

City of Miami Gardens

DISABILITY RESOURCE DIRECTORY



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If you believe that any of the information contained herein is inaccurate or misleading, or if you would have to have your organization included, please send comments to: ADA@miamigardens-fl.gov.

AARP (American Association of Retired Persons)

AARP is the nation's largest organization advocating for seniors. It offers a number of programs, materials and products for seniors.

AARP Florida office

3350 SW 148th Avenue, Suite #120

Miramar, FL 33027

Phone: (954)-499-4132

Fax: (954)-438-7871

E-Mail: flaarp@aarp.org/

Website: <http://www.aarp.org/fl/>

Opa-Locka Chapter

Helen Miller Center

2331 NW 143rd Street

Opa Locka, FL 33054-3775

Fourth Tuesday 11:00a.m.

ABANDONED PROPERTY

Florida Department of Financial Services - Bureau of Unclaimed Property

To find out if the State of Florida is holding unclaimed property that belongs to you.

200 East Gaines Street

Tallahassee, Florida 32399

Phone: 1-(850)-413-5555

Toll Free: 1-(888)-258-2253 Florida

E-Mail: funclaim@fldfs.com/

Website: <http://www.fltreasurehunt.org/>

ABLE TRUST

Florida Governor's Alliance for the Employment of Disabled Citizens

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone: 1-(850)-224-4493 (Voice/TTY)

Fax: 1-(850)-224-4496
E-Mail: info@abletrust.org/
Technology and Assistive Services
Phone: 1-(850)-487-3278
Website: www.faast.org

ABUSE PREVENTION & CRISIS INTERVENTION

The Children's Trust of Miami-Dade County

The Trust, public agency funded through taxes, funds children-related services in Miami-Dade County across and within the areas of health, safety, development and to promote increased parental and community involvement on behalf of all children through grants. The 211 helpline serves as the central clearinghouse for health and social services in our community by providing assessment of need and crisis counseling.

4500 Biscayne Boulevard, Second Floor

Miami, FL 33137

Phone: (305)-571-5700

Fax: (305)-571-5716

Crisis Counseling Hotline Dial: 2-1-1

Website: <http://www.thechildrenstrust.org/>

The Family Source of Florida Parent Helpline

Toll-free 24 hour counseling service for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.

345 Office Plaza Drive

Tallahassee, FL 32301

Admin Phone: 1-(850)-488-5437

Toll Free: 1-(800)-352-5683

E-Mail: info@familysource.org/

Website: <http://www.familysource.org/>

Miami-Dade County Government Information and Services

One number to call for all non-emergency government questions about Miami-Dade County services. (Tax bills, building permits, stray dogs, etc. 24-hour information during emergency events such as hurricanes, etc. Answers in English, Spanish and Creole, 7 days a week, Monday - Friday 6 a.m. to 10 p.m. and on Saturday and Sunday from 8 a.m. to 8 p.m.

Phone Dial: 3-1-1

Telephone Directory General Information Dial: 4-1-1 (Fee charged)

Florida Telecommunications Relay, Inc.

Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Cr)

<http://www.ftri.org/index.cfm/go/public.view/page/3>

Local Emergency police and medical response: Dial: 9-1-1

Hearing/Voice Carry-Over (HCO): 1-(800)-955-8771

Florida Department of Children and Families Hotline

Accepts reports of abuse, neglect and exploitation of Children and vulnerable adults (elderly and disabled) and Self-neglect by vulnerable adults.

Business Office (Tallahassee)

Phone: 1-(850)-487-4332

Abuse Hotlines

Toll Free: 1-(800)-962-2873

TDD: 1-(800)-453-5145

Fax: 1-(800)-914-0004

Website: <http://www.dcf.state.fl.us/abuse/>

National Sexual Assault Hotline

RAINN operates the National Sexual Assault Hotline and carries out programs to prevent sexual assault, help victims and ensure that rapists are brought to justice.

Rape, Abuse & Incest National Network

2000 "L" Street NW, Suite #406

Washington, DC 20036

Phone: 1-(202)-544-1034

Toll Free: 1-(800)-656-4673, Ext. #3

Hotline: 1-(800)-656-HOPE

Fax: 1-(202)-544-3556

E-Mail: info@rainn.org/
Website: [info@rainn.org/](http://www.rainn.org/)

Switchboard of Miami Helpline

Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.

701 SW 27th Avenue, Suite #1000

Miami, FL 33135

Administrative Office: (305)-358-1640

Administrative Fax: (305)-377-2269

24-Hour Helpline: (305)-358-4357

24-Hour TTY/TDD: (305)-644-9449

Helpline Fax: (305)-644-1292

Hotline: 1-(800)-656-HOPE

Website: <http://www.switchboardmiami.org/index.html>

ABUSED DEAF WOMEN'S ADVOCACY SERVICES

ADWAS is committed to providing services to Deaf and Deaf-Blind victims of sexual assault and/or domestic violence. Website has much useful information.

8623 Roosevelt Way NE

Seattle WA 98115

Phone: 1-(206)-726-0093 (TTY)

Fax: 1-(206)-726-0017

E-Mail: adwas@adwas.org/

Website: <http://www.adwas.org/>

ACCESS BOARD, U.S. (See: United States Access Board)

ACCESS FOR THE DISABLED

Strives to improve access for the disabled to public accommodations throughout Florida.

4630 N. University Drive

Coral Springs, FL 33067

Phone: 1-(954)-663-2253

E-Mail: info@disabilitynetwork.org

ACCESSIBLE TECHNOLOGY & OTHER ACCOMMODATION TOOLS

Websites and phone numbers that provide information on making sites and technology accessible for people with disabilities.

Access through Sign Language

P O Box 570289

Orlando, FL 32857

Phone: 1-(407)-382-3823

Fax: 1-(407)-382-0683

TTY: 1-(407)-382-0999

Access to Recreation, Inc.

Dealer in pool lifts, all terrain wheelchairs, wheel chair ramps, shower chair, beach wheelchairs, standing frame, patient lift, etc.

8 Sandra Court

Newberry Park, CA 91320

Phone: 1-(800)-634-4351

Website: <http://www.accesstr.com/>

Access Wheels, Inc. (See: *Wheelers of Miami below*)

ADA & IT Technical Assistance Centers (See: *DBTAC below*)

Air Trek, Inc.

24 hour, high quality, cost effective, domestic and international aeromedical transportation aboard advanced life support equipped jet and pressurized twin engine aircraft.

28000-A5 Airport Road

Punta Gorda, FL 33982

Toll Free: 1-(800)-247-8735

Toll Free: 1-(800)-MED-JETS

Toll Free: 1-(800)-AIR-TREK

Phone: 1-(941)-639-7855

Fax: 1-(941)-639-3945

Website: <http://www.medjets.com/index.htm>

American Sign Language Services

Interpreting Agency.

1310 north Main Street, Suite #101

Kissimmee, FL 34744

Phone: 1-(407)-518-7900

Fax: 1-(407)-518-7903

E-Mail: [aslservice@aol.com/](mailto:aslservice@aol.com)

Archimedes Project

Run by Stanford University's Center for the Study of Language and Information, the website has research papers on the design of computer technology for people with disabilities.

Anne Knight, Director of Communications

Phone: 1-(650)-723-1710

E-Mail: [knightwrite@pacbell.net/](mailto:knightwrite@pacbell.net)

Website: <http://archimedes.stanford.edu>

Avis Rental Cars

Avis Cares program provides a full range of products and services for drivers or passengers with disabilities.

Toll Free: 1-(888)-TRY-HARDER (897-4273) Passengers with disabilities

Toll Free: 1-(800)-331-1212

TTY/TDD: 1-(800)-331-2323

Website: www.avis.com/

Center for Assistive Technology

Center website is an educational tool that provides updated information and research on assistive devices.

University at Buffalo

322 Stockton Kimball Tower

Buffalo, NY 14214-3079

Toll Free: 1-(800)-628-2281

Phone: 1-(716)-829-3141

Fax: 1-(716)-829-3217

Website: <http://cat.buffalo.edu/>

Clarity

Clarity, a Division of Plantronics, Inc. is the leading supplier of amplified telephones, notification systems, assistive listening devices and other communications devices for the Hard of Hearing and Deaf communities.

4280 Bonny Oaks Drive, Suite #106

Chattanooga, TN 37406

Toll Free: 1-(800)-552-3368

E-Mail: [claritycs@plantronics.com/](mailto:claritycs@plantronics.com)

Website: <http://www.clarityproducts.com/>

Custom Mobility, Inc.

Individual Custom Adaptive Seating for Manual and Power Wheelchairs.

7199 Bryan Dairy Road

Largo, FL 33777

Phone: 1-(727)-539-8119

Toll Free: 1-(800)-622-5151

Fax: 1-(727)-539-6372

Website: www.custom-mobility.com/

DBTAC - Southeast ADA Center

ADA & IT Technical Assistance Centers or Disability and Business Technical Assistance Centers – (DBTACs) are your comprehensive resource for information on the Americans with Disabilities Act and accessible information technology. Call toll free for the MOST complete and experienced services available to American businesses, government entities and the public. Ten regional centers are funded through the US Department of Education. The toll-free number will automatically connect callers to the center that serves their area.

490 Tenth Street NW

Atlanta, GA 30318

Phone: 1-(404)-385-0636 (V/TTY)

Fax: 1-(404)-385-0641

E-Mail: sedbtacproject@law.syr.edu/

Toll Free: 1-(800)-949-4232 (Voice and TTY)

Website: www.sedbtac.org/

Website: www.adata.org

Discount Mobility USA, Inc.

6307 Hansel Avenue

Orlando, Florida 32809

Telephone: 1-(800)-308-2503

Office: 1-(407)-438- 8010

Fax: 1-(407)-447-5312

E-Mail: info@discountmobilityusa.com/

Website: <http://www.discountmobilityusa.com/>

Enabling Technologies Co.

Design, manufacture, and support of Braille embossers.

1601 NE Braille Place

Jensen Beach, FL 34957

Toll Free: 1-(800)-777-3687 (Voice and TTY)

E-Mail: enabling@brailler.com/

Website: <http://www.brailler.com>

ETO Engineering

Accessible Cell Phones for the Mobile Professional who is Blind, Low Vision, Hard of Hearing, Quadriplegic, or Physically Disabled.

303 Cary Pines Drive

Cary, NC 27513

Phone: 1-(919)-523-0205

Fax: 1-(877)-285-7529 (Toll Free)

E-Mail: ray.gonzales@etoengineering.com/

Website: <http://www.etoengineering.com/>

Florida Governor's Alliance for the Employment of Disabled Citizens

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone: 1-(850)-224-4493 (Voice/TTY)

Phone: 1-(850)-224-4496 (Fax)

E-Mail: info@abletrust.org/

Website: www.faast.org

Technology and Assistive Services

Phone: 1-(850)-487-3278

Hertz Rental Cars: 1-(800)-654-3131

Independent Living Aids

Outlet for watches, clocks, canes, kitchen items, slates and styluses, household, personal and recreation items, voice activated TV remote, large button cordless phone, talking pagers, sewing aids, tools, medical devices, etc.

P. O. Box 9022

Hicksville, NY 11802-9022

Toll Free Sales: 1-(800)-537-2118

Technical Support: 1-(516)-937-1848

Fax: 1-(516)-937-3906

Website: <http://www.independentliving.com/home.asp>

Innovative Rehabilitation Technology, Inc.

IRTI provides everyday useful products as well as high tech innovations for the blind, visually impaired, individuals with dyslexia and learning disabilities including custom computers and software, reading machines, talking calculators, note-takers, bathroom scales, clocks, watches (talking and Braille), etc.

13465 Colfax Highway

Grass Valley, CA 95945

Phone: 1-(530)-274-2090

Fax: 1-(530)-274-2093

E-Mail: info@irti.net/

Website: <http://www.irti-cat.peachhost.com/Home.htm>

Interpreting Services

Gallaudet Interpreting Services, Gallaudet University

Fay House

800 Florida Avenue NE

Washington, DC 20002

Phone: 1-(202)-651-5199 (Voice and TTY)

E-Mail: gis@gallaudet.edu/

Website: www.gallaudet.edu

Kensington Technology Group

Mobile computing accessories.

2000 Alameda de las Pulgas, Second Floor

San Mateo, CA 94403

Phone: 1-(650)-572-2700

E-Mail: info@kensington.com/

Website: <http://www.kensington.com>

Known Manufacturing Inc.

Providing telecommunication equipment for individuals, businesses, and professionals to improve the quality of life for people who are deaf and hard of hearing.

3408 Indale Road

Ft. Worth, TX 76116

Phone: 1-(817)-738-2485 (Voice)

Phone: 1-(817)-738-8993 (TTY)

Website: www.KrownTTY.com

Logitech, Inc.

Logitech is a manufacturer of personal peripherals, PC navigation, Internet communications, digital music, home-entertainment control, gaming and wireless devices.

6505 Kaiser Drive

Fremont, CA 94555

Toll Free: 1-(800)-231-7717

Website: <http://www.logitech.com>

National ADA & IT Technical Assistance Center

Southeast Disability and Business Technical Assistance Center

Center for Assistive Technology and Environmental Access.

Georgia Tech

Atlanta, GA

Phone: 1-(404)-385-0636

Toll Free: 1-(800)-949-4232 (Voice/TTY)

Website: <http://www.dbtac.vcu.edu/>

National Assistive Technology Technical Assistance Partnership (NATTAP)

The Technical Assistance Project is funded to provide assistance to the AT Act

Grantees to assist them in reducing barriers and increasing access to assistive

technology (AT) devices and services for consumers with disabilities of all ages. This

project also provides technical assistance in the areas related to universal design, state procurement actions, and funding of AT.

1700 North Moore Street, Suite #1540

Arlington, VA 22209-1903

Phone: 1-(703)-524-6686

Fax: 1-(703)-524-6630

TTY: 1-(703)-524-6639

E-Mail: resnaTA@resna.org

Website: <http://www.resna.org/taproject>

National Center for Accessible Media

NCAM's mission is to expand access to present and future media for people with

disabilities; to explore how existing access technologies may benefit other populations;

to represent its constituents in industry, policy and legislative circles; and to provide

access to educational and media technologies for special needs students. This site has various links to the center's projects such as the Motion Picture Access Project.

Through the web access project, the center's web access symbol is available to be displayed on a site for free after appropriate accommodations have been made.

Carl and Ruth Shapiro Family National Center for Accessible Media

125 Western Avenue

Boston, MA 02134

Phone: 1-(617)-300-3400
TTY: 1-(617)-300-2489
Fax: 1-(617)-300-1035
E-Mail: [ncam@wgbh.org/](mailto:ncam@wgbh.org)
Website: <http://ncam.wgbh.org>

National Rehabilitation Information Center

An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.

4200 Forbes Boulevard, Suite #202

Lanham, MD 20706

Toll Free: 1-(800)-346-2742

Phone: 1-(301)-459-5900

TTY: 1-(301)-459-5984

E-Mail: [naricinfo@heitechservices.com/](mailto:naricinfo@heitechservices.com)

Website: www.naric.com/

National Rental Cars

Toll Free: 1-(800)-CAR-RENT or 1-(800)-227-7368

National Deaf/Hard of Hearing (TDD): 1-(800)-328-6323

Hand control-equipped vehicles 1-(888)-273-5262

Website: www.nationalcar.com/

Rehabilitation Engineering and Assistive Technology Society of North America

Society is an interdisciplinary organization that promotes the use of science, engineering and technology to meet the needs of individuals with disabilities.

1700 N. Moore Street, Suite #1540

Arlington, VA 22209-1903

Phone: 1-(703)-524-6686

Fax: 1-(703)-524-6630

Toll Free TTY: 1-(703)-524-6639

Website: <http://www.resna.org>

Resources on Accessible Web Design

Listed are some resources that may be helpful in creating pages that are accessible to everyone, including those who have disabilities.

Website: <http://www.washington.edu/doit/Resources/web-design.html/>

Riverdeep, Inc.

Education and consumer software company including web-based and CD-ROM solutions. Riverdeep solutions qualify for federal, state, and local funding for schools including No Child Left Behind (NCLB) programs and the Individuals with Disabilities Education Act (IDEA) funding.

222 Third Avenue SE, 4th Floor, Suite #400

Cedar Rapids, Iowa 52401

Toll Free: 1-(319)-395-9626

E-Mail: [info@riverdeep.net/](mailto:info@riverdeep.net)

Website: <http://www.riverdeep.com>

TDI Online - Telecommunications for the Deaf and Hard of Hearing, Inc.

Promotes equal access in telecommunications and media for people who are deaf, hard of hearing, late deafened, or deaf blind.

8630 Fenton Street, #604

Silver Spring, MD 20910

General Information: [info@tdi-online.org/](mailto:info@tdi-online.org)

Ordering Information: [orders@tdi-online.org/](mailto:orders@tdi-online.org)

TTY: 1-(301)-589-3006

Fax: 1-(301)-589-3797

Voice: 1-(301)-589-3786

Website: www.tdi-online.org/

Ultratec Inc.

Developer of telecommunications technology that helps people with hearing loss communicate over the phone.

450 Science Drive

Madison, WI 53711

Toll Free: 1-(800)-482-2424 (Voice and TTY)

E-Mail: [service@ultratec.com/](mailto:service@ultratec.com)

Website: <http://www.ultratec.com>

United States Equal Employment Opportunity Commission

A key source of information on reasonable accommodations under Title I of the ADA.

Office of Legal Counsel

ADA Policy Division

1801 "L" Street NW

Washington, DC 20507

Phone: 1-(202)-663-4900 (Voice)

Toll Free: 1-(800)-669-EEOC (Voice)

TTY: 1-(202)-663-4494

Website: <http://www.eeoc.gov>

Web Accessibility Initiative

Site is part of the World Wide Web Consortium and has produced guidelines explaining ways to make web sites and products more accessible.

W3C Web Accessibility Initiative

MIT/CSAIL, Building #32-G530

32 Vassar Street

Cambridge, MA 02139

Phone: 1-(617)-253-2613

Website: www.w3c.org/WAI

WebABLE!

A database that includes several guidelines for removing barriers from web sites. The Paciello Group is passionately dedicated to helping government agencies, technology vendors, e-commerce corporations, and educational institutions make their technology equally accessible to all people, including those with disabilities. The company offers professional consulting, technology solutions, and monthly monitoring services to ensure that clients reach all audiences effectively and efficiently while meeting governmental and international standards.

The Paciello Group, LLP

88 Temple Street

Nashua, NH 03060

Phone: 1-(603)-882-4122

Fax: 1-(603)-598-2839

Website: <http://www.webable.com>

Web Accessibility Toolbar

The Web Accessibility Toolbar is provided by the Accessible Information Solutions (AIS) team of Vision Australia. Downloading and installing the Web Accessibility Toolbar.

Vision Australia

Blindness and Low Vision Services

4 Mitchell Street, Enfield NSW 2136

PO Box 176, Burwood NSW 1805

Australia

Phone: 02 9334 3333

Fax: 02 9747 5993

Phone: 1300 VISION (1300 847 466)

E-Mail: [info@visionaustralia.org.au/](mailto:info@visionaustralia.org.au)

Website: www.visionaustralia.org.au/ais/toolbar/

Wheelers of Miami Accessible Van Rentals

Wheelers delivers wheelchair and scooter accessible transportation by the day, week, month and longer.

1000 Holland Drive, Suite #3

Boca Raton, FL 33487

Toll Free: 1-(800)-456-1371

Website: <http://www.wheelersvanrentals.com/massachusetts/>

ACCION USA

ACCION USA is a private, nonprofit organization that provides micro loans and other financial services to low- and moderate-income entrepreneurs who are unable to access bank credit for their small businesses. With economic opportunity, these entrepreneurs—often minorities and women—can build assets, better provide for their families, and strengthen their communities.

56 Roland Street, Suite #300

Boston, MA 02129

Toll Free: 1-(866)-245-0783

Fax: 1-(617)-625-7020

E-Mail: info@accionusa.org

Website:

http://www.accionusa.org/site/c.lvKVL9MUIsG/b.1359227/k.F8F8/Small_Business_Loans_Microlending_Business_Loan.htm

ACCOUNTANTS

Florida Department of Business and Professional Regulation

This number is for the state board of accountancy Located in Gainesville.

Phone: 1-(352)-333-2500

Phone: 1-(850)-487-1395

AD VALOREM TAX

Florida Department of Revenue

The Department of Revenue answers questions regarding various issues, such as: taxpayer, child support, and Unemployment issues. The Department also offers numerous avenues of contact, such as telephone contact, special TDD line for those with hearing or speech impairments, U.S. mail to send returns, payments and correspondence regarding your questions, and person-to-person contact at any of our Revenue Centers, which are stationed throughout Florida and the nation.

Toll Free: 1-(800)-352-3671

Phone: 1-(850)-488-6800

TDD line: 1-(800)-367-8331

Phone: 1-(850)-922-1115

Website: <http://dor.myflorida.com/dor/contact.html>

Miami-Dade County Property Appraiser
Miami-Dade County Government Center
111 NW 1st Street, Suite #710
Miami, Florida 33128-1984
Phone: (305)-375-4099 or Dial: 3-1-1
Phone: (305)-375-1205
TDD: (305)-375-3607
Fax: (305)-375-3024
Website: http://www.miamidade.gov/pa/contact_us_main_phones.asp

Miami-Dade County Tax Collection Division
140 W. Flagler Street, Suite #1407
Miami, FL 33130-1575
Phone: (305)-375-5452 or Dial: 3-1-1
Fax: (305)-375-4214
Website: http://www.miamidade.gov/taxcollector/contact_us.asp

ADA – AMERICAN WITH DISABILITIES

AbilityForum.com

AbilityForum.com is the Web site for Florida Governor's Working Group on the Americans with Disabilities. It provides information and referral to state and community programs for persons with a disability. Established under Executive Order 01-161, the ADA Working Group consists of a gubernatorially appointed board that meets quarterly to discuss current issues and events involving citizens of Florida with disabilities and state-level staff who work to address action items, and motions set by the board. The mission of the ADA Working Group will be to provide information, referrals, education, and recommendations for compliance and implementation of the ADA and other disability rights laws in order to increase the independence and quality of life for citizens of Florida with disabilities.

ADA Working Group
4030 Esplanade Way, Suite #315K
Tallahassee, FL 32399-0950
Phone: 1-(850)-487-3423
Toll Free/Voice/TTY: 1-(877)-ADA-4-YOU (232-4968)
Fax: 1-(850)-414-8908
Website: <http://www.abilityforum.com/>

ADA Enforcement

Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.

U.S. Department of Justice

Civil Rights Division

950 Pennsylvania Avenue NW

Disability Rights Section - NYAV

Washington, DC 20530

Toll Free: 1-(800)-514-0301 (Voice)

Toll Free: 1-(800)-514-0383 (TTY)

Website: <http://www.ada.gov/enforce.htm>

Abilities, Inc. of Florida

Abilities of Florida is a Clearwater-based, private, nonprofit and charitable organization which provides vocational evaluation, skills training, transitional living, and job placement services to persons with disabilities throughout the Tampa Bay area and South Florida.

2735 Whitney Road

Clearwater, FL 33760

Phone: 1-(727)-538-7370, Ext. #345

Website: <http://www.abletrust.org/abilities-of-fl/abilities-of-fl.html>

ADA Coordinator, City of Miami Gardens

Information and/or referral on concerns related to accessibility services, programs, activities and public accommodations.

City of Miami Gardens

1515 NW 167th Street, Suite #5-200

Miami Gardens, FL 33169

Phone: (305)-622-8000

Fax: (305)-622-8001

ADA Coordinator: (305)-622-8000

Website: www.miamigardens-fl.gov

ADA Coordinator, Miami-Dade County

Information and/or referral on concerns related to accessibility services, programs, activities and public accommodations.

111 NW 1st Street

Miami, FL 333128

Phone: (305)-375-3566 or Dial: 3-1-1

Phone: (305)-375-4805 (TDD)

Website: www.miamidade.gov

ADA Enforcement

Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.

U.S. Department of Justice

Civil Rights Division

950 Pennsylvania Avenue NW

Disability Rights Section - NYAV

Washington, DC 20530

Hotline: 1-(800)-514-0301 (Voice)

Hotline: 1-(800)-514-0383 (TTY)

Website: <http://www.ada.gov/enforce.htm>

ADA Home Page

Information and Technical Assistance under the Americans with Disabilities Act.

Website: <http://www.ada.gov/adahom1.htm>

ADA Regulations and Technical Assistance Materials

The U.S. Department of Justice provides free ADA materials. Printed materials may be ordered by calling the ADA Information Line.

Publications: 1-(800)-669-3362

Website: <http://www.ada.gov/publicat.htm>

ADA Working Group

State ADA Coordinator

Department of Management Services

4050 Esplanade Way, Suite #160

Tallahassee, FL 32399-0950

Toll Free: 1-(877)-232-4968

Phone: 1-(850)-487-3423 (V/TTY)

Fax: 1-(850)-414-8908

United States Access Board

Architectural and Transportation Barriers Compliance Board (ATBCB)

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops

and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

1331 "F" Street NW, Suite #1000

Washington, DC 20004-1111

Phone: 1-(202)-272-0080 (V)

TTY: 1-(202)-272-0082

Fax: 1-(202)-272-0081

Toll Free: 1-(800)-872-2253 (V)

TTY Toll Free: 1-(800)-993-2822

Website: <http://www.access-board.gov/index.htm>

ADDICTION PROFESSIONALS

Florida Certification Board

A non-profit agency providing certification for substance abuse counselors, prevention specialists, behavioral health technicians, and criminal justice professionals in the State of Florida.

1715 S. Gadsden Street

Tallahassee, FL 32301

Phone: 1-(850)-222-6314

Fax: 1-(850)-222-6247

Website: <http://www.flcertificationboard.org/>

ADOPTION

Adoption Online.com

Since 1995 Adoption Online's goal is to identify better and more cost-effective ways for prospective adoptive parents and prospective birthparents to meet.

6030 Daybreak Circle

#A-150 Department #211

Clarksville, Maryland 21029-1638

Phone: 1-(301)-854-1501

Website: information@adoptiononline.com/

Advocates for Children & Families

Advocates for Children and Families (ACF) is a not-for-profit, Florida based, adoption agency, comprised of attorneys, licensed mental health counselors and support staff who are specially trained in the field of adoption.

16831 NE 6th Avenue

North Miami Beach

Phone: (305)-653-2474

Toll Free: 1-(800)-637-4918

Website: www.adoptionflorida.org

Child Welfare Information Gateway

Formerly the National Clearinghouse on Child Abuse and Neglect Information and the National Adoption Information Clearinghouse, Child Welfare Information Gateway provides access to information and resources to help protect children and strengthen families. A service of the Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services.

Children's Bureau/ACYF

1250 Maryland Avenue SW, Eighth Floor

Washington, DC 20024

Phone: 1-(703)-385-7565

Toll Free: 1-(800)-394-3366

E-Mail: info@childwelfare.gov

Website: <http://www.childwelfare.gov/adoption/index.cfm/>

Children Awaiting Parents, Inc.

Children Awaiting Parents, Inc. (CAP) is a national, not-for-profit 501(c)(3) organization governed by a volunteer board of directors and dedicated to finding adoptive homes for America's waiting children.

595 Blossom Road, Suite #306

Rochester, NY 14610

Toll Free: 1-(888)-835-8802

Phone: 1-(585)-232-5110

Fax: 1-(585)-232-2634

E-Mail: info@capbook.org

Website: <http://www.childrenawaitingparents.org/home.html>

ComeUnity Adoption, Special Needs and Parenting Support

Parenting support for your unique family. ComeUnity Adoption, Special Needs and Parenting Support - This outstanding parenting site provides hundreds of definitive articles, resource directories, expert interviews and exclusive book reviews on parenting, adoption and children's special needs.

Website: <http://www.comeunity.com/adoption/>

Florida's Adoption Program

Information on adopting in or out of state.

Florida Department of Children and Families Hotline

Miami-Dade Office

401 NW 2nd Avenue, Suite #N1007
Miami, FL 33128
Phone: (305)-377-5055
Toll Free: 1-(800)-96-ADOPT
State Office Phone: 1-(904)-353-0679 (Out of Florida)
Website: <http://www.dcf.state.fl.us/adoption/>

Florida's Adoption Information Center

Florida's Adoption Information Center was created by the Florida Legislature to serve as a clearinghouse in every area of adoption. As a free service, the Adoption Information Center provides adoption information and referral services to adoptive parents, adult adoptees, birth relatives, pregnant women and professionals.

4203 Southpoint Boulevard
Jacksonville, Florida 32216
Toll Free in Florida: 1-(800)-96-ADOPT
Out of Florida: 1-(904)-353-0679
E-Mail: adoptflorida@danielkids.org
Website: <http://www.adoptflorida.com/information-center.htm>

The National Adoption Center

The National Adoption Center expands adoption opportunities for children living in foster care throughout the United States, and is a resource to families and to agencies who seek the permanency of caring homes for children.

1500 Walnut Street, Suite #701
Philadelphia, PA 19102
Phone: 1-(800)-TO-ADOPT
Website: <http://www.adopt.org/index.html>

National Dissemination Center for Children with Disabilities

The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.

P.O. Box 1492
Washington, DC 20013
V/TTY: 1-(800)-695-0285
Fax: 1-(202)-884-8441
E-Mail: nichcy@aed.org/
Website: www.nichcy.org/

Parent Network for the Post-Institutionalized Child, The

A support network devoted to understanding the medical, developmental, emotional and educational needs of children adopted from hospital, orphanages and institutions throughout the world.

PNPIC

Box 613

Meadowlands, PA 15347

E-Mail: thais1@earthlink.net

Website: <http://www.pnpic.org/>

Spaulding for Children

Provides help to children who wait the longest for permanency and support services for their adoptive, foster and kinship families. Nationwide, Spaulding's Resource Center provides training, consultation and informational materials for professionals, organizations and parents.

16250 Northland Drive, Suite #100

Southfield, MI 48075

Phone: 1-(248)-443-7080

Fax: 1-(248)-443-7099

Website: <http://www.spaulding.org/>

ADULT DAY CARE (Also see: *Elderly Services*)

Adult Day Care Center (ADCC)

Agency for Health Care Administration

ADCC License Information The Agency for Health Care Administration's Assisted Living Unit licenses and inspects adult day care centers.

Phone: 1-(850)-487-2515

Toll Free: 1-(888)-419-3456

Website: <http://elderaffairs.state.fl.us/english/LMD/ADC/adc.html>

Website: <http://www.fdhc.state.fl.us/>

In Home Services

Florida Department of Children and Families

Placement services, community care for disabled, home and community based services, Medicaid, waiver, home care for disabled adults.

1317 Winewood Boulevard, Building #1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

Toll Free: 1-(800)-963-5337

Website: <http://www.dcf.state.fl.us/as/services.shtml#medicaidwaiver/>

Miami-Dade Adult Day Services Association

Phone: (305)-325-0470

E-Mail: santovenia@bellsouth.net

Website: <http://www.geocities.com/DayCareSvs/>

Casa Amor Community Health Center Adult Day Care

4148 W. 12th Terrace

Hialeah, FL 33012

Phone: (305)-828-8488

Fax: (305)-828-0388

Community Adult Day Care

3905 SW 137th Avenue, Suite #123

Miami, FL 33175

Phone: (305)-225-2567

Fax: (305)-269-6841

Coral Park Senior Center

9640 SW 10th Terrace

Miami, FL 33174

Phone: (305)-559-3562

Fax: (305)-223-9439

Easter Seal Therapeutic Alzheimer's Program

1475 NW 14th Avenue

Miami, FL 33125

Phone: (305)-325-0470

Fax: (305)-325-0578

Estrella Community Adult Center

27555-57 S. Dixie Highway

Miami, FL 33032

Phone: (305)-242-2221

Fax: (305)-235-6170

Floridean Nursing Home

47 NW 32nd Place

Miami, FL 33125
Phone: (305)-649-2911
Fax: (305)-541-2193

Gelvan Community Care Adult Day Care
Miami Jewish Home & Hospital for the Aged
5200 NE 2nd Avenue
Miami, FL 33137
Phone: (305)-754-1996
Fax: (305)-762-1519
Website: <http://www.douglasgardens.com/>

Golden Age Adult Day Care Services
28951 South Dixie Highway
Homestead, FL 33033
Phone: (305)-248-6200
Fax: (305)-248-1828
Cell: (305)-812-3531

Jesca Adult Day Care - Jollivette
6319 NW 24th Place
Miami, FL 33142
Phone: (305)-638-5500
Fax: (305)-633-8969

Louis Fischer Alzheimer's Day Care Center
Miami Jewish Home & Hospital for the Aged
5200 NE 2nd Avenue
Miami, FL 33137
Phone: (305)-759-0359
Fax: (305)-762-1540

Maggie's Retirement Home & Adult Day Care
7930 SW 11th Street
Miami, FL 33144
Phone: (305)-260-2755
Fax: (305)-260-2756

Memorial Adult Day Care Center
Memorial Healthcare System

1750 E. Hallandale Beach Boulevard
Hallandale, FL 33021
Phone: (954)-457-0505
Fax: (954)-457-1273

Miami Beach Senior Center/Day Care for Frail Elderly
Jewish Community Services of South Florida
610 Espanola Way
Miami Beach, FL 33139
Phone: (305)-673-6060
Fax: (305)-673-2522

Mildred Pepper Adult Day Care
Little Havana Activities & Nutrition Centers
10000 SW 56th Street, Suite #26
Miami, FL 33165
Phone: (305)-271-1903
Fax: (305)-270-7830

New Way
9794 NW 27th Terrace
Miami, FL 33174
Phone: (305)-593-6814
Fax: (305)-597-3863

Rafael Villaverde Adult Day Care
Little Havana Activities & Nutrition Centers
700 SW 8th Street
Miami, FL 33130
Phone: (305)-858-0887
Fax: (305)-854-2226

Riverside Adult Day Care
Riverside Methodist Church
979 NW 1st Street
Miami, FL 33128
Phone: (305)-545-3700
Fax: (305)-324-9753

Saint Anthony Mental Health Center/Adult Day Care
2401 NW 7th Street
Miami, FL 33125
Phone: (305)-643-0420
Fax: (305)-643-0870

Seymour Gelber Adult Day Care
Jewish Community Svs of S. Fla/Metro Dade Elderly Services
11025 SW 84th Street, Building #12
Miami, FL 33173
Phone: (305)-270-2979
Fax: (305)-270-4957

Shanti Adult Day Care
12893 SW 42nd Street
Miami, FL 33175
Phone: (305)-220-1128
Fax: (305)-220-3299

Santovenia Adult Day Care
13363 SW 42 Street
Miami, FL 33175
Phone: (305)-227-9500
Fax: (305)-227-9295

United Adult Day Health Care
9734 Coral Way, Suite #100
Miami, FL 33165
Phone: (305)-225-0974
Fax: (305)-225-1192

Veterans Administration Medical Center Adult Day Health Center
Veterans Administration
1201 NW 16th Street
Miami, FL 33125
Phone: (305)-324-4455, Ext. #3697
Fax: (305)-324-3118

Villa Maria Adult Day Care Center
Villa Maria Nursing & Rehab Center

20855 NW 9th Court
North Miami, FL 33169
Phone: (305)-651-0034
Fax: (305)-651-3313

Yeoba Adult Day Care
60 E. 3rd Street
Miami, FL 33010
Phone: (305)-888-5425

William Lehman Adult Day Care Center
Hialeah Housing Authority
7605 West 10th Avenue
Hialeah, FL 33014
Phone: (305)-557-8138
Fax: (305)-828-1826

ADVERTISING

Federal Trade Commission - Complaints

The National Fraud Information Center, a project of the National Consumers League, maintains a toll-free Consumer Assistance Service to provide consumers with answers to questions about telephone or mail solicitations, information about how and where to report fraud, referral services, and help in filing complaints.

Toll Free: 1-(800)-876-7060

Toll Free: 1-(877)-382-4357

Website: [https://rn.ftc.gov/pls/dod/wsolcq\\$.startup?Z_ORG_CODE=PU01/](https://rn.ftc.gov/pls/dod/wsolcq$.startup?Z_ORG_CODE=PU01/)

National -Do Not Call- Registry

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free. Your registration will be effective for five years.

Toll Free: 1-(888)-382-1222

TTY: 1-(866)-290-4236

Website: <https://www.donotcall.gov/default.aspx>

ADVOCACY

Advocacy Center for Persons with Disabilities, Inc.

The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

2671 Executive Center Circle West, Suite #100

Tallahassee, FL 32301-5092

Phone: 1-(850)-488-9071

Toll Free: 1-(800)-342-0823

Fax: 1-(850)-488-8640

TDD: 1-(800)-346-4127

Website: <http://www.advocacycenter.org/index.html>

South Florida

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Agency for Persons with Disabilities

The Primary Mission of this State Agency is to Support Persons with Developmental Disabilities in Living, Learning and Working, in All Aspects of Community Life.

401 NW 2nd Avenue, Suite South #811

Miami, FL 33128

Phone: 1-(305)-349-1478

Website: www.apd.myflorida.com

Aging with Dignity

PO Box 1661

Tallahassee FL 32302-1661

820 E. Park Avenue, Suite #D100

Tallahassee FL 32301-2600

Phone: 1-(888)-5WISHES (594-7437)

Fax: 1-(850)-681-2481

E-Mail: fivewishes@agingwithdignity.org

Website: <http://www.agingwithdignity.org/>

Florida Agency for Health Care Administration

Can call this number to file a complaint against a facility, a practitioner, or HMO; check a doctor's license, and/or disciplinary history; report Medicaid abuse to the agency; and request an agency publication.

Ft. Knox Building #1
2727 Mahan Drive
Tallahassee, FL 32308
Phone: 1-(850)-487-2717
Fax: 1-(850)-922-6964
Toll Free: 1-(888)-419-3456
Website: <http://www.fdhc.state.fl.us/>

Florida Aids Action Council

The Florida Aids Action Council is a lobbying/advocacy agency dedicated to fighting for HIV/AIDS issues locally, statewide and nationally. They help to build capacity in minority organizations, provide peer Education for people living with HIV, provide treatment education, and conduct grassroots advocacy training.

12490 NE 7th Avenue
North Miami, FL 33161
Phone: (305)-891-3666
E-Mail: FLAACMIAMI@aol.com

Florida Aids Hotline

2-1-1 Big Bend, Inc.
Telephone Counseling and Referral Service, Inc.
Post Office Box 10950
Tallahassee, Florida 32302-2950
Counseling & Referrals: 2-1-1 or 1-(850)-617-6333
Administrative Phone: 1-(850)-617-6348
Toll Free: 1-(800)-FLA-AIDS English Language Hotline
Toll Free: 1-(800)-545-SIDA Spanish Language Hotline
Toll Free: 1-(800)-AIDS-101 Creole Language Hotline
Toll Free Hotline: 1-(888)-503-7118 TDD/TTY
Website: www.211bigbend.org/hotlines/hiv/index.htm

Florida Developmental Disabilities Planning Council

The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families, to enhance their quality of life within their communities.

124 Marriott Drive, Suite #203
Tallahassee, Florida 32301
Phone: 1-(850)-488-4180
Toll Free: 1-(800)-580-7801
TDD Toll Free: 1-(888)-488-8633
Fax: 1-(850)-922-6702

Website: <http://www.fddc.org/home/index.asp>

Patient Advocate Foundation

Serves as an active liaison between the patient and his/her insurer, employer and/or creditor to resolve insurance, job retention, and/or debt crisis matters relative to his/her diagnosis.

700 Thimble Shoals Boulevard, Suite #200

Newport News, VA 23606

Toll Free: 1-(800)-532-5274

Fax: 1-(757)-873-8999

E-Mail: help@patientadvocate.org/

Website: <http://www.patientadvocate.org/>

TASH

TASH is an international association of people with disabilities, their family members, other advocates, and professionals fighting for a society in which inclusion of all people in all aspects of society is the norm. TASH is an organization of members concerned with human dignity, civil rights, education, and independence for all individuals with disabilities

1025 Vermont Avenue, Floor #7

Washington, DC 20005

Phone: 1-(202)-263-5600

Fax: 1-(202)-637-0138

Website: <http://www.tash.org/index.html/>

TASH – Florida Chapter

6806 NW 53rd Terrace

Gainesville, FL 32653

Phone: 1-(352)-846-2760

Phone: 1-(352)-381-9128

E-Mail: gilles@ufbi.ufl.edu/

AGAINST ALL ODDS - MUSCULAR DEGENERATION NETWORK

5333 N. Dixie Highway, Suite #101-A

Ft. Lauderdale, FL 33334

Phone: 1-(954)-776-5223

Fax: 1-(954)-491-0027

AIDS/HIV (Acquired Immune Deficiency Disease)

Aids Action

AIDS Action is a national organization dedicated to the development, analysis, cultivation, and encouragement of sound policies and programs in response to the HIV epidemic. We do this through the dissemination of information and the building and use of advocacy on behalf of all those living with and affected by HIV.

1906 Sunderland Place NW

Washington, DC 20036

Phone: 1-(202)-530-8030

Fax: 1-(202)-530-8031

Website: <http://www.aidsaction.org>

AIDS Clinical Trials Information Services

The AIDS Clinical Trials Information Service (ACTIS) provides current information on federally and privately sponsored clinical trials being conducted to evaluate drugs and therapies to treat all stages of human immunodeficiency virus (HIV) infection in adults and children and to treat related opportunistic infections. ACTIS is a Public Health Service project provided collaboratively by CDC, the Food and Drug Administration (FDA), the National Institute of Allergy and Infectious Diseases, and the National Library of Medicine (NLM).

Toll Free: 1-(800)-874-2572

Toll Free: 1-(800)-TRIALS-A

Fax: 1-(301)-738-6616;

TTY/TDD: 1-(800)-243-7012

Website: <http://www.cdc.gov/MMWR/preview/mmwrhtml/00015127.htm>

AIDS Ministries of South Miami-Dade

Spiritual, Emotional, and social support in a compassionate non-judgmental manner to those infected with HIV/AIDS.

10735 SW 216th Street, Suite #B-126

Goulds, Florida 33190

Phone: (305)-259-0228

AIDS Project Florida (APFL)

Provides medical care, case management, mental health and substance abuse counseling, holistic therapy, outreach, education and transportation.

2817 E. Oakland Park Boulevard, Suite #200

Fort Lauderdale, FL 33306

Phone: 1-(954)-537-4111

Fax: 1-(954)-563-9737

E-Mail: wspencer@apfl.org

Website: www.apfl.org

AIDSinfo

Health information specialists provide customized, confidential answers to your questions about HIV/AIDS clinical trials and treatment.

P.O. Box 6303

Rockville, MD 20849-6303

Toll Free: 1-(800)-HIV-0440 (1-(800)-448-0440)

Fax: 1-(301)-519-6616

Outside US: 1-(301)-519-0459

TTY: 1-(888)-480-3739

Live Help Online: www.aidsinfo.nih.gov/LiveHelp/ or

Website: <http://aidsinfo.nih.gov/Other/contact.aspx>

Beacon of Hope

Information and Referrals on HIV/AIDS, STDs, TB and other life challenging illnesses, Information available in 19 languages, Special programs for at risk juveniles, Ex-offenders and inmates.

6348 NW 14th Court

Miami, Florida 33147

Phone: (305)-694-0986

E-Mail: GGibson69@hotmail.com/

Catholic Charities of the Archdiocese of Miami - HIV/AIDS Care Teams

Teams of volunteers are matched with persons diagnosed with HIV/AIDS to provide friendship and support.

Miami-Dade County

3675 S. Miami Avenue

Miami, FL 33133

Phone: (305)-859-2148

E-Mail: hivaids@ccadm.org/

Broward County

1299 E. Oakland Park Boulevard

Oakland Park, FL 33334

Phone: 1-(954)-630-9404, Ext. #132

Website: hivaids@ccadm.org/

Center for Disease Control National AIDS Hotline

CDC provides leadership in helping control the HIV/AIDS epidemic by working with community, state, national, and international partners in surveillance, research, and prevention and evaluation activities. CDC's programs also work to improve treatment, care, and support for persons living with HIV/AIDS and to build capacity and

infrastructure to address the HIV/AIDS epidemic in the United States and around the world.

Toll Free: 1-(800)-232-4636

TDD: 1-(800)-243-7889

Toll Free English: 1-(800)-342-2437

Toll Free Spanish: 1-(800)-344-7432

Website: <http://www.cdc.gov/hiv/>

Center for Positive Connections

The Center for Positive Connections provides educational, emotional, holistic and social support to all individuals living with HIV/AIDS, with emphasis on heterosexuals, the newly diagnosed & their family & friends. Their direct services include peer groups, educational lectures, therapies, social activities and resource assistance hotlines.

8642 NE 2nd Avenue

Miami Shores, FL 33138

Phone: (305)-891-2066

Fax: (305)-234-2713

Website: www.positiveconnections.org/

Elizabeth Glaser Pediatric AIDS Foundation

The Elizabeth Glaser Pediatric AIDS Foundation seeks to prevent pediatric HIV infection and to eradicate pediatric AIDS through research, advocacy, and prevention and treatment programs.

1140 Connecticut Avenue NW, Suite #200

Washington, DC 20036

Phone: 1-(888)-499-HOPE (4673)

E-Mail: info@pedaids.org

Website: <http://www.pedaids.org/Home/>

Florida Aids Action Council

The Florida Aids Action Council is a lobbying/advocacy agency dedicated to fighting for HIV/AIDS issues locally, statewide and nationally. They help to build capacity in minority organizations, provide peer Education for people living with HIV, provide treatment education, and conduct grassroots advocacy training.

12490 NE 7th Avenue

North Miami, FL 33161

Phone: (305)-891-3666

E-Mail: FLAACMIAMI@aol.com

Florida Aids Hotline - 2-1-1

Telephone Counseling and Referral Service, Inc.

Big Bend, Inc.

Post Office Box 10950
Tallahassee, Florida 32302-2950
Counseling & Referrals: 2-1-1 or 1-(850)-617-6333
Administrative Phone: 1-(850)-617-6348
Toll Free: 1-(800)-FLA-AIDS English Language Hotline
Toll Free: 1-(800)-545-SIDA Spanish Language Hotline
Toll Free: 1-(800)-AIDS-101 Creole Language Hotline
Toll Free: 1-(888)-503-7118 TDD/TTY Hotline
Website: www.211bigbend.org/hotlines/hiv/index.htm

Food for Life Network

Food for Life Network is the only non-profit organization in Metro Dade County dedicated to feeding Men, Women and Children living with HIV / AIDS. Since 1987, Food for Life Network volunteers and staff have provided over 1.5 million meals and groceries to people living with HIV / AIDS at no cost to our clients but through the generous support of our funders.

3510 Biscayne Boulevard, Suite #209
Miami, Florida 33137
Phone: (305)-576-3663
Fax: (305)-576-1833
E-Mail: vbroomkins@foodforlifefnetwork.org
Website: <http://www.careresource.org/ffln/index.html/>

League Against AIDS

Services provided: Full-Service Coordinated Case Management. Insurance(s) accepted: Medicaid and Medicare.

1330 Coral Way, Suite #302
Miami, Florida
Phone: (305)-576-1000
Fax: (305)-576-4097

3050 Biscayne Boulevard, Suite #509
Miami, Florida 33137
Phone: (305)-856-3027
E-Mail: Liga@aol.com/

Lock Towns Community Mental Health Center, Inc.

HIV Prevention and Early Intervention Services. Confidential HIV counseling and testing, HIV prevention case management, Educational Presentations, Street Outreach, Special needs/Moving assistance, HOPWA affordable housing. Insurance accepted: Medicaid, Medicare, Ryan White and Private Insurance.

16555 NW 25th Avenue
Miami Gardens, Florida 33055
Phone: (305)-626-2964
Fax: (305)-688-5336

National Aids Information Project
Libby 317, Beth Israel Hospital, #330
Brookline Avenue, Boston, MA 02215,
Phone: 1-(617)-667-5520,
Fax: 1-(617)667-2885,
E-Mail: [hwoods@bih.harvard.edu/](mailto:hwoods@bih.harvard.edu)
Toll Free: 1-(800)-296-4433
English/Spanish: 1-(800)-458-5231
TDD: 1-(800)-243-7889
Website: <http://www.aids.org/atn/a-220-07.html>

National Native American AIDS Prevention Center
436-14th Street, Suite #1020
Oakland, California 94612
Phone: 1-(510)-444-2051
Fax: 1-(510)-444-1593
Toll Free: 1-(800)-283-6880
E-Mail: [information@nnaapc.org/](mailto:information@nnaapc.org)
Website: www.nnaapc.org/

Office of HIV/AIDS - Miami-Dade County Health Department
Office of HIV/AIDS is one of the largest programs in the Miami-Dade County Health Department (MDCHD). Our programs include HIV prevention and education, patient care (Ryan White Title II), including the AIDS Drug Assistance Program (ADAP), General Revenue, Health Education and Risk Reduction Programs, Counseling and Testing Services, Surveillance and Senior HIV Intervention Project (SHIP), a program for seniors.

Miami-Dade County Health Department
8600 NW 17th Street, Suite #200
Miami, FL 33126
Phone: (305)-470-6999
Website: <http://www.dadehealth.org/hiv/HIVservices.asp>

National Prevention Information Network
To find current information about organizations that provide HIV/AIDS-, STD-, and TB-related services, educational materials, and funding resources. To speak to a Health

Information Specialist about HIV/AIDS, STD, or TB prevention; to order materials to be mailed or faxed to you.

P.O. Box 6003

Rockville, MD 20849-6003

Toll Free: 1-(800)-458-5231

Phone: 1-(919)-361-4892 International

Toll Free TTY: 1-(800)-243-7012

Phone: 1-(919)-361-4884 International TTY

Toll Free Fax: 1-(888)-282-7681

E-Mail: info@cdcnpin.org/

Website: <http://www.cdcnpin.org/scripts/about/index.asp>

People with AIDS Coalition

Peer Education, Disbursement of Clothing, Household items, Bed linens Tues thru Friday. Thrift Shop open Sun. 10-4, Mon. 10-3:30, Tues.-Sat, 9-5, furniture at 50% for PWAs. All services requires a Ryan White referral from Case Manager.

3890 Biscayne Boulevard

Miami, Florida 33137

Phone: (305)-573-6010

Fax: (305)-576-4470

Ryan White Title I Program

The Ryan White Title I program was established in Miami-Dade County in 1991 to address the need for HIV/AIDS-related services among the economically disadvantaged and underserved residents of our community.

111 NW 1st Street, 22nd Floor

Miami, FL 33128

Phone: (305)-375-4742

Website: www.miamidade.gov/RyanWhite/home.asp

South Beach AIDS Project, Inc.

SoBAP's mission is to work with the community to identify and address its local needs for HIV/AIDS prevention, education and care.

1234 Washington Avenue #200

Miami Beach, Florida 33139

Phone: (305)-535-4733

Fax: (305)-532-1813

E-Mail: info@sobeaid.org/

Website: <http://www.sobeaid.org/welcome.htm/>

South Beach Wellness Center
HIV Testing Site & Project Quest.
306 Lincoln Road
Miami Beach, FL 33139
Phone: (305)532-1033
Fax: (305)-532-0199
E-Mail: [testing@sobeaid.org/](mailto:testing@sobeaid.org)

South Florida AIDS Network-PHT
Outpatient medical, dental care, Grocery & transportation vouchers, Case management, Psychosocial counseling, HIV prevention & education. Proof of HIV status required. Insurance(s): Medicaid, Medicare, General Revenue, Ryan White, Private Insurance.
1611 NW 12th Avenue
Miami, Florida 33136
Phone: (305)-585-5241
Fax: (305)-545-5693

AIR POLLUTION

Florida Department of Environmental Protection
Division of Air Resource Management
The Division of Air Resource Management's mission is to protect, conserve and restore the air resources of the state with the primary goal of protecting human health. We accomplish our mission by implementing the federal Clean Air Act and appropriate Florida Statutes, monitoring the state's air quality, administering Florida's air pollution control programs to provide more protection with less process, promoting pollution prevention, and coordinating our work with the efforts of other local, state, and federal air quality programs.
2600 Blair Stone Road, M.S. #5500
Tallahassee, Florida 32399-2400
Phone: 1-(850)-488-0114
Fax: 1-(850)-922-6979
Phone: 1-(850)-488-0114
Phone: 1-(850)-245-2118 Citizen Services
Website Complaints:
<http://www.dep.state.fl.us/air/feedback/airfeedback.html>
Website: <http://www.dep.state.fl.us/secretary/cs/comment.htm>

AIRLINE COMPLAINTS

U S Department of Transportation

Each consumer complaint received is recorded against the appropriate airline and published in the USDOT's monthly Air Travel Consumer Report which serves as a basis for FAA rulemaking and enforcement action.

Phone: 1-(202)-366-2220

AIRPORT

Ft. Lauderdale/Hollywood International Airport

Toll Free: 1-(866)-435-9355

Website: www.fll.net

Website: www.broward.org/airport

Miami International Airport

MIA Info Line: (305)-876-7000

TDD: (305)-876-0594

Website: <http://www.miami-airport.com/>

ALIEN CERTIFICATION

Florida Agency for Workforce Innovation

Agency for Workforce Innovation is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information, early learning, alien certification and school readiness. Whether you are an employer, job seeker or parent, you will find important and useful information.

107 East Madison Street

Caldwell Building

Tallahassee, Florida 32399-4120

Mail Only:

P. O. Box 10869

Tallahassee, Florida 32302

Phone: 1-(850)-245-7105

Fax: 1-(850)-921-3223

Phone: 1-(850)-921-3367

Website: <http://www.floridajobs.org>

Florida Governor's Alliance for the Employment of Disabled Citizens

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to

benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820
Tallahassee, FL 32301
Toll Free: 1-(888)-838-ABLE (Florida)
Phone: 1-(850)-224-4493 (Voice/TTY)
Fax: 1-(850)-224-4496
E-Mail: info@abletrust.org/
Technology and Assistive Services
Phone: 1-(850)-487-3278
Website: www.faast.org

ALCOHOLISM

Agape Women's Center
Residential treatment center, Individual and group therapy, AA/NA meetings, Domestic violence counseling, HIV/AIDS group.
22790 SW 112th Avenue
Goulds, Florida 33170
Phone: (305)-235-2616
Fax: (305)-235-5419

Al-Anon Family Group Headquarters, Inc.
1600 Corporate Landing Parkway
Virginia Beach, VA 23454-5617
Phone: 1-(757)-563-1600
Fax: 1-(757)-563-1655
Toll Free: 1-(800)-344-2666
Website: <http://www.al-anon.org/>

Al-Anon/Alateen Miami
PO Box 557264
Miami, FL 33155
Phone: (305)-663-1432
Website: www.alanonsofla.org

Al-Anon South Florida
Website: www.southfloridaal-anon.org/

Alcohol and Drug Information
Toll Free: 1-(800)-729-6686

TDD: 1-(800)-487-4889

Alcohol Treatment Centers – Miami-Dade County

Advocate Center for Training

5040 NW 7th Street

Miami, FL 33126

Phone: (305)-704-0128

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25802&CID=192>

Alternative

882 NE 79th Street

Miami, FL 33138

Phone: (305)-758-9284

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25804&CID=192>

American Therapeutic Corporation

1801 NE 2nd Avenue

Miami, FL 33132

Phone: (305)-371-5777

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25805&CID=192>

Associates for Psychological Services

225 NE 8th Street, Suite #3

Homestead, FL 33030

Phone: (305)-245-3875

Bay Point Schools North Campus

20660 NW 47th Avenue

Miami Gardens, FL 33055

Phone: (954)-628-7207

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25895&CID=192>

Website: <http://www.baypointschools.com/>

Bayview Center FACT South

Bayview Center for Mental Health, Inc.

7929 North West 53rd Street

Miami, FL 33166
Phone: (786)-331-1011
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25807&CID=192>

Better Way of Miami, Inc.
800 NW 28th Street
Miami, FL 33127
Phone: (305)-634-3409, x105
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25808&CID=192>

Biscayne Milieu Health Center, Inc.
13499 Biscayne Boulevard, Suite #101
North Miami, FL 33181
Phone: (305)-948-9000
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25866&CID=192>

CARE Resource
3510 Biscayne Boulevard, Suite #300
Miami, FL 33137
Phone: (305)-576-1234
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25809&CID=192>

Catholic Charities of the Archdiocese of Miami - St. Luke's Addiction
Recovery Residential Services
7707 NW 2nd Avenue
Miami, FL 33150
Phone: (305)-795-0077
E-Mail: stlukes@ccadm.org
Website: <http://www.catholiccharitiesadm.org/>

Center for Family Studies
University of Miami
1425 NW 10th Avenue
Miami, FL 33136
Phone: (305)-243-4592
Fax: (305)-243-5577

Website: <http://www.cfs.med.miami.edu/>

Children's Psychiatric Center

15490 NW 7th Avenue

Miami Gardens, FL 33169

Phone: (305)-685-0381

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25811&CID=192>

Christ Crusaders, Inc.

2527 Opa Locka Boulevard

Opa Locka, FL 33054

Phone: (305)-769-3044

Fax: (305)-769-0711

Website: http://alcoholism.about.com/od/tx_fl/qt/fl263.htm

Citrus Health Network, Inc.

Kiva/Residential

1339 SE 9th Avenue

Hialeah, FL 33010

Phone: (305) 884-1382

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25720&CID=192>

Community Aids Resource, Inc.

3510 Biscayne Boulevard

Miami, FL 33137

Phone: (305) 576-1234

Comprehensive Psychiatric Center

240 NW 183rd Street

Miami Gardens, FL 33169

Phone: (305)-651-2332

Comprehensive Psychiatric Center

1501 NW 36th Street

Miami, FL 33142

Phone: (305)-634-1401

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25812&CID=192>

Comprehensive Psychiatric Center
960 Arthur Godfrey Road, Suite #106
Miami Beach, FL 33140
Phone: (305)-534-5121

Comprehensive Treatment Center
4160 West 16th Avenue
Hialeah, FL 33012
Phone: (305)-825-7770
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25721&CID=192>

Comprehensive Psychiatric Center
9735 East Fern Street
Miami, FL 33157
Phone: (305) 238-5121

Concept House, Inc.
162 NE 49th Street
Miami, FL 33137
Phone: (305)-751-6501, Ext. #22
Counseling Associates
125 West International Speedway, Suite #201-B
Miami, FL 33114
Phone: (386)-761-2390

Dade Family Counseling, Inc.
8352 SW 8th Street
Miami, FL 33144
Phone: (305)-267-0205

Dade Family Counseling, Inc.
2734 NW 183rd Street, Suite #206
Miami Gardens, FL 33056
Phone: (305)-621-6160

Dade Family Counseling, Inc.
1490 West 49th Place, Suite #410
Hialeah, FL 33012

Phone: (305)-827-3252

DUI Resolutions

7765 SW 87th Avenue, Suite #104

Miami, FL 33173

Phone: (305)-412-8440

Economic Opportunity Family Health Center

Outpatient Program

2985 NW 54th Street

Phone: (305)-637-6498

Miami, FL 33142

Website: <http://www.eofhc.org/>

Economic Opportunity Family Health Center

5361 NW 22nd Avenue, 2nd Floor

Miami, FL 33142

Phone: (305)-835-1614

Website: www.eofhc.org/

Fellowship House

Assisting adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services.

5711 South Dixie Highway

South Miami, FL 33143

Phone: (305)-667-1036

Fax: (305)-667-4938

Website: <http://www.fellowshiphouse.org/aboutus.htm>

Full Circle Counseling Outpatient Service

6301 Biscayne Boulevard, Suite #111

Miami, FL 33138

Phone: (305)-867-3330

Full Circle Counseling, Inc.

7900 NW 27th Avenue

Miami, FL 33138

Phone: (305) 867-3330

Genesis Treatment and Rehab Center
2527 Opa Locka Boulevard
Opa Locka, FL 33054
Phone: (305)-769-3044, Ext. #21

Giordano and Goldfarb's
16170 NE 11th Court
Miami, FL 33162
Phone: (305)-945-8384
Website: www.drugrehabcenter.com/

Health and Recovery Center
Jackson Memorial Hospital
1695 NW 9th Avenue
Miami, FL 33136
Phone: (305)-355-8326
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25824&CID=192>

Heres Help, Inc.
North Campus Residential/Outpatient
15100 NW 27th Avenue
Miami Gardens, FL 33054
Phone: (305)-685-8201, Ext. #226
Website: <http://www.helpfl.com/>
Website: <http://www.hereshelp.net/>

Intergrupo Hispano de Al-Anon Miami
PO Box 830692
Miami, FL 33183
Phone in Spanish: (305)-663-1432

Jackson North Community MH Center
Main Center
20201 NW 37th Avenue
Miami Gardens, FL 33056
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25826&CID=192>

Jackson North Community Mental Health Center
Opa Locka Center
15055 NW 27th Avenue
Opa Locka, FL 33054

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25899&CID=192>

Jackson North Community Mental Health Center
Palmetto Place
1000 Park Centre Boulevard
Miami, FL 33169

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25827&CID=192>

Jewish Community Services of South Florida
735 NE 125th Street
North Miami, FL 33161

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25867&CID=192>

Jewish Community Services of South Florida
18999 Biscayne Boulevard
Aventura, FL 33180

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25590&CID=192>

Jewish Community Services of South Florida
9700 South Dixie Highway
Miami, FL 33156

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25828&CID=192>

Lifeline of Miami, Inc.
12955 Biscayne Boulevard
North Miami, FL 33181

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25868&CID=192>

Maximum Counseling Services, Inc.

915 NE 125th Street
North Miami, FL 33161

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25869&CID=192>

Miami Behavioral Health Center
Central Miami Behavioral Health Center
3850 West Flagler Street
Miami, FL 33134

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25829&CID=192>

Miami Behavioral Health Center
Substance Abuse Outpatient Unit
3850 West Flagler Street
Miami, FL 33135

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25831&CID=192>

Miami Counseling Services
13780 South West 56th Street, Suite #200
Miami, FL 33175
Phone: (305)-388-7774

Miami Dade Counseling Services, Inc.
1901 SW 1st Street
Miami, FL 33135

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25833&CID=192>

Miami Dade Office of Rehab Services
Diversion and Treatment Program
8500 NW 27th Avenue
Miami, FL 33147

Phone: (305)-694-2700

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25834&CID=192>

Miami Dade Office of Rehab Services
Jack Orr Ranch

3140 NW 76th Street
Miami, FL 33147
Phone: (305)-694-2734

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25835&CID=192>

Miami Dade Office of Rehab Services
New Direction Residential Program

3140 NW 76th Street

Miami, FL 33147

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25836&CID=192>

Miami Dade Office of Rehab Services
New Opportunity

777 NW 30th Street

Miami, FL 33127

Phone: (305)-638-6620

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25837&CID=192>

Miami Dade Office of Rehab Services
Rehab and Aftercare Center/North

3190 NW 116th Street

Miami, FL 33167

Phone: (305)-681-4261

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25838&CID=192>

Miami Dade Office of Rehab Services

1600 NW 6th Court

Homestead, FL 33034

Phone: (305)-242-7680

New Hope CORPS

1020 North Krome Avenue

Miami, FL 33030

Phone: (305)-278-2773

New Era Health Center
9600 SW 8th Street
Miami, FL 33174

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25839&CID=192>

New Horizons Community Mental Health Center
1600 NW 3rd Avenue
Miami, FL 33136
Phone: (305)-573-1832

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25841&CID=192>

New Horizons Community Mental Health Center
Substance Abuse Unit
1469 NW 36th Street
Miami, FL 33142

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25840&CID=192>

Professional Health Network
10651 North Kendall Drive, Suite #205
Miami, FL 33176
Phone: (305)-274-4330

Regis House
2010 NW 7th Street
Miami, FL 33125

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25843&CID=192>

Renaissance Community Mental Health
995 NE 124th Street
North Miami, FL 33161

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25870&CID=192>

Riverside House
968 NW 2nd Street

Miami, FL 33128
Phone: (305)-326-9799
Website: <http://alcoholscreening.org/AS/resultDetail.aspx?ID=25844&CID=192>

SFPC/Concept House
162 NE 49th Street
Miami, FL 33137
Phone: (305)-757-5517

South Miami Hospital
Addiction Treatment Program
7401 SW 62nd Avenue
Miami, FL 33143
Phone: (786)-662-8118
Website: www.baptisthealth.net/

Southwest Miami Treatment Center
11980 SW 8th Street, Suite #316
Miami, FL 33184
Phone: (305)-553-8807
Website: www.methadonetreatment.com/

Spectrum Programs, Inc.
Administrative and Outpatient Services
99 NW 183rd Street
Miami Gardens, FL 33169
Phone: (305)-652-2874
Website: <http://alcoholscreening.org/AS/resultDetail.aspx?ID=25846&CID=192>

Substance Abuse Control Center, Inc.
6850 SW 24th Street, Suite #503
Miami, FL 33155
Phone: (305)-887-8155
Substance Abuse Control Center, Inc.
1095 East 4th Avenue
Hialeah, FL 33010
Phone: (305)-887-8155

Summer House
13550 Memorial Highway
North Miami, FL 33161
Phone: (877)-933-3869
Website: www.wedetox.net/

Total Rehab Services
4011 West Flagler Street
Miami, FL 33134
Phone: (305)-644-7294
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25847&CID=192>

Transitions Recovery Program
1928 NE 154th Street, Suite #100
North Miami Beach, FL 33162
Phone: (305)-949-9001
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25872&CID=192>

Village Adolescent Treatment for Dually Diagnosed Girls
9400 NW 12th Street
Miami, FL 33181
Phone: (305)-573-3784
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25848&CID=192>

Village at Concept House
Village South, Inc.
162 NE 49th Street
Miami, FL 33137
Phone: (305)-751-6501, Ext. #14
Website:
<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25849&CID=192>

Village South, Inc.
400 NE 31st Street
Miami, FL 33137
Phone: (305)-573-3784

Website:

<http://alcoholscreening.org/AS/resultDetail.aspx?ID=25850&CID=192>

American Council on Alcoholism (ACA)

American Council on Alcoholism is an information and referral service for individuals who suffer from alcohol dependence, their families, treatment professionals and the general public who are seeking a broad range of information on alcohol, alcohol dependence, alcohol abuse and options for recovery.

1000 E. Indian School Road

Phoenix, AZ 85014

Toll Free: 1-(800)-527-5344

Fax: 1-(602)-264-7403

E-Mail: [info@aca-usa.org/](mailto:info@aca-usa.org)

Website: <http://www.aca-usa.org/contact.htm>

National Council on Alcoholism and Drug Dependence, Inc.

22 Cortlandt Street, Suite #801

New York, NY 10007-3128

Phone: 1-(212)-269-7797

Fax: 1-(212)-269-7510

Hope Line: 1-(800)-NCA-CALL (24 Hour Referral)

E-Mail: [national@ncadd.org/](mailto:national@ncadd.org)

Website: <http://www.ncadd.org/>

National Organization on Fetal Alcohol Syndrome

900 17th Street, NW, Suite #910

Washington, DC 20006

Phone: 1-(202)-785-4585

Toll Free: 1-(800)-66-NOFAS

Fax: 1-(202)-466-6456

Website: <http://www.nofas.org/>

U.S. Substance Abuse and Mental Health Services Administration

The Substance Abuse and Mental Health Services Administration (SAMHSA) has established a clear vision for its work -- a life in the community for everyone. To realize this vision, the Agency has sharply focused its mission on building resilience and facilitating recovery for people with or at risk for mental or substance use disorders. SAMHSA is gearing all of its resources -- programs, policies and grants -- toward that outcome.

1 Choke Cherry Road

Rockville, MD 20857

Phone: 1-(240)-276-2000

Phone: 1-(240)-276-2010

Website: <http://www.samhsa.gov/index.aspx>

Women for Sobriety, Inc.

Women For Sobriety, Inc. is a non-profit organization dedicated to helping women overcome alcoholism and other addictions. Its "New Life" program helps achieve sobriety and sustain ongoing recovery.

P.O. Box 618

Quakertown, PA 18951-0618

Phone: 1-(215)-536-8026

Fax: 1-(215)-538-9026

Website: <http://www.womenforsobriety.org/>

ALLERGY(IES)

Allergy and Asthma Network/Mothers of Asthmatics

Nonprofit network of families whose desire is to overcome, not cope with, allergies and asthma.

2751 Prosperity Avenue, Suite #150

Fairfax, VA 22031

Phone: 1-(800)-878-4403

Fax: 1-(703)-573-7794

Website: <http://www.aanma.org/>

American Academy of Allergy, Asthma & Immunology

The AAAAI is the largest professional medical specialty organization in the United States, representing allergists, clinical immunologists, allied health professionals, and others with a special interest in treating and researching diseases such as allergic rhinitis, asthma, atopic dermatitis/eczema, and anaphylaxis. The mission of the AAAAI is the advancement of the knowledge and practice of allergy, asthma and immunology for optimal patient care. The AAAAI Web site provides many resources for patients and for healthcare professionals.

555 East Wells Street, Suite #1100

Milwaukee, WI 53202-3823

Phone: 1-(414)-272-6071

Patient Information and Physician Referral Line: 1-(800)-822-2762

Website: <http://www.aaaai.org/>

Asthma & Allergy Foundation of America

AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality

of life for people with asthma and allergies; and funds research grants for both asthma and allergies.

1233 20th Street NW, Suite #402

Washington, DC 20036

Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

E-Mail: info@aafa.org/

Website: <http://www.aafa.org/>

Genetic Alliance, Inc.

Genetic Alliance increases the capacity of genetic advocacy organizations to achieve their missions and leverages the voices of millions of individuals and families living with genetic conditions

4301 Connecticut Avenue NW, Suite #404

Washington, DC 20008-2369

Main office: 1-(202)-966-5557

Fax: 1-(202)-966-8553

Toll Free: 1-(800)-336-4363

E-Mail: info@geneticalliance.org/

Website: <http://www.geneticalliance.org/>

ASLinfo.com

Information and resources related to American Sign Language (ASL), Interpreting and Deaf Culture.

Cindy's Homepage on ASL and Deaf Culture

Website: www.aslinfo.com/

ALLIANCE FOR AGING, INC.

9500 South Dadeland Boulevard, Suite #400

Miami, FL 33156

Phone: (305)-670-6500

ALTERNATE FAMILY CARE, INC.

Provides psychiatric services and residential care for severely emotionally disturbed SED-children.

10001 W. Oakland Park Boulevard, Suite #302

Sunrise, FL 33351

Phone: 1-(954)-746-5200

Fax: 1-(954)-746-5217

E-Mail: sneilafo@aol.com/

Website: www.altfam.com

ALTERNATIVE FORMATS

Audio Editions, Books on Cassette and CD

Retailer of audio books with a selection of over 19,000 of the best unabridged and abridged from over 100 publishers.

Audio Editions on Cassette

P O Box 6930

Auburn, CA 95604

Toll Free: 1-(800)-231-4261

Phone: 1-(530)-888-7803

E-Mail: [info@audioeditions.com/](mailto:info@audioeditions.com)

Website: <http://www.audioeditions.com>

Carnegie Library for the Blind and Physically Handicapped

Leonard C. Staisey Building

4724 Baum Boulevard

Pittsburgh, PA 15213

Phone: 1-(412)-687-2440

Toll Free: 1-(800) 242-0586

Fax: 1-(412)-687-2442

E-Mail: [lbph@carnegielibrary.org/](mailto:lbph@carnegielibrary.org)

Website: <http://www.clpgh.org/locations/lbph>

Media Access Group at WGBH

The Caption Center

125 Western Avenue

Boston, MA 02134

Phone: 1-(617)-300-5400

E-Mail: [access@wgbh.org/](mailto:access@wgbh.org)

Website: <http://www.wgbh.org/wgbh/pages/mag/>

National Captioning Institute

1900 Gallows Road, Suite #3000

Vienna, VA 22182

Phone: 1-(703)-917-7600 (Voice & TTY)

Toll Free: 1-(800)-533-9673

TDD: 1-(800)-321-8337

E-Mail: [koconnor@ncicap.org/](mailto:koconnor@ncicap.org)

Website: <http://www.ncicap.org>

National Library Service for the Blind and Physically Challenged
Library of Congress
Washington, DC 20543
Phone: 1-(202)-707-5100 (Voice)
TTY: 1-(202)-707-0744
E-Mail: nls@loc.gov
Website: <http://www.loc.gov/nls>

Thorndike Press
Publisher of Large Print books with thousands of Large Print titles. Publishes more than 1,400 new Large Print titles a year.
205 Kennedy Memorial Drive
Waterville, ME 04901
Toll Free: 1-(800)-223-1244, Ext. #15 (General questions)
E-Mail: jill.leckta@thomson.com
Website: <http://www.galegroup.com/thorndike>

ALZHEIMERS DISEASE.

Alzheimers Association of Greater Miami Chapter
1175 NE 125th Street, Suite #600
North Miami, FL 33161
Phone: (305) 891-6228
Fax: (305) 892-0355

Alzheimers Association of South Florida
A.W.A.R.E. – Alzheimer's Women Association for Resources and Education raises funds to provide assistance to victims of Alzheimer's and to promote research and education about the disease.
North Broward Medical Center
201 E. Sample Road
Deerfield Beach, FL 33407
Toll Free: 1-(800)-861-7826, Chapter
Toll Free: 1-(800)-272-3900, 24 hour hotline
Website: www.alzsefc.org

Alzheimer's Disease Education & Referral
The Alzheimer's Disease Education and Referral (ADEAR) Center Web site will help you find current, comprehensive Alzheimer's disease (AD) information and resources from the National Institute on Aging.

