms.org/](http://www.atlasofms.org/)

**CLAMS: Computer Literate Advocates for Multiple Sclerosis**  
*Computer information and communication for people with MS, by people with MS.*  
Website: [www.clams.org/](http://www.clams.org/)

**Consortium of Multiple Sclerosis Centers**  
*Website for organization of MS healthcare professionals. The Consortium publishes the International Journal of MS Care, available online.*  
Website: [www.ms-care.org/](http://www.ms-care.org/)

**International Journal of MS Care**  
*Peer-reviewed online journal of the Consortium of Multiple Sclerosis Centers, focused on multidisciplinary clinical care and research. The journal is free, but you must set up a username and password.*  
Website: [www.ms-care.com/](http://www.ms-care.com/)

**The Heuga Center**  
*Colorado-based center established by Jimmie Heuga, diagnosed with MS three years after winning an Olympic medal in alpine skiing. His 5-day CAN DO program provides a comprehensive approach to living with MS.*  
Website: [www.heuga.org/](http://www.heuga.org/)

### Multiple Sclerosis International Federation

*Includes research database, people profiles, and international portal. web site available in English, French, German, and Spanish.*

Website: [www.msif.org/](http://www.msif.org/)

### MS ActiveSource

*Web site for people with MS provided by Biogen, biotechnical company producing Avonex (Interferon beta-1a), one of the disease-modifying agents for MS.*

Website: [www.msactivesource.com/](http://www.msactivesource.com/)

### MS-CAM (Rocky Mountain MS Center)

*Includes reviews on a number of complementary and alternative medicine topics related to MS.*

Website: [www.ms-cam.org/](http://www.ms-cam.org/)

### MSWorld

*MSWorld, the National MS Society's collaborative partner, provides the official chat and message board site for the Society.*

Website: [www.msworld.org/communications.htm/](http://www.msworld.org/communications.htm/)

### Multiple Sclerosis Information Gateway

*Visitors can select from one of several languages such as English, Spanish, French, German, and Portuguese.*

Website: [www.ms-gateway.com/](http://www.ms-gateway.com/)

### National Multiple Sclerosis Society

*The society is dedicated to ending the devastating effects of multiple sclerosis.*

733 Third Avenue, 6th Floor

New York, NY 10017

Toll Free: 1-(800)-344-4867

Website: <http://www.nmss.org/>

### National Multiple Sclerosis Society - South Florida Chapter

3201 West Commercial Boulevard, Suite #127

Ft. Lauderdale, FL 33309

Phone: 1-(954)-731-4224

Phone: (305)-599-0299

Toll Free: 1-(800)-FIGHT- MS

E-Mail: [fls@nmss.org/](mailto:fls@nmss.org/)

Website: <http://www.nmssfls.org/>

Multiple Sclerosis Foundation, Inc.  
6350 N. Andrews Avenue  
Fort Lauderdale, FL 33309  
Phone: 1-(954)-776-6805  
Toll Free: 1-(800)-441-7055  
Website: <http://ofcn.org/cyber.serv/hwp/support/ms/about.html>

Veterans Affairs MS Centers of Excellence  
*Established by the Department of Veterans, these centers are organized around four functional cores: (1) clinical care, (2) research and development, (3) education and training, and (4) informatics and telemedicine.*  
Website: [www.va.gov/ms/](http://www.va.gov/ms/)

## **MUSCULAR DYSTROPHY**

Against All Odds - Muscular Degeneration Network  
5333 N. Dixie Highway, Suite #101-A  
Ft. Lauderdale, FL 33334  
Phone: 1-(954)-776-5223  
Fax: 1-(954)-491-0027

Muscular Dystrophy Association, Inc. - Miami  
7875 NW 12th Street, #118  
Miami, FL 33126  
Phone: (305)-717-9937  
Fax: (305)-717-3341  
E-Mail: [miamidistrict@mdausa.org/](mailto:miamidistrict@mdausa.org)  
Website: <http://www.mda.org/local/?postalcode=33169&submit=find>

### MDA Clinics

Broward General Medical Center  
1600 South Andrews Avenue  
Ft. Lauderdale, FL 33316

University of Miami School of Medicine  
1150 NW 14th Street, Suite #701  
Miami, FL 33136

## MUSIC

### The Full Pitcher Music Resources

*Opportunities for everyone to create and share music so we do aim for maximum flexibility in our resources. In addition, we will do all we can to customise our materials to the special needs of someone with a disability.*

9 Mallard Close, Haslemere

Surrey GU27 1QU UK

Phone: (44) (0)1428 648854

Website: <http://www.fullpitcher.co.uk/specialneeds.htm>

### Living My Song

*Living My Song is dedicated to exploring ways in which everyone can discover and express their own musical personality. Particular attention is paid to the special needs of people with physical or learning disabilities.*

Website: <http://www.livingmysong.org.uk/index.htm/>

### Stephens Development Company

*Stephens Development is a music publisher, creator and developer of innovative music software, and a music retailer. Publishes Large Print Music was originally designed for people who have minor visual limitations -- particularly those with diminishing near vision.*

6303 Thorndon Circle

University Park, FL 34201

Toll Free: 1-(888)-714-4419

Fax: 1-(941)-358-8567

E-Mail: [stevepub@comcast.net/](mailto:stevepub@comcast.net)

Website: <http://www.stephensmusicpub.com/index.htm>

## **MYASTHENIA GRAVIS FOUNDATION OF AMERICA, INC.**

*The Myasthenia Gravis Foundation of America (MGFA) is the only national volunteer health agency dedicated solely to the fight against myasthenia gravis.*

1821 University Avenue West, Suite #S256

St. Paul, MN 55104

Phone: 1-(651)-917-6256

Toll Free: 1-(800)-541-5454

Fax: 1-(651)-917-1835

E-Mail: [mgfa@myasthenia.org/](mailto:mgfa@myasthenia.org/)

Website: <http://www.myasthenia.org/index.cfm>

Myasthenia Gravis Foundation of America, Inc. - East Central Florida Chapter  
93 Radcliff Drive  
Palm Coast, FL 32164  
Phone: 1-(386)-586-2891  
Second Phone: 1-(904)-501-0578  
Fax: 1-(386)-586-3671  
E-Mail: [eastflorida@myasthenia.org/](mailto:eastflorida@myasthenia.org/)  
Website:  
[http://www.myasthenia.org/mgfa\\_chapterpage.cfm?Chapter\\_ID=27&NumberOfPages=37](http://www.myasthenia.org/mgfa_chapterpage.cfm?Chapter_ID=27&NumberOfPages=37)

## **NATIONAL ACCESSIBLE APARTMENT CLEARINGHOUSE**

*NAAC maintains the ONLY national database of accessible apartments, with a registration of more than 80,000 units in 50 states. It's a vital resource for the disabled community and an excellent vehicle for apartment owners and managers to effectively market their accessible apartments and reach their target audience. No fee.*

4300 Wilson Boulevard, #400  
Arlington, VA 22203  
Toll Free: 1-(800)-421-1221  
Fax: 1-(703)-248-9440  
E-Mail: [clearinghouse@naahq.org/](mailto:clearinghouse@naahq.org/)

## **NATIONAL ADOPTION CENTER**

*The National Adoption Center expands adoption opportunities for children living in foster care throughout the United States, and is a resource to families and to agencies who seek the permanency of caring homes.*

1500 Walnut Street - Suite #701  
Philadelphia, PA 19102  
Phone: 1-(800)-TO-ADOPT  
Website: <http://www.adopt.org/index.html/>

## **NATIONAL AIDS INFORMATION PROJECT**

Libby 317, Beth Israel Hospital, #330  
Brookline Avenue  
Boston, MA 02215,  
Phone: 1-(617)-667-5520  
Fax: 1-(617)-667-2885  
E-Mail: [hwoods@bih.harvard.edu/](mailto:hwoods@bih.harvard.edu/)  
Toll Free: 1-(800)-296-4433  
English/Spanish: 1-(800)-458-5231

TDD: 1-(800)-243-7889

Website: <http://www.aids.org/atn/a-220-07.html>

## **NATIONAL ALLIANCE FOR THE MENTALLY ILL - FLORIDA**

*NAMI Florida coordinates trainings for teachers and facilitators of NAMI's signature programs, which are Family-to-Family, Peer-to-Peer, NAMI-C.A.R.E. Mutual Support Program, NAMI Support Group, In Our Own Voice, and Provider Education. Designed by a professional, these programs draw on the expertise of family members and consumers living with mental illness. NAMI Florida provides Information and Referral Services through our toll-free telephone line and email. Hours are 8:30-5:00, Monday–Friday. NAMI Florida maintains a library, publishes a newsletter and family guide, and provides resources on mental health topics. Up to date information is available on NAMI National's website.*

911 East Park Avenue

Tallahassee, FL 32301

Helpline: 1-(877)-626-4352)

E-Mail: [namifl@namifl.org/](mailto:namifl@namifl.org)

Website: <http://www.namifl.org/>

## **NATIONAL AMPUTATION FOUNDATION**

*Foundation is dedicated to helping amputees improve their quality of life by providing rehabilitation, training and other forms of research.*

40 Church Street

Malverne, NY 11565

Phone: 1-(516)-887-3600

E-Mail: [amps76@aol.com/](mailto:amps76@aol.com)

Website: <http://www.nationalamputation.org/>

## **NATIONAL ASSOCIATION FOR THE DUALLY DIAGNOSED**

*NADD is the leading North American expert in providing professionals, educators, policy makers, and families with education, training, and information on mental health issues relating to persons with intellectual or developmental disabilities.*

132 Fair Street

Kingston, NY 12401

Phone: 1-(845)-331-4336

Toll Free: 1-(800)-331-5362

Fax: 1-(845)-331-4569

E-Mail: [info@thenadd.org/](mailto:info@thenadd.org)

Website: <http://www.thenadd.org/>

## **NATIONAL ASSOCIATION OF THE DEAF**

*Founded in 1880, the association is the oldest and largest organization representing people with disabilities, safeguarding the accessibility and civil rights of 28 million deaf and hard of hearing Americans.*

8630 Fenton Street, Suite #820  
Silver Spring, MD 20910-3819  
TTY: 1-(301)-587-1789  
Phone: 1-(301)-0587-1788  
Fax: 1-(301)-587-1791  
Website: [www.nad.org/](http://www.nad.org/)

#### Described and Captioned Media Program

*Promotes and provides equal access to communication and learning through described and captioned educational media and for accessible media to be an integral tool in the teaching and learning process for all stakeholders in the educational community, including students, educators and other school personnel, parents, service providers, businesses, and agencies.*

National Association of the Deaf  
1447 E. Main Street  
Spartanburg, SC 29307  
Phone: 1-(864)-585-1778  
TTY: 1-(864)-585-2617  
Fax: 1-(864)-585-2611  
Toll Free: 1-(800)-237-6213 (Voice)  
Toll Free TTY: 1-(800)-237-6819  
Website: [www.dcmp.org/](http://www.dcmp.org/)

### **NATIONAL ASSOCIATION FOR THE VISUALLY HANDICAPPED**

*Dedicated to helping persons with visual impairments through research and technical assistance.*

22 W. 21st Street, 6th Floor  
New York, NY 10010  
Phone: 1-(212)-889-3141  
E-Mail: [staff@navh.org/](mailto:staff@navh.org/)  
Website: <http://www.navh.org/>

### **NATIONAL BRAIN INJURY INFORMATION CENTER**

Toll Free: 1-(800)-444-6443  
E-Mail: [braininjuryinfo@biausa.org/](mailto:braininjuryinfo@biausa.org/)

### **NATIONAL CAPTIONING INSTITUTE**

1900 Gallows Road, Suite #3000

Vienna, VA 22182  
Phone: 1-(703)-917-7600 (Voice & TTY)  
Toll Free: 1-(800)-533-9673  
TDD: 1-(800)-321-8337  
E-Mail: [koconnor@ncicap.org](mailto:koconnor@ncicap.org)/  
Website: <http://www.ncicap.org>

## **NATIONAL INFORMATION CLEARINGHOUSE ON CHILDREN WHO ARE DEAF-BLIND (DB-LINK)**

*Since 1992, DB-LINK has supported the information needs of people who interact on a daily basis with our nation's 11,000 deaf-blind children. This application proposes to continue these efforts in the service of deaf-blind children, their families, and the professionals who serve them. DB-LINK serves as the central source for the collection and distribution of comprehensive and current information related to children who are deaf-blind.*

P.O. Box 1492  
Washington, DC 20013  
V/TTY: 1-(800)-695-0285  
Fax: 1-(202)-884-8441  
E-Mail: [nichcy@aed.org](mailto:nichcy@aed.org)/  
Website: [www.nichcy.org](http://www.nichcy.org)/

## **NATIONAL CENTER FOR COMPLEMENTARY AND ALTERNATIVE MEDICINE (NCCAM)**

*Exploring complementary and alternative healing practices in the context of rigorous science, training researchers, and disseminating authoritative information to the public and professionals.*

Website: <http://nccam.nih.gov>/

## **NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN**

*NCMEC was established in 1984 as a private, nonprofit 501(c)(3) organization to provide services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Acts as a Clearinghouse of information; operates a CyberTipline; Provides technical assistance to individuals and law-enforcement; Offers training programs; Distributes photographs and descriptions of missing children; Coordinates child-protection efforts.*

Charles B. Wang International Children's Building  
699 Prince Street  
Alexandria, Virginia 22314-3175  
Phone: 1-(703)-274-3900  
Fax: 1-(703)-274-2200  
Hotline: 1-(800)-THE-LOST or 1-(800)-843-5678

Website: <http://www.ncmec.org/>

## **NATIONAL INSTITUTE OF NEUROLOGICAL DISORDERS AND STROKE**

*News, funding information, studies that seek patients, and more. Accessible version of web site available.*

P.O. Box 5801

Bethesda, MD 20824

Toll Free: 1-(800)-352-9424

Phone: 1-(301) 496-5751

TTY: 1-(301)-468-5981

Website: [www.ninds.nih.gov/](http://www.ninds.nih.gov/)

## **NATIONAL CENTER FOR STUTTERING**

*The National Center for Stuttering was established in 1976. Its purposes are: To provide up-to-date factual information about stuttering; To provide a National Stutterer's Hotline; To treat small groups of selected individuals who stutter; To provide continuing education for speech pathologists; and to conduct research into the causes and treatment of stuttering.*

Toll Free: 1-(800)-221-2483

E-Mail: [executivedirector@stuttering.com/](mailto:executivedirector@stuttering.com)

Website: [http://www.stuttering.com/index.html/](http://www.stuttering.com/index.html)

## **NATIONAL CENTER FOR VICTIMS OF CRIME**

*The National Center for Victims of Crime is the nation's leading resource and advocacy organization for crime victims. Through collaboration with local, state, and federal partners, we: Provide direct services and resources; Advocate for passage of laws and public policies that create resources and secure rights and protections for crime victims; Deliver training and technical assistance to victim service organizations, counselors, attorneys, criminal justice agencies, and allied professionals; and Foster cutting-edge thinking about the impact of crime and the ways in which each of us can help victims regain control of their lives.*

2000 "M" Street NW, Suite #480

Washington, DC 20036

Phone: 1-(202)-467-8700

Fax: 1-(202)-467-8701

Victim Hotline: 1-(800)-FYI-CALL (394-2255)

TTY: 1-(800)-211-7996

Website: [http://www.ncvc.org/ncvc/main.aspx?dbID=dash\\_Home/](http://www.ncvc.org/ncvc/main.aspx?dbID=dash_Home/)

## **NATIONAL CLEARINGHOUSE FOR ALCOHOL AND DRUG INFORMATION**

Toll Free: 1-(800)-729-6686

TDD: 1-(800)-487-4889

Español: 1-(877)-767-8432

## **NATIONAL CLEARINGHOUSE ON POST-SECONDARY EDUCATION FOR HANDICAPPED**

*The national clearinghouse on postsecondary education for individuals with disabilities. Support from the U.S. Department of Education enables the clearinghouse to serve as an information exchange about educational support services, policies, procedures, adaptations, and opportunities at American campuses, vocational-technical schools, and other postsecondary training entities.*

The George Washington University  
2134 "G" Street NW  
Washington, DC 20052-0001  
Voice/TTY: 1-(202)-973-0904  
Toll Free: 1-(800)-544-3284  
Fax: 1-(202)-994-3365  
E-Mail: [askheath@gwu.edu/](mailto:askheath@gwu.edu)  
Website: <http://www.heath.gwu.edu/index.htm>

## **NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE, INC.**

22 Cortlandt Street, Suite #801  
New York, NY 10007-3128  
Phone: 1-(212)-269-7797  
Fax: 1-(212)-269-7510  
Hope Line: 1-(800)-NCA-CALL (24 Hour Referral)  
E-Mail: [national@ncadd.org/](mailto:national@ncadd.org)  
Website: <http://www.ncadd.org/>

## **NATIONAL COUNCIL ON DISABILITY**

*The National Council on Disability (NCD) is an independent federal agency making recommendations to the President and Congress to enhance the quality of life for all Americans with disabilities and their families.*

1331 "F" Street NW, Suite #850  
Washington, DC 20004  
Phone: 1-(202)-272-2004  
TTY: 1-(202)-272-2074  
Fax: 1-(202)-272-2022  
E-Mail: [ncd@www.ncd.gov/](mailto:ncd@www.ncd.gov)

## **NATIONAL CRANIOFACIAL ASSOCIATION, THE**

*The National Craniofacial Association is dedicated to assisting children and adults who have craniofacial disorders resulting from disease, accident, or birth.*

P.O. Box 11082  
Chattanooga, TN 37401  
Toll Free: 1-(800)-332-2373 or 1-(800)-3FACES3  
E-Mail: [faces@faces-cranio.org/](mailto:faces@faces-cranio.org/)  
Website: <http://www.faces-cranio.org/>

## **NATIONAL DEPRESSIVE AND MANIC DEPRESSIVE ASSOCIATION**

*National Depressive and Manic-Depressive Association - Founded in 1986, the National DMDA is the nation's largest patient-directed, illness-specific organization with more than 400 support groups across the United States and Canada. Its mission is to educate patients, family members, professionals and the public that mood disorders are treatable medical illnesses.*

730 N. Franklin Street, Suite #501  
Chicago, Illinois 60610-7224  
Toll Free: 1-(800)-826 -3632  
Fax: 1-(312)-642-7243  
Website: <http://www.ndmda.org/>

## **NATIONAL DISSEMINATION CENTER FOR CHILDREN WITH DISABILITIES**

*The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; IDEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.*

P.O. Box 1492  
Washington, DC 20013  
V/TTY: 1-(800)-695-0285  
Fax: 1-(202)-884-8441  
E-Mail: [nichcy@aed.org/](mailto:nichcy@aed.org)  
Website: [www.nichcy.org/](http://www.nichcy.org/)

## **NATIONAL DO NOT CALL REGISTRY**

*The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free. Your registration will be effective for five years.*

Toll Free: 1-(888)-382-1222  
Website: <https://www.donotcall.gov/register/Reg.aspx>

## **NATIONAL DOWN SYNDROME CONGRESS**

*The mission of the NDSC is to provide information, advocacy and support concerning all aspects of life for individuals with Down syndrome.*

National Down Syndrome Congress  
1370 Center Drive, Suite #102  
Atlanta, GA 30338  
Toll Free: 1-(800)-232-NDSC (6372)  
Local: 1-(770)-604-9500  
Fax: 1-(770)-604-9898  
E-Mail: [info@ndsccenter.org/](mailto:info@ndsccenter.org/)  
Website: <http://www.ndsccenter.org/>

## **NATIONAL DOWN'S SYNDROME SOCIETY**

*Society was established to ensure that all people with Down Syndrome have the opportunity to achieve their full potential in community life.*

666 Broadway  
New York, NY 10012  
Toll Free: 1-(800)-221-4602  
E-Mail: [info@ndss.org/](mailto:info@ndss.org/)  
Website: <http://www.ndss.org/>

## **NATIONAL EASTER SEAL SOCIETY**

Easter Seals National Headquarters

*Easter Seals has been helping individuals with disabilities and special needs, and their families, live better lives for more than 80 years. From child development centers to physical rehabilitation and job training for people with disabilities, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.*

230 W. Monroe Street, Suite #1800  
Chicago, IL 60606  
Phone: 1-(312)-726-6200 (Voice)  
TTY: 1-(312)-726-4258  
Phone: 1-(312)-726-1494  
Toll Free: 1-(800)-221-6827  
Website: [www.easterseals.com/](http://www.easterseals.com/)

Easter Seals South Florida - Broward County  
12701 West Sunrise Boulevard  
Sunrise, FL 33323  
Phone: 1-(954)-792-8772  
Fax: 1-(954)-792-8275  
Website: [www.miami.easterseals.com/](http://www.miami.easterseals.com/)

Easter Seals South Florida - Miami-Dade  
1475 NW 14th Avenue  
Miami, FL 33125-1692  
Phone: (305)-325-0470  
Fax: (305)-325-0578  
Website: [www.miami.easterseals.com/](http://www.miami.easterseals.com/)

## **NATIONAL EYE CARE PROJECT**

*Medical Eye Exams for Eligible Seniors for No Out-of-Pocket Cost.*  
Toll Free: 1-(800)-222-EYES (3937)

## **NATIONAL FOUNDATION FOR DEPRESSIVE ILLNESS**

*The International Foundation for Research and Education on Depression (iFred), is a 501(c)3 organization dedicated to researching causes of depression, to support those dealing with depression, and to combat the stigma associated with depression.*

2017-D Renard Court  
Annapolis, MD 21401 USA  
Phone: 1-(410)-268-0044  
Toll Free: 1-(800)-248-4344  
Fax: 1-(443)-782-0739  
E-Mail: [info@ifred.org/](mailto:info@ifred.org/)  
Website: [www.ifred.org/](http://www.ifred.org/)

## **NATIONAL FEDERATION OF THE BLIND**

*The federation aims to help blind persons achieve self-confidence, educates the public about blindness, and provides referral services, scholarships and publications.*

1800 Johnson Street  
Baltimore, MD 21230  
Phone: 1-(410)-659-9314  
E-Mail: [nfb@nfb.org/](mailto:nfb@nfb.org/)  
Website: <http://www.nfb.org/>

National Federation of the Blind of Florida  
121 Deer Lake Circle  
Ormond Beach, Florida 32174-4266  
Toll Free: 1-(888)-282-5972  
E-Mail: [k davisnfbf@cfl.rr.com/](mailto:k davisnfbf@cfl.rr.com/)  
Website: <http://www.nfbflorida.org/>

National Federation of the Blind Parents of Blind Children

Florida Parents of Blind Children  
Phone: 1-(772)-286-8871  
Phone: 1-(772)-286-8812  
E-Mail: [bwbddl@yahoo.com](mailto:bwbddl@yahoo.com)/  
Website: <http://www.nfbflorida.org/parents/index.htm>

## **NATIONAL HEADACHE FOUNDATION**

*Foundation's purpose is to serve as an information resource to headache sufferers, their families and the healthcare providers who treat them; to raise public awareness that headaches are a legitimate biological disease and sufferers should receive understanding and continuity of care; and to promote research into potential headache causes and treatments.*

820 N. Orleans, Suite #217  
Chicago, Illinois 60610  
Toll Free: 1-(888)-NHF-5552  
Fax: 1-(773)-525-7357  
E-Mail: [info@headaches.org](mailto:info@headaches.org)/  
Website: <http://www.headaches.org/consumer/index.html>/

## **NATIONAL HEMOPHILIA FOUNDATION, INC.**

*The National Hemophilia Foundation is dedicated to finding better treatments and cures for bleeding and clotting disorders and to preventing the complications of these disorders through education, advocacy and research.*

116 West 32nd Street, 11th Floor  
New York, NY 10001  
Phone: 1-(212)-328-3700  
Fax: 1-(212)-328-3777

Information Resource Center  
Toll Free: 1-(800)-42-HANDI  
Fax: 1-(212)-328-3799  
E-Mail: [handi@hemophilia.org](mailto:handi@hemophilia.org)/  
Website: [webmaster@hemophilia.org](mailto:webmaster@hemophilia.org)/

## **NATIONAL HOSPICE AND PALLIATIVE CARE ORGANIZATION**

National Hospice and Palliative Care Organization  
*Advocates recognition and protection of individual rights at the end of life, including living wills and durable powers of attorney.*  
1700 Diagonal Road, Suite #625  
Alexandria, Virginia 22314  
Telephone: 1-(703)-837-1500

Toll Free Help Line: 1-(800)-658-8898  
Toll Free Help Line in Spanish: 1-(877)-658-8896  
Fax: 1-(703)-837-1233  
E-Mail: [caringinfo@nhpco.org/](mailto:caringinfo@nhpco.org/)  
Website: [www.caringinfo.org/](http://www.caringinfo.org/)

## **NATIONAL INSTITUTE OF NEUROLOGICAL DISORDERS AND STROKE**

*News, funding information, studies that seek patients, and more. Accessible version of web site available.*  
P.O. Box 5801  
Bethesda, MD 20824  
Toll Free: 1-(800)-352-9424  
Phone: 1-(301) 496-5751  
TTY: 1-(301)-468-5981  
Website: [www.ninds.nih.gov/](http://www.ninds.nih.gov/)

## **NATIONAL INSTITUTE ON DRUG ABUSE**

*NIDA's mission is to lead the Nation in bringing the power of science to bear on drug abuse and addiction.*  
National Institutes of Health  
6001 Executive Boulevard, Room #5213  
Bethesda, MD 20892-9561  
Phone: 1-(301)-443-1124  
Spanish: 1-(240)-221-4007  
E-Mail: [information@nida.nih.gov/](mailto:information@nida.nih.gov/)  
Website: <http://www.nida.nih.gov/>

## **NATIONAL JEWISH NATIONAL JEWISH MEDICAL AND RESEARCH CENTER**

*National Jewish Medical and Research Center is known worldwide for treatment of patients with respiratory, immune and allergic disorders. National Jewish has no formal ties to any religious or quasi-religious institution and is ranked the #1 respiratory hospital in the nation.*

1400 Jackson Street  
Denver, CO 80206  
Phone: 1-(303)-388-4461  
Toll Free Lung Line: 1-800-222-LUNG (5864)  
E-Mail: <http://www.njc.org/contact/lung/email.aspx/>  
Website: <http://www.njc.org/>

## **NATIONAL KIDNEY FOUNDATION**

*The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.*

30 E. 33rd Street, Suite #1100  
New York, NY 10016  
Toll Free: 1-(800)-622-9010  
E-Mail: [info@kidney.org/](mailto:info@kidney.org/)  
Website: <http://www.kidney.org/>

### **NATIONAL KIDNEY FOUNDATION OF FLORIDA, INC.**

*The NKF of Florida is one of 48 affiliates of the National Kidney Foundation, a not-for-profit, tax-exempt, national voluntary health agency. The NKF of Florida is a vital resource for kidney patients and their families - helping them learn how to cope with the physical and psychological aspects of the disease and providing them with hope for the future.*

1040 Woodcock Road, Suite #119  
Orlando, FL 32803-3510  
Phone: 1-(800)-927-9659  
Website: <http://www.kidney.org/site/index.cfm?ch=204>

### **NATIONAL LIBRARY OF MEDICINE, THE**

*The National Library of Medicine (NLM), on the campus of the National Institutes of Health in Bethesda, Maryland, is the world's largest medical library. The Library collects materials and provides information and research services in all areas of biomedicine and health care.*

8600 Rockville Pike  
Bethesda, MD 20894  
Toll Free: 1-(888)-FIND-NLM  
Toll Free: 1- (888)-346-3656  
Website: <http://www.nlm.nih.gov/>

### **NATIONAL LIBRARY SERVICE FOR THE BLIND AND PHYSICALLY HANDICAPPED, THE**

*Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.*

Library of Congress  
Washington, DC 20011  
Telephone: 1-(202)-707-5100  
Toll Free: 1-(888)-NLS-READ  
Toll Free: 1-(888)-657-7323 to connect to a local library

TDD: 1-(202)-707-0744  
Fax: 1-(202)-707-0712  
E-Mail: [nls@loc.gov/](mailto:nls@loc.gov/)  
Website: <http://www.loc.gov/nls/index.html/>

## **NATIONAL LIBRARY OF MEDICINE**

*Large medical library on health information, library services, and more.*  
Website: [www.nlm.nih.gov/](http://www.nlm.nih.gov/)

## **NATIONAL LYMPHEDEMA NETWORK**

*The National Lymphedema Network (NLN) is an internationally recognized non-profit organization founded in 1988 to provide education and guidance to lymphedema patients, health care professionals and the general public by disseminating information on the prevention and management of primary and secondary lymphedema.*

Latham Square  
1611 Telegraph Avenue, Suite #1111  
Oakland, CA 94612-2138  
Phone: 1-(510)-208-3200  
Toll Free Recorded Information Line: 1-(800)-541-3259  
E-Mail: [nln@lymphnet.org/](mailto:nln@lymphnet.org/)  
Website: <http://www.lymphnet.org/>

## **NATIONAL MENTAL HEALTH ASSOCIATION**

*The association is dedicated to improving the mental health of all individuals and achieving victory over mental illnesses.*

1021 Prince Street  
Alexandria, VA 22311  
Toll Free: 1-(800)-969-6642  
Toll Free TTY: 1-(800)-433-5959  
E-Mail: [nmhainfo@aol.com/](mailto:nmhainfo@aol.com/)  
Website: <http://www.nmha.org/>

## **NATIONAL MENTAL HEALTH INFORMATION CENTER**

**U.S. Substance Abuse and Mental Health Services Administration**  
*The Substance Abuse and Mental Health Services Administration (SAMHSA) has established a clear vision for its work -- a life in the community for everyone. To realize this vision, the Agency has sharply focused its mission on building resilience and facilitating recovery for people with or at risk for mental or substance use disorders. SAMHSA is gearing all of its resources -- programs, policies and grants -- toward that outcome.*

1 Choke Cherry Road  
Rockville, MD 20857

Phone: 1-(240)-276-2000  
Phone: 1-(240)-276-2010  
Website: <http://www.samhsa.gov/index.aspx>

## **NATIONAL MULTIPLE SCLEROSIS SOCIETY**

*The society is dedicated to ending the devastating effects of multiple sclerosis.*  
733 Third Avenue, 6th Floor  
New York, NY 10017  
Toll Free: 1-(800)-344-4867  
Website: <http://www.nmss.org/>

National Multiple Sclerosis Society - South Florida Chapter  
3201 West Commercial Boulevard, Suite #127  
Ft. Lauderdale, FL 33309  
Phone: 1-(954)-731-4224  
Phone: (305)-599-0299  
Toll Free: 1-(800)-FIGHT- MS  
E-Mail: [fls@nmss.org/](mailto:fls@nmss.org/)  
Website: <http://www.nmssfls.org/>

## **NATIONAL NATIVE AMERICAN AIDS PREVENTION CENTER**

436-14th Street, Suite #1020  
Oakland, California 94612  
Phone: 1-(510)-444-2051  
Fax: 1-(510)-444-1593  
Toll Free: 1-(800)-283-6880  
E-Mail: [information@nnaapc.org/](mailto:information@nnaapc.org/)  
Website: [www.nnaapc.org/](http://www.nnaapc.org/)

## **NATIONAL NEUROFIBROMATOSIS FOUNDATION, INC.**

95 Pine Street, 16th Floor  
New York, NY 10005  
Phone: 1-(212)-344-6633  
Toll Free: 1-(800)-323-7938  
Fax: 1-(212)-747-0004  
E-Mail: [nnff@nf.org/](mailto:nnff@nf.org/)  
Website: [www.nf.org/](http://www.nf.org/)  
Website: [www.neurofibromatosis.org/](http://www.neurofibromatosis.org/)

## **NATIONAL ORGANIZATION OF RARE DISORDERS**

*The National Organization for Rare Disorders (NORD), a 501(c)3 organization, is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. Includes three searchable databases and index on rare diseases.*

55 Kenosia Avenue  
PO Box 1968  
Danbury, CT 06813-1968  
Phone: (203)-744-0100  
Toll Free: 1-(800)-999-6673 (Voicemail only)  
TDD: 1-(203)-797-9590  
Fax: 1-(203)-798-2291  
E-Mail: [orphan@rarediseases.org/](mailto:orphan@rarediseases.org/)  
Website: [www.rarediseases.org/](http://www.rarediseases.org/)

## **NATIONAL ORGANIZATION OF SOCIAL SECURITY CLAIMANTS**

*The National Organization of Social Security Claimants' Representatives (NOSSCR) is committed to providing the highest quality representation and advocacy on behalf of persons who are seeking Social Security and Supplemental Security Income.*

560 Sylvan Avenue  
Englewood Cliffs, NJ 07632  
Toll Free: 1-(800)-431-2804  
Fax: 1-(201)-567-1542  
E-Mail: [NOSSCR@att.net/](mailto:NOSSCR@att.net/)  
Website: <http://www.nosscr.org/>

## **NATIONAL ORGANIZATION ON FETAL ALCOHOL SYNDROME**

*Dedicated to eliminating birth defects caused by alcohol consumption during pregnancy and to improve the lives for those affected individuals and families.*

900 17th Street NW, Suite #910  
Washington, DC 20006  
Phone: 1-(202)-785-4585  
Toll Free: 1-(800)-66-NOFAS or 1-(800)-666-6327  
Fax: 1-(202)-466-6456  
Website: <http://www.nofas.org/>

## **NATIONAL OSTEOPOROSIS FOUNDATION**

*The foundation is a leading resource for people seeking up-to-date, medically sound information on the causes, prevention, detection and treatment of osteoporosis.*

1232 22nd Street NW  
Washington, DC 20037  
Phone: 1-(202)-223-2226

E-Mail: [grassroots@nof.org/](mailto:grassroots@nof.org/)  
Website: <http://www.nof.org/>

## NATIONAL PARKINSON'S FOUNDATION

*Today NPF is the largest and oldest national Parkinson foundation in the United States. NPF supports Parkinson-related research, patient care, education, training, and outreach. Their Parkinson pamphlets cover a variety of topics of interest to the Parkinson community, are unique in their genre, and are distributed free of charge to anyone that requests them.*

Bob Hope Parkinson Research Center  
1501 NW 9th Avenue  
Miami, FL 33136  
Toll Free: 1-(800)-327-4545  
E-Mail: [mailbox@parkinson.org/](mailto:mailbox@parkinson.org/)  
Website: <http://www.parkinson.org/>

### Support Groups

Epworth Village  
5300 W. 16th Avenue  
Hialeah, Florida 33012  
Phone: (305)-556-3500

Pembroke Pines  
Century Village Club House  
Pembroke Pines, Florida 33027  
Phone: (954)-433-0947

## NATIONAL REHABILITATION INFORMATION CENTER

*An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.*  
4200 Forbes Boulevard, Suite #202  
Lanham, MD 20706  
Toll Free: 1-(800)-346-2742  
Phone: 1-(301)-459-5900  
TTY: 1-(301)-459-5984  
E-Mail: [naricinfo@heitechservices.com/](mailto:naricinfo@heitechservices.com/)  
Website: [www.naric.com/](http://www.naric.com/)

## NATIONAL RUNAWAY SWITCHBOARD

*The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.*

3080 N. Lincoln Avenue

Chicago, IL 60657

Phone: 1-(773)-880-9860

Fax: 1-(773)-929-5150

Agency & Information Line: 1-(800)-344-2785

Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000

Website: <http://www.nrscrisisline.org/default.html>

## **NATIONAL SPINAL CORD INJURY HOTLINE**

*Information and referral for treatment and rehabilitation. Emergency services 24 hours.*

*Formerly American Paralysis Association.*

2200 Kernan Drive

Baltimore, MD 21207

Phone: 1-(410)-448-6623

Toll Free: 1-(800)-526-3456

Fax: 1-(410)-448-6627

## **NATIONAL STROKE ASSOCIATION**

*National Stroke Association (NSA) was formed in 1984 to fill a void as the only national non-profit health care organization focusing 100 percent of its resources and attention on stroke. In its brief history, NSA has become a leading national resource on stroke and the driving force behind efforts to improve stroke prevention, treatment and rehabilitation.*

9707 E. Easter Lane

Centennial, CO 80112

Toll Free: 1-(800)-STROKES

Toll Free: 1-(800)-787-6537

Website: <http://www.stroke.org/site/PageServer?pagename=HOME>

## **NEMOURS CHILDREN'S CLINIC/CYSTIC FIBROSIS CENTER**

*The Spina Bifida Association of Jacksonville is dedicated to improving the quality of life for individuals with spina bifida and their families. From awareness to medical supplies and travel reimbursements, SBAJ serves the greater Jacksonville communities by supporting those who are afflicted with spina bifida.*

807 Children's Way

Jacksonville, FL 32207

Phone: 1-(904)-390-3562

Website: <http://www.nemours.org/internet?url=no/ncc/svcs/div520.html/>

## **NEUROFIBROMATOSIS INFORMATION**

## Neurofibromatosis, Inc.

*NF, Inc. is a national, tax-exempt, charitable organization whose mission is to create a community of support for those affected by NF, through education, advocacy, coalitions, and supporting research for treatments and a cure. We encourage you to explore our site, check back often, and contact us if you need further information.*

P.O.Box 18246

Minneapolis, MN 55418

Phone: 1-(301)-918-4600

Hotline: 1-(800)-942-6825

Website:

<http://www.ninds.nih.gov/disorders/neurofibromatosis/neurofibromatosis.htm/>

## NON-RESUSCITATION ORDER

*A Do Not Resuscitate Order (DNRO) is a form or patient identification device developed by the Department of Health to identify people who do not wish to be resuscitated in the event of respiratory or cardiac arrest.*

Florida Department of Health

Bureau of Emergency Medical Services

4052 Bald Cypress Way, Bin #C-18

Tallahassee, FL 32399-1738

Phone: 1-(850)-245-4440

Fax: 1-(850)-488-2512

Florida Legislative Division Toll Free: 1-(800)-342-1827

Website: <http://www.doh.state.fl.us/demo/trauma/dnro.html/>

## NORTH MIAMI BEACH, CITY OF

Water & Sewer

Customer Service, Finance Department

17011 NE 19th Avenue

North Miami Beach, FL 33162

Phone: (305)-948-2960

Fax: (305)-787-6017

E-Mail: [Customer.Service@citynmb.com/](mailto:Customer.Service@citynmb.com/)

Website: <http://ci.north-miami-beach.fl.us/>

## NURSES – LICENSES, COMPLAINTS & REGISTRIES

Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and*

*ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Nurse Complaints and Complaint History: 1-(888)-419-3456

Check Nurse License: 1-(850)-488-0595

Nurse Registries: 1-(850)-414-6010

Website: <http://www.fdhc.state.fl.us/>

## **NURSERY SCHOOLS (See: Child Care Facilities)**

## **NURSING HOMES**

Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, Nursing Homes and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Licensing: 1-(888)-419-3456

Billing/Complaint: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

Board of Nursing Home Administrators: 1-(850)-488-0595

Website: [http://www.doh.state.fl.us/mqa/nurshome/nha\\_home.html/](http://www.doh.state.fl.us/mqa/nurshome/nha_home.html/)

## **ORGAN DONATION**

Brain and Tissue Bank for Developmental Disabilities

*Hundreds of babies a year are diagnosed with devastating disorders of development for which there is little understanding. Chromosomal disorders, encephalopathies,*

*aminoacidopathies, leukodystrophies, hyperammonemias, neuromuscular disorders, developmental brain disorders (hydrocephalus anencephaly), Tourette's Syndrome, neurofibromatosis, tuberous sclerosis, sudden infant death syndrome, unexplained mental retardation, autism and other childhood disorders are perplexing medical mysteries whose unsolved answers will only be found with continued and dedicated research. For this reason, the Brain and Tissue Bank for Developmental Disorders is funded by the National Institutes of Child Health and Human Development with the expressed goal of advancing meaningful research. It serves the critical purpose of collecting, preserving and distributing human tissues to qualified scientific investigators dedicated to the improved understanding, care and treatment of developmental disorders.*

University of Miami  
Department of Pathology  
P.O. Box 016960 (R-5)  
Miami, FL 33101  
Toll Free: 1-(800)-59-BRAIN  
Office: (305)-243-6834  
Fax: (305)-243-6970  
E-Mail: [BTBcoord@med.miami.edu/](mailto:BTBcoord@med.miami.edu)  
Website: [http://peds2.med.miami.edu/mailman/organ\\_donor.htm/](http://peds2.med.miami.edu/mailman/organ_donor.htm/)

### Life Alliance Organ Recovery Agency

*Life Alliance Organ Recovery Agency is dedicated to improving the effectiveness of organ and tissue donation by providing care and comfort to donor families, whose compassion and love provide patients with end-stage organ failure the hope of life through transplantation.*

University of Miami School of Medicine  
Highland Building-JMH  
1801 NW 9th Avenue, Suite #150-A  
Miami, Florida 33136  
For Donor Referrals Only: 1-(800)-255-GIVE (4483)  
Phone: (305)-243-7622  
Phone: (305)-243-7588  
Toll Free: 1-(800)-232-2892  
Toll Free Para Español: 1-(800)-255-VIDA (8432)  
E-Mail: [airumlui@med.miami.edu/](mailto:airumlui@med.miami.edu)  
Website: <http://surgery.med.miami.edu/laora/index.asp/>

### OVID TECHNOLOGIES

*Ovid Technologies is an internationally recognized leader of electronic medical, scientific and academic research information solutions.*

100 River Ridge Drive  
Norwood, MA 02062  
Phone: 1-(781)-769-2599  
Toll Free in North America: 1-(800)-343-0064  
Fax: 1-(781)-769-8763  
E-Mail: [sales@ovid.com/](mailto:sales@ovid.com/)  
Technical Support E-mail: [support@ovid.com/](mailto:support@ovid.com/)  
Website: <http://www.ovid.com/>

**PANIC DISORDER HOTLINE:** 1-(800)-64-PANIC

**PARALYMPICS** (See: *Special Olympics*)

## **PARALYSIS/SPINAL CORD INJURY**

### **Brain & Spinal Cord Injury Program**

*The purpose of the Brain and Spinal Cord Injury Program (BSCIP) is to provide all eligible Florida residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services enabling them to return to their community.*

CMS-Miami North

155 South Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Toll Free: 1-(866)-831-9017

Website: <http://www.cms-kids.com/CMSNBrain%26Spine.htm>

### **Spinal Cord Injury Network Information**

*The UAB Model SCI System conducts research to improve upon and maintain a cost-effective comprehensive service delivery system from the moment of injury across the lifespan of persons who sustain spinal cord injury. Emphasis is on collaborative clinical research to solve the medical management and acute rehabilitation problems of individuals with SCI.*

UAB Model SCI System

Office of Research Services

619 19th Street South, SRC #529

Birmingham, AL 35249-7330

Phone: 1-(205)-934-3283

Toll Free: 1-(800)-543-4112

E-Mail: [sciweb@uab.edu/](mailto:sciweb@uab.edu/)

Website: <http://www.spinalcord.uab.edu/>

### Christopher and Dana Reeve Paralysis Resource Center

*The Christopher and Dana Reeve Paralysis Resource Center (PRC) promotes the health and well-being of people living with spinal cord injury, paralysis and mobility impairment by providing comprehensive information, resources and referral services.*

500 Morris Avenue

Springfield, NJ 07081

Toll Free: 1-(800)-225-0292

Phone: 1-(973)-379-2690

Fax: 1-(973)-912-9433

Website: [www.apparelyzed.com/](http://www.apparelyzed.com/)

### Families of Spinal Muscular Atrophy

*Families of Spinal Muscular Atrophy is the largest international organization dedicated solely to: Eradicating spinal muscular atrophy (SMA) by promoting and supporting research; Helping families cope with SMA through informational programs and support; and educating the public and professional community about SMA. Website is a comprehensive, on-line information and resource center.*

P. O. Box 196

Libertyville, IL 60048-0196

Toll Free: 1-(800)-886-1762 (US and Canada)

Phone: 1-(847)-367-7620 (all other locations)

Fax: 1-(847)-367-7623

Website: [http://www.fsma.org/aboutus.shtml/](http://www.fsma.org/aboutus.shtml)

### Florida Spinal Cord Injury Resource Center

*The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to Increase knowledge of SCI related resources; Help prevent secondary medical complications resulting from lack of knowledge; Foster independence through self-knowledge; and Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime.*

Tampa General Rehabilitation Center

Mailing Address:

P.O. Box 1289, Room #R212

Tampa, FL 33601

Physical Address:

2 Columbia Drive

Tampa, FL 33606

Phone: 1-(813)-844-4286 or 1-(813)-844-4287

Toll Free: 1-(800)-995-8544

Fax: 1-(813)-844-4322  
E-Mail: [info@flspinalcord.us/](mailto:info@flspinalcord.us/)  
Website: <http://www.flspinalcord.us/>

### Healthsouth Rehabilitation Corporation

*HealthSouth is the nation's largest provider of inpatient rehabilitative healthcare services. As a post-acute provider, HealthSouth operates more than 95 freestanding inpatient hospitals, 10 long-term acute care hospitals, 12 home health agencies and more than 100 outpatient satellites. These facilities provide the level of care necessary to manage a patient's care after an injury or illness and enhance their quality of life upon discharge from a traditional acute care setting. Therapists at their outpatient rehabilitation facilities provide care for general orthopedic and sports injuries and conditions, as well as work-related injuries. Treatments are designed to return patients to their maximum ability and independence as quickly and safely as possible.*

HealthSouth  
One HealthSouth Parkway  
Birmingham, AL 35243  
Toll Free Phone: 1-(800)-765-4772  
Phone: 1-(205)-967-7116  
Website: <http://www.healthsouth.com/>

### South Florida Locations

HealthSouth Sports Medicine & Rehabilitation Center  
20601 East Dixie Highway, Suite #300  
Aventura, FL 33180  
Phone: (305)-933-5942

HealthSouth Sports Medicine & Rehabilitation Center  
13298 Biscayne Boulevard  
North Miami, FL 33181  
Phone: (305)-891-0800

HealthSouth Rehabilitation Center of Hollywood  
3325 Hollywood Boulevard, Suite #200  
Hollywood, FL 33021  
Phone: (954)-986-2299

### Mentor ABI

*Mentor ABI offers a growing array of rehabilitation services and community-based supports to assist persons who have sustained acquired or traumatic brain injuries. Its*

*programs are individually tailored to help the participant live as independently as possible and enjoy a full and productive life.*

*Toll Free: 1-(800)-203-5394*

*E-Mail: [abiinfo@thementornetwork.com](mailto:abiinfo@thementornetwork.com)/*

*Website: <http://www.mentorabi.com/welcome.aspx/>*

### **Center for Comprehensive Services**

*Center for Comprehensive Services (CCS)–Florida provides individualized outcome driven post-acute rehabilitation services for persons with acquired brain injury and other neurological conditions. We provide a continuum of services that provides active rehabilitation (CCS-Tampa) to Supported Living (CCS-BayView).*

CCS-Tampa  
2411 Clement Road  
Lutz, FL 33549

CCS-BayView  
325 Braden Avenue  
Sarasota, FL 34243

### **The Miami Project to Cure Paralysis**

*The Miami Project to Cure Paralysis is the world's largest comprehensive spinal cord injury (SCI) research center dedicated to finding more effective treatments and, ultimately, a cure for paralysis; and a Center of Excellence housed at the Lois Pope LIFE Center at the University of Miami School of Medicine.*

1095 NW 14th Terrace  
Miami, FL 33136  
PO Box 016960  
Miami, FL 33101-6960  
Phone: (305)-243-7147  
Fax: (305)-243-6017  
Website: <http://www.themiamiproject.org/>

National Spinal Cord Injury Association  
6701 Democracy Boulevard, Suite #300-9  
Bethesda, MD 20817  
Toll Free Helpline: 1-(800)-962-9629  
Fax: (301)-990-0445  
Website: <http://www.spinalcord.org/>

### **Paralysis Resource Center**

*The Paralysis Resource Center (PRC) offer resources on spinal cord injury, paralysis and mobility related disabilities.*

Short Hills Plaza

636 Morris Turnpike, Suite #3A

Toll Free: 1-(800)-539-7309

Website:

[http://www.paralysis.org/site/c.erJMJUOxFmH/b.1354129/k.BAF1/Welcome  
to the PRC.htm](http://www.paralysis.org/site/c.erJMJUOxFmH/b.1354129/k.BAF1/Welcome_to_the_PRC.htm)

### Paralysis Resource Guide

*A comprehensive guide to paralysis-related topics available in English and Spanish and free of charge.*

Toll Free: 1-(800)-539-7309, Ext. #7224

### Paralyzed Veterans of America

*The Paralyzed Veterans of America is a leading advocate for quality health care; research and education addressing spinal cord dysfunction; benefits available to members as a result of military service; and civil rights and opportunities that maximize the independence of members. Information on living with spinal cord injury, resources, sports, recreation, accessibility, products, health care, advocacy, legal rights and much more; research; publications.*

801 18th Street NW

Washington, DC 20006

Toll Free: 1-(800)-424-8200 (Voice and TTY)

E-Mail: [info@pva.org/](mailto:info@pva.org)

Website: <http://www.pva.org/>

### Florida Chapter

3799 N. Andrews Avenue

Ft. Lauderdale, FL 33309

Phone: 1-(954)-565-8885

E-Mail: [pvaf@aol.com/](mailto:pvaf@aol.com)

Website: [www.pvaf.org/](http://www.pvaf.org/)

### Miami VAMC

Miami VAMC - SCI Service #128

1201 NW 16th Street, Room #1C139

Miami, FL 33125

Phone: (305)-575-7180

## Project Enable

*Guide to Internet resources on spinal cord injury; Information on spinal cord injury care and rehab centers and systems; online bookstore; Chat room.*

Santa Clara Valley Medical Center

VMC Foundation

The VMC Foundation

2220 Moorpark Avenue, Room #134

San Jose, CA 95128

Phone: 1-(408)-885-5203

E-Mail: [service@projectenable.org/](mailto:service@projectenable.org/)

Website: [www.projectenable.org/](http://www.projectenable.org/)

## The SCI-FYI

*The Spinal Cord Injury - For Your Information (SCI-FYI) Resource Guide is available in print (for a fee) or online (for free!). The SCI-FYI is a collection of hundreds of resources for individuals with spinal cord injuries.*

Website: <http://www.tbi-sci.org/scifyi/index.html/>

Spinal Cord Injury Information Network

UAB Model SCI System

Office of Research Services

619 19th Street South, SRC #529

Birmingham, AL 35249-7330

Phone: 1-(205)-934-3283

E-Mail: [sciweb@uab.edu/](mailto:sciweb@uab.edu/)

Website: [www.spinalcord.uab.edu/](http://www.spinalcord.uab.edu/)

## Spinal Cord Living-Assistance Development, Inc.

*SCLAD's mission is to facilitate independent living, economic self-sufficiency and full community integration for people with disabilities by providing and coordinating support services; and, by generating employment and vocational opportunities and affordable barrier free housing.*

240 E. First Avenue, Suite #122

Hialeah, Florida 33010

Phone: (305)-887-8838

Fax: (305)-844-7606

E-Mail: [mail@sclad.org](mailto:mail@sclad.org)

Website: <http://www.sclad.org/>

## TBI Matters

*Brain injury resources and educational material.*

Rehabilitation Research Center  
Santa Clara Valley Medical Center  
751 S. Bascom Avenue  
San Jose, CA 95128  
E-Mail: [jerry.wright@hhs.sccgov.org/](mailto:jerry.wright@hhs.sccgov.org/)  
Website: <http://www.tbimatters.org/>

### United Spinal Association

*United Spinal Association is a 501(c)(3) nonprofit membership organization. Our mission is to provide expertise, create access to resources and strengthen hope thereby enabling people with spinal cord injuries and disorders (SCI/D) to fulfill their potential as active members of their communities. We accomplish our mission by: Ensuring quality health care; Promoting research; Advocating for civil rights and independence; Educating the public and enlisting its help; and expanding opportunities for all paralyzed Americans.*

75-20 Astoria Boulevard  
Jackson Heights, New York 11370  
Phone: 1-(718)-803-3782  
Fax: 1-(718)-803-0414  
E-Mail: [info@unitedspinal.org/](mailto:info@unitedspinal.org/)  
Website: <http://www.unitedspinal.org/>

### Victory Living Program

*Victory Living Programs is a non-profit 501(c)3 agencies which serves developmentally disabled and brain/spinal cord injured adults. The agency provides supervised residential living, supervised independent living in the community with supports, and employment services. Victory Living Programs provides daily living skills enhancement, functional education and training, employment services and general supervision. Victory Living Programs' training philosophy stresses self-reliance as a goal for its clients. A Parenting program is provided to those clients with children to minimize the potential for abuse.*

851 West Dania Beach Boulevard  
P.O. Box 1025  
Dania Beach, Florida 33004  
Phone: (954)-921-8225  
Fax: (954)-920-7102  
Website: [www.victoryliving.org/](http://www.victoryliving.org/)

## PARENT HELPLINE

Florida Alliance of Information and Referral Service  
*Child abuse prevention and family support agencies.*