National Institute on Aging
Building 31, Room #5C27
31 Center Drive, MSC 2292
Bethesda, MD 20892
Phone: 1-(301)-496-1752
TTY: 1-(800)-222-4225
Fax: 1-(301)-496-1072
Website: <http://www.nia.nih.gov/alzheimers>

Count and Countess de Hoernle Alzheimer's Pavilion
Provides day respite, overnight respite and permanent residence for dementia and Alzheimer's clients.
325 NW Second Avenue
Deerfield Beach, 33441
Phone: 1-(954)-420-0704
Fax: 1-(954)-419-9943
E-Mail: [dehoernle@bellsouth.net/](mailto:dehoernle@bellsouth.net)
Website: www.mjhha.org/dehoernle

AMBULANCE SERVICES

AMR: (305)-718-6400

Florida Med-Van Ambulance Service: (305)-636-5500

Miami-Dade Ambulance: (305)-779-0505

American Ambulance Service: (305)-925-2000

Medics Ambulance Service: (305)-687-4040

AMBULATORY SURGICAL CENTERS

Florida Agency for Healthcare Administration
Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.
Ft. Knox Building #1
2727 Mahan Drive

Tallahassee, FL 32308
Phone: 1-(850)-487-2717
Fax: 1-(850)-922-6964
Toll Free: 1-(888)-419-3456
Website: <http://www.fdhc.state.fl.us/>

AMC CANCER RESEARCH CENTER

Provides the latest information on all types of cancer, prevention, methods of detection, and diagnosis, treatment and treatment facilities, rehabilitation, and counseling services.

1600 Pierce Street
Denver, CO 80214
Toll Free: 1-(800)-525-3777 Cancer Information & Counseling Line
Website: www.amc.org/

AMERICAN ACADEMY OF ALLERGY, ASTHMA & IMMUNOLOGY

The AAAAI has more than 6,300 members, making it the largest professional medical specialty organization in the United States, representing allergists, clinical immunologists, allied health professionals, and others with a special interest in treating and researching diseases such as allergic rhinitis, asthma, atopic dermatitis/eczema, and anaphylaxis. The AAAAI Web site provides many resources for patients and for healthcare professionals.

555 East Wells Street, Suite #1100
Milwaukee, WI 53202-3823
Phone: 1-(414)-272-6071
Patient Information and Physician Referral Line: 1-(800)-822-2762
E-Mail: [info@aaaai.org/](mailto:info@aaaai.org)
Website: <http://www.aaaai.org/>

AMERICAN ACADEMY OF OPHTHALMOLOGY - NATIONAL EYE CARE PROJECT

The non-profit National Eye Care Project is sponsored by the Foundation of the American Academy of Ophthalmology and the Knights Templar Eye Foundation Inc. It has been operating since 1986 and has helped more than half a million seniors gain access to medical eye care. The volunteer ophthalmologists bill Medicare and private health insurance; however, for patients without the means to pay, the fees for the examination and treatment are waived.

P.O. Box 7424
San Francisco, CA 94120-7424
Phone: 1-(415)-561-8500
Fax: 1-(415)-561-8533
Project Help Line: 1-(800)-222-EYES (3937).
Website: www.aao.org/

AMERICAN ASSOCIATION OF KIDNEY PATIENTS

The American Association of Kidney Patients (AAKP) is a national non-profit organization founded by kidney patients for kidney patients. We strive to educate and improve the health and well-being of chronic kidney disease (CKD) patients, those on hemodialysis, peritoneal dialysis and transplant recipients.

3505 E. Frontage Road, Suite #315

Tampa, FL

Phone: 1-(800)-749-2257

Fax: 1-(813)-636-8122

E-Mail: info@aakp.org/

Website: <http://www.aakp.org/>

AMERICAN ASSOCIATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

444 North Capitol Street NW, Suite #846

Washington, DC 20001-1512

Toll Free: 1-(800)-424-3688

Toll Free Fax: 1-(202)-387-2193

Website: <http://www.aamr.org/>

AMBULATORY (OUTPATIENT) SURGERY CENTERS

FloridaCompareCare.gov

Website where you can compare outcomes and prices between health care providers and medical services. Through this website you can see data on certain conditions and procedures related to quality of care, pricing and performance at the state's hospitals and ambulatory (outpatient) surgery centers. In addition, you can find comparative information about cost, benefits and performance of health plans throughout Florida.

Website: <http://www.floridacomparecare.gov/>

AMERICAN ASSOCIATION FOR THE SURGERY OF TRAUMA

The American Association for the Surgery of Trauma Webnet is provided to promote the exchange of scientific information regarding all phases of the care of the trauma patient.

Chicago, IL 60611

Toll Free: 1-(800)-789-4006

Phone: 1- (312)-202-5468

Fax: 1- (312)-202-5013

E-Mail: tjenkins@aast.org/ or sgautschy@aast.org/

Website: <http://www.aast.org/index.html/>

AMERICAN ASSOCIATION OF RETIRED PERSONS

AARP is a nonprofit, nonpartisan membership organization for people age 50 and over. AARP is dedicated to enhancing quality of life for all as we age. We lead positive social change and deliver value to members through information, advocacy and service. AARP also provides a wide range of unique benefits, special products, and services for members.

601 "E" Street NW
Washington, DC 20049
Toll Free: 1-(888)-687-2277
Phone: 1-(202)-434-3410
Website: <http://www.aarp.org/>
Opa-Locka Chapter
Helen Miller Center
2331 NW 143rd Street
Opa Locka, FL 33054-3775

AMERICAN ASSOCIATION OF THE DEAF-BLIND

AADB is a national consumer organization of, by, and for people with both vision and hearing losses, and their supporters. Its mission is to ensure that all deaf-blind persons achieve their maximum potential through increased independence, productivity, and integration into the community. Its Information Clearinghouse provides technical assistance; information and referral; and materials on deaf-blindness and related issues.

8630 Fenton Street, Suite #121
Silver Spring, Maryland 20910-3803
TTY Phone: 1-(301)-495-4402
Voice Phone: 1-(301)-495-4403
Fax: 1-(301)-495-4404
E-Mail: AADB-Info@aadb.org
Website: <http://www.aadb.org/index.htm>

AMERICAN ASSOCIATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

AAIDD promotes progressive policies, sound research, effective practices, and universal human rights for people with intellectual and developmental disabilities.

444 North Capitol Street NW, Suite #846
Washington, DC 20001-1512
Toll Free: 1-(800)-424-3688
Fax: 1-(202)-387-2193
<http://www.aamr.org/index.shtml/>

AMERICAN ASSOCIATION ON MENTAL RETARDATION *(See: American Association on Intellectual and Developmental Disabilities)*

AMERICAN BAR ASSOCIATION

Lawyer referral.

321 N. Clark Street

Chicago, IL 60610

Toll Free: 1-(800)-285-2221

Website: <http://www.abanet.org/>

The Florida Bar LRS - Broward

Phone: 1-(850)-561-5844

Toll Free: 1-(800)-342-8011 (Statewide and Nationwide)

Fort Lauderdale, FL

Phone: 1-(954)-764-8040 or 1-(954)-764-8310

AMERICAN BURN ASSOCIATION

The American Burn Association is dedicated to improving the lives of everyone affected by burn injury through patient care, education, research and advocacy.

625 N. Michigan Avenue, Suite #2550

Chicago, Illinois 60611

Telephone: 1-(312)-642-9260

Toll Free: 1-(800)-548-2876

Fax: 1-(312)-642-9130

E-Mail: [info@ameriburn.org/](mailto:info@ameriburn.org)

Website: <http://www.ameriburn.org/>

AMERICAN CANCER SOCIETY

A nationwide, community-based voluntary health organization dedicated to eliminating cancer by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service.

1599 Clifton Road NE

Atlanta, Georgia 30329

Toll Free: 1-(800)-227-2345

Website: www.cancer.org

Broward Area

3407 NW Ninth Avenue, Suite #100

Fort Lauderdale, 33309

Phone: 1-(954)-564-0880

Fax: 1-(954)-561-8072
E-Mail: sueellen.boatright@cancer.org/
Website: www.cancer.org

Miami-Dade County
3901 NW 79th Avenue, Suite #224
Miami, FL 33166
Phone: (305)-594-4363
Fax: (305)-592-5140
Website: <http://www.cancer.org>

AMERICAN CIVIL LIBERTIES UNION OF FLORIDA

The American Civil Liberties Union of Florida is freedom's watchdog, working daily in the courts, legislatures and communities to defend individual rights and personal freedoms guaranteed by the Constitution and the Bill of Rights.

4500 Biscayne Boulevard, Suite #340
Miami, FL 33137
Phone: 1-(786)-363-2700
E-Mail: aclufl@aclufl.org/
Website: www.aclufl.org/

American Civil Liberties Union of Florida Greater Miami Chapter
Phone: (305)-858-2926
E-Mail: carlene@dranoff2piano.org/

AMERICAN CLEFT PALATE FOUNDATION

The American Cleft Palate-Craniofacial Association (ACPA) is an international non-profit medical society of health care professionals who treat and/or perform research on birth defects of the head and face.

1504 East Franklin Street, Suite #102
Chapel Hill, NC 27514-2820 USA
Phone: 1-(919)-933-9044
Fax: 1-(919)-933-9604
E-Mail: info@acpa-cpf.org
Website: <http://www.acpa-cpf.org/>

AMERICAN COUNCIL OF THE BLIND

The Council strives to improve the well-being of all blind and visually impaired people by: serving as a representative national organization of blind people; elevating the social, economic and cultural levels of blind people; improving educational and rehabilitation facilities and opportunities; cooperating with the public and private

institutions and organizations concerned with blind services; encouraging and assisting all blind persons to develop their abilities and conducting a public education program to promote greater understanding of blindness and the capabilities of blind people.

1155 15th Street NW, Suite #1004

Washington, DC 20005

Toll Free: 1-(800)-424-8666

Phone: 1-(202)-467-5081

Fax: 1-(202)-467-5085

E-Mail: info@acb.org/

Website: <http://www.acb.org>

AMERICAN CREDIT COUNSELING SERVICE INC.

American Credit Counseling Service, Inc. is a non-profit community service organization dedicated to providing no-fee credit counseling, money management education, and debt management programs to consumers. Their services are provided without discrimination of income, debt ratio, or any other qualifications or requirements.

4 Taunton Street, Suite #5

Plainville, MA 02762

Toll Free: 1-(800)-729-0551

Phone: 1-(508)-643-4445

Fax: 1-(508)-695-0148

Website: www.accs.org/

AMERICAN DIABETIC ASSOCIATION

The American Diabetes Association is the nation's leading nonprofit health organization providing diabetes research, information and advocacy. Founded in 1940, the American Diabetes Association conducts programs in all 50 states and the District of Columbia, reaching hundreds of communities. ADA representatives at the National Call Center are your personal guides to information on diabetes, as well as ADA programs and events. Over the last year, more than 350,000 people contacted us with questions and concerns, or to seek support or direction regarding diabetes and its management.

ATTN: National Call Center

1701 North Beauregard Street

Alexandria, VA 22311

Toll Free Help Line: 1-(800)-DIABETES

Toll Free Help Line: 1-(800)-342-2383

E-Mail in English: AskADA@diabetes.org/

E-Mail in Spanish: Preguntas@diabetes.org/

Website: <http://www.diabetes.org/home.jsp>

Miami Chapter - American Diabetes Association
8405 NW 53rd Street, Suite #A-101
Miami, FL, 33166
Phone: (305)-477-8999
Fax: (305)-594-3029
Toll Free: 1-(888)-DIABETES

AMERICAN DIETETIC ASSOCIATION

Link to reliable, objective food and nutrition information.

American Dietetic Association
120 South Riverside Plaza, Suite #2000
Chicago, Illinois 60606-6995
Toll Free: 1-(800)-877-1600
Website: <http://www.eatright.org/>

AMERICAN FOUNDATION FOR VISUAL REHABILITATION

5333 North Dixie Highway, Suite #101-A
Fort Lauderdale, FL 33334
Phone: 1-(954)-776-5223
Fax: 1-(954)-491-0027

AMERICAN FOUNDATION OF THE BLIND

Responds to more than 150,000 inquiries annually, the foundation is a leading national resource for people who are blind or visually impaired, the organizations that serve them, and the general public.

11 Penn Plaza, Suite #300
New York, NY 10001
Toll Free: 1-(800)-232-5463
E-Mail: afbinfo@afb.net
Website: <http://www.afb.org>

AMERICAN HABILITATION SERVICES, INC.

American Habilitation Services, Inc. provides support to individuals with disabilities and offers a total array of support from 24-hour residential assistance to individually designed support arrangements. Individual support solutions offered by AHS include In-Home Support, Residential Support, Live-In Companions, Foster Care, Supported Employment, Adult Day Training, Behavior/Medical Support, Community Integration Services and Support Coordination.

14250 SW 119th Avenue
Miami, FL 33186
Phone: (305)-252-3328

Fax: (305)-252-3224

Website: www.ahsonline.com/

AMERICAN HEART ASSOCIATION

Mission is to reduce disabilities and deaths from cardiovascular diseases and strokes, including heart attacks and related disorders, through a strategy that provides reliable information to the public on prevention and treatment.

7272 Greenville Avenue

Dallas, Texas 75231

Toll Free: 1-(800)-242-8721 (Texas)

Website: <http://www.americanheart.org>

American Heart Association, Inc., Broward

6430 NW Fifth Way

Fort Lauderdale, FL 33309

Phone: 1-(954)-772-8100

Fax: 1-(954)-491-3511

E-Mail: wardc@heart.org/

American Heart Association Inc., Miami-Dade

2600 SW 3rd Avenue, Suite #900

Miami, FL, 33129

Phone: (305)-856-1449

AMERICAN KIDNEY FUND, INC.

The American Kidney Fund is the top source of direct financial assistance to kidney patients, and is a leader in providing education to those with and at risk for kidney disease.

6110 Executive Boulevard, Suite #1010

Rockville, MD 20852

Help Line 1-(800)-638-8299

Help Line 1-(866)-300-2900 Español

E-Mail: helpline@kidneyfund.org/

Website: <http://www.kidneyfund.org/index.asp>

AMERICAN LIVER FOUNDATION

Agency works toward prevention, treatment and cure of hepatitis and all liver diseases through research, education and support groups.

75 Maiden Lane, Suite #603

New York, NY 10038

Toll Free: 1-(800)-465-4837

E-Mail: info@liverfoundation.org/
Website: <http://www.liverfoundation.org>

AMERICAN LUNG ASSOCIATION OF SOUTH FLORIDA INC.

Dedicated to the prevention and control of lung disease.

2020 S. Andrews Avenue
Fort Lauderdale, FL 33316
Phone: 1-(954)-524-4657
Fax: 1-(954)-524-3162
Website: www.lungusa.org

AMERICAN PARALYSIS ASSOCIATION (See: Christopher and Dana Reeves Paralysis Center)

AMERICAN PARKINSON'S DISEASE ASSOCIATION

The American Parkinson Disease Association is the country's largest grassroots organization serving the 1.5 million Americans with Parkinson's disease and their caregivers in three vital areas: Research, Patient and caregiver support, and Education.

National Office
135 Parkinson Avenue
Staten Island, NY 10305
Phone: 1-(800)-223-2732 or 1-(718)-981-8001
Fax: 1-(718)-981-4399
E-Mail: apda@apdaparkinson.org/
Website: <http://www.apdaparkinson.org/user/index.asp>

APDA Information & Referral Center (Deerfield Beach)
North Broward Medical Center
201 East Sample Road
Deerfield Beach, FL 33064
Toll Free: 1-(800)-825-2732
Phone: 1-(954)-786-2305
Fax: 1-(954)-786-7349

AMERICAN PRINTING HOUSE FOR THE BLIND, INC.

The world's largest source for adapted educational and daily living products.

1839 Frankfort Avenue
P.O. Box 6085
Louisville, Kentucky 40206-0085
Phone: 1-(502)-895-2405
Toll Free: 1-(800)-223-1839 (U.S. and Canada)

Fax: 1-(502)-899-2274
E-Mail: info@aph.org/
Website: <http://www.aph.org/index.htm>

AMERICAN RED CROSS

American Red Cross of Greater Miami & the Key
335 SW 27th Avenue
Miami, FL 33135
Phone: (305)-644-1200
Fax: (305)-644-1038
Website: www.miamiredcross.org/

Broward County Chapter, American Red Cross
6710 W Sunrise Boulevard, Suite #111
Plantation, FL 33313
Phone: 1-(954) 797-3800
Website: www.arcbcc.org/

AMERICAN SIGN LANGUAGE TEACHERS ASSOCIATION

The American Sign Language Teachers Association - ASLTA is the only national organization dedicated to the improvement and expansion of the teaching of ASL and Deaf Studies at all levels of instruction.

P.O. Box 92445
Rochester, New York 14692-9998
E-Mail: info@aslta.org/
Website: <http://www.aslta.org/>

Florida American Sign Language Teachers Association
c/o Rose Adams
435 Island Shores Drive
West Palm Beach, FL 33413
<http://www.faslta.org/>

AMERICAN SOCIAL HEALTH ASSOCIATION

Dedicated to stopping sexually transmitted diseases and their harmful consequences through programs including hotlines and websites that provide up to date information.

P.O. Box 13827
Research Triangle Park, NC 27709
Phone: 1-(919)-361-8400

E-Mail: hivnet@ashastd.org
Website: <http://www.ashastd.org>

AMERICAN SOCIETY FOR DEAF CHILDREN

Helping families with children who are deaf or hard of hearing.

3820 Hartzdale Drive
Camp Hill, PA 17011
Referral Hotline: 1-(800)-942-2732 (V/TTY)
Phone: 1-(717)-703-0013
Toll Free: 1-(866)-895-4206
Fax: 1-(717)-909-5599
E-Mail: asdc@deafchildren.org
Website: <http://www.deafchildren.org/>

AMERICAN SPEECH, LANGUAGE AND HEARING ASSOCIATION

This association is the professional, scientific and credentializing association for more than 114,000 speech-language pathologists, audiologists and speech, language and hearing scientists in the U.S. and internationally.

10801 Rockville Pike
Rockville, MD 20852
Toll Free: 1-(800)-638-8255 (Voice)
TTY: 1-(301)-897-5700, Ext. \$4157
E-Mail: actioncenter@asha.org/
Website: <http://www.asha.org>

AMERICAN STROKE ASSOCIATION

A Division of American Heart Association information on strokes, their causes, signs and prevention.

7272 Greenville Avenue
Dallas TX 75231
Toll Free: 1-(800)-553-6321
Website: www.strokeassociation.org

AMERICAN STROKE FOUNDATION

To support stroke survivors, their families, caregivers and friends by providing resources, services, education and information that improves their quality of life.

5960 Dearborn
Mission, KS 66202
Office: (913)-649-1776
Fax: (913)-649-6661
Toll Free: 1-(866)-549-1776

Website: <http://www.americanstroke.org/>

AMERICAN TRAUMA SOCIETY

The American Trauma Society (ATS) is a leading spokes organization for trauma care and trauma prevention in the United States. The ATS has been the foremost advocate for trauma victims and their families for the past 30 years and continues to seek optimal care for all trauma victims.

American Trauma Society

8903 Presidential Parkway, Suite #512

Upper Marlboro, MD 20772

Toll Free: 1-(800)-556-7890

Local: 1-(301)-420-4189

Fax: 1-(301)-420-0617

E-Mail: [info@amtrauma.org/](mailto:info@amtrauma.org)

Website: <http://www.amtrauma.org/index.html>

AMERICAN TRAUMA SOCIETY - FLORIDA DIVISION

2862 O'Hara Drive

Tallahassee, FL 32309

Phone: 1-(850)-668-7269

Fax: 1-(850)-668-7269

E-Mail: [msprehn@unr2.net/](mailto:msprehn@unr2.net)

AMERICANS WITH DISABILITIES ACT (See: ADA)

AMYOTROPHIC LATERAL SCLEROSIS ASSOCIATION

A not-for-profit voluntary health agency dedicated solely to the fight against ALS through privately-funded research, advocacy and certification of centers and clinics that deliver advanced care.

National Headquarters

27001 Agoura Road - Suite #150

Calabasas Hills, CA 91301

Phone: 1-(818)-880-9007

Toll Free: 1-(800)-782-4747

Fax: 1-(818)-880-9006

Website: <http://www.alsa.org/>

Weston Support Group

Cleveland Clinic

2950 Cleveland Clinic Boulevard

Weston, FL 33331
Toll Free: 1-(888)-257-1717

ANEMIA

Cooley's Anemia Foundation, Inc.

Dedicated to education on Cooley's Anemia and other forms of the genetic blood disorder, thalassemia.

330 Seventh Avenue, #900

New York, NY 10001

Toll Free: 1-(800)-522-7222

Fax: 1-(212)-279-5999

E-Mail: info@cooleysanemia.org/

Website: www.cooleysanemia.org/

ANGELS ON EARTH INC.

Provides support and guidance to survivors of domestic violence and abuse, and to children in need of service programs.

3150 SW 52nd Avenue

Pembroke Park, FL 33023

Phone: 1-(954)-981-5616

E-Mail: angelsonearth@iwon.com

ANN STORCK CENTER INC.

Provides life-enriching experiences for more than 300 children and adults with severe and multiple developmental disabilities.

1790 SW 43rd Way

Fort Lauderdale, FL 33317

Phone: 1-(954)-584-8000

Fax: 1-(954)-321-8863

E-Mail: jmcguire@ascfl.org/

Website: www.ascfl.org

ANTI-SPAM

Federal Trade Commission (FTC)

Bureau of Consumer Protection

600 Pennsylvania Avenue NW

Washington, DC 20580

File Complaint Website:

[https://rn.ftc.gov/pls/dod/wsolcq\\$.startup?Z_ORG_CODE=PU01](https://rn.ftc.gov/pls/dod/wsolcq$.startup?Z_ORG_CODE=PU01)

Florida Office of the Attorney General
The Capitol PL-01
Tallahassee, FL 32399-1050
Phone: 1-(850)-414-3300
Toll Free: 1-(866)-966-7226 or 1-(866)-9-NO-SCAM)
Website: <http://myfloridalegal.com/spam>

ANXIETY DISORDERS ASSOCIATION OF AMERICA

The Anxiety Disorders Association of America (ADAA) is the only national, non-profit organization solely dedicated to informing the public, healthcare professionals and legislators that anxiety disorders are real, serious and treatable.

8730 Georgia Avenue, Suite #600
Silver Spring, MD 20910
Phone: 1-(240)-485-1001
Fax: 1-(240)-485-1035
Website: <http://www.adaa.org/home.asp/>

APARTMENT HOUSES

Florida Department of Business and Professional Regulation Division of Florida Land Sales, Condominiums and Mobile Homes.

Florida Department of Business and Professional Regulation
Division of Service Operations

Bureau of Customer Contact Center

1940 N. Monroe Street
Tallahassee, FL 32399-1027

Phone: 1-(850)-487-1395

Fax: 1-(850)-488-1830

E-Mail: Call.Center@dbpr.state.fl.us/

Land Sales Division Contact Number: 1-(850)-488-1122

Website: <http://www.myflorida.com/dbpr/servop/ccs/index.shtml>

ARCHITECTURAL AND TRANSPORTATION BARRIERS COMPLIANCE BOARD

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

United States Access Board
1331 "F" Street NW, Suite #1000
Washington, DC 20004-1111
Phone: 1-(202)-272-0080 (V)
TTY: 1-(202)-272-0082
Fax: 1-(202)-272-0081
Toll Free: 1-(800)-872-2253 (V)
Toll Free TTY: 1-(800)-993-2822
Website: <http://www.access-board.gov/index.htm>

ARC, THE

The ARC, formerly the Association for Retarded Citizens is the country's largest voluntary organization committed to the welfare of all children and adults with mental retardation and their families.

1010 Wayne Avenue, Suite #650
Silver Springs, MD 20910
Phone: 1-(301)-565-3842
E-Mail: info@thearc.org
Website: <http://www.thearc.org>

ARCHWAYS INC.

Provides services to persons suffering from severe and persistent mental illness and substance abuse issues, as well as for their families.

919 NE 13th Street
Fort Lauderdale, FL 33304
Phone: 1-(954)-763-2030
Fax: 1-(954)-763-9847
Website: www.archways.org/

ARTHRITIS

Arthritis Foundation

The foundation provides programs, services and research to help find a cure, prevent and improve treatment for arthritis.

P.O. Box 7669
Atlanta, Georgia 30309
Toll Free: 1-(800)-283-7800
E-Mail: help@arthritis.org
Website: <http://www.arthritis.org>

Arthritis Foundation – Broward Region

Strives to improve lives through leadership in the prevention, control and cure of arthritis and related diseases.

8333 W. McNab Road, Suite #201

Tamarac, FL 33321

Phone: 1-(954)-726-6707

Fax: 1-(954)-726-0118

E-Mail: srhodes@arthritis.org/

Arthritis Foundation-Southeast Region (Dade & Monroe)

400 Hibiscus Street, Suite #100

West Palm Beach, FL 33401

Phone: 1-(561)-833-1133

Fax: 1-(561)-833-0311

Toll Free Phone: 1-(800)-654-1046

E-Mail: info.fl.b8@arthritis.org/

ARTIFICIAL LIMBS

Berry's Orthopedics

16800 NW Second Avenue

North Miami Beach, FL 33169

Phone: (305)-651-3040

Garrison's Prosthetic Services, Inc.

17184 NE 19th Avenue

North Miami Beach, FL

Phone: (305)-949-1888

ARTS

Ableworkshop Forum

A Site for Woodworkers who have a Disability

The Ableworkshop Forum is the place to get answers, suggestions, tips, tricks, share your knowledge and chat with other users.

Website: <http://www.ableworkshop.com/links.htm/>

Association of Mouth and Foot Painting Artists of the World

For half a century, the Association of Mouth and Foot Painting Artists of the World has extremely successfully supported artists who, due to a disability or illness, create their works using not their hands, but their mouths or feet.

FL-9494 Schaan, Im Rietle 25
Fürstentum, Liechtenstein
Phone: +423/232 11 76
Fax: +423/232 75 41
Website: <http://www.amfpa.com/html/show.php?lang=2/>

U.S.A. - Mouth and Foot Painting Artists Inc.
2070 Peachtree Industrial Court, Suite #101
Atlanta, GA 30341,
Phone: 1-(770)-986-7764
Fax: 1-(770)-986-8563
E-Mail: [mfpausa@bellsouth.net/](mailto:mfpausa@bellsouth.net)

National Arts and Disability Center

National Arts and Disability Center's mission is to promote the full inclusion of audiences and artists with disabilities into all facets of the arts community. The NADC is a leading consultant in the arts and disability community, and the only center of its kind. Our information is aimed at artists with disabilities, arts organizations, museums, arts administrators, disability organizations and agencies, performing arts organizations, art centers, universities, arts educators, and students.

Tarjan Center for Developmental Disabilities
300 UCLA Medical Plaza, Suite #3310
Los Angeles, CA 90095-6967
Phone: 1-(310)-794-1141
Fax: 1-(310)-794-1143
E-Mail: [oraynor@mednet.ucla.edu/](mailto:oraynor@mednet.ucla.edu)
Website: <http://nadc.ucla.edu/index.cfm/>

Survivors Art Foundation

Dedicated to encourage healing through the arts, Survivors Art Foundation is a 501(C)(3) non-profit organization committed to empowering trauma survivors with effective expressive outlets via internet art gallery, outreach programs, national exhibitions, publications and development of employment skills.

P.O. Box 383
Westhampton, NY 11977
E-Mail: [safe@survivorsartfoundation.org/](mailto:safe@survivorsartfoundation.org)
Website: <http://www.survivorsartfoundation.org/>

VSA arts of Florida

VSA arts of Florida's mission is to create a society where people with disabilities can learn through, participate in and enjoy the arts.

3500 E. Fletcher Avenue, Suite #234
Tampa, Florida 3613
Phone: 1-(813)-975-6962 (Voice and TTY)
Phone: 1-(813)-844-ARTS (Voice and TTY)
Fax: 1-(813)-975-6596
E-Mail: mwinters@tempest.coedu.usf.edu/
Website: <http://www.vsafl.org/>

ASSISTANCE DOGS (See: Guide Dogs)

ASSISTED LIVING

Florida Agency for Health Care Administration
Bureau of Long Term Facilities
Takes complaints from or on behalf of residents of long term care facilities such as nursing homes and assisted living facilities and advocates on their behalf at no charge.
Ft. Knox Building #1
2727 Mahan Drive
Tallahassee, FL 32308
Toll Free: 1-(888)-419-3456
Toll Free: 1-(888)-831-0404 Complaints
Website: <http://www.fdhc.state.fl.us/>

Miami Jewish Home & Hospital for the Aged
MJHHA offers a full menu of residential and community-based services, including skilled nursing care, Alzheimer's care, assisted & independent senior living, rehabilitation, adult day care, home care, hospice, mental health services and case management.
Douglass Gardens
5100 NE 2nd Avenue
Miami, FL 33137
Phone: (305)-762-1500
Phone: (305)-232-LIFE (5433) Independent living & assisted living apartments
Website: <http://www.douglasgardens.com/>

ASSISTIVE LISTENING DEVICES

Alexander Graham Bell Association for the Deaf
3417 Volta Place NW
Washington, DC 20007

Phone: 1-(202)-337-5220 (Voice)

TTY: 1-(202)-337-5221

E-Mail: info@agbell.org/

Website: <http://www.agbell.org>

Audex Assistive Listening Systems

Audex, Inc., formerly known as Audiometrics, Inc., is a progressive and innovative assistive listening device manufacturer with headquarters in Longview, Texas

710 Standard Street

Longview, Texas 75604

Toll Free: 1-(800)-237-0716 (Voice and TTY)

E-Mail: sales@audex.com/

Website: <http://www.audex.com>

Phonic Ear, Inc.

Phonic Ear is a recognized market leader within the field of wireless technology for the hearing impaired.

3880 Cypress Drive

Petaluma, CA 94954

Toll Free: 1-(800)-227-0735 (Voice)

TTY: 1-(707)-769-1267

E-Mail: customerservice@phonicear.com/

Website: <http://www.phonicear.com>

Sennheiser Electronic

Sennheiser is a world leader in microphone technology, RF-wireless and infrared sound transmission, headphone transducer technology, and most recently, in the development of active noise-cancellation.

1 Enterprise Drive

Lyme, CT 06371

Toll Free: 1-(860)-434-9190

Website: <http://www.sennheiserusa.com>

Telex Communications

Telex branded audio, wireless, multimedia, aircraft, broadcast and communications equipment.

12000 Portland Avenue South

Burnsville, MN 55337

Phone: 1-(952)-884-4051

E-Mail: info@telex.com/

Website: <http://www.telex.com>

Williams Sound

Williams Sound provides hearing assistance technology to customers worldwide.

10399 West 70th Street

Eden Prairie, MN 55344

Toll Free: 1-(800)-328-6190 (Voice)

Toll Free TTY: 1-(952)-943-9675

E-Mail: info@williamssound.com/

Website: <http://www.williamssound.com>

ASSISTIVE TECHNOLOGY

ABLEDATA

ABLEDATA provides objective information about assistive technology products and rehabilitation equipment available from domestic and international sources. Although ABLEDATA does not sell any products, we can help you locate the companies that do.

8630 Fenton Street, Suite #930

Silver Spring, MD 20910

Toll Free: 1-(800)-227-0216

Website: <http://www.abledata.com/>

Access Unlimited

Adaptive equipment for any Vehicle.

570 Hance Road

Binghamton, NY 13903

Phone: 1-(800)-849-2143

Fax: 1-(607)-669-4595

Website: <http://www.accessunlimited.com/index.html/>

Alliance for Technology Access

The Alliance for Technology Access (ATA) is the national network of community-based Resource Centers, Developers, Vendors, and Associates dedicated to providing information and support services to children and adults with disabilities, and increasing their use of standard, assistive, and information technologies.

1304 Southpoint Boulevard, Suite #240

Petaluma, CA 94954

Phone: 1-(707)-778-3011

Fax: 1-(707)-765-2080

TTY: 1-(707)-778-3015

E-Mail: ATAinfo@ATAccess.org/

Website: <http://www.ataccess.org/default.html>

Association of Blind Citizens

The Assistive Technology Fund (ATF) will provide funds to cover 50% of the retail price of adaptive devices or software.

Website: www.blindcitizens.org/assistive_tech.htm/

Assistive Technology Educational Network of Florida (ATEN)

Assists in the enhancement of student outcomes through provision of information, training, and technical support in the area of Assistive Technology.

1207 Mellonville Avenue

Sanford, FL 32771

Phone: 1-(407)-688-2201

Website: www.aten.scps.k12.fl.us

Center for Assistive Technology and Environmental Access

The CCN is a network of people with disabilities, their families and friends. Members of CCN test new prototypes, products and services for people with disabilities in order to improve them through focus groups, field-testing and surveys. By signing up and becoming a member of CCN, you will be among the first to preview new developments in these areas and provide input to make them more usable and accessible. As a member you will also receive periodic newsletters to keep you up to date. Membership is free and CCN studies may provide payments to participants.

Georgia Institute of Technology College of Architecture

490 Tenth Street NW

Atlanta, Georgia 30332-0156

Phone: 1-(404)-894-4960 (V/TTY)

Fax: 1-(404)-894-9320

Website: <http://www.catea.org/about.php>

CITE, Inc.

Center for Independence, Technology & Education

215 East New Hampshire Street

Orlando, FL 32804

Phone: 1-(407)-898-2483

E-Mail: comcite@aol.com/

Enabling Technologies, LLC

Superlite.org is the home of Enabling Technologies, LLC the premiere design and manufacturing company of adaptive recreational equipment for the physically challenged individual. Our skis, outriggers, and crutches are sold throughout the world and are recognized for their durability, versatility, and superior workmanship.

2226 S. Jason Street

Denver, CO 80223 USA
Toll Free: 1-(866)-936-0232
Phone: 1-(303)-936-0232
Fax: 1-(303)-936-1992
E-Mail: webmaster@superlite.org/
Website: <http://www.superlite.org/index.html/>

Florida Governor's Alliance for the Employment of Disabled Citizens
FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820
Tallahassee, FL 32301
Toll Free: 1-(888)-838-ABLE (Florida)
Phone: 1-(850)-224-4493 (Voice/TTY)
Fax: 1-(850)-224-4496
E-Mail: info@abletrust.org/
Technology and Assistive Services
Phone: 1-(850)-487-3278
Website: www.faaast.org

ASSOCIATED SERVICES FOR THE BLIND & VISUALLY IMPAIRED

ASB to help the blind and visually impaired regain their independence, self-esteem and confidence so that they may lead active, productive and healthy lives.

919 Walnut Street
Philadelphia, PA 19107
Phone: 1-(215)-627-0600
Fax: 1-(215)-922-0692
Website: <http://www.asb.org/main/index.htm>

ASSOCIATION FOR EDUCATION AND REHABILITATION OF THE BLIND AND VISUALLY IMPAIRED, THE

The Association for Education and Rehabilitation of the Blind and Visually Impaired (AER) is the only international membership organization dedicated to rendering all possible support and assistance to the professionals who work in all phases of education and rehabilitation of blind and visually impaired children and adults. Our membership is comprised of more than 4,200 professionals who provide services to people with visual impairments.

1703 N. Beauregard Street, Suite #440
Alexandria, VA 22311
Toll Free: 1-(877)-492-2708
Phone: 1-(703)-671-4500
Fax: 1-(703)-671-6391
E-Mail: jgandorf@aerbvi.org
Website: <http://aerbvi.org/>

ASSOCIATION FOR THE DEVELOPMENT OF THE EXCEPTIONAL

2801 North Miami Avenue
Miami, FL 33127
Phone: 1-(305)-573-3737
Fax: 1-(305)-573-8393

ASSOCIATION OF RETARDED CITIZENS, SOUTH FLORIDA

For adults, services include preparation for employment, job placement, independent living skill training, leisure and recreation activities and any other supports needed.

5555 Biscayne Boulevard
Miami, FL 33137-2656
Phone: (305)-759-8500
E-Mail: arcsofla@aol.com
Website: <http://www.arcsofla.org/>

ASTHMA AND ALLERGY FOUNDATION OF AMERICA

AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality of life for people with asthma and allergies; and funds research grants for both asthma and allergies.

1233 20th Street NW, Suite #402
Washington, DC 20036
Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA
E-Mail: info@aafa.org
Website: <http://www.aafa.org/>

AT&T DIRECT SALES CENTER

Toll Free: 1-(800)-233-1222

ATTENDANT CARE/PERSONAL CARE SERVICES

Advance Home Care, Inc.

Privately owned, state licensed, certified, insured and bonded Home Health Agency that accepts Medicaid and Medicare.

7400 SW 50th Terrace, Suite #100

Miami, FL 33155

Phone: (305)-596-7111

Website: www.advancedhomecare.com

Douglas Gardens Home Care

Douglas Gardens Home Care provides medical and non-medical home care services including an array of basic and specialized services: Skilled nursing care; Assistance with basic activities of daily living including bathing, dressing, walking, eating and personal hygiene; Assistance taking medications, shopping, meal preparation, housekeeping, laundry, transportation, doctor's visits, personal finances, recreation and miscellaneous appointments and errands; and Companionship.

5200 NE 2nd Avenue

Miami, FL 33137

Phone: (305)-762-3880.

Website: <http://www.douglasgardens.com/homecare.htm>

Associated Home Health Care

A privately owned, Medicare-certified Home Health Agency specializing in the health care needs of seniors.

16853 NE 2nd Avenue, Suite #304

North Miami Beach, FL 33162

Phone: (305)-917-0363

Fax: (305)-917-0368

Website: http://www.associatedhomehealth.com/company_00.html

Griswold Special Care

Griswold Special Care is a non-medical home care company serving South Miami and the surrounding communities. We refer Caregivers who provide in-home care services including personal care, homemaking, companionship, and other home care services in South Miami, Florida and the surrounding areas.

7800 Red Road, Suite #222

South Miami, Florida 33143

Phone: (305)-662-4488

Fax: (305)-662-7443

Website: <http://www.griswoldspecialcare.com/Office.asp?ID=17>

Home Instead Senior Care

Home Instead Senior Care is the world's largest and most trusted provider of comprehensive companionship and home care services for seniors.

1150 NW 72nd Avenue, Suite #405
Miami, FL 33126
Phone: (786)-845-0888
Website: www.homeinstead.com

Masada Home Care, Inc.

Masada Home Care, Inc. is non-profit home health agency associated with the Greater Miami Jewish Federation, Inc., the Community Council for Jewish Elderly, Inc. (CCJE) and Jewish Family Service of Greater Miami, Inc., offering professional home-based care to individuals in South Florida who choose to live independently.

757 West Avenue
Miami Beach, Florida 33139
Phone: (305)-672-2648
E-Mail: info@ccje.com/
Website: <http://www.ccje.com/masada.html>

Mercy Hospital Home Health Agency

Mercy Hospital Home Health Agency, a not-for-profit organization, is state licensed, certified by Medicare and Medicaid and is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). Mercy Hospital Home Health Agency is a member of the Associated Home Health Industries of Florida (AHHIF). Services are available to all qualified persons regardless of race, color, religion, sex, national origin, mental or physical handicap, age or ability to pay.

Mercy Hospital
3663 South Miami Avenue
Miami, Florida 33133
Phone: (305)-854-4400 General
Phone: (305)-860-5260 Home Health Agency
Website: http://www.mercymiami.org/Hospital_Services/Home_Health.asp

Miami Jewish Home & Hospital for the Aged Channeling Project

The Channeling Project is operated by the Miami Jewish Home & Hospital for the Aged as a special program to provide in-home services to frail elderly residents of Miami-Dade and Broward Counties. The program is sponsored by the State of Florida's Agency for Health Care Administration (AHCA). Channeling is often an effective alternative to nursing home placement.

5200 NE 2nd Avenue
Miami, FL 33137
Miami-Dade County: (305)-757-0819
Broward County: 1-(954)-484-7900
Website: <http://www.douglasgardens.com/channeling.htm>

United Home Care

Founded by United Way in response to the growing need that existed in our community for affordable home care services for the elderly.

5255 NW 87th Avenue, Suite #400

Miami, FL 33178-2100

Phone: (305)-477-0440

Fax: (305)-716-0288

Website: <http://www.unitedhomecare.com>

ATTENTION DEFICIT DISORDER

Children and Adults with Attention-Deficit/Hyperactivity Disorder (CHADD)

CHADD is a national non-profit, tax-exempt organization providing education, advocacy and support for individuals with AD/HD. In addition to our informative Web site, CHADD also publishes a variety of printed materials to keep members and professionals current on research advances, medications and treatments affecting individuals with AD/HD.

CHADD National Office

8181 Professional Place, Suite #150

Landover, MD 20785

Phone: 1-(301)-306-7070

Fax: 1-(301)-306-7090

Toll Free: 1-(800)-233-4050

Website: <http://www.geocities.com/Athens/Aegean/9812/chadd1.html>

Miami CHADD

Phone: (305)-361-2609

E-Mail: info@miamichadd.com

Website: <http://miamichadd.com/>

National Resource Center on AD/HD

The NRC was created to meet the information needs of both professionals and the general public to understand more about AD/HD as a real disorder. Web site offers an on-line library and is funded by the Centers for Disease Control.

Pembroke Pines/Broward County

Phone: 1-(954)-680-0799

Website: www.help4adhd.org/index.cfm

ATTORNEYS

Florida Bar - Attorney Referral Service of Florida

The Florida Bar, with more than 80,000 members, is the statewide professional and regulatory organization for lawyers.

651 East Jefferson Street
Tallahassee, FL 32399-2300
Phone: 1-(850)-561-5600
Toll Free: 1-(800)-342-8011
Concerns: (305)-371-2220
Website: <http://www.floridabar.org/tfb/flabarwe.nsf>

Florida Attorney General (Tallahassee)
The Capitol PL-01
Tallahassee, FL 32399-1050
Switchboard: 1-(850)-414-3300
Citizens Services: 1-(850)-414-3990
Florida Relay/TDD: 1-(800)-955-8771
Florida Toll Free: 1-(866)-966-7226
Fax: 1-(850)-410-1630

Civil Rights Division, Office of the Attorney General
Mailing Address:
110 SE 6th Street
Fort Lauderdale, FL 33301-5000
Phone: 1-(954)-712-4607
Fax: 1-(954)-712-4826

AutoNation Tower
110 SE 6th Street, 10th Floor
Miami, FL
Phone: (305)-377-5619
Website: <http://myfloridalegal.com/ag>

Pro Bono Legal Aid (See: *Legal Aid*)

ABOUT AUDIBLE, INC.

Audible, Inc. is the leading provider of spoken entertainment and information on the Internet. Audible specializes in the spoken experience, providing digital audio editions of books, newspapers and magazines, original programming, and TV and radio subscriptions.

65 Willowbrook Boulevard
Wayne, NJ 07470
Toll Free: 1-(888)-283-5051 (USA & Canada)
Website: <http://www.audible.com/>

AUDIOLOGY

Florida Department of Health

Board of Speech-Language Pathology and Audiology

The Board of Speech-Language Pathology & Audiology is responsible for licensing and regulating speech-language pathologists and audiologists who meet statutory requirements for safe practice in Florida.

Phone: 1-(850)-488-0595

Website: http://www.doh.state.fl.us/mqa/speech/sa_home.html

AUTISM

Autism Recovery Network

80 Chaney Drive

Casselberry, FL 32707

Phone: 1-(407)-695-6092

E-Mail: [maximom@mindspring.com/](mailto:maximom@mindspring.com)

Web: <http://www.geocities.com/ARNFL/>

Autism Society of America

Society promotes lifelong access and opportunities for persons within the autism spectrum and their families to be fully participating members of their community.

7910 Woodmont Avenue, Suite #300

Bethesda, MD 20814

Toll Free: 1-(800)-328-8476

E-Mail: [info@autism-society.org/](mailto:info@autism-society.org)

Website: <http://www.autism-society.org/>

Autism Society - Broward Chapter

Helps children and adults with autism to be included in the community by providing information and support.

P.O. Box 450476

Sunrise, FL 33345

Phone: 1-(954)-577-4141

E-Mail: [asabroward@aol.com/](mailto:asabroward@aol.com)

Website: www.asabroward.org

Autism Society of Florida, Inc.

P.O. Box 970646

Coconut Creek, FL 33097

Phone: (954) 349-2820
Web: <http://www.autismfl.com/>

Autism Society of Miami-Dade
P.O. Box 831405
Miami, FL 33186
Phone: (305)-969-3900 (Main Phone)
E-Mail: fl-miamidadecounty@autismsocietyofamerica.org/
Website: <http://www.autism-society.org/chapter726/>

Autism Society of Palm Beach
2262 Prairie View Drive
Loxahatchee, FL 33470
Phone: 1-(561)-798-8487

Florida State University Center for Autism and Related Disabilities
CARD-FSU provides an array of supports for its constituents. A constituent is someone who has completed the intake process and who meets CARD-FSU eligibility criteria. Constituents and individuals working with them such as family members and professionals may access the supports as listed below.
625-B North Adams Street
Tallahassee, FL 32301
Phone: 1-(850)-644-4367
Toll Free: 1-(800)-769-7926
Website: <http://autism.fsu.edu/>

Online Asperger Syndrome Information and Support Web Page
Information on Asperger's Syndrome and related disorders.
Website: <http://www.udel.edu/bkirby/asperger/>

Families Living with Asperger's – Miami Dade
Support group for family members of individuals with Asperger's Syndrome.
Toll Free: 1-(800)-9-AUTISM, Ext. #2
E-Mail: dadreon@miami.edu/

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami (CARD)
UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments with other disabling conditions. Our primary focus is to provide individualized, direct assistance to these individuals and their

families. Services include family support, technical assistance and consultation, parent and professional training programs, and public education activities.

5665 Ponce de Leon Boulevard

P.O. Box 248768

Coral Gables, FL 33124-0725

Toll Free: 1-(800)-9-AUTISM

Phone: (305)-284-6563

Fax: (305)-284-6555

Website: <http://www.umcard.org/about.htm>

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - NSU Satellite Office

Mailing Address:

3301 College Avenue

Ft. Lauderdale, FL 33314

Building Address:

6100 Griffin Road

Davie, FL 33314

Toll Free: 1-(800)-541-6682, Ext. #7111)

Phone: 1-(954)-262-7111

Fax: 1-(954)-262-3996

Website: <http://www.umcard.org/about.htm>

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami Children's Hospital Dan Marino Center Branch

2900 South Commerce Park Way

Weston, FL 33331

Phone: 1-(954)-262-7111

Fax: 1-(954)-385-6288

Website: <http://www.umcard.org/about.htm>

AUTO SAFETY HOTLINE

National Highway Traffic Safety Administration (NHTSA)

Carries out safety programs, sets and enforces safety performance standards for motor vehicles and motor vehicle equipment; investigates safety defects in motor vehicles, sets and enforces fuel economy standards, helps states and local communities reduce the threat of drunk drivers, promotes the use of safety belts, child safety seats and air bags, investigates odometer fraud, establishes and enforces vehicle anti-theft regulations and provides consumer information on motor vehicle safety topics; has a

toll-free Vehicle Safety Hotline to provide recall information, receive safety complaints and provide consumers with a wide range of information on vehicle safety.

400 7th Street SW

Washington, DC 20590

Hotline: 1-(888)-327-4236

TTY: 1-(800)-424-9153 or

TTY: 1-(202)-484-5238

Website: <http://www.nhtsa.dot.gov/>

A.W.A.R.E. – ALZHEIMER'S WOMEN ASSOCIATION FOR RESOURCES AND EDUCATION

Raises funds to provide assistance to victims of Alzheimer's and to promote research and education about the disease.

833 W. McNab Road, Suite #129

Tamarac, FL 33321

Phone: 1-(954)-726-0002

Website: www.alzsefc.org

BANKS

Florida Department of Financial Services

To find out Accounting and Auditing; Consumer Services; Funeral, Cemetery and Consumer Services; State Fire Marshal; Unclaimed Property; Violations of the Florida Insurance Code; Workers' Compensation.

200 East Gaines Street

Tallahassee, Florida 32399

Phone: 1-(850)-413-5555

Consumer Helpline: 1-(800)-342-2762

Website: <http://www.fldfs.com/>

Federal Chartered Banks

Comptroller of the Currency

Office of the Ombudsman

Customer Assistance Group

Toll Free: 1-(800)-613-6743

1301 McKinney Street, Suite 3450

Houston, Texas 77010–9050

Website: www.occ.treas.gov/

Assistance for Customers:

Website: <http://www.occ.treas.gov/customer.pdf/>

Banks, Credit Cards
Complaints about banks and interest rates.
Florida Department of Financial Services
200 East Gaines Street
Tallahassee, Florida 32399
Phone: 1-(850)-410-9275
Toll Free: 1-(800)-613-6743
Website: <http://www.fldfs.com/>

BARRY UNIVERSITY

11300 NE 2nd Avenue
Miami Shores, FL 33161-6695
Phone: (305)-899-3100
Toll Free: 1-(800)-695-2279
Website: www.Barry.edu

BAYVIEW CENTER FOR MENTAL HEALTH, INC.

Mental health services; Substance abuse treatment; Self payment, Medicaid, Medicare, Private health insurance; Sliding fee scale based on income and other factors.

12550 Biscayne Boulevard, Suite #919
North Miami, FL 33181
Phone: (305)-892-4600
Fax: (305)-893-1224
Website:
<http://therapistunlimited.com/rehabs/US/FL/MIAMI/Bayview+Center+for+Mental+Health/>

BAZELON CENTER FOR MENTAL HEALTH LAW

The center is a national nonprofit legal advocacy organization for people with mental illness and mental retardation.

1101 15th Street NW, Suite #1212
Washington, DC 20005
Phone: 1-(202)-467-5730 (Voice)
TTY: 1-(202)-467-4232
E-Mail: [info@bazelon.org/](mailto:info@bazelon.org)
Website: <http://www.bazelon.org>

BECKWITH-WIEDMANN SYNDROME

Beckwith-Wiedemann Syndrome Support Group

This was started in 1990 by a group of parents with BWS children to share problems and information and to act as a self-help group. It aims to promote both public and professional awareness of BWS and to support and encourage research. The group has links with BWS groups in Holland and America.

Beckwith Wiedemann Support Group

The Drum and Monkey

Hazelbury Bryan

Dorset DT10 2EE

United Kingdom

Phone: 01258 817573 (Evenings) 07889 211000 (Mobile)

Fax: 01202 205325

E-Mail: [rbaker5165@aol.com/](mailto:rbaker5165@aol.com)

Website: <http://www.bws-support.org.uk/>

U.S. Support Network

Toll Free: 1-(800)-837-2976

BEECH-NUT NUTRITION HELPLINE

Toll Free: 1-(800)-523-6633

Website: http://www.beechnut.com/our%20company/our_helpline.asp

BELL SOUTH/AT&T

Toll Free: 1-(888)-757-6500 Phone Customer Service

Toll Free: 1-(877)-737-2478 Phone Repair

Special Needs Voice Customers: 1-(888)-390-7770

Special Needs TTY/TDD/VCO/HCO Customers: 1-(888)-341-2355

Customer Care: 1-(877)-573-2597

Internet Dial-up: 1-(888)-436-8638

Internet fast Access: 1-(888)-321-2375

E-Mail: [newsmaster@bellsouth.net/](mailto:newsmaster@bellsouth.net)

Website: http://www.bellsouth.com/residential/ps_call-us.html#phone

BEST BUDDIES

Works to enhance lives of people with intellectual disabilities by providing opportunities for one-to-one friendships and integrated employment.

1250 E. Hallandale Beach Boulevard, Suite #502

Hallandale, FL 33009

Phone: 1-(954)-456-1611

Fax: 1-(954)-456-3330

E-Mail: [magiewaked@bestbuddies.org/](mailto:magiewaked@bestbuddies.org)

Website: www.bestbuddies.org

BETTER BUSINESS BUREAU

Better Business Bureau of Southeast Florida and the Caribbean
Resolving marketplace problems can be solved fairly through the use of voluntary self-regulation and consumer education. Serves Palm Beach, Broward, Martin, St. Lucie, Highlands, Indian River, Okeechobee, Henry, Glades, Dade and Monroe Counties.

9050 Pines Boulevard

Pembroke Pines, FL 33024

Toll Free: 1-(954)-431-4900

Fax: 1-(954)-431-7509

Website: <http://www.bbbsoutheastflorida.org/>

BETTER HEARING INSTITUTE HELPLINE

The Better Hearing Institute is a not-for-profit corporation that educates the public about the neglected problem of hearing loss and what can be done about it by working to erase the stigma and end the embarrassment that prevents millions of people from seeking help for hearing loss; show the negative consequences of untreated hearing loss for millions of Americans; and promote treatment and demonstrate that this is a national problem that can be solved.

515 King Street, Suite #420

Alexandria, VA 22314

Toll Free: 1-(703)-684-3391

Helpline: 1-(800)-327-9355

E-Mail: mail@betterhearing.org/

Website: <http://www.betterhearing.org/about/>

BIG BROTHERS BIG SISTERS OF GREATER MIAMI

Interamerican Plaza

701 SW 27th Avenue, Suite #800

Miami, FL 33135

Phone: (305)-664-0066, Ext. #242

Fax: (305)-649-6358

Website: www.wementor.org

BIRTH CERTIFICATES

Florida State Office of Vital Statistics

Post Office Box #210

Jacksonville, Florida 32231-0042

Toll Free: 1-(904)-359-6900

Fax: 1-(904)-359-6993

Website: http://www.doh.state.fl.us/planning_eval/vital_statistics/index.html

Miami-Dade Health Department - North Dade

You may apply for Certifications of birth and death in person at any of these locations.

18680 NW 67th Avenue

Miami, Florida

Toll Free: (305)-324-2489

Toll Free: 1-(866)-830-1906

Website: <http://www.dadehealth.org/records/RECORDSintro.asp>

Request form Website:

http://www.dadehealth.org/downloads/Birth%20Application_English_03-06.pdf

BIRTH CONTROL

Planned Parenthood of South Palm Beach & Broward Counties, Inc.,

Planned Parenthood provides reproductive health care services at affordable prices to women, men and teens. They offer a sliding scale fee beginning at \$0 for patients at or below the federal poverty guidelines.

455 NW 35th Street

Boca Raton, FL 33431

Phone: 1-(561)-394-3540

Phone: 1-(561)-368-2206

E-Mail: choices@lovecarefully.org/

Website: <http://www.ppgmv.org/>

Planned Parenthood – South Beach Health Center

634 6th Street

Miami Beach, FL 33139

Phone: 1-(786)-621-6636

Planned Parenthood - North Miami Health Center

681 NE 125th Street

North Miami, FL 33161

Phone: (305)-895-7756

Fax: (305)-895-7763

BIRTH DEFECTS

Birth Defect Research for Children

Birth Defect Research for Children, Inc. (BDRC) is a 501(c)(3) non-profit organization that provides parents and expectant parents with information about birth defects and support services for their children. BDRC has a parent-matching program that links families who have children with similar birth defects. BDRC also sponsors the National Birth Defect Registry, a research project that studies associations between birth defects and exposures to radiation, medication, alcohol, smoking, chemicals, pesticides, lead, mercury, dioxin and other environmental toxins.

930 Woodcock Street, Suite #225

Orlando, FL 32803

Phone: 1-(407)-895-0802

Website: <http://www.birthdefects.org/index.htm>

March of Dimes

Working to improve the health of babies by preventing birth defects, premature birth, and infant mortality. We carry out this mission through research, community services, education and advocacy to save babies' lives. March of Dimes researchers, volunteers, educators, outreach workers and advocates work together to give all babies a fighting chance against the threats to their health: prematurity, birth defects, low birthweight.

8323 NW 12th Street, Suite #208

Miami, FL 33126

Phone: (305)-477-1192

Website: <http://www.marchofdimes.com/florida/>

National Down Syndrome Congress

The mission of the NDSC is to provide information, advocacy and support concerning all aspects of life for individuals with Down syndrome.

1370 Center Drive, Suite #102

Atlanta, GA 30338

Toll Free: 1-(800)-232-NDSC (6372)

Phone: 1-(770)-604-9500

Fax: 1-(770)-604-9898

E-Mail: [info@ndsccenter.org/](mailto:info@ndsccenter.org)

Website: <http://www.ndsccenter.org/>

BLINDNESS/VISUAL IMPAIRMENT ORGANIZATIONS

American Council of the Blind

The Council strives to improve the well-being of all blind and visually impaired people by: serving as a representative national organization of blind people; elevating the social, economic and cultural levels of blind people; improving educational and rehabilitation facilities and opportunities; cooperating with the public and private institutions and organizations concerned with blind services; encouraging and assisting

all blind persons to develop their abilities and conducting a public education program to promote greater understanding of blindness and the capabilities of blind people.

1155 15th Street NW, Suite #1004

Washington, DC 20005

Toll Free: 1-(800)-424-8666

Phone: 1-(202)-467-5081

Fax: 1-(202)-467-5085

E-Mail: info@acb.org/

Website: <http://www.acb.org>

American Foundation for the Blind National Literacy Center

The AFB National Literacy Center (NLC) in Atlanta, GA, develops and promotes a wide variety of initiatives to address the alarmingly low literacy rate among people who are blind or who have low vision. The NLC leads the blindness field in developing teacher training curriculum, providing up-to-date resources and workshops for professionals, and providing resources on braille, assistive technology, and low vision. NLC programs benefit teachers who work with blind and visually impaired children, rehabilitation specialists who work with adults and seniors, school administrators, parents, and family members of people who are blind or visually impaired.

100 Peachtree Street, Suite #620

Atlanta, GA 30303

Phone: 1-(404)-525-2303

E-Mail: literacy@afb.net/

Website: <http://www.afb.org/section.asp?SectionID=50/>

American Foundation for Visual Rehabilitation

5333 North Dixie Highway, Suite #101-A

Fort Lauderdale, FL 33334

Phone: 1-(954)-776-5223

Fax: 1-(954)-491-0027

American Foundation of the Blind

Responds to more than 150,000 inquiries annually, the foundation is a leading national resource for people who are blind or visually impaired, the organizations that serve them, and the general public.

11 Penn Plaza, Suite #300

New York, NY 10001

Toll Free: 1-(800)-232-5463

E-Mail: afbinfo@afb.net/

Website: <http://www.afb.org>

American Printing House for the Blind, Inc.

The world's largest source for adapted educational and daily living products.

1839 Frankfort Avenue

P.O. Box 6085

Louisville, Kentucky 40206-0085

Phone: 1-(502)-895-2405

Toll Free Customer Service: 1-(800)-223-1839 (U.S. and Canada)

Fax: 1-(502)-899-2274

E-Mail: info@aph.org/

Website: <http://www.aph.org/index.htm>

Association for Education and Rehabilitation of the Blind and Visually Impaired, The

The Association for Education and Rehabilitation of the Blind and Visually Impaired (AER) is the only international membership organization dedicated to rendering all possible support and assistance to the professionals who work in all phases of education and rehabilitation of blind and visually impaired children and adults. Our membership is comprised of more than 4,200 professionals who provide services to people with visual impairments.

1703 N. Beauregard Street, Suite #440

Alexandria, VA 22311

Toll Free: 1-(877)-492-2708

Phone: 1-(703)-671-4500

Fax: 1-(703)-671-6391

E-Mail: jgandorf@aerbvi.org

Website: <http://aerbvi.org/>

Association of Blind Citizens

The purpose of the Association of Blind Citizens (ABC) is to advance relevant causes, increase opportunities in education, employment, cultural, recreational and other life activities, as well as enhance the social, political, and economic well-being for all persons who are blind or visually impaired. ABC offers publications, informative meetings, a special radio show, In Focus, as well as education, employment, recreational, and cultural opportunities to promote full inclusion in society. The Association of Blind Citizens operates the Assistive Technology Fund. The Assistive Technology Fund (ATF) will provide funds to cover 50% of the retail price of adaptive devices or software See Website: http://www.blindcitizens.org/assistive_tech.htm/.

P.O. Box 246

Holbrook, MA 02343

Telephone: 1-(781)-961-1023

News and Activities Line: 1-(781)-654-2000

Fax: 1-(781)-961-0004

E-Mail: president@blindcitizens.org/

Website: <http://www.blindcitizens.org/index.htm>

Associated Services for the Blind & Visually Impaired

ASB to help the blind and visually impaired regain their independence, self-esteem and confidence so that they may lead active, productive and healthy lives.

919 Walnut Street

Philadelphia, PA 19107

Phone: 1-(215)-627-0600

Fax: 1-(215)-922-0692

Website: <http://www.asb.org/main/index.htm>

Bascom Palmer Eye Institute

Bascom Palmer Eye Institute offers comprehensive ophthalmic care to infants, children and adults for almost every ophthalmic disease and disorder. Additionally, the Institute provides a full spectrum of ancillary and diagnostic services.

900 NW 17th Street

Miami, FL 33136

Phone: 1-(305)-326-6000

Toll Free: 1-(800)-329-7000

Website: <http://www.bpei.med.miami.edu/site/default.asp>

Blinded Veterans Association

Blinded Veterans Association (BVA) is an organization specifically established to promote the welfare of blinded veterans. We are here to help veterans and their families meet the challenges of blindness.

477 "H" Street NW

Washington, DC 20001-2694

Phone: 1-(202)-371-8880

Fax: 1-(202)-371-8258

E-Mail: [bva@bva.org/](mailto:bva@bva.org)

Website: <http://www.bva.org/index.html>

Bookshare.org

Bookshare.org dramatically increases access to books for the community of visually impaired and otherwise print disabled individuals. This online community enables book scans to be shared, thereby leveraging the collections of thousands of individuals who regularly scan books, eliminating significant duplication of effort. Bookshare.org takes advantage of a special exemption in the U.S. copyright law that permits the reproduction of publications into specialized formats for the disabled.

The Benetech Initiative

480 California Avenue, Suite #201

Palo Alto, CA 94306-1609

E-Mail: [info@bookshare.org/](mailto:info@bookshare.org)

Website: <http://www.bookshare.org/web/Welcome.html>

Canine Companions for Independence

Canine Companions for Independence is a non-profit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships.

Southeast Regional Center

8150 Clarcona Ocoee Road

PO Box 680388

Orlando, FL 32868-0388

Phone: 1-(407)-522-3300

Fax: 1-(407)-522-3347

Toll Free: 1-(800)-572-2275

Website: <http://www.caninecompanions.org/index.html>

Christian Record Services

Provides a lending library of books in Braille, and large print materials, disks, and cassette tapes.

4444 South 52nd Street

P.O. Box 6097

Lincoln, NE 68516

Phone: 1-(402)-488-0981

Fax: 1-(402)-488-7582

E-Mail: info@christianrecord.org/

Website: <http://www.christianrecord.org/index.php/>

Community Low Vision Center

Comprehensive resources for persons with low vision through the use of adaptive strategies including lighting, contrast, magnification, field enhancement, positioning, and with the aid of optical and non-optical devices. Catalogue.

7730 North Point Drive

Winston-Salem, NC 27106

Phone: 1-(336)-759-2257

Toll Free: 1-(800)-242-7726

Fax: 1-(336)-245-0640

Website: <http://communitylowvision.com/>

Council of Citizens with Low Vision

CCLVI is an advocacy membership organization the purposes of which are: To establish the right of persons with low vision to make full use of their vision through all available aids, services and technology; To provide a mechanism through which low

vision people can express their individual needs, interests and preferences; To educate the general public, professionals, and low vision people themselves as to the potentialities, capabilities, and needs of low vision people; To establish outreach programs to insure that all individuals with low vision have access to necessary services; To promote research to prevent blindness, improve maximum utilization of sight, and improve environmental conditions and access for low vision people; and to support the development of and expansion of pre-service and in-service training programs to improve the quality and quantity of medical and rehabilitative low vision services.

1155 15th Street NW, Suite #1004

Washington, DC 20005

Toll Free: 1-(800)-733-2258

Website: <http://www.cclvi.org/>

Doubleday Large Print Book Club

The Doubleday Large Print Book Club is a large print book club that offers savings on engaging, large type books, easy to read books, and large print novels.

1225 South Market Street

Mechanicsburg, PA 17055

Toll Free: 1-(800)-343-4300

Website: <http://www.doubledaylargeprint.com/>

Florida Council of the Blind

The Florida Council of the Blind (FCB), a state affiliate of the American Council of the Blind (ACB), is a statewide organization of blind people working to make life better through public education, legislative actions, and providing a statewide information and referral service through Project Insight.

7106 NW 75th Street

Tamarac, FL 33321

Phone: 1-(954)-721-9834

Website: <http://www.fcb.org/>

Florida Division of Blind Services

The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.

401 NW 2nd Avenue, Room #S-714

Miami, FL 33128

Phone: (305)-377-5339

Fax: (305)-377-5691

Immediate Help: 1-(800)-342-1828

Rehabilitation Center: 1-(800)-741-3826

Website: www.fldoe.org/

Florida Families of Children with Visual Impairments

Florida Families of Children with Visual Impairments is a 501(c)(3) organization run only on volunteer time, that addresses the specific needs of families with visually impaired or blind children, providing information and support through meetings, newsletters, telephone and this website.

P O Box 7086

Lakeland, FL 33807

Phone: 1-(386)-677-7760

E-Mail: [ffcvi@yahoo.com/](mailto:ffcvi@yahoo.com)

Website: <http://www.ffcvi.org/default.htm/>

Florida Lighthouse for the Blind

601 SW 8th Avenue

Miami, FL 33130

Phone: (305)-856-2288

Fax: (305)-856-6437

Website: www.ahsonline.com/

Florida Lions Eye Bank

Founded in 1962, the Eye Bank has always been associated with the University of Miami School of Medicine's Department of Ophthalmology at Bascom Palmer Eye Institute. It provides corneas and scleral tissue and operates a pathology lab that has benefited many patients. More than 56,000 specimen examinations have been provided to surgeons at no charge.

900 NW 17th Street

Miami, FL 33136

Phone: (305)-324-4340

Toll Free: 1-(800)-329-7000, Ext. #6359

Website: www.fleb.org/

Florida School of the Deaf and Blind

The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.

207 North San Marco Avenue

St. Augustine, FL 32084

Phone: 1-(904)-827-2200
Fax: 1-(904)-827-2222
Toll Free: 1-(800)-344-3732
Website: <http://www.fsdb.k12.fl.us/>

Foundation Fighting Blindness

The mission of The Foundation Fighting Blindness, Inc. (FFB) is to drive the research that will provide preventions, treatments and cures for people affected by retinitis pigmentosa (RP), macular degeneration, Usher syndrome, and the entire spectrum of retinal degenerative diseases.

11435 Cronhill Drive
Owings Mills, MD 21117-2220
Toll Free: 1-(800)-683-5555
TDD: 1-(800)-683-5551
Local: 1-(410)-568-0150
Local TDD: 1-(410)-363-7139
E-Mail: info@FightBlindness.org/
Website: <http://www.blindness.org/>

Florida - South Florida Chapter
5310 NE 33rd Avenue, Suite #219
Fort Lauderdale, Florida 33309
Phone: 1-(866)-782-7330
E-Mail: kmarlow@fightblindness.org/

Glaucoma Research Foundation

The Glaucoma Research Foundation (GRF) is a national, nonprofit organization dedicated to protecting the sight of people who have glaucoma through research and education. The organization also coordinates the Glaucoma Support Network, a national, telephone-based peer support network for glaucoma patients and their families. 251 Post Street, Suite #600

San Francisco, CA 94108
Toll Free: 1-(800)-826-6693
Phone: 1-(415)-986-3162 (Voice)
Fax: 1-(415)-986-3763
E-Mail: info@glaucoma.org/
Website: www.glaucoma.org/

Guide Dog Foundation for the Blind, Inc.

Since 1946, the Guide Dog Foundation for the Blind, Inc. has provided guide dogs free of charge to blind people who seek enhanced mobility and independence.

371 East Jericho Turnpike
Smithtown, New York 11787-2976
Phone: 1-(631)-930-9000
Toll Free: 1-(800)-548-4337
Fax: 1-(631)-930-9009
E-Mail: info@guidedog.org/
Website: <http://www.guidedog.org/>

Guide Horse Foundation, The

The mission is to provide a safe, cost-effective and reliable mobility alternative for visually impaired people. The Guide Horse Foundation is committed to delivering Guide Horses at no cost to the blind, relying on un-paid volunteers and charitable donations to pay all travel and housing expenses for the blind handler's on-site training.

P. O. Box 511
Kittrell, NC 27544
Phone: 1-(252)-(433)-8448
E-Mail: info@guidehorse.com/
Website: <http://www.guidehorse.org/contact.htm>

Hadley School for the Blind

The Hadley School for the Blind offers more than 90 distance education courses to eligible students completely free of charge from "Braille Literacy 1" to "Birdsong Tutor." Study at home. Course materials arrive in the mail or online.

700 Elm Street
Winnetka, Illinois 60093-2554
Toll Free: 1-(800)- 323-4238
Phone: 1-(847)-446-8111
Fax: 1-(847)-446-9916
E-Mail: info@hadley.edu/

Independent Living Aids, Inc.

Independent Living Aids, Inc. is the oldest privately-held, mail-order company in the United States of products for individuals who are visually impaired or blind.

P. O. Box 9022
Hicksville, NY 11802-9022
Toll Free Sales: 1-(800)-537-2118
Technical Support: 1-(516)-937-1848
Fax: 1-(516)-937-3906
E-Mail: can-do@independentliving.com/
Website: <http://www.independentliving.com/>

Miami Lighthouse for the Blind and Visually Impaired

Established in 1931, Miami Lighthouse for the Blind and Visually Impaired is the oldest and largest private agency in Florida to serve people of all ages who are blind or the visually impaired.

601 SW 8th Avenue

Miami FL 33130

Phone: (305)-856-2288

Fax: (305)-285-6967

E-Mail: info@miamilighthouse.org/

Website: <http://www.miamilighthouse.com/>

National Association for the Visually Handicapped

Dedicated to helping persons with visual impairments through research and technical assistance.

22 W. 21st Street, 6th Floor

New York, NY 10010

Phone: 1-(212)-889-3141

E-Mail: staff@navh.org/

Website: <http://www.navh.org/>

National Library Service for the Blind and Physically Handicapped

Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.

The Library of Congress

Washington, DC 20011

Phone: 1-(202)-707-5100

Toll Free: 1-(888)-NLS-READ

Toll Free: 1-(888)-657-7323 to connect to a local library

TDD: 1-(202)-707-0744

Fax: 1-(202)-707-0712

E-Mail: nls@loc.gov/

Website: <http://www.loc.gov/nls/index.html/>

National Braille Press

The guiding purposes of National Braille Press are to promote the literacy of blind children through Braille, and to provide access to information that empowers blind people to actively engage in work, family, and community affairs.

88 Saint Stephen Street

Boston, MA 02115-4302

Phone: 1-(617)-266-6160
Toll Free: 1-(888)-965-8965
Fax: 1-(617)-437-0456
Website: <http://www.nbp.org/ic/nbp/index.html>

National Eye Care Project (Age 65+)

The non-profit National Eye Care Project is sponsored by the Foundation of the American Academy of Ophthalmology and the Knights Templar Eye Foundation Inc. It has been operating since 1986 and has helped more than half a million seniors gain access to medical eye care. The volunteer ophthalmologists bill Medicare and private health insurance; however, for patients without the means to pay, the fees for the examination and treatment are waived.

American Academy of Ophthalmology

P.O. Box 7424

San Francisco, CA 94120-7424

Phone: 1-(415)-561-8500

Fax: 1-(415)-561-8533

Toll Free Project Help Line: 1-(800)-222-EYES (3937).

Website: www.aao.org/

National Dissemination Center for Children with Disabilities

The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.

P.O. Box 1492

Washington, DC 20013

V/TTY: 1-(800)-695-0285

Fax: 1-(202)-884-8441

E-Mail: nichcy@aed.org/

Website: www.nichcy.org/

Perkins School for the Blind

175 North Beacon Street

Watertown, MA 02472

Phone: 1-(617)-972-7249

Switchboard: 1-(617)-924-3434

Fax: 1-(617)-923-0004

E-Mail: kim.charlson@perkins.org/

Website: www.brailleauthority.org/

Prevent Blindness America

Since 1908, Prevent Blindness America has been the nation's leading volunteer eye health and safety organization with the sole mission of preventing blindness and preserving sight.

211 West Wacker Drive, Suite #1700

Chicago, Illinois 60606

Toll Free: 1-(800)-331-2020

www.preventblindness.org/

Prevent Blindness Florida

Prevent Blindness Florida, an affiliate of Prevent Blindness America, was established in 1957 and is the state's leading sight-saving organization.

1112 East Kennedy Boulevard

Tampa, FL 33602

Phone: 1-(813)-874-2020

Outside Tampa Bay: 1-(800)-817-3595, Ext. #105

Fax: 1-(813)-226-3745

E-Mail: jtobin@preventblindnessfl.org

Website: http://www.preventblindness.org/Florida/FL_about.html

Recorded Books

About Audible, Inc.

Audible, Inc. is the leading provider of spoken entertainment and information on the Internet. Audible specializes in the spoken experience, providing digital audio editions of books, newspapers and magazines, original programming, and TV and radio subscriptions.

65 Willowbrook Boulevard

Wayne, NJ 07470

Toll Free: 1-(888)-283-5051 (USA & Canada)

Website: <http://www.audible.com/>

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Simply Audiobooks offers unlimited rentals, books on tape and CD for sale, and downloadable audio books with more than 22,000 titles.

P.O. Box 4112

Buffalo, NY 14240-9709

Toll Free: 1-(877)-554-4332

Phone: 1-(905)-901-0026

Website: <http://www.simplyaudiobooks.com/>

Recording for the Blind & Dyslexic

Recording for the Blind & Dyslexic serves all people with "print disabilities" — those who can't effectively read standard print because of a disability.

National Headquarters

20 Roszel Road

Princeton, NJ 08540

Toll Free: 1-(800)-221-4792

Toll Free: 1-(866)-RFBD-585

Toll Free: 1-(866)-732-3585

Website: <http://www.rfbd.org/about.htm>

United States Braille Chess Association

The purpose of the United States Braille Chess Association (USBCA) is to actively encourage and assist in the promotion and advancement of correspondence and over-the-board chess among chess enthusiasts who are blind or visually impaired.

111-20 76th Road, Apartment #5L

Forest Hills, NY 11375

Phone: 1-(718)-275-2209

E-Mail: jleventhal@nyc.rr.com

Website: <http://www.crisscrosstech.com/usbca/>

VISIONS

Services for the Blind and Visually Impaired. Primarily offers vision rehabilitation and helps individuals accommodate to their vision loss. They also offer free services to anyone over age 55 with vision problems. Services include self-help study kits, counseling, professional support systems, consumer workshops, and an information center.

500 Greenwich Street, 3rd Floor

New York, New York 10013-1354

Toll Free: 1-(888)-245-8333

Phone: 1-(212)-625-1616

E-Mail: Info@visionsvcb.org/

Website: <http://www.visionsvcb.org/>

Western Union

Braille & Large Print Telegrams.

Western Union Financial Services, Inc.

PO Box 4430

Bridgeton, MO 63044

Toll Free: 1-(800)-325-6000

BLUE CROSS/BLUE SHIELD OF FLORIDA, INC.

P.O. Box 1798
Jacksonville, FL 32231-0014
Phone: 1-(904)-791-6111
Toll Free: 1-(800)-964-6371
Website: www.bcbsfl.com/

BOAT REGISTRATION

Broward County
Phone: 1-(954)-765-4697
Website: www.broward.org

Miami-Dade County Tax Collection Division
140 W. Flagler Street, Suite #1407
Miami, FL 33130-1575
Phone: (305)-375-5452 or Dial: 3-1-1
Fax: (305)-375-4214
Website: http://www.miamidade.gov/taxcollector/contact_us.asp

BOYS AND GIRLS CLUBS OF BROWARD COUNTY

The purpose is to help young people ages 7-17 improve their lives by building self-esteem and developing values and skills during their critical period of growth. Services and programs provided focus on everything from education, social recreation, health and physical education, to leadership and citizenship development, cultural enrichment, and personal adjustment with one-on-one counseling.

Administrative Offices
877 Northwest 61st Street
Ft. Lauderdale, Florida 33309
Phone: 1-(954)-537-1010
Fax: 1-(954)-537-1070
Website: <http://qwp2.omnipilot.com/bgcbc/Home.1.lasso/>

Admirals Marine Academy Unit
6596 Nova Drive
Davie, Florida 33317
Phone: 1-(954)-335-0890
Fax: 1-(954)-335-0891

Carver Ranches Unit
2205 SW 44th Avenue
Hollywood, Florida 33023
Phone: (954)-967-8787
Fax: (954)-967-8545

Florence A. DeGeorge Unit
1220 SW 133rd Avenue
Davie, Florida 33325
Phone: 1-(954)-236-2790
Fax: 1-(954)-236-9917

Harold Reitman Unit
3025 W. Broward Boulevard
Ft. Lauderdale, Florida 33312
Phone: 1-(954)-797-7097
Fax: 1-(954)-797-0474

Jim & Jan Moran Unit
27 N. Dixie Highway
Deerfield Beach, Florida 33441
Phone: 1-(954)-725-5545
Fax: 1-(954)-725-5551

Leo Goodwin Foundation Teen Center
7201 Kimberly Boulevard
North Lauderdale, Florida 33068
Phone: 1-(954)-722-5580
Fax: 1-(954)-726-8059

Lauderhill Unit
1900 Boys & Girls Club Drive
Lauderhill, Florida 33313
Phone: 1-(954)-731-3552
Fax: 1-(954)-733-0924

Marti Huizenga
1111 N. 69th Way
Hollywood, Florida 33024

Phone: 1-(954)-983-0626
Fax: 1-(954)-983-0729

Nan Knox
832 NW 2nd Street
Fort Lauderdale, FL 33311
Phone: 1-(954)-463-6392
Fax: 1-(954)-524-6153
Website: www.bgcabc-nanknox.org/

NFL YET Center/Lester White Unit
2621 SW 15th Street
Ft. Lauderdale, Florida 33312
Phone: 1-(954)-585-6351
Fax: 1-(954)-585-6391

Performing Arts Center
2200 Powerline Road
Wilton Manors, FL 33311
Phone: 1-(954)-566-8005

Rick and Rita Case Unit
7525 NW 33rd Road Street
Davie, FL 33024
Phone: 1-(954)-433-9000
Fax: 1-(954)-704-0604

S. Robert Levine Campus
William E. Slaughter Unit
7201 Kimberly Boulevard
North Lauderdale, Florida 33068
Phone: 1-(954)-726-3927
Fax: 1-(954)-722-4464

Stephanis Unit
212 NW 16th Street
Pompano Beach, Florida 33060
Phone: 1-(954)-941-2697
Fax: 1-(954)-784-0381

BOYS AND GIRLS CLUBS OF MIAMI

The purpose is to help young people ages 7-17 improve their lives by building self-esteem and developing values and skills during their critical period of growth. Services and programs provided focus on everything from education, social recreation, health and physical education, to leadership and citizenship development, cultural enrichment, and personal adjustment with one-on-one counseling.

Administrative Office

2805 SW 32nd Avenue

Miami, FL 33133

Phone: (305)-446-9910

Website: <http://www.bgcmia.org/clubs/>

Gwen Cherry unit

7090 NW 22nd Avenue

Miami, FL 33147

Phone: (305)-694-4889, Ext. #227

Hank Kline Unit

2805 SW 32nd Avenue

Miami, FL 33133

Phone: (305)-446-2654

Kendall Unit

9475 North Kendall Drive

Miami, FL 33176

Phone: (305)-279-3013

Northwest Unit

10915 NW 14th Avenue

Miami, FL 33167

Phone: (305)-758-5753

South Beach Unit

1245 Michigan Avenue

Miami, FL 33139

Phone: (305)-673-7760

West Grove Unit

236 Grand Avenue

Miami, FL 33133

Phone: (305)-569-9926

BRAILLE

American Printing House for the Blind, Inc.

The world's largest source for adapted educational and daily living products.

1839 Frankfort Avenue

P.O. Box 6085

Louisville, Kentucky 40206-0085

Phone: 1-(502)-895-2405

Toll Free Customer Service: 1-(800)-223-1839 (U.S. and Canada)

Fax: 1-(502)-899-2274

E-Mail: info@aph.org/

Website: <http://www.aph.org/index.htm>

Braille Authority of North America

The Braille Authority of North America, familiarly known as BANA, is the organization charged with promoting and facilitating the uses, teaching and production of Braille.

Perkins School for the Blind

175 North Beacon Street

Watertown, MA 02472

Phone: 1-(617)-972-7249

Switchboard: 1-(617)-924-3434

Fax: 1-(617)-923-0004

E-Mail: kim.charlson@perkins.org/

Website: www.brailleauthority.org/

National Braille Association

3 Townline Circle

Rochester, NY 14623-2513

Phone: 1-(585)-427-8260

Fax: 1-(585)-427-0263

Website: <http://nationalbraille.org/>

National Braille Press

The guiding purposes of National Braille Press are to promote the literacy of blind children through Braille, and to provide access to information that empowers blind people to actively engage in work, family, and community affairs.

88 Saint Stephen Street

Boston, MA 02115-4302

Phone: 1-(617)-266-6160
Toll Free: 1-(888)-965-8965
Fax: 1-(617)-437-0456
Website: <http://www.nbp.org/ic/nbp/index.html>

National Library Service for the Blind and Physically Handicapped
Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.

The Library of Congress
Washington, DC 20011
Telephone: 1-(202)-707-5100
Toll Free: 1-(888)-NLS-READ
Toll Free: 1-(888)-657-7323 to connect to a local library
TDD: 1-(202)-707-0744
Fax: 1-(202)-707-0712
E-Mail: nls@loc.gov
Website: <http://www.loc.gov/nls/index.html/>

National Braille Press
The guiding purposes of National Braille Press are to promote the literacy of blind children through Braille, and to provide access to information that empowers blind people to actively engage in work, family, and community affairs.

88 Saint Stephen Street
Boston, MA 02115-4302
Phone: 1-(617)-266-6160
Toll Free: 1-(888)-965-8965
Fax: 1-(617)-437-0456
Website: <http://www.nbp.org/ic/nbp/index.html>

United States Braille Chess Association
The purpose of the United States Braille Chess Association (USBCA) is to actively encourage and assist in the promotion and advancement of correspondence and over-the-board chess among chess enthusiasts who are blind or visually impaired.

111-20 76th Road, Apartment #5L
Forest Hills, NY 11375
Phone: 1-(718)-275-2209
E-Mail: jleventhal@nyc.rr.com
Website: <http://www.crisscrosstech.com/usbca/>

BRAIN AND SPINAL CORD INJURY

Brain Injury Association of America

Founded in 1980, the Brain Injury Association of America (BIAA) is the leading national organization serving and representing individuals, families and professionals who are touched by a life-altering, often devastating, traumatic brain injury (TBI). Together with its network of more than 40 chartered state affiliates, as well as hundreds of local chapters and support groups across the country, the BIAA provides information, education and support to assist the 5.3 million Americans currently living with traumatic brain injury and their families.

8201 Greensboro Drive, Suite #611

McLean, VA 22102

Phone: 1-(703)-761-0750, Ext. #636

Toll Free: 1-(800)-444-6443

<http://www.biausa.org/aboutus.htm/>

Brain Injury Association of Florida

BIAF is the official state association of the Brain Injury Association (BIA) in Alexandria, VA and as such is tied to a nationwide network. The organization assists individuals with brain injuries, their families and professionals by providing: Statewide Information and Resource Center, Education and Training, Support Services, Toll-free Help line, Awareness and Prevention Programs and Legislative Advocacy

201 E. Sample Road

Pompano Beach, FL 33064

Phone: 1-(800)-992-3442

Fax: 1-(954)-786-2437

Website: www.biaf.org/

Children's Tumor Foundation

The Children's Tumor Foundation is a non-profit 501(c)(3) medical foundation, dedicated to improving the health and well being of individuals and families affected by the neurofibromatoses (NF). The mission of The Children's Tumor Foundation, is to: Encourage and support research and the development of treatments and cures for neurofibromatosis types 1 and 2, schwannomatosis and related disorders (hereafter collectively referred to as "NF"); Support persons with NF, their families and caregivers by providing thorough, accurate, current and readily accessible information; Assist in the development of clinical centers, best practices and other patient support mechanisms (but not including direct medical care) to create better access to quality healthcare for affected individuals; and, Expand public awareness of NF to promote earlier and accurate diagnoses by the medical community, increase the non-affected population's understanding of the challenges facing persons with NF, and encourage financial and other forms of support from public and private sources.

95 Pine Street, 16th Floor

New York, NY 10005

Telephone: 1-(212)-344-6633
Toll Free: 1-(800)-323-7938
Website: <http://www.ctf.org/index.php>

Florida Spinal Cord Injury Resource Center

The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to Increase knowledge of SCI related resources; Help prevent secondary medical complications resulting from lack of knowledge; Foster independence through self-knowledge; and Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime.

Tampa General Rehabilitation Center

Mailing Address:

P.O. Box 1289, Room #R212

Tampa, FL 33601

Physical Address:

2 Columbia Drive

Tampa, FL 33606

Phone: 1-(813)-844-4286 or 1-(813)-844-4287

Toll Free: 1-(800)-995-8544

Fax: 1-(813)-844-4322

E-Mail: info@flspinalcord.us/

Website: <http://www.flspinalcord.us/>

BREAST CANCER SUPPORT

Breast Cancer Options

BCO provides support and information about effective treatment options, informed patient choice and cancer risk reduction. Their email update, Breast Cancer News, has information on Complementary/Alternative Medicine, Environmental Risk Factors as well as traditional medicine choices. They also have a message board, discount vitamin club and much more.

101 Hurley Avenue, Suite #10

Kingston NY 12401

Phone: 1-(845)-339-HOPE (4673)

Fax: 1-(845)-339-6784

E-Mail: hope@breastcanceroptions.org/

Website:

<http://www.breastcanceroptions.org/MIDHUDSONOPTIONSROJEC.asp>

Bosom Buddies, Inc.

Bosom Buddies produces videotapes to help newly diagnosed breast cancer patients and their families.

1024 119th Street

Lemont, IL 60439

Toll Free: 1-(877)-245-1300

Website: <http://www.bosombuddies.org/>

The Expedition Inspiration Fund for Breast Cancer Research

The purpose of The Expedition Inspiration Fund for Breast Cancer Research is to raise awareness and monies to benefit breast cancer research through research project funding, public education, and patient support.

P.O. Box 4289

Ketchum, Idaho 83340

Phone: 1-(208)-726-6456

Fax: 1-(208)-725-2091

E-Mail: ei@expeditioninspiration.org/

Website: www.expeditioninspiration.org/

Florida Breast Cancer Coalition, Inc.

FBCCRF, affiliated with the National Breast Cancer Coalition, is a non-profit grassroots organization dedicated to the eradication of breast cancer through advocacy, education and research.

1835 E. Hallandale Beach Boulevard, Suite #191

Hallandale, Florida 33009

Phone: (305)-466-7145

Fax: (305)-466-7204

Toll Free: 1-(877)-644-FBCC

E-Mail: info@fbccrf.org/

Website: <http://www.fbccrf.org/>

FORCE: Facing Our Risk of Cancer Empowered

FORCE is a support and information site for women at risk of hereditary breast and ovarian cancer due to family history BRCA genetic status.

16057 Tampa Palms Boulevard West, PMB #373

Tampa, FL 33647

Phone: 1-(954)-255-8732

Toll Free: 1-(866)-288-7475

Fax: 1-(954)-827-2200

E-Mail: info@facingourrisk.org/

Website: <http://www.facingourrisk.org/homepage/welcome.html>

HER2 Support Group Organization

Her2Support.org is an online support group for women whose tumors are HER2-Positive.

6973 Mimosa Drive

Carlsbad, CA 92009-5156

Website: <http://www.her2support.org/index.html>

Inflammatory Breast Cancer Help and Support

IBCS provides an email exchange capability for patients with inflammatory breast cancer.

E-Mail: [pete@petebevin.com/](mailto:pete@petebevin.com)

Website: www.ibcsupport.org/

Inflammatory Breast Cancer Research Foundation

IBCRF strives to increase the awareness of the unique symptoms and diagnostic difficulty of inflammatory breast cancer.

321 High School Road NE, Suite D3 #149

Bainbridge Island, WA 98110-2648

Toll Free: 1-(877)-STOP-IBC (1-(877)-786-7422)

Website: <http://www.ibcresearch.org/>

Living Beyond Breast Cancer

LBBC's mission is to empower all women affected by breast cancer to live as long as possible with the best quality of life.

10 East Athens Avenue, Suite #204

Ardmore, PA 19003

Phone: 1-(610)-645-4567

E-Mail: mail@lbbc.org [mail-at-lbbc.org/](mailto:mail-at-lbbc.org)

Fax: 1-(610)-645-4573

Survivors' Helpline: 1-(888)-753-LBBC (5222).

Website: <http://www.lbbc.org/index.asp>

The National Breast Cancer Coalition

NBCC is a grassroots advocacy organization dedicated to fighting breast cancer.

1101 17th Street NW, Suite #1300

Washington, D.C. 20036

Toll Free: 1-(800)-622-2838 Voice

Phone: 1-(202)-296-7477 Voice

Fax: 1-(202)-265-6854

Website: <http://www.natlbcc.org/>

National Breast Cancer Foundation, Inc.

The National Breast Cancer Foundation provides information including early signs and symptoms of breast cancer, myths, early detection, breast cancer research and much more.

2600 Network Boulevard, Suite #300

Frisco, Texas 75034

E-Mail: info@nationalbreastcancer.org/

Website: <http://www.nationalbreastcancer.org/index.html>

Susan G. Komen Foundation

The Komen Foundation is a forerunner in the fight against breast cancer through its advancement of research, education, screening and treatment.

5005 LBJ Freeway, Suite #250

Dallas, TX 75244

Phone: 1-(972)-855-1600

Fax: 1-(972)-855-1605

Help Line: 1-(800)-I'M-AWARE or 1-(800)-462-9273

Website: <http://cms.komen.org/komen/index.htm>

Miami/Ft. Lauderdale Chapter

13555 SW 101st Lane

Miami, FL 33186

E-Mail: komenmiami@earthlink.net/

Fax: (305)-383-7399

Website: www.komenmiaftl.org/

Y-ME National Breast Cancer Organization

Y-ME provides a 24 hour hot line staffed by peer trained counselors who are breast cancer survivors.

Miami Satellite Location

Lisa Stoch, Walk to Empower Coordinator

P.O. Box 85248

Hallandale Beach, FL 33008

Phone: 1-(877)-YME-7223, Ext. #2735

Fax: 1-(954)-927-8460

Toll Free: 1-(800)-221-2141

24 Hour Help Line: 1-(800)-221-2141 In English and 150 other language

E-Mail: lstoch@y-me.org/

Website: www.y-me.org/miami/

Young Survival Coalition

The YSC is dedicated to the concerns and issues that are unique to young women and breast cancer. Through action, advocacy and awareness, the YSC seeks to educate the medical, research, breast cancer and legislative communities and to persuade them to address breast cancer in women 40 and under.

61 Broadway, Suite #2235

New York, NY 10006

Phone: 1-(646)-257-3000

Fax: 1-(646)-257-3030

E-Mail: info@youngsurvival.org/

Website: <http://www.youngsurvival.org/>

BRIGHT STYLE INC.

Consists of several residential facilities enabling individuals with developmental disabilities to choose where and how to live, work and play with support and training programs.

6508 SW 23rd Street

Miramar, FL 33023

Phone: (954)-893-3028

Fax: (954)-961-2438

E-Mail: brightstyleinc@yahoo.com/

BROWARD OSTOMY ASSOCIATION OF GREATER ORLANDO

Shedding the light of hope, help and education for ostomates through visitation and rehabilitation. Broward Ostomy Association is an affiliated Chapter of the United Ostomy Associations of America, a non-profit organization for colostomates, ileostomates and urostomates.

4960 E. Sabal Palm Boulevard, #207

Ft Lauderdale, FL 33319

24 hour telephone hotline: 1-(954)-537-0662

E-Mail: info@browardostomy.org/

Website: <http://www.browardostomy.org/index.html/>

BULLDOGS, A SPECIAL NEEDS ORGANIZATION, INC.

Provides developmentally disabled individuals programs and activities.

8333 W. McNab Road, Suite #127

Tamarac, FL 33321

Phone: 1-(954)-978-2800

Fax: 1-(954)-724-9963

E-Mail: bulldogstamarac@aol.com/

Website: www.tamaracbulldogs.com

BUREAU OF ALCOHOL, TOBACCO & FIREARMS HOT LINES

Bureau of Alcohol, Tobacco, Firearms and Explosives

650 Massachusetts Avenue NW

Washington, DC 20226

Arson Hotline: 1-(888)-ATF-FIRE (1-(888)-283-3473)

Bomb Hotline: 1-(888)-ATF-BOMB (1-(888)-283-2662)

Report Illegal Firearms Activity: 1-(800)-ATF-GUNS (1-(800)-283-4867)

Firearms Theft Hotline: 1-(888)-930-9275

Report Stolen, Hijacked or Seized Cigarettes: 1-(800)-659-6242

Other Criminal Activity: 1-(888)-ATF-TIPS (1-(888)-283-8477)

Website: <http://www.atf.treas.gov/contact/hotlines.htm>

BURNS

American Burn Association,

The American Burn Association is dedicated to improving the lives of everyone affected by burn injury through patient care, education, research and advocacy.

625 North Michigan Avenue, Suite #2550

Chicago, Illinois 60611

Phone: 1-(312)-642-9260

Fax: 1-(312)-642-9130

Toll Free: 1-(800)-548-2876

E-Mail: info@ameriburn.org/

Website: www.ameriburn.org/

Phoenix Society for Burn Survivors, Inc.

The Phoenix Society serves as a national resource center for burn survivors searching for help by connecting them with identified programs and services in their local area. We also provide information on how to establish support activities such as school re-entry, support groups and burn survivor events, where there are limited resources. The Phoenix Society actively networks with burn centers to provide resources focused on burn recovery and establishing peer support programs such as SOAR. Through our Website and 1-800 line we often assist those looking for expert burn care to the closest Burn Center Hospital.

1835 R.W. Berends Drive SW

Grand Rapids, MI 49519-4955

Toll Free: 1-(800)-888-2876

Fax: 1-(616)-458-2831

E-Mail: info@phoenix-society.org/

Website: <http://www.phoenix-society.org/>

CANCER INFORMATION & SUPPORT

American Cancer Society

A nationwide, community-based voluntary health organization dedicated to eliminating cancer by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service.

1599 Clifton Road NE

Atlanta, Georgia 30329

Toll Free: 1-(800)-227-2345

Website: www.cancer.org

Broward Area

3407 NW Ninth Avenue, Suite #100

Fort Lauderdale, 33309

Phone: 1-(954)-564-0880

Fax: 1-(954)-561-8072

E-Mail: sueellen.boatright@cancer.org

Website: www.cancer.org

Miami-Dade County

3901 NW 79th Avenue, Suite #224

Miami, FL 33166

Phone: (305)-594-4363

Fax: (305)-592-5140

Website: <http://www.cancer.org>

CancerCare National Office

Provides free professional counseling, support groups, education and information, and referrals to cancer patients and their families to help them cope with the psychological and social consequences of cancer

275 Seventh Avenue, Floor #22

New York, NY 10001

Services: 1-(800)-813-HOPE (4673)

Administrative: 1-(212)-712-8400

Fax: 1-(212)-712-8495

E-Mail: info@cancercare.org

Website: http://www.cancercare.org/about_us/

Cancer Hope Network

Offers free, confidential one-to-one support to cancer patients undergoing cancer

treatment and their families using trained volunteers who have undergone a similar experience.

2 North Road, Suite #A

Chester, NJ 07930

Toll Free Voice: 1-(877)-467-3638

Local Voice: 1-(908)-879-4039

Fax: 1-(908)-879-6518

E-Mail: info@cancerhopenetwork.org/

Website: <http://www.cancerhopenetwork.org/chn.jsp>

Coping With Cancer Magazine

America's consumer magazine for people whose lives have been touched by cancer. Provides knowledge, hope and inspiration from cancer survivors and healthcare professionals. Coping provides official annual coverage of National Cancer Survivors Day and is a National Sponsor.

P.O. Box 682268

Franklin, TN 37068-2268

Phone: 1-(615)-790-2400

Fax: 1-(615)-794-0179

E-Mail: info@copingmag.com/

Website: www.copingmag.com/

American Cancer Society

A nationwide, community-based voluntary health organization dedicated to eliminating cancer by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service.

1599 Clifton Road NE

Atlanta, Georgia 30329

Toll Free: 1-(800)-227-2345

Information & Counseling: 1-(800)-525-3777

Website: www.cancer.org

Broward Area

3407 NW Ninth Avenue, Suite #100

Fort Lauderdale, 33309

Phone: 1-(954)-564-0880

Fax: 1-(954)-561-8072

E-Mail: sueellen.boatright@cancer.org/

Website: www.cancer.org

Cancer Cancer Hope Network

Offers free, confidential one-to-one support to cancer patients undergoing cancer treatment and their families using trained volunteers who have undergone a similar experience.

2 North Road, Suite #A

Chester, NJ 07930

Toll Free Voice: 1-(877)-467-3638

Local Voice: 1-(908)-879-4039

Fax: 1-(908)-879-6518

E-Mail: info@cancerhopenetwork.org/

Website: <http://www.cancerhopenetwork.org/>

CancerCare

CancerCare is a national nonprofit organization whose mission is to provide free, professional support services to anyone affected by cancer: people with cancer, caregivers, children, loved ones, and the bereaved. CancerCare programs – including counseling, education, financial assistance and practical help – are provided by trained oncology social workers and are completely free of charge.

275 Seventh Avenue, Floor #22

New York, NY 10001

Toll Free: 1-(800)-813-HOPE (4673)

Phone: 1-(212)-712-8400

Fax: 1-(212)-712-8495

E-Mail: info@cancercare.org/

Website: <http://www.cancercare.org/>

Gilda's Club South Florida

International network where men, women and children with cancer and their families and friends join with others to build social and emotional support as a supplement to medical care in a free nonresidential home-like setting. All kinds and stages of cancer are welcome in 14 locations open worldwide.

119 Rose Drive

Fort Lauderdale, FL 33316

Phone: 1-(954)-763-6776

Fax: 1-(954)-763-6761

Website: www.gildasclubsouthflorida.org/

Gilda's Club Worldwide

International network where men, women and children with cancer and their families and friends join with others to build social and emotional support as a supplement to medical care in a free nonresidential home-like setting. All kinds and stages of cancer are welcome in 14 locations open worldwide.

322 Eighth Avenue, Suite #1402

New York, NY 10001

Phone: 1-(917)-305-0549

Toll Free: 1-(888)-GILDA-4-U

E-Mail: info@gildasclub.org/

Website: <http://www.gildasclub.org/Default.aspx?TabId=36>

Lance Armstrong Foundation

Dedicated to enhancing the quality of life for people living with, through and beyond cancer. Activities focus on survivorship resources and support, groundbreaking survivorship programs, national advocacy initiatives, and scientific and clinical research grants.

P.O. Box 161150

Austin, TX 78716-1150

Phone: 1-(512)-236-8820

Toll Free: 1-(866)-235-7205

Website: <http://www.livestrong.org/>

Malecare

Prostate Cancer treatment and survival articles written by patient and doctors, updated with new articles every week, by the international non profit organization, Malecare.

125 Second Avenue, Room #13

New York, NY 10003

Phone: 1-(212)-844-8369

E-Mail: darryl@malecare.com/

Website: <http://www.malecare.com/>

Miami-Dade County

3901 NW 79th Avenue, Suite #224

Miami, FL 33166

Phone: (305)-594-4363

Fax: (305)-592-5140

Website: <http://www.cancer.org>

National Cancer Institute

The National Cancer Institute is a component of the National Institutes of Health, one of eight agencies that compose the Public Health Service (PHS) in the Department of Health and Human Services (DHHS). The NCI, established under the National Cancer Institute Act of 1937, is the Federal Government's principal agency for cancer research and training.

9000 Rockville Pike
Bethesda, Maryland 20892
Phone: 1-(301)-496-4000,
Toll Free: 1-(800)-422-6237
TTY: 1-(301)-402-9612
Website: www.cancer.gov/

The National Cancer Survivors Day Foundation
The Foundation provides education, legal counseling and referrals to cancer patients and survivors concerning managed care, insurance, financial issues, job discrimination and debt crisis matters.
P.O. Box 682285
Franklin, TN 37068-2285
Phone: 1-(615)-794-3006
Fax: 1-(615)-794-0179
E-Mail: [info@ncsdf.org/](mailto:info@ncsdf.org)
Website: www.ncsdf.org/

National Hospice and Palliative Care Organization
Advocates recognition and protection of individual rights at the end of life, including living wills and durable powers of attorney.
1700 Diagonal Road, Suite #625
Alexandria, Virginia 22314
Telephone: 1-(703)-837-1500
Toll Free Help Line: 1-(800)-658-8898
Toll Free Help Line in Spanish: 1-(877)-658-8896
Fax: 1-(703)-837-1233
E-Mail: [caringinfo@nhpco.org/](mailto:caringinfo@nhpco.org)
Website: www.caringinfo.org/

Patient Advocate Foundation
Serves as an active liaison between the patient and his/her insurer, employer and/or creditor to resolve insurance, job retention, and/or debt crisis matters relative to his/her diagnosis.
700 Thimble Shoals Boulevard, Suite #200
Newport News, VA 23606
Phone: 1-(800)-532-5274
Fax: 1-(757)-873-8999
E-Mail: [help@patientadvocate.org/](mailto:help@patientadvocate.org)
Website: www.patientadvocate.org/

R.A. Bloch Cancer Foundation, Inc.

The Cancer Hotline matches newly diagnosed with someone who has survived the same cancer. Offers free information, lists of Multidisciplinary Second Opinion Centers and free books.

One H&R Block Way

Kansas City, MO 64105

Phone: 1-(816)-854-5050

Fax: 1-(816)-854-8024

Toll Free: 1-(800)-433-0464

Website: <http://www.blochcancer.org/>

Ronald McDonald House Charities - Florida

Offers a refuge from the hospital, a "home-away-from-home."

15 SE 15th Street

Fort Lauderdale, FL 33316

Phone: 1-(954)-828-1822, Ext. #8942

Fax: 1-(954)-828-1824

Website: <http://www.rmhc.org/rmhc/index.html>

Sisters Network, Inc.

An African American breast cancer survivor-run organization that provides individual/group support; community education, advocacy and research through affiliate chapters nationwide.

National Headquarters

8787 Woodway Drive, Suite #4206

Houston, TX 77063

Phone: 1-(713)-781-0255

Toll Free: 1-(866)-781-1808

Fax: 1-(713)-780-8998

E-Mail: infonet@sistersnetworkinc.org/

Website: <http://www.sistersnetworkinc.org/about-us.asp>

The Oley Foundation

Provides free information and psychosocial support to patients fed by tube or IV at home who cannot be sustained by normal eating because part of their gastrointestinal tract is damaged or removed. However, it does not provide financial support or oral nutrition counseling.

214 Hun Memorial, #A-28

Albany Medical Center

Albany, NY 12208-3478

Toll Free: 1-(800)-776-OLEY

Phone: 1-(518)-262-5079

Fax: 1-(518)-262-5528
E-Mail: [bishopj@mail.amc.edu/](mailto:bishopj@mail.amc.edu)
Website: www.oley.org/

Ulman Cancer Fund for Young Adults

Provides free support programs, education and resources to benefit young adults, their families and friends who are affected by cancer and to promote awareness and prevention of cancer.

Phone: 1-(410)-964-0202
Toll Free: 1-(888)-393-FUND (3863)
E-Mail: [info@ulmanfund.org/](mailto:info@ulmanfund.org)
Website: <http://www.ulmanfund.org/>

Vital Options International, Inc.

The Group Room Radio Talk Show, a weekly syndicated call-in cancer talk show linking callers with other patients, long-term survivors, family members, physicians, researchers and therapists.

4419 Coldwater Canyon Avenue, Suite #I
Studio City, CA 91604-1479
Phone: 1-(818)-508-5657
Fax: 1-(818)-788-5260
E-Mail: [info@vitaloptions.org/](mailto:info@vitaloptions.org)
Website: <http://www.vitaloptions.org/>

The Wellness Community

Provides free of charge professionally led support groups nationwide and education, stress management and social networking in a home-like community setting with a focus on enhancing health and well-being. Twenty-two facilities nationwide.

919 18th Street NW, Suite #54
Washington, DC 20006
Phone: 1-(202)-659-9709
Phone: 1-(202)-659-9301
Toll Free: 1-(888)-793-WELL
E-Mail: [bishopj@mail.amc.edu/](mailto:bishopj@mail.amc.edu)
Website: www.thewellnesscommunity.org/

Candlelighters Childhood Cancer Foundation

Candlelighters' mission is to provide information and awareness for children and adolescents with cancer and their families, to advocate for their needs, and to support research so every child survives and leads a long and healthy life.

P.O. Box 498
Kensington, MD 20895-0498
Toll Free: 1-(800)-366-CCCF
Toll Free: 1-(800)-366-2223
Phone: 1-(301)-962-3520
Fax: 1-(301)-962-3521
E-Mail: staff@candlelighters.org/
Website: <http://www.candlelighters.org/>

Leukemia and Lymphoma Society of America - The Southern Florida Chapter

The Leukemia & Lymphoma Society is the world's largest voluntary health organization dedicated to funding blood cancer research, education, and patient services. The Society's mission: Cure leukemia, lymphoma, Hodgkin's disease and myeloma, and improve the quality of life of patients and their families.

3325 Hollywood Boulevard, Suite #400
Hollywood, FL 33021
Phone: 1-(954)-961-3234
Fax: 1-(954)-961-7376
Toll Free: 1-(800)-955-4572
Website: http://www.leukemia-lymphoma.org/hm_lls/

CANES FOR THE BLIND

Revolution Enterprises
Folding and rigid canes made of graphite.
12170 Dearborn Place
Poway, CA 92064
Phone: 1-(800)-382-5132 or 1-(858)-679-5785
Fax: 1-(858)-679-5788
E-Mail: advantagecanes@aol.com/
Website: www.advantagecanes.com/

CANINES (See: Guide Dogs)

CARROLL STORE

The Carroll Center serves the needs of blind and visually-impaired persons by providing rehabilitation, skills training, and educational opportunities to achieve independence, self-sufficiency, and self-fulfillment and by educating the public regarding the potential of persons who are blind and visually-impaired. It also sells

adaptive devices for blind and visually impaired persons including canes and talking devices.

770 Centre Street

Newton, MA 02458

Phone: 1-(617)-969-6200

Toll Free: 1-(800)-852-3131

Website: <http://www.carroll.org/>

CATHOLIC CHARITIES OF THE ARCHDIOCESE OF MIAMI

Catholic Charities of the Archdiocese of Miami

A multi-service agency operating multiple programs.

9401 Biscayne Boulevard

Miami, FL 33138

Phone: (305)-754-2444

Fax: (305)-762-3043

Website: www.ccadm.org/

Catholic Charities of the Archdiocese of Miami - Broward Office

A multi-service agency operating multiple programs in Broward County.

1299 E. Oakland Park Boulevard

Oakland Park, FL 33334

Phone: 1-(954)-630-9404

Fax: 1-(954)-568-5075

Catholic Charities of the Archdiocese of Miami - Adult Day Care Centers

Licensed adult day care centers in Broward County provide a safe, caring and friendly environment for the frail elderly. Services include recreational activities, meals, monitoring and supervision of medications and caregivers' support groups.

St. Elizabeth Adult Day Care Center

801 NE 33rd Street

Pompano Beach, FL 33064

Phone: 1-(954)-781-0461

E-Mail: stelizabeth@ccadm.org/

Wilton Manors Adult Day Care Center

1503 NE 26th Street

Wilton Manors, FL 33305

Phone: 1-(954)-630-9501

E-Mail: browardelderly@ccadm.org/

Central West Adult Day Care Center
6915 Stirling Road
Davie, FL 33324
Phone: 1-(954)-583-6446
E-Mail: centralwest@ccadm.org/

Centro Oeste Hispano
6915 Stirling Road
Davie, FL 33324
Phone: 1-(954)-581-9170
E-Mail: centrooeste@ccadm.org/
Time Together Mental Health Care Program
1503 NE 26th Street
Wilton Manors, FL 33305
Phone: 1-(954)-630-9501
E-Mail: browardelderly@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Child Care and Development

Eight child care centers provide year-round quality child care and social services to economically disadvantaged children and their families, including infant care, toddler care, preschool, and after school services. All centers work under the high standards of the National Association for the Education of Young Children.

Centro Hispano Catolico Child Care Center
125 NW 25th Street
Miami, FL 33127
Phone: (305)-573-9093
E-Mail: centrohispano@ccadm.org/

Centro Mater Child Care Center
418 SW 4th Avenue
Miami, FL 33130
Phone: (305)-545-0760
E-Mail: centromater@ccadm.org/

Centro Mater West Child Care Center
8298 NW 103rd Street

Hialeah Gardens, FL 33016
Phone: (305)-827-4040
E-Mail: [centrowest@ccadm.org/](mailto:centrowest@ccadm.org)

Good Shepherd Child Care Center
18601 SW 97th Avenue
Miami, FL 33157
Phone: (305)-235-1756
E-Mail: [goodshepherd@ccadm.org/](mailto:goodshepherd@ccadm.org)

Notre Dame Child Care Center
130 NE 62nd Street
Miami, FL 33138
Phone: (305)-751-6778
E-Mail: [notredame@ccadm.org/](mailto:notredame@ccadm.org)

Sagrada Familia Child Care Center
970 SW 1st Street
Miami, FL 33130
Phone: (305)-324-5424
E-Mail: [sagradafam@ccadm.org/](mailto:sagradafam@ccadm.org)

South Dade Child Care Center
28520 SW 148th Avenue
Leisure City, FL 33033
Phone: (305)-245-0979
E-Mail: [southdade@ccadm.org/](mailto:southdade@ccadm.org)

Providence Place Child Care
1299 E. Oakland Park Boulevard
Oakland Park, FL 33334
Phone: (954)-630-9404, Ext. #121
E-Mail: [ppchildcare@ccadm.org/](mailto:ppchildcare@ccadm.org)

Catholic Charities of the Archdiocese of Miami - Congregate Meals
Senior Centers in Miami-Dade and Monroe Counties provide a daily nutritious lunch and a variety of social activities for eligible seniors living independently at home. Home delivered meals are available to those persons who, because of illness or infirmity are confined to their homes.

Miami Shores
9900 NE 2nd Avenue
Miami, FL 33138
Phone: (305)-751-5203
E-Mail: congregatemeals@ccadm.org/

McCarthy Residence
13201 NW 28th Avenue
Opa Locka, FL 33054

Little Haiti Senior Center
6744 North Miami Avenue
Miami, FL 33150

St. Mary's Cathedral
7525 NW 2nd Avenue
Miami, FL 33150

Claude Pepper Tower
750 NW 18th Terrace
Miami, FL 33136

Malcolm Ross
2800 NW 18th Avenue
Miami, FL 33142

Gesu Center
118 NE 2nd Street
Miami, FL 33132

Palmer House
1225 SW 107th Avenue
Miami, FL 33175

Marian Towers
17505 N. Bay Road
Miami Beach, FL 33160

St. Justin the Martyr

105500 Overseas Highway
Key Largo, FL 33057

Catholic Charities of the Archdiocese of Miami - Emergency Services
Crisis intervention, case management, assistance with food, rent and utilities, rendered from offices in Catholic parishes with high concentrations of needy populations.
Administrative Offices: Miami-Dade: (305)-759-3050
Broward: 1-(954)-630-9404, Ext. #129
E-Mail: emergency@ccadm.org/

Catholic Charities of the Archdiocese of Miami – Haitian Employment Services
Haitian Job Development assists the Haitian community by promoting economic self-sufficiency. Assistance is provided with job search, job placement, and case management.
3661 West Oakland Park Boulevard, Suite #305
Lauderdale Lakes, FL 33311
Phone: 1-(954)-486-2070
E-Mail: haitiancenter@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Haitian Guardian Program
Assists Haitian immigrants and newly arrived entrants living in low-socio-economic areas to become more self-sufficient and adapt to life in the U.S. Linkages to other community services are established. The program is offered in English and Creole.
Pierre Toussaint Haitian Center
130 NE 62nd Street
Miami, FL 33138
Phone: (305)-759-3050
E-Mail: pierretoussaint@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Haitian Family Services
Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.
Pierre Toussaint Haitian Center
130 NE 62nd Street
Miami, FL 33138
Phone: (305)-759-3050
E-Mail: pierretoussaint@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Healthy Start, Dade County

Healthy Start is a comprehensive program of educational and counseling services geared to prevent the birth of low weight babies and promote the optimal health and development of all pregnant women and their babies born in the State of Florida.

3675 S. Miami Avenue

Miami, FL 33133

Phone: (305)-854-9712

E-Mail: healthystart@ccadm.org/

Catholic Charities of the Archdiocese of Miami - HIV/AIDS Care Teams

Teams of volunteers are matched with persons diagnosed with HIV/AIDS to provide friendship and support.

Miami-Dade County

3675 South Miami Avenue

Miami, FL 33133

Phone: (305)-859-2148

E-Mail: hivaid@ccadm.org/

Broward County

1299 E. Oakland Park Boulevard

Oakland Park, FL 33334

Phone: 1-(954)-630-9404, Ext. #132

E-Mail: hivaid@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Housing and Shelter Services

Transitional housing for families; supportive services assist in achieving independence and permanent housing.

New Life Shelter for Homeless Families

Miami, FL

Phone: (305)-573-3333

E-Mail: newlife@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Individual Counseling

Help individuals and families cope with the stresses and changes of daily living.

Counseling services also address crises such as sexual abuse, other victim traumas, substance abuse, job loss, depression and/or medical illness.

3675 S. Miami Avenue

Miami, FL 33133

Phone: (305)-859-2148

Toll Free: 1-(866)-758-0025
E-Mail: counseling@ccadm.org/

Catholic Charities of– the Archdiocese of Miami - Providence Place Shelter for Homeless Women and Children, Oakland Park, FL

Transitional shelter for homeless women and their children. Supportive services assist in achieving independence and permanent housing.

Phone: 1-(954)-568-6610
E-Mail: providenceplace@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Refugee Resettlement Services

Newly arrived refugees receive community orientation, job placement assistance, and case management. Program staff is available to offer guidance on all aspects of a new arrival's adjustment and facilitate use of community resources.

700 S. Royal Poinciana Boulevard
Miami Springs, FL 33166
Phone: (305)-883-4555
E-Mail: refugee@ccadm.org/

Catholic Charities of the Archdiocese of Miami - St. Luke's Addiction Recovery Residential Services

Inpatient, 24-hour a day interdisciplinary program of interventions and specialized services to address the problems of substance abuse dependency, achieve/maintain sobriety or abstinence and improve the psycho-social functioning of individuals suffering from dependency.

7707 NW 2nd Avenue
Miami, FL 33150
Phone: (305)-795-0077
E-Mail: stlukes@ccadm.org/

Catholic Charities of the Archdiocese of Miami - St. Luke's Apartments, Miami, FL

Transitional housing for adult men and women that have been identified as substance dependent and have successfully completed the St. Luke's Residential Treatment program.

Phone: (305)-981-9334

Catholic Charities of the Archdiocese of Miami - Substance Abuse Services

Community based outpatient services designed to help families and individuals address problems resulting from use and abuse of alcohol or prescription and non-prescription drugs, or other dependency-inducing substances.

St. Luke's Addiction Recovery Outpatient Services
7707 NW 2nd Avenue
Miami, FL 33150
Phone: (305)-795-0077
E-Mail: stlukes@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Program/Children's Village
Shelter care and child welfare services for unaccompanied undocumented immigrant children who have been determined by the Office of Refugee Resettlement not to have lawful immigration status in the U.S. Minors placed at UMP remain in the custody of the Office of Refugee Resettlement.
Phone: (305)-380-0141
E-Mail: ump@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Refugee Program
Children born in other countries, and who have received special "unaccompanied refugee minor" classification from the US government, are placed in licensed foster homes. They attend local schools and are provided with a full array of services.
700 S. Royal Poinciana Boulevard
Miami Springs, FL 33166
Phone: (305)-883-3383
E-Mail: urmp@ccadm.org/

CENTER FOR AUTISM AND RELATED DISABILITIES

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami (CARD)

UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments with other disabling conditions. Our primary focus is to provide individualized, direct assistance to these individuals and their families. Services include family support, technical assistance and consultation, parent and professional training programs, and public education activities.

5665 Ponce de Leon Boulevard
P.O. Box 248768
Coral Gables, FL 33124-0725
Toll Free: 1-(800)-9-AUTISM
Phone: (305)-284-6563
Fax: (305)-284-6555

NSU Satellite Office
Mailing Address:
3301 College Avenue
Ft. Lauderdale, FL 33314
Building Address:
6100 Griffin Road
Davie, FL 33314
Toll Free: 1-(800)-541-6682, Ext. #7111
Phone: 1-(954)-262-7111
Fax: 1-(954)-262-3996
Website: <http://www.umcard.org/about.htm>

CENTER FOR INDEPENDENT LIVING OF BROWARD

The Center for Independent Living of Broward is a non-profit organization whose mission is to offer assistance to people with disabilities in fulfilling the goals of independence and self sufficiency. Services include: Information and Referral, Peer Support, Advocacy, Assistive Devices/Technology, Housing Solutions, Employment Solutions, Independent Living Skills.

8857 W. McNab Road
Tamarac, FL 3321
Phone: 1-(954)-722-6400
Fax: 1-(954)-722-9801
E-Mail: cilb@cilbroward.org
Website: www.cilbroward.org/

CENTER FOR INDEPENDENT LIVING OF SOUTH FLORIDA

The South Florida Center for Independent Living provides direct services to individuals with disabilities such as job placement, pre-employment skills, independent living skill training, transition services, social/recreational activities, peer support, housing, internship placement for undergraduates and a loan closet.

6660 Biscayne Boulevard, First Floor
Miami, FL 33132
Phone: (305)-751-8025
Fax: (305)-751-8944
Website: www.soflacil.org/

CENTER FOR POSITIVE CONNECTIONS

The Center for Positive Connections provides educational, emotional, holistic and social support to all individuals living with HIV/AIDS, with emphasis on heterosexuals, the newly diagnosed & their family & friends. Their direct services include peer groups, educational lectures, therapies, social activities and resource assistance hotlines.

12570 NE 7th Avenue, Suite #104
North Miami, FL 33161
Phone: (305)-891-2066
Fax: (305)-891-5053
Website: www.positiveconnections.org/

CENTER FOR REHABILITATION TECHNOLOGY

As one of the country's first physical rehabilitation facilities, Helen Hayes Hospital is widely recognized as a leader in rehabilitation medicine and research.

Helen Hayes Hospital
Route 9W
West Haverstraw, New York 10993
Phone: 1-(845)-786-4225
Toll Free: 1-(888)-70-REHAB (73422)
TTY: 1-(845)-947-3187
Fax: 1-(845)-947-3097
Referral Admission Center: 1-(845)-786-4535
E-Mail: info@helenhayeshospital.org/
Website: <http://www.helenhayeshospital.org/index.htm>

CENTER FOR ASSISTIVE TECHNOLOGY AND ENVIRONMENTAL ACCESS

The CCN is a network of people with disabilities, their families and friends. Members of CCN test new prototypes, products and services for people with disabilities in order to improve them through focus groups, field-testing and surveys. By signing up and becoming a member of CCN, you will be among the first to preview new developments in these areas and provide input to make them more usable and accessible. As a member you will also receive periodic newsletters to keep you up to date. Membership is free and CCN studies may provide payments to participants.

Georgia Institute of Technology College of Architecture
490 Tenth Street NW
Atlanta, Georgia 30332-0156
Phone: 1-(404)-894-4960 (V/TTY)
Fax: 1-(404)-894-9320
Website: <http://www.catea.org/about.php>

CENTRO CAMPESINO FARMWORKER CENTER, INC.

Centro Campesino Farmworker Center, Inc. is a non-profit South Florida rural development organization dedicated to improving the quality of life and self-sufficiency of migrant and seasonal farmworkers, their children and other low income families of all ethnic and racial backgrounds.

35801 SW 186th Avenue
Mail: P.O. Box 343449

Florida City, Florida 33034
Phone: 1-(305)-245-7738
Fax: 1-(305)-247-2619
Website: <http://www.centrocampesino.org/>

CERTIFICATE OF NEED

Florida Agency for Healthcare Administration
The Certificate of Need (CON) program is a regulatory process that requires certain health care providers to obtain state approval before offering new or expanded services or making major capital expenditures.
Agency for Health Care Administration (AHCA)
Certificate of Need Office
Ft. Knox Building #1
2727 Mahan Drive
Tallahassee, FL 32308
Phone: 1-(850)-922-0835
Fax: 1-(850)-922-6964
Website: <http://www.fdhc.state.fl.us/>

CEREBRAL PALSY

4MYCHILD
Comprehensive resource and compassionate voice for all things related to caring for a child with Cerebral Palsy, Erb's Palsy, and other neurological injuries.
39555 Orchard Hill Place, Suite #365
Novi, MI 48375
Toll Free: 1-(800)-4MYCHILD or 1-(800)-469-2445
Website: <http://www.cerebralpalsy.org/>

United Cerebral Palsy Association
The association is committed to change and progress for persons with disabilities by advancing the independence, productivity and full citizenship of people with cerebral palsy and other disabilities.
1660 "L" Street NW, Suite #700
Washington, DC 20036
Toll Free: 1-(800)-872-5827 (Voice)
Phone: 1-(202)-973-7197 (TTY)
E-Mail: national@ucp.org/
Website: <http://www.ucp.org/>

Child Development Centers

UCP affiliates provide direct services to individuals and families with cerebral palsy and other disabilities. 65% of the people UCP affiliates serve have a disability other than cerebral palsy.

UCP of Florida
1830 Buford Court
Tallahassee, FL 32308
Phone: 1-(850)-878-2141

UCP of Northwest Florida
2912 North "E" Street
Pensacola, FL
Phone: 1-(850)-432-1596

United Cerebral Palsy of South Florida

United Cerebral Palsy of South Florida serves more than 1,300 infants, children and adults with developmental disabilities at over 60 locations in Miami-Dade, Broward and Palm Beach Counties. In addition to cerebral palsy, adults and children with conditions such as mental retardation, Down syndrome, autism, spina bifida, prematurity, hearing and speech delay are enrolled in programs at UCP of South Florida. UCP programs and services are designed to meet the special needs of each individual and family served, with a common goal: to enable people with disabilities to reach their greatest potential, and achieve rewarding and productive lives as fully participating members of their communities.

United Cerebral Palsy of South Florida
2700 West 81st Street
Hialeah, FL 33016
Phone: (305)-325-1080
Fax: (305)-325-1313
Website: <http://www.ucpsouthflorida.org/index.php>

Miami Cerebral Palsy Residential Services
2200 NW 107th Avenue
Miami FL 33172
Phone: (305)-599-0899
Fax: (305)-599-2721

United Cerebral Palsy Association of Miami
1411 NW 14th Avenue
Miami, FL 33125

Phone: (305)-325-1080
Fax: (305)-325-1044

Miami Cerebral Palsy Residential Services
2200 NW 107th Avenue
Miami, FL 33172
Phone: (305)-599-0899
Fax: (305)-599-2721

United Cerebral Palsy of Broward County
3117 SW 13th Court
Ft. Lauderdale, FL 33312
Phone: 1-(954)-584-7178
Fax: 1-(954)-584-3151

United Cerebral Palsy of Palm Beach & Mid Coast Counties
3595 2nd Avenue North
Lake Worth, FL 33461
Phone: 1-(561)-357-7779
Fax: 1-(561)-357-7796

CHAMBER OF COMMERCE

North Dade Chamber of Commerce
Business advocacy group providing information and networking to its members.
Miami Gardens, FL 33167
1300 NW 167th Street, Suite One
Phone: (305)-690-9123
Website: <http://www.thechamber.cc/>

CHEMICAL DEPENDENCY/PSYCHIATRIC DISORDERS

Kinetic Concepts, Inc.
Design, manufacture, market and service a wide range of proprietary products that can improve clinical outcomes while helping to reduce the overall cost of patient care.
Toll Free: 1-(800)-275-4524
Website: <http://www.kci1.com/127.asp>

Family Network on Disabilities of Florida, Inc.
Family Network on Disabilities of Florida, Inc. is a statewide network of families and

individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: www.fndfl.org/

CHILD/ADULT ABUSE & DOMESTIC VIOLENCE HOTLINE

Florida Department of Children and Families

Accepts reports of abuse, neglect and exploitation of Children and vulnerable adults (elderly and disabled) and Self-neglect by vulnerable adults.

Business Office

1317 Winewood Boulevard, Building 1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

Toll Free: 1-(800)-962-2873, Press #1

Toll Free: 1-(800)-96-ABUSE

TDD: 1-(800)-453-5145

Fax: 1-(800)-914-0004

Website: www.dcf.state.fl.us/abuse/

Domestic Violence Hotline: 1-(800)-500-1119

Website: www.dcf.state.fl.us/domesticviolence/

CHILD CARE FACILITIES

The Florida Department of Children and Families

1317 Winewood Boulevard, Building #1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

Abuse Hotlines:

Toll Free: 1-(800)-96ABUSE (962-2873)

TDD: 1-800-453-5145

Fax: 1-800-914-0004

Website: <http://www.dcf.state.fl.us/childcare/>

Licensing Information
Florida Department of Children & Family Services
401 NW 2nd Avenue, Suite #N-221
Miami, Florida 33128
Phone: (305)-377-5509

Provider Information/Locate Facilities
Website:

<http://199.250.30.131/childcare/provider/providersearch.aspx>

CHILD WELFARE INFORMATION GATEWAY

Formerly the National Clearinghouse on Child Abuse and Neglect Information and the National Adoption Information Clearinghouse, Child Welfare Information Gateway provides access to information and resources to help protect children and strengthen families. A service of the Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services.

Children's Bureau/ACYF

1250 Maryland Avenue SW, Eighth Floor

Washington, DC 20024

Phone: 1-(703)-385-7565

Toll Free: 1-(800)-394-3366

E-Mail: [info@childwelfare.gov/](mailto:info@childwelfare.gov)

Website: <http://www.childwelfare.gov/adoption/index.cfm/>

CHILDREN AND ADULTS WITH ATTENTION DEFICIT DISORDERS (ADD)

National organization represents individuals with attention deficit/hyperactivity disorder and provides education, advocacy and support.

8181 Professional Place, Suite #150

Landover, MD 20785

Toll Free: 1-(800)-233-4050

E-Mail: [national@chadd.org/](mailto:national@chadd.org)

Website: <http://www.chadd.org/>

CHILDREN'S CRANIOFACIAL ASSOCIATION

Children's Craniofacial Association (CCFA) - was created by parents of children affected by craniofacial anomalies. With the creation of the Children's Craniofacial Association at Miami Children's Hospital Foundation, parents have found the support they need as well as an increased awareness of the condition. Funds raised by CCFA are used to: Facilitate a parent support network; Create awareness among craniofacial families, health care providers and general public about craniofacial conditions; Purchasing new medical equipment for MCH's Craniofacial Center, as identified by the hospital; Inform

elected officials of ways to protect and assist children affected by craniofacial anomalies.

3000 SW 62 Avenue

Miami, Florida 33155

Phone: (305)-666-2889

Fax: (305)-666-3078

Website: www.mchf.org/volunteer_3.cfm/

CHILDREN'S HEALTH INSURANCE

Florida KidCare

Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18, with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.

Mail: PO Box 980

Tallahassee, FL 32302-0980

Location: 4052 Bald Cypress Way, Bin #A-06

Tallahassee, Florida 32399-1723

Phone: 1-(850)-245-4200

Toll Free: 1-(888)-540-5437

TTY: 1-(877)-316-8748

Website: <http://www.floridakidcare.org/index.html>

Florida Healthy Kids Corporation

A public/private organization providing quality health insurance to Florida's children.

661 East Jefferson Street, 2nd Floor

Tallahassee, FL 32301

Toll Free: 1-(888)-540-KIDS or 1-(888)-540-5437

Website: <https://www.healthykids.org/>

CHILDREN'S HOSPICE INTERNATIONAL

Children's Hospice International (CHI), a non-profit organization, was founded in 1983 to: Promote hospice support through pediatric care facilities; Encourage the inclusion of children in existing and developing hospice, palliative, and home care programs; and Include the hospice perspectives in all areas of pediatric care, education, and the public arena. CHI provides education, training and technical assistance to those who care for children with life-threatening conditions and their families.

901 North Pitt Street, Suite #230
Alexandria, VA 22314
Phone: 1-(704)-684-0330
Toll Free: 1-(800)-2-4-CHILD
E-Mail: [info@chionline.org/](mailto:info@chionline.org)
Website: <http://www.chionline.org/whoweare/>

CHILDREN'S RIGHTS FOUNDATION

Child abuse prevention, education, mental health issues, legal representation, safe houses.

P.O. Box 195661
Winter Springs, FL 32719
Phone: 1-(407)-834-9797
Nationwide Hotline: 1-(800)-329-KIDS (5437)
Website: www.preventchildabuse.org/index.htm

CHILDREN'S SERVICES

Advocacy Center for Persons with Disabilities, Inc.

The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

2671 Executive Center Circle West, Suite #3100
Tallahassee, FL 32301-5092
Voice: 1-(850)-488-9071
Toll Free: 1-(800)-342-0823
Fax: 1-(850)-488-8640
TDD: 1-(800)-346-4127
Website: <http://www.advocacycenter.org/index.html>

South Florida
4411 Sheridan Street
Hollywood, FL 33021
Voice: 1-(954)-967-1493
Toll Free: 1-(800)-350-4566
Fax: 1-(954)-967-1496
TDD: 1-(866)-478-0640

ASPIRA of Florida

ASPIRA of Florida develops the leadership capacity of its youth by engaging them in weekly leadership club meetings guided by a curriculum designed to develop cultural and self awareness, as well as critical thinking and social skills. This is known as the ASPIRA Process of Leadership Development. ASPIRA of Florida provides youth with a variety of leadership development opportunities by hiring young professionals who can relate to the needs of our youth, and provide educational services in a culturally competent and youth-focused manner.

3650 North Miami Avenue

Miami, FL 33127

Phone: (305)-576-8494

Fax: (305)-576-6217

Website: <http://fl.aspira.org/index.htm/>

Youth Leadership Development – Miami-Dade

E-Mail: CvonLindenbergl@fl.aspira.org/

North Charter School

13300 Memorial Highway

North Miami, FL 33161.

(305)893-8050

Beech-Nut Nutrition Helpline

Toll Free: 1-(800)-523-6633

Website: http://www.beechnut.com/our%20company/our_helpline.asp

Big Brothers Big Sisters of Greater Miami

The Big Brothers Big Sisters Vision is successful mentoring relationships for all children who need and want them, contributing to better schools, brighter futures, and stronger communities for all. The Big Brothers Big Sisters Mission is to help children reach their potential through professionally supported, one-to-one relationships with measurable impact.

701 SW 27th Avenue, Suite #800

Miami, Florida 33135

Phone: (305)-644-0066

Fax: (305)-649-6358

E-Mail: info@bbbsmiami.org/

Website: <http://www.wementor.org/main.cfm/>

Candlelighters Childhood Cancer Foundation

Candlelighters' mission is to provide information and awareness for children and adolescents with cancer and their families, to advocate for their needs, and to support research so every child survives and leads a long and healthy life.

National Office

P.O. Box 498

Kensington MD 20895-0498

Toll Free: 1-(800)-366-CCCF

Toll Free: 1-(800)-366-2223

Phone: 1-(301)-962-3520

Fax: 1-(301)-962-3521

E-Mail: staff@candlelighters.org/

Website: <http://www.candlelighters.org/>

Catholic Charities of the Archdiocese of Miami - Healthy Start, Dade County

Healthy Start is a comprehensive program of educational and counseling services geared to prevent the birth of low weight babies and promote the optimal health and development of all pregnant women and their babies born in the State of Florida.

3675 S. Miami Avenue

Miami, FL 33133

Phone: (305)-854-9712

E-Mail: healthystart@ccadm.org/

Catholic Charities of the Archdiocese of Miami – Relief

This program provides services to elders 60+ years of age living with a family caregiver who is in need of respite. Volunteers provide the respite care in the family's home.

1299 E. Oakland Park Boulevard

Oakland Park, FL 33334

Phone: 1-(954)-630-9404, Ext. #128

E-Mail: adultcareadm@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Respite

Respite care is provided to families of the frail elderly at our Miami Shores Senior Center in order to assist the caregiver and prolong their ability to continue to provide care.

9900 NE 2nd Avenue

Miami, FL 33138

Phone: (305)-751-5203

E-Mail: congregatemeals@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Program/Children's Village

Shelter care and child welfare services for unaccompanied undocumented immigrant children who have been determined by the Office of Refugee Resettlement not to have

lawful immigration status in the U.S. Minors placed at UMP remain in the custody of the Office of Refugee Resettlement.

Phone: (305)-380-0141

E-Mail: ump@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Refugee Program

Children born in other countries, and who have received special "unaccompanied refugee minor" classification from the US government, are placed in licensed foster homes. They attend local schools and are provided with a full array of services.

700 South Royal Poinciana Boulevard

Miami Springs, FL 33166

Phone: (305)-883-3383

E-Mail: urmp@ccadm.org/

Children's Craniofacial Association

Children's Craniofacial Association (CCFA) - was created by parents of children affected by craniofacial anomalies. With the creation of the Children's Craniofacial Association at Miami Children's Hospital Foundation, parents have found the support they need as well as an increased awareness of the condition. Funds raised by CCFA are used to: Facilitate a parent support network; Create awareness among craniofacial families, health care providers and general public about craniofacial conditions; Purchasing new medical equipment for MCH's Craniofacial Center, as identified by the hospital; Inform elected officials of ways to protect and assist children affected by craniofacial anomalies

3000 SW 62 Avenue

Miami, Florida 33155

Phone: (305)-666-2889

Fax: (305)-666-3078

Website: www.mchf.org/volunteer_3.cfm/

Children's Home Society of Florida

Established in 1902, Children's Home Society of Florida (CHS) is one of Florida's oldest private nonprofit organizations providing services to children and families.

CHS delivers a unique spectrum of social services designed to protect children at risk of abuse, neglect or abandonment; to strengthen and stabilize families

Corporate Headquarters

1485 South Semoran Boulevard, Suite #1448

Winter Park, Florida 32792

Phone: 1-(321)-397-3000

E-Mail: info@chsfl.org/

Website: <http://www.chsfl.org/about-us.php>

Southeast Division

Children's Home Society of Florida, Southeastern Division, serves more than 2500 children and families in Miami-Dade County each month with a wide array of programs and facilities throughout Miami including: Adoption; Family Visitation Center; Foster Parent Licensing; Healthy Families-Miami-Dade; Healthy Start; McLamore Emergency Shelter Services; Pre-Independent Living; Project SAFE (HIV/Drug addiction); Project SMILE Foster Care (HIV/AIDS); Special Needs Daycare (HIV/AIDS); Supported Foster Care; Teen Group Homes.

800 NW 15th Street

Miami, FL 33136

Phone: (305)-324-1262

Fax: (305)-326-7430

E-Mail: Jackie.Gonzalez@chsfl.org/

Website: <http://www.chsfl.org/division.php?divID=2001053009460516>

Children's Hospice International

Children's Hospice International (CHI), a non-profit organization, was founded in 1983 to: Promote hospice support through pediatric care facilities; Encourage the inclusion of children in existing and developing hospice, palliative, and home care programs; and Include the hospice perspectives in all areas of pediatric care, education, and the public arena. CHI provides education, training and technical assistance to those who care for children with life-threatening conditions and their families.

901 North Pitt Street, Suite #230

Alexandria, VA 22314

Phone: 1-(704)-684-0330

Toll Free: 1-(800)-2-4-CHILD

E-Mail: info@chionline.org/

Website: <http://www.chionline.org/whoweare/>

Children's Medical Services (CMS) program

The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

CMS provides a comprehensive continuum of medical and supporting services to medically and financially eligible children and high-risk pregnant women. The continuum of care includes prevention and early intervention programs, primary care, medical and therapeutic specialty care and long-term care. Services are provided through an integrated statewide system that includes local, regional, and tertiary care facilities and providers. CMS is a program of the Florida Department of Health.

Children's Medical Services Network and other Related Programs

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399

Phone: 1-(850)-245-4200

Website: www.doh.state.fl.us/cms/index.html/

CMS-Miami North

155 South Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Toll Free: 1-(866)-831-9017

Website: <http://www.cms-kids.com/CMSNMiaNorth.htm/>

CMS-Miami South

3100 SW 62nd Avenue

Miami, FL 33155

Phone: (786)-624-2490

Website: <http://www.cms-kids.com/CMSNMiaSouth.htm/>

Children's Trust, The

To improve the lives of all children and families in Miami-Dade County by making strategic investments in their futures.

3150 SW 3rd Avenue (Coral Way)

Miami, FL 33129

Phone: (305)-571-5700

E-Mail: info@thechildrenstrust.org/

Website: <http://www.thechildrenstrust.org/AboutUs.asp/>

Children's Tumor Foundation, The

The Children's Tumor Foundation is a non-profit 501(c)(3) medical foundation, dedicated to improving the health and well being of individuals and families affected by the neurofibromatoses (NF). The mission of The Children's Tumor Foundation, is to: Encourage and support research and the development of treatments and cures for neurofibromatosis types 1 and 2, schwannomatosis and related disorders (hereafter collectively referred to as "NF"); Support persons with NF, their families and caregivers by providing thorough, accurate, current and readily accessible information; Assist in the development of clinical centers, best practices and other patient support mechanisms (but not including direct medical care) to create better access to quality healthcare for affected individuals; and, Expand public awareness of NF to promote earlier and accurate diagnoses by the medical community, increase the non-affected population's understanding of the challenges facing persons with NF, and encourage financial and other forms of support from public and private sources.

95 Pine Street, 16th Floor

New York, NY 10005

Telephone: 1-(212)-344-6633

Toll Free: 1-(800)-323-7938
Website: <http://www.ctf.org/index.php>

Christ Crusaders, Inc.
Day care for children with HIV through Ryan White.
2101 NW 153rd Street
Miami Gardens, Florida 33054
Phone: (305)-769-3044
Fax: (305)-769-0711

Council for Exceptional Children, The
The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.
1110 North Glebe Road, Suite #300
Arlington, VA 22201
Phone: 1-(703)-620-3660
TTY: 1-(866)-915-5000
Fax: 1-(703)-264-9494
E-Mail: service@cec.sped.org/
Website: www.cec.sped.org/

The Ear Foundation
EAR Foundation web site has been designed to be a resource to provide information to people who suffer from impaired hearing as well as for the people who live and work with these individuals.
PO Box 330867
Nashville, TN 37203
Toll Free (Voice/TDD): 1-(800)-545-HEAR
Phone: 1-(615)-627-2724 (Voice/TDD)
Fax: 1-(615)-627-2728
E-Mail: info@earfoundation.org/
Website: www.earfoundation.org/

The Early Childhood Initiative Foundation

The initiative aims toward "universal readiness" -- that is, making available and affordable high quality health, education and nurturing for all of this community's

160,000 children between birth and age 5. In doing so, the initiative works toward the social, physical, emotional and intellectual growth of all children so that they are ready and eager to be successful in the first grade and, indeed, in life.

Phone: (305)-646-7229

E-Mail: dlawrence@childreadiness.org/

Website: <http://www.teachmorelovemore.org/index.asp/>

Family Network on Disabilities of Florida, Inc.

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: www.fndfl.org/

Florida Baptist Children's Home Miami Campus

Florida Baptist Children's Homes is a faith-based, nonprofit organization that provides safe, stable, Christian homes for boys and girls who have been neglected, misdirected, abandoned, abused, or caught up in family turmoil.

7748 SW 95th Terrace

Miami, FL 33156

Phone: (305)-271-4121

Fax: (305)-271-8891

E-Mail: miami.fl@FBCHomes.org/

Website: <http://www.fbchomes.org/html1/miami.html/>

Florida Department of Children & Family Services

5125 Adanson Street, Suite #500

Orlando, FL 32804

Website:

<http://www.stateofflorida.com/Portal/DesktopDefault.aspx?tabid=54>

Opa-Locka

200 Opa-Locka Boulevard, South Building

Phone: (305)-769-6220

North Miami Beach

18302 N. Miami Avenue

Phone: (305)-654-7080

Florida Directory of Early Childhood Services

The Florida Directory of Early Childhood Services (Central Directory) provides services to thousands of families and providers seeking advocacy, education, training, resource and referral, and information on disability services available in their communities.

Children's Forum

Department of Disabilities and Special Health Care Needs

2807 Remington Green Circle

Tallahassee, FL 32308

Toll Free: 1-(800)-654-4440

Phone: 1-(850)-487-6301

Fax: 1-(850)-922-915

E-Mail: www.centraldirectory.org/

Website: www.centraldirectory.org/

Florida Healthy Baby Hotline

Phone: 1-(800)-451-2229

Foster Grandparent Program

The Foster Grandparent Program offers seniors age 60 and older opportunities to serve as mentors, tutors, and loving caregivers for children and youth with special needs. If you are interested in serving as a Foster Grandparent, you must meet income eligibility guidelines, and you will receive a modest, tax-free stipend to offset the cost of volunteering. Foster Grandparents serve 20 hours a week, usually 4 hours a day Monday through Friday, serving children with one-on-one, direct service. Other benefits include reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty. Pre-Service and monthly training sessions provided.

395 NW First Street, Room #105

Miami, FL 33128

Phone: (305)-347-4644

E-Mail: [sonyaw@miamidade.gov/](mailto:sonyaw@miamidade.gov)

Website: <http://www.miamidade.gov/caa/>

Gerber Products Company

Gerber Parents Resource Center is available to parents 24 hours a day, every day with infant care professionals are specially trained to answer your questions or concerns about feeding and caring for your little one, or about Gerber and its products.

C/o Consumer Affairs

445 State Street

Fremont, Michigan 49413-0001

Gerber Consumer Information: 1-(800)-4-GERBER or 1-(800)-443-7237
Website: <https://www.gerber.com/contactus>

John Tracy Clinic

John Tracy Clinic is a private, non-profit education center offering hope, guidance and encouragement to families of infants and preschool children with hearing losses by providing free, parent-centered services worldwide. Parent Distance Education / Correspondence Courses and Summer Sessions for families of young deaf children ages birth to 5 years. A special course is available for parents of preschool deaf-blind children.

806 West Adams Boulevard
Los Angeles, California 90007-2505
Phone: 1-(213)-748-5481
Fax: 1-(213)-749-1651
Fax 2: 1-(213)-745-5074
TTY: 1-(213)-747-2924
Toll Free in US: 1-(800)-522-4582
Website: <http://www.jtc.org/>

Kids Wish Network

Kids Wish Network is a nationally recognized charitable organization dedicated to infusing hope, creating happy memories, and improving the quality of life for children.

4060 Louis Avenue
Holiday, Florida 34691
Phone: 1-(727)-937-3600
Toll Free: 1-(888)-918-9004
Website: <http://www.kidswishnetwork.org/index.asp/>

Miami Bridge Youth and Family Services, Inc.

Miami Bridge Youth and Family Services, Inc., has been a saving grace for children and families of Miami-Dade County for the past 25 years. Miami Bridge is a non-profit youth serving agency committed to preserving and strengthening family integrity and redirecting young lives. Miami Bridge offers a wide array of intervention programs to assist families with children between the ages of 10-17 who are runaway, abandoned, abused, neglected, truant, or otherwise at-risk.

Phone: (305)-635-8953
Websmith: <http://www.miamibridge.org/index.html/>

Miami Bridge Central Campus
2810 NW South River Drive
Miami, FL 33125

Miami Bridge Homestead Campus
326 NW Third Avenue
Miami, FL 33030

National Resource Center for Special Needs Adoption (See: *Spaulding for Children*)

National Center for Missing and Exploited Children

NCMEC was established in 1984 as a private, nonprofit 501(c)(3) organization to provide services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Acts as a Clearinghouse of information; operates a CyberTipline; Provides technical assistance to individuals and law-enforcement; Offers training programs; Distributes photographs and descriptions of missing children; Coordinates child-protection efforts.

Charles B. Wang International Children's Building

699 Prince Street

Alexandria, Virginia 22314-3175

Phone: 1-(703)-274-3900

Fax: 1-(703)-274-2200

Hotline: 1-(800)-THE-LOST or 1-(800)-843-5678

Website: <http://www.ncmec.org/>

National Dissemination Center for Children with Disabilities

The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.

P.O. Box 1492

Washington, DC 20013

V/TTY: 1-(800)-695-0285

Fax: 1-(202)-884-8441

E-Mail: nichcy@aed.org/

Website: www.nichcy.org/

National Runaway Switchboard

The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.