Toll Free: 1-(800)-352-5683

## PARENT ORGANIZATIONS

### Fathers Network, The

*The Father's Network mission is to support fathers and families raising children with special health care needs and developmental disabilities. The Fathers Network provides up-to-date information and resources for fathers, family members, and care providers. Here you will find current news, press releases, and timely articles.*

Washington State Fathers Network

Kindering Center

16120 NE Eighth Street

Bellevue, WA 98008

Phone: 1-(425)-747-4004, Ext. # 4286

Fax: 1-(425)-747-1069

E-Mail: [greg.schell@kindering.org/](mailto:greg.schell@kindering.org/)

<http://www.fathersnetwork.org/page.php/>

### Miami-Dade County Public Schools

Office of Parental Involvement (OPI)

School Board Administration Building

1450 NE Second Avenue, Suite #216

Miami, Florida 33132

Phone: (305)-995-1233

Fax: (305)-995-4679

Website: [http://parents.dadeschools.net/pdfs/OPI\\_flier.pdf](http://parents.dadeschools.net/pdfs/OPI_flier.pdf)

### Florida Parent Teachers Association

*The mission of the PTA is threefold: to support and speak on behalf of children and youth in the schools, in the community and before governmental bodies and other organizations that make decisions affecting children; to assist parents in developing the skills they need to raise, protect and prepare their children; to encourage parent and public involvement in the public schools of this state.*

1747 Orlando Central Parkway

Orlando, Florida 32809

Phone: 1-(407)-855-7604

Fax: 1-(407)-240-9577

Toll Free: 1-(800)-373-5782

E-Mail: [info@floridapta.org/](mailto:info@floridapta.org/)

Website: <http://www.floridapta.org/about.htm/>

### **Parent to Parent of Miami, Inc.**

*Parent to Parent of Miami, Inc. is a federally funded Community Parent Resource Center serving Miami-Dade and Monroe Counties. Our program is a community wide, tax exempt, non-profit organization that provides information, educational training, support, and emergency assistance, to families who have children and adults with disabilities and/or special needs. The services are provided in English, Spanish and Creole.*

7990 SW 117th Avenue, Suite #201

Miami, Florida 33173

Phone: (305)-271-9797

Fax: (305)-271-6628

E-Mail: [info@ptopmiami.org/](mailto:info@ptopmiami.org/)

Website: <http://www.ptopmiami.org/default.asp/>

### **Parent Training and Information Project**

#### **Family Network on Disabilities of Florida, Inc.**

*Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.*

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: [www.fndfl.org/](http://www.fndfl.org/)

### **PARKS, NATIONAL (See: Recreation)**

### **PARKINSON'S DISEASE FOUNDATION**

*The Parkinson's Disease Foundation (PDF) is a leading national presence in Parkinson's disease research, education and public advocacy. We are working for the nearly one million people in the US living with Parkinson's by funding promising scientific research and supporting people with Parkinson's, their families and caregivers through educational programs and support services.*

1359 Broadway, Suite #1509

New York, NY 10018

Toll Free: 1-(800)-457-6676

Phone: 1-(212)-923-4700

Fax: 1-(212)-923-4778

E-Mail: [info@pdf.org/](mailto:info@pdf.org/)

Website: <http://www.pdf.org/>

## **PEDIATRIC AIDS FOUNDATION (See: *Elizabeth Glaser Pediatric AIDS Foundation*)**

### **PHARMACIES/PHARMACIST**

*Florida Department of Health - Pharmaceutical Services*

*Pharmaceutical Services is responsible for enforcing Florida's Drug and Cosmetic Act, Chapter 499, F.S. The purpose of this act is to safeguard the health of the public and protect the public from injury by product use and merchandising deceit involving drugs, devices and cosmetics, as well as false and misleading advertising. Also licensing of professionals.*

4052 Bald Cypress Way, Bin #C-04

Tallahassee, FL 32399-3254

Phone: 1-(850)-245-4292

Fax: 1-(850)-413-6982

Report a violation: 1-(800)-346-6140

E-Mail: [MQA\\_Pharmacy@doh.state.fl.us/](mailto:MQA_Pharmacy@doh.state.fl.us/)

Website: <http://www.doh.state.fl.us/pharmacy/drugs/index.html/>

Statewide Pharmaceutical Services – Miami Office

8390 NW 53rd Street, Suite #316

Koger Center

Miami, FL 33166

Phone: (305)-470-5077

### **PHOENIX SOCIETY FOR BURN SURVIVORS, THE**

*This site is a resource for burn survivors, their friends and loved ones, firefighters, medical professionals, and anyone that has been affected by the devastation of burn injuries. Offers programs and information related to burn survivor support. Resources area features information from burn centers, burn camps, support groups and burn organizations.*

1835 R.W. Berends Drive SW

Grand Rapids, MI 49519-4955

Phone: 1-(616)-458-2773

Toll Free: 1-(800)-888-2876

Fax: 1-(616)-458-2831

E-Mail: [info@phoenix-society.org/](mailto:info@phoenix-society.org/)

### **POISON CONTROL INFORMATION CENTER**

Florida Poison Information Center Network

*The Florida Poison Information Center Network (FPICN) is dedicated to providing emergency services 24 hours a day to the citizens of Florida by offering poison*

*prevention and management information through the use of a nationwide, toll-free hotline.*

Poison Hotline: 1-(800)-222-1222

Website: <http://www.fpicn.org/>

### ASPCA Animal Poison Control Center Hotline

*As the premier animal poison control center in North America, the APCC is your best resource for any animal poison-related emergency, 24 hours a day, 365 days a year. If you think that your pet may have ingested a potentially poisonous substance, make the call that can make all the difference.*

Animal Poison Control Center Hotline Toll Free: 1-(888)-426-4435

Website:

[http://www.aspca.org/site/PageServer?pagename=pro\\_apcc&JServSessionId=4r7v8trqv1.app27b](http://www.aspca.org/site/PageServer?pagename=pro_apcc&JServSessionId=4r7v8trqv1.app27b)

### National Poision Control Center

3201 New Mexico Avenue, Suite #310

Washington, DC 20016

Poison Hotline: 1-(800)-222-1222

### Pediatrics/Florida Poison Information Center

P.O. Box 016960

Miami, FL 33101

Telephone: (305)-585-5250 [Non-Emergency]

Website: <http://www6.miami.edu/poison-center/>

## PRADER-WILLI SYNDROME ASSOCIATION

*Prader-Willi Syndrome Association is dedicated to serving individuals affected by Prader-Willi syndrome, their families, and interested professionals.*

5700 Midnight Pass Road

Sarasota, Florida 34242

Toll Free: 1-(800)-926-4797

Phone: 1-(941)-312-0400

Fax: 1-(941)-312-0142

Website: [www.pwsausa.org/](http://www.pwsausa.org/)

## PUBLIC ACCOMMODATIONS

### Department Of Business and Professional Regulation

*Consumer protection, licensing and regulation.*

Florida Department of Business and Professional Regulation  
Division of Service Operations  
Bureau of Customer Contact Center  
1940 N. Monroe Street  
Tallahassee, FL 32399-1027  
Phone: 1-(850)-487-1395  
Fax: 1-(850)-488-1830  
E-Mail: [Call\\_center@dbpr.state.fl.us](mailto:Call_center@dbpr.state.fl.us)  
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

## **PREVENT BLINDNESS AMERICA**

*Since 1908, Prevent Blindness America has been the nation's leading volunteer eye health and safety organization with the sole mission of preventing blindness and preserving sight.*

211 West Wacker Drive, Suite #1700  
Chicago, Illinois 60606  
Toll Free: 1-(800)-331-2020  
Website: [www.preventblindness.org/](http://www.preventblindness.org/)

## **PREVENT BLINDNESS FLORIDA**

*Prevent Blindness Florida, an affiliate of Prevent Blindness America, was established in 1957 and is the state's leading sight-saving organization.*

1112 East Kennedy Boulevard  
Tampa, FL 33602  
Phone: 1-(813)-874-2020  
Outside Tampa Bay: 1-(800)-817-3595, Ext. #105  
Fax: 1-(813)-226-3745  
E-Mail: [jtobin@preventblindnessfl.org/](mailto:jtobin@preventblindnessfl.org)  
Website: [http://www.preventblindness.org/Florida/FL\\_about.html](http://www.preventblindness.org/Florida/FL_about.html)

## **PROSTHETICS/ORTHOTISTS**

Advanced Prosthetics of America  
5555 Hollywood Boulevard, Suite #101  
Hollywood, FL 33021  
Phone: (954)-962-1122

Around And About Orthotics & Prosthetics, Inc.

450 N. State Rd #7  
Plantation, FL 33317-2834  
Phone: (954) 584-1954

Fenton Brace & Limb Company, Inc.  
2109 N. State Rd #7  
Hollywood, FL 33021-3806  
Phone: (954) 921-0426

Fitting Experience Mastectomy Shoppe, A  
5816 Stirling Road  
Hollywood, FL 33021-1527  
Phone: (954)-978-8287

Florida Bracing Centers  
Fort Lauderdale, FL, 33301  
Phone: 1-(954)-525-6700

Florida Department of Health Board of Orthotists & Prosthetics  
Phone: 1-(850)-488-0595

Garrison's Prosthetic Services, Inc.  
17184 NE 19th Avenue  
North Miami Beach, FL  
Phone: (305)-949-1888

Hanger Prosthetic & Orthopedic  
10300 SW 72nd Street, Suite #430  
Miami, FL 33173  
Phone: (305)-595-4433

Huse Artificial Limb & Brace  
9668 Pines Boulevard  
Pembroke Pines, FL 33024-6245  
Phone: (954)-432-0355

Mahnke's Orthotics-Prosthetics  
4050 NE Fifth Avenue  
Oakland Park, FL 33334-2202  
Phone: 1-(954)-772-1299

Miami Orthotics & Prosthetics, Inc.  
4151 N. Andrews Avenue  
Fort Lauderdale, FL 33309-4745  
Phone: 1-(954)-564-8133

Orthopedic Implant Consultants  
505 NW 65th Court, Suite #102  
Fort Lauderdale, FL 33309  
Phone: 1-(954)-489-2321

Wayne R Rosen Co Cped  
3878 W. Commercial Boulevard  
Fort Lauderdale, FL 33309-3326  
Phone: 1-(954)-731-8000

## **PUBLIC SERVICE COMMISSION**

### **Florida Public Service Commission**

*The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, affordable, and reliable manner. In doing so, the PSC exercises regulatory authority over utilities in one or more of three key areas: rate base/economic regulation; competitive market oversight; and monitoring of safety, reliability, and service.*

2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-8153  
TTY & Voice: 1-(800)-342-3552  
Fax: 1-(800)-511-0809  
E-Mail: [Contact@PSC.State.FL.US](mailto:Contact@PSC.State.FL.US)  
Website: <http://www.psc.state.fl.us/>

## **RARE DISORDERS**

National Organization for Rare Diseases (NORD)  
Toll Free: 1-(800)-999-6673  
Toll Free: 1-(888)-205-2311 (Voice)  
Toll Free TTY: 1-(888)-205-3223  
Website: [www.rarediseases.org/](http://www.rarediseases.org/)

## **RECALLS.GOV**

*A new Web site offers consumer information from six federal agencies about product recalls involving toys, drugs, food, cosmetics, pesticides, cars and boats. The new one-stop site is the work of the Consumer Product Safety Commission, the Food and Drug Administration, the National Highway Traffic Safety Administration, the Environmental Protection Agency, the Coast Guard, and the Agriculture Department.*

*Website: [www.recalls.gov/](http://www.recalls.gov/)*

## **RECORDINGS FOR THE BLIND AND DYSLEXIA (See: *Blindness*)**

## **RECREATION, OUTDOORS, SPORTS**

### **AbilityPLUS**

*AbilityPLUS is a nonprofit organization located in Waterville Valley New Hampshire. We are dedicated to helping disabled people of all abilities realize their dreams of inclusion through adaptive skiing and other recreation opportunities; A Nonprofit Adaptive Skiing and Recreation Organization.*

**PO Box 253**

**Waterville Valley NH 03215**

**Phone: 1-(603)-236-4758**

**Fax: 1-(603)-236-4250**

**Website: <http://www.abilityplus.org/index.htm/>**

### **access2adventure**

*access2adventure (a2a) is a non-profit organization committed to improving the quality of life for people with physical disabilities. We provide unique opportunities to participate in a variety of sports, recreational activities and adventure travel. A2a is based in Rhode Island and serves the southern New England community.*

**P.O. Box 269 Tiverton, RI 02878**

**Phone: 1-(401)-835-2959**

**E-Mail: [info@access2adventure.net/](mailto:info@access2adventure.net/)**

**Website: <http://www.access2adventure.net/index.php/>**

### **Accessible Canadian Adventures**

*Accessible Canadian Adventures (ACA) designs, coordinates and arranges hunting, fishing and wildlife photography adventures specifically for disabled sportsmen and women. Able bodied anglers and hunters are encouraged to explore ACA's network of outfitters and regional adventure sites.*

**Phone: 1-(416)-885-3474**

**Phone: 1-(416)-843-6798**

**Website: <http://www.acadventures.ca/>**

## AccesSportAmerica

*AccesSportAmerica, a national, non-profit organization, is dedicated to the discovery and achievement of higher function and fitness for children and adults of all disabilities through high-challenge sports.*

119 High Street

Acton, MA 01720

Phone: 1-(978)-264-0985

Toll Free: 1-(866)-45-SPORT (77678)

E-Mail: [betty@accessportamerica.org/](mailto:betty@accessportamerica.org/)

Website: [http://www.accessportamerica.org/index.html/](http://www.accessportamerica.org/index.html)

## AdaptiveAdventures.Org

*Adaptive Adventures is a 501(c)3 nonprofit organization dedicated to improving the lives of children and adults with disabilities and their families through outdoor sports & recreation.*

Website: <http://www.adaptiveadventures.org/>

## Colorado

27888 Meadow Drive

Evergreen, CO 80439

Phone: 1-(303)-679-2770

Toll Free: 1-(877)-679-2770

Fax: 1-(303)-670-8290

E-Mail: [info@adaptiveadventures.org/](mailto:info@adaptiveadventures.org/)

## Chicago

230 Greenleaf Avenue

Wilmette, IL 60091

Phone: 1-(847)-251-8445

Toll Free: 1-(866)-679-2770

Fax: 1-(847)-251-8445

E-Mail: [joel@adaptiveadventures.org/](mailto:joel@adaptiveadventures.org/)

## Achilles Track Club of South Florida

*The Achilles Track Club (ATC) was established by Dick Traum in 1983 to encourage disabled people to participate in long-distance running with the general public.*

c/o Cushman & Wakefield of Florida, Inc.

200 S. Biscayne Boulevard, Suite #2800

Miami, Florida 33131

Phone: (305)-533-2845

E-Mail: [lance.benson@cushwake.com/](mailto:lance.benson@cushwake.com/)

Website: [http://achillestrackclub.org/chapters/miami\\_index.html/](http://achillestrackclub.org/chapters/miami_index.html/)

### ActiveAmp.com

*On-line connection for amputees with an active lifestyle.*

P.O.Box 9315

Wilmington, DE 19809 USA

Phone: 1-(302)-683-0997

E-Mail: [rgh@activeamp.org/](mailto:rgh@activeamp.org)

Website: <http://www.activeamp.org/>

### Adaptive Ski Program

*The mission of the Adaptive Ski Program is to provide safe and supportive ski lessons for physically and/or developmentally challenged adults and children.*

1304 Calle Joya

Santa Fe, NM 87501

Phone: 1-(505)-995-9858

E-Mail: [adaptiveski@msn.com/](mailto:adaptiveski@msn.com)

Website: [http://www.adaptiveski.org/index.html/](http://www.adaptiveski.org/index.html)

### Adaptive Sports Association

*The Adaptive Sports Association helps to enrich and transform the lives of people with disabilities through sports. By working with students to overcome physical and cognitive challenges in a supportive environment, ASA helps students to give disability a possibility.*

P.O. Box 1884

Durango, CO 81302

E-Mail: [info@asadurango.com/](mailto:info@asadurango.com)

Website: [http://www.asadurango.com/](http://www.asadurango.com)

### Adventures Without Limits

*Adventures Without Limits offers outdoor adventure trips and clinics for people of all ages and abilities. Our trip participants include: students and professionals, people with disabilities, kids, grandparents, families and young adults.*

1341 Pacific Avenue

Forest Grove, OR 97116

Phone: 1-(503)-359-2568

E-Mail: [Kris@awloutdoors.com](mailto:Kris@awloutdoors.com)

Website: [http://www.awloutdoors.com/index.shtml/](http://www.awloutdoors.com/index.shtml)

### American Athletic Association of the Deaf

*Supports athletes with hearing loss.*

10604 East 95th Street Terrace  
Kansas City, MO 64134

### Central Maine Adaptive Sports

*Central Maine Adaptive Sports is a non-profit 501 (c) (3) organization committed to offering adaptive ski lessons to people of all ages, with any disability. Our staff is made up entirely of volunteers dedicated to promoting Safety, Fitness and Most Importantly, Fun! We match students with coaches who work one on one with each other in acquiring new skills, staying active and gaining self-confidence through regular participation. Lost Valley Ski Area provides us with operating space, discounted tickets and rental services, as well as many other in kind donations.*

444 Hotel Road

Auburn, Maine 04210

Phone: 1-(207)-786-3062

Phone: 1-(207)-784-1561

Website: <http://www.cmasports.org/>

### Challenge Alaska

*Challenge Alaska (CA) is a non-profit organization that provides sports and therapeutic recreation opportunities for those with disabilities. Challenge Alaska believes that everyone, regardless of physical ability, should have an equal chance at recreational opportunities.*

3350 Commercial Drive, Suite #208

Anchorage, Alaska 99501

Phone: 1-(907)-344-7399

Fax: 1-(907)-344-7349

Toll Free: 1-(888) 430-2738

TTY: 1-(907)-344-7270

Adaptive Ski School: 1-(907) 783-2925

E-Mail: [info@challengealaska.org/](mailto:info@challengealaska.org)

Website: [http://www.challengealaska.org/about\\_us.html/](http://www.challengealaska.org/about_us.html)

### Challenge Aspen

*Challenge Aspen is dedicated to impacting lives by presenting meaningful recreational and cultural experiences to individuals faced with mental or physical challenges.*

Post Office Box M

Aspen, Colorado 81612

Voice/TTY: 1-(970)-923-0578

Fax: 1-(970)-923-7338

Website: [http://www.challengeaspen.com/mission.cfm/](http://www.challengeaspen.com/mission.cfm)

### Challenge Mountain

*Challenge Mountain -- A 501(c)(3) nonprofit organization dedicated to helping the physically impaired, mentally challenged, and at risk youth achieve their maximum potential through outdoor therapeutic recreation. No other non profit organization operates the same types of programs that Challenge Mountain does. All programs are free of charge to individuals and families, facilitated by an all volunteer force, providing unique opportunities for people with special needs to learn to live and play as others.*

Challenge Mountain of Walloon Hills, Inc.

2205 Springbrook Road

Boyne Falls, MI 49713

Phone: 1-(231)-675-3939

E-Mail: [cmski@challengemtn.org/](mailto:cmski@challengemtn.org/)

Website: <http://www.challengemtn.org/index.htm/>

Challenge New Mexico

*Challenge New Mexico (CNM) is a non-profit organization founded on the principles that all individuals should have the opportunity to achieve their full potential, regardless of ability. CNM is committed to providing quality of life programs and experiences for people with disabilities and has been doing so since 1957.*

74 Caja del Rio Road

Santa Fe, NM 87507

Phone: 1-(505)-988-7621

Fax: 1-(505)-424-7440

E-Mail: [director@challengenewmexico.com/](mailto:director@challengenewmexico.com/)

Website: <http://www.challengenewmexico.com/index.html/>

Challenged Athletes of West Virginia

*Through our program, adaptive equipment and instruction are available for just about every disability group - 3 and 4 Track Skiing, Mono and Bi-Ski, Blind / Hearing-Impaired and Developmental Disabilities. All lessons are one on one and are flexible based on the needs of each skier.*

Phone: 1-(304)-572-6708

E-Mail: [dbegg@snowshoemtn.com/](mailto:dbegg@snowshoemtn.com/)

Website: <http://www.cawvsports.org/>

Deming Company

*Since 1994, Deming has built highly functional, long-lasting wheelchairs for use in parks and beaches called De-bug.*

1090 Cobblestone Drive

Pensacola, FL 32514

Phone: 1-(850)-478-5765

Fax: 1-(850)-476-3361

E-Mail: [kmdeming@aol.com/](mailto:kmdeming@aol.com/)

## Disabled Online

*Disabled Online, is a place for people to interact, learn, and grow using the resources provided by the website. Contains information on: Arts & Entertainment; Camps; Employment; Government; Home Living; Legal; Medical; Recreational Equipment; Recreational Resources; Shopping; Sporting Events & Sports; Travel.*

Website: <http://www.disabledonline.com/>

## Disabled Sports USA

*A national nonprofit, 501(c)(3), organization established in 1967 by disabled Vietnam veterans to serve the war injured. DS/USA now offers nationwide sports rehabilitation programs to anyone with a permanent disability. Activities include winter skiing, water sports, summer and winter competitions, fitness and special sports events. Participants include those with visual impairments, amputations, spinal cord injury, dwarfism, multiple sclerosis, head injury, cerebral palsy, and other neuromuscular and orthopedic conditions.*

451 Hungerford Drive, Suite #100  
Rockville, MD 20850  
Phone: 1-(301)-217-9841  
E-Mail: [information@dsusa.org/](mailto:information@dsusa.org)  
Website: [http://www.dsusa.org/about-overview.html/](http://www.dsusa.org/about-overview.html)

## Dwarf Athletic Association of America

*The DAAA Mission: DAAA was formed in 1985 to develop, promote and provide quality amateur level athletic opportunities for dwarf athletes in the United States.*

418 Willow Way  
Lewisville, TX 75077  
Phone: 1-(972)-317-8299  
Fax: 1-(972)-966-0184  
E-Mail: [Daaa@flash.net/](mailto:Daaa@flash.net)  
Website: <http://www.daaa.org/>

## Enabling Technologies, LLC

*Superlite.org is the home of Enabling Technologies, LLC the premiere design and manufacturing company of adaptive recreational equipment for the physically challenged individual. Our skis, outriggers, and crutches are sold throughout the world and are recognized for their durability, versatility, and superior workmanship.*

2226 S. Jason Street  
Denver, CO 80223 USA  
Toll Free: 1-(866)-936-0232  
Phone: 1-(303)-936-0232  
Fax: 1-(303)-936-1992

E-Mail: [webmaster@superlite.org/](mailto:webmaster@superlite.org/)  
Website: <http://www.superlite.org/index.html/>

### Florida Disabled Outdoors Association

*The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities (both present and future) by providing information and education about the therapeutic value of recreation, promoting participation in leisure activities, developing accessible outdoor recreational facilities and programs, and advocating for inclusion in all sports, recreation and leisure opportunities.*

2213 Tallahassee Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-668-7323  
Fax: 1-(850)-894-0875  
E-Mail: [davidjones@fdoa.org/](mailto:davidjones@fdoa.org/)  
Website: [www.fdoa.org/](http://www.fdoa.org/)

### Footloose Sailing Association

*Offers day sails, sailing lessons, and other sailing opportunities to the disabled, including those who are blind or visually impaired.*

Phone: 1-(206)-382-2680

### Freedom Factory

*Designers and builders of quality semi-custom and custom winter sports equipment for the disabled community.*

1943 Karen Circle  
Cookeville, TN 38506  
Phone: 1-(931)-520-4898  
Fax: 1-(931)-520-4864  
E-Mail: [info@freedomfactory.org/](mailto:info@freedomfactory.org/)  
Website: <http://www.freedomfactory.org/>

### Golden Access Passport

*The Golden Access Passport is a lifetime entrance pass to most national parks, monuments, historic sites, recreation areas, and national wildlife refuges that charge an entrance fee. The Golden Access Passport admits the pass holder and any accompanying passengers in a private vehicle. Where entry is not by private vehicle, the passport admits the pass holder, spouse and children. The Golden Access Passport also provides a 50% discount on federal use fees charged for facilities and services such as camping, swimming, parking, boat launching, and cave tours. It does not cover or reduce special recreation permit fees or fees charged by concessioner. A Golden Access Passport MUST be obtained IN PERSON at any federal area where an entrance fee is charged or at one of the agencies listed on this page. It is available only to citizens or permanent residents of the United States who have been medically*

*determined to be blind or permanently disabled. You may obtain a Golden Access Passport by showing proof of medically determined permanent disability or eligibility for receiving benefits under federal law.*

Website: <http://www.mt.blm.gov/ndfo/schnell/passport.html>

### Good Hope Equestrian Training Center

*Good Hope Equestrian Training Center (GHETC) offers unique educational, vocational and recreational programs to individuals with special needs living in Miami-Dade, Monroe and Broward County residents.*

22155 SW 147th Avenue

Miami, FL 33170

Phone: (305)-258-2838

Fax: (305)-258-2902

Website: [www.goodhopeequestriancenter.com/](http://www.goodhopeequestriancenter.com/)

### Landeez Beach Wheelchair

*The Landeez all-terrain and beach wheelchair was designed specifically to enable people who use wheelchairs to come in closer contact with nature. The Landeez can roll easily over sand, snow, and gravel. Its soft plastic pneumatic tires absorb almost all road shocks for a remarkably comfortable ride.*

Toll Free: 1-(800)-411-7789

E-Mail: [john\\_egan\\_2000@yahoo.com/](mailto:john_egan_2000@yahoo.com/)

### National Center on Accessibility

*The National Center on Accessibility is the nation's premiere resource promoting access for people with disabilities in recreation.*

501 North Morton Street, Suite #109

Bloomington, IN 47404

Voice: 1-(812)-856-4422

TTY: 1-(812)-856-4421

Fax: 1-(812)-856-4480

E-Mail: [nca@indiana.edu/](mailto:nca@indiana.edu/)

Website: [www.ncaonline.org/index.shtml/](http://www.ncaonline.org/index.shtml/)

### National Softball Association of the Deaf

*The Mission of the NSAD is to promote and protect the mutual interests of all members of NSAD, and to provide a social outlet for deaf softball participants and their friends; Develop participation in the sport of softball under regional and national organizations active in athletic competition and in recreational events by deaf persons; Promote and maintain the mutual interest of deaf people in the United States of America in creditable and sportsmanlike participation in athletic competition and recreational events in the*

*softball sport; and Stimulate healthful physical, moral, and cultural education for deaf softball enthusiasts in the United States of America.*

E-Mail: [secretary\\_treasurer@nsad.org/](mailto:secretary_treasurer@nsad.org/)