3080 N. Lincoln Avenue

Chicago, IL 60657

Phone: 1-(773)-880-9860
Fax: 1-(773)-929-5150
Agency & Information Line: 1-(800)-344-2785
Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000
Website: <http://www.nrscrisisline.org/default.html>

Programs for Children with Special Health Care Needs
Children's Medical Services Network and Other Related Programs
Department of Health
4052 Bald Cypress Way, Bin #A-06
Tallahassee, FL 32399-1707
Phone: 1-(850)-245-4200

Programs for Children with Disabilities: Ages 3 Through 5
Florida Partnership for School Readiness
600 South Calhoun Street
Holland Building, Room #251
Tallahassee, FL 32399-0001
Phone: 1-(850)-922-4200
Website: <http://www.schoolreadiness.org/>

Programs for Infants and Toddlers with Disabilities: Ages Birth Through 2
Prevention and Interventions Childrens Medical Services
Florida Department of Health
4052 Bald Cypress Way, Bin #A-06
Tallahassee, FL 32399-1707
Phone: 1-(850)-245-4200
Website: <http://www.myflorida.com/>

Shriners Hospitals for Children
Shriners Hospitals for Children has been providing state-of-the-art care for more than 80 years through a network of 22 pediatric specialty hospitals focusing on orthopedic conditions, burn injuries, spinal cord rehabilitation, and cleft lip and palate repair.
Shriners International Headquarters
2900 Rocky Point Drive
Tampa, FL 33607
Toll Free: 1-(800)-237-5055
Website: www.shrinershq.org/Hospitals/

Spaulding for Children

Provides help to children who wait the longest for permanency and support services for their adoptive, foster and kinship families. Nationwide, Spaulding's Resource Center provides training, consultation and informational materials for professionals, organizations and parents.

16250 Northland Drive, Suite #100

Southfield, MI 48075

Phone: 1-(248)-443-7080

Fax: 1-(248)-443-7099

Website: <http://www.spaulding.org/>

Women, Infants and Children (WIC)

WIC is the special supplemental nutrition program for women, infants and children.

Miami-Dade County Health Department

7785 NW 48th Street, Suite #300

Miami, Florida 33166

Toll Free: 1-(786)-336-1300

Breastfeeding Helpline: 1-(786)-336-1336

Website: <http://www.dadehealth.org/wic/WICintro.asp>

CHILDREN'S TUMOR FOUNDATION

The Children's Tumor Foundation is a non-profit 501(c)(3) medical foundation, dedicated to improving the health and well being of individuals and families affected by the neurofibromatoses (NF). The mission of The Children's Tumor Foundation, is to: Encourage and support research and the development of treatments and cures for neurofibromatosis types 1 and 2, schwannomatosis and related disorders (hereafter collectively referred to as "NF"); Support persons with NF, their families and caregivers by providing thorough, accurate, current and readily accessible information; Assist in the development of clinical centers, best practices and other patient support mechanisms (but not including direct medical care) to create better access to quality healthcare for affected individuals; and, Expand public awareness of NF to promote earlier and accurate diagnoses by the medical community, increase the non-affected population's understanding of the challenges facing persons with NF, and encourage financial and other forms of support from public and private sources.

95 Pine Street, 16th Floor

New York, NY 10005

Telephone: 1-(212)-344-6633

Toll Free: 1-(800)-323-7938

Website: <http://www.ctf.org/index.php>

CHRISTOPHER AND DANA REEVE PARALYSIS RESOURCE CENTER

The Christopher and Dana Reeve Paralysis Resource Center (PRC) promotes the health and well-being of people living with spinal cord injury, paralysis and mobility impairment by providing comprehensive information, resources and referral services.

500 Morris Avenue
Springfield, NJ 07081
Toll Free: 1-(800)-225-0292
Phone: 1-(973)-379-2690
Fax: 1-(973)-912-9433
Website: www.apparelyzed.com/

CHRONIC FATIGUE AND IMMUNE DYSFUNCTION SYNDROME ASSOCIATION

The CFIDS Association of America is the largest and most active charitable organization dedicated to conquering chronic fatigue syndrome (CFS), which is also known as chronic fatigue and immune dysfunction syndrome (CFIDS).

P.O. Box 220398
Charlotte, NC 28222-0398
Phone: 1-(704)-365-2343
Website: www.CFIDS.org/

CITIES

Miami Gardens, City of
1515 NW 167th Street, Suite #5-200
Miami Gardens, FL 33169
Phone: (305)-622-8000
TDD Number: 1-(800)-955-8771
E-Mail: ADA@MiamiGardens-fl.gov
Website: www.miamigardens-fl.gov/

ADA Coordinator
Phone: (305)-622-8000

Building Services Department
Planning, Zoning, Building Permits.
Phone: (305)-622-8000

Code Enforcement
Occupational Licenses, Alarm permits, overgrown lots, etc.
Phone: (305)-622-8020/21

Community development
Housing Assistance.
Phone: (305)-622-8000

Parks & Recreation Department
Phone: (305)-622-1732

North Miami Beach, City Of
Water & Sewer
Customer Service, Finance Department
17011 NE 19th Avenue
North Miami Beach, FL 33162
Telephone: (305)-948-2960
Fax: (305)-787-6017
E-Mail: Customer.Service@citynmb.com/
Phone: (305)-948-2960
Website: <http://ci.north-miami-beach.fl.us/>

Opa Locka, City Of
Water & Sewer Services
777 Sharazad Boulevard
Opa Locka, FL 33054
Phone: (305)-688-4611
Fax: (305)-953-2834
Website: <http://www.cityofopalocka.org/>

CIVIL RIGHTS COMMISSION, UNITED STATES

Investigates complaints alleging that citizens are being deprived of their right to vote by reason of their race, color, religion, sex, age, disability, or national origin, or by reason of fraudulent practices.

National Headquarters
624 Ninth Street NW
Washington, DC 20425
Phone: 1-(202)-376-7700
TTY: 1-(202)-376-8116
Website: <http://www.usccr.gov/index.html>

Southern Regional Office
61 Forsyth Street SW, Suite #1840-T
Atlanta, Georgia 30303
Phone: 1-(404)-562-7000
TTY: 1-(404)-562-7004

Complaint Referral Service
Toll Free: 1-(800)-552-6843
Phone: 1-(202)-376-8513
TTY: 1-(800)-877-8339
E-Mail: referrals@usccr.gov/

COAST GUARD FAMILY SERVICE CENTER

ISC Miami
USCG Integrated Support Command
15614 SW 117 Avenue
Miami, FL 33177
Phone: 305-278-6672 Or 800-872-4957 (x307)
Fax: 305-278-6680
E-Mail: sjones-pereira@iscmiami.uscg.mil/

COBRA (Consolidated Omnibus Budget Reconciliation Act)

Health benefit provisions act for terminated employees or their families who may lose coverage because of termination of employment, death, divorce, or other life events may be able to continue coverage under the employer's group health plan for themselves for limited periods of time.

United States Department of Labor
Toll Free: 1-(866)-444-3272

COCAINE INFORMATION REFERRAL SERVICE

Toll Free: 1-(800)-262-2463

CODES AND STANDARDS

City of Miami Gardens
Building Services Department
Planning, Zoning, Building Permits.
1515 NW 167th Street
Miami Gardens, FL 33169
Phone: (305)-622-8000
Website: www.miamigardens-fl.gov/

Florida Department of Community Affairs
Florida Building and Standards
Phone: 1-(850)-487-1824

COGNITIVE DISABILITIES

Don Johnston, Inc.
26799 W. Commerce Drive
Volo, IL 60073
Toll Free: 1-(800)-999-4660
E-Mail: info@donjohnston.com/
Website: <http://www.donjohnston.com>

COALITION FOR INDEPENDENT LIVING OPTIONS, INC

The CILO provides services to people with disabilities including Independent Skills Training, Information and Referral, Advocacy, Peer Support, Accommodations, Equipment Lending, Homeless Assistance, Community Inclusion and Disability Sensitivity Training.

6800 Forest Hill Boulevard
West Palm Beach, FL 33413
Phone: 1-(561)-966-4288
Fax: 1-(561)-641-6619
Website: www.cilo.org/

COMMISSION FOR TRANSPORTATION DISADVANTAGED

State of Florida Commission for the Transportation Disadvantaged is an independent commission housed administratively within the Florida Department of Transportation. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

Office Location:
2740 Centerview Drive, Suite #1A
Tallahassee, Florida 32301
Mailing:
605 Suwannee Street, MS-#49
Tallahassee, Florida 32399-0450
Phone: 1-(850)-410-5700
Fax: 1-(850)-410-5752
Toll Free Helpline: 1-(800)-983-2435
Website: <http://www.dot.state.fl.us/CTD/>

COMMUNITY COMMITTEE FOR DEVELOPMENTAL HANDICAPS, INC.

CCDH provides services to people with physical, developmental, and sensory disabilities. Direct services provided by CCDH are in-home support and various therapies.

8585 Sunset Drive, Suite #75
Miami, FL 33143
Phone: (305)-596-1160
Fax: (305)-596-6196
Website: www.ccdh.org/

COMMUNITY HEALTH CENTERS

Borinquen Health Care Center, Inc.
3601 Federal Highway
Miami, FL 33137
Phone: (305)-576-6611

Camillus Health Concern, Inc.
Health care for homeless.
336 NW 5th Street
Miami, FL 33128
Phone: (305)-577-4840, Ext. #106

Community Health of South Dade, Inc.
Doris Ison South Dade Health Center
10300 SW 216th Street
Miami, FL 33190
Phone: (305)-253-5100

Community Health of South Dade, Inc.
Everglades Health Center
19300 SW 376th Street
Florida City, FL 33030
Phone: (305)-246-4607

Community Health of South Dade, Inc.
Martin Luther King Jr.
Clinica Campesina
810 W. Mowry Street
Homestead, FL 33030
Phone: (305)-248-4334

Community Health of South Dade, Inc.
Naranja Health Center

13805 SW 264th Street
Naranja, FL 33030
Phone: (305)-258-6813

Community Health of South Dade, Inc.
South Dade Health Center
13600 SW 312th Street
Homestead, FL 33090
Phone: (305)-242-6069

Community Health of South Dade, Inc.
West Perrine Health Center
9970 SW 178th Street
Perrine, FL 33157
Phone: (305)-234-7676

Dr. Rafael A. Peñalver Clinic
971 NW 2nd Street
Miami, FL 33128
Phone: (305)-545-5180, Ext. #184 or #185

Economic Opportunity Family Health Center
The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.
Flamingo Medical Center
901 East 10th Avenue, Bay #39
Hialeah, FL 33010
Phone: (305)-887-0004
Website: <http://www.eofhc.org/about/contact/>

Economic Opportunity Family Health Center
The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.
James E. Scott Center
7200 NW 22nd Avenue
Miami, FL 33142
Phone: (305)-835-8122
Website: <http://www.eofhc.org/about/contact/>

Economic Opportunity Family Health Center

The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.

Jesse Trice Center for Community Health

5361 NW 22nd Avenue

Miami, FL 33142

Phone: (305)-637-6400

Website: <http://www.eofhc.org/about/contact/>

Economic Opportunity Family Health Center

The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.

Norland Family Health Center

18360 NW 7th Avenue

Miami Gardens, FL 33056

Phone: (305)-694-6270

Website: <http://www.eofhc.org/about/contact/>

Economic Opportunity Family Health Center

The mission of Economic Opportunity Family Health Center, Inc., is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.

North Center

1220 NW 95th Street

Miami, FL 33150

Phone: (305)-694-6900

Website: <http://www.eofhc.org/about/contact/>

Families R Us Care Center

11865 SW 26th Street, Unit #G10

Las Americas V Central Plaza

Miami, FL 33175

Phone: (305)-559-8333

Helen B. Bentley Family Health Center

3090 SW 37th Avenue

Coconut Grove, FL 33133

Phone: (305)-447-4950

Juanita Mann Health Center
7900 NW 27th Avenue
Miami, FL 33147
Phone: (305)-694-2900

Liberty City Health Services Center
1320 NW 62nd Street
Miami, FL 33147
Phone: (305)-835-2200

Jackson CareAVan/Hialeah
Milander Park Auditorium
4800 Palm Avenue
Hialeah, FL 33012
Phone: (305)-585-7040

Jackson CareAVan/Sweetwater
Ronselli Park
250 SW 114 Avenue
Sweetwater, FL 33174
Phone: (305)-585-7040

Jackson Memorial Hospital
Primary and Specialty Services.
Ambulatory Care Center
1611 NW 12th Avenue
Miami, FL 33136
Phone: (305)-585-6000

Jefferson Reaves Sr. Health Center
1009 NW 5th Avenue
Miami, FL 33136
Phone: (305)-349-1249, Ext. #223

Miami Beach Community Health Center
Beverly Press Building
Miami Beach, FL 33141
Phone: (305)-538-8835

Miami Beach Community Health Center
Stanley C. Myers Building
710 Alton Road
Miami Beach, FL 33139
Phone: (305)-538-8835

North Dade Health Center
16555 NW 25th Avenue
Miami Gardens, FL 33054
Phone: (305)-621-8888
Phone: (305)-620-3710 Appointments

North Miami Health Center
14101 NW 8th Avenue
Miami, FL 33168
Phone: (305)-953-3161

Prevention, Education & Treatment (PET) Center
Specialized Adult Primary Care for HIV Spectrum Disease.
615 Collins Avenue
Miami Beach, FL 33139
Phone: (305)-535-5540

Rosie Lee Wesley
6601 SW 62nd Avenue
South Miami, FL 33143
Phone: (305)-669-6909

COMMUNITY LOW VISION CENTER

Comprehensive resources for persons with low vision through the use of adaptive strategies including lighting, contrast, magnification, field enhancement, positioning, and with the aid of optical and non-optical devices. Catalogue.

7730 North Point Drive
Winston-Salem, NC 27106
Phone: 1-(336)-759-2257
Toll Free: 1-(800)-242-7726
Fax: 1-(336)-245-0640
Website: <http://communitylowvision.com/>

COMMUNITY TRANSPORTATION

Community Transportation Association of America (CTAA)
1440 New York Avenue NW, Suite #440
Washington DC 20005
Phone: 1-(202)-628-1480
Fax: 1-(202)-737-9197
Website: <http://www.ctaa.org/>

Commission for the Transportation Disadvantaged
State of Florida Commission for the Transportation Disadvantaged is an independent commission housed administratively within the Florida Department of Transportation. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

Office Location:
2740 Centerview Drive, Suite #1A
Tallahassee, Florida 32301
Mailing:
605 Suwannee Street, MS-#49
Tallahassee, Florida 32399-0450
Phone: 1-(850)-410-5700
Fax: 1-(850)-410-5752
Toll Free Helpline: 1-(800)-983-2435
Website: <http://www.dot.state.fl.us/CTD/>

COMPREHENSIVE OUTPATIENT REHABILITATION FACILITIES

Florida Agency for Healthcare Administration
Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.
Ft. Knox Building #1
2727 Mahan Drive
Tallahassee, FL 32308
Phone: 1-(850)-487-2717
Fax: 1-(850)-922-6964
Toll Free: 1-(888)-419-3456
Website: <http://www.fdhc.state.fl.us/>

CONSUMER COMPLAINTS IN FLORIDA

This website provides contacts for official complaints for most any consumer problem including: Agriculture (Food safety inspection; Animal disease & pest inspection; telemarketing, charitable solicitations, business opportunities and motor vehicle repair fraud); Apartments (Information for Renters); Attorney Complaints; Auto & Motor Vehicle Dealer Complaints; Banking & Finance Complaints (Banks, Boiler Room Operations, Cemetery Trust Funds & Complaints, Collection Agencies, Credit Unions, Finance Companies; Home Improvement Sales); Credit Repair Scams; Business Complaints; Alarm System Contractors; Construction Contractors; Cosmetologists & Beauty Salons; Charitable Organization Complaints; Discrimination Complaints; Doctors/Medical Professionals; Ethics Commission (Complaints Against Florida Public Officials); Health Care Complaints; Homeowners' Associations (Complaints); Identity Theft Information & Protection; Insurance Information & Complaints; Landlord Responsibilities/Rights; Law Enforcement Complaints; Mobile Homes; Natural Gas Complaints; Price Gouging; Smoking Ban Information; - Sunshine Law; Workplace and others.

Website:

<http://www.stateofflorida.com/Portal/DesktopDefault.aspx?tabid=57>

COOLEY'S ANEMIA FOUNDATION INC.

Dedicated to education on Cooley's Anemia and other forms of the genetic blood disorder, thalassemia.

330 Seventh Avenue, #900

New York, NY 10001

Toll Free: 1-(800)-522-7222

Fax: 1-(212)-279-5999

E-Mail: info@cooleysanemia.org/

Website: www.cooleysanemia.org/

COOPERATIVE EXTENSION SERVICE

Leadership development, food and nutrition, family services.

Miami-Dade County Office

18710 SW 288 Street

Homestead, FL 33030

Phone: 1-(305)-248-3311

Fax: 1-(305)-246-2932

E-Mail: dade@mail.ifas.ufl.edu/

Website: <http://miami-dade.ifas.ufl.edu/>

CORNELIA DE LANGE SYNDROME FOUNDATION

The Cornelia de Lange Syndrome Foundation is a family support organization which exists to ensure early and accurate diagnosis of CdLS, promote research into the causes and manifestations of the syndrome, and help people with a diagnosis of CdLS, and others with similar characteristics, make informed decisions throughout their lifetime.

302 West Main Street, #100
Avon, Connecticut 06001
Toll Free: 1-(800)-753-2357
Toll Free: 1-(800)-223-8355
Fax: 1-(860)-676-8337
E-Mail: info@cdlsusa.org/
Website: <http://www.cdlsusa.org/>

COUNSELING

Care Resource

Psychosocial and Substance abuse counseling, Case management, Information and referral, Treatment, Comprehensive Education, Clinical trials, Counseling and testing, YMS Behavioral Research. Care Resource is South Florida's oldest and largest HIV/AIDS service organization serving both Miami-Dade & Broward Counties. Care Resource offers free HIV and STD testing in both our Fort Lauderdale and Miami Locations.

3510 Biscayne Boulevard, Suite #300
Miami, FL 33137
Phone: (305)-576-1234
Fax: (305)-571-2020
E-Mail: info@careresource.org/
Website: <http://www.careresource.org/>

Catholic Charities of the Archdiocese of Miami - Individual Counseling

Help individuals and families cope with the stresses and changes of daily living. Counseling services also address crises such as sexual abuse, other victim traumas, substance abuse, job loss, depression and/or medical illness.

3675 S. Miami Avenue
Miami, FL 33133
Phone: (305)-859-2148
Toll Free: 1-(866)-758-0025
E-Mail: counseling@ccadm.org/

The Children's Trust of Miami-Dade County

The Trust, public agency funded through taxes, funds children-related services in Miami-Dade County across and within the areas of health, safety, development and to promote increased parental and community involvement on behalf of all children through grants. The 211 helpline serves as the central clearinghouse for health and social services in our community by providing assessment of need and crisis counseling.

4500 Biscayne Boulevard, Second Floor
Miami, FL 33137
Phone: (305)-571-5700
Fax: (305)-571-5716
Crisis Counseling Hotline Dial: 2-1-1
Website: <http://www.thechildrenstrust.org/>

Center for Positive Connections, The
Support Groups, Information Center, Speaker's Bureau, Lectures, Lending Library, Peer Counseling, Private Counseling, Referrals, SocialEvents, Acupuncture, Massage, Gym, Newsletter, Haircuts.
12570 NE 7th Avenue, Suite #104
North Miami, Florida 33161
Phone: (305)-891-2066
Fax: (305)-891-5053
E-Mail: pozconnect@aol.com/
Website: www.positiveconnections.org/

Center of Information and Orientation
Case Management, Emergency Food, Rent payment and Utilities assistance, Bus Passes.
181 Northeast 82nd Street, Second Floor
Miami, Florida 33138
Phone: (305)-759-1155
Fax: (305)-759-1156
E-Mail: centerio@bellsouth.net/

Community Case Management, Inc.
Case Management Services.
99 NW 183rd Street
Suite # 210
Miami Grdens, Florida 33179
Phone: (305)-653-4030
Fax: (305)-653-6559

Consumer Credit Counseling Service of South Florida
Assists South Florida residents in the management of their personal finances by providing professional consumer credit education and other programs.
4491 South State Road #7
Davie, FL 33314
Toll Free: 1-(800)-355-2227

Fax: 1-(954)-233-0574

E-Mail: bbabcock@cccservices.com/

Website: www.cccservices.com/

Douglas Gardens Community Mental Health

Douglas Gardens Community Mental Health provides behavioral health care for adults and children, case management, substance abuse counseling, and housing assistance for people with mental illness.

701 Lincoln Road, 2nd Floor

Miami Beach, FL 33139

Phone: (305)-531-5341

Fax: (305)-672-1981

Department of Education

Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.

Division of Vocational Rehabilitation Headquarters Office

2002 Old Saint Augustine Road, Building #A

Tallahassee, Florida 32301-4862

Phone: 1-(850)-245-3399 (Voice/TDD)

Toll Free: 1-(800)-451-4327 (Voice/TDD)

Website: www.rehabworks.org/

Division of Vocational Rehabilitation Miami-Dade Office

1111 Park Centre Boulevard, Suite #103

Miami, Florida 33169

Phone: (305)-628-7033

Fax: (305)-628-7048

Family Counseling Services of Greater Miami, Inc.

Mental health, Case management. Insurance(s) accepted: Medicaid and Sliding fee scale.

10651 North Kendall Drive, Suite #100

Miami, Florida 33176

Phone: (305)-271-9800

Fax: (305)-270-3330

E-Mail: counsel@familycounseling.org/

Website: www.familycounseling.org/

Florida Aids Hotline

Telephone Counseling and Referral Service.

2-1-1 Big Bend, Inc.

Post Office Box 10950

Tallahassee, Florida 32302-2950

Counseling & Referrals: 1-(850)-617-6333

Administrative Phone: 1-(850)-617-6348

Toll Free: 1-(800)-FLA-AIDS English Language Hotline

Toll Free: 1-(800)-545-SIDA Spanish Language Hotline

Toll Free: 1-(800)-AIDS-101 Creole Language Hotline

Toll Free: 1-(888)-503-7118 TDD/TTY Hotline

Website: www.211bigbend.org/hotlines/hiv/index.htm

The Family Source of Florida Parent Helpline

Toll-free 24 hour counseling service for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.

345 Office Plaza Drive

Tallahassee, FL 32301

Admin Phone: 1-(850)-488-5437

Toll Free: 1-(800)-352-5683

E-Mail: info@familysource.org/

Website: <http://www.familysource.org/>

MOVERS, Inc.

Case management, Pastoral care, Housing assistance, Outreach, Support groups, Education, Prevention. Insurance(s) accepted: Ryan White.

5605 NW 7th Avenue

Miami, Florida 33127

Phone: (305)-754-2268

Fax: (305)-754-2723

Serving Health Insurance Needs of Elders (SHINE)

SHINE provides educational materials and free unbiased insurance counseling to Florida elders, caregivers and family members. Our goal is to help elders understand and receive the health insurance coverage they need through Medicare, Medicaid, Prescription Assistance, Long-Term Care Planning & Insurance, and other health care issues.

Department of Elder Affairs
4040 Esplanade Way, Suite #325
Tallahassee, FL 32399-7000
Toll Free: 1-(800)-963-5337
Phone: 1-(850)-414-2000 Long Distance
Toll Free Fax: 1-(850)-414-2002
E-Mail: information@elderaffairs.org/
Website: <http://www.floridashine.org/index.html>

Office of HIV/AIDS - Miami-Dade County Health Department
Office of HIV/AIDS is one of the largest programs in the Miami-Dade County Health Department (MDCHD). Our programs include HIV prevention and education, patient care (Ryan White Title II), including the AIDS Drug Assistance Program (ADAP), General Revenue, Health Education and Risk Reduction Programs, Counseling and Testing Services, Surveillance and Senior HIV Intervention Project (SHIP), a program for seniors.

Miami-Dade County Health Department
8600 NW 17th Street, Suite #200
Miami, FL 33126
Phone: (305)-470-6999
Website: <http://www.dadehealth.org/hiv/HIVservices.asp>

COVENANT HOUSE NINELINE FOR RUNAWAYS

Covenant House is the largest privately-funded childcare agency in the United States providing shelter and service to homeless and runaway youth. It was incorporated in New York City in 1972 and has since expanded in the United States to Anchorage, Atlanta, Atlantic City, Detroit, Fort Lauderdale, Houston, Los Angeles, Newark, New Orleans, Oakland, Orlando, Philadelphia, St. Louis, Washington, D.C.

2959 Martin Luther King Jr. Boulevard
Detroit, MI 48208
General Phone: 1-(313)-463-2500
Runaway Hotline: 1-(800)-999-9999
Website: <http://www.covenanthousemi.org/>

CRANIOFACIAL

American Cleft Palate-Craniofacial Association
The American Cleft Palate-Craniofacial Association (ACPA) is an international non-profit medical society of health care professionals who treat and/or perform research on birth defects of the head and face.

1504 East Franklin Street, Suite #102
Chapel Hill, NC 27514-2820
Phone: 1-(919)-933-9044
Fax: 1-(919)-933-9604
E-Mail: info@acpa-cpf.org/
Website: <http://www.acpa-cpf.org/>

Children's Craniofacial Association

Children's Craniofacial Association (CCFA) - was created by parents of children affected by craniofacial anomalies. With the creation of the Children's Craniofacial Association at Miami Children's Hospital Foundation, parents have found the support they need as well as an increased awareness of the condition. Funds raised by CCFA are used to:

Facilitate a parent support network; Create awareness among craniofacial families, health care providers and general public about craniofacial conditions; Purchasing new medical equipment for MCH's Craniofacial Center, as identified by the hospital; Inform elected officials of ways to protect and assist children affected by craniofacial anomalies

3000 SW 62nd Avenue

Miami, Florida 33155

Phone: (305)-666-2889

Fax: (305)-666-3078

Website: www.mchf.org/volunteer_3.cfm/

Craniofacial Foundation of America

The Craniofacial Foundation of America is a non-profit organization dedicated to helping people with facial deformities lead normal lives. The foundation provides financial assistance for food, travel, and lodging expenses to qualified families traveling to the Tennessee Craniofacial Center for evaluation and treatment. It also provides networking opportunities for craniofacial patients and their families for the rights of those with facial disfigurement, and as a source for educational material on craniofacial anomalies.

Tennessee Craniofacial Center

975 East Third Street

Chattanooga, Tennessee 37403

Phone: 1-(423)-778-9192

Toll Free: 1-(800)-418-3223

Fax: 1-(423)-778-8172

Website: <http://www.craniofacialcenter.com/>

Florida Cleft and Craniofacial Network

The Florida Cleft and Craniofacial Network sponsors a national "Hotline" to assist people in obtaining information about cleft lip, cleft palate and other craniofacial anomalies. This hotline is available to parents, affected individuals, professionals and other interested persons. How to feed new born babies with clefts, locations of nearby

cleft palate teams, names of other parents who are willing to share their experiences and other helpful information is available through the Hotline. This line is answered during normal working hours by a professional and voice mail is available after hours.
Toll Free Hotline: 1-(800)-726-2029.

Website: <http://www.floridacleft.org/hotline.htm/>

Florida Cleft Palate-Craniofacial Association

The FCPA is a state-wide association of healthcare specialists and parents who welcome opportunities to help children with a facial difference.

P.O. Box 4203

Deerfield Beach, FL 33442

E-mail: info@floridacleft.org/

Website: <http://www.floridacleft.org/>

Forward Face

Forward Face offers a variety of services devoted to strengthening families of children with facial differences from support groups to scholarships.

317 East 34th Street, #901A

New York, NY 10016

Phone: 1-(212)-684-5860

Toll Free: 1-(800)-393-3223

Fax: 1-(212)-684-5864

E-Mail: Info@forwardface.org/

Website: www.forwardface.org

The National Craniofacial Association

The National Craniofacial Association is dedicated to assisting children and adults who have craniofacial disorders resulting from disease, accident, or birth.

P.O. Box 11082

Chattanooga, TN 37401

Toll Free: 1-(800)-332-2373 or 1-(800)-3FACES3

E-Mail: faces@faces-cranio.org/

Website: <http://www.faces-cranio.org/>

CREDIT COUNSELING

Consumer Credit Counseling Service of South Florida

Assists South Florida residents in the management of their personal finances by providing professional consumer credit education and other programs.

4491 S. State Road #7

Davie, FL 33314

Toll Free: 1-(800)-355-2227
Fax: 1-(954)-233-0574
E-Mail: bbabcock@cccservices.com/
Website: www.cccservices.com/

CREDIT REPORTS (FRAUD UNITS)

Equifax Online Dispute Resolution
Equifax Credit Information Services.
P.O. Box 740241
Atlanta, GA 30374
Toll Free: 1-(888)-766-0008 Fraud
Online Dispute Resolution Website:
<https://www.ai.equifax.com/CreditInvestigation/jsp/email.jsp>

TransUnion Credit Dispute Resolution
P.O. Box 2000
Chester, PA 19022-2000
Toll Free: 1-(800)-916-8800
Online Dispute Resolution Website:
<http://annualcreditreport.transunion.com/entry/disputeonline>

CRISIS HOTLINES

Abuse

Abuse Hotline: 1-(800)-541-9724

Florida Abuse Registry
Toll Free: 1-(800)-962-2873
TDD: 1-(800)-453-5145, Ext. #5098

Protective Services: 1-(800)-342-9152

National Abuse Hotline: 1-(800)-422-4453

Parents Anonymous: 1-(800)-352-5683

AIDS (See: *HIV/AIDS*)

Alcohol

Al-Anon Family Group Headquarters, Inc: 1-(800)-344-2666

Alcohol and Drug Abuse Helpline: 1-(800)-821-4357

Alcohol 24-hour Helpline: 1-(800)-252-6465

Alcoholism & Drug Treatment Addition Center: 1-(800)-383-4673

American Council on Alcoholism: 1-(800)-527-5344

National Clearinghouse for Alcohol and Drug Information

Toll Free: 1-(800)-729-6686

TDD: 1-(800)-487-4889

National Council on Alcoholism: 1-(800)-622-2255

National Organization on Fetal Alcohol Syndrome: 1-(800)-666-6327

Alzheimers

Alzheimer's Association: 1-(800)-727-8462

Alzheimer and Related Disorders Center: 1-(800)-621-0379

Alzheimer's Association, West Central Florida Chapter

Toll Free: 1-(800)-841-6669

Alzheimer's Disease Education & Referral Center: 1-(800)-438-4380

Alzheimer's Family Care (for Caregivers): 1-(800)-600-1600

Elder Care Locator: 1-(800)-677-1116

John Douglas French Alzheimer's Foundation: 1-(800)-477-2243

Blind Services

Blind Children's Center Hotline: 1-(800)-222-3566

Immediate Help: 1-(800)-342-1828

Cancer

Breast Cancer Information Line: 1-(800)-221-2141

Breast Cancer Survivors' Helpline: 1-(888)-753-LBBC (5222).

Cancer Information & Counseling Line
Toll Free: 1-(800)-525-3777

Cancer Information Service
Toll Free: 1-(800)-422-6237

Look Good/Feel Better
A free public service program for women undergoing cancer experiencing appearance side effects.
Toll Free: 1-(800)-33-ABTEC

Child Abuse

Boys Town Suicide and Crisis Line
Provides short-term crisis intervention and counseling and referrals to local community resources. Counsels on parent-child conflicts, marital and family issues, suicide, pregnancy, runaway youth, physical and sexual abuse, and other issues. Operates 24 hours, seven days a week.
Toll Free: 1-(800)-448-3000
TDD: 1-(800)-448-1833

Child Abuse Hotline
Provides multilingual crisis intervention and professional counseling on child abuse. Gives referrals to local social service groups offering counseling on child abuse. Operates 24 hours, seven days a week.
Toll Free: 1-(800)-4A-CHILD (222-4453) TDD for hearing impaired
Website: www.childhelpvillage.com/

Child Abuse Hotline
Toll Free: 1-(800)-25-ABUSE

Children's Rights of America Youth Crisis Hotline
Toll Free: 1-(800)-442-4673

Covenant House Hotline

Crisis line for youth, teens, and families. Gives callers locally based referrals throughout the United States. Provides help for youth and parents regarding drugs, abuse, homelessness, runaway children, and message relays. Operates 24 hours, seven days a week.

Toll Free: 1-(800)-999-9999

Miami-Dade Crisis Counseling Hotline

Dial: 2-1-1

Domestic Violence

Domestic Violence Toll Free Hotline: 1-(800)-829-1122

Florida Toll Free Domestic Violence Helpline: 1-(800)-500-1119

Miami-Dade County Domestic Violence Hotline: (305)-349-5888

National Crime Victims Toll Free Hotline: 1-(800)-FYI-CALL
1-(800)-394-2255

National Domestic Violence/Child Abuse/ Sexual Abuse

24-hour-a-day hotline, Provides crisis intervention and referrals to local services and shelters for victims of partner or spousal abuse. English and Spanish speaking advocates are available 24 hours a day, seven days a week. Staffed by trained volunteers who are ready to connect people with emergency help in their own communities, including emergency services and shelters. The staff can also provide information and referrals for a variety of non-emergency services, including counseling for adults and children, and assistance in reporting abuse. They have an extensive database of domestic violence treatment providers in all US states and territories. Many staff members speak languages besides English, and they have 24-hour access to translators for approximately 150 languages. For the hearing impaired, there is a TDD number. This is a great resource for anyone--man, woman or child--who is experiencing or has experienced domestic violence or abuse, or who suspects that someone they know is being abused.

Toll Free: 1-(800)-799-SAFE or

Toll Free: 1-(800)-799-7233

Toll Free: 1-(800)-787-3224 TDD
Toll Free: 1-(800)-942-6908 Spanish Speaking

National Family Violence Helpline
Toll Free: 1-800-500-1119

Eating and Associated Disorders

National Association of Anorexia Nervosa & Associated Disorders
Phone: 1-(847)-831-3438 (Long distance)

National Mental Health Association
9AM-5PM Mon-Fri. information on mental health topics and referrals, access to an info specialist.
Toll Free: 1-(800)-969-6642

Elder Abuse

Alzheimer's Association Hotline
8:30AM-4:00PM, Mon-Fri. information and referral services, free brochures.
Toll Free: 1-(800)-621-0379

Elder Abuse Hotline
Toll Free: 1-(800)-252-8966

Employment

Worker's Compensation Toll Free Hotline: 1-(800)-342-1741

Food

Hunger Hotline: 1-(800)-329-3663

National Hunger Hotline: 1-866-3-HUNGRY

HIV/AIDS/Sexually Transmitted Diseases

AIDS Clinical Trials Information Service
Hotline: 1-(800)-874-2572
TTY: 1-(800)-243-7012

AIDS/HIV Treatment Information Service: 1-(800)-448-0440

AIDS Hotline for the Hearing Impaired

Open 10 a.m. to 10 p.m. Eastern Standard Time, Monday through Friday.

Toll Free: 1-(800)-243-7889 (TDD)

AIDS Hotline in Spanish

Open 8 a.m. to 2 a.m. Eastern Standard Time, seven days a week.

Toll Free: 1-(800)-344-SIDA (7432)

AIDS Teen Hotline: 1-(800)-234-TEEN

The CDC (Center for Disease Control) National Prevention
Information Network

*9AM-6PM Mon-Fri includes info on new medicines, treatment trials, HIV & AIDS,
with info specialists available to answer questions.*

Toll Free: 1-(800)-458-5231

Website: www.CDCNAC.org/

Florida AIDS Hotline

Toll Free: 1-(800)-352-2437

Spanish: 1-(800)-545-7432

Creole: 1-(800)-243-7101

Immune Deficiency Foundation: 1-(800)-296-4433

National AIDS Hotline

*Information and referrals to local hotlines, testing centers, and counseling. Open
24 hours, seven days a week.*

Toll Free: 1-(800)-342-AIDS (2437)

National AIDS Information Clearinghouse

English/Spanish: 1-(800)-458-5231

TDD: 1-(800)-243-7889

National Native American AIDS Prevention Center: 1-(800)-283-6880

National Sexually Transmitted Disease Hotline:

*Information and referrals to free and low-cost public clinics. Operators can
answer general questions on prevention, symptoms, transmission and treatment*

of sexually transmitted diseases. Open 8 a.m. to 11 p.m. Eastern Standard Time, Monday through Friday.

Toll Free: 1-(800)-227-8922

Pediatric AIDS Foundation: 1-(800)-488-5000

Sexually Transmitted Disease & AIDS/HIV Information Hotline

Toll Free: 1-(800)-332-2437

TTY: 1-(800)-332-3889 (Ohio)

Housing

Housing Discrimination Hotline: 1-(800)-669-9777

Medical/Mental Health

Amyotrophic Lateral Sclerosis (ALS) Hotline: 1-(800)-782-4747

Arthritis Foundation: 1-(800)-283-7800

Arthritis Consulting Services: 1-(800)-327-3027

Asthma & Allergy Hotline

Toll Free: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

Attention Deficit Disorder Association: 1-(800)-487-2282

Autism Society of America: 1-(800)-288-8476

Beckwith-Wiedmann Syndrome Support Network: 1-(800)-837-2976

Cooley's Anemia Foundation: 1-(800)-221-3571

Health Maintenance Organization Hotline: 1-(800)-226-1062

Home Health Agency Hotline: 1-(800)-962-6014

Immune Deficiency Hotline

Toll Free Hotline: 1-(800)-296-4433

Toll Free Dwarfism Helpline: 1-(888)-LPA-2001

National Alliance for the Mentally Ill
Florida Helpline: 1-(877)-626-4352)

National Brain Injury Information Center
Toll Free: 1-(800)-444-6443

National Stutterer's Hotline
Toll Free: 1-(800)-221-2483

Panic Disorder Toll Free Hotline: 1-(800)-64-Panic

Stuttering Toll Free Hotline: 1-(800)-992-9392

Mental Health Crisis Line: 1-(800)-222-8220

Poison Control

Poison Control
Toll Free: 1-(800)-362-9922

Poison Control Any Kind of Substance
Toll Free: 1-(800)-662-9886

Poison Hotline: 1-(800)-222-222)

Rape

Miami Dade County Rape Treatment Center 24-hour Hotline
(305)-585-7273

National Sexual Assault Hotline: 1-(800)-656-HOPE

Nationwide RAINN National Rape Crisis Hotline
Toll Free: 1-(800)-656-4673

SOAR (Speaking Out About Rape's)
69 East Pine Street
Orlando, FL 32801

Phone: 1-(407)-836-9692
Fax: 1-(407)-836-9693
E-Mail: [SOAR99@worldnet.att.net/](mailto:SOAR99@worldnet.att.net)
Website: <http://www.soar99.org/>

Runaway/Exploited Children

Boys Town National Hotline
Toll Free: 1-(800)-448-3000

Child Find of America Hotline
Looks for missing and abducted children. Operators available 9 a.m. to 5 p.m. EST Monday-Friday. Voicemail on evenings and weekends with calls returned.
Toll Free: 1-(800)-I-AM-LOST (426-5678)

Confidential Runaway Hotline
Toll Free: 1-(800)-231-6946

Missing Children Network
Toll Free: 1-(800)-235-3535

The National Call Center for At-Risk Youth
Toll Free: 1-(818)-710-1181

National Hotline for Missing and Exploited Children
Operates a hotline for reporting missing children and sightings of missing children. Offers assistance to law enforcement agents. Hours of operation are 7:30 a.m.-11 p.m. Eastern Standard Time.
Toll Free: 1-(800)-843-5678

National Runaway Switchboard
The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.
3080 N. Lincoln Avenue
Chicago, IL 60657
Phone: 1-(773)-880-9860
Fax: 1-(773)-929-5150
Agency & Information Line: 1-(800)-344-2785
Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000

Website: <http://www.nrscrisisline.org/default.html>

Parent Abduction Hotline

Provides crisis mediation in parental abduction. Provides prevention information and referrals to local agencies. Operators available 9 a.m. to 5 p.m. EST Monday-Friday. Voicemail on evenings and weekends with calls returned.

Toll Free: 1-(800)-292-9688

Runaway Hotline: 1-(800)-999-9999

Smoking

Smoking Quitline 1-(877)-44U-QUIT (1-877-448-7848)

Smoking cessation counselors are available to answer smoking-related questions in English or Spanish, Monday through Friday, 9:00 a.m. to 4:30 p.m. local time. Call toll free in the United States.

Toll Free: 1-(877)-44U-QUIT

Toll Free: 1-(877)-448-7848

Substance Abuse/Alcoholism

Al-Ateen

Toll Free: 1-(800)-352-9996

Alcohol Abuse and Crisis Intervention

Toll Free: 1-(800)-234-0246

Alcohol and Drug Abuse Helpline and Treatment

Toll Free: 1-(800)-234-0420

Alcohol Hotline Support & Information

Phone Toll Free: 1-(800)-331-2900

National Cocaine Hotline

Information, crisis intervention, and referrals to local rehab centers for all types of drug dependency. Operates 24 hours, seven days a week.

Toll Free: 1-(800)-COCAINE (262-2463)

National Drug Information Treatment and Referral Hotline

Information, support, treatment options and referrals to local rehab centers for any drug or alcohol problem. Operates 24 hours, seven days a week.

Toll Free: 1-(800)-662-HELP (4357)

Youth

Gay Youths Suicide Hotline: 1-(800)-850-8078

National Youth Crisis Hotline

Provides counseling and referrals to local drug treatment centers, shelters, and counseling services. Responds to youth dealing with pregnancy, molestation, suicide, and child abuse. Operates 24 hours, seven days a week.

Toll Free: 1-(800)-442-HOPE (4673)

Suicide

National Suicide Prevention Lifeline

A 24-hour, toll-free suicide prevention service available to anyone in suicidal crisis.

Toll Free: 1-(800)-784-2433 (24 hours)

Talkline: 1-(800)-273-TALK (8255)

Switchboard of Miami Helpline

Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.

701 SW 27th Avenue, Suite #1000

Miami, FL 33135

Administrative Office: (305)-358-1640

Administrative Fax: (305)-377-2269

24-Hour Helpline: (305)-358-4357

24-Hour TTY/TDD: (305)-644-9449

Helpline Fax: (305)-644-1292

Website: <http://www.switchboardmiami.org/index.html>

CRISES STABILIZATION UNITS & SHORT TERM RESIDENTIAL TREATMENT FACILITIES

Florida Agency for Healthcare Administration

Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and

ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

Public Receiving Facilities Designated by the Department of Children
& Family Services

Bayview Center for Mental Health

Crisis Stabilization Unit

9198 Northwest 8th Avenue

Miami, Florida 33150

Citrus Health Network

Adult Crisis Stabilization Unit

Children's Crisis Stabilization Unit

4175 West 20th Avenue

Hialeah, Florida 33012

Community Health Center of South Dade

Crisis Stabilization Unit

10300 Southwest 216th Street

Miami, Florida 33190

Jackson Memorial Hospital

1695 Northwest 9th Avenue

Miami, Florida 33136

Jackson North Mental Health Center

Crisis Stabilization Unit

15055 Northwest 27th Avenue

Opa-Locka, Florida 33054

Miami Behavioral Health Center
Crisis Stabilization Unit
3850 West Flagler Street
Miami, Florida 33134

New Horizons Community Mental Health Center
Crisis Stabilization Unit
1455 Northwest 36th Street
Miami, Florida 33142

CROHN'S AND COLITIS FOUNDATION OF AMERICA

The foundation's mission is to cure and prevent Crohn's disease and ulcerative colitis through research and to improve the quality of life for children and adults affected by these digestive diseases through education and support.

386 Park Avenue South, 17th Floor
New York, NY 10016
Toll Free Voice/TDD: 1-(800)-932-2423
E-Mail: info@ccfa.org/
Website: <http://www.ccfa.org>

CUSTOM MOBILITY, INC

Individual Custom Adaptive Seating for Manual and Power Wheelchairs.

7199 Bryan Dairy Road
Largo, FL 33777
Phone: 1-(727)-539-8119
Toll Free: 1-(800)-622-5151
Fax: 1-(727)-539-6372
Website: www.custom-mobility.com/

CYSTIC FIBROSIS

The Boomer Esiason Foundation

The Boomer Esiason Foundation is a partnership of leaders in the medical and business communities joining with a committed core of volunteers to provide financial support to research aimed at finding a cure for cystic fibrosis. The Foundation works to heighten education and awareness of cystic fibrosis and to provide a better quality of life for those affected by cystic fibrosis.

200 B Armstrong Road
Garden City Park, NY 11040
Phone: 1-(516)-746-0077
Fax: 1-(516)-746-4437

E-Mail: info@esiason.org/

Website: <http://www.esiason.org/index.html>

Cystic Fibrosis Foundation

The mission of the Cystic Fibrosis Foundation, a nonprofit donor-supported organization, is to assure the development of the means to cure and control cystic fibrosis (CF) and to improve the quality of life for those with the disease.

The Foundation is the leading organization in the United States devoted to cystic fibrosis. It has more than 80 chapters and fund-raising offices nationwide and supports a network of more than 115 accredited CF care centers which provide patients and families with vital treatment and other CF resources.

6931 Arlington Road

Bethesda, Maryland 20814

Phone: 1-(301)-951-4422

Toll Free: 1-(800)-FIGHT-CF (344-4823)

E-Mail: info@cff.org/

Website: <http://www.cff.org/>

Florida Chapter - South Florida Office

Fort Lauderdale, FL 33309

3443 NW 55th Street, Building #7

Phone: 1-(954)-739-5006

Fax: 1-(954)-739-2890

E-Mail: florida@cff.org/

Website: <http://www.cff.org/Chapters/ftlauderdale/>

Miami Cystic Fibrosis Office

5757 Blue Lagoon Drive, Suite #110

Miami, FL 33126

Phone: (786)-275-8000

Fax: (786)-275-8001

E-Mail: miami-fl@cff.org/

Web: <http://www.cff.orgmiami.htm/>

DEAF SERVICES (See: *Hearing Services*)

DENTAL

Dental Society, East Coast District

Dental services, associations, and referrals.

Toll Free: 1-(305)-667-3647

Florida Dental Association

The Florida Dental Association is a statewide, professional membership organization representing Florida-licensed dentists. FDA members are committed to protecting the health and well-being of people of all ages. The FDA also sponsors statewide public-outreach programs that highlight the importance of good dental health.

1111 E. Tennessee Street
Tallahassee, FL 32308-6914
Toll Free: 1-(800)-877-9922
Phone: 1-(850)-681-3629
Fax: 1-(850)-561-0504
E-Mail: fda@floridadental.org
Website: www.floridadental.org/

DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES

The Florida Department of Agriculture and Consumer Services functions as the state's clearinghouse for consumer complaints. We assist consumers with information, protection and complaints, regardless of whether we regulate that particular industry. We make every possible effort to assist consumers by directing them to the appropriate federal, state or county agency.

The Capitol
Tallahassee, FL
Phone: 1-(850)-488-3022
Toll Free: 1-(800)-435-7352
Website: <http://www.800helpfla.com/aboutus.html>

DEPARTMENT OF FINANCIAL SERVICES

Department of Financial Services, which is responsible for assisting consumers who need information and help related to financial services, including banking, securities and insurance. In addition, the department keeps track of all money coming into and going out of state government - an amount that totals more than \$63 billion annually.

200 East Gaines Street
Tallahassee, FL 32399-0300
Phone: 1-(850)-413-3100
Toll Free: 1-(800)-848-3792
Florida Toll Free Consumer Helpline: 1-(800)-342-2762
Out-of-Florida Consumer Helpline: 1-(850)-413-3089
Website: <http://www.fldfs.com/>

DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

Consumer protection, licensing and regulation.

Florida Department of Business and Professional Regulation
Division of Service Operations
Bureau of Customer Contact Center
1940 N. Monroe Street
Tallahassee, FL 32399-1027
Phone: 1-(850)-487-1395
Fax: 1-(850)-488-1830
E-Mail: Call.Center@dbpr.state.fl.us/
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

DEPARTMENT OF JUSTICE, UNITED STATES

ADA Enforcement

Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.

U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Avenue NW
Disability Rights Section - NYAV
Washington, DC 20530
Hotline: 1-(800)-514-0301 (Voice)
TTY Hotline: 1-(800)-514-0383
Website: <http://www.ada.gov/enforce.htm>

DEVELOPMENTALLY DISABILITIES

American Association on Intellectual and Developmental Disabilities
AAIDD promotes progressive policies, sound research, effective practices, and universal human rights for people with intellectual and developmental disabilities.

444 North Capitol Street NW, Suite #846
Washington, DC 20001-1512
Toll Free: 1-(800)-424-3688
Fax: 1-(202)-387-2193
<http://www.aamr.org/index.shtml/>

Ann Storck Center, Inc
1790 SW 43rd Way
Ft. Lauderdale, FL 33317
Phone: 1-(954)-584-8000

Fax: 1-(954)-321-8863

Website: www.annstorckcenter.org/

APSE

APSE: The Network on Employment is a membership organization formed in 1988 as the Association for Persons in Supported Employment to improve and expand integrated employment opportunities, services, and outcomes for persons experiencing disabilities. To accomplish this mission, APSE: Provides advocacy and education to customers of supported employment (SE), i.e. supported employment professionals, consumers and their family members, and supported employers; Addresses issues and barriers which impede the growth and implementation of integrated employment services; Improves supported employment (SE) practice so that individuals and communities experience SE as a quality service with meaningful outcomes; Promotes national, state, and local policy development which enhances the social and economic inclusion and empowerment of all persons experiencing severe disabilities; and Educates the public and the business community on the value of including persons experiencing severe disabilities as fully participating community members.

1627 Monument Avenue

Richmond, VA 23220

Phone: 1-(804)-278-9187

Fax: 1-(804)-278-9377

E-Mail: [apse@apse.org/](mailto:apse@apse.org)

Website: <http://www.apse.org/>

Association for the Development of the Exceptional

2801 North Miami Avenue

Miami, FL 33127

Phone: (305)-573-3737

Fax: (305)-573-8393

Association for Retarded Citizens, South Florida

Association for Retarded Citizens, South Florida is a local chapter of The Arc, one of the largest volunteer organizations in the U.S. Founded in 1953 by a group of concerned parents, Arc, South Florida serves the over 60,000 Miami-Dade County citizens with developmental disabilities.

5555 Biscayne Boulevard

Miami, FL 33137

Phone: (305)-759-8500

Fax: (305)-754-9223

www.arcsofla.org/

Association of Retarded Citizens of South Florida

20000 NW 47th Avenue
Miami Gardens, FL 33055-1543
Phone: (305)-430-8707

Behavior Analysis, Inc.
1093 Shotgun Road
Sunrise, FL 33326-1911
Phone: 1-(954)-577-7790

CADC Inc
7944 SW 8th Street
Miami, FL 33144-4209
Phone: (305)-269-6845

Community Committee for Developmental Handicaps, Inc.
CCDH provides services to people with physical, developmental, and sensory disabilities. Direct services provided by CCDH are in-home support and various therapies.

8585 Sunset Drive, Suite #75
Miami, FL 33143
Phone: (305)-596-1160
Fax: (305)-596-6196
Website: www.ccdh.org/

Agency for Persons with Disabilities

The Primary Mission of this State Agency is to Support Persons with Developmental Disabilities in Living, Learning and Working, in All Aspects of Community Life.

401 NW 2nd Avenue, Suite South #811
Miami, FL 33128
Phone: 1-(305)-349-1478
Website: www.apd.myflorida.com

Emily C. Moises Day Training
5643 NW 36th Street
Miami Springs, FL 33166-5854
Phone: (305)-888-8711

Florida Developmental Disabilities Council

The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families, to enhance their quality of life within their communities.

124 Marriott Drive, Suite #203
Tallahassee, Florida 32301
Phone: 1-(850)-488-4180
Toll Free: 1-(800)-580-7801
TDD Toll Free: 1-(888)-488-8633
Fax: 1-(850)-922-6702
Website: <http://www.fddc.org/home/index.asp>

Florida's Voice on Mental Retardation
5591 NE 28 Avenue
Ft. Lauderdale, FL 33308
Phone: 1-(954)-975-5159
Fax: 1-(954)-972-4701
Website: www.fvmr.org/

The Marian Center
Serves children, students and adults with developmental disabilities through education, training and support services at this 50 acre site in Miami Gardens.
15701 NW 37th Avenue
Miami Gardens, FL 33054
Phone: (305)-625-8354
Phone: (305)-200-8927, Ext. #210
Website: <http://www.mariancenterschool.org/html/home.html>

New Horizons for Community
1340 SE 9th Avenue
Hialeah, FL 33010-5947
Phone: (305)-887-1535

Mac Town, Inc.
151 NE 62nd Street
Miami, FL 33138-5926
Phone: (305)-758-4485

Lucanus Developmental Center, Inc.
6411 Taft Street, #300
Hollywood, FL 33024-4110
Phone: 1-(954)-981-4019

Lignum Care, Inc.
2100 NW 91st Way
Sunrise, FL 33322-3732
Phone: 1-(954)-572-3988

Kinder Care Learning Center
6420 Fletcher Street
Hollywood, FL 33023-2130
Phone: 1-(954)-985-1691

Felicias House
20535 NW 2nd Avenue, # 110
Miami Gardens, FL 33169-2547
Phone: (305)-638-4047

Sunrise Opportunities
15230 SW 151st Avenue
Miami, FL 33187-5541

DIABETES

American Diabetes Association
The American Diabetes Association is the nation's leading nonprofit health organization providing diabetes research, information and advocacy.
1701 N. Beauregard Street
Alexandria, VA 22311
Toll Free: 1-(800)-342-2383
E-Mail: [AskADA@diabetes.org/](mailto:AskADA@diabetes.org)
Website: <http://www.diabetes.org>

Miami Chapter - American Diabetes Association
8405 NW 53rd Street, Suite #A-101
Miami, FL 33166
Phone: (305)-477-8999
Fax: (305)-594-3029
Toll Free: 1-(888)-DIABETES

Juvenile Diabetes Foundation International

The Juvenile Diabetes Research Foundation International is the world's leading nonprofit, nongovernmental funder of diabetes research -- dedicated to finding a cure for juvenile diabetes.

120 Wall Street, 19th Floor

New York, NY 10005

Toll Free: 1-(800)-533-2873

E-Mail: info@jdrf.org/

Website: www.jdrf.org/

DIAL A HEARING SCREENING TEST

Free, on-line hearing test.

Toll Free: 1-(800)-222-3277

Website: http://www.swboces.org/hr/benefits/news_pdf/3_04.pdf

DIALYSIS

Miami-Dade Dialysis Centers

Website:

http://www.hellomiami.com/YP/c_KIDNEYDIALYSISCENTERS.Cfm

DISABLED PARKING PERMITS/HANDICAP PERMITS

Disabled Parking Permits

140 W. Flagler, Suite #102

Miami, FL 33130

Phone: (305)-375-5678

Website: http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/

DISABILITY AWARENESS

Access to Education and Learning

National Center on Accessing the General Curriculum (NCAC) to provide a vision of how new curricula, teaching practices, and policies can be woven together to create practical approaches for improved access to the general curriculum by students with disabilities.

40 Harvard Mills Square, Suite #3

Wakefield, MA 01880-3233

Phone: 1-(781)-245-2212

E-Mail: cast@cast.org/

Website: www.cast.org/ncac

Accessibility Cop

Website to provide support for those academic technology staff, counselors, disability services directors and counselors, educators, and technical staff who are responsible for creating accessible web sites, providing assistive technologies, and otherwise supporting the needs of students, staff, and faculty with disabilities.

Community of Academic Technology Staff

California State University Center for Distributed Learning

1801 E. Cotati Avenue

Rohnert Park, CA 94928

Phone: 1-(707)-664 4340

E-Mail: info@cdl.edu/

Website: <http://bobby.watchfire.com/bobby/html/en/index.jsp>

Addressing barriers to employment

JAN is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

Job Accommodation Network

The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

PO Box 6080

Morgantown, WV 26506-6080

Toll Free: 1-(800)-526-7234

Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403

Phone: 1-(304)-293-7186

Fax: 1-(304)-293-5407

Website: <http://www.jan.wvu.edu/>

Advocacy Center for Persons with Disabilities

The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Website: <http://www.advocacycenter.org/index.html>

American Association of Spinal Cord Injury Nurses, The

The American Association of Spinal Cord Injury Nurses (AASCIN) is dedicated to promoting quality care for individuals with spinal cord impairment (SCI). This is achieved by advancing nursing practice through education, research, advocacy, health care policy, and collaboration with consumers and health care delivery systems.

75-20 Astoria Boulevard

Jackson Heights, NY 11370

Phone: 1-(718)-803-3782

Fax: 1-(718)-803-0414

E-Mail: aps@unitedspinal.org/

Website: www.apssci.org/

American Association of Spinal Cord Injury Psychologists and Social Workers, The

The American Association of Spinal Cord Injury Psychologists and Social Workers (AASCIPSW) is an organization of psychologists and social workers who provide for the emotional, behavioral and psychosocial care of persons affected by spinal cord impairment (SCI). AASCIPSW, incorporated in 1986, operates exclusively for scientific, charitable and educational purposes. AASCIPSW provides members the opportunity to develop and refine leadership skills through active participation in the Association.

75-20 Astoria Boulevard

Jackson Heights, NY 11370

Phone: 1-(718)-803-3782

Fax: 1-(718)-803-0414

E-Mail: aps@unitedspinal.org/

Website: www.apssci.org/

American Paraplegia Society

Founded in 1954, and incorporated in 1977, the American Paraplegia Society (APS) is dedicated to improving the quality of medical care delivered to persons with spinal cord impairment (SCI).

75-20 Astoria Boulevard

Jackson Heights, NY 11370

Phone: 1-(718)-803-3782

Fax: 1-(718)-803-0414

E-Mail: aps@unitedspinal.org/

Website: www.apssci.org/

American Spinal Injury Association

The mission of the American Spinal Injury Association is: (a) to promote and establish standards of excellence for all aspects of health care of individuals with spinal cord injury from onset throughout life; (b) to educate members, other healthcare professionals, patients and their families as well as the public on all aspects of spinal cord injury and its consequences in order to prevent injury, improve care, increase availability of services and maximize the injured individual's potential for full participation in all areas of community life; (c) to foster research which aims at preventing spinal cord injury, improving care, reducing consequent disability, and finding a cure for both acute and chronic SCI; and (d) to facilitate communication between members and other physicians, allied health care professionals, researchers and consumers.

2020 Peachtree Road, NW

Atlanta, GA 30309

Phone: 1-(404)-355-9772

Fax: 1-(404)-355-1826

E-Mail: ASIA_Office@shepherd.org/

Website: <http://calder.med.miami.edu/pointis/index.html/>

Association on Higher Education and Disability

AHEAD is a professional association committed to full participation of persons with disabilities in postsecondary education.

107 Commerce Center Drive, Suite #204

Huntersville, NC 28078

Work, Voice and Text: 1-(704)-947-7779

Fax: 1-(704)-948-7779

E-Mail: ahead@ahead.org/

Website: www.ahead.org

DisabilityInfo.gov

DisabilityInfo.gov is a comprehensive online resource designed to provide people with disabilities with quick and easy access to the information they need. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including benefits, civil rights, community life, education, employment, housing, health, technology and transportation.

Website: www.disabilityinfo.gov

Housing

Learn about renting, buying and making your home accessible, and about your Fair Housing rights.

U.S. Department of Housing and Urban Development

451 7th Street SW

Washington, DC 20410
Phone: 1-(202)-708-1112
TTY: 1-(202)-708-1455
Website: www.hud.gov/groups/disabilities.cfm/

International Center for Disability Resources on the Internet

Disability Resources on the Web. Its vision is the equalization of opportunities for persons with disabilities. As an internationally recognized public policy center organized by and for people with disabilities, ICDRI seeks to increase opportunities for people with disabilities by identifying barriers to participation in society and promoting best practices and universal design for the global community. ICDRI's mission includes the collection of a knowledge base of quality disability resources and best practices and to provide education, outreach and training based on these core resources. ICDRI makes this information available in an accessible format through its web site.

5212 Covington Bend Drive
Raleigh, NC 27613
Phone: 1-(919)-349-6661
E-Mail: icdri@icdri.org/
Website: <http://www.icdri.org/donations.htm/>

Kids on the Block, Inc.

The Kids on the Block, Inc. offers programs on disabilities such as spina bifida and visual impairment, medical differences such as leukemia and AIDS; educational differences including learning disabilities and ADHD, and social concerns including sexual abuse prevention, and alternatives to violence.

9385-C Gerwig Lane
Columbia, Maryland 21046
Toll Free: 1-(800)-368-KIDS (5437)
Phone: 1-(410)-290-9095
Fax: 1-(410)-290-9358
E-Mail: kob@kotb.com
Website: <http://www.kotb.com/>

National Dissemination Center for Children with Disabilities

The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.

P.O. Box 1492
Washington, DC 20013
V/TTY: 1-(800)-695-0285

Fax: 1-(202)-884-8441
E-Mail: nichcy@aed.org/
Website: www.nichcy.org/

National Rehabilitation Information Center

An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.

4200 Forbes Boulevard, Suite #202

Lanham, MD 20706

Toll Free: 1-(800)-346-2742

Phone: 1-(301)-459-5900

TTY: 1-(301)-459-5984

E-Mail: naricinfo@heitechservices.com/

Website: www.naric.com/

National Spinal Cord Injury Association

Founded in 1948, the National Spinal Cord Injury Association is the nation's oldest and largest civilian organization dedicated to improving the quality of life for hundreds of thousands of Americans living with the results of spinal cord injury and disease (SCI/D) and their families. This number grows by thirty newly-injured people each day.

6701 Democracy Boulevard, Suite #300-9

Bethesda, MD 20817

Toll Free Helpline: 1-(800)-962-9629

Voicemail: 1-(301)-214-4006

Fax: 1-(301)-990-0445

E-Mail: info@spinalcord.org/

Website: <http://www.spinalcord.org/>

Our-Kids

The Our-Kids Web site supports the Our-Kids Email list. Our-Kids is a "Family" of parents, caregivers and others who are working with children with physical and/or mental disabilities and delays.

Website: <http://www.our-kids.org/>

Pointis

PoinTIS is a WWW, world wide website, that provides comprehensive information on spinal cord injury rehabilitation and traumatic brain injury rehabilitation for health care providers, patients and patient's families. PoinTIS is readily accessible at the point-of-care and along the entire continuum of patient care.

Website: <http://calder.med.miami.edu/pointis/index.html/>

Possibilities Foundation, Inc.

The Possibilities Foundation, Inc. is a television news magazine who has created segments displaying the positive lives of persons with disabilities.

14895 NE 20th Avenue

North Miami, FL 33181

P.O. Box 612172

North Miami, Florida 33261

Phone: (305)-956-5711

Fax: (305)-956-3588

Website: <http://www.beyondadversity-tv.com/index.html>

Recreation

The National Center on Accessibility is the nation's premiere resource promoting access for people with disabilities in recreation.

National Center on Accessibility

501 North Morton Street, Suite #109

Bloomington, IN 47404

Phone: 1-(812)-856-4422

TTY: 1-(812)-856-4421

Fax: 1-(812)-856-4480

E-Mail: nca@indiana.edu/

Website: www.ncaonline.org/index.shtml/

Removing physical barriers

United States Access Board

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

1331 "F" Street NW, Suite #1000

Washington, DC 20004-1111

Phone: 1-(202)-272-0080

TTY: 1-(202)-272-0082

Fax: 1-(202)-272-0081

Toll Free: 1-(800)-872-2253

TTY Toll Free: 1-(800)-993-2822

Website: <http://www.access-board.gov/index.htm>

Statistics

Humanics ErgoSystems, Inc.

Humanics is an ergonomics consulting firm established in 1982. We specialize in occupational ergonomics and ergonomics research and design of products and places for adults, children and people with disabilities.

PO Box 17388

Encino, CA 91416-7388

Phone: 1-(818)-345-ERGO

Fax: 1-(818)-705-3903

E-Mail: ergonomics@humanics-es.com/

Website: www.humanics-es.com/recc-disabled.htm#statistics/

Technical Guide for Houses of Worship

The Retirement Research Foundation

8765 W. Higgins Road, Suite #430

Chicago, Ill. 60631-4170

Phone: 1-(773)-714-8080

Fax: 1-(773)-714-8089

E-Mail: info@rrf.org/

Website: www.rrf.org/noteworthy/accessible.html/

Web Accessibility Initiative

Site is part of the World Wide Web Consortium and has produced guidelines explaining ways to make web sites and products more accessible.

W3C Web Accessibility Initiative

MIT/CSAIL, Building #32-G530

32 Vassar Street

Cambridge, MA 02139

Phone: 1-(617)-253-2613

Website: www.w3c.org/WAI

Florida Association of Rehabilitation Facilities, Inc.

2475 Apalachee Parkway, Suite #205-209

Tallahassee, FL 32301

Phone: 1-(850)-877-4816

E-Mail: tfarmer@floridaarf.org/

VSA (Very Special Arts) Florida

VSA arts of Florida's mission is to create a society where people with disabilities can learn through, participate in and enjoy the arts. Through an extensive network of program sites and partnerships, we bring arts into the lives of people all over the state.

VSA, University of South Florida
3500 E. Fletcher Avenue, Suite #234
Tampa, Florida 33613
Phone: 1-(813)-975-6962
Toll Free: 1-(888)-844-ARTS
Fax: 1-(813)-975-6596
TDD/TTY: 1-(813)-975-6962 or 1-(888)-844-ARTS
Website: <http://www.vsafl.org/index.php>

Shake-A-Leg Miami,
To enable those with physical, developmental and economic challenges to empower themselves. To provide a gateway to Biscayne Bay for one and all.
2620 South Bayshore Drive
Miami, FL 33133
Phone: (305)-858-5550
Fax: (305)-858-6262
Website: <http://www.shakealegmiami.org/>

Statewide Advocacy Network on Disabilities (STAND)
Statewide Advocacy Network on Disabilities, or STAND for short, is a non-profit organization based in Florida. Our vision is that individuals with disabilities will progress unimpeded toward their full potential, realizing their educational and life goals. Securing rights and responsibilities under the law guarantees opportunity and freedom to maximize abilities, thereby promoting lifelong achievers.
PO Box 172236
Tampa, Florida 33672-0236
Phone: 1-(813)-258-5700
E-Mail: stand@standadvocates.org/
Website: www.standadvocates.org/

DISABILITY DETERMINATION

Florida Department of Health
Disability Determination.
1321 Executive Center Circle East, Suite #100
Tallahassee, FL
Phone: 1-(850)-488-4222
Fax: 1-(850)-487-0131
E-Mail: fl.dd.tallahassee.admin@ssa.gov/

Website:

<http://esetappsdo.h.doh.state.fl.us/contactussearch/DOHFeedback.aspx?Email=fl.dd.tallahassee.admin@ssa.gov&Office=Disability%20Determination>

Social Security Administration

Apply for Social Security Retirement and/or Spouse's Benefits; Apply for Social Security Disability Benefits; Request a Social Security Statement of Earnings and Benefits; Request a Replacement Medicare Card; Request a Proof of Income Letter; Apply for Replacement Social Security Card.

Lincoln Square Office Center

18475 NW 2nd Avenue

Miami Gardens, FL 33169

Toll Free: 1-(800)-772-1213

Disability Determination: 1-(800)-817-1598

TDD: 1-(800)-325-0778

Website: <http://www.ssa.gov/>

DISABILITY ORGANIZATIONS

Attainment Company

Attainment Company is an independent, family owned business based in Verona, Wisconsin. Since 1979 Attainment Company has been dedicated to helping people with cognitive disabilities succeed at school, work and life.

504 Commerce Parkway

P.O. Box 930160

Verona, WI 53593-0160

Toll Free: 1-(800)-327-4269

Fax: 1-(800)-942-3865

Website: <http://www.attainmentcompany.com/xcart/home.php/>

Best Buddies

Best Buddies is a nonprofit 501(c)(3) organization dedicated to enhancing the lives of people with intellectual disabilities by providing opportunities for one-to-one friendships and integrated employment.

100 Southeast Second Street, Suite #2200

Miami, FL 33131

Phone: (305)-374-2233

Fax: (305)374-5305

Toll Free: 1-(800)-89-BUDDY

Website: www.bestbuddies.org/

Best Buddies Florida
124A E. Colonial Drive
Orlando, FL 32801
Phone: 1-(407)-898-0787
Fax: 1-(407)-898-1281
Toll Free: 1-(888)-648-3747
Website: www.bestbuddiesflorida.org/

Council for Exceptional Children, The
The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.
1110 North Glebe Road, Suite #300
Arlington, VA 22201
Phone: 1-(703)-620-3660
TTY: 1-(866)-915-5000
Fax: 1-(703)-264-9494
E-Mail: service@cec.sped.org/
Website: www.cec.sped.org/

Disability Resource Center at Florida International University
The Disability Resource Center's overarching mission is to provide our students the necessary support to successfully complete their college education while promoting their independence and self-determination. We advance the expressed choice of our students and seek their full inclusion into the mainstream of university life and into that of the larger society.
University Park Campus, GC #190
Miami, Florida 33199
Voice: (305)-348-3532
TTY: (305)-348-3852
Fax: (305)-348-3850
E-Mail: drcupgl@fiu.edu/
Website: <https://drc.fiu.edu/index.htm/>

Easter Seals Disability Services
Easter Seals helps individuals with disabilities and special needs, and their families, live better lives. From child development centers to physical rehabilitation and job training

for people with disabilities, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.

Easter Seals South Florida - Miami-Dade

1475 NW 14th Avenue

Miami, FL 33125-1692

Phone: (305)-325-0470

Website: www.miami.easterseals.com/

Easter Seals Therapeutic Adult Day Care

489 E. Hialeah Drive

Hialeah, FL 33010

Phone: (305)-547-4721

www.miami.easterseals.com/

Family Care Council of Florida, District #11

In 1993 the Florida State Legislature established the Family Care Council. The Family care Council advises the Agency for Persons with Disabilities (APD) on the needs of self-advocates and their families by Assisting in providing information and outreach to self-advocates and families; Reviewing the effectiveness of the Developmental Disabilities Program and make recommendations with respect to implementation; Advising the Developmental Disabilities Program administrators on the community and family support systems in their area; and Meeting and share information.

P.O. Box 971015

Miami, FL 33197-1015

Phone: (305)-378-1336

Phone: (305)-234-8382

E-Mail: [jotrek9@bellsouth.net/](mailto:jotrek9@bellsouth.net)

Website: www.fccflorida.org/

Family Network on Disabilities of Florida, Inc.

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

E-Mail: [fnd@fndfl.org/](mailto:fnd@fndfl.org)

Website: <http://www.fndfl.org/>

Family Village, The

The Family Village is a web site for children and adults with disabilities, their families, and their friends and allies. Family Village brings together thousands of online resources in a organized, easy-to-use directory. The centerpiece of Family Village is

the library, where visitors can find information on over 300 diagnoses. Visitors can also learn about assistive technology, legal rights and legislation, special education, leisure activities and much more.

The Family Village

Waisman Center

University of Wisconsin-Madison

1500 Highland Avenue

Madison, WI 53705-2280

E-Mail: familyvillage@waisman.wisc.edu/

Website: <http://www.familyvillage.wisc.edu/>

Florida Division of Blind Services

The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.

401 NW 2nd Avenue, Room #S-714

Miami, FL 33128

Phone: (305)-377-5339

Fax: (305)-377-5691

Immediate Help: 1-(800)-342-1828

Rehabilitation Center: 1-(800)-741-3826

Website: www.fl DOE.org/

Goodwill Industries

Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.

Goodwill Industries of South Florida, Inc.

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

Fax: (305)-324-7319

E-Mail: info@goodwillmiami.org/

Website: www.goodwillindustries.org/

HEATH Resource Center

National Clearinghouse on Postsecondary Education for Individuals with Disabilities.

HEATH's annual resource guide contains information to help individuals with disabilities to seek and obtain financial assistance for postsecondary education.

One Dupont Circle NW, Suite #800
Washington, DC 20036-1193
Toll Free: 1-(800)-544-3284 (Voice/TTY)
Phone: 1-(202)-939-9320

Job Accommodation Network

The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

PO Box 6080
Morgantown, WV 26506-6080
Toll Free: 1-(800)-526-7234
Toll Free: 1-(800)-ADA-WORK
Toll Free TTY: 1-(877)-781-9403
Phone: 1-(304)-293-7186
Fax: 1-(304)-293-5407
Website: <http://www.jan.wvu.edu/>

Miami-Dade County Office of Disability Services & Independent Living
Phone: (305)-547-5444
TDD: (305)-545-3574

National Federation of the Blind Greater Miami Dade Chapter
1960 NE 185th Terrace
North Miami Beach, FL 33179
Phone: (305)-935-4338
E-Mail: bethmac@bellsouth.net
Website: <http://www.nfbflorida.org/chapters/miami/index.htm>

Parent to Parent of Miami, Inc.

Parent to Parent of Miami, Inc. is a federally funded Community Parent Resource Center serving Miami-Dade and Monroe Counties. Our program is a community wide, tax exempt, non-profit organization that provides information, educational training, support, and emergency assistance, to families who have children and adults with disabilities and/or special needs. The services are provided in English, Spanish and Creole.

7990 SW 117th Avenue, Suite #201
Miami, Florida 33173
Phone: (305)-271-9797

Fax: (305)-271-6628

E-Mail: info@ptopmiami.org/

Website: <http://www.ptopmiami.org/default.asp/>

United Cerebral Palsy Association

The association is committed to change and progress for persons with disabilities by advancing the independence, productivity and full citizenship of people with cerebral palsy and other disabilities.

1660 "L" Street NW, Suite #700

Washington, DC 20036

Toll Free: 1-(800)-872-5827

TTY: 1-(202)-973-7197

E-Mail: national@ucp.org/

Website: <http://www.ucp.org/>

United Cerebral Palsy of South Florida

United Cerebral Palsy of South Florida serves more than 1,300 infants, children and adults with developmental disabilities at over 60 locations in Miami-Dade, Broward and Palm Beach Counties. In addition to cerebral palsy, adults and children with conditions such as mental retardation, Down syndrome, autism, spina bifida, prematurity, hearing and speech delay are enrolled in programs at UCP of South Florida. UCP programs and services are designed to meet the special needs of each individual and family served, with a common goal: to enable people with disabilities to reach their greatest potential, and achieve rewarding and productive lives as fully participating members of their communities.

2700 West 81st Street

Hialeah, FL 33016

Phone: (305)-325-1080

Fax: (305)-325-1313

Website: <http://www.ucpsouthflorida.org/index.php>

Untangling the Web

Website contains hundreds of links to disability information on the Web.

Website: <http://www.icdi.wvu.edu/others.htm/>

DISABILITY PRODUCTS AND SERVICES (Private)

Adaptive Mobility Services, Inc.

Phone: 1-(407)-426-8020

Fax: 1-(407)-426-8690

1000 Delaney Avenue
Orlando, FL 32806-1228
E-Mail: help@adaptivemobility.com/

Advances Driver Rehabilitation
1031 Ives Dairy Road
Miami, FL 33179
Phone: (305)-770-0747

Consumer Support Network
1175 NE 125th Street
North Miami, FL 33161-5015
Phone: (305)-981-0300

Rainbow Care Center, Inc.
521 NW 195th Terrace
Miami, FL 33169
Phone: (305)-651-8781

Wheelchair Getaways Van Rentals
Toll Free: 1-(800)-642-2042 Rentals
Toll Free: 1-(800)-536-5518
Phone: 1-(859)-873-4973
Fax: 1-(859)-873-8039
Website: www.wheelchair-getaways.com/

South Florida Location
Phone: 1-(561)-748-8414
Fax: 1-(561)-748-8677
E-Mail: GYEAR@aol.com/

DISABLED AMERICAN VETERANS - DEPARTMENT OF FLORIDA

2015 SW 75th Street
Gainesville, FL 32607
Phone: 1-(352)-331-0945
Fax: 1-(352)-331-0946
E-Mail: info@davfla.com/
Website: <http://www.davfla.com/>

Miami Chapter

5110 SW 127th Place
Miami, FL 33175
Phone: (305)-221-0219
Phone: (305)-221-0219

Pembroke Pines Chapter
P.O. Box 8884
Pembroke Pines, FL 33024
Phone: (304)-883-8793
Phone: (786)-457-0369

DISCRIMINATION/CIVIL RIGHTS

Able Trust

Florida Governor's Alliance for the Employment of Disabled Citizens

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone: 1-(850)-224-4493 (Voice/TTY)

Fax: 1-(850)-224-4496

E-Mail: info@abletrust.org/

Website: www.faast.org

Technology and Assistive Services

Phone: 1-(850)-487-3278

ADA Enforcement

Through lawsuits and settlement agreements, the Department of Justice has achieved greater access for individuals with disabilities in hundreds of cases. Under general rules governing lawsuits brought by the Federal government, the Department of Justice may not sue a party unless negotiations to settle the dispute have failed.

U.S. Department of Justice

Civil Rights Division

950 Pennsylvania Avenue NW

Disability Rights Section - NYAV
Washington, DC 20530
Hotline: 1-(800)-514-0301 (Voice)
TTY Hotline: 1-(800)-514-0383
Website: <http://www.ada.gov/enforce.htm>

Equal Employment Opportunity Commission (EEOC)
The EEOC is the lead federal agency on all form of job-related discrimination and harassment.
1801 "L" Street NW
Washington, DC 20507
Phone: 1-(202)-663-4900
TTY: 1-(202)-663-4494
ADA Technical Assistance
Toll Free: 1-(800)-669-4000
TDD: 1-(800)-800-3302
Publications (EEOC Clearinghouse)
Toll Free: 1-(800)-669-3362
Website: <http://www.eeoc.gov/>

Miami District Office
One Biscayne Tower
2 South Biscayne Boulevard, Suite #2700
Miami, Florida 33131
Phone: (305)-808-1855
TTY: 1-(800)-669-6820

Fair Housing Continuum
The National Fair Housing Advocate Online is a resource designed to serve both the fair housing advocacy community and the general public with timely news and information regarding the issues of housing discrimination.
Tennessee Fair Housing Council
107 Music City Circle, Suite #318
Nashville, TN 37214
Phone: 1-(321)-633-4551
Website: <http://www.fairhousing.com/index.cfm>

Florida Commission on Human Relations in Employment & Housing
The mission of the Commission is to: (1) prevent unlawful discrimination by ensuring people in Florida are treated fairly and are given access to opportunities in employment,

housing, and certain public accommodations; and (2) promote mutual respect among groups through education and partnerships.

2009 Apalachee Parkway, Suite #100

Tallahassee, Florida 32301

Toll Free: 1-(800)-342-8170

TDD ASCII Callers: 1-(800)-955-1339

TDD Baudot Callers: 1-(800)-955-8771

Voice Callers: 1-(800)-955-8770

Phone: 1-(850)-488-7082

Fax: 1-(850)-488-5291

Website: <http://fchr.state.fl.us/>

Florida Division of Blind Services

The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, it's Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.

401 NW 2nd Avenue, Room #S-714

Miami, FL 33128

Phone: (305)-377-5339

Fax: (305)-377-5691

Immediate Help: 1-(800)-342-1828

Website: www.fldoe.org/

Housing Discrimination Hotline: 1-(800)-669-9777

DOGS (See: Guide Dogs)

DOMESTIC VIOLENCE (Also see: Crisis Hotlines)

Aid to Victims of Domestic Abuse, Inc.

P.O. Box 667

Delray Beach, FL 33447

Phone: 1-(561)-265-3797;

Hotlines: 1-(561)-265-2900,

Toll Free: 1-(800)-355-8547

Fax: 1-(561)-265-2101

Domestic Violence Legal Hotline Phone: 1-(800)-500-1119

Florida Coalition Against Domestic Violence

Florida Coalition Against Domestic Violence, FCADV, works towards ending violence through public awareness, policy development, and support for Florida's domestic violence centers. Serving Florida's 41 domestic violence centers, FCADV runs Florida's toll-free domestic violence hotline, maintains a resource library, and develops posters, brochures, safety plans, and other resources.

425 Office Plaza Drive

Tallahassee, FL 32301

Phone: (850) 425-2749

Toll Free FL Domestic Violence Hotline: 1-(800)-500-1119

Toll Free FL Domestic Violence Hotline TTY: 1-(800)-621-4202

Fax: 1-(850)-425-3091

Web: <http://www.fcadv.org/>

Miami-Dade Advocates for Victims, Safespace (North)

7831 NE Miami Court

Miami, FL 33138

Phone: 1-(305)-758-2804, Ext. #224

Hotlines: 1-(305)-758-2546

Fax: (305)-756-1347

E-Mail: pls@miamidade.gov

DO NOT RESUSCITATE CARDS

Bureau of Emergency Services

Phone: 1-(850)-245-4440

DOUGLAS GARDENS COMMUNITY MENTAL HEALTH

Douglas Gardens Community Mental Health provides behavioral health care for adults and children, case management, substance abuse counseling, and housing assistance for people with mental illness.

701 Lincoln Road, 2nd Floor

Miami Beach, FL 33139

Phone: (305)-531-5341

Fax: (305)-672-1981

Website: <http://www.douglasgardens.com/homecare.htm>

DOWN SYNDROME

Best Buddies

Works to enhance lives of people with intellectual disabilities by providing opportunities for one-to-one friendships and integrated employment.

1250 E. Hallandale Beach Boulevard, Suite #502

Hallandale, FL 33009
Phone: (954)-456-1611
Fax: (954)-456-3330
E-Mail: [magiewaked@bestbuddies.org/](mailto:magiewaked@bestbuddies.org)
Website: www.bestbuddies.org

Broward Gold Coast Down Syndrome Organization

Our organization is well aware of the special needs of your child and we are available to help you help your child. Our goal is simple; to enhance the lives of individuals with Down syndrome by helping them reach their full potential by providing family support, education and social activities.

10250 NW 53rd Street
Sunrise, FL 33351
Phone: 1-(954)-577-4122
Fax: 1-(954)-746-2954
E-Mail: [info@bgcdownsyrndrome.org/](mailto:info@bgcdownsyrndrome.org)
Website: <http://www.bgcdownsyrndrome.org/index.cfm>

Down Syndrome Association Miami

Phone: (305)-969-3492
E-Mail: capo_frances@yahoo.com/

The Mailman Center for Child Development

For 20 years, the Mailman Center has been devoted to helping children with developmental disabilities and other special health care needs. Our number one priority is the prevention of handicapping conditions in children

Department of Pediatrics
University of Miami School of Medicine
1601 NW 12th Avenue
Miami FL 33136
Phone: (305)-243-6801
Fax: (305)-243-5978
Website: <http://www.med.miami.edu/depts.asp>

National Down Syndrome Congress

The mission of the NDSC is to provide information, advocacy and support concerning all aspects of life for individuals with Down syndrome.

National Down Syndrome Congress
1370 Center Drive, Suite #102
Atlanta, GA 30338
Toll Free: 1-(800)-232-NDSC (6372)

Local: 1-(770)-604-9500
Fax: 1-(770)-604-9898
E-Mail: info@ndsccenter.org/
Website: <http://www.ndsccenter.org/>

PODS Angels Support Foundation, Inc.
PODS Angels is a non-profit support group organization for parents of Down syndrome.
1270 SW 28th Terrace
Fort Lauderdale FL 33312-2966
Phone: 1-(954)-581-4165
Fax: 1-(954)-585-8787
E-Mail: podsangels@bellsouth.net/
Website: www.podsangels.org/

DRIVER'S LICENSE

Miami-Dade County For-Hire Chauffeur Training
Consumer Services Department
140 West Flagler Street, Suites #901-#904
Miami, FL 33130
Main Phone: (305)-375-1250
Website: http://www.miamidade.gov/csd/for-hire_training.asp

Miami-Dade County Motor Vehicle Services (County Tax Collector)
Registration, tag and title services for cars, trucks, trailers, vessels & mobile homes
Specialty tags and disability parking permits.
140 W. Flagler Street, #1407 (14th Floor)
Miami, FL 33130
Phone: (305)-375-5762
Website: www.miamidade.gov/taxcollector/

Local Offices

804 NW 183rd Street
Miami Gardens, FL 33169
Phone: (305)-652-8800

1834 NE Miami Gardens Drive
Miami, Florida 33179
Phone: (305)-947-4633

6402 NW 186th Street
Miami Lakes, FL 33015
Phone: (305)-823-8877

State of Florida Department of Motor Vehicles

The Florida Department of Motor Vehicles is the official arm of the FL state government that oversees the issuance of driver's licenses, FL ID cards, and official vehicle documents such as Florida vehicle titles and registrations.

Website: <http://www.dmv.org/fl-florida/drivers-license.php>

Miami Gardens (Bunche Park)
16000 NW 27th Avenue
Miami Gardens, Florida 33054
Phone: (305)-229-6333

Miami Gardens (County Square)
21427 NW 2nd Avenue
Miami Gardens, Florida 33169
Phone: (305)-229-6333

Miami Gardens (183rd/SR #7)
180 NW 183rd Street, Suite #105
Miami Gardens, Florida 33169
Phone: (305)-229-6333

Opa Locka
12601 Northwest 42nd Avenue
Opa Locka, Florida 33054-5116
Phone: (305)-229-6333

Wheelchair License Plates (See: County Tax Collector Above)

Website: <http://www.dmv.org/fl-florida/disabled-drivers.php/>

DRUGS

Alcohol and Drug Abuse Helpline: 1-(800)-821-4357

Catholic Charities of the Archdiocese of Miami - St. Luke's Addiction
Recovery Residential Services

Inpatient, 24-hour a day interdisciplinary program of interventions and specialized

services to address the problems of substance abuse dependency, achieve/maintain sobriety or abstinence and improve the psycho-social functioning of individuals suffering from dependency.

7707 NW 2nd Avenue

Miami, FL 33150

Phone: (305)-795-0077

E-Mail: stlukes@ccadm.org/

Catholic Charities of the Archdiocese of Miami - St. Luke's Apartments,
Miami, FL

Transitional housing for adult men and women that have been identified as substance dependent and have successfully completed the St. Luke's Residential Treatment program.

Phone: (305)-981-9334

Catholic Charities of the Archdiocese of Miami - Substance Abuse Services

St. Luke's Addiction Recovery Outpatient Services:

Community based outpatient services designed to help families and individuals address problems resulting from use and abuse of alcohol or prescription and non-prescription drugs, or other dependency-inducing substances.

7707 NW 2nd Avenue

Miami, FL 33150

Phone: (305)-795-0077

E-Mail: stlukes@ccadm.org/

Cocaine Information Referral Service: 1-(800)-262-2463

Clearinghouse for Drugs and Alcohol: 1-(800)-729-6686

DWARFISM

The Billy Barty Foundation

The Billy Barty Foundation has a scholarship fund to help promising college students who have a medical form of dwarfism.

929 W. Olive Avenue , Suite #C

Burbank, CA 91506

Phone: 1-(818)-953-5410

E-Mail: //billybarty@myself.com

Website: <http://www.rth.org/bbf/>

Dwarf Athletic Association of America

The DAAA Mission: DAAA was formed in 1985 to develop, promote and provide quality amateur level athletic opportunities for dwarf athletes in the United States.

418 Willow Way

Lewisville, TX 75077

Phone: 1-(972)-317-8299

Fax: 1-(972)-966-0184

E-Mail: [Daaa@flash.net/](mailto:Daaa@flash.net)

Website: <http://www.daaa.org/>

Human Growth Foundation

Supports basic clinical research pertaining to growth disorders. Disseminates information. Encourages development of local parent support groups. Oversees a grant research program

997 Glen Cove Avenue, Suite #5

Glen Head, NY 11545

Toll Free: 1-(800)-451-6434

Fax: 1-(516)-671-4055

E-Mail: [hgf1@hgfound.org/](mailto:hgf1@hgfound.org)

Website: <http://www.hgfound.org/>

Little People of America, Inc.

Little People of America, Inc. is a nonprofit organization that provides support and information to people of short stature and their families. Little People of America, Inc. (LPA), will assist dwarfs with their physical and developmental concerns resulting from short stature. By providing medical, environmental, educational, vocational, and parental guidance, short-statured individuals and their families may enhance their lives and lifestyles with minimal limitations. Through peer support and personal example, our members will be supportive of all those who reach out to LPA. Lastly, by networking with national and international growth-related and genetic-support groups, LPA will enhance knowledge and support of short-statured individuals.

P.O. Box 745

Lubbock, TX 79408

Toll free Helpline: 1-(888)-LPA-2001 (24 hours daily, voice mail & fax)

E-Mail: [LPADatabase@juno.com/](mailto:LPADatabase@juno.com)

Website: www.lpaonline.org/

Parents of Dwarfed Children

11524 Colt Terrace

Silver Spring, MD 20902

Phone: 1-(301)-649-3275

Short Stature Foundation

17200 Jamboree Road, Suite "J"

Irvine, CA 92714-5828
Toll Free Helpline: 1-(800)-243-9273
Fax: 1-(714)-261-9035

DYSLEXIA

Bright Solutions for Dyslexia, LLC

On-line sharing of the latest research on Dyslexia for parents and others interested the inherited condition.

2059 Camden Avenue, Suite #186

San Jose, CA 95124

Phone: 1-(408)-559-3652

Fax: 1-(408)-377-0503

E-Mail: info@BrightSolutions.US/

Website: <http://www.dys-add.com/>

CAL'S Place at the KIND Foundation

4360 Northlake Boulevard, Suite #110

Palm Beach Gardens, FL 33410

Phone: 1-(561)-625-6545

Dyslexia Florida

Dyslexia Parents Resource.

Website: <http://www.dyslexia-teacher.com/Florida.html/>

Educator's Publishing Service

Educators Publishing Service (EPS) is proud to provide researched-based reading intervention resources with truly differentiated solutions that serve children in special education programs and clinics, as well as children in today's diverse classrooms, summer school, and after-school programs.

PO Box 9031

Cambridge, MA 02139-9031

Phone: 1-(800)-435-7728

Fax: 1-(888)-440-BOOK (2665)

Website: <http://www.epsbooks.com/index.asp>

Helping Hands for Parents of Children with Learning Differences

12008 South Shore Boulevard

Wellington, FL 33414
Phone: 1-(561)-719-4653

International Dyslexia Association

The International Dyslexia Association (IDA) is a non-profit organization dedicated to helping individuals with dyslexia, their families and the communities that support them. IDA focuses its resources in four major areas: information and referral services, research, advocacy and direct services to professionals in the field of learning disabilities.

40 York Road, 4th Floor
Baltimore, MD 21204-5202

Phone: 1-(410)-296-0232

Fax: 1-(410)-321-5069

Voice Message Requests for Information: 1-800-ABCD123

Website: www.interdys.org/

3D Learner

Assessments, Student and Parent Training to improve reading, attention and self-esteem.

3121 NW 108th Drive
Coral Springs, FL 33065
Phone: 1-(954)-341-2578

EAR (See: Hearing)

EARLY INTERVENTION

Florida Agency for Workforce Innovation

Office of Early Learning

Ensures that all children are emotionally, physically, socially and intellectually ready to enter school and ready to learn, fully recognizing the crucial role of parents as their child's first teacher. Programs for Children with Disabilities, Ages 3 – 5 years.

107 East Madison Street
Caldwell Building, MSC #140
Tallahassee, Florida 32399-4120

Phone: 1-(850)-921-3180

Fax: 1-(850)-921-3188

E-Mail: AWI_comments@awi.state.fl.us/

Website: <http://www.floridajobs.org/earlylearning/index.html>

Children's Medical Services

Florida Department of Health

Programs for Infants and Toddlers with Disabilities (Birth through Age 2) Prevention and Intervention.

155 S. Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Fax: (305)-349-1331

Toll Free: 1-(866)-831-9017

Website: <http://www.doh.state.fl.us/cms/index.html>

EASTER SEALS FLORIDA

Easter Seals National Headquarters

Easter Seals has been helping individuals with disabilities and special needs, and their families, live better lives for more than 80 years. From child development centers to physical rehabilitation and job training for people with disabilities, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.

230 W. Monroe Street, Suite #1800

Chicago, IL 60606

Phone: 1-(312)-726-6200 (Voice)

TTY: 1-(312)-726-4258

Phone: 1-(312)-726-1494

Toll Free: 1-(800)-221-6827

Website: www.easterseals.com/

Easter Seals South Florida - Broward County

12701 West Sunrise Boulevard

Sunrise, FL 33323

Phone: 1-(954)-792-8772

Fax: 1-(954)-792-8275

Website: www.miami.easterseals.com/

Easter Seals South Florida - Miami-Dade

1475 NW 14th Avenue

Miami, FL 33125-1692

Phone: (305)-325-0470

Fax: (305)-325-0578

Website: www.miami.easterseals.com/

Easter Seals Therapeutic Adult Day Care

Easter Seals South Florida provides day care and in-home respite to those with Alzheimer's disease and other memory-related disorders.

489 East Hialeah Drive

Hialeah, FL 33010

Phone: 1-(305)-547-4721

Website: www.miami.easterseals.com/

Easter Seals – Camp Challenge

Easter Seals Camp and is designed especially for children and adults with cognitive or physical disabilities. The facility provides year-round respite care and summer camp programs.

31600 Camp Challenge Road

Sorrento, FL

Phone: 1-(321)-383-4711

E-Mail: camp@fl.easterseals.com/

Website:

http://fl.easterseals.com/site/PageServer?pagename=FLDR_CampChallenge/

EASTERN PARALYZED VETERANS ASSOCIATION (See: *United Spinal Association*)

ECONOMIC CRIMES/FRAUD

Florida Office of the Attorney General

The Capitol PL-01

Tallahassee, FL 32399-1050

Phone: 1-(850)-414-3300

Toll Free: 1-(866)-966-7226 or 1-(866)-9-NO-SCAM)

Website: <http://myfloridalegal.com/spam>

ELDER SERVICES

Adult Day Care Center (ADCC)

ADCC License Information. The Agency for Health Care Administration's Assisted Living Unit licenses and inspects adult day care centers.

Agency for Health Care Administration

Phone: 1-(850)-487-2515

Toll Free: 1-(888)-419-3456

Website: <http://elderaffairs.state.fl.us/english/LMD/ADC/adc.html>

Website: <http://www.fdhc.state.fl.us/>

Adult Protective Services

Florida Department of Children and Families Hotline

Accepts reports of abuse, neglect and exploitation of Children and vulnerable adults (elderly and disabled) and Self-neglect by vulnerable adults.

Business Office

1317 Winewood Boulevard, Building #1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

Abuse Hotlines

Phone: 1-(800)-96-ABUSE

Toll Free: 1-(800)-962-2873

TDD: 1-(800)-453-5145

Fax: 1-(800)-914-0004

Website: <http://www.dcf.state.fl.us/abuse/>

Website: <http://www.dcf.state.fl.us/as/reporting.shtml>

Alliance for Aging

Provides leadership, direction and support for a comprehensive continuum of aging and long term care services.

Florida Department of Elder Affairs

Alliance for Aging, Inc.

9500 S. Dadeland Boulevard, Suite #400

Miami, Florida 33156

Main office: (305)-670-6500

Elder Helpline: (305)-670-4357

TDD: (305)-670-7721

Fax: (305)-670-6516/6534

Website: <http://www.allianceforaging.org/index.html/>

American Association of Retired Persons

AARP is a nonprofit, nonpartisan membership organization for people age 50 and over.

AARP is dedicated to enhancing quality of life for all as we age. We lead positive social change and deliver value to members through information, advocacy and service.

AARP also provides a wide range of unique benefits, special products, and services for members.

601 "E" Street NW

Washington, DC 20049

1-(888)-687-2277

1-(202)-434-3410

Website: <http://www.aarp.org/>

Opa-Locka Chapter
Helen Miller Center
2331 NW 143rd Street
Opa Locka, FL 33054-3775

Catholic Charities of the Archdiocese of Miami - Adult Day Care Centers
Licensed adult day care centers in Broward County provide a safe, caring and friendly environment for the frail elderly. Services include recreational activities, meals, monitoring and supervision of medications and caregivers' support groups.

St. Elizabeth Adult Day Care Center
801 NE 33rd Street
Pompano Beach, FL 33064
Phone: 1-(954)-781-0461
E-Mail: stelizabeth@ccadm.org/

Wilton Manors Adult Day Care Center
1503 NE 26th Street
Wilton Manors, FL 33305
Phone: 1-(954)-630-9501
E-Mail: browardelderly@ccadm.org/

Central West Adult Day Care Center
6915 Stirling Road
Davie, FL 33324
Phone: 1-(954)-583-6446
E-Mail: centralwest@ccadm.org/

Centro Oeste Hispano
6915 Stirling Road
Davie, FL 33324
Phone: 1-(954)-581-9170
Time Together Mental Health Care Program
1503 NE 26th Street
Wilton Manors, FL 33305
Phone: 1-(954)-630-9501
E-Mail: browardelderly@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Congregate Meals
Senior Centers in Miami-Dade and Monroe Counties provide a daily nutritious lunch and a variety of social activities for eligible seniors living independently at home. Home delivered meals are available to those persons who, because of illness or infirmity are confined to their homes.

Miami Shores
9900 NE 2nd Avenue
Miami, FL 33138
Phone: (305)-751-5203
E-Mail: congregatemeals@ccadm.org/

McCarthy Residence
13201 NW 28th Avenue
Opa Locka, FL 33054

Little Haiti Senior Center
6744 North Miami Avenue
Miami, FL 33150

St. Mary's Cathedral
7525 NW 2nd Avenue
Miami, FL 33150

Claude Pepper Tower
750 NW 18th Terrace
Miami, FL 33136

Malcolm Ross
2800 NW 18th Avenue
Miami, FL 33142

Gesu Center
118 NE 2nd Street
Miami, FL 33132

Palmer House
1225 SW 107th Avenue
Miami, FL 33175

Marian Towers
17505 N. Bay Road
Miami Beach, FL 33160

St. Justin the Martyr
105500 Overseas Highway
Key Largo, FL 33057

Catholic Charities of the Archdiocese of Miami – Relief

This program provides services to elders 60+ years of age living with a family caregiver who is in need of respite. Volunteers provide the respite care in the family's home.

1299 E. Oakland Park Boulevard
Oakland Park, FL 33334
Phone: 1-(954)-630-9404, Ext. #128
E-Mail: adultcareadm@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Respite

Respite care is provided to families of the frail elderly at our Miami Shores Senior Center in order to assist the caregiver and prolong their ability to continue to provide care.

9900 NE 2nd Avenue
Miami, FL 33138
Phone: (305)-751-5203
E-Mail: congregatemeals@ccadm.org/

Elder Care Locator

Developed by the U.S. Administration on Aging, the Eldercare Locator is a free service. It helps older people and their caregivers find state and local support services to help them live independently and safely in their homes and communities for as long as possible. Look for the resources you need by following the directions on their website.

Toll Free Phone: 1-(800)-677-1116
Website: <http://www.eldercare.gov/Eldercare/Public/Home.asp>

Elder Helpline

Florida Department of Elder Affairs
4040 Esplanade Way, Suite #325
Tallahassee, FL 32399-7000
Toll Free Helpline: 1-(800)-963-5337
Phone: 1-(850)-414-2000 Long Distance
Fax: 1-(850)-414-2002
Phone: (305)-670-4357

Website: <http://www.floridaelderresource.com/Helplines2.cfm>

Elder Helpline Miami Dade County

Information and Referral.

Miami Dade: (305)-670-4357

Monroe: 1-(800)-963-5337

Broward: 1-(954)-714-3464

TDD: (305)-670-7721

Foundation Aiding the Elderly

The objective of FATE is to serve as a voice for patients and to bring about national reforms and enforcement of the laws governing the nursing home industry and its regulatory agencies in order to assure proper care, civil rights and meaningful, dignified life for the elderly in long-term care facilities.

P.O. Box 254849

Sacramento, CA 95865-4849

Phone: 1-(916)-481-8558

Toll Free: 1-(877)-481-8558

Fax: 1-(916)-481-8329

E-Mail: caroleh@4fate.org

Website: <http://www.4fate.org/index.html>

In Home Services

Florida Department of Children and Families

Placement services, community care for disabled, home and community based services, Medicaid, waiver, home care for disabled adults.

1317 Winewood Boulevard, Building #1, Room #202

Tallahassee, Florida 32399-0700

Phone: 1-(850)-487-1111

Fax: 1-(850)-922-2993

Toll Free: 1-(800)-963-5337

Website: <http://www.dcf.state.fl.us/as/services.shtml#medicaidwaiver/>

New LifeStyles

Find senior options that are specifically available in your area. This simple search provides you with all the information you need on different regional housing, care, and other options. In two easy steps, you'll find the information you need.

4144 N. Central Expressway, Suite #1000

Dallas, TX 75204

Toll Free: 1-(800)-869-9549
Phone: 1-(214)-824-0022
Fax: 1-(214)-515-9202
Website: <http://www.newlifestyles.com/>

Senior Citizens Bureau

The only national membership organization of its kind, the Senior Citizens Bureau is the 'watchdog' for the senior industry. With over 7500 corporate and individual senior members, the SCB provides entertainment, information and pre-screened referrals to senior adults.

Website: www.seniorcitizensbureau.com/

Member Services/ Customer Service

Phone: 1-(832)-230-1238
Toll Free: 1-(888)-801-2497
E-Mail: info@seniorcitizensbureau.com/

Elder Info Line (24-Hour Hotline)/Telephone Resource Guide

Phone: 1-(888)-801-2497
E-Mail: hotline@seniorcitizensbureau.com/

Insurance Services (Long term care, final expense, retirement planning)

Phone: 1-(832)-230-1238
Toll Free: 1-(888)-801-2497
E-Mail: insure@seniorcitizensbureau.com/

Home Repairs/Modifications/Add-ons

Phone: 1-(713)-292-7002
Toll Free: 1-(888)-801-2497
E-Mail: home@seniorcitizensbureau.com/

Senior Legal Helpline (Florida)

The Florida Statewide Senior Legal Helpline (Senior Legal Line) is a free telephone advice and referral service for Florida residents aged 60 and older. Through this new program, funded with grants from the Federal Administration on Aging and the Florida Department of Elder Affairs, many Seniors will be able to obtain answers to their legal questions without needing to leave their homes.

Toll Free: 1-(888)-895-7873
Website: <http://www.bals.org/Senior%20Statewide%20Legal%20Line>

Serving Health Insurance Needs of Elders (SHINE)

SHINE provides educational materials and free unbiased insurance counseling to Florida elders, caregivers and family members. Our goal is to help elders understand and receive the health insurance coverage they need through Medicare, Medicaid, Prescription Assistance, Long-Term Care Planning & Insurance, and other health care issues.

Department of Elder Affairs
4040 Esplanade Way, Suite #325
Tallahassee, FL 32399-7000
Toll Free: 1-(800)-963-5337
Phone: 1-(850)-414-2000 Long Distance
Fax: 1-(850)-414-2002
E-Mail: information@elderaffairs.org/
Website: <http://www.floridashine.org/index.html>

ELIZABETH GLASER PEDIATRIC AIDS FOUNDATION

The Elizabeth Glaser Pediatric AIDS Foundation seeks to prevent pediatric HIV infection and to eradicate pediatric AIDS through research, advocacy, and prevention and treatment programs.

1140 Connecticut Avenue NW, Suite #200
Washington, DC 20036
Phone: 1-(888)-499-HOPE (4673)
E-Mail: info@pedaids.org
Website: <http://www.pedaids.org/Home/>

EMERGENCY FUNDS

Catholic Charities of the Archdiocese of Miami
Food pantry, rent, mortgage and utility assistance, youth services.
9401 Biscayne Boulevard
Miami, FL 33138
Phone: (305)-754-2444
Fax: (305)-762-3043
Website: www.ccadm.org/

Florida Power & Light Co.

Serious financial problems resulting from hardships such as loss of a job, illness or an accident can strike a family or individual at any time and make it very difficult or impossible for a family to pay bills. Through a partnership between FPL and community agencies, eligible customers can receive energy assistance funding.

Phone: (305)-442-8770
Website: http://www.fpl.com/community/crisis_assistance.shtml

United Way of Miami-Dade

Committed to keeping Miami-Dade healthy. We give older adults, families, kids and people facing disabilities the support they need to live independently and with dignity.

Ansin Building

3250 SW Third Avenue

Miami, FL 33129-2712

Phone: (305)-860-3000

Information and Referral Phone Number: (305)-358-HELP

Website: <http://www.unitedwaymiami.org/>

EMERGENCY MANAGEMENT, MIAMI-DADE COUNTY OFFICE OF

Office of Emergency Management and Homeland Security

9300 NW 41st Street

Miami, FL 33178

Phone: (305)-468-5400 or Dial: 3-1-1

TDD: (305)-468-5402

Fax: (305)-468-5401

E-Mail: eoc@miamidade.gov/

Emergency Evacuation Assistance Program: eeap@miamidade.gov/

Website: www.miamidade.gov/oem/

EMERGENCY MEDICAL SERVICES

Emergency Dial: 9-1-1

EMPLOYEE ASSISTANCE

Able Trust

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

Florida Governor's Alliance for the Employment of Disabled Citizens

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE

Phone: 1-(850)-224-4493 Voice/TTY

Fax: 1-(850)-224-4496
E-Mail: info@abletrust.org/

Technology and Assistive Services
Phone: 1-(850)-487-3278
Website: www.faast.org

APSE

APSE: The Network on Employment is a membership organization formed in 1988 as the Association for Persons in Supported Employment to improve and expand integrated employment opportunities, services, and outcomes for persons experiencing disabilities. To accomplish this mission, APSE: Provides advocacy and education to customers of supported employment (SE), i.e. supported employment professionals, consumers and their family members, and supported employers; Addresses issues and barriers which impede the growth and implementation of integrated employment services; Improves supported employment (SE) practice so that individuals and communities experience SE as a quality service with meaningful outcomes; Promotes national, state, and local policy development which enhances the social and economic inclusion and empowerment of all persons experiencing severe disabilities; and Educates the public and the business community on the value of including persons experiencing severe disabilities as fully participating community members.

1627 Monument Avenue
Richmond, VA 23220
Phone: 1-(804)-278-9187
Fax: 1-(804)-278-9377
E-Mail: apse@apse.org/
Website: <http://www.apse.org/>

Florida Agency for Workforce Innovation

Agency for Workforce Innovation is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information, early learning, alien certification and school readiness. Whether you are an employer, job seeker or parent, you will find important and useful information.

107 East Madison Street
Caldwell Building
Tallahassee, Florida 32399-4120
Mail Only:
P. O. Box 10869
Tallahassee, Florida 32302
Phone: 1-(850)-245-7105
Fax: 1-(850)-921-3223
Phone: 1-(850)-921-3367

Website: <http://www.floridajobs.org>

Florida Department of Financial Services
Division of Worker's Comp, State of Florida

To actively ensure the self-execution of the workers' compensation system through educating and informing all stakeholders in the system of their rights and responsibilities, compiling and monitoring system data, and holding parties accountable for meeting their obligations.

200 East Gaines Street

Tallahassee, FL 32399-4220

Toll Free Hotline: 1-(800)-342-1741

Phone: 1-(850)-413-1601

E-Mail: [Workers.CompService@fldfs.com/](mailto:Workers.CompService@fldfs.com)

Website: <http://www.fldfs.com/wc/organization/addresses.html>

Hope Center

Hope Center is a non-profit, nonsectarian organization providing residential and day training programs for individuals with developmental disabilities. Their services include a multi-tiered residential program, survival education, vocational training and community-based employment.

666 SW 4th Street

Miami, FL 33130

Phone: (305)-545-7572

Fax: (305)-325-0382

E-Mail: [info@hopecenterhc.org/](mailto:info@hopecenterhc.org)

Sheltered Workshop: (305)-545-7572, Ext. #237

Supported Employment: (305)-545-7572, Ext. #242

Residential Services: (305)-545-7572, Ext. #224

Website: <http://hopecenterhc.org/>

Jeff Industries

A not for profit organization offering assistance and job training for those with severe mental illness. Jeff Industries Inc. offers a Multidimensional Supported Employment Continuum for Adults with severe and persistent mental illnesses. Ed Venture Charter School, a project of Jeff Industries, offers a School to Work program for at risk ESE youth.

115 East Coast Avenue

Hypoluxo, FL 33462

Phone: 1-(561)-582-0650

Fax: 1-(561)-582-0692

Website: <http://www.jeffindustries.org/>

Job Accommodation Network

The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

PO Box 6080

Morgantown, WV 26506-6080

Toll Free: 1-(800)-526-7234

Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403

Phone: 1-(304)-293-7186

Fax: 1-(304)-293-5407

Website: <http://www.jan.wvu.edu/>

Louise Graham Regeneration Center

The Louise Graham Regeneration Center, a not-for-profit organization, provides employment for developmentally disabled adults through the recycling and sale of paper products. The Center was founded by Louise Graham (1903-1983) in 1949. Her dream was to train developmentally disabled adults in developmentally appropriate work skills to increase their independence and increase their sense of accomplishment and self-worth. The Center is located in the Midtown redevelopment area of south St. Petersburg and employs community residents in a variety of positions in their paper recycling facility in addition to the employment vocational training provided for developmentally disabled "consumers." Ancillary services such as physical and vocational therapy, independent living skills development, adult basic education, and computer/Internet awareness and use are provided onsite by a variety of agencies servicing consumers. Employability skills, work experience, and pre-vocational opportunities are provided through the ongoing regeneration (recycling) of paper products and sales.

2301 Third Avenue South

St. Petersburg, FL 33712

Phone: 1-(727)-327-9444

Fax: 1-(727)-327-9649

E-Mail: info@louisegraham.org/

Website: www.louisegraham.org/

Miami-Dade County Job Hotline

140 W. Flagler Street, Suite #105

Miami, FL 33130

Applicants with Disabilities Needing Accommodation: (305)-375-5876

JOBS Hotline: (305)-375-JOBS or (305) 375-5627

TTY: (305) 375-5645

Website: http://www.miamidade.gov/jobs/search_jobs.asp

Miami Job Corps Center

Miami Job Corps Center is located in Miami Gardens and provides a variety of academic and vocational training programs. ESL programs for Hispanic and Creole students, Accredited through Council on Occupational Education and Linkages with Miami Dade County Public Schools. Business Clerical, Child Development, Food Service, Landscape Technician, Carpentry, Facilities Maintenance Health Occupations, Hotel Clerk, Accounting Clerk, Painter.

3050 NW 183rd Street

Miami Gardens, FL 33056-3536

Phone: (305)-626-7800

Fax: (305)-626-7857

Website: <http://miami.jobcorps.gov/>

Respect of Florida

To provide all governmental agencies within the State of Florida quality products and services produced by persons with varying degrees of disability, helping to employ Florida citizens with disabilities, reducing their dependence on welfare and the need for costly institutionalization. Respect of Florida is the central nonprofit agency of the State of Florida. Respect works with nonprofit organizations around the State of Florida whom employ persons with disabilities in the production of products and services. The products and services offered span technologies and industries, providing a wide array of training opportunities for Florida's citizens with disabilities. Respect's purpose is to ensure a constant market for these products and services to state and local government agencies.

2475 Apalachee Parkway, Suite #3205

Tallahassee, FL 32301

Phone: 1-(850)-487-1471

Fax: 1-(850)-656-0168

Website: <http://secure.imarcsgroup.com/respect/Default.asp/>

EPILEPSY

Epilepsy Association of Florida

22 West Lake Beauty Drive, Suite #314

Orlando, FL 32806

Phone: 1-(407)-422-1416

Website: <http://www.epilepsy-cf.org>

Epilepsy Foundation

The foundation is working for people affected by seizures through research, education, advocacy and service. It is committed to the prevention and cure of epilepsy and obtaining a positive quality of life for everyone who lives with seizure disorders.

4351 Garden City Drive

Landover, MD 20785

Toll Free: 1-(800)-332-1000

E-Mail: postmaster@efa.org/

Website: <http://www.epilepsyfoundation.org>

Epilepsy Foundation of South Florida

The Epilepsy Foundation of South Florida, Inc. exists to advocate for and to provide education and assistance to all people with epilepsy and their families. Direct services of the Epilepsy Foundation of South Florida include Employment Assistance; Case Management; Information, Referral, and Support; Medical Services; Neuropsychological Services; Development and Fundraising; Prevention and Education; and Resource Materials.

7300 N. Kendall Drive, Suite #700

Miami, FL 33156

Phone: (305)-670-4949

Fax: (305)-670-0904

Website: www.epilepsysofla.org/

Epilepsy Program Florida Department of Health

4052 Bald Cypress Way, Bin #A-18

Tallahassee, FL 32399-1744

Phone: 1-(850)-245-4330

Website: <http://www.doh.state.fl.us/>

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION (EEOC)

The EEOC is the lead federal agency on all form of job-related discrimination and harassment.

1801 "L" Street NW

Washington, DC 20507

Phone: 1-(202)-663-4900

TTY: 1-(202)-663-4494

Toll Free TTY: 1-(800)-669-3302

Website: <http://www.eeoc.gov/>

ADA Technical Assistance

Toll Free: 1-(800)-669-4000

TDD: 1-(800)-800-3302

Publications Information Center
P.O. Box 12549
Cincinnati OH 45212
Voice: 1-(800)-669-3362
TTY: 1-(800)-800-3302

Miami District Office
One Biscayne Tower
2 South Biscayne Boulevard, Suite #2700
Miami, Florida 33131
Phone: (305)-808-1855
TTY: 1-(800)-669-6820
TDD: 1-(800)-800-3302
Fax: (305)-536-4011

ETHICS

Florida Commission on Ethics

The Florida Commission on Ethics is a nine-member Commission, with a staff of approximately twenty employees located in Tallahassee, that serves as the guardian of the standards of conduct for officers and employees of Florida and its political subdivisions and functions as an independent commission responsible for investigating and issuing public reports on complaints of breaches of the public trust by public officers and employees. The Commission also renders legally binding advisory opinions.

P. O. Drawer 15709
Tallahassee, FL 32317-5709
Location:
3600 Maclay Boulevard South, Suite #201
Tallahassee, FL 32312
Phone: 1-(850)-488-7864
Fax: 1-(850)-488-3077
Website: <http://www.ethics.state.fl.us/>

Miami-Dade County Commission on Ethics and Public Trust

The Ethics Commission is authorized to investigate complaints and render advisory opinions related to the following County or Municipal Ordinances: Code of Ethics/ Conflicts of Interest; Lobbyists Registration and Reporting; Citizen's Bill of Rights; and Ethical Campaign Practices. The Ethics Commission has jurisdiction extending to the municipalities of Miami-Dade County provided the subject is covered by one of the ordinances under the Commission's authority.

19 West Flagler, Suite #820
Miami, Florida 33130
Ethics Hotline: (305)-579-9093
Fax: (305)-579-0273
E-Mail: ethics@miamidade.gov/
Website: <http://www.miamidade.gov/ethics/>

FAAST, INC. - FLORIDA ALLIANCE FOR ASSISTIVE SERVICES AND TECHNOLOGY

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

Florida Governor's Alliance for the Employment of Disabled Citizens
106 East College Avenue, Suite #820
Tallahassee, FL 32301
Toll Free: 1-(888)-838-ABLE (Florida)
Phone: 1-(850)-224-4493 (Voice/TTY)
Fax: 1-(850)-224-4496
E-Mail: info@abletrust.org/
Website: www.faast.org

Technology and Assistive Services
Phone: 1-(850)-487-3278

FAIR HOUSING DISCRIMINATION

Housing Opportunities Project for Excellence, Inc.
18441 Northwest 2nd Avenue, Suite #218
Miami, FL 33169
Phone: (305)-651-4673
Fax: (305)-493-0108
E-Mail: billt@hopefhc.com/

The National Fair Housing Alliance
Phone: 1-(202)-898-1661
Website: www.nationalfairhousing.org/

United States Department of Housing and Urban Development

Toll Free Hotline: 1-(800)-669-9777

TDD: 1-(800)-927-9275

Website: www.hud.gov/

FAMILIES OF SPINAL MUSCULAR ATROPHY

Families of SMA was founded in 1984 for the purpose of raising funds to promote research to find a cure for Spinal Muscular Atrophy, and to support families affected by SMA.

P.O. Box 196

Libertyville, IL 60048-0196

Phone: 1-(800)-886-1762 (US and Canada only)

Phone: 1-(847)-367-7620 (All other locations)

Fax: 1-(847)-367-7623

Website: <http://www.fsma.org/>

Family Network on Disabilities of Florida, Inc.

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: www.fndfl.org/

FAMILY SERVICE CENTERS

Catholic Charities of the Archdiocese of Miami - Haitian Family Services

Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.

Pierre Toussaint Haitian Center

130 NE 62nd Street

Miami, FL 33138

Phone: (305)-759-3050

E-Mail: pierretoussaint@ccadm.org/

Economic Opportunity Family Health Center, Inc.

The mission of Economic Opportunity Family Health Center, Inc. is to provide culturally and linguistically congruent comprehensive healthcare in a holistic manner, assuring access and quality to our diverse community.

Corporate Headquarters
700 South Royal Poinciana Boulevard, Suite #300
Miami, FL 33166
Phone: (305)-805-1700
Fax: (305)-805-1715
E-Mail: [eofhc@hcnetwork.org/](mailto:eofhc@hcnetwork.org)
Website: <http://www.eofhc.org/>

FAMILY SOURCE OF FLORIDA PARENT, THE

Provides a toll-free 24 hour counseling service, 1-800-FLA-LOVE, for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.

Florida Attorney General
345 Office Plaza Drive
Tallahassee, FL 32301
Phone: 1-(850)-488-5437
Toll Free Helpline: 1-(800)-FLA-LOVE
Toll Free Helpline: 1-(800)-352-5683
E-Mail: info@familysource.org/
Website:
<http://myfloridalegal.com/vicdirect.nsf/0/A7A61394F77B249B85256882006ED7C3?OpenDocument>

FEDERAL GOVERNMENT (See: *United States Government*)

FEDERAL STUDENT AID

Federal Student Aid Information Center
Toll Free: 1-(800)-4-FED-AID or 1-(800)-433-3243
Phone: 1-(319)-337-5665
Toll Free TTY: 1-(800)-730-8913
Website: <http://www.fafsa.ed.gov/index.htm>

FEINGOLD ASSOCIATION OF THE UNITED STATES

An organization of families and professionals, The Feingold® Association of the United States is dedicated to helping children and adults apply proven dietary techniques for better behavior, learning and health. It is a non-profit public charity chartered under section 501(C)3 of the Internal Revenue tax code.

554 East Main Street, Suite #301
Riverhead, NY 11901

Toll Free: 1-(800)-321-3287
Phone: 1-(631)-369-9340
Fax: 1-(631)-369-2988
E-Mail: help@feingold.org/
Website: <http://www.feingold.org/>

FELLOWSHIP HOUSE

Assisting adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services.

5711 South Dixie Highway
South Miami, FL 33143
Phone: (305)-667-1036
Fax: (305)-667-4938
Website: <http://www.fellowshiphouse.org/aboutus.htm>

FLORIDA, STATE OF

Abuse, Adult & Child Registry: 1-(800)-96-ABUSE

Aging & Adult Services: (305)-663-2080

Florida Agency for Workforce Innovation
Office of Early Learning

Ensures that all children are emotionally, physically, socially and intellectually ready to enter school and ready to learn, fully recognizing the crucial role of parents as their child's first teacher. Programs for Children with Disabilities, Ages 3 – 5 years.

107 East Madison Street
Caldwell Building, MSC #140
Tallahassee, Florida 32399-4120
Phone: 1-(850)-921-3180
Fax: 1-(850)-921-3188
E-Mail: AWI_comments@awi.state.fl.us/
Website: <http://www.floridajobs.org/earlylearning/index.html>

Florida Attorney General

Provides a toll-free 24 hour counseling service for parents feeling overwhelmed or stressed with the responsibilities of parenting. Program also provides support to adult survivors of incest/child abuse.

Family Source of Florida Parent, The

345 Office Plaza Drive

Tallahassee, FL 32301

Phone: 1-(850)-488-5437

Toll Free Helpline: 1-(800)-FLA-LOVE

Toll Free Helpline: 1-(800)-352-5683

E Mail: info@familysource.org/

Website:

<http://myfloridalegal.com/vicdirect.nsf/0/A7A61394F77B249B85256882006ED7C3?OpenDocument>

Florida Commission on Human Relations in Employment & Housing

The mission of the Commission is to: (1) prevent unlawful discrimination by ensuring people in Florida are treated fairly and are given access to opportunities in employment, housing, and certain public accommodations; and (2) promote mutual respect among groups through education and partnerships.

2009 Apalachee Parkway, Suite #100

Tallahassee, Florida 32301

Toll Free: 1-(800)-342-8170

TDD ASCII Callers: 1-(800)-955-1339

TDD Baudot Callers: 1-(800)-955-8771

Voice Callers: 1-(800)-955-8770

Phone: 1-(850)-488-7082.

Fax: 1-(850)-488-5291

Website: <http://fchr.state.fl.us/>

Florida Commission for the Transportation Disadvantaged

An independent commission housed administratively within the Florida Department of Transportation. Our mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

Office Location:

2740 Centerview Drive, Suite #1A

Tallahassee, Florida 32301

Mail:

605 Suwannee Street, MS-#49

Tallahassee, Florida 32399-0450

Phone: 1-(850)-410-5700

Fax: 1-(850)-410-5752
Toll Free Helpline: 1-(800)-983-2435
TDD: 1-(800)-648-6084
Website: <http://www.dot.state.fl.us/ctd/>

The Florida Disabled Toll Permit Program
Website:
<http://www.dot.state.fl.us/ctd/tollpermit/tollpermitprogram.htm/>

Florida Department of Agriculture and Consumer Services
The Florida Department of Agriculture and Consumer Services functions as the state's clearinghouse for consumer complaints. We assist consumers with information, protection and complaints, regardless of whether we regulate that particular industry. We make every possible effort to assist consumers by directing them to the appropriate federal, state or county agency.
The Capitol
Tallahassee, FL
Phone: 1-(850)-488-3022
Toll Free: 1-(800)-435-7352
Website: <http://www.800helpfla.com/aboutus.html>

Florida Department of Business and Professional Regulation
Consumer protection, licensing and regulation.
Division of Service Operations
Bureau of Customer Contact Center
1940 N. Monroe Street
Tallahassee, FL 32399-1027
Phone: 1-(850)-487-1395
Fax: 1-(850)-488-1830
E-Mail: Call.Center@dbpr.state.fl.us/
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

Florida Department of Children & Family Services – South Florida
Phone: (305)-377-5055, Administration
Economic Self-Sufficiency
Phone: (305)-377-7154

Opa-Locka Office
200 Opa-Locka Boulevard, South Building
Opa-Locka, Florida
Phone: (305)-769-6220

North Miami Beach Office
18302 North Miami Avenue
North Miami Beach, Florida
Phone: (305)-654-7080

Florida Department of Community Affairs
Division of Housing and Community Development
Florida Building and Standards
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
Phone: 1-(850)-487-1824
Toll Free Number 1-(877)-352-3222
TDD number: 1-(800)-226-4329
Website: <http://www.floridabuilding.org/c/default.aspx>

Florida Department of Corrections
2601 Blair Stone Road
Tallahassee, Florida 32399-2500
Citizens' Services Office
Toll Free: 1-(888)-558-6488
E-Mail: citizens.services@mail.dc.state.fl.us/
Website: www.dc.state.fl.us/orginfo/Families/index.html/

Victim Assistance Office
Phone: 1-(850)-488-9166
Fax: 1-(850)-487-7092
Toll Free: 1-(877)-884-VICTIM (2846) (Victims only)
E-Mail: victims.assistance@mail.dc.state.fl.us/
Inmate Family Assistance
Toll Free: 1-(888)-558-6488

Florida Department of Education
Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.
Office of the Commissioner
Turlington Building, Suite #1514

325 West Gaines Street
Tallahassee, Florida 32399
Website: <http://www.fldoe.org/default.asp/>

GED Administration
Bureau of Adult & Community Education
FED Building, Room #1244
325 West Gaines Street
Tallahassee, FL 32399
Phone: 1-(850)-487-4929

No Child Left Behind
Exceptional Student Education
325 West Gaines Street
Tallahassee, FL 32399
Phone: 1-(850)-245-0478

Special Education
Bureau of Instructional Support & Community Services
Division of Public Schools & Community Education
Department of Education
325 West Gaines Street, Suite #614
Tallahassee, FL 32399
Phone: 1-(850)-488-1570

Students with Disabilities
Office of State Coordinator of Vocational Education for
Division of Workforce Development
Turlington Building
325 West Gaines Street, Suite #701
Tallahassee, FL
Phone: 1-(850)-245-9022

Vocational Rehabilitation
Headquarters Office
2002 Old Saint Augustine Road, Building #A
Tallahassee, Florida 32301-4862
Phone: 1-(850)-245-3399 (Voice/TDD)
Toll Free: 1-(800)-451-4327 (Voice/TDD)
Website: www.rehabworks.org/

Vocational Rehabilitation
Miami-Dade Office
1111 Park Centre Boulevard, Suite #103
Miami, Florida 33169
Phone: (305)-628-7033
Fax: (305)-628-7048

Florida Department of Elder Affairs - Elder Helpline
4040 Esplanade Way, Suite #325
Tallahassee, FL 32399-7000
Toll Free Helpline: 1-(800)-963-5337
Phone: 1-(850)-414-2000 Long Distance
Fax: 1-(850)-414-2002
Phone: (305)-670-4357
Website: <http://www.floridaelderresource.com/Helplines2.cfm>

Florida Department of Financial Services
Department of Financial Services, which is responsible for assisting consumers who need information and help related to financial services, including banking, securities and insurance. In addition, the department keeps track of all money coming into and going out of state government - an amount that totals more than \$63 billion annually.
200 East Gaines Street
Tallahassee, FL 32399-0300
Phone: 1-(850)-413-3100
Toll Free: 1-(800)-848-3792
Florida Toll Free Consumer Helpline: 1-(800)-342-2762
Out-of-Florida Consumer Helpline: 1-(850)-413-3089
Website: <http://www.fldfs.com/>

Florida Department of Health
To promote and protect the health and safety of all people in Florida through the delivery of quality public health services and the promotion of health care standards.
4052 Bald Cypress Way, Bin #B00
Tallahassee, FL 32399-1728
Phone: 1-(850)-245-4147
Fax: 1-(850)-487-4574
Website: <http://www.doh.state.fl.us/>

Brain and Spinal Cord Injury Program
4025 Esplanade Way

Tallahassee, FL 32399
Phone: 1-(850)-245-4045
Fax: 1-(850)-921-0499

Children's Medical Services Network and other Related Programs
4052 Bald Cypress Way, Bin #A-06
Tallahassee, FL 32399
Phone: 1-(850)-245-4200
Website: www.doh.state.fl.us/cms/index.html/

Child Nutrition Program
4025 Esplanade Way
Tallahassee, FL 32399
Phone: 1-(850)-245-4323
Fax: 1-(850)-414-1622

Disability Determination
1321 Executive Center Circle East, Suite #100
Tallahassee, FL
Phone: 1-(850)-488-4222
Fax: 1-(850)-487-0131
Website:
<http://esetapps.doh.state.fl.us/contactussearch/DOHFeedback.aspx?Email=fl.dd.tallahassee.admin@ssa.gov&Office=Disability%20Determination/>

Family Health Services
4025 Esplanade Way
Tallahassee, FL 32399
Phone: 1-(850)-245-4100
Fax: 1-(850)-414-6091
E-Mail: FamilyHealthServices@doh.state.fl.us/

WIC and Nutrition Services
WIC is a federally funded nutrition program for Women, Infants, and Children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care.
7785 NW 48th Street, Suite #300
Miami, Florida 33166
Administration Office: (786)-336-1333

Telephone: (786)-336-1333
Fax: (786)-336-1313
Information/Appointments: (786)-336-1300
Breastfeeding Helpline: (786)-336-1336
Website: <http://www.doh.state.fl.us/family/wic/index.html/>

Florida Department of Transportation
605 Suwannee Street
Tallahassee, Florida 32399-0450
Phone: 1-(850)-414-4100
Toll Free: 1-(866)-374-FDOT (3368).
Miami-Dade District #6: 1-(800)-435-2368
Disabled Parking Permits Handicap Permits Website:
http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/

Florida Division of Blind Services

The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, its Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.

401 NW 2nd Avenue, Room #S-714
Miami, FL 33128
Phone: (305)-377-5339
Fax: (305)-377-5691
Immediate Help: 1-(800)-342-1828
Website: www.fldoe.org/

Florida Governor's Alliance for the Employment of Disabled Citizens

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820
Tallahassee, FL 32301
Toll Free: 1-(888)-838-ABLE (Florida)
Phone: 1-(850)-224-4493 (Voice/TTY)
Fax: 1-(850)-224-4496
E-Mail: info@abletrust.org/
Technology and Assistive Services

Phone: 1-(850)-487-3278

Website: www.faast.org

South Florida Commuter Services

The South Florida Commuter Assistance Program was founded in 1988 to serve as a public information office during the I-95 expansion project, promoting alternatives to driving alone during the construction period. Commuter Services has evolved into South Florida's one-stop shop for commuter information as the Florida Department of Transportation's (FDOT) regional commuter assistance program. The program is dedicated to improving South Florida's traffic conditions by promoting alternatives to drive-alone commuting. Commuter Services hosts a Call Center (1-800-234-RIDE) to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), Tri-Rail, Palm Beach Transit (Palm-Tran) and the Miami Dade Transit (MDT).

P.O. Box 101060

Ft. Lauderdale, FL 33310

Ride Share (FDOT): 1-(800)-234-RIDE

Toll Free: 1-(800)-234-7433

Fax: 1-(954)-731-7319

Website: <http://www.1800234ride.com/template.php?sec=23/>

FLORIDA AIDS ACTION COUNCIL

The Florida Aids Action Council is a lobbying/advocacy agency dedicated to fighting for HIV/AIDS issues locally, statewide and nationally. They help to build capacity in minority organizations, provide peer Education for people living with HIV, provide treatment education, and conduct grassroots advocacy training

12490 NE 7th Avenue, Suite #214

North Miami, FL 33161

Phone: (305)-891-3666

Fax: (305)-895-2960

E-Mail: FLAACMIAMI@aol.com

Website: <http://www.sobeids.org/Publications/directory/5a59c0a.htm/>

FLORIDA ALLIANCE OF INFORMATION AND REFERRAL SERVICE

The Florida Alliance of Information and Referral Services, Inc. (FLAIRS) is a statewide association of agencies and individuals committed to the provision of quality information, referral and hotline services. Our members include United Ways, crisis hotlines, libraries, military service centers, elder help lines, child care resource and referral providers, and others who provide hotline and information services.

2-1-1 Brevard, Inc.

P.O. Box 417

Cocoa, FL 32923-0417
Phone: 1-(321)-631-9290
Fax: 1-(321)-631-9291
E-Mail: ldonoghue@211brevard.org/
Website: <http://www.flairs.org/index.htm>

FLORIDA ASSOCIATION OF THE DEAF

The FAD is an organization that promotes Deaf, Hard of Hearing, and Late Deafened Floridians to interact with each other as well as with the hearing community, legislature and agencies/organizations serving Deaf, Hard of Hearing, and Late Deafened citizens. We help you to get the most from your lifestyle. FAD functions as the state organization to promote the well-being of an individual.

5107 14th Street West
Bradenton, FL 34207
Phone: 1-(941)-758-2539 V/TTY
Fax: 1-(941)-758-3564
Website: www.fadcentral.org/

FLORIDA ASSOCIATION OF REHABILITATION FACILITIES

Florida ARF is a statewide, professional industry association that provides advocacy, information, and networking for individuals with disabilities and the community agencies that serve them.

2475 Apalachee Parkway
Tallahassee, FL 32301
Phone: 1-(850)-877-4816
Website: www.floridaarf.org/

FLORIDA BREAST CANCER COALITION, INC.

FBCCRF, affiliated with the National Breast Cancer Coalition, is a non-profit grassroots organization dedicated to the eradication of breast cancer through advocacy, education and research.

1835 E. Hallandale Beach Boulevard, Suite #191
Hallandale, Florida 33009
Phone: (305)-466-7145
Fax: (305)-466-7204
Toll Free: 1-(877)-644-FBCC
E-Mail: info@fbccrf.org/
Website: <http://www.fbccrf.org/>

FLORIDA COALITION AGAINST DOMESTIC VIOLENCE

Florida Coalition Against Domestic Violence, FCADV, works towards ending violence through public awareness, policy development, and support for Florida's domestic violence centers.

Serving Florida's 41 domestic violence centers, FCADV runs Florida's toll-free domestic violence hotline, maintains a resource library, and develops posters, brochures, safety plans, and other resources.

425 Office Plaza Drive

Tallahassee, FL 32301

Phone: 1-(850)-425-2749

Fax: 1-(850)-425-3091

Toll Free Hotline: 1-(800)-500-1119

Website: <http://www.fcadv.org/index.html>

FLORIDA COALITION FOR THE HOMELESS

The Florida Coalition for the Homeless is a dynamic organization whose membership and Board of Directors include homeless advocates, service providers, members of the faith-based community, formerly homeless persons, educators, attorneys, mental health professionals and many others statewide who are committed to putting an end to homelessness and improving the conditions of persons living without shelter.

606 W. 4th Avenue, Suite #12

Tallahassee, FL 32303

Phone: 1-(850)-412-0021

Toll Free: 1-(877)-205-0021

Fax: 1-(850)-412-0052

E-Mail: Freyja.harris@mindspring.com

Website: <http://flacoalitionhomeless.com/about.htm>

FLORIDA COMMISSION ON HUMAN RELATIONS IN EMPLOYMENT & HOUSING

The mission of the Commission is to: (1) prevent unlawful discrimination by ensuring people in Florida are treated fairly and are given access to opportunities in employment, housing, and certain public accommodations; and (2) promote mutual respect among groups through education and partnerships.

2009 Apalachee Parkway, Suite #100

Tallahassee, Florida 32301

Toll Free: 1-(800)-342-8170

TDD ASCII Callers: 1-(800)-955-1339

TDD Baudot Callers: 1-(800)-955-8771

Voice Callers: 1-(800)-955-8770

Phone: 1-(850)-488-7082

Fax: 1-(850)-488-5291

Website: <http://fchr.state.fl.us/>

FLORIDA COUNCIL OF THE BLIND

The Florida Council of the Blind (FCB), a state affiliate of the American Council of the Blind (ACB), is a statewide organization of blind people working to make life better through public education, legislative actions, and providing a statewide information and referral service through Project Insight.

7106 NW 75th Street

Tamarac, FL 33321

Phone: 1-(954)-721-9834

FLORIDA COUNCIL ON COMPULSIVE GAMBLING

The Florida Council on Compulsive Gambling (FCCG) provides information and support services for problem gamblers, their families, employers and others. We also offer prevention and education programs, as well as professional training for mental health, addiction and medical practitioners, gaming operators, governments, businesses, academia and law enforcement authorities. If you need information or assistance concerning a gambling problem, you're at the right place.

901 Douglas Avenue, Suite #200

Altamonte Springs, Florida 32714

Phone: 1-(407)865-6200

Fax: 1-(407)-865-6103

Help Line: 1-(888)-ADMIT-IT or 1-(888)-236-4848

E-Mail: fccg@gamblinghelp.org/

Website: <http://www.gamblinghelp.org/>

FLORIDA DENTAL ASSOCIATION

Toll Free: 1-(800)-877-9922

FLORIDA DIRECTORY OF EARLY CHILDHOOD SERVICES

The Florida Directory of Early Childhood Services (Central Directory) provides services to thousands of families and providers seeking advocacy, education, training, resource and referral, and information on disability services available in their communities.

Children's Forum

Department of Disabilities and Special Health Care Needs

2807 Remington Green Circle

Tallahassee, FL 32308

Toll Free: 1-(800)-654-4440

Phone: 1-(850)-487-6301

Fax: 1-(850)-922-915

E-Mail: www.centraldirectory.org/

Website: www.centraldirectory.org/

FLORIDA DOG GUIDES (See: Guide Dogs)

FLORIDA DOMESTIC VIOLENCE HELPLINE

Toll Free Hotline: 1-(800)-500-1119

FLORIDA FAMILY HEALTH LINE

The Family Health Line is a statewide toll-free hotline funded by the Florida Department of Health. The goal of the hotline is to improve the health status of Florida's pregnant women, infants, and toddlers by: assisting pregnant women in accessing prenatal care when they have not been able to do so; helping women find substance abuse treatment during pregnancy; providing callers with information on helpful community resources encouraging healthy lifestyles, including smoking cessation and alcohol and drug avoidance; answering basic questions and providing literature on pregnancy, breastfeeding, childbirth education, drug use, and other pregnancy-related concerns; providing basic information on infant and toddler health, as well as a variety of parenting concerns; providing referrals for infant/toddler medical care and other resources, providing information and referrals for family planning (birth control); offering supportive, confidential counseling; providing linkages with and referrals to private, public, and voluntary health promotion groups.

Post Office Box 10950

Tallahassee, Florida 32302-2950

Counseling & Referrals Dial: 2-1-1 or 1-(850)-617-6333

Administrative Phone: 1-(850)-617-6348

Health Hotline: 1-(800)-451-2229

Website: <http://211bigbend.org/hotlines/familyhealth/index.htm/>

FLORIDA HEMOPHILIA ASSOCIATION

The Florida Hemophilia Association (formerly the Florida Chapter of the National Hemophilia Foundation) exists to promote opportunities for improving the quality of life for persons with hemophilia or other bleeding disorders. The ultimate aim is a cure.

18001 Old Cutler Road, Suite #501

Palmetto Bay, FL 33157

Toll Free: 1-(888)-880-8330

E-Mail: info@floridahemophilia.org/

Website: www.floridahemophilia.org/

FLORIDA INDEPENDENT LIVING COUNCIL, INC.

FILC's purpose is to promote independent living opportunities for persons with disabilities throughout the state of Florida. This includes the promotion of a direct service philosophy that is consumer controlled and directed.

1018 Thomasville Road, Suite #100A

Tallahassee, FL 32303

Phone: 1-(850)-488-5624 Voice/TTY

Toll Free: 1-(877)-822-1993
Fax: 1-(850)-488-5881
E-Mail: [filc@polaris.net/](mailto:filc@polaris.net)
Website: <http://www.flailc.org/index.htm>

FLORIDA INTERNATIONAL UNIVERSITY

Florida International University is an urban, multi-campus, research university serving South Florida, the state, the nation and the international community. It fulfills its mission by imparting knowledge through excellent teaching, promoting public service, discovering new knowledge, solving problems through research, and fostering creativity.

Website: <http://www.fiu.edu/index.htm/>

University Park Campus
11200 SW 8th Street
Miami, Florida 33199
Phone: (305)-348-2000

Biscayne Bay Campus
3000 NE 151st Street
North Miami, Florida 33181
Phone: (305)-919-5500

Broward Pines Center
17195 Sheridan Street
Pembroke Pines, FL 33331
Phone: (954)-438-8600

The Metropolitan Center
150 SE 2nd Avenue
Miami, Florida 33131

The Wolfsonian-FIU
1001 Washington Avenue
Miami Beach, Florida 33139
General Information: (305)-531-1001
Phone: (305)-919-5500

Disability Resource Center
The Disability Resource Center's overarching mission is to provide our students the necessary support to successfully complete their college education while promoting their independence and self-determination. We advance the

expressed choice of our students and seek their full inclusion into the mainstream of university life and into that of the larger society.

University Park Campus, GC #190

Miami, Florida 33199

Voice: (305)-348-3532

TTY: (305)-348-3852

Fax: (305)-348-3850

E-Mail: drcupgl@fiu.edu/

Website: <https://drc.fiu.edu/index.htm/>

FLORIDA LITERACY COALITION, INC.

Established in 1985, The Florida Literacy Coalition (FLC) promotes, supports and advocates for the effective delivery of quality adult and family literacy services in the state of Florida.

934 N. Magnolia Avenue, Suite #104

Orlando, FL 32803-3854

Phone: 1-(407)-246-7110

Fax: 1-(407)-246-7104

Florida Literacy Hotline: 1-(800)-237-5113

Website: <http://www.floridaliteracy.org/index.html/>

FLORIDA DISABLED OUTDOORS ASSOCIATION

The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities (both present and future) by providing information and education about the therapeutic value of recreation, promoting participation in leisure activities, developing accessible outdoor recreational facilities and programs, and advocating for inclusion in all sports, recreation and leisure opportunities.

2213 Tallahassee Drive

Tallahassee, FL 32308

Phone: 1-(850)-668-7323

Fax: 1-(850)-894-0875

E-Mail: davidjones@fdoa.org/

Website: www.fdoa.org/

FLORIDA POWER & LIGHT CO.

Serious financial problems resulting from hardships such as loss of a job, illness or an accident can strike a family or individual at any time and make it very difficult or impossible for a family to pay bills. Through a partnership between FPL and community agencies, eligible customers can receive energy assistance funding.

Phone: (305)-442-8770

Website: http://www.fpl.com/community/crisis_assistance.shtml

FLORIDA REGISTRY OF INTERPRETERS FOR THE DEAF

FRID administers two written and performance tests for interpreters in the community and educational settings. Florida RID is the leader in setting the standard for educational interpreters by promulgating a Code of Ethics for those professionals. And, FRID provides at least 5 scholarships to its members each year for the following: the written RID test, the RID CI and CT performance tests, as well RID's CDI, OTC, and SC: L, the Florida EIE test and the Florida QA test.

P.O. Box 451988

Sunrise, FL 33345-1988

Website: <http://www.fridcentral.com/>

FLORIDA SCHOOL OF THE DEAF AND BLIND

The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.

207 North San Marco Avenue

St. Augustine, FL 32084

Phone: 1-(904)-827-2200

Fax: 1-(904)-827-2222

Toll Free: 1-(800)-344-3732

Website: <http://www.fsdb.k12.fl.us/>

FLORIDA SPINAL CORD INJURY RESOURCE CENTER

The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to Increase knowledge of SCI related resources; Help prevent secondary medical complications resulting from lack of knowledge; Foster independence through self-knowledge; and Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime.

Tampa General Rehabilitation Center

Mailing Address:

P.O. Box 1289, Room #R212

Tampa, FL 33601

Physical Address:

2 Columbia Drive

Tampa, FL 33606

Phone: 1-(813)-844-4286 or 1-(813)-844-4287

Toll Free: 1-(800)-995-8544

Fax: 1-(813)-844-4322

E-Mail: info@flspinalcord.us/

Website: <http://www.flspinalcord.us/>

FLORIDA STATE UNIVERSITY CENTER FOR AUTISM AND RELATED DISABILITIES

CARD-FSU provides an array of supports for its constituents. A constituent is someone who has completed the intake process and who meets CARD-FSU eligibility criteria. Constituents and individuals working with them such as family members and professionals may access the supports as listed below.

625 "B" North Adams Street

Tallahassee, FL 32301

Phone: 1-(850)-644-4367

Toll Free: 1-(800)-769-7926

Website: <http://autism.fsu.edu/>

FLORIDA TELECOMMUNICATIONS RELAY SERVICE INC.

Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Creole)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

FLORIDA'S VOICE ON MENTAL RETARDATION

Florida's Voice on Mental Retardation, Inc. (FVMR), incorporated in Florida in March 1995, is a statewide all volunteer, non-profit organization comprised of family and friends of persons with mental retardation and related developmental disabilities. FVMR advocates for a full continuum of educational, medical, programmatic, recreational, residential, therapeutic, and vocational options based upon individual needs and choices.

5591 NE 28th Avenue

Ft. Lauderdale, FL 33308

Phone: 1-(954)-975-5159

Fax: 1-(954)-972-4701
E-Mail: [FVMRorg@aol.com/](mailto:FVMRorg@aol.com)
Website: www.fvmr.org/

FOOD/CLOTHING/FURNITURE

Catholic Charities of the Archdiocese of Miami - Congregate Meals
Senior Centers in Miami-Dade and Monroe Counties provide a daily nutritious lunch and a variety of social activities for eligible seniors living independently at home. Home delivered meals are available to those persons who, because of illness or infirmity are confined to their homes.

Miami Shores
9900 NE 2nd Avenue
Miami, FL 33138
Phone: (305)-751-5203
E-Mail: congregatemeals@ccadm.org/

McCarthy Residence
13201 NW 28th Avenue
Opa Locka, FL 33054

Little Haiti Senior Center
6744 North Miami Avenue
Miami, FL 33150

St. Mary's Cathedral
7525 NW 2nd Avenue
Miami, FL 33150

Claude Pepper Tower
750 NW 18th Terrace
Miami, FL 33136

Malcolm Ross
2800 NW 18th Avenue
Miami, FL 33142

Gesu Center
118 NE 2nd Street

Miami, FL 33132

Palmer House
1225 SW 107th Avenue
Miami, FL 33175

Marian Towers
17505 N. Bay Road
Miami Beach, FL 33160

St. Justin the Martyr
105500 Overseas Highway
Key Largo, FL 33057

Catholic Charities of the Archdiocese of Miami - Emergency Services
Crisis intervention, case management, assistance with food, rent and utilities, rendered from offices in Catholic parishes with high concentrations of needy populations.

Miami-Dade Administrative Offices: (305)-759-3050

Broward: 1-(954)-630-9404, Ext. #129

E-Mail: emergency@ccadm.org/

Center of Information and Orientation

Case Management, Emergency Food, Rent payment and Utilities assistance, Bus Passes.

181 Northeast 82nd Street, Second Floor

Miami, Florida 33138

Phone: (305)-759-1155

Fax: (305)-759-1156

E-Mail: centerio@bellsouth.net/

Daily Bread Food Bank

Daily Bread Food Bank, a non-for-profit organization, empowers other South Florida. Non-for-profit organizations to feed needy people and improve their lives. We do this by providing food and other grocery products; and by educating and engaging our community to fight hunger and poverty.

5850 NW 32nd Avenue

Miami, FL 33142

Phone: (305)-633-9861

Fax: (305)-633-0036

E-Mail: www.dailybread.org/

Locations

Broward Warehouse
2970 NW 27th Street
Ft. Lauderdale, FL 33311
Phone: 1-(954)-486-7226
Fax: 1-(954)-486-7213

Dade Warehouse
5850 NW 32nd Avenue
Miami, FL 33142
Phone: (305)-633-9861
Fax: (305)-633-0036

Palm Beach Warehouse
426 Claremore Drive
West Palm Beach, FL 33401
Phone: 1-(561)-659-5070
Fax: 1-(561)-833-4819

Reclamation Center
1363 NW 155 Drive
Miami, FL 33169
Phone: (305)-474-8805
Fax: (305)-474-8807

South Dade Warehouse
18633 SW 107 Avenue
Miami, FL 33157
Phone: (305)-259-0098
Fax: (305)-259-0508

Farm Share

Self-described as "a non-profit organization, dedicated to the recovery, sorting, packing and distribution of nutritious foods for people in need"

300 North Krome Avenue, Building #12
Florida City, Florida 33034-3414
Phone: (305)-246-3276
Fax: (305)-246-3589

Florida Department of Children and Families

Apply for Food Stamps, Temporary Cash Assistance or Medicaid; Report Changes to your Food Stamps, Temporary Cash Assistance or Medicaid case; Check Case Status or Benefit Information; Locate Emergency Food Assistance in Your Area Through America's Second Harvest; Medicare Prescription Drug Program - SSA's Low Income Subsidy.