Website: <http://www.nsad.org/>

### National Sports Center for the Disabled

*The National Sports Center for the Disabled (NSCD) began in 1970 as a one-time ski lesson for children with amputations for the Children's Hospital of Denver. Today, the NSCD is one of the largest outdoor therapeutic recreation agencies in the world. Each year, thousands of children and adults with disabilities take to the ski slopes, mountain trails and golf courses to learn more about sports - and themselves. With specially trained staff and its own adaptive equipment lab, the NSCD teaches a variety of winter and summer sports and activities to individuals with almost any physical, cognitive, emotional, or behavioral diagnosis.*

P.O. Box 1290

Winter Park, Colorado 80482

Phone: 1-(970)-726-1540

Phone: 1-(303)-316-1540

Fax: 1-(970)-726-4112

E-Mail: [info@nscd.org/](mailto:info@nscd.org/)

Website: <http://www.nscd.org/index.htm/>

### Denver Office

1801 Bryant St Ste 1500

Denver, CO 80204

Phone: 1-(303)-293-5711

Fax: 1-(303)-293-5448

### Nautilus Tours and Cruises, Ltd.

*A tour company which specializes in worldwide tours and cruises for persons with disabilities.*

22567 Ventura Boulevard

Woodland Hills, CA 91364

Phone: 1-(818)-591-3159

Toll Free: 1-(800)-797-6004 outside California

### Outdoors for All Foundation

*The Outdoors for All Foundation is a national leader and one of the largest nonprofit organizations providing year round instruction in outdoor recreation for people with physical, developmental, and sensory disabilities. Outdoors for All's year round programming includes snowboarding, snowshoeing, cross country and downhill skiing,*

*cycling, hiking, in-line skating, river rafting, canoeing and kayaking, day camps, water skiing, rock-climbing, camping and Custom Events.*

1621 114th Avenue SE, Suite #132

Bellevue, WA 98004-6905

Phone: 1-(425)-462-0978

TTY: 1-(425)-462-0979

Fax: 1-(425)-462-0980

Hotline: 1-(206)-835-7706

E-Mail: [info@outdoorsforall.org/](mailto:info@outdoorsforall.org/)

Website: <http://www.skiforall.org/AboutUs/tqid/52/Default.aspx>

### Project Mobility

*Project Mobility is a 501(c)(3) nonprofit organization that offers recreational events using specialized bicycles for people with disabilities. Our professional staff works with families, rehabilitative professionals, and organizations to promote better health, independence, and most of all the freedom of mobility for people with physical disabilities.*

2930 Campton Hills Road

St. Charles, IL 60175

Phone: 1-(630)-762-9087

Fax: 1-(630)-524-9142

E-Mail: [Rick@projectmobility.org/](mailto:Rick@projectmobility.org/)

Website: <http://www.projectmobility.org/index.html/>

### Shake-A-Leg Miami

*To enable those with physical, developmental and economic challenges to empower themselves. To provide a gateway to Biscayne Bay for one and all.*

2620 South Bayshore Drive

Miami, FL 33133

Phone: (305)-858-5550

Fax: (305)-858-6262

Website: <http://www.shakealegmiami.org/>

### SITSKI.COM

*On-Line magazine for extreme adaptive sports for the disabled.*

E. A. S.

504 Brett Place

South Plainfield, NJ 07080

Phone: 1-(908)-313-5590

Fax: 1-(908)-668-1634

E-Mail: [sitski@isp.com/](mailto:sitski@isp.com/)

E-Mail: [sitskitom@hotmail.com](mailto:sitskitom@hotmail.com)/  
Website: <http://www.sitski.com/index.htm>/

### Special Olympics Florida

*The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.*

1105 Citrus Tower Boulevard  
Clermont, FL 34711  
Phone: 1-(352)-243-9536  
Fax: 1-(352)-243-9568  
Website: [www.sofl.org/](http://www.sofl.org/)

### Special Olympics Florida

*The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.*

1105 Citrus Tower Boulevard  
Clermont, FL 34711  
Phone: 1-(352)-243-9536  
Fax: 1-(352)-243-9568  
Website: <http://www.specialolympicsflorida.org/index.php/>

Special Olympics Florida, Miami-Dade County  
2335 NW 107th Avenue, Box 57  
Miami, FL 33172  
Phone: (305)-406-9467  
Fax: (305)-406-3733  
E-Mail: [mthompson@somdc.org](mailto:mthompson@somdc.org)/  
Website: [www.somdc.org](http://www.somdc.org)/

### Spokes'n Motion

*Spokes'n Motion again offers you a full range winter skiing equipment: new products and improvements on old have once again being made this summer and we are happy to introduce these to you this winter. Both in Alpine and Nordic.*

2226 South Jason Street  
Denver, CO 80223

Phone: 1-(303)-922 0605  
Fax: 1-(303)-265 9685  
E-Mail: [info@spokesnmotion.com/](mailto:info@spokesnmotion.com/)  
Website: <http://www.spokesnmotion.com/index.asp/>

### Rehabilitation Engineering and Assistive Technology Society of North America

*This society is an interdisciplinary organization that promotes the use of science, engineering and technology to meet the needs of individuals with disabilities.*

1700 N. Moore Street, Suite #540  
Arlington, VA 22209  
Phone: 1-(703)-524-6686  
TTY: 1-(703)-524-6639  
E-Mail: [info@resna.org/](mailto:info@resna.org/)  
Website: <http://www.resna.org/>

### Special Olympics Florida, Miami Dade County

*Special Olympics Florida, Miami-Dade County provides year-round sports training and athletic competition in a variety of Olympic-type sports for persons 8 years of age and older with intellectual disabilities. The resources and programs of SOMDC provide them continuing opportunities to develop physical fitness, demonstrate courage, experience joy, and participate in a sharing of gifts, skills, and friendship with their families, other Special Olympic athletes, and the community.*

2335 NW 107th Avenue, Box #57  
Miami, FL 33172  
Phone: (305) 406-9467  
Fax: (305) 406-3733  
E-Mail: [specialolympics@somdc.org/](mailto:specialolympics@somdc.org/)  
Website: <http://www.somdc.org/index.htm/>

### United States Blind Golf Association

*The BGA membership is for anyone that plays golf and is a totally blind (B-1) or vision impaired (B-2 or B-3) golfer. Support membership is comprised of professionals, coaches, etc. or just friends and backers of blind golf.*

Phone: 1-(864)-987-9688  
E-Mail: [usbgapresident@bellsouth.net/](mailto:usbgapresident@bellsouth.net/)  
Website: <http://www.blindgolf.com/Contents.htm>

### United States Braille Chess Association

*The purpose of the United States Braille Chess Association (USBCA) is to actively encourage and assist in the promotion and advancement of correspondence and over-the-board chess among chess enthusiasts who are blind or visually impaired.*

111-20 76th Road, Apartment #5L  
Forest Hills, NY 11375  
Phone: 1-(718)-275-2209  
E-Mail: [jleventhal@nyc.rr.com](mailto:jleventhal@nyc.rr.com)  
Website: <http://www.crioscrosstech.com/usbca/>

### USA Deaf Sports Federation

*Its purpose is to foster and regulate uniform rules of competition and provide social outlets for deaf members and their friends; serve as a parent organization of national sports organizations; conduct annual athletic competitions; and assist in the participation of US Teams in international competition.*

102 North Krohn Place  
Sioux Falls, SD 57103-1800  
TTY: 1-(605)-367-5761  
Phone: 1-(605)-367-5760  
Fax: 1-(605)-977-6625  
E-Mail: [HomeOffice@usdeafsports.org](mailto:HomeOffice@usdeafsports.org)/  
Website: [www.usdeafsports.org/](http://www.usdeafsports.org/)

### USA Water Ski

*The purpose of WSDA shall be to organize, promote, and direct water skiing for disabled individuals in the United States through affiliation with USA-WS, and internationally through affiliation with the International Water Ski Federation (IWSF). USA-WS shall act as the only official authority and voice for water skiing in the United States.*

1251 Holy Cow Road  
Polk City, Florida 33868  
Phone: 1-(863)-324-4341  
Fax: 1-(863)-325-8259  
Toll Free: 1-(800)-533-2972  
E-Mail: [usawaterski@usawaterski.org](mailto:usawaterski@usawaterski.org)/  
Website: [http://usawaterski.org/index1.html/](http://usawaterski.org/index1.html)

Greater Miami Ski Club  
Phone: (305)-485-0272  
E-Mail: [bigfriede@hotmail.com/](mailto:bigfriede@hotmail.com)

Swim Gym (Miami)  
Phone: (305)-273-1129  
Fax: (305)-273-1189  
E-Mail: [info@swimgym.net/](mailto:info@swimgym.net)

Website: <http://www.swimgym.net/>

## REHABILITATION

### Department of Education

*Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.*

Division of Vocational Rehabilitation - Headquarters Office

2002 Old Saint Augustine Road, Building #A

Tallahassee, Florida 32301-4862

Phone: 1-(850)-245-3399 (Voice/TDD)

Toll Free: 1-(800)-451-4327 (Voice/TDD)

Website: [www.rehabworks.org/](http://www.rehabworks.org/)

Division of Vocational Rehabilitation - Miami-Dade Office

1111 Park Centre Boulevard, Suite #103

Miami, Florida 33169

Phone: (305)-628-7033

Fax: (305)-628-7048

### Florida Agency for Healthcare Administration

*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

### Florida Association of Rehabilitation Facilities

2475 Apalachee Parkway

Tallahassee, FL 32301

Phone: 1-(850)-877-4816  
Website: [www.floridaarf.org/](http://www.floridaarf.org/)

### Habilitation Center for the Handicapped

*Equipping adults with special needs with the knowledge, skills and behavior needed to lead useful and productive lives with dignity, respect and independence. Offering a variety of support services that include, as examples: Individual, Group and Family Counseling; Functional Academics; Computer Training; and Leisure-Time; Supported Employment; and Recreational Activities.*

22313 Boca Rio Road  
Boca Raton, FL 33433  
Phone: 1-(561)-483-4200  
Fax: 1-(561)-483-1194  
Website: <http://www.habcenter.com/aboutUs.htm>

### Healthsouth Rehabilitation Corporation

*HealthSouth is the nation's largest provider of inpatient rehabilitative healthcare services. As a post-acute provider, HealthSouth operates more than 95 freestanding inpatient hospitals, 10 long-term acute care hospitals, 12 home health agencies and more than 100 outpatient satellites. These facilities provide the level of care necessary to manage a patient's care after an injury or illness and enhance their quality of life upon discharge from a traditional acute care setting. Therapists at their outpatient rehabilitation facilities provide care for general orthopedic and sports injuries and conditions, as well as work-related injuries. Treatments are designed to return patients to their maximum ability and independence as quickly and safely as possible.*

HealthSouth  
One HealthSouth Parkway  
Birmingham, AL 35243  
Toll Free Phone: 1-(800)-765-4772  
Phone: 1-(205)-967-7116  
Website: <http://www.healthsouth.com/>

### South Florida Locations

HealthSouth Sports Medicine & Rehabilitation Center  
20601 East Dixie Highway, Suite #300  
Aventura, FL 33180  
Phone: (305)-933-5942

HealthSouth Sports Medicine & Rehabilitation Center  
13298 Biscayne Boulevard

North Miami, FL 33181  
Phone: (305)-891-0800

HealthSouth Rehabilitation Center of Hollywood  
3325 Hollywood Boulevard, Suite #200  
Hollywood, FL 33021  
Phone: (954)-986-2299

#### League for the Hard of Hearing

*The League for the Hard of Hearing serves infants, adults and children who are deaf and hard of hearing. Their services include rehabilitation and communication therapy.*  
2800 West Oakland Park Boulevard, #306  
Oakland Park, FL 33311  
Phone: 1-(954)-731-7200  
Fax: 1-(954)-485-6336  
Website: [www.lhh.org/](http://www.lhh.org/)

#### National Rehabilitation Information Center

*An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.*  
4200 Forbes Boulevard, Suite #202  
Lanham, MD 20706  
Toll Free: 1-(800)-346-2742  
Phone: 1-(301)-459-5900  
TTY: 1-(301)-459-5984  
E-Mail: [naricinfo@heitechservices.com/](mailto:naricinfo@heitechservices.com)  
Website: [www.naric.com/](http://www.naric.com/)

#### Department of Education

*Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.*

Division of Vocational Rehabilitation - Headquarters Office  
2002 Old Saint Augustine Road, Building A  
Tallahassee, Florida 32301-4862  
Phone: 1-(850)-245-3399 (Voice/TDD)  
Toll Free: 1-(800)-451-4327 (Voice/TDD)  
Website: [www.rehabworks.org/](http://www.rehabworks.org/)

Division of Vocational Rehabilitation - Miami-Dade Office  
1111 Park Centre Boulevard, Suite #103  
Miami, Florida 33169  
Phone: (305)-628-7033  
Fax: (305)-628-7048

**The Salvation Army of Miami-Dade**

*Serving the poor and needy of our community. Homeless families. The elderly. Those suffering with HIV. Victims of domestic violence. Those whose lives have been left devastated by natural disasters. Also manages thrift shops offering low priced clothes and household goods.*

1907 NW 38th Street  
Phone: (305)-637-6700  
Fax: (305)-635-1052

Adult Rehabilitation Center  
2236 NW Miami Court  
Miami, FL 33127  
Phone: (305)-573-4200  
Fax: (305)-573-4208

**REHABILITATION FACILITIES, FLORIDA ASSOCIATION OF**

2475 Apalachee Parkway  
Tallahassee, FL 32301  
Phone: 1-(850)-877-4816  
Website: [www.floridaarf.org/](http://www.floridaarf.org/)

**RELIGION**

Adventist Deaf Ministries  
P.O. Box 6114  
Mesa, AZ 85216-6114  
TTY: 1-(480)-986-7474  
Phone/Fax: 1-(480)-358-9393  
E-Mail: [adm@deafadventist.org/](mailto:adm@deafadventist.org/)  
Website: <http://www.deafadventist.org/>

**AIDS Ministries of South Miami-Dade**

*Spiritual, Emotional, and social support in a compassionate non-judgmental manner to those infected with HIV/AIDS.*

10735 SW 216th Street, Suite #B-126  
Goulds, Florida 33190  
Phone: (305)-259-0228

Christian Deaf Services  
PO Box 11293  
Glendale, AZ 85318  
Phone/Fax: 1-(623)-869-8474  
E-Mail: [julie@christiandeafservices.com/](mailto:julie@christiandeafservices.com/)  
Website: <http://www.christiandeafservices.com/>

Christian Reformed Church  
Disability Concerns  
2850 Kalamazoo Avenue SE  
Grand Rapids, MI 49560  
Phone: 1-(616)-224-0801  
Fax: 1-(616)-224-0834  
E-Mail: [Vanderli@CRCNA.ORG/](mailto:Vanderli@CRCNA.ORG/)

Deaf Media Ministries  
14880 Colorado Avenue  
Rosemount, MN 55068-4569  
TTY/Fax: 1-(651)-423-4238  
E-Mail: [ddhcles@aol.com/](mailto:ddhcles@aol.com/)

Deaf Ministries Worldwide  
P.O. Box 985  
Sulphur, OK 73086  
TTY: 1-(580)-662-4851  
Phone/Fax: 1-(580)-662-5268  
E-Mail: [dmw@brightok.com/](mailto:dmw@brightok.com/)  
Website: <http://www.DeafMinistries.com/>

Deaf Missions  
21199 Greenview Road  
Council Bluffs, IA 51503-4190  
Phone/TTY: 1-(712)-322-5493  
Fax: 1-(712)-322-7792  
Website: <http://www.deafmissions.com/>

### Episcopal AIDS Ministry

*Healing Services each Tues. at Trinity Cathedral at 6:30 pm, Spiritual Retreats, Care teams offer spiritual and practical support to persons with HIV/AIDS, Pastoral Counseling, Funerals and Memorial Services, Special Outreach to Haitian community. Trinity Episcopal Cathedral.*

464 NE 16th Street

Miami, Florida 33132

Phone: (305)-379-4673

Fax: (305)-373-6155

### First Baptist Deaf Congregation

First Baptist Church of Alexandria

2932 King Street

Alexandria, VA 22302

### Gate Communications

8127 Moores Lane

Brentwood, TN 37027

Phone/TTY: 1-(615)-221-4030

Fax: 1-(615)-221-8051

E-Mail: [gateoffice@gatecommunications.org](mailto:gateoffice@gatecommunications.org)/

Website: <http://www.gatecommunications.org/>

### General Council of the Assemblies of God/Division of Home Missions

1445 Boonville Avenue

Springfield, MO 65802

Phone/TTY: 1-(417)-862-2781, Ext. #1370

Fax: 1-(417)-862-1217

E-Mail: [kbabin@ag.org](mailto:kbabin@ag.org)/

### Haitian Ministry for the Episcopal Church

*Pastoral counseling, Nursing services, Social work services, Food and clothing for the needy.*

6744 N. Miami Avenue

Miami, Florida 33150

Phone: (305)-758-8546

### International Lutheran Deaf Association

1333 South Kirkwood Road

St. Louis, MO 63122

TTY: 1-(888)-899-5031

Phone: 1-(800)-433-3954

Website: <http://www.lcmsdeaf.org/ilda/ILDAhome.html/>

JADE-Jewish Advocates for Deaf Education/Department of Special Education  
5800 Park Heights Avenue  
Baltimore, MD 21215

Joni and Friends  
The Disability Outreach of Joni Eareckson Tada  
P.O. Box 3333  
Agoura Hills, CA 91376  
TTY: 1-(818)-707-9707  
Phone: 1-(818)-707- 2891  
Fax: 1-(818)-707-5664  
Website: <http://www.joniandfriends.org/>

Life Way Church Resources  
*Christian Resources-Exploring the Bible: Bible Studies for the Deaf*  
127 Ninth Avenue, North  
Nashville, TN 37234-0180  
Fax: 1-(615)-251-2710

Mill Neck Foundation  
Frost Mill Road  
P.O. Box 100  
Mill Neck, NY 11765  
Toll Free Voice/TTY: 1-(800)-264-0662  
Fax: 1-(516)-922-3871  
E-Mail: [millneckfd@aol.com/](mailto:millneckfd@aol.com)  
Website: <http://www.millneck.org/>

Multi-Media Evangelism, Inc.  
1335 S. Providence Road  
Richmond, VA 23236  
Phone: 1-(804)-276-9083  
Fax: 1-(804)-674-5611  
E-Mail: [multimediaevangelism@compuserve.com/](mailto:multimediaevangelism@compuserve.com)  
Website: <http://www.multimediaevangelism.org/>

National Catholic Office for Persons with Disabilities  
415 Michigan Avenue NE, Suite #240  
Washington, DC 20017  
Phone: 1-(202)-529-2933  
Phone: 1-(202)-529-2934  
E-Mail: [ncpd@ncpd.org/](mailto:ncpd@ncpd.org/)

Silent Blessings Deaf Ministries  
911 E. 86th Street, Suite #65  
Indianapolis, IN 46240  
Phone: 1-(317)-251-1696  
TTY: 1-(317)-251-1714  
E-Mail: [friends@silentblessings.org/](mailto:friends@silentblessings.org/)  
Website: <http://www.silentblessings.org/>

## RENTAL CARS, ADAPTIVE

Avis Rental Cars  
*Avis Cares Program provides a full range of products and services for drivers or passengers with disabilities.*  
Toll Free: 1-(888)-TRY-HARDER (897-4273) Passengers with disabilities  
Toll Free: 1-(800)-331-1212  
TTY/TDD: 1-(800)-331-2323  
Website: [www.avis.com/](http://www.avis.com/)

National Rental Cars  
Toll Free: 1-(800)-CAR-RENT or 1-(800)-227-7368  
National Deaf/Hard of Hearing (TDD): 1-(800)-328-6323  
Hand control-equipped vehicles 1-(888)-273-5262  
Website: [www.nationalcar.com/](http://www.nationalcar.com/)

## RETT SYNDROME

International Rett Syndrome Association  
*The International Rett Syndrome Association is the only organization dedicated to providing families with the latest medical information, aggressively funding the most promising research, offering meaningful support, and raising public awareness and advocating for those living with the neurological disorder called Rett syndrome*  
9121 Piscataway Road, Suite #2-B  
Clinton, MD 20735  
Toll Free: 1-(800)-818-7388

E-Mail: [admin@rettsyndrome.org/](mailto:admin@rettsyndrome.org/)  
Website: <http://www.rettsyndrome.org/index.asp>

**ROCHESTER INSTITUTE OF TECHNOLOGY NATIONAL TECHNICAL  
INSTITUTE FOR THE DEAF**  
52 Lomb Memorial Drive  
Rochester, NY 14623  
Phone/TTY: 1-(585)-475-6700

## **RUNAWAYS – YOUTH**

### **National Runaway Switchboard**

*The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.*

3080 N. Lincoln Avenue  
Chicago, IL 60657  
Phone: 1-(773)-880-9860  
Fax: 1-(773)-929-5150  
Agency & Information Line: 1-(800)-344-2785  
Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000  
Website: <http://www.nrscrisisline.org/default.html>

## **SALVATION ARMY**

### **The Salvation Army of Miami-Dade**

*Serving the poor and needy of our community. Homeless families. The elderly. Those suffering with HIV. Victims of domestic violence. Those whose lives have been left devastated by natural disasters. Also manages thrift shops offering low priced clothes and household goods.*

1907 NW 38th Street  
Phone: (305)-637-6700  
Fax: (305)-635-1052

Adult Rehabilitation Center  
2236 NW Miami Court  
Miami, FL 33127  
Phone: (305)-573-4200  
Fax: (305)-573-4208

Edison Corps  
361 NW 67th Street

Miami, FL 33138  
Phone: (305)-757-1509  
Fax: (305)-758-0997

Hialeah Corps  
7450 West 4th Avenue  
Hialeah FL 33014  
Phone: (305)-557-0981  
Fax: (305)-557-9302

Miami Citadel Corps  
901 W. Flagler Street  
Miami, FL 33130  
Phone: (305)-545-9164  
Fax: (305)-545 -8365

Sunset Corps  
8445 SW 72nd Street  
Miami, FL 33143  
Phone: (305)-270-9373  
Fax: (305)-270-9377

### Thrift Shops

Ft. Lauderdale  
1791 W. Broward Boulevard  
Ft Lauderdale, FL 33312  
Phone: 1-(954)-467-5816

Homestead  
28610 SW 157th Avenue  
Homestead, FL  
Phone: 1-(305)-247-5477

Margate  
320 N. State Road #7  
Margate, FL  
Phone: (954)-979-6999

Miami

90 NW 23rd Street  
Miami, FL  
Phone: (305)-573-4200

8001 NW 27th Avenue  
Miami, FL  
Phone: (305)-836-8088

14701 W. Dixie Highway  
Miami, FL  
Phone: (305)-940-1188

9790 Bird Road  
Miami, FL  
Phone: (305)-554-9669

Pompano Beach  
451 E. Copans Road  
Pompano Beach, FL  
Phone: 1-(954)-782-3925

West Hollywood  
2300 SW 56th Avenue  
West Hollywood, FL  
Phone: 1-(954)-961-7523

## **SCHOOLS** (Also see: *Universities*)

Clarke - School for the Deaf - Jacksonville, Florida  
9857 St. Augustine Road, Suite #6  
Jacksonville, Florida 32257  
Phone: 1-(904)-880-9001 (V/TTY)  
Website: [www.clarkeschool.org/](http://www.clarkeschool.org/)

### Florida School of the Deaf and Blind

*The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.*

207 North San Marco Avenue  
St. Augustine, FL 32084  
Phone: 1-(904)-827-2200  
Fax: 1-(904)-827-2222  
Toll Free: 1-(800)-344-3732  
Website: <http://www.fsdb.k12.fl.us/>

### National Deaf Business Institute

*The National Deaf Business Institute's (NDBI) commitment is to advance entrepreneurship by the deaf through education, research and outreach. Through its programs, NDBI aims to help empower the deaf community by increasing the number of deaf-owned businesses and deaf professionals. NDBI was founded in July 2001 with the purpose of helping deaf people of all ages develop skills they can use to start, manage, and grow a successful business or organization. NDBI's vision is to become an organization that will develop and serve a community of deaf business leaders*

E-Mail: [info@ndbi.org/](mailto:info@ndbi.org/)

Website: [http://www.ndbi.org/index.php?option=com\\_frontpage&Itemid=1/](http://www.ndbi.org/index.php?option=com_frontpage&Itemid=1/)

Rochester Institute of Technology /National Technical Institute for the Deaf  
*Rochester Institute of Technology and the National Technical Institute for the Deaf offer you a career-based education that's affordable with support and access services and a rich campus life.*

52 Lomb Memorial Drive

Rochester, NY 14623

Phone: 1-(585)-475-6700 (Voice/TTY)

Website: <http://www.ntid.rit.edu/prospective/>

### Rochester School for the Deaf

*RSD's team of professionals focuses on providing a strong foundation for the educational, social, and emotional growth of deaf and hard-of-hearing children from birth to age 21.*

1545 St. Paul Street

Rochester, NY 14621

Phone/Voice/TTY: 1-(585)-544-1240

Fax: 1-(585)-544-0383

E-Mail: [info@rsdeaf.org/](mailto:info@rsdeaf.org/)

Website: [www.rsdeaf.org/](http://www.rsdeaf.org/)

## SCLERODERMA

United Scleroderma Foundation

*The Scleroderma Foundation is the leading non-profit supporter of scleroderma research in the United States. To promote education of the disease, the foundation facilitates health and professional seminars, produces and distributes literature and conducts publicity campaigns. To help support the 300,000 people living with scleroderma, the foundation offers peer counseling, mutual support programs, and physician referrals.*

300 Rosewood Drive, Suite #105

Danvers, MA 01923

Phone: 1-(978)-463-5843

Fax: 1-(978)-463-5809

Toll Free: 1-(800)-722-4673

Website: [www.scleroderma.org/](http://www.scleroderma.org/)

Scleroderma Foundation, Southeast Florida Chapter

5506 NW 61st Avenue

Coral Springs, Florida 33067

Phone: 1-(954)-255-8335

Fax: 1-(954)-255-8081

E-Mail: [sclerodermasofl@bellsouth.net/](mailto:sclerodermasofl@bellsouth.net)

Website: <http://www.scleroderma.org/chapter/seflorida/>

## **SENIOR CITIZENS (See: Elder Services)**

## **SEXUALLY TRANSMITTED DISEASES**

Hotline: 1-(800)-227-8922

## **SHORT STATURE FOUNDATION (DWARF)**

17200 Jamboree Road, Suite "J"

Irvine, CA 92714-5828

Toll Free Helpline: 1-(800)-243-9273

Fax: 1-(714)-261-9035

## **SHRINERS HOSPITAL FOR CHILDREN**

*Shriners Hospitals for Children has been providing state-of-the-art care for more than 80 years through a network of 22 pediatric specialty hospitals focusing on orthopedic conditions, burn injuries, spinal cord rehabilitation, and cleft lip and palate repair.*

Shriners International Headquarters

2900 Rocky Point Drive

Tampa, FL 33607

Toll Free: 1-(800)-237-5055

Website: [www.shrinershq.org/Hospitals/](http://www.shrinershq.org/Hospitals/)

## **SICKLE CELL DISEASE ASSOCIATION OF AMERICA**

*Provides leadership on a national level to create awareness of the negative impact of sickle cell disease on the health, economic, social and educational well-being of the individual and his or her family and to create awareness of the requirements for resolution. Also prepare and distribute substantive educational materials, written and visual, about the sickle cell disease problem for all relevant segments of our society.*

231 East Baltimore Street, Suite #800

Baltimore, Maryland 21202

Phone: 1-(410)-528-1555

Fax: 1-(410)-528-1495

Toll Free: 1-(800)-421-8453

E-Mail: [scdaa@sicklecelldisease.org/](mailto:scdaa@sicklecelldisease.org/)

Website: <http://www.sicklecelldisease.org/index.phtml>

SCDAA – Miami-Dade County Chapter, Inc.