Website: <http://www.myflorida.com/accessflorida/>

Food for Life Network

Food for Life Network is the only non-profit organization in Metro Dade County dedicated to feeding Men, Women and Children living with HIV / AIDS. Since 1987, Food for Life Network volunteers and staff have provided over 1.5 million meals and groceries to people living with HIV / AIDS at no cost to our clients but through the generous support of our funders.

3510 Biscayne Boulevard, Suite #209

Miami, Florida 33137

Phone: (305)-576-3663

Fax: (305)-576-1833

E-Mail: vbrookins@foodforlifefnetwork.org/

Website: <http://www.careresource.org/ffln/index.html/>

Goodwill Industries of South Florida, Inc.

Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

Fax: (305)-324-7319

E-Mail: info@goodwillmiami.org/

Website: www.goodwillindustries.org/

Goodwill Retail Stores

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

2111 NW 22nd Avenue

Miami, FL 33142

Phone: (305)-545-9421

7101 SW 117th Avenue
Miami, FL 33183
Phone: (305)-598-0543

9760 SW 8th Street
Miami, FL 33174
Phone: (305)-554-1878

9831 E. Hibiscus Street
Miami, FL 33157
Phone: (305)-255-3769

12535 W. Dixie Highway
North Miami, FL 33161
Phone: (305)-895-8058

1780 NE Miami Gardens Drive
North Miami Beach, FL 33179
Phone: (305)-940-3252

19731 NW 37th Avenue
Miami Gardens, FL 33056
Phone: (305)-628-3509

1800 W. 68th Street
Hialeah, FL 33014
Phone: (305)-556-4777

461 Palm Avenue
Hialeah, FL 33010
Phone: (305)-888-4711

11502 Quail Roost Drive
Miami, FL 33157
Phone: (305)-256-9289

13762 SW 152nd Street
Miami, FL 33177
Phone: (305)-253-1326

14610 SW 26th Street
Miami, FL 33175
Phone: (305)-223-9313

19800 SW 177th Avenue
Miami, FL 33187
Phone: (305)-259-3233

538 NE 79th Street
Miami, FL 33138
Phone: (305)-756-8000

6842 SW 40th Street
Miami, FL 33155
Phone: (305)-661-4222

Habitat for Humanity Miami

Habitat for Humanity is an ecumenical, Christian ministry whose purpose is to build homes and communities in partnership with low-income families within Greater Miami.

Website: <http://www.miamihabitat.org/index.html>

Thrift Stores

North Store
3800 NW 22nd Avenue
Phone: (305)-637-4913

South Store
19100 SW 106th Avenue, #18
Miami, FL 33157
Phone: (305)-259-2891

Homestead Soup Kitchen
105 SW 3rd Avenue
Homestead, FL 33030
Phone: (305)-245-7448

HOPE in Miami Beach

HOPE in Miami Beach is a non-profit faith based organization with a vision to reduce the number of homeless people in Miami Beach by providing for self-sufficiency and improving the quality of life in our community by providing housing, psychological treatment, emotional therapy, medical treatment, substance abuse programs, job training and job placement, financial administration, spiritual support and hope.

P.O. Box 1188

Miami Beach, FL 33119

Phone: (305)-220-3467

E-Mail: info@hopeinmiamibeach.org/

Website: <http://hopeinmiamibeach.org/>

Meals on Wheels

Community Action Agency's Meals on Wheels Program provides home delivered meals each week to low-income, ill and/or disabled homebound persons living within seven geographic areas within Miami-Dade County. These areas are: Northwest Miami, Downtown Miami, Homestead/Florida City, Naranja, Perrine, Goulds, Opa Locka, and South Miami. Participants in the program receive seven (7) frozen meals each week, along with fresh fruits, milk and other food items.

Phone: (305)-347-4674

Website: http://www.miamidade.gov/CAA/meals_wheels.asp

Miami Rescue Mission

Since its founding in 1922, the Miami Rescue Mission has continued to serve "the least, the last and the lost," and give them hope for a better life. Our doors are open 24 hours a day, 365 days a year to provide food, clothing and shelter, along with recovery programs and education for those who want to change their lives.

Bargain Barn & Bargain Barn Plus

2233 NW 1st Court

Miami, FL 33127

Phone: (305)-571-22

The Salvation Army of Miami-Dade

Serving the poor and needy of our community. Homeless families. The elderly. Those suffering with HIV. Victims of domestic violence. Those whose lives have been left devastated by natural disasters. Also manages thrift shops offering low priced clothes and household goods.

1907 NW 38th Street

Phone: (305)-637-6700

Fax: (305)-635-1052

Website: <http://www.salvationarmymiami.com/>

Adult Rehabilitation Center
2236 NW Miami Court
Miami, FL 33127
Phone: 305-573-4200
Fax: 305-573-4208

Edison Corps
361 NW 67th Street
Miami, FL 33138
Phone: (305)-757-1509
Fax: (305)-758-0997

Hialeah Corps
7450 West 4th Avenue
Hialeah FL 33014
Phone: (305)-557-0981
Fax: (305)-557-9302

Miami Citadel Corps
901 W. Flagler Street
Miami, FL 33130
Phone: (305)-545-9164
Fax: (305)-545 -8365

Sunset Corps
8445 SW 72nd Street
Miami, FL 33143
Phone: (305)-270-9373
Fax: (305)-270-9377

Thrift Shops

1791 W. Broward Boulevard
Ft Lauderdale, FL 33312
Phone: 1-(954)-467-5816

28610 SW 157th Avenue
Homestead, FL
Phone: 1-(305)-247-5477

320 N. State Road 7
Margate, FL
Phone: (954)-979-6999

90 NW 23rd Street
Miami, FL
Phone: (305)-573-4200

8001 NW 27th Avenue
Miami, FL
Phone: (305)-836-8088

14701 W. Dixie Highway
Miami, FL
Phone: (305)-940-1188

9790 Bird Road
Miami, FL
Phone: (305)-554-9669

451 E. Copans Road
Pompano Beach, FL
Phone: 1-(954)-782-3925

2300 SW 56th Avenue
West Hollywood, FL
Phone: 1-(954)-961-7523

South Florida Food Recovery: (305)-891-8811

Women, Infants and Children (WIC)
WIC is the special supplemental nutrition program for women, infants and children.
Miami-Dade County Health Department
7785 NW 48th Street, Suite #300
Miami, Florida 33166
Toll Free: 1-(786)-336-1300
Breastfeeding Helpline: 1-(786)-336-1336
Website: <http://www.dadehealth.org/wic/WICintro.asp>

FOOD ALLERGY & ANAPHYLAXIS NETWORK

Leader in food allergy and anaphylaxis awareness and the issues surrounding this disease; public awareness, to provide advocacy and education, and to advance research on behalf of all those affected by food allergies and anaphylaxis; conducts seminars and training sessions on food allergy and anaphylaxis for patients, school staff, government officials, health professionals, restaurant and industry leaders, and other policy makers; supports and participates in research studies focusing on the epidemiology of food allergy; publishes several newsletters and provides books, booklets, videos, and other products designed to educate about food allergy.

11781 Lee Jackson Highway, Suite #160

Fairfax, VA 22033

Toll Free: 1-(800)-929-4040

Fax: 1-(703)-691-2713

E-Mail: faan@foodallergy.org/

Website: <http://www.foodallergy.org/about.html>

FORT LAUDERDALE/HOLLYWOOD INTERNATIONAL AIRPORT

Ft. Lauderdale/Hollywood International Airport

Toll Free: 1-(866)-435-9355

Website: www.fll.net

Website: www.broward.org/airport

FORWARD FACE

Forward Face offers a variety of services devoted to strengthening families of children with facial differences from support groups to scholarships.

317 East 34th Street, #901A

New York, NY 10016

Phone: 1-(212)-684-5860

Toll Free: 1-(800)-393-3223

Fax: 1-(212)-684-5864

E-Mail: Info@forwardface.org/

Website: www.forwardface.org

FOSTER GRANDPARENT PROGRAM

Foster Grandparent Program for Children with Special Needs

Miami-Dade Community Action Agency- Coconut Grove - Self Help

Community Service Center

Services include Meals on Wheels for elderly and disabled, Foster Grandparent program for children with special needs, Senior Companion program for adults with special needs, Senior Employment program, telephone reassurance for homebound elderly, teen parenting services, Head Start child day care and education, case

management services and youth development programs. Also provides financial aid for food, rent and utilities when funds are available, as well as EHEAP, LIHEAP and VITA services.

Website: <http://www.miamidade.gov/caa/>

Miami-Dade County Foster Grandparents Program

The Foster Grandparent Program offers seniors age 60 and older opportunities to serve as mentors, tutors, and loving caregivers for children and youth with special needs. If you are interested in serving as a Foster Grandparent, you must meet income eligibility guidelines, and you will receive a modest, tax-free stipend to offset the cost of volunteering. Foster Grandparents serve 20 hours a week, usually 4 hours a day Monday through Friday, serving children with one-on-one, direct service. Other benefits include reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty. Pre-Service and monthly training sessions provided.

395 NW First Street, Room #105

Miami, FL 33128

Phone: (305)-347-4644

E-Mail: [sonyaw@miamidade.gov/](mailto:sonyaw@miamidade.gov)

Website: <http://www.miamidade.gov/caa/>

GERBER CONSUMER INFORMATION

Gerber Products Company

Gerber Parents Resource Center is available to parents 24 hours a day, every day with infant care professionals are specially trained to answer your questions or concerns about feeding and caring for your little one, or about Gerber and its products.

C/o Consumer Affairs

445 State Street

Fremont, Michigan 49413-0001

Gerber Consumer Information: 1-(800)-4-GERBER or 1-(800)-443-7237

Website: <https://www.gerber.com/contactus>

GIRL SCOUTS OF AMERICA - COUNCIL OF TROPICAL FLORIDA, INC.

The Girl Scout Council of Tropical Florida, Inc., strives to provide all girls, regardless of ethnicity, age, income, or physical challenge, the opportunity to be a Girl Scout. Girl Scouts is a place where girls learn believe in themselves, recognize their strengths and see a future of exciting possibilities! Girl Scout Council of Tropical Florida, Inc.

11347 SW 160th Street

Miami, Florida 33157-2703

Phone: (305)-253-4841

E-Mail: [gscoutfl@bellsouth.net/](mailto:gscoutfl@bellsouth.net)

Website: <http://www.girlscoutsfl.org/>

GIRLS AND BOYS TOWN

Girls and Boys Town, the original Father Flanagan's Boys' Home, is a leader in the treatment and care of abused, abandoned and neglected girls and boys.

13603 Flanagan Boulevard

Boys Town, NE 68010

Phone: 1-(402)-498-1900

Toll Free: 1-(800)-989-0000

E-Mail: admissions@girlsandboystown.org/

Children's hearing/Other communication disorders

Boys Town National Research Hospital

Phone: 1-(402)-498-6749

E-Mail: bthospital@girlsandboystown.org/

Visit: www.boystownhospital.org/

Website: www.babyhearing.org/

Website: www.boystownpediatrics.org/

GIRLS AND BOYS TOWN OF SOUTH FLORIDA

Girls and Boys Town of South Florida was developed in 1991. In 2005, Girls and Boys Town of South Florida provided help, healing and hope to 2,345 children primarily through Family Based Services and Care Coordination Services. Another 19,781 children and families in the state of Florida were indirectly assisted through the Girls and Boys Town National Hotline, and through outreach and professional training programs.

3111 S. Dixie Highway, Suite #200

West Palm Beach, FL 33405

Phone: 1-(561)-366-9400

Fax: 1-(561)-366-1133

National Hotline: 1-(800)-448-3000

TTY: 1-(800)-448-1833

Website:

<http://www.girlsandboystown.org/aboutus/locations/sflorida/index.asp>

GLAUCOMA SUPPORT

Glaucoma Foundation

The Glaucoma Foundation is the premier not-for-profit organization committed to leading the fight against glaucoma and to identifying new treatments and cures. Research holds great promise for the 3 million Americans and 67 million people worldwide who suffer from glaucoma

80 Maiden Lane, Suite #1206
New York, NY 10038
Phone: 1-(212)-285-0080
Fax: 1-(212)-651-1888
Website: <http://www.glaucomafoundation.org/index.php>

Glaucoma Research Foundation

The Glaucoma Research Foundation is a national non-profit organization dedicated to finding a cure for glaucoma.

251 Post Street, Suite #600
San Francisco, CA 94108
Phone: 1-(415)-986-3162
Toll Free for Newly Diagnosed: 1-(800)-826-6693
Website: <http://www.glaucoma.org/>

GOOD HOPE EQUESTRIAN TRAINING CENTER

Good Hope Equestrian Training Center (GHETC) offers unique educational, vocational and recreational programs to individuals with special needs living in Miami-Dade, Monroe and Broward County residents

22155 SW 147th Avenue
Miami, FL 33170
Phone: (305)-258-2838
Fax: (305)-258-2902
Website: www.goodhopeequestriancenter.com/

GOODWILL INDUSTRIES OF BROWARD

2104 W. Commercial Boulevard
Fort Lauderdale, FL 33309
Phone: 1-(954)-486-1600
Fax: 1-(954)-497-3270

GOODWILL INDUSTRIES OF SOUTH FLORIDA, INC.

Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.

2121 NW 21st Street
Miami, FL 33142
Phone: (305)-325-9114
Fax: (305)-324-7319

E-mail: info@goodwillmiami.org/
Website: www.goodwillindustries.org/

Goodwill Retail Stores

2121 NW 21st Street
Miami, FL 33142
Phone: (305)-325-9114

2111 NW 22nd Avenue
Miami, FL 33142
Phone: (305)-545-9421

7101 SW 117th Avenue
Miami, FL 33183
Phone: (305)-598-0543

9760 SW 8th Street
Miami, FL 33174
Phone: (305)-554-1878

9831 E. Hibiscus Street
Miami, FL 33157
Phone: (305)-255-3769

12535 W. Dixie Highway
North Miami, FL 33161
Phone: (305)-895-8058

1780 NE Miami Gardens Drive
North Miami Beach, FL 33179
Phone: (305)-940-3252

321 Opa Locka Boulevard
Opa Locka, FL 33054
Phone: (305)-688-3451

19731 NW 37th Avenue
Miami Gardens, FL 33056
Phone: (305)-628-3509

1800 W. 68th Street
Hialeah, FL 33014
Phone: (305)-556-4777

461 Palm Avenue
Hialeah, FL 33010
Phone: (305)-888-4711

11502 Quail Roost Drive
Miami, FL 33157
Phone: (305)-256-9289

13762 SW 152nd Street
Miami, FL 33177
Phone: (305)-253-1326

14610 SW 26th Street
Miami, FL 33175
Phone: (305)-223-9313

19800 SW 177th Avenue
Miami, FL 33187
Phone: (305)-259-3233

538 NE 79th Street
Miami, FL 33138
Phone: (305)-756-8000

6842 SW 40th Street
Miami, FL 33155
Phone: (305)-661-4222

GUIDE DOGS

Assistance Dog Institute

ADI, a 501 C3 non-profit corporation, is dedicated to advancing the relationship between people and dogs. Through our college programs and research we enable individuals and organizations worldwide to be more productive in pursuing dog-related careers and to be more effective in "helping dogs help people".

Assistance Dog Institute
1215 Sebastopol Road
Santa Rosa, CA 95407
Phone: 1-(700)-7545-DOGS (3647)
Fax: 1-(707)-545-0800
E-Mail: info@assistancedog.org/
Website: <http://www.assistancedog.org/index.html/>

Assistance Dogs International, Inc.

Assistance Dogs International, Inc. is a coalition of not for profit organizations that train and place Assistance Dogs. The purpose of ADI is to improve the areas of training, placement, and utilization of Assistance Dogs as well as staff and volunteer education. Members of ADI meet annually to share ideas, attend seminars, and conduct business regarding such things as educating the public about Assistance Dogs, and the legal rights of people with disabilities partnered with Assistance Dogs, setting standards and establishing guidelines and ethics for the training of these dogs, and improving the utilization and bonding of each team. ADI also publishes a newsletter for members and subscribers.

Website: <http://www.adionline.org/default.html/>

Canine Companions for Independence

Canine Companions for Independence is a non-profit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships.

Southeast Regional Center
8150 Clarcona Ocoee Road
PO Box 680388
Orlando, FL 32868-0388
Phone: 1-(407)-522-3300
Fax: 1-(407)-522-3347
Toll Free: 1-(800)-572-2275 or 1-(800)-572-BARK
Website: www.cci.org

Canine Helpmates, Inc.

37340 N. County Road, #44A
Eustis, FL 32736
Phone: 1-(907)-357-5700

Classic Service Dog Network

Types of dogs trained: Service, Hearing, Seizure Alert/Response, and Therapy.

131 Forest Lane
Orange City, FL 32763

Phone: 1-(904)-775-1559
Phone: 1-(407)-474-2875
Website: [jcarter31@cfl.rr.com/](mailto:jcarter31@cfl.rr.com)

Florida Canines Assisting People
Types of dogs trained: Service Dogs, Therapy Dogs.
P.O. Box 4877
Ocala, FL 34478
Phone: 1-(352)-821-2798

Florida Dog Guides for the Deaf, Inc.
Types of dogs trained: Hearing.
P.O. Box 20662
Bradenton, FL 34203
Toll Free: 1-(800)-520-4589
Phone/TDD: 1-(941)-748-8245
Fax: 1-(941)-747-0969
E-Mail: [adogs@gte.net/](mailto:adogs@gte.net)

Guide Dog Foundation for the Blind, Inc.
The Guide Dog Foundation continues to provide guide dogs free of charge to blind people who seek enhanced mobility and independence. In addition, the Foundation offers extensive public education vehicles to broaden society's understanding of vision, visual impairment, blindness, and disability rights.
371 East Jericho Turnpike
Smithtown, New York 11787-2976
Phone: 1-(631)-930-9000
Toll Free: 1-(800)-548-4337
Fax: 1-(631)-930-9009
Website: <http://www.guidedog.org/>

New Horizons Service Dogs
New Horizons Service Dogs is a non-profit organization that partners trained dogs with the disabled, mostly in the area of wheelchair and mobility assistance.
1590 Laurel Park Court
Orange City, FL 32763
Phone: 1-(386)-456-0408
E-Mail: NewHorizons@cfl.rr.c
Website: <http://www.geocities.com/newhorizonsservicedogs/>

Okada

Okada is a non-profit organization, is supported by donations, grants, and trusts. Okada promotes human independence and personal enrichment by utilizing the unique qualities of specially trained dogs. These dogs are loving, devoted, friendly, hardworking, intelligent, and sound oriented. Types of dogs trained: Seizure Response, Hearing, Social/Therapy, Alzheimer's Guide Dogs.

7509 E. Saviors Path

Floral City, FL 34436

Phone: 1-(540)-635-3937

Website: www.okadadogs.com/

Paws with a Cause

Paws With A Cause® trains Assistance Dogs nationally for people with disabilities and provides lifetime team support which encourages independence. PAWS promotes awareness through education.

4646 South Division

Wayland, Michigan 49348

Toll Free: 1-(616)-877-PAWS TDD/Voice

Toll Free: 1-(800)-253-PAWS TDD/Voice

Fax: 1-(616)-877-0248

Website: <http://www.pawswithacause.org/>

Sedona Service Dog & Wellness Programs

Southeast Placement Centre

P.O. Box 1073

Captiva Island, FL 33924

E-Mail: [SedonaK9@aol.com/](mailto:SedonaK9@aol.com)

Southeastern Guide Dogs, Inc.

Southeastern Guide Dogs' mission is to offer free of charge, a unique opportunity to achieve independent travel with safety and dignity to blind men and women, through the use of professionally and humanely trained guide dogs.

4210 77th Street East

Palmetto, FL 34221

Phone: 1-(941)-729-5665

Toll Free: 1-(800)-944-DOGS

Fax: 1-(941)-729-6646

Website: www.guidedogs.org

WAGS/Vicon Kennels

Types of dogs trained: Service.

36436 Calhoun Road
Eustis, FL 32736
Phone: 1-(352)-482-3988

GREATER MIAMI CONVENTION & VISITORS BUREAU

The Greater Miami Convention & Visitors Bureau (GMCVB) is the official sales and marketing organization for Greater Miami and the Beaches. Find complete Miami vacation information including attractions, events, clubs, accommodations and much more with this online Miami tourism guide.

701 Brickell Avenue, Suite #2700
Miami, FL 33131
Phone: (305)-539-3000
Toll Free: 1-(800)-933-8448
Website: <http://gmcvb.com/about/about.asp/>

HABITAT FOR HUMANITY OF GREATER MIAMI

Habitat for Humanity is an ecumenical, Christian ministry whose purpose is to build homes and communities in partnership with low-income families within Greater Miami.

P.O. Box 420709
Miami, Florida 33242
Phone: (305)-634-3628
Fax: (305)-638-4917
E-Mail: info@miamihabitat.org/
Website: <http://www.miamihabitat.org/index.html>

HABILITATION CENTER FOR THE HANDICAPPED

Equipping adults with special needs with the knowledge, skills and behavior needed to lead useful and productive lives with dignity, respect and independence. Offering a variety of support services that include, as examples: Individual, Group and Family Counseling; Functional Academics; Computer Training; and Leisure-Time; Supported Employment; and Recreational Activities.

22313 Boca Rio Road
Boca Raton, FL 33433
Phone: 1-(561)-483-4200
Fax: 1-(561)-483-1194
Website: <http://www.habcenter.com/aboutUs.htm>

HADLEY SCHOOL FOR THE BLIND

The Hadley School for the Blind offers more than 90 distance education courses to eligible students completely free of charge from "Braille Literacy 1" to "Birdsong Tutor." Study at home. Course materials arrive in the mail or online.

700 Elm Street

Winnetka, Illinois 60093-2554
Toll Free: 1-(800)-323-4238
Phone: 1-(847)-446-8111
Fax: 1-(847)-446-9916
E-Mail: info@hadley.edu/

HANDICAPPED PARKING/DISABLED PARKING PERMITS

Disabled Parking Permits
140 W. Flagler, Suite #102
Miami, FL 33130
Phone: (305)-375-5678
Website: http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/

HATIAN SERVICES

Catholic Charities of the Archdiocese of Miami – Haitian Employment Services
Haitian Job Development assists the Haitian community by promoting economic self-sufficiency. Assistance is provided with job search, job placement, and case management.

3661 West Oakland Park Boulevard, Suite #305
Lauderdale Lakes, FL 33311
Phone: 1-(954)-486-2070
E-Mail: haitiancenter@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Haitian Guardian Program
Assists Haitian immigrants and newly arrived entrants living in low-socio-economic areas to become more self-sufficient and adapt to life in the U.S. Linkages to other community services are established. The program is offered in English and Creole.

Pierre Toussaint Haitian Center
130 NE 62nd Street
Miami, FL 33138
Phone: (305)-759-3050
E-Mail: pierretoussaint@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Haitian Family Services
Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.
Catholic Charities of the Archdiocese of Miami - Refugee Resettlement Services

Newly arrived refugees receive community orientation, job placement assistance, and case management. Program staff is available to offer guidance on all aspects of a new arrival's adjustment and facilitate use of community resources.

700 S. Royal Poinciana Boulevard

Miami Springs, FL 33166

Phone: (305)-883-4555

E-Mail: refugee@ccadm.org/

Haitian American Alliance Youth Foundation

8325 NE 2nd Avenue

Miami, FL

Phone: (305)-751-3330

Haitian-American Center for Economic & Public Affairs

Promote business between the United States and Haiti.

12320 NE Sixth Avenue

North Miami, FL 33161

Phone: (305)-899-7712

HEALTH AND HUMAN SERVICES PROVIDER REFERRAL RESOURCE LINE

Florida Alliance of Information and Referral Service

The Florida Alliance of Information and Referral Services, Inc. (FLAIRS) is a statewide association of agencies and individuals committed to the provision of quality information, referral and hotline services. Our members include United Ways, crisis hotlines, libraries, military service centers, elder help lines, child care resource and referral providers, and others who provide hotline and information services.

2-1-1 Brevard, Inc.

P.O. Box 417

Cocoa, FL 32923-0417

Phone: 1-(321)-631-9290

Fax: 1-(321)-631-9291

E-Mail: ldonoghue@211brevard.org/

Website: <http://www.flairs.org/index.htm>

THE HEALTH COUNCIL OF SOUTH FLORIDA, INC

The Health Council of South Florida, Inc. is a non-profit organization whose mission is to engage in community-based planning that improves health and promotes wellness in Miami-Dade and Monroe Counties. For over 36 years, the Council has set the standard for excellence in health planning by serving as an objective source of healthcare information, fostering community dialogue on contemporary health issues and developing solutions for emerging health needs.

8095 NW 12th Street, Suite #300
Miami, FL 33126
Phone: (305)-592-1452
Fax: (305)-592-0589
E-Mail: hcsf@healthcouncil.org/

HEALTH DEPARTMENT

Miami-Dade County Health Department

The Miami-Dade County Health Department (MDCHD) is the local branch of a state public agency, the Florida Department of Health, created by the legislature in 1997. The Health Department is charged with promoting and protecting the health and safety of all residents and visitors to Dade County.

Miami-Dade County Health Department

8600 NW 17th Street, Suite #200

Miami, FL 33126

Website: <http://www.dadehealth.org/>

TB: (305)-324-2462

Adult Immunizations: (305)-324-2438

Family Planning: (305)-325-2758

Sexually Transmitted Diseases (STD): (305)-325-3242

Vital Records: (305)-324-2489

Aids/HIV: (305)-470-6999

WIC: Phone: (305)-688-4821

HEALTH INSURANCE FOR CHILDREN

Florida KidCare

Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18,

with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.

Mail: PO Box 980

Tallahassee, FL 32302-0980

Location: 4052 Bald Cypress Way, Bin #A-06

Tallahassee, Florida 32399-1723

Phone: 1-(850)-245-4200

Toll Free: 1-(888)-540-5437

TTY: 1-(877)-316-8748

Website: <http://www.floridakidcare.org/index.html>

HEALTH INSURANCE FRAUD

Florida Department of Financial Services

Division of Insurance Fraud

200 E. Gaines Street

Tallahassee, FL 32399

Fraud Hotline: 1-(800)-378-0445

Website: www.fldfs.com/fraud/

HEALTH MAINTENANCE ORGANIZATION

Florida Agency for Health Care Administration

Call this number to file a complaint against a facility, a practitioner, or HMO; check a doctor's license, and/or disciplinary history; report Medicaid abuse to the agency; and request an agency publication.

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Hotline: 1-(800)-226-1062

Spanish: 1-(800)-342-2762

Website: <http://www.fdhc.state.fl.us/>

HEALTH RESOURCE CENTER

National Clearinghouse on Postsecondary Education for Individuals with Disabilities Health Resource Center

National clearinghouse on postsecondary education for individuals with disabilities.

Serves as an information exchange resource for educational support services, policies,

procedures, adaptations, and opportunities at American campuses, vocational-technical schools, and other postsecondary training entities.

2121 K Street NW, Suite #220

Washington, DC 20037

Phone: 1-(202)-973-0904

Phone/TTY: 1-(800)-544-3284

E-Mail: [askheath@gwu.edu/](mailto:askheath@gwu.edu)

Website: <http://www.heath.gwu.edu/>

HEALTHCARE

Children's Medical Services (CMS) program

The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

CMS provides a comprehensive continuum of medical and supporting services to medically and financially eligible children and high-risk pregnant women. The continuum of care includes prevention and early intervention programs, primary care, medical and therapeutic specialty care and long-term care. Services are provided through an integrated statewide system that includes local, regional, and tertiary care facilities and providers. CMS is a program of the Florida Department of Health (DOH).

Children's Medical Services Network and other Related Programs

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399

Phone: 1-(850)-245-4200

Website: www.doh.state.fl.us/cms/index.html/

CMS-Miami North

155 South Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Toll Free: 1-(866)-831-9017

Website: <http://www.cms-kids.com/CMSNMiaNorth.htm/>

CMS-Miami South

3100 SW 62nd Avenue

Miami, FL 33155

Phone: (786)-624-2490

Website: <http://www.cms-kids.com/CMSNMiaSouth.htm/>

Florida Department of Health

To promote and protect the health and safety of all people in Florida through the delivery of quality public health services and the promotion of healthcare standards.

4052 Bald Cypress Way, Bin # B00

Tallahassee, FL 32399-1728

Phone: 1-(850)-245-4147

Fax: 1-(850)-487-4574

Brain and Spinal Cord Injury Program

4025 Esplanade Way

Tallahassee, FL 32399

Phone: 1-(850)-245-4045

Fax: 1-(850)-921-0499

Children's Medical Services Network and other Related Programs

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399

Phone: 1-(850)-245-4200

Website: www.doh.state.fl.us/cms/index.html/

Child Nutrition Program

4025 Esplanade Way

Tallahassee, FL 32399

Phone: 1-(850)-245-4323

Fax: 1-(850)-414-1622

Disability Determination

1321 Executive Center Circle East, Suite #100

Tallahassee, FL

Phone: 1-(850)-488-4222

Fax: 1-(850)-487-0131

Website:

<http://esetapps.doh.state.fl.us/contactussearch/DOHFeedback.aspx?Email=fl.dd.tallahassee.admin@ssa.gov&Office=Disability%20Determination/>

Family Health Services

4025 Esplanade Way

Tallahassee, FL 32399

Phone: 1-(850)-245-4100
Fax: 1-(850)-414-6091
E-Mail: FamilyHealthServices@doh.state.fl.us/

WIC and Nutrition Services

WIC is a federally funded nutrition program for Women, Infants, and Children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care.

7785 NW 48th Street, Suite #300

Miami, Florida 33166

Administration Office: (786)-336-1333

Telephone: (786)-336-1333

Fax: (786)-336-1313

Information/Appointments: (786)-336-1300

Breastfeeding Helpline: (786)-336-1336

Website: <http://www.doh.state.fl.us/family/wic/index.html/>

Family Health Center

Specializing in Family Practice and Pediatrics, HIV counseling and testing, Dental Services, Psychosocial WIC. Insurance(s) accepted: Medicaid, Medicare, Ryan White and Private Insurance.

5361 NW 22nd Avenue

Miami, Florida 33142

Phone: (305)-637-6400

Fax: (305)-636-5104

E-Mail: Chafke@Network.org/

Family Voices – Florida

C/o Florida Institute for Family Involvement

FIFI is a non-profit organization with a 501C3 status for the purpose of enhancing, facilitating, and supporting family and consumer involvement in the development of responsive, family centered, and community based systems of care. FIFI works in collaboration with state, federal, and private programs to develop a resource and training information center to enable individuals to advocate for appropriate services and make wise service choices. FIFI provides a vital link in the flow of information between families, consumers, and communities and policymakers to ensure that programs are responsive to the real needs of Florida's most vulnerable citizens.

3927 Spring Creek Highway

Crawfordville, FL 32327

Phone: (305)-293-7626

Toll Free: 1-(877)-926-3514

Fax: (1-863)-582-9358

E-Mail: [HewFLMOM@aol.com/](mailto:HewFLMOM@aol.com)
Website: <http://www.fifionline.org/>

FloridaCompareCare.gov

Website where you can compare outcomes and prices between health care providers and medical services. Through this website you can see data on certain conditions and procedures related to quality of care, pricing and performance at the state's hospitals and ambulatory (outpatient) surgery centers. In addition, you can find comparative information about cost, benefits and performance of health plans throughout Florida.

Website: <http://www.floridacomparecare.gov/>

Florida KidCare

Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18, with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.

Mail: PO Box 980

Tallahassee, FL 32302-0980

Location: 4052 Bald Cypress Way, Bin #A-06

Tallahassee, Florida 32399-1723

Phone: 1-(850)-245-4200

Toll Free: 1-(888)-540-5437

TTY: 1-(877)-316-8748

Website: <http://www.floridakidcare.org/index.html>

Florida Agency for Healthcare Administration

Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

Hill-Burton Free Hospital Care Program

Hospital Care for Needy.

Hill Burton Hotline: 1-(800)-638-0742

Website: <http://www.hrsa.gov/hillburton/default.htm/>

Hill-Burton Obligated Facilities in South Florida

Broward General Medical Center

1600 South Andrews Avenue

Ft Lauderdale, FL 33316

Phone: 1-(954)-355-4400

Comprehensive Care Center

1101 NW 1st Street

Ft Lauderdale, FL 33311

Phone: 1-(954)-463-7313

Jackson Memorial Hospital

1611 NW 12th Avenue

Miami, FL 33136

Phone: (305)-325-7429

Miami-Dade County Health Department

The Miami-Dade County Health Department (MDCHD) is the local branch of a state public agency, the Florida Department of Health, created by the legislature in 1997. The Health Department is charged with promoting and protecting the health and safety of all residents and visitors to Dade County.

Miami-Dade County Health Department

8600 NW 17th Street, Suite #200

Miami, FL 33126

Website: <http://www.dadehealth.org/>

TB: (305)-324-2462

Adult Immunizations: (305)-324-2438

Family Planning: (305)-325-2758

Sexually Transmitted Diseases (STD): (305)-325-3242

Vital Records: (305)-324-2489

Aids/HIV: (305)-470-6999

Women Infants & Children: (305)-688-4821

North Dade Health Care Center-PHT

Primary health care, Dental care, Psychosocial counseling, Case management, Ryan White bus and food vouchers for qualified clients. Insurance(s) accepted: Medicaid, Medicare, Ryan White.

16555 NW 25th Avenue

Miami Gardens, Florida 33054

Phone: (305)-620-3758

Fax: (305)-624-5296

Programs for Children with Special Health Care Needs

Children's Medical Services Network and Other Related Programs

Department of Health.

4052 Bald Cypress Way, Bin #A-06

Tallahassee, FL 32399-1707

Phone: 1-(850)-245-4200

HEALTHCARE FOR THE HOMELESS

Camillus House

Providing Christian hospitality and respect for life through direct services of food, clothing, shelter, addiction counseling, behavioral health and job training, and health care to the poor and homeless of South Florida.

336 Northwest 5th Street

Miami, Florida 33128

Phone: (305)-374-1065

Fax: (305)-372-1402

E-Mail: info@camillus.org/

Website: <http://www.camillushouse.org/>

Health Concern Clinic

336 NW 5th Street

Miami, FL 33128

Phone: (305)-577-4840, Ext. #106

TTY: (305)-400-6246

Community Partnership for Homeless

Community Partnership for Homeless is a not-for-profit 501(c)(3) approved agency that is the private sector partner of the Miami-Dade County Homeless Trust in administering the Miami-Dade County Homeless Plan.

1550 North Miami Avenue

Miami, Florida 33136

Phone: (305)-329-3000

E-Mail: info@cphi.org/

Website: <http://www.cphi.org/index.asp/>

Shelters

Chapman Center

1550 North Miami Avenue

Miami, FL 33136

South Miami-Dade Center

28205 SW 125th Avenue

Homestead, FL 33033

Healthcare for the Homeless

Established through a grant from the Federal Government, the Health Care for the Homeless (HCH) Program has been operated and financially supported by the North Broward Hospital District (NBHD) since 1993. The program offers a wide array of health care and related services to the homeless population at various locations throughout Broward County.

North Broward Hospital District

1101 West Broward Boulevard

Fort Lauderdale, FL

Phone: 1-(954)-527-6042

Website: <http://www.browardhealth.org/177.cfm/>

HEALTHSOUTH REHABILITATION CORPORATION

HealthSouth is the nation's largest provider of inpatient rehabilitative healthcare services. As a post-acute provider, HealthSouth operates more than 95 freestanding inpatient hospitals, 10 long-term acute care hospitals, 12 home health agencies and more than 100 outpatient satellites. These facilities provide the level of care necessary to manage a patient's care after an injury or illness and enhance their quality of life upon discharge from a traditional acute care setting. Therapists at their outpatient rehabilitation facilities provide care for general orthopedic and sports injuries and conditions, as well as work-related injuries. Treatments are designed to return patients to their maximum ability and independence as quickly and safely as possible.

HealthSouth
One HealthSouth Parkway
Birmingham, AL 35243
Toll Free Phone: 1-(800)-765-4772
Phone: 1-(205)-967-7116
Website: <http://www.healthsouth.com/>

South Florida Locations

HealthSouth Sports Medicine & Rehabilitation Center
20601 East Dixie Highway, Suite #300
Aventura, FL 33180
Phone: (305)-933-5942

HealthSouth Sports Medicine & Rehabilitation Center
13298 Biscayne Boulevard
North Miami, FL 33181
Phone: (305)-891-0800

HealthSouth Rehabilitation Center of Hollywood
3325 Hollywood Boulevard, Suite #200
Hollywood, FL 33021
Phone: (954)-986-2299

HEARING/IMPAIRMENT SERVICES

Abused Deaf Women's Advocacy Services
ADWAS is committed to providing services to Deaf and Deaf-Blind victims of sexual assault and/or domestic violence. Website has much useful information.
8623 Roosevelt Way NE
Seattle WA 98115
Phone: 1-(206)-726-0093 (TTY)
Fax: 1-(206)-726-0017
E-Mail: adwas@adwas.org
Website: <http://www.adwas.org/>

Action Alliance for Parents of the Deaf
Since 1981, this volunteer organization has provided information and emotional support for families of deaf and HOH children and young adults.
3033 Mathers Hill Road
Lafayette Hill, PA 19444

Phone: 1-(610)-825-4568

E-Mail: [LWVeit@comcast.net/](mailto:LWVeit@comcast.net)

Alexander Graham Bell Association for the Deaf and Hard of Hearing

The Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) is a lifelong resource, support network and advocate for listening, learning, talking and living independently with hearing loss. Through publications, outreach, training, scholarships and financial aid, AG Bell promotes the use of spoken language and hearing technology.

3417 Volta Place NW

Washington, DC 20007

Phone: 1-(202)-337-5220

TTY: 1-(202)-337-5221

Fax: 1-(202)-337-8314

E-Mail: info@agbell.org

Website: www.agbell.org/

Alliance for Families with Deaf Children

AFDC facilitates the early and natural language acquisition of children who are deaf and hard of hearing values the power a family possesses in assisting their child to succeed holds high expectations for children who are deaf and hard of hearing serves and supports the whole family.

1350 East Sunrise Boulevard, Suite #105

Ft. Lauderdale, FL 33304

Phone: 1-(954)-370-1145

Fax: 1-(954)-252-4269

E-Mail: [info@affwdc.org/](mailto:info@affwdc.org)

Website: www.affwdc.org/

American Association of the Deaf-Blind

AADB is a national consumer organization of, by, and for people with both vision and hearing losses, and their supporters. Its mission is to ensure that all deaf-blind persons achieve their maximum potential through increased independence, productivity, and integration into the community. Its Information Clearinghouse provides technical assistance; information and referral; and materials on deaf-blindness and related issues.

8630 Fenton Street, Suite #121

Silver Spring, Maryland 20910-3803

TTY Phone: 1-(301)-495-4402

Voice Phone: 1-(301)-495-4403

Fax: 1-(301)-495-4404

E-Mail: [AADB-Info@aadb.org/](mailto:AADB-Info@aadb.org)

Website: <http://www.aadb.org/index.htm>

American Academy of Audiology

American Academy of Audiology is the world's largest professional organization of, by and for audiologists.

11730 Plaza America Drive, Suite #300

Reston, VA 20190

Phone: 1-(703)-790-8466

Fax: 1-(703)-790-8631

Toll Free: 1-(800)-AAA-2336

Website: www.audiology.org/

American Athletic Association of the Deaf

Supports athletes with hearing loss.

10604 East 95th Street Terrace

Kansas City, MO 64134

American Sign Language Services, Inc.

American Sign Language Interpreting Services (ASL Services) is a nationwide company dedicated to providing the highest quality of professional and ethical Sign Language services at reasonable prices to the community in accordance with the communication preferences of the Deaf and Hard of Hearing persons we serve. Since 1989, ASL Services has set the regional standard in meeting ADA requirements, bridging communication, and enhancing the quality of interaction between the Deaf and Hearing communities.

3700 Commerce Boulevard, Suite #108

Kissimmee, FL 34741

Phone: 1-(407)-518-7900

Toll Free: 1-(888)-SIGN-ASL

Fax: 1-(407)-518-7903

TTY: 1-(407)-518-9050

Website: www.aslservices.com/

American Sign Language Teachers Association

The American Sign Language Teachers Association - ASLTA is the only national organization dedicated to the improvement and expansion of the teaching of ASL and Deaf Studies at all levels of instruction.

P.O. Box 92445

Rochester, New York 14692-9998

E-Mail: info@aslta.org/

Website: <http://www.aslta.org/>

Florida American Sign Language Teachers Association

c/o Rose Adams
435 Island Shores Drive
West Palm Beach, FL 33413
<http://www.faslta.org/>

American Speech-Language-Hearing Association

ASHA is the professional, scientific, and credentialing association for more than 123,000 members and affiliates who are audiologists, speech-language pathologists, and speech, language, and hearing scientists.

10801 Rockville Pike
Rockville, Maryland 20852
Members: 1-(800)-498-2071
Non-Member: 1-(800)-638-8255
Fax: 1-(240)-333-4705
E-Mail: actioncenter@asha.org/
Website: www.asha.org/

American Society for Deaf Children

Helping families with children who are deaf or hard of hearing.

3820 Hartzdale Drive
Camp Hill, PA. 17011
Phone: 1-(717)-703-0013
Phone: 1-(866)-895-4206
Fax: 1-(717)-909-5599
E-Mail: asdc@deathchildren.org
Website: <http://www.deafchildren.org/>

Another Path

Another Path is a comprehensive guide to homeschooling for parents who are considering homeschooling, or who have decided to homeschool, a deaf or hard of hearing child. They aim to bring deaf memes and ideas out to the mainstream. They have Deaf news, FAQs, Links, and more.

E-Mail: barbara@deafhomeschool.com/
Website: <http://www.deafhomeschool.com/>

ASL Access

ASL Access was specifically created to promote public access to a sign language. ASL Access gives you access to ASL stories and ASL lessons for all ages and stages.

4217 Adrienne Drive
Alexandria, VA, 22309
Fax: 1-(703)-799 4896

Website: www.aslaccess.org/

Beginnings for Parents of Children Who are Deaf or Hard of Hearing, Inc
Beginnings was established to provide emotional support and access to information as a central resource for families with deaf or hard of hearing children, age birth through 21.

P.O. Box 17646

Raleigh, NC 276199

Toll Free: 1-(800)-541-HEAR (V/TTY) NC residents only

Phone: 1-(919)-850-2746 (V/TTY) Local and Outside NC

Website: www.beginningssvcs.com/

Better Hearing Institute

The Better Hearing Institute is a not-for-profit corporation that educates the public about the neglected problem of hearing loss and what can be done about it by working to erase the stigma and end the embarrassment that prevents millions of people from seeking help for hearing loss; show the negative consequences of untreated hearing loss for millions of Americans; and promote treatment and demonstrate that this is a national problem that can be solved.

515 King Street, Suite #420

Alexandria, VA 22314

Phone: 1-(703)-684-3391

Helpline: 1-(800)-327-9355

E-Mail: mail@betterhearing.org/

Website: <http://www.betterhearing.org/about/>

Blossom Montessori School for the Deaf

To educate deaf and hard of hearing children, their hearing siblings and children of deaf adults (CODA), and prepare them for a lifetime of success in the community.

14088 Icot Boulevard

Clearwater, FL 33760

Phone: 1-(727)-539-7879 Voice & TTY

Fax: 1-(727)-539-7627

E-Mail: jrutenberg@blossomschool.org/

Website: www.blossomschool.org/

Captioned Media Program (See: *Described and Captioned Media Program*)

Cindy's Homepage on ASL and Deaf Culture (See: *ALSinfo.com*)

Clarke School for the Deaf - Center for Oral Education

Clarke - School for the Deaf/Center for Oral Education is the nation's oldest, non-profit, 501(c)(3) organization with staff dedicated to teaching speech to deaf children.

Center for Oral Education
Round Hill Road
Northampton, MA 01060
Voice/TTY: 1-(413)-584-3450
Fax: 1-(413)-587-7318
E-Mail: info@clarkeschool.org/

Clarke - School for the Deaf - Jacksonville, Florida
9857 St. Augustine Road, Suite #6
Jacksonville, Florida 32257
Phone: 1-(904)-880-9001 (V/TTY)
Website: www.clarkeschool.org/

Cochlear Implant Association, Inc.
Cochlear Implant Association, Inc. (CIAI), formerly Cochlear Implant Club International, Inc., is a non-profit organization for cochlear implant recipients, their families, professionals, and other individuals interested in cochlear implants. The Association provides support and information and access to local support groups for adults and children who have cochlear implants, or who are interested in learning about cochlear implants. CIAI also advocates for the rights of and services for people with hearing loss.
5335 Wisconsin Avenue NW, Suite #440
Washington, DC 20015-2052
Phone: 1-(202)-895-2781 (Voice - TTY)
Fax: 1-(202)-895-2782
Website: <http://www.cihear.com/index.html/>

ComCare International
The mission of ComCare International is to serve the disadvantaged, hearing-impaired in less developed countries. We accomplish this by: manufacturing a low-cost, rugged solar rechargeable hearing aid; working with other organizations or individuals to establish or augment audiological services through training, encouragement and equipment donation; serving as a network facilitator for audiologists, otolaryngologists (ENT's) and others who desire to participate in international missions.
3027 Split Rock Circle
Bulverde, TX 78163
Phone: 1-(210)-317-9998
Website: <http://www.comcareinternational.org/index.php/>

Communication Service for the Deaf, Inc.
Communication Service for the Deaf, Inc. is a private, nonprofit organization dedicated to providing broad-based services, ensuring public accessibility and increasing public awareness of issues affecting deaf and hard of hearing individuals. Through global

leadership and a continuum of quality communication services and human service programs, CSD provides the tools conducive to a positive and fully integrated life.

102 North Krohn Place

Sioux Falls, SD 57103

Phone: 1-(605)-367-5760

TTY: 1-(605)-367-5761

Toll Free Voice: 1-(800)-642-6410

Toll Free TTY: 1-(866)-273-3323

Fax: 1-(605)-367-5958

Videophone: contact.csd.tv

Website: <http://www.c-s-d.org/>

Deaf and Hard of Hearing Services and School to Work Transition Programs

An employment resource for businesses and people with disabilities.

Division of Vocational Rehabilitation

2002 Old St. Augustine Road, Building #A

Tallahassee, FL 32301-4862

Phone: 1-(850)-488-6210

Toll Free: 1-(800)-451-4327 (Voice/TDD)

Website: <http://www.rehabworks.org/index.cfm?fuseaction=Main.Main>

Deaf Community Cultural Resources

Includes links and resources that may be useful to Deaf, deaf, Hard of Hearing, and Hearing Impaired people and their friends and family.

Website: <http://www.concentric.net/~tlshell/deaf.html#organizational/>

Deaf Education Net

Web-based information and resources for educational professionals, teachers, etc. to enhance their abilities to help the deaf.

Website: www.deafed.net/

Deaf Seniors of America

Deaf Seniors of America is a membership organization that was established after its first conference, in 1992. Originally called the National Association of Deaf Senior Citizens (NADSC), the current name was adopted in 1997. DSA carries out its mission through conferences, newsletters, and other communications with its members. Members must be aged 50 or older to join. DSA is a non-profit, 501(c)(3) organization.

3013 Fallston Avenue

Silver Spring, MD 20904-1805

TDD: 1-(301)-572-4478

Fax: 1-(301)-572-2213

E-Mail: [jsrose2003@aol.com/](mailto:jsrose2003@aol.com)

Website: <http://deafseniors.org/>

Deaf Services Bureau, Inc.

Deaf Services Bureau, Inc. (DSB) is a non-profit social services agency that has been serving the Deaf and Hard of Hearing communities for over 27 years. Today the agency continues to be the only one in the area that provides comprehensive services to the Hearing Impaired community through its linguistically and culturally adequate staff. The majority of clients that we serve are families.

1250 NW 7th Street, Suite #207

Miami, FL 33125

Phone: (305)-560-2866 (Voice/TTY)

Fax: (305)-560-2864

TTY Message: (350)-560-2779

E-Mail: [deafservices@bellsouth.net/](mailto:deafservices@bellsouth.net)

Website: <http://deafservicesbureauinc.com/>

Deaf Service Center

Services include but are not limited to Audiology - hearing tests, hearing loss counseling, assistive listening devices and counseling. Social services - mental health counseling, psychological evaluations and therapy, case management, job/search placement, advocacy, interpreting, in-home behavioral therapy, summer day camp for Deaf and hard of hearing elementary school children. FTRI specialized telephone distribution center, educational presentations, sign language classes and cochlear implant support group.

2800 W. Oakland Park Boulevard, Suite #306

Oakland Park, Florida 33311

Phone: 1-(954)-731-7200 Voice/TTY

Fax: 1-(954)-485-6336

Video Relay: 1-(954)-731-7204

Website: http://www.fldsca.org/members/profile.php?id=52_0_2_0/

Deafbase Forums

A Web-based Series of forums for the deaf and hard of hearing featuring: Deafness & Hard of Hearing related books, Deaf friends search, classifieds, directory, games, Deaf center, news & headlines, journals, surveys, links, employment, members list, deaf culture, discussion, forum, controversial debates, audism, closed-captioning, yahoo, google, vp, d-link, Video Relay Service, VRS Topics, Video Communication, deaf events, chat and deaf blog.

Website: www.deafbase.com

Deafpride, Inc.

Teaches people about the rights of people with hearing loss.

800 Florida Avenue SE

Washington, DC 20002

Phone: 1-(202)-675-6700 (V and T)

Fax: 1-(202)-547-0547

Described and Captioned Media Program

Promotes and provides equal access to communication and learning through described and captioned educational media and for accessible media to be an integral tool in the teaching and learning process for all stakeholders in the educational community, including students, educators and other school personnel, parents, service providers, businesses, and agencies.

National Association of the Deaf

1447 E. Main Street

Spartanburg, SC 29307

Phone: 1-(864)-585-1778

TTY: 1-(864)-585-2617

Fax: 1-(864)-585-2611

Toll Free: 1-(800)-237-6213

TTY: 1-(800)-237-6819

Website: www.dcmp.org/

Ear Foundation

The EAR Foundation exists for three basic purposes: To provide the general public support services promoting the integration of the hearing and balance impaired into mainstream society; To provide practicing ear specialists continuing medical education courses and related programs specifically regarding rehabilitation and hearing preservation; and to educate young people and adults about hearing preservation and early detection of hearing loss, enabling them to prevent at an early age hearing and balance disorders.

PO Box 330867

Nashville, TN 37203

Phone Toll Free (Voice/TDD): 1-(800)-545-HEAR

Phone (Voice/TDD): 1-(615)-627-2724

Fax: 1-(615)-627-2728

Website: <http://www.earfoundation.org/>

EarInfo.com

Locate a hearing professional in your area to get the expert help you need. Practical information for the care and maintenance of your hearing aids. Up-to-date news in

hearing health and research.

Website: <http://www.earinfo.com/index.php/>

Florida Association of Speech-Language Pathologists and Audiologists

The Mission of FLASHA is to serve the needs of Audiologists and Speech-Language Pathologists in the State of Florida by providing support, opportunities for professional growth, and public awareness and advocacy of issues related to the highest quality care for the individuals they serve.

222 South Westmonte Drive, #101

Altamonte Springs, FL 32715-0127

Phone: 1-(800)-243-3574

Fax: 1-(407)-774-6440

Website: www.flasha.org/

Florida Association of the Deaf

The FAD is an organization that promotes Deaf, Hard of Hearing, and Late Deafened Floridians to interact with each other as well as with the hearing community, legislature and agencies/organizations serving Deaf, Hard of Hearing, and Late Deafened citizens. We help you to get the most from your lifestyle. FAD functions as the state organization to promote the well-being of an individual.

5107 14th Street West

Bradenton, FL 34207

Phone: 1-(941)-758-2539 V/TTY

Fax: 1-(941)-758-3564

Website: www.fadcentral.org/

Florida Coordinating Council for the Deaf and Hard of Hearing

The FCCDHH Council strives to be the primary resource for persons seeking assistance with hearing loss issues in Florida.

4052 Esplanade Way, Bin #A06

Tallahassee, FL 32399-1707

Voice: 1-(850)-245-4913

Toll Free Voice: 1-(866)-602-3275

TTY: 1-(850)-245-4914

Toll Free TTY: 1-(866)-602-3276

E-Mail: info@fccdhh.org/

Website: www.fccdhh.org/

Florida Deaf Service Center

DSCA was established to: improve the quality of life of deaf, hard of hearing and late deafened individuals by promoting the well being of the service delivery system for this target population in the State of Florida; promote the development of and continued

service capabilities of Deaf Service Centers (DSCs) in the State of Florida; advocate for specific legislative proposals and regulations that will assist deaf, hard of hearing and late deafened individuals in obtaining equal access to all Federal, State, County, and local services that are available to general population in the State of Florida; and educate the various communities in Florida about Deaf Service Centers.

Website: <http://www.fldsca.org/>

Florida Dog Guides, FTD Inc.

PO Box 20662

Bradenton, FL 34204

Phone: 1-(941)-748-8245

Florida Outreach Project for Children and Young Adults Who Are Deaf-Blind

The Florida Outreach Project for Children and Young Adults Who Are Deaf-Blind is committed to promoting educational practice that leads to the full participation of people who are deaf-blind as active members of the community. This is accomplished through person-centered approaches focused on building the capacity of local teams and fostering self-determination of the individual.

P.O. Box 100234

Gainesville FL 32610-0234

Phone: 1-(352)-846-2757

Toll Free: 1-(800)-667-4052

TTY: 1-(352)-846-2759

Fax: 1-(352)-846-0941

E-Mail: shelly.voelker@mbi.ufl.edu/

Website: www.deafblind.ufl.edu/

Florida Registry of Interpreters for the Deaf

FRID administers two written and performance tests for interpreters in the community and educational settings. Florida RID is the leader in setting the standard for educational interpreters by promulgating a Code of Ethics for those professionals. And, FRID provides at least 5 scholarships to its members each year for the following: the written RID test, the RID CI and CT performance tests, as well RID's CDI, OTC, and SC: L, the Florida EIE test and the Florida QA test.

P.O. Box 451988

Sunrise, FL 33345-1988

Dade County E-Mail: sdsgibson@bigfoot.com/

Website: <http://www.fridcentral.com/>

Florida Relay Services (See: *Florida Telecommunications Relay, Inc.*)

Florida School of the Deaf and Blind

The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.

207 North San Marco Avenue

St. Augustine, FL 32084

Phone: 1-(904)-827-2200

Fax: 1-(904)-827-2222

Toll Free: 1-(800)-344-3732

Website: <http://www.fsdb.k12.fl.us/>

Florida Telecommunications Relay, Inc.

Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Creole)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

Gallaudet University

Gallaudet University offers undergraduate liberal arts education, career development, and graduate programs for deaf, hard of hearing, and hearing students. The University also conducts research on the history, language, and culture of deaf people.

800 Florida Avenue NE

Washington, DC 20002

Phone: 1-(202)-651-5050

Fax: 1-(202)-651-5704

Website: www.gallaudet.edu/

Hands and Voices

Hands & Voices is a nationwide non-profit organization dedicated to supporting families and their children who are deaf or hard of hearing, as well as the professionals who serve them.

P.O. Box 371926

Denver, CO 80237

Phone: 1-(303)-300-9763

Toll Free: 1-(866)-422-0422

E-Mail: parentadvocate@handsandvoices.org/

Website: www.handsandvoices.org/

Handspeak

Handspeak is a subscription-based website, consisting of American Sign Language (ASL) online dictionary, lessons and resources, including Baby Sign, International Sign Language, Emoticon + Bodicon (facial expression + body language), gesture, manual alphabet (fingerspelling) and numeral, Sign storytelling and art.

Jolanta Lapiak

NSCAD University

5163 Duke Street

Halifax, NS B3J3J6

Website: <http://www.handspeak.com/>

Hear Now

Hear Now is a national non-profit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the United States.

The Starkey Hearing Foundation

6700 Washington Avenue South

Eden Prairie, MN 55344

Toll Free: 1-(800)-521-5247

Website: www.sotheworldmayhear.org/hearnow/

Hearing and Speech Helpline

Information on speech, hearing, and language disabilities. Referrals to ASHA certified clinics. Database of information on listening devices. Sponsored by American Speech Language and Hearing Assn.

American Speech-Language-Hearing Association

Attn: Action Center

10801 Rockville Pike

Rockville, MD 20852

Voice: 1-(800)-638-8255

TDD: 1-(800)-638-8255

E-Mail: actioncenter@asha.org/

Website: <http://www.asha.org/>

Hands on Video Relay Services, Inc.

Hands On Video Relay Services, Inc. (HOVRS) provides a new communication tool that allows the Deaf and Hard-of-Hearing community to communicate effectively and naturally with the hearing world through American Sign Language (ASL). HOVRS uses the Internet to provide an audio/video link to a qualified, certified Video Interpreter (VI) who interprets between the visual language of ASL and the auditory language of a hearing person.

Toll Free: 1-(877)-467-4877 English

Toll Free: 1-(877)-467-4875 Spanish

Customer Care Voice: 1-(877)-885-3172

Customer Care TTY: 1-(877)-885-4976

Customer Care E-Mail: help@hovrs.com

Website: https://secure.hovrs.com/VRS_SSL/hovrs.aspx/

Hearing Loss Association of America

The Hearing Loss Association of America is the nation's largest organization for people with hearing loss. The Hearing Loss Association of America exists to open the world of communication for people with hearing loss through information, education, advocacy and support.

7910 Woodmont Avenue, Suite #1200

Bethesda, MD 20814

Phone: 1-(301)-657-2248 V-TTY

Fax: 1-(301)-913-9413

Website: www.shhh.org/

Helen Keller National Center for Deaf-Blind Youths and Adults

Center's mission is to enable each person who is deaf-blind to live and work in his or her community of choice.

141 Middle Neck Road

Sands Point, NY 11050-1218

Phone: 1-(516)-944-8900 V/TTY

Fax: 1-(516)-944-8637

E-Mail Information: [hkncnod@aol.com/](mailto:hkncnod@aol.com)

Website: www.hknc.org/

Hearing, Speech and Deafness Center

The Center is a nationally recognized leader in hearing and speech services.

1625 19th Avenue

Seattle, WA 98122

Phone: 1-(206)-323-5770 (Voice & TTY)

E-Mail: adm@hsrc.org/

Website: <http://www.hsrc.org>

International Deaf Film and Visual Arts Festival

Hosted and coordinated by Hillsborough Community College, The HCC Sign Language Interpretation Program, the HCC American Sign Language Club and the Tampa Deaf Advocacy Network (DAN), the program of performances and films is produced by the Tampa Deaf Advocacy Network. Deaf and hearing movie patrons alike are encouraged to attend the festival. All films and performances are voiced, signed or captioned so that they are accessible to all audiences.

Florida Deaf Film Festival

11266 W. Hillsborough Avenue, Box # 288

Tampa FL 33635

Website: www.floridadeaffilmfestival.com/

International Hearing Society

The International Hearing Society (IHS), formed in 1951 as a professional organization of hearing aid specialists, promotes and maintains the highest possible standards in the hearing aid field and helps hearing aid specialists expand their knowledge and skills and enhance their performance in service to the hearing-impaired. The Society provides continuing education for hearing aid specialists through meetings, workshops, and educational materials. IHS sponsors a national toll-free Hearing Aid Helpline, which provides referrals to local, qualified hearing aid specialists and information on hearing loss and hearing aids; it is in operation from 10 a.m. to 4 p.m., Monday through Friday. IHS has 56 U.S. and Canadian chapters.

16880 Middlebelt Road, Suite #4

Livonia, MI 48154

Toll Free Hearing Aid Helpline: 1-(800)-521-5247 (Voice)

Phone: 1-(734)-522-7200

Fax: 1-(734)-522-0200

E-Mail: acmarkey@ihsinfo.org/

Website: www.ihsinfo.org/

Intertribal Deaf Council

The Intertribal Deaf Council (IDC) is believed to be the only North American non-profit organization for Deaf, Deaf-Blind, and Hard of Hearing and Late-Deafened American Indian, Alaska Native, and First Nations individuals and their families. Non-natives who are hearing or deaf, or hearing Natives are also welcome to participate as associate members!

P.O. Box 7598

Salem, OR 97303

Website: intertribaldeaf@aol.com/

John Tracy Clinic

John Tracy Clinic is a private, non-profit education center whose mission is to offer hope, guidance and encouragement to families of infants and preschool children with hearing losses by providing free, parent-centered services worldwide. The Clinic has over 60 years of expertise in the spoken language option.

806 West Adams Boulevard

Los Angeles, California 90007-2505

Phone: 1-(213)-748-5481

Fax: 1-(213)-749-1651

Fax 2: 1-(213)-745-5074

TTY: 1-(213)-747-2924

Toll Free: 1-(800)-522-4582

Website: www.jtc.org/

Spanish language Website

Website: www.clinicajohntracy.org/

Laurent Clerc-National Deaf Education Center

Our goal is to provide an academically challenging educational environment for all deaf students in order that they leave school fully equipped to move successfully into college, other forms of postsecondary education, or the workforce, and to become effective participants in and contributors to society. In this context, the term deaf is used to describe children for whom the primary channel of receptive communication is visual.

800 Florida Avenue NE

Washington DC 20002

Phone: 1-(202)-651-5031 V/TTY

Fax: 1-(202)-651-5636

Website: <http://clerccenter.gallaudet.edu/>

League for the Hard of Hearing

The League for the Hard of Hearing serves infants, adults and children who are deaf and hard of hearing. Their services include rehabilitation and communication therapy.

2800 West Oakland Park Boulevard, #306

Oakland Park, FL 33311

Phone: 1-(954)-731-7200 (Voice & TTY)

Fax: 1-(954)-485-6336

Website: www.lhh.org/

Listen-Up Web

The goal is to make this web site a one stop place for information, answers, help, ideas, resources, and anything else related to hearing-impairment.

E-Mail: Kay@listen-up.org/
Website: www.listen-up.org/

Marion Downs National Center for Infant Hearing

The Marion Downs National Center for Infant Hearing is dedicated to the early identification and intervention of hearing loss, which should be available to all infants who are deaf or hard of hearing. The Center provides technical assistance to states who seek to identify hearing loss by 3 months of age, and to provide amplification as early as possible.

University of Colorado at Boulder
Department of Speech, Language & Hearing Science
Campus Box #409
Boulder, CO 80309-0409
Website: www.colorado.edu/slhs/mdnc/

My Baby's Hearing

Babyhearing.org is brought to you by a team of professionals at Boys Town National Research Hospital. We are: Audiologists, Speech-Language Pathologists, Teachers of the Deaf, Geneticists, Doctors and Parents of Deaf and Hard of Hearing Children. Babyhearing.org was created to answer parents' questions about Infant hearing screening and follow up testing; Steps to take after diagnosis of hearing loss; Hearing loss & hearing aids, language & speech; and Parenting issues

E-Mail: webmaster@girlsandboystown.org
Website: www.babyhearing.org/

National Asian Deaf Congress

NADC-USA
P.O. Box 17583
San Diego, CA 92177
Fax: 1-(510)-441-7227
E-Mail: president@nadc-usa.org/
Website: <http://www.nadc-usa.org/index.html/>

National Association of the Deaf

The mission of the National Association of the Deaf is to promote, protect, and preserve the rights and quality of life of deaf and hard of hearing individuals in the United States of America.

8630 Fenton Street, Suite #820
Silver Spring, MD 20910-3819
TTY: 1-(301)-587-1789
Phone: 1-(301)-587-1788 Voice

Fax: 1-(301)-587-1791
Website: www.nad.org/

Captioned Media Programs
Toll Free: 1-(800)-237-6213
TDD: 1-(800)-237-6819
Website: www.nad.org/

National Black Deaf Advocates, The
The National Black deaf Advocates (NBDA) is the oldest and largest consumer organization of deaf and hard of hearing black deaf people in the United States.
P.O. Box 1126
Asheville, NC 28802
E-Mail: President@nbda.org/
Website: <http://www.nbda.org/index.html/>

National Captioning Institute
1900 Gallows Road, Suite #3000
Vienna, VA 22182
Phone: 1-(703)-917-7600 (Voice & TTY)
Toll Free: 1-(800)-533-9673
TDD: 1-(800)-321-8337
E-Mail: koconnor@ncicap.org/
Website: <http://www.ncicap.org>

National Center for Hearing Assessment and Management
Ensuring that all infants and toddlers with hearing loss are identified as early as possible and provided with timely and appropriate audiological, educational, and medical intervention
University of Utah
2880 Old Main Hill
Logan, Utah 84322
NCHAM Helpdesk: 1-(435)-797-3584
Website: www.infanthearing.org/

National Cued Speech Association
Cued Speech is a visual communication system that uses eight handshapes in four different placements near the face in combination with the mouth movements of speech to make the sounds of spoken language look different from each other. The National Cued Speech Association is a non-profit membership organization founded in 1982 to promote and support the effective use of Cued Speech. We raise awareness of Cued

Speech and its applications, provide educational services, establish standards for Cued Speech and certify Cued Speech instructors and translators.

825 East 18th Street

Brooklyn, NY 11230

Toll Free: 1-(800)-459-3529 V/TTY

Website: www.cuedspeech.org/

National Deaf Business Institute

The National Deaf Business Institute's (NDBI) commitment is to advance entrepreneurship by the deaf through education, research and outreach. Through its programs, NDBI aims to help empower the deaf community by increasing the number of deaf-owned businesses and deaf professionals. NDBI was founded in July 2001 with the purpose of helping deaf people of all ages develop skills they can use to start, manage, and grow a successful business or organization. NDBI's vision is to become an organization that will develop and serve a community of deaf business leaders

E-Mail: [info@ndbi.org/](mailto:info@ndbi.org)

Website: http://www.ndbi.org/index.php?option=com_frontpage&Itemid=1/

National Institute on Deafness and Other Communication Disorders (NIDCD)

The National Institute on Deafness and Other Communication Disorders (NIDCD) is one of the Institutes that comprise the National Institutes of Health (NIH). NIH is the Federal government's focal point for the support of biomedical research. NIH's mission is to uncover new knowledge that will lead to better health for everyone. Simply described, the goal of NIH research is to acquire new knowledge to help prevent, detect, diagnose, and treat disease and disability. NIH is part of the U.S. Department of Health and Human Services.

National Institutes of Health

31 Center Drive, MSC #2320

Phone: 1-(301)-496-7243

TTY: 1-(301)-402-0252

E-Mail: [nidcdinfo@nidcd.nih.gov/](mailto:nidcdinfo@nidcd.nih.gov)

Website: www.nidcd.nih.gov/

National Technical Institute for the Deaf at Rochester Institute of Technology

Rochester Institute of Technology and the National Technical Institute for the Deaf offer you a career-based education that's affordable with support and access services and a rich campus life.

52 Lomb Memorial Drive

Rochester, NY 14623

Phone: 1-(585)-475-6700 (Voice/TTY)

Website: www.ntid.rit.edu/

Oberkotter Foundation

There is information about programs and services for dozens of private option oral deaf education schools on this site. You can find public schools and therapists. You can order free materials for parents, educators, audiologists and speech pathologists, students, and medical professionals. See a list of Training Programs.

Toll Free: 1-(877)-ORALDEA

Website: www.oraldeafed.org/

Postsecondary Education Consortium Center on Deafness

The Postsecondary Education Consortium (PEC) is a federally-funded project located in the Center on Deafness at The University of Tennessee. It is one of four Postsecondary Education Regional Technical Assistance Centers funded by the US Department of Education. This web site has been developed to assist people in locating information related to postsecondary education and students who are deaf and hard of hearing.

Claxton Complex #A239

The University of Tennessee

Knoxville, TN 37996-3442

Phone: 1-(865)-974-0607 (V/TDD)

Fax: 1-(865)-974-3522

E-Mail: [pec@utk.edu/](mailto:pec@utk.edu)

Website: <http://sunsite.utk.edu/cod/pec/index.html>

Raising Deaf Kids

The Deafness and Family Communication Center (DFCC) at the Children's Hospital of Philadelphia gives clinical services for deaf and hard-of-hearing children and teenagers and does research on how hearing loss affects children, teenagers and their families.

The Children's Hospital of Philadelphia

34th Street and Civic Center Boulevard

Philadelphia, PA 19104

Phone: 1-(215)-590-1000

Website: www.raisingdeafkids.org/

RAPIDTEXT Voice-to-Text Services

Transcription Services, Captioning Services and Products and Technology for the hearing impaired. Rapidtext uses its solid technology development foundation to provide customized solutions to its clients that integrate closely into their business strategies. Rapidtext delivers over 100 million lines of transcription or voice-to-text annually to high profile clients worldwide.

1801 Dove Street, Suite #101

Newport Beach, CA 92660

Phone: 1-(949)-399-9200

E-Mail: tcinfo@peoplesupport.com/

Website: <http://www.rapidtext.com/index.html/>

Religion (See: *Religious Services for the Deaf*)

Resources Materials and Technology Center for the Deaf and Hard of Hearing

The Resource Materials & Technology Center for the Deaf and Hard of Hearing (RMTC-D/HH) is a specialized FDLRS center serving teachers of the deaf and hard of hearing throughout the state of Florida. The mission of the RMTC-D/HH is twofold. First, RMTC-D/HH gives teachers of deaf and hard-of-hearing students the technology assistance; training and consultation they need to successfully integrate technology into their classroom routine. Second, RMTC-D/HH serves teachers and interpreters with a lending library of over 1,300 captioned and/or signed videotapes.

Florida School of the Deaf and Blind

207 North San Marco Avenue

St. Augustine, FL 32084

Toll Free: 1-(800)-356-6731

Website: <http://www.fsdb.k12.fl.us/>

Sign Media

Sign Media, Inc. is proud to be the world's leading producer of videotaped and text material on American Sign Language and American Deaf Culture.

4020 Blackburn Lane

Burtonsville, MD 20866-1167

Toll Free: 1-(800)-475-4756

Phone: 1-(301)-421-0268

Fax: 1-(301)-421-0270

Website: www.signmedia.com/

Sign with Your Baby

Sign2Me®'s primary focus is the development, production, publication, and distribution of print, video, and multimedia resources to help establish two-way communication between hearing parents and their hearing children through the use of American Sign Language signs.

12125 Harbour Reach Drive, Suite #D

Mukilteo, WA 98275

Phone/TTY: 1-(425)-493-1903

Fax: 1-(425)-493-1904

Toll Free Ordering: 1-877-SIGN2ME (1-877-744-6263)

Website: www.sign2me.com/

Sign Language Associates - Florida

Provides the Deaf community with easy access to the highest quality interpreting services.

710 Oakfield Drive, Suite #201

Brandon, FL 33511

Toll Free: 1-(800)-752-7075 V/TTY

Fax: 1-(813)-413-2271

E-Mail: SLATampaBay@signlanguage.com/

Website: www.signlanguage.com/

Sprint IP Relay

Sprint IP Relay is a service offered to deaf and hard of hearing individuals that allows them to place relay calls over the Internet between locations in the United States (including its territories).

Toll Free: 1-(800)-SPRINT1

<https://www.sprintip.com/index.jsp/>

Tampa Bay Academy - Residential Treatment center

Residential Treatment Center, Residential Treatment for children, depression, family conflicts, abuse, anger, mental health problems, sexual abuse, Deaf children with behavior problems, Psychiatric Treatment, Therapeutic Services.

Tampa Bay Academy

12012 Boyette Road

Riverview, FL 33569

Phone: 1-(813)-677-6700 (V)

Toll Free: 1-(800)-678-3838 (V)

TTY: 1-(813)-677-2502

Toll Free TTY: 1-(866)-678-3838

E-Mail: info@tampa.yfcs.com/

Website: www.tampabay-academy.com/

TDI Online - Telecommunications for the Deaf and Hard of Hearing, Inc.

Promotes equal access in telecommunications and media for people who are deaf, hard of hearing, late deafened, or deaf blind.

8630 Fenton Street, #604

Silver Spring, MD 20910

General E-Mail: info@tdi-online.org/

Ordering E-Mail: orders@tdi-online.org/

TTY: 1-(301)-589-3006

Fax: 1-(301)-589-3797

Phone: 1-(301)-589-3786

Website: www.tdi-online.org/

Florida Telecommunications Relay, Inc.

Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Creole)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

TDD Operator Assistance

For 24-hour, help placing a TTY to TTY call for local, long distance, collect, calling card, third number or other operator-assisted call you may use Operator Services for the Deaf (OSD) by dialing 1-(800)-855-1155. Operator assisted charges would apply.

Toll Free: 1-(800)-855-1155 charges apply for assistance

If a TTY user needs Directory Assistance, dial Relay Services at 711. This is a free service.

Dial: 7-1-1

USA Deaf Sports Federation

Its purpose is to foster and regulate uniform rules of competition and provide social outlets for deaf members and their friends; serve as a parent organization of national sports organizations; conduct annual athletic competitions; and assist in the participation of US Teams in international competition.

102 North Krohn Place

Sioux Falls, SD 57103-1800

TTY: 1-(605)-367-5761

Phone: 1-(605)-367-5760

Fax: 1-(605)-977-6625

E-Mail: HomeOffice@usdeafsports.org/

Website: www.usdeafsports.org/

Web Ear Ring

A WebRing is a group of several web sites with a common theme and similar content. The Web Ear Ring is a WebRing for the Hearing Impaired Community called the

"Audiotech Hearing Impaired Web Ear Ring". This WebRing has been created as a way to surf all the great hearing related sites that exist on the Net

Website: www.hearingcenteronline.com/webring/

Where Do We Go From Hear?

This web site is dedicated to being the best source of information for families of infants and children diagnosed with a hearing loss and the professionals who work with these individuals.

E-Mail: info@gohear.org/

Website: www.gohear.org/

World Wide Learn

World Wide Learn is a directory web site, listing institutions and companies providing online education and training. We do not have any information about specific programs or institutions; if you have questions about specific degrees, courses, tuition, delivery, etc.

1501 17th Avenue SW, Suite #150

Calgary, Alberta, T2T 0E2

Phone: 1-(403)-802-6116

Fax: 1-(403)-802-6112

Website: www.worldwidelearn.com/language-courses/other-languages.htm/

HEARING AIDS

National Hearing Aid Helpline

Obtain a booklet on hearing loss and hearing aids and a list of qualified instrument specialists.

International Hearing Society

16880 Middlebelt Road, Suite #4

Livonia, MI 48154

Phone: 1-(734)522-7200

Fax: 1-(734)522-0200

Toll Free Helpline: 1-(800)-521-5247

Website: <http://ihsinfo.org/lhsV2/Home/Index.cfm>

HEARING LOSS ASSOCIATION OF AMERICA

The Hearing Loss Association of America is the nation's largest organization for people with hearing loss. The Hearing Loss Association of America exists to open the world of communication for people with hearing loss through information, education, advocacy and support.

7910 Woodmont Avenue, Suite #1200

Bethesda, MD 20814

Phone: 1-(301)-657-2248 V-TTY
Fax: 1-(301)-913-9413
Website: www.shhh.org/

HEART

American Heart Association

Mission is to reduce disabilities and deaths from cardiovascular diseases and strokes, including heart attacks and related disorders, through a strategy that provides reliable information to the public on prevention and treatment.

7272 Greenville Avenue
Dallas, Texas 75231
Toll Free: 1-(800)-242-8721
Website: <http://www.americanheart.org/>

American Heart Association Inc. - Broward

6430 NW Fifth Way
Fort Lauderdale, 33309
Phone: 1-(954)-772-8100
Fax: 1-(954)-491-3511
E-Mail: wardc@heart.org/

American Heart Association Inc. - Miami-Dade

2600 SW 3rd Avenue, Suite #900
Miami, FL 33129
Phone: (305)-856-1449

HEMOPHILIA

Florida Hemophilia Association

The Florida Hemophilia Association (formerly the Florida Chapter of the National Hemophilia Foundation) exists to promote opportunities for improving the quality of life for persons with hemophilia or other bleeding disorders. The ultimate aim is a cure

18001 Old Cutler Road, Suite #501
Palmetto Bay, FL 33157
Toll Free: 1-(888)-880-8330
E-Mail: info@floridahemophilia.org/
Website: www.floridahemophilia.org/

National Hemophilia Foundation, Inc.

The National Hemophilia Foundation is dedicated to finding better treatments and cures for bleeding and clotting disorders and to preventing the complications of these disorders through education, advocacy and research.

116 West 32nd Street, 11th Floor

New York, NY 10001

Phone: 1-(212)-328-3700

Fax: 1-(212)-328-3777

NHF's Information Resource Center

Toll Free: 1-(800)-42-HANDI

Fax: 1-(212)-328-3799

E-Mail: handi@hemophilia.org/

Website: webmaster@hemophilia.org/

HENDERSON MENTAL HEALTH CENTER, INC.

The Henderson Mental Health Center, Inc. provides mental health care at several locations throughout Broward County. Services include supported employment, crisis intervention, community support, youth and family therapy, psychosocial rehabilitation and residential homes.

1957 Jackson Street

Hollywood, FL 33020

Phone: 1-(954)-921-2600

Fax: 1-(954)-927-2393

Website: www.hendersonmhc.org/

HILL-BURTON FREE HOSPITAL CARE PROGRAM

Hospital Care for Needy

Hill Burton Hotline: 1-(800)-638-0742

Website: <http://www.hrsa.gov/hillburton/default.htm/>

Hill-Burton Obligated Facilities in South Florida

Broward General Medical Center

1600 South Andrews Avenue

Ft Lauderdale, FL 33316

Phone: 1-(954)-355-4400

Comprehensive Care Center

1101 NW 1st Street

Ft Lauderdale, FL 33311

Phone: 1-(954)-463-7313

Jackson Memorial Hospital
1611 NW 12th Avenue
Miami, FL 33136
Phone: (305)-325-7429

HIV/AIDS (See: *AIDS/HIV*)

HOME HEALTH CARE

Advance Home Care, Inc.

Privately owned, State licensed, certified, insured and bonded home health care agency.

7400 SW 50 Terrace, Suite #100

Miami, FL 33155

Phone: (305)-596-7111

Fax: (305)-596-2777

Website: www.advancehomecare.com

Caring Associates

Private company offering screened and trained nurses will come to the patient's place of residence and provide the services and care needed. Caring Associates, Inc. and Caring Home Care, Inc have been providing quality home care services to residents of Dade, Broward and Palm Beach Counties since 1993.

15455 W. Dixie Highway

North Miami Beach, FL 33162

Phone: (305)-947-7292

Fax: (305)-947-7568

Website: <http://www.caringhomecare.com/Default.htm/>

Catholic Health Services

Catholic Health Services offers the South Florida community with two home health agencies: one in Miami-Dade and one in Broward County. Each of the home health care agencies provides care to meet the patients need for comprehensive, affordable alternative in the continuum of healthcare services during an extended illness or following a hospital discharge.

4790 North State Road 7

Lauderdale Lakes, FL 33319

Phone: 1-(954)-484-1515

Fax: 1-(954)-484-5416

Website: www.catholichealthservices.org/en/homehealthcare/

Griswold Special Care: (305)-662-4488

Home Health Agency Hotline

You can call this number to file a complaint against a facility, a practitioner, or HMO; check a doctor's license, and/or disciplinary history; report Medicaid abuse to the agency; and request an agency publication

Florida Agency for Health Care Administration

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Home Health Hotline: 1-(800)-962-6014

Website: <http://www.fdhc.state.fl.us/>

Home Health Care Servies: (305)-364-2050

Home Instead Senior Care

Provider of comprehensive companionship and home care services for seniors.

1150 NW 72nd Avenue, Suite #405

Miami, FL 33126

Phone: (786)-845-0888

Website: <http://www.homeinstead.com/364/>

Masada Home Care, Inc: (305)-672-2648

Metro Dade Elderly Services: (305)-576-1667

United Home Care: (305)-477-0440

HOMELESS SERVICES

Broward Coalition for the Homeless

Provides information, education and advocacy for the homeless and networking information for homeless providers.

1142 NE Sixth Avenue

Fort Lauderdale, FL 33304

Phone: 1-(954)-522-7069

Fax: 1-(954)-522-0689

E-Mail: lhansenbch@bellsouth.net/

Website: www.help4homeless.org/

Camillus House

Providing Christian hospitality and respect for life through direct services of food, clothing, shelter, addiction counseling, behavioral health and job training, and health care to the poor and homeless of South Florida.

336 Northwest 5th Street

Miami, Florida 33128

Phone: (305)-374-1065

Fax: (305)-372-1402

E-Mail: info@camillus.org/

Website: <http://www.camillushouse.org/>

Shelter Locations

Camillus House Overnight Shelter

726 NE 1st Avenue

Miami, FL 33132

Brother Keily Place

27940 S. Dixie Highway

Naranja, FL 33032

Brownsville Christian Housing Center

4700 NW 32nd Avenue

Miami, FL

Phone: (305)-638-8300

Fax: (305)-638-0038

Health Concern Clinic

336 NW 5th Street

Miami, FL 33128

Phone: (305)-577-4840, Ext. #106

TTY: (305)-400-6246.

Mother Seton Village

12320 SW 283rd Street

Homestead, FL 33030

Somerville Residence
400 NW 3rd Court
Miami, FL 33128

Catholic Charities of the Archdiocese of Miami - Housing and Shelter Services - New Life Shelter for Homeless Families, Miami, FL
Transitional housing for families; supportive services assist in achieving independence and permanent housing.
Phone: (305)-573-3333
E-Mail: newlife@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Providence Place Shelter for Homeless Women and Children, Oakland Park, FL
Transitional shelter for homeless women and their children. Supportive services assist in achieving independence and permanent housing.
Phone: 1-(954)-568-6610
E-Mail: providenceplace@ccadm.org/

Community Partnership for Homeless
Community Partnership for Homeless is a not-for-profit 501(c)(3) approved agency that is the private sector partner of the Miami-Dade County Homeless Trust in administering the Miami-Dade County Homeless Plan.
1550 North Miami Avenue
Miami, Florida 33136
Phone: (305)-329-3000
E-Mail: info@cphi.org/
Website: <http://www.cphi.org/index.asp/>

Shelters

Chapman Center
1550 North Miami Avenue
Miami, FL 33136

South Miami-Dade Center
28205 SW 125th Avenue
Homestead, FL 33033

Covenant House Florida Inc.
Crisis shelter with 24-hour services to runaway and homeless youth under 21.

733 Breakers Avenue
Fort Lauderdale, FL 33304
Phone: 1-(954)-561-5559
Fax: 1-(954)-565-6551
E-Mail: mission@covenanthousefl.org/
Website: www.covenanthousefl.org/

Florida Coalition for the Homeless

The Florida Coalition for the Homeless is a dynamic organization whose membership and Board of Directors include homeless advocates, service providers, members of the faith-based community, formerly homeless persons, educators, attorneys, mental health professionals and many others statewide who are committed to putting an end to homelessness and improving the conditions of persons living without shelter.

606 W. 4th Avenue, Suite #12
Tallahassee, FL 32303
Phone: 1-(850)-412-0021
Toll Free: 1-(877)-205-0021
Fax: 1-(850)-412-0052
E-Mail: Freyja.harris@mindspring.com/
Website: <http://flacoalitionhomeless.com/about.htm>

Healthcare for the Homeless

Established through a grant from the Federal Government, the Health Care for the Homeless (HCH) Program has been operated and financially supported by the North Broward Hospital District (NBHD) since 1993. The program offers a wide array of health care and related services to the homeless population at various locations throughout Broward County.

North Broward Hospital District
1101 West Broward Boulevard
Fort Lauderdale, FL
Phone: 1-(954)-527-6042
Website: <http://www.browardhealth.org/177.cfm/>

Miami-Dade County Homeless Assistance

Persons can access "Outreach, Assessment and Placement" (OAP), services by walking into outreach offices, by calling the published outreach numbers, or through referrals from social service agencies, elected officials, other government offices, religious organizations and law enforcement. There are no restrictions to access the system of care.

Phone: (305)-375-1490
Homeless Helpline: (305)-375-CARE (2273)
Fax: (305)-375-2722

Toll Free: 1-(877)-994-HELP

E-Mail: dray@miamidade.gov

Website: <http://www.miamidade.gov/homeless/assistance.asp>

Miami Rescue Mission

Since its founding in 1922, the Miami Rescue Mission has continued to serve "the least, the last and the lost," and give them hope for a better life. Our doors are open 24 hours a day, 365 days a year to provide food, clothing and shelter, along with recovery programs and education for those who want to change their lives.

2159 NW 1st Court

Miami, FL 33127

Phone: (305)-571-2273

Fax: (305)-571-2244

Mailing Address:

Miami Rescue Mission

P.O. Box 420620

Miami, FL 33242-0620

E-Mail: info@caringplace.org/

Website: <http://www.miamirescuemission.com/>

Center for Men

Program for Single Homeless Men.

2020 NW 1st Avenue

Miami, FL 33127

Phone: (305)-571-2211

Fax: (305)-571-2253

Center for Women & Children

Emergency and Residential Care.

2250 NW 1st Avenue

Phone: (305)-571-2250

Community Activity Center

Designed with the needs of the youth of today, our Community Activity Center hosts a variety of programs, from basketball to study hall.

2025 NW 1st Avenue

Miami, FL

Phone: (305)-572-2025

Jeffrey A. Tew Education Center
Computer Technology, Education, and Career.
2010 NW 1st Avenue
Miami, FL 33127
Phone: (305)-571-2243

Industrial Division
Includes Our Donation Center and Stores.
2159 NW 1st Court
Miami, FL 33127
Phone: (305)-573-6340

Bargain Barn & Bargain Barn Plus
Thrift Stores.
2233 NW 1st Court
Miami, FL 33127
Phone: (305)-571-2217

Woman's Place, A
A drop-in Center for Homeless Women.
227 NE 17th Street
Miami, Florida 33132
Phone: (305)-379-2673
Fax: (305)-374-0027

HOPE CENTER

Hope Center is a non-profit, nonsectarian organization providing residential and day training programs for individuals with developmental disabilities. Their services include a multi-tiered residential program, survival education, vocational training and community-based employment.

666 SW 4th Street
Miami, FL 33130
Phone: (305)-545-7572
Fax: (305)-325-0382
E-Mail: info@hopecenterhc.org/
Sheltered Workshop: (305)-545-7572, Ext. #237
Supported Employment: (305)-545-7572, Ext. #242
Residential Services: (305)-545-7572, Ext. #224
Website: <http://hopecenterhc.org/>

HORSES AND THE HANDICAPPED

Guide Horse Foundation, The

The mission is to provide a safe, cost-effective and reliable mobility alternative for visually impaired people. The Guide Horse Foundation is committed to delivering Guide Horses at no cost to the blind, relying on un-paid volunteers and charitable donations to pay all travel and housing expenses for the blind handler's on-site training.

P. O. Box 511

Kittrell, NC 27544

Phone: 1-(252)-433-8448

E-Mail: info@guidehorse.com/

Website: <http://www.guidehorse.org/contact.htm>

Horses and the Handicapped of South Florida, Inc.

Horses and the Handicapped of South Florida, Inc. is a nonprofit organization dedicated to providing effective therapeutic horseback riding and equine activities for children and adults with physical, mental, and emotional difficulties.

P.O. Box 273542

Boca Raton, FL 33427

Phone: 1-(561)-989-9462

Fax: 1-(954)-974-6119

Website: www.handhmagic.org/

HOSPICE

Catholic Hospice

Catholic Hospice offers responsive, quality end-of-life care to people of all ages and faiths throughout Miami-Dade and Monroe counties, Florida. We invite you find out more about hospice. Call 24 hours a day/7 days a week.

Website: www.catholichospice.org/

Miami Lakes

14875 NW 77th Avenue, Suite #100

Miami, FL 33014

Phone: (305)-822-2380

Fax: (305)-824-0665

South Miami

9415 SW 72nd Street, Suite #111

Miami, FL 33173

Phone: (305)-822-2380

Fax: (305)-824-0665

Douglas Gardens Hospice, Inc.

Douglas Gardens Hospice, Inc. is a not-for-profit affiliate of the Miami Jewish Home & Hospital for the Aged, the largest, most comprehensive, non-sectarian, geriatric healthcare center in the Southeast U.S., and is dedicated to providing quality, compassionate end-of-life care and services for terminal patients and families of all faiths in Miami-Dade and Monroe Counties. Hospice care is a covered benefit of Medicare, Medicaid and many insurance programs. Patients who meet the admission criteria cannot be denied Hospice care and services due to their inability to pay.

5200 NE 2nd Avenue

Miami, FL 33137

Phone: (305)-762-3883

Fax: (305)-762-1558

E-Mail: mgetz@mjhha.org/

Website: <http://www.douglasgardenshospice.org/index.html/>

HospiceCare of Southeast Florida

HospiceCare of Southeast Florida, Inc. provides a special way of caring for patients facing end of life decisions. A medically directed program, hospice is designed to improve a patient's quality of life and help alleviate the family's distress by providing efficient loving care, eliminating pain, and easing the overall emotional, spiritual, social and economic stress of the knowledge of impending death. The program's interdisciplinary team of professionals and volunteers work closely with the family during the illness, and through the bereavement period which could be up to one year.

1200 NW 78th Avenue, Suite #101

Miami, FL 33126

Phone: (305)-599-7755

Fax: (305)-599-3588

E-Mail: miami-dade@hospicecareflorida.org/

Website: <http://www.hospicecareflorida.org/contact-miami-florida.html/>

Vitas Hospice

Headquartered in Miami, Florida, VITAS (pronounced VEE-tahs) operates 41 hospice programs in 16 states, including Florida.

100 South Biscayne Boulevard, Suite #1500

Miami, FL 33131

Phone: (305)-374-4143

Toll Free: 1-(800)-93-VITAS

Website: <http://www.vitas.com/>

North Dade

16800 NW 2nd Avenue, 4th Floor

North Miami Beach, FL 33169
Phone: (305)-654-3718
Toll Free: 1-(866)-30-VITAS

South Dade
18001 Old Cutler Road, Suite #454
Palmetto Bay, FL 33157
Phone: (786)-573-1379
Toll Free: 1-(800)-93-VITAS

Children Hospice International

Children's Hospice International (CHI), a non-profit organization, was founded in 1983 to: Promote hospice support through pediatric care facilities; Encourage the inclusion of children in existing and developing hospice, palliative, and home care programs; and Include the hospice perspectives in all areas of pediatric care, education, and the public arena. CHI provides education, training and technical assistance to those who care for children with life-threatening conditions and their families.

901 North Pitt Street, Suite #230
Alexandria, VA 22314
Phone: 1-(704)-684-0330
Toll Free: 1-(800)-2-4-CHILD
E-Mail: info@chionline.org/
Website: <http://www.chionline.org/whoweare/>

National Hospice and Palliative Care Organization

Advocates recognition and protection of individual rights at the end of life, including living wills and durable powers of attorney.

1700 Diagonal Road, Suite #625
Alexandria, Virginia 22314
Telephone: 1-(703)-837-1500
Toll Free Help Line: 1-(800)-658-8898
Toll Free Help Line in Spanish: 1-(877)-658-8896
Fax: 1-(703)-837-1233
E-Mail: caringinfo@nhpco.org/
Website: www.caringinfo.org/

HOSPITALS

Aventura Hospital

Aventura Hospital and Medical Center is a 407-bed acute care medical/surgical facility, providing award-winning inpatient and outpatient diagnostic, medical, surgical and

cancer services to the communities of northeast Miami-Dade and southeast Broward counties since 1965.

20900 Biscayne Boulevard

Phone: (305)-682-7000

Website: www.aventurahospital.com

Baptist Hospital of Miami

Baptist Health South Florida is the largest not-for-profit health care organization in the region. Affiliates of the Baptist Health include Baptist Hospital of Miami, Baptist Children's Hospital, South Miami Hospital, Homestead Hospital, Mariners Hospital, Doctors Hospital and Baptist Cardiac & Vascular Institute. Baptist Health also offers a variety of health care services, such as outpatient diagnostic and treatment facilities and home health care.

8900 SW 88th Street

Miami, Florida 33176

Phone: (305)-596-1960

Fax: (305)-598-5989

Website:

<http://www.baptisthealth.net/bhs/en/frontdoor/0,2196,3150,00.html/>

Baptist Hospital of Miami – Miami Lakes

14701 NW 77 Avenue

Miami, FL 33014

Phone: (786)-662-0700

Hialeah Hospital

Inpatient and Outpatient care. Insurance(s) accepted: Medicaid, Medicare and Private Insurance.

651 E. 25th Street

Hialeah, Florida 33013

Phone: (305)-835-4666

Fax: (305)-835-4252

Jackson Memorial Hospital

Jackson Memorial Hospital is an accredited, non-profit, tertiary care hospital and the major teaching facility for the University of Miami Leonard M. Miller School of Medicine. With more than 1,550 licensed beds, Jackson Memorial Hospital is a referral center, a magnet for medical research, and home to Ryder Trauma Center - the only adult and pediatric Level 1 trauma center in Miami-Dade County.

Main Operator: (305)-585-1111

TDD: (305)-585-7794

Appointments: (305)-585-6000

Crisis Intervention: (305)-355-7777
Emergency Room: (305)-585-6901
Mental Health Information: (305)-355-8234
Ryder Trauma Center: (305)-585-1152
Website: www.jhsmiami.org/default.cfm/

Jackson North Medical Center

Jackson North Medical Center is a 382-bed acute care center located in North Miami Beach serving the residents of north Miami-Dade County. The center offers a variety of services including 24-hour adult and pediatric emergency care, maternity, orthopedics, surgery, psychiatry and inpatient and outpatient rehabilitation. It is also home to specialized centers including the Wound Care Center, Center for Mental Health and the Pain & Spine Institute.

160 NW 170th Street
North Miami Beach, Florida 33169
Phone: (305)-651-1100
Website: www.jhsmiami.org/default.cfm/

Holtz Children's Hospital

Holtz Children's Hospital has served the community since 1918. Holtz has 254 licensed beds on the University of Miami/Jackson Memorial Medical Center campus, which is among the largest teaching hospitals and research centers in the country. Holtz provides pediatric care in all specialties.

1611 NW 12th Avenue
East Tower, Suite #6006
Miami, FL 33136-1096
Phone: (305)-585-6549
Website: <http://www.jhsmiami.org/landing.cfm?id=154>

Mercy Hospital

Inpatient and outpatient medical care. Pharmaceuticals. Food and transportation vouchers. Home health care. Case management. Utility assistance. AIDS insurance continuance program. Insurance(s) accepted; Medicaid, Medicare, Ryan White and Private Insurance.

3663 South Miami Avenue
Miami, Florida 33133
Phone: (305)-854-4400
Fax: (305)-854-5019

Miami Children's Hospital

Miami Children's Hospital has more than 600 attending physicians and over 130 pediatric sub-specialists. The 275-bed hospital is renowned for excellence in all aspects

of pediatric medicine. Over the years, Miami Children's has established itself as world leader in medical education and is home to the largest pediatric teaching program in the southeastern United States.

3100 SW 62nd Avenue

Miami, Florida 33155

Phone: (305)-666-6511

Toll Free: 1-(800)-432-6837

Physician referral: 1-(888)-MCH-DOCS

E-Mail: info@mch.com/

Website: <http://www.mch.com/index.asp>

Miami Jewish Home & Hospital for the Aged

Welcome to the Miami Jewish Home & Hospital for the Aged, the largest, most comprehensive not-for-profit, non-sectarian, geriatric healthcare center in the Southeast U.S. MJHHA offers a full menu of residential and community-based services, including skilled nursing care, Alzheimer's care, assisted & independent senior living, rehabilitation, adult day care, home care, hospice, mental health services and case management. The Miami Jewish Home and Hospital for the Aged is dedicated to enhancing the independence and quality of life for frail, elderly, or special needs adults, by helping them remain in their homes for as long as medically and socially possible.

Phone: (305)-751-8626

Fax: (305)-754-4530

Website: <http://www.douglasgardens.com/index.html>

Veterans Administration Hospital

Inpatient and Outpatient care, HIV/AIDS services and programs, Dental implants, Psychiatric care.

1201 NW 16th Street

Miami, Florida 33125

Pone: (305)-324-4455

Fax: (305)-324-3380

HOTLINES (See: Crisis Hotlines)

HOUSING

Habitat for Humanity Miami

Habitat for Humanity is an ecumenical, Christian ministry whose purpose is to build homes and communities in partnership with low-income families within Greater Miami

Website: <http://www.miamihabitat.org/index.html>

HUD Housing Discrimination Hotline

Toll Free: 1-(800)-669-9777

Metro-Miami Action Plan Trust

The Metro-Miami Action Plan Trust is committed to addressing the socio-economic disparity of Miami-Dade County's Black community by advocating and coordinating initiatives and programs for the benefit of the community-at-large.

Biscayne Building, Mezzanine #106

19 West Flagler Street

Miami, Florida 33130

Phone: (305)-372-7600

Fax: (305)-579-3699

Website: <http://www.miamidade.gov/mmap/>

Miami-Dade Housing Agency

Application for and assistance with public housing, Section 8 rental housing and homebuying.

1401 NW 7th Street

Miami, Florida 33125

Phone: (305)-644-5100

E-Mail: MDHA@miamidade.gov

Website: <http://www.miamidade.gov/housing/contact.asp/>

MDHA ADA Coordination: (305)-644-5187

Fraud Hotline: (305)-644-5302

TDD/TTY: (305)-644-5343

MDHA Housing Applicant & Leasing Center

2925 NW 18th Avenue

Miami, FL 33142

Phone: (305)-638-6464

TDD: (305)-638-6014

MDHA Waiting List Status: (305)-644-5111

MDHA Private Rental Housing/Section 8

2103 Coral Way

Miami, FL 33145

Main: (305)-250-5250

Customer Service: (305)-250-5232

MDHA Section 8 Homeownership: (305)-250-5108

MDHA Landlord Outreach Service Unit: (305)-250-5054

MDHA Shelter Plus Care Program: (305)-250-4449

Miami-Dade County Housing Finance Authority

The Housing Finance Authority of Miami-Dade County, Florida is a public body created under the laws of the State of Florida. The Authority was created to address a housing shortage in the County by stimulating the construction and rehabilitation of housing.

25 W. Flagler Street, Room #950

Miami, FL 33130

Phone: (305)-372-7990

Website: http://www.miamidade.gov/hfa/hfa_about_us.asp

National Accessible Apartment Clearinghouse

NAAC maintains the ONLY national database of accessible apartments, with a registration of more than 80,000 units in 50 states. It's a vital resource for the disabled community and an excellent vehicle for apartment owners and managers to effectively market their accessible apartments and reach their target audience. No fee.

4300 Wilson Boulevard, #400

Arlington, VA 22203

Toll Free: 1-(800)-421-1221

Fax: 1-(703)-248-9440

Website: [clearinghouse@naahq.org/](mailto:clearinghouse@naahq.org)

HOUSING COUNSELING

HUD Approved Housing Counseling Agencies

Acorn Housing

1380 West Flagler Street, Suite #C

Miami, Florida 33135

Phone: (305)-631-9002

Fax: (305)-631-9050

E-Mail: [jcastigarrabia@acornhousing.org/](mailto:jcastigarrabia@acornhousing.org)

Website: www.acornhousing.org/

Al Ansar CDC

5245 NW 7th Avenue

Miami, Florida 33127

Phone: (305)-757-8741
Fax: (305)-757-9768
E-Mail: mikalth@earthlink.net/

Brownsville CDC
4520 NW 27th Avenue, Suite #3
Miami, Florida 33142
Phone: (305)-636-2046
Fax: (305)-636-2047
E-Mail: rellovert@bellsouth.net/

CCCS of the Midwest
11755 Biscayne Boulevard, Suite #303
North Miami, Florida 33181-3155
Phone: (305)-893-6191
Toll Free: 1-(800)-355-2227
Fax: (305)-626-0490
E-Mail: jzunzunegui@cccservices.com/
Website: www.cccservices.com/home.asp/

CCCS of the Midwest
3800 SW 137th Avenue
Miami, Florida 33175
Phone: (305)-480-1700
Toll Free: 1-(800)-355-2227
Fax: (305)-480-1715
E-Mail: jzunzunegui@cccservices.com/
Website: www.cccservices.com/home.asp/

Centurion Community Development Center, Inc.
4015 NW 17th Avenue
Miami, Florida 33142
Phone: (305)-638-9700
Fax: (305)-638-3212
E-Mail: churchadmin@ceworship.org/

Cuban American National Council, Inc.
1223 SW 4th Street
Miami, Florida 33135

Phone: (305)-642-3484
Fax: (305)-541-9275
E-Mail: kcrair@cnc.org/

Greater Miami Neighborhoods, Inc.
300 NW 12th Avenue
Miami, Florida 33128
Phone: (305)-324-5505-107
Fax: (305)-324-5506
E-Mail: krdriguez@gretermiami.org/
Website: www.gretermiami.org/

The Life and Learning Center
18800 NW 2nd Avenue, # 204
Miami Gardens, Florida 33169
Phone: (305)-690-4391
Toll Free: 1-(866)-690-4690
E-Mail: betbsys7@aol.com/

Miami Dade Neighborhood Housing Services, Inc.
181 NE 82nd Street
Miami, Florida 33138
Phone: (305)-751-5511, Ext. #223
Fax: (305)-751-2228
E-Mail: marcw@mdnhs.org/
Website: www.mdnhs.org/

Miami-Dade Affordable Housing Foundation, Inc.
19 West Flagler Street, Suite #311
Miami, Florida 33130
Phone: (305)-351-5405
Fax: (305)-675-8312
E-Mail: denesej99@yahoo.com/
Website: www.nidonline.org/

NID-HCA Casseus
18425 NW 2nd Avenue, Suite #400
Miami Garden, Florida 33169

Phone: (305)-651-8877
Fax: (305)-999-9570
E-Mail: [cassemoneq@aol.com/](mailto:cassemoneq@aol.com)
Website: www.nidonline.org/

NID-HCA S. Johnson
9425 Sunset Drive, Suite #136
Miami, Florida 33173
Phone: (786)-318-7588
Fax: (305)-574-0120
E-Mail: [steffyerealtist@msn.com/](mailto:steffyerealtist@msn.com)
Website: www.nidonline.org/

Opa-Locka Community Development Corporation
490 Opa-Locka Boulevard, Suite #20
Opa-Locka, Florida 33054
Phone: (305)-687-3545-239
Fax: (305)-685-9650
E-Mail: [stephanie@olcdc.org/](mailto:stephanie@olcdc.org)
Website: www.olcdc.org/

Saint John Community Development Corporation
1324 NW 3rd Avenue
Miami, Florida 33136
Phone: (305)-372-0682
Fax: (305)-381-9574
E-Mail: [dalexander@stjohncdc.org/](mailto:dalexander@stjohncdc.org)
Website: www.stjohncdc.org/

South Florida Board of Realtprs
610 NW 183rd Street, Suite #206
Miami, Florida 33169
Phone: (305)-653-3580
Fax: (305)-653-8242
E-Mail: [steffye@msn.com/](mailto:steffye@msn.com)

Universal Truth Community Development Corporation
21310 NW 37th Avenue
Miami Gardens, Florida 33056

Phone: (305)-624-4991
Fax: (305)-627-9068
E-Mail: cdc-blossomingrose@utruthcenter.org/
Website: www.utcdc.org/

Vision to Victory Destination Home
13230 NW 7th Avenue
N. Miami, Florida 33168
Phone: (305)-691-3464
Fax: (305)-953-8327
E-Mail: hesterlinehall@aol.com/

HOUSE OF HOPE

National House of Hope is a non-denominational, not-for-profit organization established to serve as a catalyst to the development of a network of Houses of Hope, a Christian residential program for troubled boys and girls ages 14-17, across the country.

P.O. Box 560503
Orlando, FL 32856
Phone: 1-(407)-843-8686
Fax: 1-(407)-422-3816
E-Mail: houseofhopesara@aol.com/
Website: www.nationalhouseofhope.org/

HOUSING AND URBAN DEVELOPMENT (See: U.S. Department of Housing and Urban Development)

HOUSING AUTHORITY (See: Miami-Dade Housing Agency)

HOUSING DISCRIMINATION HOTLINE

Toll Free: 1-(800)-669-9777

HUMAN GROWTH FOUNDATION

The Human Growth Foundation is a voluntary, non-profit organization whose mission is to help children and adults with disorders of growth and growth hormone through research, education, support, and advocacy. The Foundation is dedicated to helping medical science to better understand the process of growth. It is composed of concerned parents and friends of children, and adults, with growth problems; and, interested health professionals.

997 Glen Cove Avenue, Suite #5
Glen Head, NY 11545
Phone: 1-(800)-451-6434

Fax: 1-(516)-671-4055
E-Mail: hgf1@hgfound.org/
Website: <http://www.hgfound.org/>

HUMAN RELATIONS COMMISSION (*See: Florida Commission on Human Relations and Employment*)

HUNGER HOTLINE

The majority of the Hotline calls, however, are from individuals in need of assistance. Walking the middle ground between referral service and crisis counseling, the Hotline makes every effort to provide its callers with whatever it is they may need, be it the phone number to a food stamp office, a listing of local food pantries, or simply a compassionate ear.

505 Eighth Avenue, Suite #2100
New York, NY 10018
National Hunger Hotline: 1-(866)-3-HUNGRY
Website: http://www.worldhungeryear.org/comm_conn/hotline_info.asp

HUNTINGTON'S DISEASE SOCIETY OF AMERICA

The society is dedicated to finding a cure for Huntington's disease, providing support and services for those living with the disease, and educating the families, the public and health care professionals about it.

158 West 29th Street, 7th Floor
New York, NY 10001
Toll Free: 1-(800)-345-4372
E-Mail: hdsainfo@hdsa.org/
Website: <http://hdsa.org/>

IBM SUPPORT CENTER FOR PERSONS WITH DISABILITIES

This report helps to identify products which may assist disabled individuals in accessing IBM Personal Computers and the IBM Personal System/2 family of products.

P.O. Box 2150
Atlanta, GA 30301-2150
Toll Free Voice: 1-(800)-426-2133
Toll Free TDD: 1-(800)-284-9482
Website: <http://www.skepticfiles.org/md001/mobility.htm>

IMMIGRATION

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Program/Children's Village

Shelter care and child welfare services for unaccompanied undocumented immigrant children who have been determined by the Office of Refugee Resettlement not to have lawful immigration status in the U.S. Minors placed at UMP remain in the custody of the Office of Refugee Resettlement.

Phone: (305)-380-0141

E-Mail: ump@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Unaccompanied Minors Refugee Program

Children born in other countries, and who have received special “unaccompanied refugee minor” classification from the US government, are placed in licensed foster homes. They attend local schools and are provided with a full array of services.

700 S. Royal Poinciana Boulevard

Miami Springs, FL 33166

Phone: (305)-883-3383

E-Mail: urmp@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Haitian Guardian Program

Assists Haitian immigrants and newly arrived entrants living in low-socio-economic areas to become more self-sufficient and adapt to life in the U.S. Linkages to other community services are established. The program is offered in English and Creole.

Pierre Toussaint Haitian Center

130 NE 62nd Street

Miami, FL 33138

Phone: (305)-759-3050

E-Mail: pierretoussaint@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Haitian Family Services

Provides access to family violence prevention and education services to Haitian families and individuals in order to reduce and prevent child abuse, neglect, and family violence.

Pierre Toussaint Haitian Center

130 NE 62nd Street

Miami, FL 33138

Phone: (305)-759-3050

E-Mail: pierretoussaint@ccadm.org/

Catholic Charities of the Archdiocese of Miami - Refugee Resettlement Services

Newly arrived refugees receive community orientation, job placement assistance, and case management. Program staff is available to offer guidance on all aspects of a new arrival's adjustment and facilitate use of community resources.

700 S. Royal Poinciana Boulevard

Miami Springs, FL 33166
Phone: (305)-883-4555
E-Mail: refugee@ccadm.org/

Citizenship and Immigration Services

On March 1, 2003, service and benefit functions of the U.S. Immigration and Naturalization Service (INS) transitioned into the Department of Homeland Security (DHS) as the U.S. Citizenship and Immigration Services (USCIS). USCIS is responsible for the administration of immigration and naturalization adjudication functions and establishing immigration services policies and priorities.

National Customer Service: 1-(800)-375-5283

TTY: 1-(800)-767-1833

E-Mail: uscis.webmaster@dhs.gov/

Florida - Miami District Office
7880 Biscayne Boulevard
Miami, Florida 33138

Florida - Miami Asylum Office
The Asylum Office in Miami has jurisdiction over the State of Florida, the Commonwealth of Puerto Rico, and the United States Virgin Islands.
77 SE 5th Street, 3rd Floor
Miami, FL 33131

Cuban American National Council, Inc.
1225 SW 4th Street
Miami, Florida 33135
Phone: (305)-642-3484
Phone: (305)-642-9122

Florida Immigrant Advocacy Center

Florida Immigrant Advocacy Center (FIAC) is a not-for-profit legal assistance organization dedicated to protecting and promoting the basic human rights of immigrants of all nationalities at the local, state and national levels.

3000 Biscayne Boulevard, Suite #400

Miami, FL 33137

Phone: (305)-573-1106

Fax: (305)-576-6273

E-Mail: privera@fiacfla.org/

Website: <http://www.fiacfla.org/contact.php>

Refugee Health Assessment
Miami-Dade County Health Department
2742 SW 8th Street, Suite #15
Miami, Florida
Phone: (305)-643-7300
Website: <http://www.dadehealth.org/refugee/REFUGEEintro.asp>

IMMUNE DEFICIENCY FOUNDATION

The Immune Deficiency Foundation (IDF) is the national non-profit health organization dedicated to improving the diagnosis and treatment of primary immune deficiency diseases through research and education.

40 West Chesapeake Avenue, Suite #308
Towson, MD 21204
Toll Free Hotline: 1-(800)-296-4433
E-Mail: df@primaryimmune.org/
Website: <http://www.primaryimmune.org/idf.htm/>

IMMUNOLOGY: ALLERGIC DISORDERS

Allergy & Asthma Network/Mothers of Asthmatics

AANMA is a national nonprofit network of families whose desire is to overcome, not cope with, allergies and asthma. The shortest route to that goal is knowledge - that's why AANMA produces the most accurate, timely, practical, and livable alternatives to suffering. Take an online course to learn more about asthma and allergies.

2751 Prosperity Avenue, Suite #150
Fairfax, VA 22031
Toll Free: 1-(800)-878-4403
Fax: 1-(703)-573-7794
Website: <http://www.aanma.org/breatherville.htm>

American Academy of Allergy & Immunology

The AAAAI has more than 6,300 members, making it the largest professional medical specialty organization in the United States, representing allergists, clinical immunologists, allied health professionals, and others with a special interest in treating and researching diseases such as allergic rhinitis, asthma, atopic dermatitis/eczema, and anaphylaxis. The AAAAI Web site provides many resources for patients and for healthcare professionals.

555 East Wells Street, Suite #1100
Milwaukee, WI 53202-3823
Phone: 1-(414)-272-6071
Patient Information and Physician Referral Line: 1-(800)-822-2762
E-Mail: info@aaaai.org/

Website: <http://www.aaaai.org/>

American Diabetic Association

The American Diabetes Association is the nation's leading nonprofit health organization providing diabetes research, information and advocacy. Founded in 1940, the American Diabetes Association conducts programs in all 50 states and the District of Columbia, reaching hundreds of communities. ADA representatives at the National Call Center are your personal guides to information on diabetes, as well as ADA programs and events. Over the last year, more than 350,000 people contacted us with questions and concerns, or to seek support or direction regarding diabetes and its management.

ATTN: National Call Center

1701 North Beauregard Street

Alexandria, VA 22311

Toll Free Help Line: 1-(800)-DIABETES

Toll Free Help Line: 1-(800)-342-2383

E-Mail in English: AskADA@diabetes.org/

E-Mail in Spanish: Preguntas@diabetes.org/

Website: <http://www.diabetes.org/home.jsp>

Asthma & Allergy Foundation of America

AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality of life for people with asthma and allergies; and funds research grants for both asthma and allergies.

1233 20th Street NW, Suite #402

Washington, DC 20036

Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

Website: <http://www.aafa.org/>

Chronic Fatigue and Immune Dysfunction Syndrome Association

The CFIDS Association of America is the largest and most active charitable organization dedicated to conquering chronic fatigue syndrome (CFS), which is also known as chronic fatigue and immune dysfunction syndrome (CFIDS).

P.O. Box 220398

Charlotte, NC 28222-0398

Phone: 1-(704)-365-2343

Website: www.CFIDS.org/

Food Allergy & Anaphylaxis Network

Leader in food allergy and anaphylaxis awareness and the issues surrounding this disease; public awareness, to provide advocacy and education, and to advance research on behalf of all those affected by food allergies and anaphylaxis; conducts seminars and training sessions on food allergy and anaphylaxis for patients, school

staff, government officials, health professionals, restaurant and industry leaders, and other policy makers; supports and participates in research studies focusing on the epidemiology of food allergy; publishes several newsletters and provides books, booklets, videos, and other products designed to educate about food allergy.

11781 Lee Jackson Highway, Suite #160

Fairfax, VA 22033

Toll Free: 1-(800)-929-4040

Fax: 1-(703)-691-2713

E-Mail: faan@foodallergy.org/

Website: <http://www.foodallergy.org/about.html>

Immune Deficiency Foundation

The Immune Deficiency Foundation (IDF) is the national non-profit health organization dedicated to improving the diagnosis and treatment of primary immune deficiency diseases through research and education.

40 West Chesapeake Avenue, Suite #308

Towson, MD 21204

Toll Free Hotline: 1-(800)-296-4433

E-Mail: df@primaryimmune.org/

Website: <http://www.primaryimmune.org/idf.htm/>

National Jewish National Jewish Medical and Research Center

National Jewish Medical and Research Center is known worldwide for treatment of patients with respiratory, immune and allergic disorders. National Jewish has no formal ties to any religious or quasi-religious institution and is ranked the #1 respiratory hospital in the nation.

1400 Jackson Street

Denver, CO 80206

Phone: 1-(303)-388-4461

Toll Free Lung Line: 1-(800)-222-LUNG (5864)

E-Mail: <http://www.njc.org/contact/lung/email.aspx/>

Website: <http://www.njc.org/>

IMPOTENCE

Impotence Information Center

P.O. Box 9

Minneapolis, MN 55440

Toll Free: 1-(800)-843-4315

UrologyHealth.org

A patient education site written and reviewed by urology experts in partnership with the The American Urological Association.

Website: <http://www.urologyhealth.org/index.cfm/>

Impotence Institute of America

119 South Ruth Street

Maryville, TN 37803

Phone: 1-(865)-379-2154

Toll Free: 1-(800)-669-1603

E-Mail: [iwatenn@aol.com/](mailto:iwatenn@aol.com)

Website: www.impotenceworld.org/

INDEPENDENT LIVING FACILITIES

Center for Independent Living Of Broward

The Center for Independent Living of Broward is a non-profit organization whose mission is to offer assistance to people with disabilities in fulfilling the goals of independence and self sufficiency. Services include: Information and Referral, Peer Support, Advocacy, Assistive Devices/Technology, Housing Solutions, Employment Solutions, Independent Living Skills.

8857 W. McNab Road

Tamarac, FL 3321

Phone: 1-(954)-722-6400

Fax: 1-(954)-722-9801

E-Mail: [cilb@cilbroward.org/](mailto:cilb@cilbroward.org)

Website: www.cilbroward.org/

Center for Independent Living of South Florida

The South Florida Center for Independent Living provides direct services to individuals with disabilities such as job placement, pre-employment skills, independent living skill training, transition services, social/recreational activities, peer support, housing, internship placement for undergraduates and a loan closet.

6660 Biscayne Boulevard, First Floor

Miami, FL 33132

Phone: (305)-751-8025

Fax: (305)-751-8944

Website: www.soflacil.org/

Florida Independent Living Council, Inc.

FILC's purpose is to promote independent living opportunities for persons with disabilities throughout the state of Florida. This includes the promotion of a direct service philosophy that is consumer controlled and directed.

1018 Thomasville Road, Suite #100A
Tallahassee, FL 32303
Phone: 1-(850)-488-5624 Voice/TTY
Toll Free: 1-(877)-822-1993
Fax: 1-(850)-488-5881
E-Mail: [filc@polaris.net/](mailto:filc@polaris.net)
Website: <http://www.flailc.org/index.htm>

Miami Jewish Home & Hospital for the Aged
MJHHA offers a full menu of residential and community-based services, including skilled nursing care, Alzheimer's care, assisted & independent senior living, rehabilitation, adult day care, home care, hospice, mental health services and case management.
Douglass Gardens
5100 NE 2nd Avenue
Miami, FL 33137
Phone: (305)-762-1500
Phone: (305)-232-LIFE (5433)
Website: <http://www.douglasgardens.com/>

INFORMATION

Directory Assistance Dial: 4-1-1 (Charge call)

Disabled Online
Disabled Online is a place for people to interact, learn, and grow using the resources provided by the website. Contains information on: Arts & Entertainment; Camps; Employment; Government; Home Living; Legal; Medical; Recreational Equipment; Recreational Resources; Shopping; Sporting Events & Sports; Travel.
Website: <http://www.disabledonline.com/>

Information for 800 Numbers: 1-(800)-555-1212

Miami-Dade County Government Information Dial: 3-1-1

INSURANCE

Florida Agency for Healthcare Administration
Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1
2727 Mahan Drive
Tallahassee, FL 32308
Phone: 1-(850)-487-2717
Fax: 1-(850)-922-6964
Toll Free: 1-(888)-419-3456
Website: <http://www.fdhc.state.fl.us/>

Florida Department of Financial Services

To find out Accounting and Auditing; Consumer Services; Funeral, Cemetery and Consumer Services; State Fire Marshal; Unclaimed Property; Violations of the Florida Insurance Code; Workers' Compensation.

200 East Gaines Street
Tallahassee, Florida 32399
Phone: 1-(850)-413-5555
Consumer Helpline: 1-(800)-342-2762
Fraud Hotline: 1-(800)-378-0445
Website: <http://www.fldfs.com/>

Florida KidCare

Florida KidCare is a statewide program that provides full benefit, health insurance for children, ages 0 through 18, who have no health insurance coverage. Florida KidCare is an umbrella program that has four components: MediKids - For children ages 1 through 4, not Medicaid eligible; Florida Healthy Kids - For children ages 5 through 18, not Medicaid eligible; Children's Medical Services Network - For children ages 0 through 18, with special health care needs; and Medicaid - For children ages 0 through 18, no cost health care coverage for children within certain income guidelines.

Mail: PO Box 980
Tallahassee, FL 32302-0980
4052 Bald Cypress Way, Bin #A-06
Tallahassee, Florida 32399-1723
Phone: 1-(850)-245-4200
Toll Free: 1-(888)-540-5437
TTY: 1-(877)-316-8748
Website: <http://www.floridakidcare.org/index.html>

Health Maintenance Organization Hotline: 1-(800)-226-1062

Serving Health Insurance Needs of Elders (SHINE)

SHINE provides educational materials and free unbiased insurance counseling to Florida elders, caregivers and family members. Our goal is to help elders understand and receive the health insurance coverage they need through Medicare, Medicaid,

Prescription Assistance, Long-Term Care Planning & Insurance, and other health care issues.

Department of Elder Affairs
4040 Esplanade Way, Suite #325
Tallahassee, FL 32399-7000
Toll Free: 1-(800)-963-5337
Phone: 1-(850)-414-2000 Long Distance
Fax: 1-(850)-414-2002
E-Mail: information@elderaffairs.org/
Website: <http://www.floridashine.org/index.html>

INTERNATIONAL DYSLEXIA ASSOCIATION

The International Dyslexia Association (IDA) is a non-profit organization dedicated to helping individuals with dyslexia, their families and the communities that support them. IDA focuses its resources in four major areas: information and referral services, research, advocacy and direct services to professionals in the field of learning disabilities.

40 York Road, 4th Floor
Baltimore, MD 21204-5202
Phone: 1-(410)-296-0232
Fax: 1-(410)-321-5069
Voice Message Requests for Information: 1-(800)-ABCD123
Website: www.interdys.org/

INTERNATIONAL HEARING SOCIETY

The International Hearing Society (IHS), formed in 1951 as a professional organization of hearing aid specialists, promotes and maintains the highest possible standards in the hearing aid field and helps hearing aid specialists expand their knowledge and skills and enhance their performance in service to the hearing-impaired. The Society provides continuing education for hearing aid specialists through meetings, workshops, and educational materials. IHS sponsors a national toll-free Hearing Aid Helpline, which provides referrals to local, qualified hearing aid specialists and information on hearing loss and hearing aids; it is in operation from 10 a.m. to 4 p.m., Monday through Friday. IHS has 56 U.S. and Canadian chapters.

16880 Middlebelt Road, Suite #4
Livonia, MI 48154
Toll Free Hearing Aid Helpline: 1-(800)-521-5247 (Voice)
Phone: 1-(734)-522-7200
Fax: 1-(734)-522-0200
E-Mail: acmarkey@ihinfo.org/
Website: www.ihinfo.org/

INTERNATIONAL RETT SYNDROME ASSOCIATION

The International Rett Syndrome Association is the only organization dedicated to providing families with the latest medical information, aggressively funding the most promising research, offering meaningful support, and raising public awareness and advocating for those living with the neurological disorder called Rett syndrome

9121 Piscataway Road, Suite #2-B

Clinton, MD 20735

Toll Free: 1-(800)-818-7388

E-Mail: admin@rettsyndrome.org/

Website: <http://www.rettsyndrome.org/index.asp>

INTERPRETER SERVICES

Barry University

The Office of Disability Services offers interactive workshops on the use of American Sign Language.

11300 NE Second Avenue

Miami Shores, Florida 33161-6695

Phone: (305)-899-3000

Toll Free: 1-(800)-756-6000

E-Mail: dmichelin@mail.barry.edu/

Website: <http://www.barry.edu/highlights/americansignlanguage.htm/>

Deaf Services Bureau, Inc.

Deaf Services Bureau, Inc. (DSB) is a non-profit social services agency that has been serving the Deaf and Hard of Hearing communities for over 27 years. Today the agency continues to be the only one in the area that provides comprehensive services to the Hearing Impaired community through its linguistically and culturally adequate staff. The majority of clients that served are families.

1250 NW 7th Street, #207

Miami, FL 33125

Voice/TTY: (305)-560-2866

TTY Message: (305)-560-2779

E-Mail: deafsvc@bellsouth.net/

Website: <http://www.deafservicesbureauinc.com/index.htm/>

Jackson Health System

Creole and Spanish interpreters are available 24 hours a day, seven days a week, to facilitate communication in person and via telephone between our healthcare personnel and non-English-speaking patients. They also provide sign language interpreters through contracted agencies for our deaf/hard-of-hearing patients. Additionally, Deaf

Talk, an audio-visual conferencing interpreting system, is available in the Emergency Care Center and Labor & Delivery units.

1611 NW 12th Avenue

Miami, FL 33136-1096

Phone: (305)-585-6316

Fax: (305)-585-5927

E-Mail: smartinez@um-jmh.org/

Website: <http://www.jhsmiami.org/body.cfm?id=9255/>

The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

P.O. Box 6080

Morgantown, WV 26506-6080

Toll Free: 1-(800)-526-7234

Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403

Phone: 1-(304)-293-7186

Fax: 1-(304)-293-5407

Website: <http://www.jan.wvu.edu/>

Miami-Dade County Public Schools

The Division of Special Education provides services and programs for students with diverse needs. The role of the educational sign language interpreter is to facilitate communication between a person who is deaf and deaf students and others including teachers, parents other school staff and students in educational environments.

Office of Special Education and Psychological Services

1500 Biscayne Boulevard, Suite #407

Miami, Florida 33132

Phone: (305)-995-1721

Fax: (305)-995-2053

Website:

<http://ese.dadeschools.net/finley/Sign%20Language%20Interpreters/index.htm/>

JEFF INDUSTRIES

A not for profit organization offering assistance and job training for those with severe mental illness. Jeff Industries Inc. offers a Multidimensional Supported Employment Continuum for Adults with severe and persistent mental illnesses. Ed Venture Charter

School, a project of Jeff Industries, offers a School to Work program for at risk ESE youth.

115 East Coast Avenue

Hypoluxo, FL 33462

Phone: 1-(561)-582-0650

Fax: 1-(561)-582-0692

Website: <http://www.jeffindustries.org/>

JEWISH ASSOCIATION FOR RESIDENTIAL CARE

The Jewish Association for Residential Care (JARC), located in Boca Raton, Florida provides group homes, apartments and vocational training for adults with developmental disabilities and strives to assist each individual to become all he or she is capable of being.

21160 95th Avenue South

Boca Raton, FL 33428

Phone: 1-(561)-558-2550

Fax: 1-(561)-487-7840

Website: www.jarcgrouphomesfl.org/

JEWISH COMMUNITY SERVICES OF SOUTH FLORIDA, INC.

JCS is social service agency serving more than 33,000 clients annually. The four focus areas of JCS include Behavioral Health Services, Kosher Food Service, Rehabilitation and Employment Services and Senior Adult Services, including Senior Kosher Meals on Wheels - offering the community a vast array of services and programs.

735 NE 125th Street

North Miami, FL 33161

Phone: (305)-899-1587

Fax: (305)-899-9964

Information/Referral: (305)-576-6550

Website: www.jewishcommunityservices.org/

JOB ACCOMMODATION NETWORK

The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

PO Box 6080

Morgantown, WV 26506-6080

Toll Free: 1-(800)-526-7234

Toll Free: 1-(800)-ADA-WORK

Toll Free TTY: 1-(877)-781-9403
Phone: 1-(304)-293-7186
Fax: 1-(304)-293-5407
Website: <http://www.jan.wvu.edu/>

JOHN TRACY CLINIC

John Tracy Clinic is a private, non-profit education center offering hope, guidance and encouragement to families of infants and preschool children with hearing losses by providing free, parent-centered services worldwide. Parent Distance Education / Correspondence Courses and Summer Sessions for families of young deaf children ages birth to 5 years. A special course is available for parents of preschool deaf-blind children.

806 West Adams Boulevard
Los Angeles, California 90007-2505
Phone: 1-(213)-748-5481
Fax: 1-(213)-749-1651
Fax 2: 1-(213)-745-5074
TTY: 1-(213)-747-2924
Toll Free in US: 1-(800)-522-4582
Website: <http://www.jtc.org/>

JUVENILE DIABETES FOUNDATION INTERNATIONAL

The Juvenile Diabetes Research Foundation International is the world's leading nonprofit, nongovernmental funder of diabetes research -- dedicated to finding a cure for juvenile diabetes.

120 Wall Street, 19th Floor
New York, NY 10005
Toll Free: 1-(800)-533-2873
E-Mail: info@jdrf.org/
Website: www.jdrf.org/

KIDNEY DISEASE

American Association of Kidney Patients

The American Association of Kidney Patients (AAKP) is a national non-profit organization founded by kidney patients for kidney patients. We strive to educate and improve the health and well-being of chronic kidney disease (CKD) patients, those on hemodialysis, peritoneal dialysis and transplant recipients.

3505 E. Frontage Road, Suite #315
Tampa, FL
Phone: 1-(800)-749-2257
Fax: 1-(813)-636-8122

E-Mail: info@aakp.org/

Website: <http://www.aakp.org/>

National Kidney Foundation

The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

30 E. 33rd Street, Suite #1100

New York, NY 10016

Toll Free: 1-(800)-622-9010

E-Mail: info@kidney.org/

Website: <http://www.kidney.org/>

National Kidney Foundation of Florida, Inc.

The NKF of Florida is one of 48 affiliates of the National Kidney Foundation, a not-for-profit, tax-exempt, national voluntary health agency. The NKF of Florida is a vital resource for kidney patients and their families - helping them learn how to cope with the physical and psychological aspects of the disease and providing them with hope for the future.

1040 Woodcock Road, Suite #119

Orlando, FL 32803-3510

Phone: 1-(800)-927-9659

Website: <http://www.kidney.org/site/index.cfm?ch=204>

American Kidney Fund, Inc.

The American Kidney Fund is our nation's #1 source of direct financial assistance to kidney patients, and is a leader in providing education to those with and at risk for kidney disease.

6110 Executive Boulevard, Suite #1010

Rockville, MD 20852

Help Line in English: 1-(800)-638-8299

Help Line in Spanish: 1-(866)-300-2900

E-Mail: helpline@kidneyfund.org/

Website: <http://www.kidneyfund.org/index.asp/>

KINETIC CONCEPTS INTERNATIONAL, INC.

Kinetic Concepts, Inc. (KCI) is a global medical technology company with leadership positions in advanced wound care and therapeutic surfaces.

KCI Medical Canada, Inc.

95 Topflight Drive

Mississauga, Ontario

L5S 1Y1

Canada

Phone: +1-(905)-565-7187

Toll Free: 1-(800)-668-5403

Fax: +1-(905)-565-7270

E-Mail: infocanada@kci-medical.com/

Website: <http://www.kci-medical.com/kci/corporate/>

LEAGUE FOR THE HARD OF HEARING

The League for the Hard of Hearing serves infants, adults and children who are deaf and hard of hearing. Their services include rehabilitation and communication therapy.

2800 West Oakland Park Boulevard, #306

Oakland Park, FL 33311

Phone: 1-(954)-731-7200

Fax: 1-(954)-485-6336

Website: www.lhh.org/

LEARNING DISABILITIES

The Council for Exceptional Children

The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.

1110 North Glebe Road, Suite #300

Arlington, VA 22201

Phone: 1-(703)-620-3660

TTY: 1-(866)-915-5000

Fax: 1-(703)-264-9494

E-Mail: service@cec.sped.org/

Website: www.cec.sped.org/

LD OnLine.org

LD OnLine.org is the world's leading web site on learning disabilities and ADHD, serving more than 250,000 parents, teachers, and other professionals each month. LD OnLine seeks to help children and adults reach their full potential by providing accurate and up-to-date information and advice about learning disabilities and ADHD. The site features hundreds of helpful articles, monthly columns by noted experts, first person essays, children's writing and artwork, a comprehensive resource guide, very active forums, and a Yellow Pages referral directory of professionals, schools, and products.

WETA Public Television
2775 S. Quincy Street
Arlington, VA 22206
Fax: 1-(703)-998-2060
Website: <http://www.idonline.org/>

Learning Disabilities Association of America
Advocates on behalf of persons with learning disabilities and supports research into the causes of learning disabilities.
4156 Library Road
Pittsburgh, PA 15234
Phone: 1-(412)-341-1515
Fax: 1-(412)-344-0224
E-Mail: info@ldaamerica.org/
Website: <http://www.LDAAmerica.org/>

Learning Disabilities Association of Florida (Ldaf)
331 East Henry Street
Punta Gorda, FL 33950
Phone: 1-(941)-637-8957

International Dyslexia Association, The
The International Dyslexia Association (IDA) is a non-profit organization dedicated to helping individuals with dyslexia, their families and the communities that support them. IDA is the oldest learning disabilities organization in the nation.
40 York Road, 4th Floor
Baltimore, MD 21204-5202
Phone: 1-(410)-296-0232
Fax: 1-(410)-321-5069
Toll Free Voice Message Requests for Information: 1-(800)-ABCD123
Website: <http://www.interdys.org/>

LEGAL/LEGAL AID

Action Disability Clinics, Inc.
Specializes in Social Security Law, Offers Free Initial Consultation, No fee unless they get you benefits.
441 NE 3rd Avenue
Ft. Lauderdale, FL 33301
Phone: 1-(954)-327-8093
Fax: 1-(954)-763-6064

Advocacy Center for Persons with Disabilities

The Advocacy Center for Persons with Disabilities, Inc., is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Website: <http://www.advocacycenter.org/index.html>

American Civil Liberties Union of Florida

The American Civil Liberties Union of Florida is freedom's watchdog, working daily in the courts, legislatures and communities to defend individual rights and personal freedoms guaranteed by the Constitution and the Bill of Rights.

4500 Biscayne Boulevard, Suite #340

Miami, FL 33137

Phone: 1-(786)-363-2700

E-Mail: aclufl@aclufl.org/

Website: www.aclufl.org/

American Civil Liberties Union of Florida Greater Miami Chapter

Phone: (305)-858-2926

E-Mail: carlene@dranoff2piano.org/

Florida Agency for Workforce Innovation – Legal Rights

Agency for Workforce Innovation is responsible for implementing policy in the areas of workforce development, welfare transition, unemployment compensation, labor market information, early learning, alien certification and school readiness. Whether you are an employer, job seeker or parent, you will find important and useful information.

107 East Madison Street

Caldwell Building

Tallahassee, Florida 32399-4120

Phone: 1-(850)-245-7105

Fax: 1-(850)-921-3223

Website: <http://www.floridajobs.org>

Florida Bar - Attorney Referral Service of Florida

The Florida Bar, with more than 80,000 members, is the statewide professional and regulatory organization for lawyers.

651 East Jefferson Street

Tallahassee, FL 32399-2300

Phone: 1-(850)-561-5600

Toll Free: 1-(800)-342-8011

Concerns: (305)-371-2220

Website: <http://www.floridabar.org/tfb/flabarwe.nsf>

Florida Immigrant Advocacy Center

Florida Immigrant Advocacy Center (FIAC) is a not-for-profit legal assistance organization dedicated to protecting and promoting the basic human rights of immigrants of all nationalities at the local, state and national levels.

3000 Biscayne Boulevard, Suite #400

Miami, FL 33137

Phone: (305)-573-1106

Fax: (305)-576-6273

E-Mail: [privera@fiacfla.org/](mailto:privera@fiacfla.org)

Website: <http://www.fiacfla.org/contact.php>

Legal Aid Society of Dade County Bar Association

123 NW 1st Avenue

Miami, FL 33128

Phone: (305)-579-5733

Website: www.DadeCountyBar.org/

Project (Domestic Violence)

175 NW First Avenue, 2nd Floor

Miami, FL 33128

Phone: (305)-349-6013

Miami Beach Domestic Violence Unit

1100 Washington Avenue, 3rd Floor

Miami Beach, FL 33139

Phone: (305)-673-7426

Homestead Domestic Violence Unit

28905 S. Federal Highway

Homestead, FL 33189

Phone: (305)-247-9562

Florida City Domestic Violence Unit
19200 SW 380th Street, #B-39
Florida City, FL 33034
Phone: 1-(305)-247-9562

Legal Services of Greater Miami, Inc.

Free services to low-income clients in civil legal matters. Special Services for People With HIV/AIDS: housing and employment discrimination, estate planning, custodial arrangements for children of HIV+ parents, consumer and landlord-tenant rent cases.

3000 Biscayne Boulevard, Suite #500
Miami, FL 33137
Phone: (305)-576-0080
Website: www.lsgmi.org/

Caribbean Boulevard Office
10720 Caribbean Boulevard, Suite #400
Miami, FL 33189
Phone: (305)-232-9680

Florida City Office
1600 NW 6th Court
Florida City, FL 33034
Phone: 1-(305)-576-0080

Miami Worker's Center
6127 NW 7th Avenue
Miami, FL 33127
Phone: (305)-576-0080

Hialeah Office
300 East First Avenue, Room #109
Hialeah, FL 33010
Phone: (305)-576-0080

Miami-Dade County State Attorney
Main Office
Felony Prosecutions & Administration
E.R. Graham Building
1350 NW 12th Avenue

Miami, FL 33136-2111
Phone: (305)-547-0100
Website: <http://miamisao.com/index.html/>

Branch Offices

Joseph Caleb Center
5400 NW 22nd Avenue
Miami, FL 33142
Phone: (305)-636-2240

Miami Beach Office
1130 Washington Avenue
Miami Beach, FL 33139
Phone: (305)-535-4210

North Dade
15555 Biscayne Boulevard
Miami, FL 33160
Phone: (305)-354-8725

South Dade
10710 SW 211th Street
Miami, FL 33189
Phone: (305)-234-1430

Child Support Enforcement
100 S. Biscayne Boulevard, #3100
Miami, FL 33131
Phone: (305)-530-2600

County Court/Misdemeanor
Civic Park Plaza
1469 NW 13th Terrace
Miami, FL 33125
Phone: (305)-324-2900

Courthouse Center
Domestic Violence Unit
175 NW 1st Avenue

Miami, FL 33128
Phone: (305)-349-5830

Juvenile Division
3302 NW 27th Avenue
Miami, FL 33142
Phone: (305)-637-1300

Orlowitz-Lee Children's Advocacy Center
"Kristi House"
1265 NW 12th Avenue
Miami, FL 33136
Phone: (305)-547-6800

Florida Institutional Legal Services, Inc.

Florida Institutional Legal Services, Inc. is a not-for-profit organization with the mission of providing civil legal assistance to people incarcerated in Florida's state prisons, county jails and mental health facilities. Due to our limited size and resources, as well as the enormous demand for assistance, we focus our efforts on systemic reform and impact litigation.

1010-B NW 8th Avenue
Gainesville, FL 32601
Phone: 1-(352)-375-2494
E-Mail: fils@bellsouth.net

LEUKEMIA AND LYMPHOMA SOCIETY

The Leukemia & Lymphoma Society is the world's largest voluntary health organization dedicated to funding blood cancer research, education, and patient services.

1311 Mamaroneck Avenue
White Plains, NY 10605
Phone: 1-(914)-949-5213
Fax: 1-(914)-949-6691
Website: http://www.leukemia-lymphoma.org/hm_lls

The Southern Florida Chapter
3325 Hollywood Boulevard, Suite #400
Hollywood, FL 33021
Phone: (954)-961-3234
Fax: (954)-961-7376

LEUKODYSTROPHY

United Dystrophy Foundation

The ULF maintains a 24 hour hotline to provide support to families of those with leukodystrophies, offering advice on both medical aspects of the diseases as well as on how to cope. The ULF provides educational resources on the leukodystrophies.

2304 Highland Drive

Sycamore, Illinois 60178

Hotline: 1-(800)-728-5483

Fax: 1-(815)-895-2432

E-Mail: office@ulf.org/

Website: <http://www.ulf.org/index.html>

LIBRARIES

Florida Division of Blind Services

The Division of Blind Services is Florida's state agency responsible for ensuring that people of all ages in the state who have visual impairments can live independently and achieve their goals. Also, it's Bureau of Braille and Talking Book Library administers a free library program of Braille and recorded materials for eligible readers.

401 NW 2nd Avenue, Room #S-714

Miami, FL 33128

Phone: (305)-377-5339

Fax: (305)-377-5691

Immediate Help: 1-(800)-342-1828

Rehabilitation Center: 1-(800)-741-3826

Website: www.fldoe.org/

Library of Congress

Braille & Talking Book Library

Bureau of the Blind and Talking Books

Toll Free: 1-(800)-226-6075

Library of Congress

National Library Service for the Blind and Physically Handicapped, The
Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.

Washington, DC 20011

Phone: 1-(202)-707-5100

Toll Free: 1-(888)-NLS-READ

Toll Free: 1-(888)-657-7323 to connect to a local library

TDD: 1-(202)-707-0744
Fax: 1-(202)-707-0712
E-Mail: nls@loc.gov
Website: <http://www.loc.gov/nls/index.html/>

Library, North Dade Regional Library
2455 NW 183rd Street
Miami Gardens, FL 33056
Phone: (305)-625-6424
TDD: (305)-375-2878

Library Project LEAD
Literacy for Every Adult in Dade.
101 West Flagler Street
Miami, FL
Phone: (305)-375-5323

Library Services for the Homebound
2455 NW 183rd Street
Miami Gardens, FL 33056
Phone: (305)-474-7251

Library Talking Books Program
2455 NW 183rd Street
Miami Gardens, FL 33056
Phone: (305)-751-8687
Toll Free: 1-(800)-451-9544

LIGHTHOUSE INTERNATIONAL

Lighthouse International is a leading non-profit organization that helps people of all ages who are at risk for, or are experiencing, vision loss. We provide services, research and education, and advocate to help people with low vision and blindness live safe, independent and productive lives. Retail store, carries many products including magnifiers, lamps, Braille speaker phones, writing guides, talking pagers, games, toys, etc.

The Sol and Lillian Goldman Building
111 East 59th Street
New York, NY 10022-1202
Phone: 1-(212)-821-9200
Fax: 1-(212)-821-9707
TTY: 1- (212)-821-9713

Toll Free: 1-(800)-829-0500
E-Mail: info@lighthouse.org/
Website: www.lighthouse.org/

LITTLE PEOPLE OF AMERICA, INC.

Little People of America (LPA) is a nonprofit organization that provides support and information to people of short stature and their families. Here you'll find resources pertaining to dwarfism and LPA, medical data, instructions on how to join e-mail discussion group, and links to numerous other dwarfism-related sites.

5289 NE Elam Young Parkway, Suite F-#100

Hillsboro, OR 97124

Toll Free: 1-(888)-LPA-2001 (English and Spanish)

Phone: 1-(503)-846-1562

Fax: 1-(503)-846-1590

E-Mail: info@lpaonline.org/

Website: <http://www.lpaonline.org/index.html>

LIVER DISEASE

American Liver Foundation

Agency works toward prevention, treatment and cure of hepatitis and all liver diseases through research, education and support groups.

75 Maiden Lane, Suite #603

New York, NY 10038

Toll Free: 1-(800)-465-4837

E-Mail: info@liverfoundation.org/

Website: <http://www.liverfoundation.org>

LUNG DISEASE

Asthma & Allergy Foundation of America

AAFA offers educational programs and tools for patients, caregivers and health professionals; works to develop and implement public policies that improve the quality of life for people with asthma and allergies; and funds research grants for both asthma and allergies.

1233 20th Street NW, Suite #402

Washington, DC 20036

Toll Free Hotline: 1-(800)-727-8462 or 1-(800)-7-ASTHMA

E-Mail: info@aafa.org/

Website: <http://www.aafa.org/>

American Lung Association of South Florida Inc.
Dedicated to the prevention and control of lung disease.

2020 S. Andrews Avenue

Fort Lauderdale, FL 33316

Phone: 1-(954)-524-4657

Fax: 1-(954)-524-3162

Toll Free: 1-(800)-586-4872 National

Website: www.lungusa.org

National Jewish National Jewish Medical and Research Center

National Jewish Medical and Research Center is known worldwide for treatment of patients with respiratory, immune and allergic disorders. National Jewish has no formal ties to any religious or quasi-religious institution and is ranked the #1 respiratory hospital in the nation.

1400 Jackson Street

Denver, CO 80206

Phone: 1-(303)-388-4461

Toll Free Lung Line: 1-(800)-222-LUNG (5864)

E-Mail: <http://www.njc.org/contact/lung/email.aspx/>

Website: <http://www.njc.org/>

LUPUS

Lupus Foundation of America

Supports those affected by lupus, aims to find a cure and provides technical assistance.

2000 "L" Street NW, Suite #710

Washington, DC 20036

Toll Free: 1-(800)-558-0121

Spanish: 1-(800)-558-0231

E-Mail: info@lupus.org

Website: <http://www.lupus.org/>

LYMPHEDEMA

Circle of Hope Lymphedema Foundation Inc.

The foundation provides educational programs, professional and patient awareness and education by disseminating information about lymphedema, awareness, prevention and management and also supports research for the disease known as Lymphedem.

36 Woodcrest Drive

Prospect, Connecticut 06712

Prospect, CT 06712

Phone: 1-(203)-758-6138

Website: <http://www.lymphedemacircleofhope.org/>

National Lymphedema Network

The National Lymphedema Network (NLN) is an internationally recognized non-profit organization founded in 1988 to provide education and guidance to lymphedema patients, health care professionals and the general public by disseminating information on the prevention and management of primary and secondary lymphedema.

Latham Square

1611 Telegraph Avenue, Suite #1111

Oakland, CA 94612-2138

Toll Free Info Line: 1-(800)-541-3259

E-Mail: nlm@lymphnet.org/

Website: www.lymphnet.org/home.htm/

MOTHERS AGAINST DRUNK DRIVING - MIAMI-DADE COUNTY

Dedicated to stopping drunk driving, support victims of this violent crime and to prevent underage drinking.

7700 N. Kendall Drive, Suite #803

Miami, FL 33156

Victims Helpline: 1-(877)-MADD-HELP

Phone: (305)-273-3744

Fax: (305)-273-3745

E-Mail: maddmiami@bellsouth.com/

Website: <http://madd.org/fl/dade>

MADD Miami Courtwatch

Website: <http://www.miamicourtwatch.org/index.html/>

MAKE A WISH FOUNDATION

Since 1980, the Make-A-Wish Foundation® has enriched the lives of children with life-threatening medical conditions through its wish-granting work. The Foundation's mission reflects the life-changing impact that a Make-A-Wish® experience has on children, families, referral sources, donors, sponsors, and entire communities.

3550 North Central Avenue, Suite #300

Phoenix, Arizona 85012-2127

Phone: 1-(602)-279-WISH (9474)

Toll Free: 1-(800)-722-WISH (9474)

Fax: 1-(602)-279-0855

Make-A-Wish Foundation of Southern Florida, Inc.

Serves Monroe, Dade, Broward, Palm Beach, Martin, St. Lucie, Indian River, Highlands, Okeechobee, Collier, Lee, Hendry and Glades.

2901 Stirling Road, Suite #208
Ft. Lauderdale, FL 33312
Phone: 1-(954)-967-9474
Fax: 1-(954)-987-7159
Toll Free: 1-(888)-773-9474
E-Mail: info@sfla.wish.org/
Website: <http://sfla.wish.org/>

MARCH OF DIMES

Working to improve the health of babies by preventing birth defects, premature birth, and infant mortality. We carry out this mission through research, community services, education and advocacy to save babies' lives. March of Dimes researchers, volunteers, educators, outreach workers and advocates work together to give all babies a fighting chance against the threats to their health: prematurity, birth defects, low birthweight.