794 NW 18th Street

Miami, FL 33136

Phone: (305)-324-6219

Fax: (305)-324-6785

E-Mail: [amack@med.miami.edu/](mailto:amack@med.miami.edu/)

## **SIGN LANGUAGE (See: Hearing/Deaf Services)**

## **SIMON FOUNDATION OF CONTINENCE, THE**

*The mission of the Foundation is to bring the topic of incontinence out of the closet, remove the stigma surrounding it, and provide help and hope to people with incontinence, their families and the health professionals who provide their care.*

Post Office Box 815

Wilmette, Illinois 60091

Toll Free: 1-(800)-23-Simon (237-4666)

Website: <http://www.simonfoundation.org/index.htm/>

## **SIMPLY AUDIOBOOKS**

*Simply Audiobooks offers unlimited rentals, books on tape and CD for sale, and downloadable audio books with more than 22,000 titles.*

P.O. Box 4112

Buffalo, NY14240-9709

Toll Free: 1-(877)-554-4332

Phone: 1-(905)-901-0026

Website: <http://www.simplyaudiobooks.com/>

## **SMALL BUSINESS**

### **Accion USA**

*ACCION USA is a private, nonprofit organization that provides micro loans and other financial services to low- and moderate-income entrepreneurs who are unable to access bank credit for their small businesses. With economic opportunity, these entrepreneurs, often minorities and women, can build assets, better provide for their families, and strengthen their communities.*

56 Roland Street, Suite #300

Boston, MA 02129

Phone: 1-(866)-245-0783

Fax: 1-(617)-625-7020

E-Mail: [info@accionusa.org/](mailto:info@accionusa.org/)

Website:

[http://www.accionusa.org/site/c.lvKVL9MUIsG/b.1359227/k.F8F8/Small\\_Business\\_Loans\\_Microlending\\_Business\\_Loan.htm](http://www.accionusa.org/site/c.lvKVL9MUIsG/b.1359227/k.F8F8/Small_Business_Loans_Microlending_Business_Loan.htm)

Small Business Administration Regional Office

233 Peachtree Road NE, Suite #1990

Atlanta, GA 30309

Phone: 1-(404)-331-0100

## **SOCIAL SECURITY ADMINISTRATION, UNITED STATES**

*Apply for Social Security Retirement and/or Spouse's Benefits; Apply for Social Security Disability Benefits; Request a Social Security Statement of Earnings and Benefits; Request a Replacement Medicare Card; Request a Proof of Income Letter; Apply for Replacement Social Security Card.*

Lincoln Square Office Center

18475 NW 2nd Avenue

Miami Gardens, FL 33169

Toll Free: 1-(800)-772-1213

Disability Determination: 1-(800)-817-1598

TDD: 1-(800)-325-0778

Website: <http://www.ssa.gov/>

## **SOCIAL WORKERS**

Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, The

*The Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling licenses and regulates clinical social workers, marriage and family therapists, and mental health counselors who meet the statutory requirements for safe practice in Florida. Chapter 491, Florida Statutes governs the practice of CSW/MFT/MHC, including interns, in Florida. Rule Chapter 64B4, Florida Administrative Code are the rules that define the Board's policies.*

Florida Department of Health  
4052 Bald Cypress Way, Bin # C01  
Tallahassee, FL 32399-3251  
Phone: 1-(850)-488-0595  
Fax: 1-(850)-487-9626  
Website: <http://www.doh.state.fl.us/mqa/491/index.html/>

### Florida Association of School Social Workers

*The Florida Association of School Social Workers is a professional association organized to promote quality education and enhance the role of school social workers in the state. Established in 1942, FASSW has worked through professional and political advocacy to support and advance programs and policies that have benefitted children in all grade levels. Providing vital links between home, school and community services, school social workers continue to facilitate positive communication that help promote student success and school safety.*

P.O. Box 195656  
Winter Springs, FL 37219-5656  
Website: <http://www.fassw.org/index.htm/>

### Florida Health Care Social Workers Association

*The Florida Health Care Social Workers Association is made up of a dedicated staff of men and women working for the future of our industry.*

c/o Corecare Associates  
200 Butler Street, Suite #305  
West Palm Beach, FL 33407  
Phone: 1-(561)-659-5581  
Fax: 1-(561)-659-1291  
E-Mail: [fhcswa@hcswa.net/](mailto:fhcswa@hcswa.net)  
Website: <http://www.hcswa.net/about.html/>

### National Association of Social Workers - Florida Chapter

*The Florida Chapter of the National Association of Social Workers is dedicated to promoting the quality and effectiveness of social work practice in a state rich with diversity. Wherever you work, whomever you serve, the National Association of Social Workers - Florida Chapter is your link to ideas, information, resources and the brightest and best social workers in the state. NASW offers many membership benefits including*

*state annual conference, continuing education seminars, advocacy, and an opportunity to network with social workers across the state.*

1931 Dellwood Drive

Tallahassee, FL 32303

Phone: 1-(850)-224-2400

Toll Free: 1-(800)-352-6279

Fax: 1-(850)-561-6279

E-Mail: [naswfl@naswfl.org/](mailto:naswfl@naswfl.org/)

E-Mail Miami-Dade Unit: [thomaspietrogallo@mac.com/](mailto:thomaspietrogallo@mac.com/)

Website: <http://www.naswfl.org/index.html/>

## **SOUTH FLORIDA MENTAL HEALTH ASSOCIATION**

*Its mission is to lead, coordinate and involve the community in improving mental health by advocating for improved care and treatment of people with mental illness, conducting education and prevention programs, and raising public awareness about mental illnesses and mental health. Ponsiors programs: The FREE Center Initiative is a unique service delivery program. The target population served is homeless and near homeless women suffering from mental illness and other issues related to their long histories of victimization. These are individuals who were subjected to neglect and/or physical, psychological and/or sexual abuse. The women in this target population also may be survivors of incest and domestic violence; and Our Business Outreach Service offers: Business-focused presentations that can be customized and delivered through training sessions, meetings, lunch seminars, or at special events; Brochures, fact sheets, videos and other resources that highlight workplace issues; Resource or health fairs that meet your organization's specific issues; On-line mental health screenings; Mental health policy development and review; Local, state and federal mental health and legislative information; Information on local resources; and E-News updates.*

2140 South Dixie Highway, Suite #205

Miami, Florida 33133

Phone: (305)-854-5827

Fax: (305)-860-4869

Website: <http://www.sfmha.org/>

## **SPECIAL OLYMPICS FLORIDA**

*The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.*

1105 Citrus Tower Boulevard

Clermont, FL 34711

Phone: 1-(352)-243-9536

Fax: 1-(352)-243-9568

Website: [www.sofl.org/](http://www.sofl.org/)

## **SPECIAL OLYMPICS FLORIDA, MIAMI-DADE COUNTY**

2335 NW 107th Avenue, Box 57

Miami, FL 33172

Phone: (305)-406-9467

Fax: (305)-406-3733

E-Mail: [mthompson@somdc.org/](mailto:mthompson@somdc.org)

Website: [www.somdc.org/](http://www.somdc.org/)

## **SPECIAL WISH FOUNDATION**

*A Special Wish Foundation, Inc. is a non-profit charitable organization dedicated to granting the wishes of children under the age of 21 who have been diagnosed with a life-threatening disorder.*

National Headquarters

1250 Memory Lane

Columbus, Ohio 43209

Toll Free: 1-(800)-486-Wish

Phone: 1-(614)-258-3186

Fax: 1-(614)-258-3518

Florida Chapter

Kissimmee, Florida

Phone: 1-(407)-518-0277

Fax: 1-(407)-846-8761

E-Mail: [wishlady2@aol.com/](mailto:wishlady2@aol.com)

## **SPEECH RESOURCES**

American SpeechlanguageHearing Association

*ASHA is the professional, scientific, and credentialing association for more than 127,000 members and affiliates who are audiologists, speech-language pathologists, and speech, language, and hearing scientists. Sends out free packets of information about: hearing loss and speaking and talking, and Helps you find an audiologist or speechlanguage pathologist.*

10801 Rockville Pike

Rockville, MD 20852

Voice/TTY: (301) 8975700

Voice/TTY: (800) 6388255 (Calls are free.)

E-Mail: [actioncenter@asha.org/](mailto:actioncenter@asha.org)

Website: <http://www.asha.org/default.htm/>

## Stuttering Foundation of America

*The Stuttering Foundation provides free online resources, services and support to those who stutter and their families, as well as support for research into the causes of stuttering.*

3100 Walnut Grove Road, Suite #603  
P.O. Box 11749  
Memphis, TN 38111-0749  
Toll Free Hotline: 1-(800)-992-9392  
Phone: 1-(901)-452-7343  
Fax: 1-(901)-452-3931  
E-Mail: [info@stutteringhelp.org/](mailto:info@stutteringhelp.org/)  
Website: [www.stutteringhelp.org/](http://www.stutteringhelp.org/)

## SPEECH IMPAIRMENTS

Don Johnston, Inc.  
26799 W. Commerce Drive  
Volo, IL 600743  
Toll Free: 1-(800)-999-4660  
E-Mail: [info@donjohnston.com/](mailto:info@donjohnston.com/)  
Website: <http://www.donjohnston.com/>

Hearing, Speech and Deafness Center  
1625 19th Avenue  
Seattle, WA 98122  
Phone: 206-323-5770 (Voice & TTY)  
E-Mail: [adm@hsdc.org/](mailto:adm@hsdc.org/)  
Website: <http://www.hfdc.org/>

Kendall Speech and Language Center, Inc  
*Kendall Speech and Language Center, Inc. a private service provider, currently serves children and adults with a variety of communication needs.*  
10725 Southwest 104th Street  
Miami, FL 33176  
Phone: (305)-274-7883  
Fax: (305)-274-4271  
Website: <http://www.kslc.net/index.php>

Mayer-Johnson Co.

P.O. Box 1579  
Solana Beach, CA 92075  
Toll Free: 1-(800)-588-4548  
E-Mail: [mayerj@mayer-johnson.com/](mailto:mayerj@mayer-johnson.com/)  
Website: <http://www.mayer-johnson.com/>

### National Center for Stuttering

*The National Center for Stuttering was established in 1976. Its purposes are: To provide up-to-date factual information about stuttering; To provide a National Stutterer's Hotline; To treat small groups of selected individuals who stutter; To provide continuing education for speech pathologists; and to conduct research into the causes and treatment of stuttering.*

Toll Free: 1-(800)-221-2483  
E-Mail: [executivedirector@stuttering.com/](mailto:executivedirector@stuttering.com/)  
Website: [http://www.stuttering.com/index.html/](http://www.stuttering.com/index.html)

### SPEECH PATHOLOGIST

State of Florida Department of Health - Licensing  
Phone: 1-(850)-245-4474

Kendall Speech and Language Center, Inc  
*Kendall Speech and Language Center, Inc. a private service provider, currently serves children and adults with a variety of communication needs.*  
10725 Southwest 104th Street  
Miami, FL 33176  
Phone: (305)-274-7883  
Fax: (305)-274-4271  
Website: <http://www.kslc.net/index.php>

### SPINA BIFIDA ASSOCIATION OF AMERICA

*Association promotes the prevention of spina bifida, aims to enhance the lives of all affected and addresses the specific needs of the spina bifida community.*  
4590 MacArthur Boulevard NW, Suite #250  
Washington, DC 20007  
Toll Free: 1-(800)-621-3141  
E-Mail: [sbaa@sbaa.org/](mailto:sbaa@sbaa.org/)  
Website: <http://www.sbaa.org>

### SPINA BIFIDA CLINICS IN FLORIDA

University of Florida  
Spina Bifida Clinic  
1701 SW 16th Avenue  
Gainesville, FL 32610  
Phone: (352)-334-0228  
Department of Neurosurgery  
University of Florida  
Box 100265  
Gainesville, Florida 32610-0265  
Phone: 1-(352)-273-9000  
Toll Free: 1-(800)-633-2122, Ext. #39000  
Fax: 1-(352)-392-8413  
Website: [http://www.neurosurgery.ufl.edu/Patients/spina\\_bifida.html](http://www.neurosurgery.ufl.edu/Patients/spina_bifida.html)

#### Nemours Children's Clinic

*The Spina Bifida Association of Jacksonville is dedicated to improving the quality of life for individuals with spina bifida and their families. From awareness to medical supplies and travel reimbursements, SBAJ serves the greater Jacksonville communities by supporting those who are afflicted with spina bifida.*

807 Children's Way  
Jacksonville, FL 32207  
Phone: 1-(904)-390-3562  
Website: <http://www.nemours.org/internet?url=no/ncc/svcs/div520.html/>

Arnold Palmer Hospital for Children & Women  
Spina Bifida Center  
92 W. Miller Street  
Orlando, FL 32806  
Phone: 1-(321)-841-5609  
Website:  
[http://www.arnoldpalmerhospital.org/parents/child\\_health/services/spina\\_bifida.cfm](http://www.arnoldpalmerhospital.org/parents/child_health/services/spina_bifida.cfm)

CMS - St. Petersburg  
Spina Bifida Clinic  
3251 3rd Avenue South, Suite #130  
St. Petersburg, FL 33713  
Phone: 1-(727)-893-2775

Children's Medical Service

Spina Bifida Clinic  
6800 N. Dale Mabry, #130  
Tampa, FL 33614  
Phone: 1-(813)-356-1329

Shriner's Hospital for Children - Tampa  
Spina Bifida Clinic  
12502 N. Pine Drive  
Tampa, FL 33612-9499  
Phone: 1-(813)-975-7137

### **SPINAL CORD INJURY (See: *Paralysis*)**

#### **SPINAL CORD INJURY INFORMATION NETWORK**

UAB Model SCI System  
Office of Research Services  
619 19th Street South, SRC #529  
Birmingham, AL 35249-7330  
Phone: 1-(205)-934-3283  
E-Mail: [sciweb@uab.edu/](mailto:sciweb@uab.edu/)  
Website: [www.spinalcord.uab.edu/](http://www.spinalcord.uab.edu/)

#### **SPINAL CORD LIVING-ASSISTANCE DEVELOPMENT, INC.**

*SCLAD's mission is to facilitate independent living, economic self-sufficiency and full community integration for people with disabilities by providing and coordinating support services; and, by generating employment and vocational opportunities and affordable barrier free housing.*

240 E. First Avenue, Suite #122  
Hialeah, Florida 33010  
Phone: (305)-887-8838  
Fax: (305)-844-7606  
E-Mail: [mail@sclad.org](mailto:mail@sclad.org)  
Website: <http://www.sclad.org/>

### **SPORTS (See: *Recreation, Outdoors, Sports*)**

#### **SUICIDE CRISES HOTLINE**

Suicide Prevention Services, Inc.  
*Dedicated to the mission of reducing and eliminating suicide and suicide attempts through education, advocacy, and collaboration.*

Stone Manor  
528 S. Batavia Avenue  
Batavia, IL 60510  
Phone: 1-(630)-482-9696  
Toll Free Hotline: 1-(800)-784-2433 (24 hours)  
E-Mail: [spsinfo@spsfv.org/](mailto:spsinfo@spsfv.org/)  
Website: <http://www.spsfv.org/>

## **SURGEONS**

Florida Department of Health - Licensing  
Phone: 1-(850)-245-4131

## **STATE ATTORNEY (See: *Miami-Dade County State Attorney*)**

## **STROKE**

American Heart Association  
*Mission is to reduce disabilities and deaths from cardiovascular diseases and strokes, including heart attacks and related disorders, through a strategy that provides reliable information to the public on prevention and treatment.*

7272 Greenville Avenue  
Dallas, Texas 75231  
Toll Free: 1-(800)-242-8721  
Website: <http://www.americanheart.org/>

American Heart Association Inc. - Broward  
6430 NW Fifth Way  
Fort Lauderdale, 33309  
Phone: 1-(954)-772-8100  
Fax: 1-(954)-491-3511  
E-Mail: [wardc@heart.org/](mailto:wardc@heart.org/)

American Heart Association Inc. - Miami-Dade  
2600 SW 3rd Avenue, Suite #900  
Miami, FL 33129  
Phone: (305)-856-1449

## **STUTTERING FOUNDATION OF AMERICA**

*The Stuttering Foundation provides free online resources, services and support to those who stutter and their families, as well as support for research into the causes of stuttering.*

3100 Walnut Grove Road, Suite #603  
P.O. Box 11749  
Memphis, TN 38111-0749  
Toll Free Hotline: 1-(800)-992-9392  
Phone: 1-(901)-452-7343  
Fax: 1-(901)-452-3931  
E-Mail: [info@stutteringhelp.org/](mailto:info@stutteringhelp.org/)  
Website: [www.stutteringhelp.org/](http://www.stutteringhelp.org/)

## **SWITCHBOARD OF MIAMI**

*Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.*

701 SW 27th Avenue, Suite #1000  
Miami, FL 33135  
Administrative Office: (305)-358-1640  
Administrative Fax: (305)-377-2269  
24-Hour Helpline: (305)-358-4357  
24-Hour TTY/TDD: (305)-644-9449  
Helpline Fax: (305)-644-1292  
Website: <http://www.switchboardmiami.org/index.html>

## **TAXATION**

### **Florida Department of Revenue**

*The Department of Revenue answers questions regarding various issues, such as: taxpayer, child support, and Unemployment issues. The Department also offers numerous avenues of contact, such as telephone contact, special TDD line for those with hearing or speech impairments, U.S. mail to send returns, payments and correspondence regarding your questions, and person-to-person contact at any of our Revenue Centers, which are stationed throughout Florida and the nation.*

Toll Free: 1-(800)-352-3671  
Phone: 1-(850)-488-6800  
TDD line: 1-(800)-367-8331  
Phone: 1-(850)-922-1115  
Violations: 1(800)-352-9273  
Website: <http://dor.myflorida.com/dor/contact.html>

Miami-Dade County Property Appraiser  
111 NW 1st Street, Suite #710  
Miami, Florida 33128-1984  
Phone: (305)-375-4099 or Dial: 3-1-1  
Phone: (305)-375-1205  
TDD: (305)-375-3607  
Fax: (305)-375-3024  
Website: [http://www.miamidade.gov/pa/contact\\_us\\_main\\_phones.asp](http://www.miamidade.gov/pa/contact_us_main_phones.asp)

Miami-Dade County Tax Collection Division  
140 W. Flagler Street, Suite #1407  
Miami, FL 33130-1575  
Phone: (305)-375-5452 or Dial: 3-1-1  
Fax: (305)-375-4214  
Website: [http://www.miamidade.gov/taxcollector/contact\\_us.asp](http://www.miamidade.gov/taxcollector/contact_us.asp)

## TELECOMMUNICATIONS

myrateplan.com  
*Compare long distance phone and other service providers' prices using unbiased rate calculator software.*  
Website: [www.myrateplan.com/](http://www.myrateplan.com/)

Bell South/AT&T  
Toll Free: 1-(888)-757-6500 Phone Customer Service  
Toll Free: 1-(877)-737-2478 Phone Repair  
Special Needs Voice Customers: 1-(888)-390-7770  
Special Needs TTY/TDD/VCO/HCO Customers: 1-(888)-341-2355  
Customer Care: 1-(877)-573-2597  
Internet Dial-up: 1-(888)-436-8638  
Internet fast Access: 1-(888)-321-2375  
E-Mail: [newsmaster@bellsouth.net/](mailto:newsmaster@bellsouth.net)  
Website: [http://www.bellsouth.com/residential/ps\\_call-us.html#phone](http://www.bellsouth.com/residential/ps_call-us.html#phone)

Florida Public Service Commission  
Division of Community Affairs  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-8153  
TTY & Voice: 1-(800)-342-35552  
Fax: 1-(800)-511-0809

E-Mail: [Contact@PSC.State.FL.US](mailto:Contact@PSC.State.FL.US)  
Website: <http://www.floridapas.com>

### Florida Telecommunications Relay, Inc.

*Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).*

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Cr)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

### Hands on Video Relay Services, Inc.

*Hands On Video Relay Services, Inc. (HOVRS) provides a new communication tool that allows the Deaf and Hard-of-Hearing community to communicate effectively and naturally with the hearing world through American Sign Language (ASL). HOVRS uses the Internet to provide an audio/video link to a qualified, certified Video Interpreter (VI) who interprets between the visual language of ASL and the auditory language of a hearing person.*

Toll Free: 1-(877)-467-4877 English

Toll Free: 1-(877)-467-4875 Spanish

Customer Care Voice: 1-(877)-885-3172

Customer Care TTY: 1-(877)-885-4976

Customer Care E-Mail: [help@hovrs.com/](mailto:help@hovrs.com)

Website: [https://secure.hovrs.com/VRS\\_SSL/hovrs.aspx/](https://secure.hovrs.com/VRS_SSL/hovrs.aspx/)

### National Do Not Call Registry

*The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free. Your registration will be effective for five years.*

Toll Free: 1-(888)-382-1222

Website: <https://www.donotcall.gov/register/Reg.aspx>

### RAPIDTEXT Voice-to-Text Services

*Transcription Services, Captioning Services and Products and Technology for the hearing impaired. Rapidtext uses its solid technology development foundation to provide customized solutions to its clients that integrate closely into their business strategies. Rapidtext delivers over 100 million lines of transcription or voice-to-text annually to high profile clients worldwide.*

1801 Dove Street, Suite #101

Newport Beach, CA 92660

Phone: 1-(949)-399-9200

E-Mail: [tcinfo@peoplesupport.com](mailto:tcinfo@peoplesupport.com)/

Website: <http://www.rapidtext.com/index.html>/

### Sprint IP Relay

*Sprint IP Relay is a service offered to deaf and hard of hearing individuals that allows them to place relay calls over the Internet between locations in the United States (including its territories).*

Toll Free: 1-(800)-SPRINT1

[https://www.sprintip.com/index.jsp/](https://www.sprintip.com/index.jsp)

## TENANT/LANDLORD

Department Of Business and Professional Regulation

*Consumer protection, licensing and regulation.*

Florida Department of Business and Professional Regulation

Division of Service Operations

Bureau of Customer Contact Center

1940 N. Monroe Street

Tallahassee, FL 32399-1027

Phone: 1-(850)-487-1395

Fax: 1-(850)-488-1830

Toll Free: 1-(800)-435-7352

E-Mail: [Call.Center@dbpr.state.fl.us](mailto:Call.Center@dbpr.state.fl.us)/

Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

### Florida Bar - Attorney Referral Service of Florida

*The Florida Bar, with more than 80,000 members, is the statewide professional and regulatory organization for lawyers.*

651 East Jefferson Street

Tallahassee, FL 32399-2300

Phone: 1-(850)-561-5600

Toll Free: 1-(800)-342-8011

Concerns: (305)-371-2220

Website: <http://www.floridabar.org/tfb/flabarwe.nsf>

### Florida Immigrant Advocacy Center

*Florida Immigrant Advocacy Center (FIAC) is a not-for-profit legal assistance organization dedicated to protecting and promoting the basic human rights of immigrants of all nationalities at the local, state and national levels.*

3000 Biscayne Boulevard, Suite #400  
Miami, FL 33137  
Phone: (305)-573-1106  
Fax: (305)-576-6273  
E-Mail: [privera@fiacfla.org/](mailto:privera@fiacfla.org/)  
Website: <http://www.fiacfla.org/contact.php>

### Legal Aid Society of Dade County Bar Association

123 NW 1st Avenue, Miami, FL 33128  
Phone: 1-(305)-579-5733  
Website: [www.DadeCountyBar.org/](http://www.DadeCountyBar.org/)

Legal Services of Greater Miami, Inc.  
3000 Biscayne Boulevard, Suite #500  
Miami, FL 33137  
Phone: (305)-576-0080  
Website: [www.lsgmi.org/](http://www.lsgmi.org/)

### Miami-Dade County Equal Opportunity Board

*Mediation is a fair and efficient process to help you resolve your employment disputes and reach an agreement. A neutral mediator assists you in reaching a voluntary, negotiated agreement. Choosing mediation to resolve employment discrimination disputes promotes a better work environment, reduces cost and works for the employer and the employee.*

Martin Luther King, Jr. Office Plaza  
2525 NW 62nd Street, 4th Floor  
Miami, FL 33147  
Phone: (305)-514-6193  
Fax: (305)-514-6163  
TTY: (305)-514-6212  
E-Mail: [mlucas@miamidade.gov/](mailto:mlucas@miamidade.gov/)  
Website: <http://www.miamidade.gov/eob/complaints.asp/>

### TOURETTE'S SYNDROME ASSOCIATION, INC.

*The association remains the primary source of accurate and up to date information about Tourette syndrome and its treatment.*

42-44 Bell Boulevard, Suite #205

Bayside, NY 11361  
Phone: 1-(718)-224-2999  
E-Mail: [ts@tsa-usa.org/](mailto:ts@tsa-usa.org/)  
Website: <http://www.tsa-usa.org>

## **TRANSITION OPTIONS CARE MANAGEMENT**

*Transition Options is a private professional care management company specializing in maintaining independence and quality of life for individuals and families dealing with complex medical issues.*

Phone: 1-(407)-629-5233  
Toll Free: 1-(800)-252-2717  
Website: <http://www.transitionoptions.com/index.htm>

## **TRANSITIONAL LIVING FACILITIES**

Florida Agency for Healthcare Administration  
*Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.*

Ft. Knox Building #1  
2727 Mahan Drive  
Tallahassee, FL 32308  
Phone: 1-(850)-488-5861  
Fax: 1-(850)-922-6964  
Toll Free: 1-(888)-419-3456  
Website: <http://www.fdhc.state.fl.us/>

## **TRANSPORTATION, ACCESSIBLE/DISADVANTAGED**

AAA Wheelchair & Stretcher  
2595 NW 38th Street  
Miami, FL  
Phone: (305)-633-5800

AMC Medical Transportation  
6605 NW 74th Avenue  
Miami, FL 33166  
Phone: (305)-888-4100

AMR: (305)-718-6400

Amedic System, Inc.  
6955 NW 77th Avenue  
Miami, FL  
Phone: (305)-884-1939

American Ambulance Service: (305)-925-2000

American Medical Response, Inc.  
7255 NW 19th Street, #C  
Miami, FL  
Phone: (305)-718-6434

American Medical Response, Inc.  
755 NW 28th Street  
Miami, FL  
Phone: (305)-634-8614

Amtrak  
Toll Free: 1-(800)-872-7245  
TTY: 1-(800)-7545  
Website: [www.amtrak.com](http://www.amtrak.com)

Avis Rental Cars  
*Avis Cares Program provides a full range of products and services for drivers or passengers with disabilities.*  
Toll Free: 1-(888)-TRY-HARDER (897-4273) Passengers with disabilities.  
Toll Free: 1-(800)-331-1212  
TTY/TDD: 1-(800)-331-2323  
Website: [www.avis.com/](http://www.avis.com/)

A1 Trams Wheelchair Transportation  
17027 W. Dixie Highway  
North Miami Beach, FL  
Phone: (305)-944-7000

Broward County Transit Busses  
Phone: 1-(954)-347-8400  
Website: [www.broward.org/bct](http://www.broward.org/bct)

## Commission for Transportation Disadvantaged

*State of Florida Commission for the Transportation Disadvantaged is an independent commission housed administratively within the Florida Department of Transportation. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.*

### Office Location:

2740 Centerview Drive, Suite #1A  
Tallahassee, Florida 32301

### Mailing:

605 Suwannee Street, MS-#49  
Tallahassee, Florida 32399-0450

Phone: 1-(850)-410-5700

Fax: 1-(850)-410-5752

Toll Free Helpline: 1-(800)-983-2435

Website: <http://www.dot.state.fl.us/CTD/>

### Transportation Disadvantaged Hotline

Toll Free: 1-(800)-983-2435

Toll Free TDD: 1-(800)-648-6084

### Courtesy Medical Services

Hialeah, FL 33010

Phone: (305)-466-3419

### DG Medical Transport

2923 NW 7th Street

Miami, FL

Phone: (305)-649-5113

### Florida Department of Transportation

605 Suwannee Street

Tallahassee, Florida 32399-0450

Phone: 1-(850)-414-4100

Toll Free: 1-(866)-374-FDOT (3368).

Miami-Dade District #6: 1-(800)-435-2368

Handicap Permits Disabled Parking Permits

140 W. Flagler, Suite #102

Miami, FL 33130

Phone: (305)-375-5678

Toll Free: 1-(800)-234-RIDE

Website: [http://www.hsmv.state.fl.us/dmv/disabled\\_pkg.html/](http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/)

Florida Med-Van Ambulance Service: (305)-636-5500

Fort Lauderdale/Hollywood International Airport

Toll Free: 1-(866)-435-9355

Website: [www.fli.net](http://www.fli.net)

Website: [www.broward.org/airport](http://www.broward.org/airport)

Gent Transportation

1100 NE 125th Street

North Miami, FL

Phone: (305)-895-3503

Greyhound Bus System

*Assistance is available to customers with disabilities when they travel within the Greyhound system. There are three simple steps that will help us serve you.*

Website: [http://www.greyhound.com/travel\\_information/disabilities.shtml](http://www.greyhound.com/travel_information/disabilities.shtml)

Handi-Van

55 NW 119th Street

Miami, FL

Phone: (305)-751-1236

Hertz Rental Cars: 1-(800)-654-3131

Miami-Dade Ambulance: (305)-779-0505

Miami-Dade County Transit Buses

Phone: (305)-770-3131

Website: [www.miamidade.gov/transit](http://www.miamidade.gov/transit)

Miami International Airport

Phone: (305)-876-7000

Website: [www.miami-airport.com](http://www.miami-airport.com)

Medi-Wheel Systems

7019 SW 13th Street

Miami, FL

Phone: (305)-662-6666

Medics Ambulance Service: (305)-687-4040

Metro Transportation Service  
1995 NE 142nd Street  
Miami, FL  
Phone: (305)-944-4422

#### National Patient Travel Helpline

*The National Patient Travel Helpline provides information about all forms of charitable, long-distance medical air transportation and provides referrals to all appropriate sources of help available in the national charitable medical air transportation network. The goal of the helpline is to ensure that no financially-needy patient is denied access to distant specialized medical evaluation, diagnosis or treatment for lack of a means of medical air transportation.*

% Mercy Medical Airlift  
4620 Haygood Road, Suite #1  
Virginia Beach, VA 23455  
Toll Free: 1-(800)-296-1217  
Phone: 1-(757)-318-9174  
Fax: 1-(757)-318-9107  
E-Mail: [mercymedical@erols.com](mailto:mercymedical@erols.com)/  
Website: [http://www.patienttravel.org/contacting\\_us.htm](http://www.patienttravel.org/contacting_us.htm)/

#### National Rental Cars

Toll Free: 1-(800)-CAR-RENT or 1-(800)-227-7368  
National Deaf/Hard of Hearing (TDD): 1-(800)-328-6323  
Hand control-equipped vehicles: 1-(888)-273-5262  
Website: [www.nationalcar.com](http://www.nationalcar.com)/

Oneido Transportation  
2607 NW 39th Avenue  
Miami, FL  
Phone: (305)-870-0303

#### South Florida Commuter Services

*The South Florida Commuter Assistance Program was founded in 1988 to serve as a public information office during the I-95 expansion project, promoting alternatives to driving alone during the construction period. Commuter Services has evolved into South Florida's one-stop shop for commuter information as the Florida Department of Transportation's (FDOT) regional commuter assistance program. The program is*

*dedicated to improving South Florida's traffic conditions by promoting alternatives to drive-alone commuting. Commuter Services hosts a Call Center (1-800-234-RIDE) to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), Tri-Rail, Palm Beach Transit (Palm-Tran) and the Miami Dade Transit (MDT).*

P.O. Box 101060

Ft. Lauderdale, FL 33310

Ride Share (FDOT): 1-(800)-234-RIDE

Toll Free: 1-(800)-234-7433

Fax: 1-(954)-731-7319

Website: <http://www.1800234ride.com/template.php?sec=23/>

Super Coach, Inc.

4990 SW 72nd Avenue

Miami, FL

Phone: (305)-661-1911

Tri-Rail

800 NW 33rd Street, Suite #100

Pompano Beach, Florida 33064

Phone: 1-(954)-942-7245

Toll Free: 1-(800)-874-7245

TTY: 1-(800)-273-7545

Fax: 1-(954)-788-7878

E-Mail: [marketingresponse@sfrta.fl.gov/](mailto:marketingresponse@sfrta.fl.gov/)

Website: [www.tri-rail.com/](http://www.tri-rail.com/)

United Medical Transportation

1225 SW 27th Avenue

Miami, FL

Phone: (305)-541-7822

Wheelchair Getaways, Inc.

12190 SW 46th Street

Miami, FL

Phone: (305)-227-9190

Wheelchair Getaways of Florida

*Accessible van rental service.*

P.O Box 20126  
West Palm Beach, FL 33416  
Toll Free: 1-(800)-637-7577  
Phone: 1-(561)-748-8414  
Fax: 1-(561)-748-8677  
E-Mail: [GYEAR@aol.com](mailto:GYEAR@aol.com)/  
Website: <http://www.wheelchairgetaways.com/florida-miami.htm>/

Wheelchair Getaways Van Rentals  
Toll Free: 1-(800)-536-5518  
Phone: 1-(859)-873-4973  
Fax: 1-(859)-873-8039  
Website: [www.wheelchair-getaways.com/](http://www.wheelchair-getaways.com/)

Yellow Cab Priority Wheelchair Service  
Phone: (305)-944-4444

## **TRANSPORTATION RESEARCH BOARD**

*The Transportation Research Board (TRB) and Transit Cooperative Research Program is a division of the National Research Council, which serves as an independent adviser to the federal government and others on scientific and technical questions of national importance. The National Research Council is jointly administered by the National Academy of Sciences, the National Academy of Engineering, and the Institute of Medicine. The mission of the Transportation Research Board—one of six major divisions of the National Research Council—is to promote innovation and progress in transportation through research.*

500 Fifth Street NW  
Washington, DC 20001  
Phone: 1-(202)-334-2934  
Fax: 1-(202)-334-2003  
Website: <http://www.trb.org/TRB/about/About.asp>

## **TRAUMA**

American Association for the Surgery of Trauma  
*The American Association for the Surgery of Trauma Webnet is provided to promote the exchange of scientific information regarding all phases of the care of the trauma patient.*  
Chicago, IL 60611  
Toll Free: 1-(800)-789-4006  
Phone: 1-(312)-202-5468

Fax: 1- (312)-202-5013

E-Mail: [tjenkins@aast.org](mailto:tjenkins@aast.org) or [sgautschy@aast.org](mailto:sgautschy@aast.org)/

Website: <http://www.aast.org/index.html>/

### American Trauma Society

*The American Trauma Society (ATS) is a leading spokes organization for trauma care and trauma prevention in the United States. The ATS has been the foremost advocate for trauma victims and their families for the past 30 years and continues to seek optimal care for all trauma victims.*

8903 Presidential Parkway, Suite #512

Upper Marlboro, MD 20772

Toll Free: 1-(800)-556-7890

Phone: 1-(301)-420-4189

Fax: 1-(301)-420-0617

E-Mail: [info@amtrauma.org](mailto:info@amtrauma.org)/

Website: <http://www.amtrauma.org/index.html>

### American Trauma Society - Florida Division

2862 O'Hara Drive

Tallahassee, FL 32309

Phone: 1-(850)-668-7269

Fax: 1-(850)-668-7269

E-Mail: [msprehn@unr2.net](mailto:msprehn@unr2.net)/

## TRAVEL

### Access-Able Travel Source

*Access-Able Travel Source is dedicated to aiding travelers with disabilities and the mature traveler. We accomplish this by having practical information needed to go cross town or around the world. The data base has not only accessible accommodations, but everything to make a trip fun and exciting. We have information about scuba diving for persons with all types of disabilities. There are accessible safaris, sailing, raft trips and even a place where you can learn to sky sail. We've included information for persons who are blind about hands on attractions. Seashore areas that have beach wheelchairs. The basis of Access-Able is to emphasize the positive. We have information and resources about: Travel with a special need; Disability magazines; Access guides for cities, resorts and attractions; Wheelchair or scooter rentals; and Accessible transportation and more.*

P.O. Box 1796

Wheat Ridge, CO 80034

Phone: 1-(303)-232-2979

Fax: 1-(303)-239-8486

E-Mail: [bill@access-able.com/](mailto:bill@access-able.com/)

Website: [http://access-able.com/graphical\\_index.html](http://access-able.com/graphical_index.html)

### Accessible Cruises and Travel

*Experienced agency specializing in cruises and travel for people who are visually impaired, their friends and relatives. Makes travel accessible and a multisensory experience. Knowledgeable of what it takes to bring your guide dogs along and can help you to navigate the red tape necessary to have your dog with you in your travels. Call to book an exciting travel experience made easy.*

Phone: 1-(314)-726-6893

Fax: 1-(314)-863-7130

E-Mail: [cruiseaway2001@yahoo.com/](mailto:cruiseaway2001@yahoo.com/)

### Accessible Italy

*Accessible Italy has been organizing tours and tourism services for individuals with disabilities since 1995. Accessible Italy is A NON-PROFIT BODY that is busy with helping foreign tourists with disabilities to plan their Italian holidays.*

Via C. Manetti 34

47891 Dogana

Repubblica di San Marino

Phone from US: 011-378- 0549- 941111

Fax from US: 011-378- 0549- 941110

E-mail: [info@accessibleitaly.com/](mailto:info@accessibleitaly.com/)

Website: [http://www.accessibleitaly.com/home\\_standard.htm/](http://www.accessibleitaly.com/home_standard.htm/)

### Accessible Journeys

*Accessible Journeys is the largest group cruise operator in the world for slow walkers, travelers with wheels®, their families and their friends.*

35 West Sellers Avenue

Ridley Park, PA 19078

Toll Free: 1-(800)-846-4537

Phone: 1-(610)-521-0339

Fax: 1-(610)-521-6959

E-Mail: [sales@disabilitytravel.com](mailto:sales@disabilitytravel.com)

Website: <http://www.disabilitytravel.com/index.html>

### Accessible Kiwi Tours

*New Zealand's leading tour company in meeting the needs of seniors and those with special needs.*

1610 State Highway #30

RD4 Rotorua

New Zealand

Phone/Fax: 0064-7-362 7622  
Website: <http://www.toursnz.com/>

Accessible Tours: 1-(800)-533-5343

Alaska Welcomes You! Inc.  
*Accessible Alaska Adventures.*  
P.O. Box 91333  
Anchorage AK 99509-1333  
Toll Free: 1-(800)-349-6301  
Phone: 1-(907)-349-6301  
E-Mail: [akwy@customcpu.com/](mailto:akwy@customcpu.com)  
Website: <http://www.accessiblealaska.com/>

Best Bets Travel, Inc.  
*Dedicated to providing travel arrangements to people with disabilities.*  
Phone: 1-(321)-243-0251 - Florida  
Toll Free: 1-(866)-392-6858  
E-Mail: [info@bestbetstravel.com/](mailto:info@bestbetstravel.com)

Directions Unlimited  
123 Green Lane  
Bedford Hills, NY 10507  
Toll Free: 1-(800)-533-5343  
Phone: 1-(914)-241-1700  
Fax: 1-(914)-241-0243  
E-Mail: [cruisesusa@aol.com/](mailto:cruisesusa@aol.com)  
Website: [www.Empressusa.com/](http://www.Empressusa.com/)

Educational Discoveries, Inc.  
*Arranges group travel for visually impaired persons. Specially trained guides accompany travelors worldwide.*  
Toll Free: 1-(800)-909-5966  
Phone: 1-(425)-349-5966

Emerging Horizons Magazine  
*Emerging Horizons is a consumer oriented magazine about accessible travel. Emerging Horizons' primary focus is travel for people with mobility disabilities; everybody from wheelchair-users to slow walkers. Lots of access information, resources, news and travel tips. All with no advertising! Available in print and online.*

C & C Creative Concepts  
PO Box 278  
Ripon, CA 95366  
E-Mail: [horizons@EmergingHorizons.com/](mailto:horizons@EmergingHorizons.com/)  
Website: [www.emerginghorizons.com/](http://www.emerginghorizons.com/)

**Epic Enabled**  
*Epic Enabled offers family friendly, wheelchair accessible, overland camping & adventure safari holidays in Southern Africa to the physically disabled traveller.*  
14 Clovelly Road  
Fish Hoek 7975  
South Africa  
Phone/Fax: ++27 (0)21-782 9575  
E-Mail: [info@epic-enabled.com/](mailto:info@epic-enabled.com/)  
Website: [www.epic-enabled.com/](http://www.epic-enabled.com/)

**Flying Wheels Travel**  
*A Full Service Travel Agency Specializing in Travel for Persons with Disabilities.*  
143 West Street  
Box 382  
Owatonna, MN 55060  
Phone: 1-(507) 451-5005  
Fax: 1-(507)-451-1685  
E-Mail: [bjacobson@ll.net/](mailto:bjacobson@ll.net/)  
Website: [www.flyingwheelstravel.com/](http://www.flyingwheelstravel.com/)

**Greyhound Bus System**  
*Assistance is available to customers with disabilities when they travel within the Greyhound system. There are three simple steps that will help us serve you.*  
Website: [http://www.greyhound.com/travel\\_information/disabilities.shtml](http://www.greyhound.com/travel_information/disabilities.shtml)

**Guided Tours**  
**The Guided Tour**  
*A company (not a standard travel agency) which provides vacation programs for adults with various disabilities, primarily developmental or developmental plus other disabilities including visual impairment.*  
7900 Old York Road, Suite #114B  
Elkins Park, PA 19027-2339  
Toll Free: 1-(800)-783-5841  
Phone: 1-(215)-782-1370

Fax: 1-(215)-635-2637

Harvard Travel Center  
125 Cambridge Park Drive  
Cambridge, MA 02138  
Phone: 1-(800)-610-5640  
TTY: 1-(800)-228-5378

**Jim's Specialized Aussie Transport & Tours**

*Australian touring adventures for the disabled. RN's, EN's and AIN's are supplied; most drivers are ex-ambulance drivers. Jim's also accommodates travelers who want to devise their own itinerary and will attempt to put it on their schedule.*

17-314 Hoxton Park Road  
Miller, NSW  
Australia  
Phone: 011 61 2 958-8379  
Phone: 011 61 2 607-8188

**Kenai King Drifters**

*Kenai King Drifters is an Alaskan drift boat guide service. Enjoy great fishing and drift boat sightseeing trips on the Kasilof River and Kenai River; enjoy a stay at KKD's rustic lakeside camp. Adaptive fishing equipment is supplied for disabled fishermen.*

P.O. Box 916  
Otter Lane  
Kasilof, AK 99610  
Phone: 1-(907)-653-7648  
Phone: 1-(907)-262-6654

Moss Rehab Hospital Travel Services  
1200 W. Tabor Road  
Philadelphia, PA 19141  
Phone: 1-(215)-456-9900  
Fax: 1-(215)-456-9646  
Website: [www.mossresourcenet.org/](http://www.mossresourcenet.org/)

**Outta Sight Travel, Inc.**

*They can help you plan destinations that are ready to accept service animals and get whatever documentation is necessary to facilitate the travel procedures. Their ultimate goal is to be able to provide the traveler with itineraries and information in accessible format.*

Phone: 1-(772)-336-8747  
Fax: 1-(772)-336-8595  
E-Mail: [gmtravel@bellsouth.net/](mailto:gmtravel@bellsouth.net/)  
Website: [www.outtasighttravel.com/](http://www.outtasighttravel.com/)

The Society for Accessible Travel & Hospitality  
347 5th Avenue, Suite #610  
New York, NY 10016  
Phone: 1-(212)-447-7284  
Fax: 1-(212)-725-8253  
E-Mail: [sathtravel@aol.com/](mailto:sathtravel@aol.com/)  
Website: [www.sath.org/](http://www.sath.org/)

#### Travel By Touch, Ltd.

*Travel By Touch, Ltd. focuses on the travel needs of persons with limited or no vision and their traveling companions. Arranges individual and group travel worldwide including sea and inland cruises and land tours and air travel. Associated with the full service travel agency.*

Revel Travel Service  
Box 491546  
Los Angeles, CA 90049  
Toll Free: 1-(888)-868-2455  
Phone: 1-(310)-473-0653  
Fax: 1-(310)-473-8975  
E-Mail: [barryw@concentric.net/](mailto:barryw@concentric.net/)

#### Wheelchair Getaways

*Wheelchair Getaways is the leading accessible van rental company in the United States. We rent wheelchair and scooter accessible vans in over 450 U.S. cities and in Toronto, Ontario Canada.*

154 East 38th Street  
Brooklyn, NY 11234  
Toll Free: 1-(800)-379-3750  
Tel: 1-(718)-375-0171  
Fax: 1-(718)-332-7217  
E-Mail: [corporate@wheelchairgetaways.com/](mailto:corporate@wheelchairgetaways.com/)  
Website: [www.wheelchairgetaways.com/](http://www.wheelchairgetaways.com/)

#### Wilderness Inquiry

*Wilderness Inquiry (WI) is a non-profit organization that focuses on getting people from all walks of life to personally experience the natural world. We believe there is nothing*

*like being there to fully appreciate the environment and the people we share it with. Offers wide variety of wilderness trips for persons of all abilities and ages. Schedule is available in large print, braille or cassette.*

808 14th Avenue SE  
Minneapolis, MN 55414-1516  
Phone: 1-(612)-676-9400  
Toll Free: 1-(800)-728-0719  
Fax: 1-(612)-676-9401  
TTY: 1-(612)-676-9475  
E-Mail: [info@wildernessinquiry.org/](mailto:info@wildernessinquiry.org/)  
Website: [www.wildernessinquiry.org/](http://www.wildernessinquiry.org/)

Yates Travel  
205 East 63rd Street  
New York, NY 10021  
Phone: 1-(800)-545-8327  
Fax: 1-(212)-308-7151  
Website: [www.yatesttravel.com/](http://www.yatesttravel.com/)

## **TUBEROUS SCLEROSIS ALLIANCE**

*The Tuberous Sclerosis Alliance (TS Alliance) -- the only national voluntary health organization for the genetic disorder known as tuberous sclerosis complex (TSC).*  
801 Roeder Road, Suite #750  
Silver Spring, MD 20910  
Phone: 1-(301)-562-9890  
Toll Free: 1-(800)-225-6871  
Website: <http://www.tsalliance.org/default.aspx>

## **UNITED CEREBRAL PALSY ASSOCIATION**

*The association is committed to change and progress for persons with disabilities by advancing the independence, productivity and full citizenship of people with cerebral palsy and other disabilities.*  
1660 "L" Street NW, Suite #700  
Washington, DC 20036  
Toll Free: 1-(800)-872-5827  
TTY: 1-(202)-973-7197  
E-Mail: [national@ucp.org/](mailto:national@ucp.org/)  
Website: <http://www.ucp.org/>

## **UNITED CEREBRAL PALSY ASSOCIATION OF MIAMI**

1411 NW 14th Avenue  
Miami, FL 33125  
Phone: (305)-325-1080  
Fax: (305)-325-1044

### **UNITED CEREBRAL PALSY CHILD DEVELOPMENT CENTER**

*UCP affiliates provide direct services to individuals and families with cerebral palsy and other disabilities. 65% of the people UCP affiliates serve have a disability other than cerebral palsy.*

UCP of Florida  
1830 Buford Court  
Tallahassee, FL 32308  
Phone: 1-(850)-878-2141

### **UNITED CEREBRAL PALSY OF SOUTH FLORIDA**

*United Cerebral Palsy of South Florida serves more than 1,300 infants, children and adults with developmental disabilities at over 60 locations in Miami-Dade, Broward and Palm Beach Counties. In addition to cerebral palsy, adults and children with conditions such as mental retardation, Down syndrome, autism, spina bifida, prematurity, hearing and speech delay are enrolled in programs at UCP of South Florida. UCP programs and services are designed to meet the special needs of each individual and family served, with a common goal: to enable people with disabilities to reach their greatest potential, and achieve rewarding and productive lives as fully participating members of their communities.*

United Cerebral Palsy of South Florida  
2700 West 81st Street  
Hialeah, FL 33016  
Phone: (305)-325-1080  
Fax: (305)-325-1313  
Website: <http://www.ucpsouthflorida.org/index.php>

Miami Cerebral Palsy Residential Services  
2200 NW 107th Avenue  
Miami FL 33172  
Phone: (305)-599-0899  
Fax: (305)-599-2721

### **UNITED DYSTROPHY FOUNDATION**

*The ULF maintains a 24 hour hotline to provide support to families of those with leukodystrophies, offering advice on both medical aspects of the diseases as well as on how to cope. The ULF provides educational resources on the leukodystrophies.*

2304 Highland Drive  
Sycamore, Illinois USA 60178  
Hotline: 1-(800)-728-5483  
Fax: 1-(815)-895-2432  
E-Mail: [office@ulf.org/](mailto:office@ulf.org/)  
Website: <http://www.ulf.org/index.html>

## UNITED SPINAL ASSOCIATION

*United Spinal Association is a 501(c)(3) nonprofit membership organization. Our mission is to provide expertise, create access to resources and strengthen hope thereby enabling people with spinal cord injuries and disorders (SCI/D) to fulfill their potential as active members of their communities. We accomplish our mission by: Ensuring quality health care; Promoting research; Advocating for civil rights and independence; Educating the public and enlisting its help; and expanding opportunities for all paralyzed Americans.*

75-20 Astoria Boulevard  
Jackson Heights, New York 11370  
Phone: 1-(718)-803-3782  
Fax: 1-(718)-803-0414  
E-Mail: [info@unitedspinal.org/](mailto:info@unitedspinal.org/)  
Website: <http://www.unitedspinal.org/>

## UNITED STATES ACCESS BOARD

*The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.*

1331 "F" Street NW, Suite #1000  
Washington, DC 20004-1111  
Phone: 1-(202)-272-0080 (V)  
TTY: 1-(202)-272-0082  
Fax: 1-(202)-272-0081  
Toll Free: 1-(800)-872-2253 (V)  
Toll Free TTY: 1-(800)-993-2822  
Website: <http://www.access-board.gov/index.htm>

## UNIVERSITY OF CENTRAL FLORIDA

Jennings, Toni, Exceptional Education Institute

PO Box 161250  
Orlando, FL 32816-1250  
E-Mail: [rbasile@mail.ucf.edu](mailto:rbasile@mail.ucf.edu)

## UNIVERSITY OF FLORIDA

*UF strives to provide effective, reasonable accommodations FOR students, staff, faculty and visitors with disabilities.*

Disability Resource Program  
The Disability Resource Center  
#0020 Reid Hall  
University of Florida  
Gainesville, FL 32611-4075  
Phone: 1-(352)-392-8565, Ext. #200  
Fax: 1-(352)-392-8570  
Florida Relay System: 1-(800)-955-8771  
E-Mail: [accessufl@dso.ufl.edu](mailto:accessufl@dso.ufl.edu)/  
Website: <http://www.ufl.edu/disability/>

## UNIVERSITY OF MIAMI

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami (CARD)

*UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments with other disabling conditions. Our primary focus is to provide individualized, direct assistance to these individuals and their families. Services include family support, technical assistance and consultation, parent and professional training programs, and public education activities.*

5665 Ponce de Leon Boulevard  
P.O. Box 248768  
Coral Gables, FL 33124-0725  
Toll Free: 1-(800)-9-AUTISM  
Phone: (305)-284-6563  
Fax: (305)-284-6555

NSU Satellite Office  
Mailing Address:  
3301 College Avenue  
Ft. Lauderdale, FL 33314  
Building Address:  
6100 Griffin Road  
Davie, FL 33314

Toll Free: 1-(800)-541-6682, Ext. #7111  
Phone: 1-(954)-262-7111  
Fax: 1-(954)-262-3996  
Website: <http://www.umcard.org/about.htm>

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami Children's Hospital Dan Marino Center Branch  
2900 South Commerce Park Way  
Weston, FL 33331  
Phone: 1-(954)-262-7111  
Fax: 1-(954)-385-6288

## **UNIVERSITY OF SOUTH FLORIDA**

*The Mission of the Office of Academic Support and Accommodations for Students with Disabilities is to operationalize the University's commitment to diversity through careful, diligent, respectful services for USF students with disabilities, the faculty and staff of USF. The mission includes assuring that University policy regarding students with disabilities is implemented in ways consistent with federal and state laws and the University's global mission which encompasses teaching, research, and service including community collaboration.*

4202 E. Fowler Avenue, #SVC1133  
Tampa, FL 33620-6923  
Phone: 1-(813)-974-4309  
TTY: 1-(813)-974-5651  
Fax: 1-(813)-974-7337  
Website: <http://www.asasd.usf.edu/>

## **UNITED STATES ACCESS BOARD**

*The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.*

1331 "F" Street NW, Suite #1000  
Washington, DC 20004-1111  
Phone: 1-(202)-272-0080  
TTY: 1-(202)-272-0082  
Fax: 1-(202)-272-0081  
Toll Free: 1-(800)-872-2253

Toll Free TTY: 1-(800)-993-2822  
Website: <http://www.access-board.gov/index.htm>

## UNITED STATES CONSUMER PRODUCT SAFETY COMMISSION

*The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction.*

4330 East West Highway  
Bethesda, MD 20814  
General Information: 1-(301)-504-7923  
Fax: 1-(301)-504-0124  
Toll Free Consumer Hotline: 1-(800)-638-2772  
TDD: 1-(800)-638-8270  
E-Mail: [info@cpsc.gov/](mailto:info@cpsc.gov/)  
Website: <http://www.cpsc.gov/index.html>

## UNITED STATES GOVERNMENT

*Temporary Assistance for Needy Families (TANF) provides assistance and work opportunities to needy families by granting states the federal funds and wide flexibility to develop and implement their own welfare programs.*

### Citizenship and Immigration Services

*On March 1, 2003, service and benefit functions of the U.S. Immigration and Naturalization Service (INS) transitioned into the Department of Homeland Security (DHS) as the U.S. Citizenship and Immigration Services (USCIS). USCIS is responsible for the administration of immigration and naturalization adjudication functions and establishing immigration services policies and priorities.*

National Customer Service: 1-(800)-375-5283  
TTY: 1-(800)-767-1833  
E-Mail: [uscis.webmaster@dhs.gov/](mailto:uscis.webmaster@dhs.gov/)

Florida - Miami District Office  
7880 Biscayne Boulevard  
Miami, Florida 33138

Florida - Miami Asylum Office  
*The Asylum Office in Miami has jurisdiction over the State of Florida, the Commonwealth of Puerto Rico, and the United States Virgin Islands.*  
77 SE 5th Street, 3rd Floor  
Miami, FL 33131

## Consumer Product Safety Commission

*The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction.*

4330 East West Highway

Bethesda, MD 20814

General Information: 1-(301)-504-7923

Fax: 1-(301)-504-0124

Toll Free Consumer Hotline: 1-(800)-638-2772

TDD: 1-(800)-638-8270

E-Mail: [info@cpsc.gov/](mailto:info@cpsc.gov/)

Website: <http://www.cpsc.gov/index.html>

## Department of Defense

Computer/Electronic Accommodations Program

5111 Leesburg Pike, Suite #810

Falls Church, VA 22041

Phone: 1-(703)-681-8813 (Voice)

TTY: 1-(703)-681-0881

E-Mail: [cap@tma.osd.mil/](mailto:cap@tma.osd.mil/)

Website: <http://www.tricare.osd.mil/cap/>

## Department of Education

Office for Civil Rights

Customer Service Team

Mary E. Switzer Building

330 "C" Street SW, Room #5000

Washington, DC 20202

Toll Free: 1-(800)-421-3481

TTY: 1-(877)-521-2172

E-Mail: [OCR@ED.Gov/](mailto:OCR@ED.Gov/)

Website: <http://www.ed.gov/about/offices/list/osers/osep/index.html/>

## Department of Health and Human Services

Office for Civil Rights

200 Independence Avenue SW

Room #509F, Hubert H. Humphrey Building

Washington, DC 20201

Toll Free: 1-(800)-368-1019

TTY: 1-(800)-537-7697

E-Mail: [OCRmail@hhs.gov/](mailto:OCRmail@hhs.gov/)  
Website: <http://www.hhs.gov/ocr/>

Department of Health and Human Services  
Office for Civil Rights  
Atlanta Office  
61 Forsyth Street SW, Suite #3870  
Atlanta, GA 30303  
Phone: 1-(404)-562-7886

Department of Health and Human Services  
Office of Federal Contract Compliance Programs  
61 Forsyth Street SW, Suite #7875  
Atlanta, GA 30303  
Phone: 1-(480)-832-0335

Department of Housing and Urban Development  
Office of Fair Housing and Equal Opportunity  
451 Seventh Street SW  
Washington, DC 20410  
Phone: 1-(202)-708-1112  
TTY: 1-(202)-708-1455  
E-Mail: [fheo\\_webmanager@hud.gov/](mailto:fheo_webmanager@hud.gov/)  
Website: <http://www.hud.gov/offices/fheo/index.cfm/>

Department of the Interior  
Office for Equal Opportunity  
1849 "C" Street NW, Mail Stop #5224  
Washington, DC 20240  
Phone: 1-(202)-208-5693  
TTY: 1-(202)-208-5998  
Website: <http://www.doi.gov/diversity/6disability.htm/>

Department of Justice  
Civil Right Division  
Disability Rights Section  
950 Pennsylvania Ave NW  
Washington, DC 20530  
Toll Free: 1-(800)-514-0301  
Toll Free TTY: 1-(800)-514-0383

Website: <http://www.usdoj.gov/crt/ada/adahom1.htm>

Department of Labor  
Civil Rights Center  
200 Constitution Avenue NW, Room #N-4123  
Washington, DC 20210  
Phone: 1-(202)-693-6500  
TTY: 1-(202)-693-6515  
E-Mail: [civilrightscenter@dol.gov](mailto:civilrightscenter@dol.gov)  
Website: <http://www.dol.gov/oasam/programs/civil.htm>

### Department of Labor

#### Job Accommodation Network

*The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.*

PO Box 6080  
Morgantown, WV 26506-6080  
Toll Free: 1-(800)-526-7234  
Toll Free: 1-(800)-ADA-WORK  
Toll Free TTY: 1-(877)-781-9403  
Phone: 1-(304)-293-7186  
Fax: 1-(304)-293-5407  
Website: <http://www.jan.wvu.edu>

### Department of Labor

Office of Disability Employment Policy  
200 Constitution Avenue NW, Room #S1303  
Washington, DC 20210  
Toll Free: 1-(866)-633-7365  
Toll Free TTY: 1-(866)-889-5627  
Website: <http://www.dol.gov/odep/welcome.html>

### Department of Labor

Wage and Hour Division  
United States Department of Labor - Miami District Office  
ESA Wage & Hour Division  
Sunset Center

10300 Sunset Drive, Room #255  
Miami, FL 33173-3038  
Toll Free Help Line: 1-(866)-4USWAGE (1-(866)-487-9243)  
TTY: 1-(877)-889-5627  
Website: [www.dol.gov/esa/whd/](http://www.dol.gov/esa/whd/)

Department of Transportation  
Federal Transit Administration  
Office of Civil Rights  
400 Seventh Street SW, Room #9100  
Washington, DC 20590  
Toll Free: 1-(888)-446-4511  
E-Mail: [ada.assistance@fta.dot.gov/](mailto:ada.assistance@fta.dot.gov/)  
Website: <http://www.fta.dot.gov/>

Equal Employment Opportunity Commission  
Miami District Office  
One Biscayne Tower  
2 South Biscayne Boulevard, Suite #2700  
Miami, FL 33131  
Phone: (305)-536-4491

Federal Communications Commission  
Office of Public Affairs  
1919 "N" Street NW, Suite #1000  
Washington DC 20554  
TTY: 1-(202)-418-2555  
Toll Free Customer Service: 1-(888)-225-5322

Federal Communications Commission  
Office of Workplace Diversity  
445 12th Street SW  
Washington, DC 20554  
Toll Free: 1-(888)-225-5322  
Toll Free TTY: 1-(888)-835-5322  
E-Mail: [fccinfo@fcc.gov/](mailto:fccinfo@fcc.gov/)  
Website: <http://www.fcc.gov/owd/>

Immigration and Naturalization Service (See: *Citizenship and Immigration Services*)

National Council on Disability  
1331 "F" Street NW, Suite #850  
Washington, DC 20004  
Phone: 1-(202)-272-2004  
Toll Free TTY: 1-(202)-272-2074  
E-Mail: [mquigley@ncd.gov/](mailto:mquigley@ncd.gov/)  
Website: <http://www.ncd.gov/>

National Mental Health Information Center  
U.S. Substance Abuse and Mental Health Services Administration  
*The Substance Abuse and Mental Health Services Administration (SAMHSA) has established a clear vision for its work -- a life in the community for everyone. To realize this vision, the Agency has sharply focused its mission on building resilience and facilitating recovery for people with or at risk for mental or substance use disorders. SAMHSA is gearing all of its resources -- programs, policies and grants -- toward that outcome.*

1 Choke Cherry Road  
Rockville, MD 20857  
Phone: 1-(240)-276-2000  
Phone: 1-(240)-276-2010  
Website: <http://www.samhsa.gov/index.aspx>

National Health Information Center  
P.O. Box 1133  
Washington, DC 20013  
Toll Free: 1-(800)-336-4797  
E-Mail: [info@nhic.org/](mailto:info@nhic.org/)  
Website: [www.health.gov/nhic/](http://www.health.gov/nhic/)

Office of Family Assistance  
*Office of Family Assistance (OFA) is located in the United States Department of Health and Human Services, Administration for Children and Families and oversees the Temporary Assistance for Needy Families (TANF) Program which was created by the Welfare Reform Law of 1996 and replaced what was then commonly known as welfare: Aid to Families with Dependent Children (AFDC) and the Job Opportunities and Basic Skills Training (JOBS) programs.*  
Administration for Children and Families  
370 L'Enfant Promenade SW  
Washington, DC 20201  
Website: <http://www.acf.dhhs.gov/programs/ofa/>

Office of Special Education Programs  
400 Maryland Avenue SW  
Washington, DC 20202  
Phone: 1-(202)-245-7531  
E-Mail: [osep@ed.gov](mailto:osep@ed.gov)/  
Website: [http://www.ed.gov/about/offices/list/osers/osep/index.html/](http://www.ed.gov/about/offices/list/osers/osep/index.html)

Small Business Administration Regional Office  
233 Peachtree Road NE, Suite #1990  
Atlanta, GA 30309  
Phone: 1-(404)-331-0100

#### Social Security Administration

*Apply for Social Security Retirement and/or Spouse's Benefits; Apply for Social Security Disability Benefits; Request a Social Security Statement of Earnings and Benefits; Request a Replacement Medicare Card; Request a Proof of Income Letter; Apply for Replacement Social Security Card.*

Lincoln Square Office Center  
18475 NW 2nd Avenue  
Miami Gardens, FL 33169  
Toll Free: 1-(800)-772-1213  
Disability Determination: 1-(800)-817-1598  
TDD: 1-(800)-325-0778  
Website: <http://www.ssa.gov>/

#### Veteran's Administration, United States

*The VA sponsors and participates in a number of special programs to benefit veterans including health-related programs; The Center for Women Veterans; disability compensation and pension; home loan guaranty; burial assistance; homeless programs; and vocational rehabilitation programs among others. Website provides access to these and other programs.*

VA Benefits: 1-(800)-827-1000  
Education (GI Bill): 1-(888)-442-4551  
Health Care Benefits: 1-(877)-222-8387  
Income Verification and Means Testing: 1-(800)-929-8387  
Life Insurance: 1-(800)-669-8477  
Mammography Helpline: 1-(888)-492-7844  
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing Radiation: 1-(800)-749-8387  
Status of Headstones and Markers: 1-(800)-697-6947

TDD: 1-(800)-829-4833  
Website: [www.va.gov/](http://www.va.gov/)

## UNITED WAY OF MIAMI-DADE

*United Way brings us together as a community to focus on the human care issues that matter most. It is a powerful partnership that improves people's lives and strengthens our community. What results is an impact far greater than any one person or one agency can deliver.*

The Ansin Building  
3250 Southwest 3rd Avenue  
Miami, FL 33129-2712  
Phone: (305)-860-3000  
E-Mail: [caring@unitedwaymiami.org/](mailto:caring@unitedwaymiami.org/)  
Website: <http://www.unitedwaymiami.org/index.asp/>

## URBAN LEAGUE OF GREATER MIAMI

8500 NW 25th Avenue  
Miami, FL 33147  
Phone: (305)-696-4450  
E-Mail: [tfair@msn.com/](mailto:tfair@msn.com/)

## UTILITIES

Center of Information and Orientation  
*Case Management, Emergency Food, Rent payment and Utilities assistance, Bus Passes.*  
181 Northeast 82nd Street, Second Floor  
Miami, Florida 33138  
Phone: (305)-759-1155  
Fax: (305)-759-1156  
E-Mail: [centerio@bellsouth.net/](mailto:centerio@bellsouth.net/)

Emergency Home Energy Assistance for the Elderly  
Opa Locka Senior Focal Point  
16405 NW 25th Avenue  
Miami Gardens, Florida 33054  
Phone: (305)-628-4354

Florida Power & Light Co. – Project Assist  
*Serious financial problems resulting from hardships such as loss of a job, illness or an accident can strike a family or individual at any time and make it very difficult or*

*impossible for a family to pay bills. Through a partnership between FPL and community agencies, eligible customers can receive energy assistance funding.*

Phone: (305)-442-8770

Website: [http://www.fpl.com/community/crisis\\_assistance.shtml](http://www.fpl.com/community/crisis_assistance.shtml)

### Florida Public Service Commission

*State regulatory agency for non-municipal utilities. Links to government and private agencies for utility and consumer information*

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Phone: 1-(850)-413-6100

Complaint Line: 1-(800)-342-3552

Toll Free Fax: 1-(800)-511-0809

Website: <http://www.psc.state.fl.us/>

### Link-Up Florida and Lifeline Assistance Programs

*Lifeline Assistance Programs are helping to make telephone service affordable to low-income customers in our state. The programs are designed to ensure that the basic telephone connection (hook-up) and service remain affordable to all residents of Florida.*

*Link-Up Florida gives a 50% rebate in the telephone hook-up charge (up to \$30.00).*

*Lifeline Assistance gives \$13.50 credit per month on local phone bills. Over a year's time, that is a savings of \$162.00. The Florida Public Service Commission is committed to making sure that eligible low income residents have affordable communications.*

Toll Free: 1-(800)-540-7039

Website: [www.floridaopc.gov/lifeline.cfm/](http://www.floridaopc.gov/lifeline.cfm)

### Low Income Home Energy Assistance

*The program provides assistance to low-income individuals and families who are experiencing difficulty in paying for utilities such as electricity and gas.*

Community Action Agency

395 NW 1st Street, Suite #101

Miami, Florida 33128

Phone: 305-347-4600

E-Mail: [dalliso@miamidade.gov/](mailto:dalliso@miamidade.gov)

Website: [http://www.miamidade.gov/CAA/li-home\\_energy.asp](http://www.miamidade.gov/CAA/li-home_energy.asp)

## VEHICLE REGISTRATION

Broward County

Phone: 1-(954)-765-4697

Website: [www.broward.org](http://www.broward.org)

Miami-Dade County Tax Collection Division  
140 W. Flagler Street, Suite #1407  
Miami, FL 33130-1575  
Phone: (305)-375-5452 or Dial: 3-1-1  
Fax: (305)-375-4214  
Website: [http://www.miamidade.gov/taxcollector/contact\\_us.asp](http://www.miamidade.gov/taxcollector/contact_us.asp)

### **VEHICLE WARRANTY ACT (LEMON LAW)**

Toll Free: 1-(800)-321-5366

### **VETERANS/VETERAN ORGANIZATIONS**

American Legion Post #29  
6445 NE 7th Avenue  
Miami, FL  
Phone: (305)-759-0412  
E-Mail: [miamilegionnaire@yahoo.com/](mailto:miamilegionnaire@yahoo.com/)

American Legion Post #31  
7710 SW 59th Avenue  
South Miami, FL  
Phone: (305)-665-1940  
E-Mail: [post31@bellsouth.net/](mailto:post31@bellsouth.net/)

American Legion Post #32  
Hialeah, FL  
Phone: (305)-754-7060

American Legion Post #43  
399 S. Krome Avenue  
Homestead, FL  
Phone: (305)-247-8233  
E-Mail: [alhmstfl@bellsouth.net/](mailto:alhmstfl@bellsouth.net/)

American Legion Post Number #67  
14901 W. Dixie Highway  
North Miami, FL  
Phone: (305)-945-2501

American Legion Post #85

949 Pennsylvania Avenue, # 206  
Miami Beach, FL  
Phone: (305)-534-5690

American Legion Post #98  
303 Alhambra Circle  
Coral Gables, FL  
Phone: (305)-447-3867

American Legion Post #133  
16401 SW 90th Avenue  
Palmetto Bay, FL  
Phone: (305)-253-2208

American Legion Post #144  
Hialeah, FL  
Phone: (305)-829-0679

American Legion Post #257  
North Miami Beach, FL  
Phone: (305)-495-2889

American Legion Post #311  
Miami, FL  
Phone: (305)-271-7727

American Legion Post #346  
Miami, FL  
Phone: (305)-551-8859

American Legion  
14901 W. Dixie Highway  
North Miami, FL  
Phone: (305)-945-9582

American Legion  
6445 NE 7th Avenue  
Miami, FL  
Phone: (305)-757-5773

AMVETS: (305)-949-2931

Post #11  
14901 West Dixie Highway  
North Miami, FL 33181-1013  
Phone: (305)-947-2339

Disabled American Veterans - Department Of Florida  
2015 SW 75th Street  
Gainesville, FL 32607  
Phone: (352)-331-0945  
Fax (352)-331-0946  
E-Mail: [info@davfla.com/](mailto:info@davfla.com/)

Disabled American Veterans - Miami Chapter  
5110 SW 127th Place  
Miami, FL 33175  
Phone: (305)-221-0219

Disabled American Veterans - Pembroke Pines Chapter  
P.O. Box 8884  
Pembroke Pines, FL 33024  
Phone: (304)-883-8793  
Phone: (786)-457-0369  
Website: <http://www.davfla.com/>

Disabled Veterans Tax Exemption  
Miami-Dade County Property Appraiser  
Miami-Dade County Government Center  
111 NW 1st Street, Suite #710  
Miami, Florida 33128-1984  
Phone: (305)-375-4099 or Dial: 3-1-1  
Phone: (305)-375-1205  
TDD: (305)-375-3607  
Fax: (305)-375-3024  
Website: [http://www.miamidade.gov/pa/contact\\_us\\_main\\_phones.asp](http://www.miamidade.gov/pa/contact_us_main_phones.asp)

#### **Miami-Dade Veteran's Services**

*Miami-Dade County's Department of Human Services (DHS) provides assistance to veterans, as well as children, widows, parents of veterans, retired veterans and their families regarding claims to the United States (US) Department of Veterans Affairs. Program services include assistance with: hospitalization; burial; military discharge*

*review; compensation; pension; dependence and indemnity compensation; education; Veterans Administration home loan; vocational rehabilitation; and insurance.*

**Central Office**

150 NW 79th Street, Room #502

Miami, FL 33150

Phone: (305)-795-1511

Website: [http://www.miamidade.gov/dhs/elderly\\_veteran\\_services.asp](http://www.miamidade.gov/dhs/elderly_veteran_services.asp)

**Miami Veteran's Administration Medical Center**

*The Miami VAMC is located on 26 acres in the Miami Civic Center Medical Complex.*

*There are two satellite clinics located in Key West and Oakland Park. Also, Miami has Community Based Clinics located in Pembroke Pines, Key Largo, Hollywood, Deerfield Beach, Coral Springs and Homestead. The Miami VAMC has a large community-based Substance Abuse Clinic/Health Care for Homeless Veterans Program which operates five miles away in downtown Miami.*

1201 NW 16th Street

Miami, FL 33125

Phone: (305)-575-7000

Toll Free: 1-(888)-276-1785

Fax: (305)-575-3266

Care Line: (305)-575-7031

After Hours: 1-(877)-741-3400

**VA Clinics**

**Hollywood VA Community Based Outpatient Clinic**

3702 Washington Street, Suite #201

Hollywood, FL 33021

Phone: (954)-986-1811

Fax: (954)-986-9452

**Miami Outpatient Substance Abuse Clinic**

1492 West Flagler Street, Suite #101

Miami, FL 33135

Phone: (305)-541-8435

Fax: (305)-541-6974

**Miami Vet Center**

8280 NW 27th Street, Suite #511

Miami, FL 33122

Phone: (305)-718-3712  
Fax: (305)-718-8712

Pembroke Pines VA Community Based Outpatient Clinic  
7369 W. Sheridan Street, Suite #102  
Hollywood, FL 33024  
Phone: (954)-894-1668  
Fax: (954)-894-6670

### Paralyzed Veterans of America

*The Paralyzed Veterans of America is a leading advocate for quality health care; research and education addressing spinal cord dysfunction; benefits available to members as a result of military service; and civil rights and opportunities that maximize the independence of members. Information on living with spinal cord injury, resources, sports, recreation, accessibility, products, health care, advocacy, legal rights and much more; research; publications.*

801 18th Street NW  
Washington, DC 20006  
Toll Free: 1-(800)-424-8200 (Voice and TTY)  
E-Mail: [info@pva.org/](mailto:info@pva.org/)  
Website: <http://www.pva.org/>

Florida Chapter  
3799 N. Andrews Avenue  
Ft. Lauderdale, FL 33309  
Phone: 1-(954)-565-8885  
E-Mail: [pvaf@aol.com/](mailto:pvaf@aol.com/)  
Website: [www.pvaf.org/](http://www.pvaf.org/)

Miami VAMC  
Miami VAMC - SCI Service #128  
1201 NW 16th Street, Room #1C139  
Miami, FL 33125  
Phone: (305)-575-7180

### Veteran's Administration, United States

*The VA sponsors and participates in a number of special programs to benefit veterans including health-related programs; The Center for Women Veterans; disability compensation and pension; home loan guaranty; burial assistance; homeless programs; and vocational rehabilitation programs among others. Website provides access to these and other programs.*

VA Benefits: 1-(800)-827-1000  
Education (GI Bill): 1-(888)-442-4551  
Health Care Benefits: 1-(877)-222-8387  
Income Verification and Means Testing: 1-(800)-929-8387  
Life Insurance: 1-(800)-669-8477  
Mammography Helpline: 1-(888)-492-7844  
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing Radiation: 1-(800)-749-8387  
Status of Headstones and Markers: 1-(800)-697-6947  
TDD: 1-(800)-829-4833  
Website: [www.va.gov/](http://www.va.gov/)

#### Veterans Administration Hospital

*The Miami VA Healthcare System encompasses several facilities dedicated to providing quality care to our nation's veterans. Inpatient and Outpatient care, HIV/AIDS services and programs, Dental implants, Psychiatric care.*

1201 NW 16th Street  
Miami, Florida 33125  
Phone: (305)-324-4455  
Toll Free: 1-(888)-276-1785  
Fax: (305)-324-3380

#### Veterans of Foreign Wars – Florida

##### Local Chapters

Veterans of Foreign Wars Post #461  
16401 SW 90th Avenue  
Perrine, Florida 33157  
Website: [www.vfw461.homestead.com/](http://www.vfw461.homestead.com/)

Veterans of Foreign Wars Post #471  
11911 W. Dixie Highway  
Phone: 1-(305)-891-1569

Veterans of Foreign Wars Post #2500  
814 S. Dixie Highway  
Hollywood, FL 33020

Veterans of Foreign Wars Post #4127

601 NE 2nd Road  
Homestead, Florida 33030  
Phone: (305)-245-4535  
Website: [www.vfw4127.com/](http://www.vfw4127.com/)

### Wounded Warrior Project

*The Wounded Warrior Project (WWP) was founded on the principle that veterans are our nation's greatest citizens. The WWP seeks to assist those men and women of our armed forces who have been severely injured during the conflicts in Iraq, Afghanistan, and other locations around the world.*

7020 AC Skinner Parkway, Suite #100  
Jacksonville, FL 32256  
Phone: 1-(904)-296-7350  
Fax: 1-(904)-296-7347  
E-Mail: [info@woundedwarriorproject.org/](mailto:info@woundedwarriorproject.org/)  
Website:  
<http://www.woundedwarriorproject.org/site/c.iqLTI2OBKIF/b.932833/k.CB9C/Home.htm/>

### VICTORY LIVING PROGRAM

*Victory Living Programs is a non-profit 501(c)3 agencies which serves developmentally disabled and brain/spinal cord injured adults. The agency provides supervised residential living, supervised independent living in the community with supports, and employment services. Victory Living Programs provides daily living skills enhancement, functional education and training, employment services and general supervision. Victory Living Programs' training philosophy stresses self-reliance as a goal for its clients. A Parenting program is provided to those clients with children to minimize the potential for abuse.*

851 West Dania Beach Boulevard  
P.O. Box 1025  
Dania Beach, Florida 33004  
Phone: (954)-921-8225  
Fax: (954)-920-7102  
Website: [www.victoryliving.org/](http://www.victoryliving.org/)

### VISITING NURSE ASSOCIATION OF MIAMI-DADE COUNTY

*Home nursing infusion therapy, Home makers, Home health aides, Medicaid social services, Physical as well as Occupational and Speech therapy. Insurance(s) accepted: Most Private Insurance.*

715 NW 48th Street, #200 Suite  
Miami, Florida 33166  
Phone: (305)-477-7676

Fax: (305)-477-7741

## **VISUAL IMPAIRMENTS (See: *Blind Services*)**

### **VITAL STATISTICS**

Florida State Office of Vital Statistics  
Post Office Box 210  
Jacksonville, Florida 32231-0042  
Phone: 1-(904)-359-6900  
Fax: 1-(904)-359-6993  
Website: [http://www.doh.state.fl.us/planning\\_eval/vital\\_statistics/index.html](http://www.doh.state.fl.us/planning_eval/vital_statistics/index.html)

Miami-Dade Health Department - North Dade  
*You may apply for Certifications of birth and death in person at any of these locations.*  
18680 NW 67th Avenue  
North Miami, Florida  
Phone: (305)-324-2489  
Toll Free: 1-(866)-830-1906  
Website: [www.miamivitalrecords.com/](http://www.miamivitalrecords.com/)

### **VOCATIONAL REHABILITATION SERVICES**

Department of Education  
*Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.*

Division of Vocational Rehabilitation - Headquarters Office  
2002 Old Saint Augustine Road, Building A  
Tallahassee, Florida 32301-4862  
Phone: 1-(850) 245-3399 (Voice/TDD)  
Toll Free: 1-(800) 451-4327 (Voice/TDD)  
Website: [www.rehabworks.org/](http://www.rehabworks.org/)

Division of Vocational Rehabilitation - Miami-Dade Office  
1111 Park Centre Boulevard, Suite #103  
Miami, Florida 33169  
Phone: (305)-628-7033

Fax: (305-628-7048

**Florida Governor's Alliance for the Employment of Disabled Citizens**

*FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.*

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone/TTY: 1-(850)-224-4493

Fax: 1-(850)-224-4496

Technology and Assistive Services

Phone: 1-(850)-487-3278

E-Mail: [info@abletrust.org/](mailto:info@abletrust.org/)

Website: [www.faast.org](http://www.faast.org)

**Goodwill Industries of South Florida, Inc.**

*Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.*

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

Fax: (305)-324-7319

E-Mail: [info@goodwillmiami.org/](mailto:info@goodwillmiami.org/)

Website: [www.goodwillindustries.org/](http://www.goodwillindustries.org)

**Veteran's Administration, United States**

*The VA sponsors and participates in a number of special programs to benefit veterans including health-related programs; The Center for Women Veterans; disability compensation and pension; home loan guaranty; burial assistance; homeless programs; and vocational rehabilitation programs among others. Website provides access to these and other programs.*

VA Benefits: 1-(800)-827-1000

Education (GI Bill): 1-(888)-442-4551

Health Care Benefits: 1-(877)-222-8387

Income Verification and Means Testing: 1-(800)-929-8387

Life Insurance: 1-(800)-669-8477  
Mammography Helpline: 1-(888)-492-7844  
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing Radiation: 1-(800)-749-8387  
Status of Headstones and Markers: 1-(800)-697-6947  
TDD: 1-(800)-829-4833  
Website: [www.va.gov/](http://www.va.gov/)

## **VOLUNTEER FLORIDA**

*The Governor's Commission on Volunteerism and Community Service was established in 1994 by the Florida Legislature to administer grants under the National and Community Service Trust Act of 1993. The Commission grants funds to Florida AmeriCorps and National Service programs; encourages volunteerism for everyone from youth to seniors to people with disabilities; promotes volunteerism for disaster preparedness and response; and helps to strengthen and expand Volunteer Centers in Florida.*

The Governor's Commission on Volunteerism  
The Elliot Building  
401 South Monroe Street  
Tallahassee, FL 32301  
Phone (Voice/TTY): 1-(850)-921-5172  
Fax: 1-(850)-921-5146  
E-Mail: [info@volunteerflorida.org/](mailto:info@volunteerflorida.org/)  
Website: <http://www.volunteerflorida.org/>

## **WAGE AND HOUR DIVISION**

*The Wage and Hour Division (WHD) is responsible for administering and enforcing some of our nation's most comprehensive labor laws, including: the minimum wage, overtime, and child labor provisions of the Fair Labor Standards Act (FLSA); the Family and Medical Leave Act (FMLA); the Migrant and Seasonal Agricultural Worker Protection Act (MSPA); worker protections provided in several temporary visa programs; and the prevailing wage requirements of the Davis-Bacon Act (DBA) and the Service Contract Act (SCA).*

United States Department of Labor - Miami District Office  
ESA Wage & Hour Division  
Sunset Center  
10300 Sunset Drive, Room #255  
Miami, FL 33173-3038  
Toll Free Help Line: 1-(866)-4USWAGE (1-(866)-487-9243)  
TTY: 1-(877)-889-5627  
Website: [www.dol.gov/esa/whd/](http://www.dol.gov/esa/whd/)

## WESTERN UNION

Braille and/or Large Print Telegrams  
Toll Free: 1-(800)-325-6000

## WHEELCHAIR RAMPS

### The Easy Mobility Company

*Wheelchair, Power Chair and Mobility Scooter Ramps.*

8973 Taft Street  
Pembroke Pines, FL 33024  
Toll Free: 1-(877)-432-EASY (3279)  
Phone: (954)-432-7970  
Fax: (954)-432-7930  
E-Mail: [sales@easymobilityco.com/](mailto:sales@easymobilityco.com/)  
Website: [http://www.easymobilityco.com/mobility\\_scooter\\_ramps.htm](http://www.easymobilityco.com/mobility_scooter_ramps.htm)

### Handi-Ramp

*Ramps for All Needs - Wheelchair Ramps - Material Handling Ramp Products.*

510 North Avenue  
Libertyville, IL 60048  
Toll Free: 1-(800)-876-RAMP  
Toll Free: 1-(847)-680-7700  
Fax: 1-(847)-816-7689  
Website: <http://www.handi-ramp.com/>

### Home Connections of Fort Lauderdale

*Get Matched to Prescreened Disability Service Contractors.*

One Oakwood Boulevard, Suite #150  
Hollywood, FL 33020  
Phone: (877) 218-3592  
Website: <http://fort-lauderdale.homeconnections.com/task.Disability-Ramps-Build.40273.html>

### Home Wheelchair Ramp Project

*How to Build Wheelchair Ramps for Homes is a manual of design and construction for modular wheelchair ramps. This manual includes information about ramps and long-tread low-riser steps to improve safe home accessibility.*

MCIL  
1600 University Avenue  
St. Paul, MN 55104-3825

Phone: 1-(651)-603-2029  
TDD: 1-(651)-603-2001  
Fax: 1-(651)-603-2006  
E-Mail: [jimwi@mcil-mn.org/](mailto:jimwi@mcil-mn.org/)  
Website: <http://www.wheelchairramp.org/>

### Mobilityflorida.Com

*Mobilityflorida.com is the mail order division of Scooter Direct Inc.; an independent DME retailer and a part of Mobility Express a major network of retailers and wholesalers of Medical Equipments in the state of Florida. We are an authorized dealer for all the brands we stock or offer on our site. We are also members of the local Better Business Bureau.*

Scooter Direct, Inc.  
1509 Amaryllis Court  
Trinity, FL 34655  
Toll Free: 1-(800)-987-6791  
Fax: 1-(727)-816-9773  
E-Mail: [Info@MobilityFlorida.com/](mailto:Info@MobilityFlorida.com/)  
Website:

[http://mobilityflorida.com/mobility\\_low\\_price\\_scooter\\_lift\\_ramp.htm/](http://mobilityflorida.com/mobility_low_price_scooter_lift_ramp.htm/)

### Mobility Independent Transportation System, Inc.

*Mobility products for the physically challenged.*  
8203 Ulmerton Road  
Larop, FL 33771  
Toll Free: 1-(800)-868-6641  
Phone: 1-(727)-524-1300  
Fax: 1-(727)-524-1919  
Website: <http://www.wheelchair-van.com/>

SureHands Lift & Care Systems  
*Lift & Care Equipment & Accessories*  
982 Route #1  
Pine Island, NY 10969-1205  
Toll Free: 1-(800)-724-5305  
Fax: 1-(845)-258-6500

SureHands Florida  
Phone: 1-(407)-463-7835  
Fax: 1-(407)-884-5205  
E-Mail: [Webmaster@MCMPublications.com/](mailto:Webmaster@MCMPublications.com/)

Website: <http://www.mcpublications.com/index2.html/>

## **WHEELCHAIR RENTAL**

### Miami Dade County & Vivinity

A & A Supplies & Medical Rental  
4659 SW 71st Avenue  
Miami, FL  
Phone: (305)-667-1045

Aventura Medical Supplies  
136 S. Federal Highway  
Dania, FL  
Phone: (954)-458-1959

Adventura Sickroom Supply  
136 S. Federal Highway  
Hallandale Beach, FL  
Phone: (954)-458-1959

Baptist Medical Arts Pharmacy  
8950 N. Kendall Drive, # 102  
Miami, FL  
Phone: (305)-273-8221

Mobility Express  
Miami, FL  
Phone: (305)-261-5575

Medic Pharmacy & Surgical  
5100 W. Commercial Boulevard, # 9  
Tamarac, FL  
Phone: (954)-484-4201

Rent 'N Go  
5219 N. State Road #7  
Tamarac, FL  
Phone: (954)-735-0900

## **WHEELCHAIR REPAIR**

### Miami Dade County

Beach Scooter  
1435 Collins Avenue  
Miami Beach, FL  
Phone: (305)-538-0977

Beach Scooter  
1341 Washington Avenue  
Miami, FL  
Phone: (305)-538-7878

Body Products One  
108 S. Miami Avenue  
Miami, FL  
Phone: (305)-372-9334

Buddy's Sunset Mobility Center  
8415 SW 129th Terrace  
Miami, FL  
Phone: (305)-234-0071

## **WHEELCHAIR SERVICES**

### Miami Dade & Vicinity

AAA Wheelchair & Stretcher  
5890 Rodman Street  
Hollywood, FL  
Toll Free: 1-(877)-789-5177

Home Health Care  
15043 S. Dixie Highway  
Miami, FL  
Phone: (305)-238-2474

Mobility Concepts, Inc.  
230 N. Dixie Highway, # 30-33

Hollywood, FL  
Phone: (954)-922-9554

Modern Elevator Co., Inc.  
2435 NW 7th Court  
Miami, FL  
Phone: (305)-638-4030

Professional Medical Equipment Services, Inc.  
6813 SW 81st Street, # B  
Miami, FL  
Phone: (305)-665-9236

Solution Specialties, Inc.  
3400 NW 151st Terrace  
Miami Gardens, FL  
Phone: (305)-769-5550

TD Medical Equipment and Service  
2331 Hollywood Boulevard  
Hollywood, FL  
Phone: (954)-921-9099

Thyssen Krupp Elevator  
7481 NW 66th Street  
Miami, FL  
Toll Free: 1-(800)-683-8888

Wheelchair Getaways, Inc.  
12190 SW 46th Street  
Miami, FL  
Phone: (305)-227-9190

## **WHEELCHAIR SUPPLIER & SALE**

Miami-Dade County - Sale

One Stop Medical Supply, Inc.  
1677 NE 163rd Street

North Miami Bch, FL  
Phone: (305)-947-8960

Allen's My Pharmacy  
4000 S. Red Road  
Miami, FL  
Phone: (305)-666-8581

Milton Medical & Drug Co.  
958 W. 41st Street  
Miami Beach, FL  
Phone: (305)-531-6437

Reha Med  
14008 SW 140th Street  
Miami, FL  
Phone: (305)-255-1400

Randle Medical Supply  
1889 NW 7th Street  
Miami, FL  
Phone: (305)-643-5222

My Pharmacy Coral Reef  
15043 S. Dixie Highway  
Miami, FL  
Phone: (305)-238-2474

Modern Elevator Co., Inc.  
2435 NW 7th Court  
Miami, FL  
Phone: (305)-638-4030

South Florida Medical Equipment Co.  
5735 NW 7th Street  
Miami, FL  
Phone: (305)-261-8242

Medicaid  
Toll Free: 1-(877)-940-4500

Medicare  
Toll Free: 1-(800)-Medicare  
Website: [www.medicare.com](http://www.medicare.com/)

Pride Mobility Products Corporation  
182 Susquehanna Avenue  
Exeter, PA 18643  
Phone: 1-(800)-800-8586  
Website: <http://www.pridemobility.com/>

U-Scoot  
PO Box 24082  
Oakland Park, FL 33307 - 4082  
Toll Free: 1-(866)-387-2668  
Website: [www.u-scoot.com/](http://www.u-scoot.com/)

## **WOMEN'S HEALTH**

Choice for Women, A  
*Services provided: Gynecology, Birth Control, Pap smears, Termination of Pregnancy, STI testing, HIV testing.*  
6201 SW 70th Street, Suite #101  
South Miami, Florida 33143  
Phone: (305)-667-6697  
Phone: (305)-667-1698  
E-Mail: [www.gynpages.com/achoice/](http://www.gynpages.com/achoice/)

The Roxcy Bolton Rape Treatment Center  
1611 NW 12th Avenue  
Miami, FL 33136  
Phone: (305)-585-5185  
Crisis Hotline: (305)-585-RAPE (7273)

Planned Parenthood of Greater Miami, Inc.  
*Comprehensive health care and Reproductive health Educational services, STI testing and treatment.*  
1699 SW 27th Avenue  
Miami, Florida 33145  
Phone: (305)-285-5532

Fax: (305)-285-5571  
Medical office number: 305-285-5535  
Fax: 305-285-6956  
Website: [www.plannedparenthood.org/](http://www.plannedparenthood.org/)

**SHE Center**  
*Confidential HIV testing, STD testing, Gynecological services for women, Pre-natal care, Termination of pregnancy, Family planning. Insurance(s) accepted: Medicaid*  
1990 NE 163rd Street, Suite #201  
North Miami, Florida 33162  
Phone: (305)-895-1274  
Fax: (305)-947-0061

## **WOUNDED WARRIOR PROJECT**

*The Wounded Warrior Project (WWP) was founded on the principle that veterans are our nation's greatest citizens. The WWP seeks to assist those men and women of our armed forces who have been severely injured during the conflicts in Iraq, Afghanistan, and other locations around the world.*

7020 AC Skinner Parkway, Suite #100  
Jacksonville, FL 32256  
Phone: 1-(904)-296-7350  
Fax: 1-(904)-296-7347  
E-Mail: [info@woundedwarriorproject.org/](mailto:info@woundedwarriorproject.org/)  
Website:  
<http://www.woundedwarriorproject.org/site/c.iqLTI2OBKIF/b.932833/k.CB9C/Home.htm/>

## **YMCA OF GREATER MIAMI**

*The YMCA of Greater Miami is a part of the YMCA of the USA, the largest not-for-profit community service organization and second largest charity in America. Serving the Greater Miami area for the past 89 years, through 2 family branches, 4 preschools, 58 elementary and middle schools and 50 park locations as far north as the Miami-Dade/Broward County lines, and as far south as the Upper Keys.*

1200 NW 78th Avenue, Suite #200  
Miami, FL 33126  
Phone: (305)-357-4000  
Toll Free: 1-(877)-WOW-YMCA  
Fax: (305)-357-6633  
E-Mail: [YMCA@ymcamiami.org/](mailto:YMCA@ymcamiami.org/)  
Website: <http://www.ymcamiami.org/index.html/>

## Branches

Allapattah YMCA  
2370 NW 17th Avenue  
Miami, Florida 33142  
Phone: (305)-635-9622  
Fax: (305)-634-3529  
E-Mail: [gpineiro@ymcamiami.org/](mailto:gpineiro@ymcamiami.org/)

G.W. Carver YMCA  
401 NW 71st Street  
Miami, Florida 33150  
Phone: (305)-759-3317  
Fax: (305)-759-1932  
E-Mail: [gpineiro@ymcamiami.org/](mailto:gpineiro@ymcamiami.org/)

Homestead Family YMCA  
1034 NE 8th Street  
Homestead, Florida 33030  
Phone: (305)-248-5189  
Fax: (305)-248-5193  
E-Mail: [ymca@ymcamiami.org/](mailto:ymca@ymcamiami.org/)

North Dade YMCA  
16635-49 NE 19th Avenue  
Miami Gardens, Florida 33162  
Phone: (305)-944-1944  
Fax: (305)-944-1838  
E-Mail: [ymca@ymcamiami.org/](mailto:ymca@ymcamiami.org/)

South Dade YMCA  
9355 SW 134th Street  
Miami, FL 33176  
Phone: (305)-254-0310  
Fax: (305)-234-1016  
E-Mail: [southdade@ymcamiami.org/](mailto:southdade@ymcamiami.org/)

YMCA Downrite Park  
4300 SW 58th Avenue  
Miami, Florida 33155

Phone: (305)-665-3513  
E-Mail: [jmartinez@ymcamiami.org/](mailto:jmartinez@ymcamiami.org/)

## **YWCA OF GREATER MIAMI-DADE**

*The YWCA USA is a women's membership movement that draws together members who strive to create opportunities for women's growth, leadership, and power in order to attain a common vision: peace, justice, freedom, and dignity for all people. The YWCA of Greater Miami provides individuals with the tools and resources necessary to live their lives to their fullest potential. through programs and annual initiatives: Child Care; Youth Programs; Family Wellness; Court Care; Success by 6; YES Program; Economic Empowerment; and YWCA Computer Clubhouse.*

351 NW 5th Street

Miami, FL 33128

Phone: (305)-377-9922

After School Programs: (305) 377-9922, Ext. #104

Fax: (305)-373-9922

E-Mail: [info@ywca-miami.org/](mailto:info@ywca-miami.org/)

Website: <http://www.ywca.org/site/pp.asp?c=drKNIZPHIsE&b=420989>

### Early Learning Centers

#### Cain Tower Early Learning Center

470 NE 2nd Avenue

Miami, FL 33128

Phone: (305)-381-6911

#### Miami-Dade Carol Glassman Early Learning Center

112 NW 3rd Street

Miami, FL 33128

Phone: (305)-375-3222

#### Court Care Early Learning Center

The Lawson Thomas Court House

175 NW 1st Avenue, 11th Floor

Miami, FL 33128

Phone: (305)-349-6020

#### Hidden Grove Early Learning Center

27085 SW 138th Court

Miami, FL 33032

Phone: (305)-258-8880

Gerry Sweet Early Learning Center  
351 NW 5th Street  
Miami, FL 33128  
Phone: (305)-377-9922

Windows to Early Learning Center  
3468 NW 199th Street  
Miami Gardens, FL 33056  
Phone: (305)-628-0993

After School Sites for Children Ages 5 - 11

Phillis Wheatley Elementary  
1805 NW 1st Place  
Miami, FL 33136

Florida City Elementary  
364 NW 6th Avenue  
Florida City, FL 33034

W.J. Bryan Elementary  
1200 NE 125 Street  
N. Miami, FL 33162  
Monday - Friday, 1:30 - 6:00 PM

Norwood Elementary  
19810 NW 14th Court  
Miami Gardens, FL 33169

Marta Sutton Weeks Women's Center  
351 NW 5th Street  
Miami, FL 33128

Hidden Grove After School  
27085 SW 138th Court  
Naranja, FL 33032

After School Children Ages 12 - 15

Marta Sutton Weeks Women's Center  
351 NW 5th Street  
Miami, FL 33128

Henry Filer Middle School  
531 W. 29th Street  
Hialeah, FL 33012

Hidden Grove Community Center  
13815 SW 271st Terrace  
Naranja, FL 33032

Villages of Naranja  
13800 SW 268th Street  
Naranja, FL 33032

# Disability Related Terminology

**ACTIVITIES OF DAILY LIVING (ADL)** – Physical functions that an independent person performs each day, including bathing, dressing, eating, toileting, walking or wheeling, and transferring into and out of bed.

**AMERICANS WITH DISABILITIES ACT (ADA)** – A federal law that provides comprehensive civil rights protections for persons with disabilities. The Act defines disability as a physical or mental impairment that substantially limits one or more major life activities (see ADL). Title I of the ADA requires employers with 15 or more employees to consider providing reasonable accommodation for employees who met the Act's definition of disability.

**ADAPTIVE/ASSISTIVE EQUIPMENT** – appliances that assists user in the operation of self care, work or leisure activities.

**ASSESSMENT (ADA)** – Activities performed by at least one professional (generally a social worker and/or a nurse) to determine a person's current functional abilities and resources in six areas as part of case management: physical health, mental health, social support, activities of daily living, environmental conditions, and financial situation.

**ASSISTIVE TECHNOLOGY** – Assistive technology or device enables an individual to be more independent and to accomplish a task. Examples of assistive technology include motorized wheelchairs, TTY communications, print readers, computers, voice-activated devices, etc.

**CASE MANAGEMENT (ADA)** – A system in which one individual helps the insured person and his or her family to determine and coordinate necessary health care services and the best setting for those services.

**CENTER FOR MEDICARE AND MEDICAID (CMS)** – formerly the U.S. Health Care Financing Administration, CMS is an element of the Department of Health and Human Services, which finances and administers the Medicare and Medicaid programs. Among other responsibilities, CMS establishes standards for the operation of nursing facilities that receive funds under the Medicare or Medicaid programs.

**CERTIFICATE OF MEDICAL NECESSITY** – A document completed and signed by a physician to certify a patient's need for certain types of durable medical equipment (i.e., wheelchairs, walkers, etc.)

**COGNITIVE IMPAIRMENT (ADA)** – A diminished mental capacity, such as difficulty with short-term memory.

**COMMUNITY ALTERNATIVE PROGRAM (CAP)** – A Medicaid waiver program that provides community-based services to adults and children with disabilities and persons living with AIDS who meet the medical requirements for nursing home level care. CAP services may include traditional Medicaid home health services (nursing, physical therapy, home health aide, etc.), as well as services not generally available under Medicaid (home delivered meals, respite care, in-home aide services, etc.).

**COMPANION (ADA)** – A person who visits and may provide escorting, assistance with shopping and running errands.

**CONSUMER-DIRECTED PERSONAL ASSISTANT PROGRAM (ADA)** – A client driven personal assistance service available through the Medicaid program where the consumer recruits, hires, supervises, trains and dismisses aides they have chosen.

**COST SHARING** – The concept of soliciting a portion of the cost of a service provided from the service recipient.

**COBRA (Consolidated Omnibus Budget Reconciliation Act)** – Federal law regarding post employment health benefit provisions for employees. Generally enabling employees or families of employees to continue coverage for a limited amount of time under the employer's group health plan for themselves or their families after losing coverage

because of termination of employment, death, divorce, or other life events.

**DEVELOPMENTAL DISABILITY (DD)** (ADA) – refers to a serious and chronic disability, which is attributable to a mental or physical impairment or combination of mental and physical impairments. Those affected have limitations in three or more of the following areas: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency.

**DISCLOSING A DISABILITY** – The only time it is required to disclose a disabling condition at the workplace is when requesting a reasonable accommodation. Even then, the requirement is to present the employer with a request that a reasonable accommodation is needed for the person to work at that job.

**EXCLUSION** – Any condition or expense for which a policy will not pay.

**HCBS** –

**INDEPENDENT LIVING** – Living on one's own in the community outside of an institution.

**INDEPENDENT LIVING CENTERS** (ADA) – typically non-residential, private, nonprofit, consumer controlled, community based organizations providing services and advocacy by and for persons with all types of disabilities. Independent Living Centers also work to assure physical and programmatic access to housing, employment, transportation, communities, recreational facilities and health and social services. Their goal is to assist individuals to achieve their maximum potential within their families and community.

**INSTRUMENTAL ACTIVITIES OF DAILY LIVING (IADL)** – measures the daily living activities of an individual with a disability in cognitive and social functions such as shopping, cooking, doing housework, managing money and using the telephone.

**LONG TERM CARE (LTC)** – Services that assist individuals with medical and personal needs. Care may include medical services, physical

therapy, custodial care and assistance with activities of daily living (dressing, eating, bathing, etc.). Long Term Care may be provided at home, in the community, or in facilities, including nursing homes and assisted living facilities.

**MEDICALLY NECESSARY** – Necessity must be established (via diagnostic and/or other information presented on a claim under consideration) before the insurance provider or insurer will make payment.

**MEDICARE** – A federal health insurance program for almost everyone age 65 or older and certain people with disabilities under age 65. It is run by the Health Care Finance Administration of the U S Department of Health and Human Services. The Social Security Administration offices across the country take applications for Medicare.

There are two parts to the Medicare program: Part A, Hospital Insurance, helps pay for in patient hospital care, in patient in a skilled nursing facility, home care and hospice care. If you are not eligible for premium-free Medicare Part A, you can buy Part A by paying a monthly premium. Part B, Medicaid, a medical assistance program for low-income people of all ages who are unable to pay for care and who meet eligibility guidelines. Federal, state and local funds finance it.

**MEDICADE** – Medicaid is a medical assistance program for low-income people of all ages who are unable to pay for care and who meet eligibility guidelines. Federal, state and local funds finance it. Federal and state law sets the services that Medicaid covers. Older adults are expected to use their Medicare and private insurance first to use Medicaid only for expenses not covered, such as prolonged nursing home care, home health care, and other exceptionally high medical costs not met by Medicare. Medicaid programs vary from state to state and are not the same.

**MEDICAID BUY-IN PROGRAM** - a program that offers coverage to people with disabilities who are working and earning more than the allowable limits for regular Medicaid, the opportunity to keep their health care coverage through Medicaid. This program allows

working people with disabilities to earn more income without the risk of losing vital health care coverage.

**MEDICAID HCBS WAIVER PROGRAM** - a program established with the passage of Section 2176 of the Omnibus Budget Reconciliation Act (OBRA) of 1981. This legislation created Section 1915c of the Social Security Act, which authorized States to exercise the option of providing home and community based alternatives to institutional care. States are allowed to target HCBS waivers to particular populations. Consequently, they are not required to offer the waiver to all medically needy groups. States have the option of limiting waiver services to targeted geographic locations. States also must specify a limit on the number of persons who may receive benefits for each HCBS waiver (42 U.S.C. 1396n, Section 1915(c4A)).

**MEDICAID TITLE XIX** - another HCBS component of Medicaid that is available to the chronically ill and disabled who require personal care assistance as part of the Medicaid benefit package. Typically it includes bathing, dressing, and eating. Under a state plan, these services must be made available statewide and to all individuals meeting financial and need based eligibility requirements.

**MEDIGAP** - private insurance that is supplemental to Medicare policies and covers items that are not covered under Medicare. It pays deductibles and co-insurances and may cover services not covered by Medicare such as skilled nursing.

**OCCUPATIONAL THERAPY (OT)** – Evaluation and treatment by trained medical professionals with individuals whose abilities to cope with the tasks of everyday living are impaired by physical disabilities or illness. Work is performed in hospitals, rehab agencies, long term care facilities and other health care organizations.

**OUT OF POCKET COST** – Cost the individual must pay for health care services.

**PERSONAL ASSISTANT (ADA)** – a person who provides personal care related tasks such as bathing, grooming, meal preparation, employment related tasks such as interpreting services, turning

pages, driving a person with a disability to appointments while at recreational or social events and/or shopping.

**PROVIDER** – Any agency that provides personal assistance, assistive technology, physician, hospital, home health care agency, or pharmacy or insurer.

**REASONABLE ACCOMMODATION REQUEST** – The request can come from the employee and from the employee's personal physician. Applying reasonable accommodation rules is done on a case by case basis. Each employee and employer who needs a reasonable accommodation can negotiate the terms under the law.

**SHELTERED WORKSHOP –**

**SUPPORTED EMPLOYMENT** - a work-based program that allows a person with a disability to work and contribute to society. It focuses on the person's abilities and provides the supports the individual needs to be successful on a long term basis.

**VOCATIONAL REHABILITATION** - a program that assists individuals with disabilities who are pursuing meaningful careers. Employment is gained that will commensurate with their abilities and capabilities through retraining employment skills.