8323 NW 12th Street, Suite #208

Miami, FL 33126

Phone: (305)-477-1192

Website: <http://www.marchofdimes.com/florida/>

MARIAN CENTER, THE

Serves children, students and adults with developmental disabilities through education, training and support services at this 50 acre site in Miami Gardens.

15701 NW 37th Avenue

Miami Gardens, FL 33054

Phone: (305)-625-8354

Website: <http://www.mariancenterschool.org/html/home.html>

MEDICAID (AHCA)

Florida Agency for Healthcare Administration

Official Florida Agency for all healthcare needs in Florida. Website has links to various need areas.

Agency for Health Care Administration

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Hotline: 1-(888)-419-3456

Phone: 1-(850)-922-0835

Fax: 1-(850)-922-6964

Website: http://ahca.myflorida.com/Inside_AHCA/index.shtml/

Website: <http://www.fdhc.state.fl.us/>

Centers for Medicare & Medicaid Services

To ensure effective, up-to-date health care coverage and to promote quality care for beneficiaries.

7500 Security Boulevard

Baltimore, MD 21244

Toll Free: 1-(877)-267-2323 (Employee directory available)

Local: 1-(410)-786-3000

TTY Toll Free: 1-(866)-226-1819

TTY Local: 1-(410)-786-0727

Medicare Service Center: 1-(800)-MEDICARE (1-(800)-633-4227)

Medicare Service Center TTY: 1-(877)-486-2048

Report Medicare Fraud & Abuse: 1-(800)-HHS-TIPS (1-(800)-447-8477)

Social Security: 1-(800)-772-1213

Website: <http://www.cms.hhs.gov/>

MEDIC ALERT FOUNDATION

The MedicAlert Foundation is a non-profit healthcare informatics organization dedicated to providing services to our members that protect and save lives. MedicAlert services are built around a repository of health information that enables members to manage their personal health records while maintaining security, privacy and confidentiality. As the trusted third party custodian of comprehensive personal health information, the MedicAlert repository can connect to and provide critical medical information between patients, providers, payers, and first responders 24 hours a day anywhere in the world.

2323 Colorado Avenue

Turlock, CA 95382

Toll Free: 1-(888)-633-4298

Fax: 1-(209)-669-2450

Website: <https://www.medicalert.org/Home/homegradient.aspx/>

MEDICAL ALERT BRACELETS/ JEWELRY

American Medical ID

American Medical ID features custom-engraved medical identification bracelet and necklace styles. Important information on medical conditions, drug and food allergies, prescribed medicines and emergency contacts can be engraved onto the surface of a medical identification jewelry piece.

949 Wakefield, Suite #100

Houston, Texas 77018

Toll Free Orders: 1-(800)-363-5985

Fax: 1-(713)-695-7358

Website: www.americanmedical-id.com/home/

DAD Innovations

The "Diabetic Driver" decal affixes on the inside of the windshield to alert medical personnel or police who might come upon the car in an emergency.

16797 South Haven Avenue

Orland Hills, IL 60477-6059

Phone: 1-(708)-828-4497

Fax: 1-(708)-403-0425

E-Mail: markl@dadinnovations.com/

Website: <http://www.dadinnovations.com/>

Diabetes Research and Wellness Foundation

Necklace or bracelet with the following text: "I HAVE DIABETES. PLEASE TEST MY BLOOD BEFORE TREATING ME". Bracelets are Free. Those requesting the necklace or bracelet are asked to send a SASE to help control costs and speed delivery.

1206 Potomac Street NW

Washington, DC 20007

ID Technology

Mediband watchband and IDEN-TAG identification products. Laser imaged, satin luster metal tags. 16 lines include name, emergency contact, physician, medical data, allergies and medication.

117 Nelson Road

Baltimore, MD 21208-1111

Toll Free Order: 1-(877)-ID BANDS (1-(877)-432-2637)

E-Mail: support@id-technology.com/

Website: <http://www.id-technology.com/>

LifeTag

LifeTag is a small, adhesive-backed medical identification product that can be applied to a key, key holder, watch band, bracelet, or many other pieces of jewelry.

5857 N. Mesa, Suite #19

El Paso, TX 79912

Toll Free: 1-(888)-LIFETAG

Website: <http://www.susaneisen.com/lifetag.htm/>

Medic Alert Foundation

Necklace, large bracelet and small bracelet in stainless steel, sterling silver, gold filled, or designer silver containing name, condition (insulin-dependent diabetes) and emergency contact number. The first year's 24-hour emergency hot line service is included free.

2323 Colorado Avenue

Turlock, CA 95382

Toll Free: 1-(888)-633-4298

Fax: 1-(209)-669-2450

Website: <https://www.medicalert.org/Home/homegradient.aspx/>

Medic Assist

Medical ID Jewelry in both stainless steel and gold plate. The product line includes bracelets and necklaces for Men, Ladies, Girls and Boys, as well as a small Caduceus charm, indicating the presence of medical information that can be attached to any engraved jewelry you already own.

10907 Shady Trail, Suite #105

Dallas, Texas 75011-7627

Phone: 1-(877)-902-8969

Fax: 1-(214)-654-0697

Website: <http://www.medicassist.net/>

Medic ID's International

The Medic ID's line of medical identification products come in 14KT gold, gold filled, sterling silver, or goldtone. You can even get one with rubies or diamonds inset into the caduceus. Medic ID's goal is to create beautiful jewelry that also serves as a medical identification product. Available in pendants or bracelets, each in a variety of styles.

P.O. Box 571687

Tarzana, CA 91357

Toll Free: 1-(800)-926-3342 (USA and Canada)

Phone: 1-(818)-705-0595

Fax: 1-(818)-705-0773

Miss Ruthie's Kids

Miss Ruthie's Kids, part of Life Jewelry, offers over 250 styles in kid's bracelets, charms, and pendants in both sterling silver and 14k gold. Medical identification charms come in lots of kid-friendly designs, such as the bear shown on the left.

P.O. Box 4696

Metuchen, New Jersey 08840

Toll Free: 1-(800)-481-7886

E-Mail: shalo@optonline.net/

Sticky Jewelry

Sticky Jewelry offers an assortment of medical identification products for kids and adults, including traditional bracelets, pendants, charms, and watches

1033 Ninth Street North, #106

St. Petersburg, FL 33701

Phone: 1-(727)-823-9500

Fax: 1-(866)-204-3533

E-Mail: [customerservice@stickyj.com/](mailto:customerservice@stickyj.com)

VitalID

VitalID's medical identification products are made of nylon and come in kid-friendly designs and colors, including pink camo. Inside the Velcro strap is a removable form for writing down your child's name, medical condition, and contact information. Each ID comes with three forms, so you can have different information for when you're away, for example.

Sima S. Enterprises, LLC.

1298 Evans Road

Wall Township, NJ 07719

E-Mail: [sales@simaenterprises.com/](mailto:sales@simaenterprises.com)

Website: www.medicalwristband.com/

MEDICAL EQUIPMENT/SUPPLIERS

A & F Medical Supplies, Inc.

15321 NW 60th Avenue

Miami Lakes, FL 33014

Phone: (305)-821-7444

A & M Medical Equipment & Supply, Inc.

9810 NW 80th Avenue

Hialeah Gardens, FL 33016

Phone: (305)-556-5229

Adventura Sickroom Supply

136 S. Federal Highway

Hallandale Beach, FL 33009

Phone: (954)-458-1959

Aldo Surgical & Hospital Supplies

8074 NW 103rd Street

Hialeah, FL 33016

Phone: (305)-557-2835

Mobility Express, Hallandale Beach

411 W. Hallandale Beach Boulevard
Hallandale, FL 33009
Phone: (954)-457-7433
Toll Free: 1-(888)-788-7433
Website: www.tri-countyscooters.com/

Randle Medical Supply
1803 NE 146th Street
North Miami, FL 33181
Phone: 1-(800)-753-1222
Fax: (305)-405-6340
E-Mail: info@randlemedical.com/
Website: www.randlemedical.com/

South Florida Medical Equipment Co.
5735 NW 7th Street
Miami, FL 33126
Phone: (305)-261-8242
Fax: (305)-261-6842
Website: <http://www.sfmequip.com/contact.html/>

3-M Rental Medical Equipment
3202 NW 7th Street
Miami, FL 33125
Phone: (305)-541-7757

MEDICAL/HEALTH SERVICES (See: Healthcare)

MEDICARE HOTLINE

Phone: Toll Free: 1-(800)-633-4227

MEDLINEPLUS

MedlinePlus will direct you to information to help answer health questions. MedlinePlus brings together authoritative information from NLM, the National Institutes of Health (NIH), and other government agencies and health-related organizations. Preformulated MEDLINE searches are included in MedlinePlus and give easy access to medical journal articles. MedlinePlus also has extensive information about drugs, an illustrated medical encyclopedia, interactive patient tutorials, and latest health news.

E-Mail: custserv@nlm.nih.gov/
Website: <http://medlineplus.gov/>

Menstuff

Menstuff list of nationwide emergency and crisis numbers. It is important that if you feel you need help or someone to talk to that you reach out.

Toll Free: 1-(800)-448-3000

TDD: 1-(800)-448-1833

Website: <http://www.menstuff.org/frameindex.html/>

MENTAL HEALTH

Advocacy Center for Persons with Disabilities

The Advocacy Center for Persons with Disabilities, Inc. is a non-profit organization providing protection and advocacy services in the State of Florida. Our mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

4411 Sheridan Street

Hollywood, FL 33021

Voice: 1-(954)-967-1493

Toll Free: 1-(800)-350-4566

Fax: 1-(954)-967-1496

TDD: 1-(866)-478-0640

Website: <http://www.advocacycenter.org/index.html>

Center for Child and Adolescent Resources

NAMI Florida is the state chapter of the National Alliance on Mental Illness. NAMI Florida coordinates trainings for teachers and facilitators of NAMI's signature programs, which are Family-to-Family, Peer-to-Peer, NAMI-C.A.R.E. Mutual Support Program, NAMI Support Group, In Our Own Voice, and Provider Education. NAMI Florida provides Information and Referral Services. The Consumer Outreach division includes the statewide Consumer Council, which provides information and support on local and statewide issues related to people with mental illness and brain disorders.

NAMI-Florida

1020 East Lafayette, Suite #106A

Tallahassee, FL 32301

Phone: 1-(850)-671-4445, Ext. #23

E-Mail: [helpline@namifl.org/](mailto:helpline@namifl.org)

Website: <http://www.namifl.org/>

Family Counseling Services of Greater Miami, Inc.

Mental health, Case management. Insurance(s) accepted: Medicaid and Sliding fee scale.

10651 North Kendall Drive, Suite #100

Miami, Florida 33176

Phone: (305)-271-9800

Fax: (305)-270-3330

E-Mail: counsel@familycounseling.org/

Website: www.familycounseling.org/

Fellowship House

Assisting adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services.

5711 South Dixie Highway

South Miami, FL 33143

Phone: (305)-667-1036

Fax: (305)-667-4938

Website: <http://www.fellowshiphouse.org/aboutus.htm>

Lock Towns Community Health Center, Inc.

Residential services for mental health crisis, assessments, Evaluations and Referrals 24 hr/365 days/yr, Baker Act receiving facility, Detox unit. Outpatient services: 305-681-2095. Insurance accepted: Medicaid, Private insurance, Indigent

Crisis Stabilization Unit

15055 NW 27th Avenue

Opa Locka, Florida 33054

Phone: (305)-681-2631

Fax: (305)-628-7421

National Alliance on Mental Illness - Florida

Located in Tallahassee, NAMI Florida is the state chapter of the National Alliance on Mental Illness with thirty-four affiliates in communities throughout Florida that provide education, advocacy, and support groups for people with mental illness and their loved ones. Each affiliate includes family members, friends, professionals, and consumers whose lives have been impacted by mental illness. Affiliates also help members to access psychiatric services, treatment, benefits, medication, and housing.

911 East Park Avenue

Tallahassee, FL 32301

Phone: 1-(850)-671-4445

Toll Free: 1-(877)-626-4352

E-Mail: namifl@namifl.org/

Website: www.namifl.org/

National Alliance on Mental Illness –Miami

NAMI's Miami mission is :To educate, comfort and support families; To work for funding and establishment of comfortable, supportive residential facilities conducive to recovery; To initiate and support public education for elimination of the stigma surrounding mental illnesses; and to cooperate with other organizations in achieving these goals. There is never a charge for attending a support group or for any other NAMI of Miami service.

5711 South Dixie Highway

Miami, FL 33143

Phone: (305)-665-2540

Fax: (305)-665 2540

E-Mail: [namiofmiami@aol.com/](mailto:namiofmiami@aol.com)

Website: www.namiofmiami.org/

Family Support Groups

Larkin Community Hospital

7031 SW 62nd Avenue

South Miami, FL

Phone: (305)-253-1020

Phone: (305)-665-2540

Jackson South Community Hospital

9333 SW 152nd Street

Miami, FL

Phone: (305)-271-0188

Jackson South Wound Center (Hispanic Group)

9333 SW 152nd Street

Miami, FL

Phone: (305)-378 2532

Phone: (305)-665 2540

Jackson Memorial Hospital

1695 NW 9th Avenue (Bob Hope Boulevard), Room #1208B

Miami, FL

Phone: (305)-271-0273

Miami VA Medical Center

1201 NW 16th Street

Miami, FL

Phone: (305)-271-0188.

St. Timothy Catholic Church

Hispanic Group.

5400 SW 102nd Avenue

Phone: (305)-274-3076

Mental Health Resource Center

Administration Building

800 E. Cypress Drive

Pembroke Pines, 33025

Phone: (954)-392-3045

Consumer Support Groups (Depression/Manic Depression)

Kendall Presbyterian Church

8485 SW 112th Street, Room #13

Phone: (305)-378-2532

Phone: (305)-598-5522

Miami Trinity Cathedral

464 NE 16th Street

Miami, FL

Phone: (305)-665-2540

Edificio Aleman

Un grupo, en Espanol (Hispanic Group).

10305 NW 41st Street, Suite #205

Phone: (305)-665-2540

Phone: (305)-378-2532

UM-JMH Medical Center

Psychoeducational support group for consumers with serious mental illness.

Professionally led, including psychiatrist participation.

Mental Health Building, Room #3310

1695 NW 9th Avenue (Bob Hope Boulevard)

Miami, FL

Phone: (305)-355-8502

National Depressive and Manic Depressive Association

National Depressive and Manic-Depressive Association - Founded in 1986, the National DMDA is the nation's largest patient-directed, illness-specific organization with more than 400 support groups across the United States and Canada. Its mission is to educate patients, family members, professionals and the public that mood disorders are treatable medical illnesses.

730 N. Franklin Street, Suite #501

Chicago, Illinois 60610-7224

Toll free: 1-(800)-826 -3632

Fax: 1-(312)-642-7243

Website: <http://www.ndmda.org/>

National Mental Health Association

The association is dedicated to improving the mental health of all individuals and achieving victory over mental illnesses.

1021 Prince Street

Alexandria, VA 22311

Toll Free: 1-(800)-969-6642

Toll Free TTY: 1-(800)-433-5959

E-Mail: [nmhainfo@aol.com/](mailto:nmhainfo@aol.com)

Website: <http://www.nmha.org/>

South Florida Mental Health Association

It's mission is to lead, coordinate and involve the community in improving mental health by advocating for improved care and treatment of people with mental illness, conducting education and prevention programs, and raising public awareness about mental illnesses and mental health. Ponsiors programs: The FREE Center Initiative is a unique service delivery program. The target population served is homeless and near homeless women suffering from mental illness and other issues related to their long histories of victimization. These are individuals who were subjected to neglect and/or physical, psychological and/or sexual abuse. The women in this target population also may be survivors of incest and domestic violence; and Our Business Outreach Service offers: Business-focused presentations that can be customized and delivered through training sessions, meetings, lunch seminars, or at special events; Brochures, fact sheets, videos and other resources that highlight workplace issues; Resource or health fairs that meet your organization's specific issues; On-line mental health screenings; Mental health policy development and review; Local, state and federal mental health and legislative information; Information on local resources; and E-News updates.

2140 South Dixie Highway, Suite #205

Miami, Florida 33133

Phone: (305)-854-5827

Fax: (305)-860-4869

Website: <http://www.sfmha.org/>

State of Florida Mental Health Programs Office

Information on various programs: Eliminating Barriers Initiative; Project Recovery; Juvenile Incompetent To Proceed Program; Adult Mental Health; Florida's Community Mental Health Services Block Grant; Florida Self-Directed Care Program (Florida SDC); Adult Forensic Mental Health System; Baker Act; Substance Abuse and Mental Health Contract Unit; and the Marchman Act.

Department of Children & Families

1317 Winewood Boulevard, Building #3

Tallahassee, FL 32399-0700

Phone: 1-(850)-488-8304

Website: <http://www.dcf.state.fl.us/mentalhealth/>

State Mental Health Representative for Children and Youth

1317 Winewood Boulevard, Building #6, Room #290

Tallahassee, FL 32399

Phone: 1-(850)-488-8304

MENTAL HEALTH CENTERS

Switchboard of Miami

Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, and 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.

701 SW 27th Avenue, Suite #1000

Miami, FL 33135

Administrative Office: (305)-358-1640

Administrative Fax: (305)-377-2269

24-Hour Helpline: (305)-358-4357

24-Hour TTY/TDD: (305)-644-9449

Helpline Fax: (305)-644-1292

Website: <http://www.switchboardmiami.org/index.html>

MENTAL RETARDATION

ARC, The

The ARC, formerly the Association for Retarded Citizens is the country's largest voluntary organization committed to the welfare of all children and adults with mental retardation and their families.

1010 Wayne Avenue, Suite #650
Silver Springs, MD 20910
Phone: 1-(301)-565-3842
E-Mail: info@thearc.org/
Website: <http://www.thearc.org/>

Association for Retarded Citizens, South Florida

For adults, services include preparation for employment, job placement, independent living skill training, leisure and recreation activities and any other supports needed.

5555 Biscayne Boulevard
Miami, FL 33137-2656
Phone: (305)-759-8500
E-Mail: arcsofla@aol.com/
Website: <http://www.arcsofla.org/>

Florida's Voice on Mental Retardation

Florida's Voice on Mental Retardation, Inc. (FVMR), incorporated in Florida in March 1995, is a statewide all volunteer, non-profit organization comprised of family and friends of persons with mental retardation and related developmental disabilities. FVMR advocates for a full continuum of educational, medical, programmatic, recreational, residential, therapeutic, and vocational options based upon individual needs and choices.

5591 NE 28th Avenue
Ft. Lauderdale, FL 33308
Phone: 1-(954)-975-5159
Fax: 1-(954)-972-4701
E-Mail: FVMRorg@aol.com/
Website: www.fvmr.org/

National Association for the Dually Diagnosed (Mental Health & Mental Retardation)

NADD is the leading North American expert in providing professionals, educators, policy makers, and families with education, training, and information on mental health issues relating to persons with intellectual or developmental disabilities.

132 Fair Street
Kingston, NY 12401
Phone: 1-(845)-331-4336
Toll Free: 1-(800)-331-5362
Fax: 1-(845)-331-4569
E-Mail: info@thenadd.org/
Website: <http://www.thenadd.org/>

MIAMI CEREBRAL PALSY RESIDENTIAL SERVICES

2200 NW 107th Avenue
Miami, FL 33172
Phone: (305)-599-0899
Fax: (305)-599-2721
E-Mail: marta.morin@ucpsouthflorida.org/

MIAMI CHILDREN'S HOSPITAL

Miami Children's Hospital has more than 600 attending physicians and over 130 pediatric sub-specialists. The 275-bed hospital is renowned for excellence in all aspects of pediatric medicine. Over the years, Miami Children's has established itself as world leader in medical education and is home to the largest pediatric teaching program in the southeastern United States.

3100 SW 62nd Avenue
Miami, Florida 33155
Phone: (305)-666-6511
Toll Free: 1-(800)-432-6837
Physician referral: 1-(888)-MCH-DOCS
E-Mail: info@mch.com/
Website: <http://www.mch.com/index.asp>

MIAMI-DADE COLLEGE - NORTH CAMPUS

11380 NW 27th Avenue
Miami, FL 33167-341
Phone: (305)-237-1100
Operator: (305)-237-1000
EEC Center: (305)-237-1910
Admissions: (305)-237-1111
Advisement: (305)-237-1425
Financial Aid: (305)-237-1058
Student Life: (305)-237-1250
Website: www.mdc.edu/north

MIAMI-DADE COMMUNITY ACTION AGENCY- COCONUT GROVE - SELF HELP COMMUNITY SERVICE CENTER

Services include Meals on Wheels for elderly and disabled, Foster Grandparent program for children with special needs, Senior Companion program for adults with special needs, Senior Employment program, telephone reassurance for homebound elderly, teen parenting services, Head Start child day care and education, case management services and youth development programs. Also provides financial aid for

food, rent and utilities when funds are available, as well as EHEAP, LIHEAP and VITA services.

3750 South Dixie Highway

Miami, FL 33133

Phone: (305)-446-3311

E-Mail: [ceb@metro-dade.com/](mailto:ceb@metro-dade.com)

Website: <http://www.co.miami-dade.fl.us/caa/home.asp/>

MIAMI-DADE COUNTY

Agenda Coordinator for County Commissioners

Stephen P. Clark Center

111 NW 1st Street, 27th floor

Miami, Florida 33128

Phone: (305)-375-5516

Fax: (305)-372-6091

Website: http://www.miamidade.gov/agenda/contact_us.asp/

Ambulance Regulation

Consumer Services Department

140 West Flagler Street, Suites #901-904

Miami, FL 33130

Main Phone: (305)-375-1250

Consumer Mediation Center: (305)-375-3677

E-Mail: [consumer@miamidade.gov/](mailto:consumer@miamidade.gov)

Website: http://www.miamidade.gov/csd/ambulance_faqs.asp/

Americans with Disabilities Act

Office of ADA Coordination

111 NW 1st Street

12th Floor, Suite #348

Miami, Florida 33128

Phone: (305)-375-3566

TDD: (305)-375-4805

Website: <http://www.miamidade.gov/ada/>

Animal Services

Website: <http://animals.miamidade.gov/>

Main Shelter

7401 NW 74th Street
Miami, FL 3316
Phone: (305)-884-1101

Spay/Neuter Clinic
10700 SW 211st Street
Miami, FL 33189
Phone: (305)-232-1771

Asian American Advisory Board
Phone: (305)-375-1570
E-Mail: Mshakir@miamidade.gov/
Website: <http://www.miamidade.gov/AsianBoard/history.asp>

Black Affairs Advisory Board
Stephen P. Clark Center
111 NW 1st Street, 6th Floor
Miami, Florida 33128
Phone: (305)-375-4606
Fax: (305)-375-5715
Website: <http://www.miamidade.gov/baab/>

Child Care Services
Phone: (305)-514-6000
Website: http://www.miamidade.gov/dhs/children_select_childcare.asp

Commission for Women
Stephen P. Clark Center
111 NW 1st Street, Suite #660
Miami, Florida 33128
Phone: (305)-375-4967
Fax: (305)-375-5715
Domestic Violence 24-hour Hotline: (305)-349-5888
Rape Treatment Center 24-hour Hotline: (305)-585-7273
E-Mail: morilla@miamidade.gov/
Website: <http://www.miamidade.gov/cfw/about.asp>

Miami-Dade Independent Review Panel
Complaints against County employees.

140 W. Flagler Street, Suite #1101
Miami, FL 33130
Phone: (305)-375-4880
Fax: (305)-375-4879
E-Mail: irp@miamidade.gov
Website: http://www.miamidade.gov/irp/complaint_types.asp

Consumer Services Department
140 West Flagler Street, Suites #901-904
Miami, FL 33130
Phone: (305)-375-1250
Consumer Mediation Center: (305)-375-3677
E-Mail: consumer@miamidade.gov
Website: <http://www.miamidade.gov/csd/home.asp/>

County Commissioners
Stephen P. Clark Center, 2nd/3rd Floors
Miami, Florida 33128
Phone: (305)-375-5124
Website: <http://www.miamidade.gov/commiss/>

Disability Services & Independent Living
1335 NW 14th Street
Miami, FL 33125
Phone: (305)-547-5445
TDD: (305)-324-5781
Website: http://www.miamidade.gov/dhs/disabled_services.asp

Disabled Parking Permits
140 W. Flagler, Suite #102
Miami, FL 33130
Phone: (305)-375-5678
Website: http://www.hsmv.state.fl.us/dmv/disabled_pkg.html

Domestic Violence Services
Miami-Dade County's Department of Human Services provides two domestic violence shelters, two transitional housing facilities, and a victim's outreach program which protects and empowers the victims of domestic violence and their dependents. Individual treatment and family group counseling services are offered for family violence victims and batterers. Provides crisis intervention and assistance to victims of violent crimes and domestic crimes, including children, counseling information and

referral, safe shelter, transportation, emergency financial assistance, emergency food and clothing, advocacy and support. Provides a State Certified Batterers' Intervention Program, which offers comprehensive treatment for perpetrators of domestic violence. Clinical treatment to offenders and victims, including children, of domestic violence and intra-family child abuse.

Website: http://www.miamidade.gov/dhs/domestic_violence_svcs.asp

Victims Assistance Program
150 NW 79th Street, Suite #520
Miami, FL 33150
Phone: (305)-758-2819

Domestic Violence Intake Unit
Lawson & Thomas
Courthouse Center
175 NW First Avenue
Miami, FL 33128
Phone: (305)-349-5821

Family and Victims Services
1252 NW 36th Street
Miami, FL 33142
Phone: (305)-633-1634

Safespace Shelter North Hotline: (305)-758-2546

Inn Transition Program North: (305)-899-4600

Elder Services

Elder Help Line Phone: (305)-670-4357

Website: <http://www.miamidade.gov/dhs/elderly.asp>

Specialized Senior Centers

Opa-Locka Senior Focal Point
16405 NW 25th Avenue
Miami Gardens, FL 33054
Phone: (305)-628-4354

Martin Fine Villas

1301 NW 7th Street
Miami, FL 33125
Phone: (305)-644-5305

Harry Cain Towers
490 NE 2nd Avenue, Third Floor
Phone: (305)-372-7816

Haitian American
Senior Center
5080 Biscayne Boulevard
Rear Entrance
Miami, FL 33132
Phone: (305)-758-3561

Helen Sawyer Assisted Living Facility
1150 NW 1st Street Road
Miami, FL 33125
Phone: (305)-545-3420

Jack Orr Senior Center
550 NW 5th Street
Miami, FL 33137
Phone: (305)-579-5588

Emergency Management, Miami-Dade County Office of
9300 NW 41st Street
Miami, FL 33178
Phone: (305)-468-5400 or Dial: 3-1-1
TDD: (305)-468-5402
Fax: (305)-468-5401
E-Mail: eoc@miamidade.gov/

Emergency Evacuation Assistance Program
E-Mail: eeap@miamidade.gov/
Website: www.miamidade.gov/oem/

Employee Relations
140 W. Flagler, Suite #105
Miami, FL 33130

Phone: (305)-375-5725
TDD/TTY: (305)-375-5645
Website: www.miamidade.gov/jobs/

Environmental Resources Hotline: (305)-372-6955

Employee Relations Department
Personnel Services Division
Center for Employment Application
140 West Flagler Street, Suite #105
Miami, Florida 33130
Phone: (305)-375-JOBS
Phone: (305)-375-5627
Applicants with Disabilities Needing Accommodation: (305)-375-5876
TTY: (305)-375-5645
Website: http://www.miamidade.gov/jobs/where_to_apply.asp

Employment Customer Service Center
140 W. Flagler Street, Suite #105
Miami, FL 33130
Phone: (305)-375-5099
Jobs Hotline: (305) 375-JOBS (5627)
Applicants with Disabilities Needing Accommodation: (305)-375-5876
TTY: (305)-375-5645
Website: <http://www.miamidade.gov/emprel/>

Equal Opportunity Board
Phone: (305)-514-6193
TTY: (305)-514-6212
E-Mail: [mlucas@miamidade.gov/](mailto:mlucas@miamidade.gov)
Website: <http://www.miamidade.gov/eob/>

Fire-Rescue Department
9300 NW 41st Street
Miami, Florida 33178-2414
Emergency Dial: 9-1-1
Non-Emergency/Help: (786)-331-5000
E-Mail: [mdfrd@miamidade.gov/](mailto:mdfrd@miamidade.gov)
Website: <http://www.miamidade.gov/MDFR/home.asp/>

Foster Grandparents Program

The Foster Grandparent Program offers seniors age 60 and older opportunities to serve as mentors, tutors, and loving caregivers for children and youth with special needs. If you are interested in serving as a Foster Grandparent, you must meet income eligibility guidelines, and you will receive a modest, tax-free stipend to offset the cost of volunteering. Foster Grandparents serve 20 hours a week, usually 4 hours a day Monday through Friday, serving children with one-on-one, direct service. Other benefits include reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty. Pre-Service and monthly training sessions provided.

395 NW First Street, Room #105

Miami, FL 33128

Phone: (305)-347-4644

TDD: (305)-593-5982

Website: http://www.miamidade.gov/CAA/foster_grandparent.asp

Hispanic Affairs Advisory Board

Phone: (305)-375-2104

Fax: (305)-375-5715

Website: <http://www.miamidade.gov/haab/>

Homeless Outreach and Placement Assistance

Website: http://www.miamidade.gov/dhs/homeless_assessment.asp

Homeless Assistance Program

1600 NW Third Avenue, Room #106

Miami, Florida 33136

Phone: (305)-571-1181

Culmer Neighborhood Service Center

1600 NW 3rd Avenue

Miami, Florida 33136

Phone: (305)-438-1055

Website: http://www.miamidade.gov/dhs/homeless_outreach.asp/

Housing Agency

Application for and assistance with public housing, Section 8 rental housing and homebuying.

1401 NW 7th Street

Miami, Florida 33125

Phone: (305)-644-5100

E-Mail: MDHA@miamidade.gov

Website: <http://www.miamidade.gov/housing/contact.asp>

MDHA ADA Coordination: (305)-644-5187

Fraud Hotline: (305)-644-5302

TDD/TTY: (305)-644-5343

Housing Applicant & Leasing Center

2925 NW 18th Avenue

Miami, FL 33142

Phone: (305)-638-6464

TDD: (305)-638-6014

MDHA Waiting List Status: (305)-644-5111

MDHA Private Rental Housing/Section 8

2103 Coral Way

Miami, FL 33145

Main: (305)-250-5250

Customer Service: (305)-250-5232

MDHA Section 8 Homeownership: (305)-250-5108

MDHA Landlord Outreach Service Unit: (305)-250-5054

MDHA Shelter Plus Care Program: (305)-250-4449

Housing Finance Authority

The Housing Finance Authority of Miami-Dade County, Florida is a public body created under the laws of the State of Florida. The Authority was created to address a housing shortage in the County by stimulating the construction and rehabilitation of housing.

25 W. Flagler Street, Room #950

Miami, FL 33130

Phone: (305)-372-7990

Website: http://www.miamidade.gov/hfa/hfa_about_us.asp

Human Services Department

The Department of Human Services (DHS) is Miami-Dade County's largest provider of comprehensive social and human services covering children to elderly, disabled to veterans, welfare clients to farm workers, delinquency prevention to substance abuse and emergency assistance to homeless outreach. DHS has over 65 locations county wide.

Phone: (305)-514-6000

Website: <http://www.miamidade.gov/dhs/>

Opa-Locka Neighborhood Center
16405 NW 25th Avenue
Miami Gardens, FL 33054
Phone: (305)-623-6500

Job Hotline

For the latest employment opportunities within Miami-Dade County.

Library, North Dade Regional Library

2455 NW 183rd Street

Miami Gardens, FL 33056

Phone: (305)-625-6424

TDD: (305)-375-2878

Website: <http://www.mdpls.org/info/locations/nd.asp>

Project L.E.A.D. (Literacy for Every Adult in Miami-Dade)

Project LEAD provides confidential, free, one-on-one tutoring for adults in basic reading and writing.

Literacy for Every Adult in Dade

101 West Flagler Street

Miami, FL

Phone: (305)-375-5323

Website: <http://www.mdpls.org/info/publications/guide.asp>

Library Services for the Homebound

Connections: Library Service for the Homebound provides books-by-mail service to individuals of all ages unable to visit the library in person due to chronic illness, physical disability and frailties of age. Special outreach programming services to facilities and groups who serve the elderly are also available.

2455 NW 183rd Street

Miami Gardens, FL 33065

Phone: (305)-474-7251

Fax: (305)-757-8401

TDD: (305)-474-7258

Website: <http://www.mdpls.org/services/outreach/connections.asp>

Library Talking Books Program

Part of the Library of Congress National Library Service for the Blind and Physically Handicapped, this service loans books and magazines on cassette tapes or in Braille

free by mail to persons who have difficulty seeing or using standard small print. For more information, please call.

2455 NW 183rd Street

Miami Gardens, FL 33056

Phone: (305)-751-8687

Website: <http://www.mdpls.org/info/publications/guide.asp>

Low Income Home Energy Assistance

The program provides assistance to low-income individuals and families who are experiencing difficulty in paying for utilities such as electricity and gas.

Community Action Agency

395 NW 1st Street, Suite #101

Miami, Florida 33128

Phone: (305)-347-4600

E-Mail: dalliso@miamidade.gov

Website: http://www.miamidade.gov/CAA/li-home_energy.asp

Meals for Elderly

Community Action Agency's Meals for the Elderly Program provides older persons with hot nutritious meals and activities in a Senior Center setting five days per week.

Community Action Agency

395 NW 1st Street, Suite #101

Miami, Florida 33128

Phone: (305)-347-4674

E-Mail: dalliso@miamidade.gov

Website: http://www.miamidade.gov/CAA/meals_elderly.asp

Meals on Wheels

Community Action Agency's Meals on Wheels Program provides home delivered meals each week to low-income, ill and/or disabled homebound persons living within seven geographic areas within Miami-Dade County. These areas are: Northwest Miami, Downtown Miami, Homestead/Florida City, Naranja, Perrine, Goulds, Opa Locka, and South Miami. Participants in the program receive seven (7) frozen meals each week, along with fresh fruits, milk and other food items.

Phone: (305)-347-4674

Website: http://www.miamidade.gov/CAA/meals_wheels.asp

Occupational Licenses/Business Tax License

140 W. Flagler Street, 14th Floor

Miami, FL 33130

Information Line: (305)-270-4949

One Stop Career Center, Miami Gardens
4690 NW 183rd Street
Miami Gardens, FL 33055
Phone: (305)-620-8012
Fax: (305)-620-9813

Parking Violations Bureau
22 NW 1st Street, 4th Floor
Miami, FL 33128
24-hour Parking Violation Information: (305)-275-1133
TDD: (305)-275-1144

Baby Stroller Parking Permits: (305)-468-5900

Disabled Parking Permits
140 W. Flagler, Suite #102
Miami, FL 33130
Phone: (305)-375-5678
Website: http://www.hsmv.state.fl.us/dmv/disabled_pkg.html
Website: <http://www.miami-dadeclerk.com/payparking/default.asp>

County Police Department
9105 Northwest 25th Street
Doral, FL 33172-1500
Director: (305)-471-2100
Non-Emergencies: (305)-4-POLICE
Police Records: (305)-471-3220
Crime Stoppers: (305)-471-TIPS or 1-(866)-471-8477
Sex Offender Locator: www.floridasexoffender.net/
Website: <http://www.miamidade.gov/mdpd/home.asp>

Miami Gardens Station (Until 12/1/07)
18805 NW 27th Avenue
Miami Gardens, FL 33056
Phone: (305)-626-7950
Fax: (305)-627-7125

Psychological Services
Phone: (305)-758-2546

Public Works
Installation & Maintenance of Traffic Devices
Phone: (305)-592-3580

Solid Waste Authority
Phone: (305)-594-1500

Rehabilitative Services
Phone: (305)-514-6000

South Florida Workforce
7300 Corporate Center Drive, Suite #500
Miami, FL 33126
Phone: (305)-594-7615
Fax: (305)-593-5632
TTY/TTD: (305)-470-5529
Website: www.southfloridaworkforce.com

Special Transportation Service: (305)-263-5406
Any motor vehicle engaged in delivering special transportation services for compensation pursuant to a contract with Miami-Dade County must obtain a Special Transportation Services Certificate of Transportation. The main beneficiaries of this service are passengers with disabilities, including non-ambulatory individuals who use wheelchairs, or individuals who are eligible for Medicaid.
140 West Flagler Street, Suites #901-904
Miami, FL 33130
Phone: (305)-375-1250
Consumer Mediation Center: (305)-375-3677
Website: www.miamidade.gov/csd/Licensing/Business/special_trans.asp/

Traffic Citations
Phone: (305)-275-1111
TDD: (305)-275-1144

Transit System
Stephen P. Clark Center
111 NW First Street, Suite #910
Miami, Florida 33128

Phone: (305)-375-5675

Fax: (305)-375-4605

Traffic and Transit Information Dial: 5-1-1

Website: http://www.miamidade.gov/transit/trans_dir.asp/

Water & Sewer Department

Douglas Road Metrorail Station

3071 SW 38th Avenue

Miami, FL

Automated Customer Service: (305)-665-7477 or (305)-665-7488

24 Hour Emergency Hotline: (305)-274-9272

Website: <http://www.miamidade.gov/wasd/home.asp/>

MIAMI-DADE COUNTY PUBLIC SCHOOLS

1450 NE Second Avenue

Miami, FL 33132

Main Number: (305)-995-1000

E-Mail: webmaster@dadeschools.net

Website: www.dadeschools.net/

MIAMI-DADE COUNTY STATE ATTORNEY

Main Office

Felony Prosecutions & Administration

E.R. Graham Building

1350 NW 12th Avenue

Miami, FL 33136-2111

Phone: (305)-547-0100

Website: <http://miamisao.com/index.html/>

Branch Offices

Joseph Caleb Center

5400 NW 22nd Avenue

Miami, FL 33142

Phone: (305)-636-2240

Miami Beach Office

1130 Washington Avenue

Miami Beach, FL 33139

Phone: (305)-535-4210

North Dade
15555 Biscayne Boulevard
Miami, FL 33160
Phone: (305)-354-8725

South Dade
10710 SW 211th Street
Miami, FL 33189
Phone: (305)-234-1430

Child Support Enforcement
100 S. Biscayne Boulevard, #3100
Miami, FL 33131
Phone: (305)-530-2600

County Court/Misdemeanor
Civic Park Plaza
1469 NW 13th Terrace
Miami, FL 33125
Phone: (305)-324-2900

Courthouse Center
Domestic Violence Unit
175 NW 1st Avenue
Miami, FL 33128
Phone: (305)-349-5830

Juvenile Division
3302 NW 27th Avenue
Miami, FL 33142
Phone: (305)-637-1300

Orlowitz-Lee Children's Advocacy Center
"Kristi House"
1265 NW 12th Avenue
Miami, FL 33136
Phone: (305)-547-6800

MIAMI INTERNATIONAL AIRPORT

Phone: (305)-876-7000

Website: www.miami-airport.com

MIAMI JOB CORPS CENTER

Miami Job Corps Center is located in Miami Gardens and provides a variety of academic and vocational training programs. ESL programs for Hispanic and Creole students, Accredited through Council on Occupational Education and Linkages with Miami Dade County Public Schools. Business Clerical, Child Development, Food Service, Landscape Technician, Carpentry, Facilities Maintenance Health Occupations, Hotel Clerk, Accounting Clerk, Painter.

3050 NW 183rd Street

Miami Gardens, FL 33056-3536

Phone: (305)-626-7800

Fax: (305)-626-7857

Website: <http://miami.jobcorps.gov/>

MIAMI LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED

Established in 1931, Miami Lighthouse for the Blind and Visually Impaired is the oldest and largest private agency in Florida to serve people of all ages who are blind or the visually impaired.

601 SW 8th Avenue

Miami FL 33130

Phone: (305)-856-2288

Fax: (305)-285-6967

E-Mail: info@miamilighthouse.org

Website: <http://www.miamilighthouse.com/>

MINORITY BUSINESS DEVELOPMENT

African-USA Chamber of Commerce

To assist U.S. businesses in identifying and developing trade, investments and technology transfers in African nations and to increase business opportunities for our member companies and organizations.

12938 SW 133rd Court

Miami, FL 33186

Phone: (305)-232-2963

Black Business Association

Promote economic and political empowerment by increasing the level of market share for black businesses through entrepreneurial development, networking and lobbying.

6600 NW 27th Avenue, Suite #208

Miami, FL 33147

Phone: (305)-835-6220

Central America-US Chamber of Commerce

312 Minorca Avenue

Coral Gables, FL 33134

Phone: (305)-569-9113

Fax: (305)-569-6477

E-Mail: meet@causacc.com/

Website: www.causacc.com/

Chile-U.S. Chamber of Commerce

To stimulate the exchange of trade between Chile and the United States, to promote networking between our members, and between our members and those of other chambers in Florida, and to assist Chilean businesses in establishing contacts in the United States fees.

1200 Anastasia Avenue

Executive Office Center, Suite #210

Coral Gables, FL 33134

Phone: (305)-447-0908

E-Mail: chileus@bellsouth.net/

Website: www.chileus.org/

Columbian-American Chamber of Commerce

Make available commercial information and investment opportunities by providing the ideal networking environment for conducting business, to improve the bilateral relations and commerce between Colombia and the United States.

2355 Salzedo Street, Suite #316

Coral Gables, FL 33134

Phone: (305)-446-2542

Fax: (305)-448-5028

Website: www.colombianchamber.com/

Ecuadorian-American Chamber of Commerce

Promote and strengthen the commercial, financial and investment relationships between Ecuador and the United States.

1390 Brickell Avenue, Suite #220

Miami, FL 33131

Phone: (305)-539-0010

Florida Black Chamber of Commerce

945 West Michigan Avenue, Suite #12B

Pensacola, FL 32505
Phone: 1-(850)-465-9872
Fax: 1-(850)-465-9868
E-Mail: info@FloridaBCC.com/
Website: <http://www.floridabcc.com/>

Florida Regional Minority Business Council
Certifies ethnic U.S. Citizen minority owned companies for networking opportunities with Corporate America.
600 NW 79th Avenue, Suite #136
Miami, FL 33126
Phone: (305)-260-9901
Website: www.frmbc.org/

Haitian-American Center for Economic & Public Affairs
Promotes business between the United States and Haiti.
12320 NE Sixth Avenue
North Miami, FL 33161
Phone: (305)-899-7712

Miami/Ft Lauderdale Minority Business Development Center
Package loans for existing and new minority entrepreneurs and provide technical assistance to businesses at normal fees.
1200 NW 78th Avenue, Suite #301
Miami, FL 33126
Phone: (305)-591-7355

Miami Korean Chamber of Commerce
8750 NW 36th Street, Suite #260
Miami, FL 33178
Phone: (305)-436-6000

Nicaraguan-American Chamber of Commerce
PO Box 527723
Miami, FL 33152
Phone: (305)-599-2737
Website: www.nacc-miami.com/

Peruvian-American Chamber of Commerce
Fosters trade and commerce between the United States and Peru.

6400 NW 82nd Avenue
Miami, FL 33166
Phone: (305)-471-9434
Fax: (305)-471-9606
Website: www.peruvianchamber.org/

Puerto Rican Chamber of Commerce of South Florida
To advance the interest of the Puerto Rican business community of South Florida.
3550 Biscayne Boulevard, Suite #306
Miami, FL 33137
Phone: (305)-571-8006
Website: www.puertoricanchamber.com/

Tools for Change
Simulate minority economic development with services including loan packages, financing and technical assistance.
6015 NW Seventh Avenue
Miami, FL 33127
Phone: (305)-751-8934

Unique Coalition of Minority Businesses of South Dade
Promotes, supports, and provides technical assistance for the growth and development of minority businesses, churches, and the youth of south Miami- Dade County.
17510 S. Dixie Highway
Miami, FL 33157
Phone: (305)-255-1114

United States-Mexico Chamber of Commerce
To promote business between the United States and Mexico.
Inter-American Chapter
701 Brickell Avenue, Suite #2218
Miami, FL 33131
Phone: (305)-379-6090
Fax: (305)-379-6422
E-Mail: [usmcoc@bellsouth.net/](mailto:usmcoc@bellsouth.net)
Website: www.usmcoc.org/

Venezuelan-American Chamber of Commerce
1200 Anastasia Avenue, Suite #225
Coral Gables, FL 33134
Phone: (305)-444-4336

Phone: (305)-444-2719

Website: www.venezuelanchamber.org/

Women In International Trade - Miami

Promotes professional growth, education, and leadership among women employed worldwide in foreign trade and commerce in both the public and private sectors.

444 Brickell Avenue, Suite #51-329

Miami, FL 33131

Phone: (305)-642-7224

Phone: (305)-789-7159

E-Mail: daisy.pagan@ey.com/

Website: www.wit-miami.com/

MULTIPLE SCLEROSIS

Atlas of MS Database

Information and data on the epidemiology of MS and the availability and accessibility of resources to diagnose, inform, treat, support, manage and rehabilitate people with MS worldwide are available in one database for analysis and comparison at country, regional, and global levels.

Website: www.atlasofms.org/

CLAMS: Computer Literate Advocates for Multiple Sclerosis

Computer information and communication for people with MS, by people with MS.

Website: www.clams.org/

Consortium of Multiple Sclerosis Centers

Website for organization of MS healthcare professionals. The Consortium publishes the International Journal of MS Care, available online.

Website: www.ms-care.org/

International Journal of MS Care

Peer-reviewed online journal of the Consortium of Multiple Sclerosis Centers, focused on multidisciplinary clinical care and research. The journal is free, but you must set up a username and password.

Website: www.ms-care.com/

The Heuga Center

Colorado-based center established by Jimmie Heuga, diagnosed with MS three years after winning an Olympic medal in alpine skiing. His 5-day CAN DO program provides a comprehensive approach to living with MS.

Website: www.heuga.org/

Multiple Sclerosis International Federation

Includes research database, people profiles, and international portal. web site available in English, French, German, and Spanish.

Website: www.msif.org/

MS ActiveSource

Web site for people with MS provided by Biogen, biotechnical company producing Avonex (Interferon beta-1a), one of the disease-modifying agents for MS.

Website: www.msactivesource.com/

MS-CAM (Rocky Mountain MS Center)

Includes reviews on a number of complementary and alternative medicine topics related to MS.

Website: www.ms-cam.org/

MSWorld

MSWorld, the National MS Society's collaborative partner, provides the official chat and message board site for the Society.

Website: www.msworld.org/communications.htm/

Multiple Sclerosis Information Gateway

Visitors can select from one of several languages such as English, Spanish, French, German, and Portuguese.

Website: www.ms-gateway.com/

National Multiple Sclerosis Society

The society is dedicated to ending the devastating effects of multiple sclerosis.

733 Third Avenue, 6th Floor

New York, NY 10017

Toll Free: 1-(800)-344-4867

Website: <http://www.nmss.org/>

National Multiple Sclerosis Society - South Florida Chapter

3201 West Commercial Boulevard, Suite #127

Ft. Lauderdale, FL 33309

Phone: 1-(954)-731-4224

Phone: (305)-599-0299

Toll Free: 1-(800)-FIGHT- MS

E-Mail: fls@nmss.org

Website: <http://www.nmssfls.org/>

Multiple Sclerosis Foundation, Inc.

6350 N. Andrews Avenue

Fort Lauderdale, FL 33309

Phone: 1-(954)-776-6805

Toll Free: 1-(800)-441-7055

Website: <http://ofcn.org/cyber.serv/hwp/support/ms/about.html>

Veterans Affairs MS Centers of Excellence

Established by the Department of Veterans, these centers are organized around four functional cores: (1) clinical care, (2) research and development, (3) education and training, and (4) informatics and telemedicine.

Website: www.va.gov/ms/

MUSCULAR DYSTROPHY

Against All Odds - Muscular Degeneration Network

5333 N. Dixie Highway, Suite #101-A

Ft. Lauderdale, FL 33334

Phone: 1-(954)-776-5223

Fax: 1-(954)-491-0027

Muscular Dystrophy Association, Inc. - Miami

7875 NW 12th Street, #118

Miami, FL 33126

Phone: (305)-717-9937

Fax: (305)-717-3341

E-Mail: miamidistrict@mdausa.org/

Website: <http://www.mda.org/local/?postalcode=33169&submit=find>

MDA Clinics

Broward General Medical Center

1600 South Andrews Avenue

Ft. Lauderdale, FL 33316

University of Miami School of Medicine

1150 NW 14th Street, Suite #701

Miami, FL 33136

MUSIC

The Full Pitcher Music Resources

Opportunities for everyone to create and share music so we do aim for maximum flexibility in our resources. In addition, we will do all we can to customise our materials to the special needs of someone with a disability.

9 Mallard Close, Haslemere

Surrey GU27 1QU UK

Phone: (44) (0)1428 648854

Website: <http://www.fullpitcher.co.uk/specialneeds.htm>

Living My Song

Living My Song is dedicated to exploring ways in which everyone can discover and express their own musical personality. Particular attention is paid to the special needs of people with physical or learning disabilities.

Website: <http://www.livingmysong.org.uk/index.htm/>

Stephens Development Company

Stephens Development is a music publisher, creator and developer of innovative music software, and a music retailer. Publishes Large Print Music was originally designed for people who have minor visual limitations -- particularly those with diminishing near vision.

6303 Thorndon Circle

University Park, FL 34201

Toll Free: 1-(888)-714-4419

Fax: 1-(941)-358-8567

E-Mail: stevepub@comcast.net/

Website: <http://www.stephensmusicpub.com/index.htm>

MYASTHENIA GRAVIS FOUNDATION OF AMERICA, INC.

The Myasthenia Gravis Foundation of America (MGFA) is the only national volunteer health agency dedicated solely to the fight against myasthenia gravis.

1821 University Avenue West, Suite #S256

St. Paul, MN 55104

Phone: 1-(651)-917-6256

Toll Free: 1-(800)-541-5454

Fax: 1-(651)-917-1835

E-Mail: mgfa@myasthenia.org/

Website: <http://www.myasthenia.org/index.cfm>

Myasthenia Gravis Foundation of America, Inc. - East Central Florida
Chapter
93 Radcliff Drive
Palm Coast, FL 32164
Phone: 1-(386)-586-2891
Second Phone: 1-(904)-501-0578
Fax: 1-(386)-586-3671
E-Mail: eastflorida@myasthenia.org/
Website:
[http://www.myasthenia.org/mgfa_chapterpage.cfm?Chapter_ID=27&
NumberOfPages=37](http://www.myasthenia.org/mgfa_chapterpage.cfm?Chapter_ID=27&NumberOfPages=37)

NATIONAL ACCESSIBLE APARTMENT CLEARINGHOUSE

NAAC maintains the ONLY national database of accessible apartments, with a registration of more than 80,000 units in 50 states. It's a vital resource for the disabled community and an excellent vehicle for apartment owners and managers to effectively market their accessible apartments and reach their target audience. No fee.

4300 Wilson Boulevard, #400
Arlington, VA 22203
Toll Free: 1-(800)-421-1221
Fax: 1-(703)-248-9440
E-Mail: clearinghouse@naahq.org/

NATIONAL ADOPTION CENTER

The National Adoption Center expands adoption opportunities for children living in foster care throughout the United States, and is a resource to families and to agencies who seek the permanency of caring homes.

1500 Walnut Street - Suite #701
Philadelphia, PA 19102
Phone: 1-(800)-TO-ADOPT
Website: <http://www.adopt.org/index.html/>

NATIONAL AIDS INFORMATION PROJECT

Libby 317, Beth Israel Hospital, #330
Brookline Avenue
Boston, MA 02215,
Phone: 1-(617)-667-5520
Fax: 1-(617)-667-2885
E-Mail: hwoods@bih.harvard.edu/
Toll Free: 1-(800)-296-4433
English/Spanish: 1-(800)-458-5231

TDD: 1-(800)-243-7889

Website: <http://www.aids.org/atn/a-220-07.html>

NATIONAL ALLIANCE FOR THE MENTALLY ILL - FLORIDA

NAMI Florida coordinates trainings for teachers and facilitators of NAMI's signature programs, which are Family-to-Family, Peer-to-Peer, NAMI-C.A.R.E. Mutual Support Program, NAMI Support Group, In Our Own Voice, and Provider Education. Designed by a professional, these programs draw on the expertise of family members and consumers living with mental illness. NAMI Florida provides Information and Referral Services through our toll-free telephone line and email. Hours are 8:30-5:00, Monday–Friday. NAMI Florida maintains a library, publishes a newsletter and family guide, and provides resources on mental health topics. Up to date information is available on NAMI National's website.

911 East Park Avenue

Tallahassee, FL 32301

Helpline: 1-(877)-626-4352)

E-Mail: namifl@namifl.org/

Website: <http://www.namifl.org/>

NATIONAL AMPUTATION FOUNDATION

Foundation is dedicated to helping amputees improve their quality of life by providing rehabilitation, training and other forms of research.

40 Church Street

Malverne, NY 11565

Phone: 1-(516)-887-3600

E-Mail: amps76@aol.com/

Website: <http://www.nationalamputation.org/>

NATIONAL ASSOCIATION FOR THE DUALY DIAGNOSED

NADD is the leading North American expert in providing professionals, educators, policy makers, and families with education, training, and information on mental health issues relating to persons with intellectual or developmental disabilities.

132 Fair Street

Kingston, NY 12401

Phone: 1-(845)-331-4336

Toll Free: 1-(800)-331-5362

Fax: 1-(845)-331-4569

E-Mail: info@thenadd.org/

Website: <http://www.thenadd.org/>

NATIONAL ASSOCIATION OF THE DEAF

Founded in 1880, the association is the oldest and largest organization representing people with disabilities, safeguarding the accessibility and civil rights of 28 million deaf and hard of hearing Americans.

8630 Fenton Street, Suite #820

Silver Spring, MD 20910-3819

TTY: 1-(301)-587-1789

Phone: 1-(301)-0587-1788

Fax: 1-(301)-587-1791

Website: www.nad.org/

Described and Captioned Media Program

Promotes and provides equal access to communication and learning through described and captioned educational media and for accessible media to be an integral tool in the teaching and learning process for all stakeholders in the educational community, including students, educators and other school personnel, parents, service providers, businesses, and agencies.

National Association of the Deaf

1447 E. Main Street

Spartanburg, SC 29307

Phone: 1-(864)-585-1778

TTY: 1-(864)-585-2617

Fax: 1-(864)-585-2611

Toll Free: 1-(800)-237-6213 (Voice)

Toll Free TTY: 1-(800)-237-6819

Website: www.dcmp.org/

NATIONAL ASSOCIATION FOR THE VISUALLY HANDICAPPED

Dedicated to helping persons with visual impairments through research and technical assistance.

22 W. 21st Street, 6th Floor

New York, NY 10010

Phone: 1-(212)-889-3141

E-Mail: [staff@navh.org/](mailto:staff@navh.org)

Website: <http://www.navh.org/>

NATIONAL BRAIN INJURY INFORMATION CENTER

Toll Free: 1-(800)-444-6443

E-Mail: [braininjuryinfo@biausa.org/](mailto:braininjuryinfo@biausa.org)

NATIONAL CAPTIONING INSTITUTE

1900 Gallows Road, Suite #3000

Vienna, VA 22182
Phone: 1-(703)-917-7600 (Voice & TTY)
Toll Free: 1-(800)-533-9673
TDD: 1-(800)-321-8337
E-Mail: koconnor@ncicap.org
Website: <http://www.ncicap.org>

NATIONAL INFORMATION CLEARINGHOUSE ON CHILDREN WHO ARE DEAF-BLIND (DB-LINK)

Since 1992, DB-LINK has supported the information needs of people who interact on a daily basis with our nation's 11,000 deaf-blind children. This application proposes to continue these efforts in the service of deaf-blind children, their families, and the professionals who serve them. DB-LINK serves as the central source for the collection and distribution of comprehensive and current information related to children who are deaf-blind.

P.O. Box 1492
Washington, DC 20013
V/TTY: 1-(800)-695-0285
Fax: 1-(202)-884-8441
E-Mail: nichcy@aed.org
Website: www.nichcy.org/

NATIONAL CENTER FOR COMPLEMENTARY AND ALTERNATIVE MEDICINE (NCCAM)

Exploring complementary and alternative healing practices in the context of rigorous science, training researchers, and disseminating authoritative information to the public and professionals.

Website: <http://nccam.nih.gov/>

NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN

NCMEC was established in 1984 as a private, nonprofit 501(c)(3) organization to provide services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Acts as a Clearinghouse of information; operates a CyberTipline; Provides technical assistance to individuals and law-enforcement; Offers training programs; Distributes photographs and descriptions of missing children; Coordinates child-protection efforts.

Charles B. Wang International Children's Building
699 Prince Street
Alexandria, Virginia 22314-3175
Phone: 1-(703)-274-3900
Fax: 1-(703)-274-2200
Hotline: 1-(800)-THE-LOST or 1-(800)-843-5678

Website: <http://www.ncmec.org/>

NATIONAL INSTITUTE OF NEUROLOGICAL DISORDERS AND STROKE

News, funding information, studies that seek patients, and more. Accessible version of web site available.

P.O. Box 5801

Bethesda, MD 20824

Toll Free: 1-(800)-352-9424

Phone: 1-(301) 496-5751

TTY: 1-(301)-468-5981

Website: www.ninds.nih.gov/

NATIONAL CENTER FOR STUTTERING

The National Center for Stuttering was established in 1976. Its purposes are: To provide up-to-date factual information about stuttering; To provide a National Stutterer's Hotline; To treat small groups of selected individuals who stutter; To provide continuing education for speech pathologists; and to conduct research into the causes and treatment of stuttering.

Toll Free: 1-(800)-221-2483

E-Mail: executivedirector@stuttering.com/

Website: <http://www.stuttering.com/index.html/>

NATIONAL CENTER FOR VICTIMS OF CRIME

The National Center for Victims of Crime is the nation's leading resource and advocacy organization for crime victims. Through collaboration with local, state, and federal partners, we: Provide direct services and resources; Advocate for passage of laws and public policies that create resources and secure rights and protections for crime victims; Deliver training and technical assistance to victim service organizations, counselors, attorneys, criminal justice agencies, and allied professionals; and Foster cutting-edge thinking about the impact of crime and the ways in which each of us can help victims regain control of their lives.

2000 "M" Street NW, Suite #480

Washington, DC 20036

Phone: 1-(202)-467-8700

Fax: 1-(202)-467-8701

Victim Hotline: 1-(800)-FYI-CALL (394-2255)

TTY: 1-(800)-211-7996

Website: http://www.ncvc.org/ncvc/main.aspx?dbID=dash_Home/

NATIONAL CLEARINGHOUSE FOR ALCOHOL AND DRUG INFORMATION

Toll Free: 1-(800)-729-6686

TDD: 1-(800)-487-4889

Español: 1-(877)-767-8432

NATIONAL CLEARINGHOUSE ON POST-SECONDARY EDUCATION FOR HANDICAPPED

The national clearinghouse on postsecondary education for individuals with disabilities. Support from the U.S. Department of Education enables the clearinghouse to serve as an information exchange about educational support services, policies, procedures, adaptations, and opportunities at American campuses, vocational-technical schools, and other postsecondary training entities.

The George Washington University

2134 "G" Street NW

Washington, DC 20052-0001

Voice/TTY: 1-(202)-973-0904

Toll Free: 1-(800)-544-3284

Fax: 1-(202)-994-3365

E-Mail: askheath@gwu.edu/

Website: <http://www.heath.gwu.edu/index.htm>

NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE, INC.

22 Cortlandt Street, Suite #801

New York, NY 10007-3128

Phone: 1-(212)-269-7797

Fax: 1-(212)-269-7510

Hope Line: 1-(800)-NCA-CALL (24 Hour Referral)

E-Mail: national@ncadd.org/

Website: <http://www.ncadd.org/>

NATIONAL COUNCIL ON DISABILITY

The National Council on Disability (NCD) is an independent federal agency making recommendations to the President and Congress to enhance the quality of life for all Americans with disabilities and their families.

1331 "F" Street NW, Suite #850

Washington, DC 20004

Phone: 1-(202)-272-2004

TTY: 1-(202)-272-2074

Fax: 1-(202)-272-2022

E-Mail: ncd@www.ncd.gov/

NATIONAL CRANIOFACIAL ASSOCIATION, THE

The National Craniofacial Association is dedicated to assisting children and adults who have craniofacial disorders resulting from disease, accident, or birth.

P.O. Box 11082
Chattanooga, TN 37401
Toll Free: 1-(800)-332-2373 or 1-(800)-3FACES3
E-Mail: [faces@faces-cranio.org/](mailto:faces@faces-cranio.org)
Website: <http://www.faces-cranio.org/>

NATIONAL DEPRESSIVE AND MANIC DEPRESSIVE ASSOCIATION

National Depressive and Manic-Depressive Association - Founded in 1986, the National DMDA is the nation's largest patient-directed, illness-specific organization with more than 400 support groups across the United States and Canada. Its mission is to educate patients, family members, professionals and the public that mood disorders are treatable medical illnesses.

730 N. Franklin Street, Suite #501
Chicago, Illinois 60610-7224
Toll Free: 1-(800)-826 -3632
Fax: 1-(312)-642-7243
Website: <http://www.ndmda.org/>

NATIONAL DISSEMINATION CENTER FOR CHILDREN WITH DISABILITIES

The National Dissemination Center for Children with Disabilities serves the nation as a central source of information on disabilities in infants, toddlers, children, and youth; DEA, which is the law authorizing special education; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices.

P.O. Box 1492
Washington, DC 20013
V/TTY: 1-(800)-695-0285
Fax: 1-(202)-884-8441
E-Mail: [nichcy@aed.org/](mailto:nichcy@aed.org)
Website: www.nichcy.org/

NATIONAL DO NOT CALL REGISTRY

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free. Your registration will be effective for five years.

Toll Free: 1-(888)-382-1222
Website: <https://www.donotcall.gov/register/Reg.aspx>

NATIONAL DOWN SYNDROME CONGRESS

The mission of the NDSC is to provide information, advocacy and support concerning all aspects of life for individuals with Down syndrome.

National Down Syndrome Congress

1370 Center Drive, Suite #102

Atlanta, GA 30338

Toll Free: 1-(800)-232-NDSC (6372)

Local: 1-(770)-604-9500

Fax: 1-(770)-604-9898

E-Mail: info@ndsccenter.org/

Website: <http://www.ndsccenter.org/>

NATIONAL DOWN'S SYNDROME SOCIETY

Society was established to ensure that all people with Down Syndrome have the opportunity to achieve their full potential in community life.

666 Broadway

New York, NY 10012

Toll Free: 1-(800)-221-4602

E-Mail: info@ndss.org/

Website: <http://www.ndss.org/>

NATIONAL EASTER SEAL SOCIETY

Easter Seals National Headquarters

Easter Seals has been helping individuals with disabilities and special needs, and their families, live better lives for more than 80 years. From child development centers to physical rehabilitation and job training for people with disabilities, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.

230 W. Monroe Street, Suite #1800

Chicago, IL 60606

Phone: 1-(312)-726-6200 (Voice)

TTY: 1-(312)-726-4258

Phone: 1-(312)-726-1494

Toll Free: 1-(800)-221-6827

Website: www.easterseals.com/

Easter Seals South Florida - Broward County

12701 West Sunrise Boulevard

Sunrise, FL 33323

Phone: 1-(954)-792-8772

Fax: 1-(954)-792-8275

Website: www.miami.easterseals.com/

Easter Seals South Florida - Miami-Dade
1475 NW 14th Avenue
Miami, FL 33125-1692
Phone: (305)-325-0470
Fax: (305)-325-0578
Website: www.miami.easterseals.com/

NATIONAL EYE CARE PROJECT

Medical Eye Exams for Eligible Seniors for No Out-of-Pocket Cost.
Toll Free: 1-(800)-222-EYES (3937)

NATIONAL FOUNDATION FOR DEPRESSIVE ILLNESS

The International Foundation for Research and Education on Depression (iFred), is a 501(c)3 organization dedicated to researching causes of depression, to support those dealing with depression, and to combat the stigma associated with depression.

2017-D Renard Court
Annapolis, MD 21401 USA
Phone: 1-(410)-268-0044
Toll Free: 1-(800)-248-4344
Fax: 1-(443)-782-0739
E-Mail: [info@ifred.org/](mailto:info@ifred.org)
Website: www.ifred.org/

NATIONAL FEDERATION OF THE BLIND

The federation aims to help blind persons achieve self-confidence, educates the public about blindness, and provides referral services, scholarships and publications.

1800 Johnson Street
Baltimore, MD 21230
Phone: 1-(410)-659-9314
E-Mail: [nfb@nfb.org/](mailto:nfb@nfb.org)
Website: <http://www.nfb.org/>

National Federation of the Blind of Florida
121 Deer Lake Circle
Ormond Beach, Florida 32174-4266
Toll Free: 1-(888)-282-5972
E-Mail: [kdavisnfbf@cfl.rr.com/](mailto:kdavisnfbf@cfl.rr.com)
Website: <http://www.nfbflorida.org/>

National Federation of the Blind Parents of Blind Children

Florida Parents of Blind Children

Phone: 1-(772)-286-8871

Phone: 1-(772)-286-8812

E-Mail: bwbddl@yahoo.com/

Website: <http://www.nfbflorida.org/parents/index.htm>

NATIONAL HEADACHE FOUNDATION

Foundation's purpose is to serve as an information resource to headache sufferers, their families and the healthcare providers who treat them; to raise public awareness that headaches are a legitimate biological disease and sufferers should receive understanding and continuity of care; and to promote research into potential headache causes and treatments.

820 N. Orleans, Suite #217

Chicago, Illinois 60610

Toll Free: 1-(888)-NHF-5552

Fax: 1-(773)-525-7357

E-Mail: info@headaches.org/

Website: <http://www.headaches.org/consumer/index.html/>

NATIONAL HEMOPHILIA FOUNDATION, INC.

The National Hemophilia Foundation is dedicated to finding better treatments and cures for bleeding and clotting disorders and to preventing the complications of these disorders through education, advocacy and research.

116 West 32nd Street, 11th Floor

New York, NY 10001

Phone: 1-(212)-328-3700

Fax: 1-(212)-328-3777

Information Resource Center

Toll Free: 1-(800)-42-HANDI

Fax: 1-(212)-328-3799

E-Mail: handi@hemophilia.org/

Website: webmaster@hemophilia.org/

NATIONAL HOSPICE AND PALLIATIVE CARE ORGANIZATION

National Hospice and Palliative Care Organization

Advocates recognition and protection of individual rights at the end of life, including living wills and durable powers of attorney.

1700 Diagonal Road, Suite #625

Alexandria, Virginia 22314

Telephone: 1-(703)-837-1500

Toll Free Help Line: 1-(800)-658-8898
Toll Free Help Line in Spanish: 1-(877)-658-8896
Fax: 1-(703)-837-1233
E-Mail: caringinfo@nhpco.org/
Website: www.caringinfo.org/

NATIONAL INSTITUTE OF NEUROLOGICAL DISORDERS AND STROKE

News, funding information, studies that seek patients, and more. Accessible version of web site available.

P.O. Box 5801
Bethesda, MD 20824
Toll Free: 1-(800)-352-9424
Phone: 1-(301) 496-5751
TTY: 1-(301)-468-5981
Website: www.ninds.nih.gov/

NATIONAL INSTITUTE ON DRUG ABUSE

NIDA's mission is to lead the Nation in bringing the power of science to bear on drug abuse and addiction.

National Institutes of Health
6001 Executive Boulevard, Room #5213
Bethesda, MD 20892-9561
Phone: 1-(301)-443-1124
Spanish: 1-(240)-221-4007
E-Mail: information@nida.nih.gov/
Website: <http://www.nida.nih.gov/>

NATIONAL JEWISH NATIONAL JEWISH MEDICAL AND RESEARCH CENTER

National Jewish Medical and Research Center is known worldwide for treatment of patients with respiratory, immune and allergic disorders National Jewish has no formal ties to any religious or quasi-religious institution and is ranked the #1 respiratory hospital in the nation.

1400 Jackson Street
Denver, CO 80206
Phone: 1-(303)-388-4461
Toll Free Lung Line: 1-800-222-LUNG (5864)
E-Mail: <http://www.njc.org/contact/lung/email.aspx/>
Website: <http://www.njc.org/>

NATIONAL KIDNEY FOUNDATION

The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

30 E. 33rd Street, Suite #1100

New York, NY 10016

Toll Free: 1-(800)-622-9010

E-Mail: [info@kidney.org/](mailto:info@kidney.org)

Website: <http://www.kidney.org/>

NATIONAL KIDNEY FOUNDATION OF FLORIDA, INC.

The NKF of Florida is one of 48 affiliates of the National Kidney Foundation, a not-for-profit, tax-exempt, national voluntary health agency. The NKF of Florida is a vital resource for kidney patients and their families - helping them learn how to cope with the physical and psychological aspects of the disease and providing them with hope for the future.

1040 Woodcock Road, Suite #119

Orlando, FL 32803-3510

Phone: 1-(800)-927-9659

Website: <http://www.kidney.org/site/index.cfm?ch=204>

NATIONAL LIBRARY OF MEDICINE, THE

The National Library of Medicine (NLM), on the campus of the National Institutes of Health in Bethesda, Maryland, is the world's largest medical library. The Library collects materials and provides information and research services in all areas of biomedicine and health care.

8600 Rockville Pike

Bethesda, MD 20894

Toll Free: 1-(888)-FIND-NLM

Toll Free: 1- (888)-346-3656

Website: <http://www.nlm.nih.gov/>

NATIONAL LIBRARY SERVICE FOR THE BLIND AND PHYSICALLY HANDICAPPED, THE

Through a national network of cooperating libraries, NLS administers a free library program of Braille and audio materials circulated to eligible borrowers in the United States.

Library of Congress

Washington, DC 20011

Telephone: 1-(202)-707-5100

Toll Free: 1-(888)-NLS-READ

Toll Free: 1-(888)-657-7323 to connect to a local library

TDD: 1-(202)-707-0744
Fax: 1-(202)-707-0712
E-Mail: nls@loc.gov
Website: <http://www.loc.gov/nls/index.html>

NATIONAL LIBRARY OF MEDICINE

Large medical library on health information, library services, and more.
Website: www.nlm.nih.gov/

NATIONAL LYMPHEDEMA NETWORK

The National Lymphedema Network (NLN) is an internationally recognized non-profit organization founded in 1988 to provide education and guidance to lymphedema patients, health care professionals and the general public by disseminating information on the prevention and management of primary and secondary lymphedema.

Latham Square
1611 Telegraph Avenue, Suite #1111
Oakland, CA 94612-2138
Phone: 1-(510)-208-3200
Too Free Recorded Information Line: 1-(800)-541-3259
E-Mail: nlm@lymphnet.org
Website: <http://www.lymphnet.org/>

NATIONAL MENTAL HEALTH ASSOCIATION

The association is dedicated to improving the mental health of all individuals and achieving victory over mental illnesses.

1021 Prince Street
Alexandria, VA 22311
Toll Free: 1-(800)-969-6642
Toll Free TTY: 1-(800)-433-5959
E-Mail: nmhainfo@aol.com
Website: <http://www.nmha.org/>

NATIONAL MENTAL HEALTH INFORMATION CENTER

U.S. Substance Abuse and Mental Health Services Administration
The Substance Abuse and Mental Health Services Administration (SAMHSA) has established a clear vision for its work -- a life in the community for everyone. To realize this vision, the Agency has sharply focused its mission on building resilience and facilitating recovery for people with or at risk for mental or substance use disorders. SAMHSA is gearing all of its resources -- programs, policies and grants -- toward that outcome.

1 Choke Cherry Road
Rockville, MD 20857

Phone: 1-(240)-276-2000
Phone: 1-(240)-276-2010
Website: <http://www.samhsa.gov/index.aspx>

NATIONAL MULTIPLE SCLEROSIS SOCIETY

The society is dedicated to ending the devastating effects of multiple sclerosis.

733 Third Avenue, 6th Floor
New York, NY 10017
Toll Free: 1-(800)-344-4867
Website: <http://www.nmss.org/>

National Multiple Sclerosis Society - South Florida Chapter
3201 West Commercial Boulevard, Suite #127
Ft. Lauderdale, FL 33309
Phone: 1-(954)-731-4224
Phone: (305)-599-0299
Toll Free: 1-(800)-FIGHT- MS
E-Mail: [fls@nmss.org/](mailto:fls@nmss.org)
Website: <http://www.nmssfls.org/>

NATIONAL NATIVE AMERICAN AIDS PREVENTION CENTER

436-14th Street, Suite #1020
Oakland, California 94612
Phone: 1-(510)-444-2051
Fax: 1-(510)-444-1593
Toll Free: 1-(800)-283-6880
E-Mail: [information@nnaapc.org/](mailto:information@nnaapc.org)
Website: www.nnaapc.org/

NATIONAL NEUROFIBROMATOSIS FOUNDATION, INC.

95 Pine Street, 16th Floor
New York, NY 10005
Phone: 1-(212)-344-6633
Toll Free: 1-(800)-323-7938
Fax: 1-(212)-747-0004
E-Mail: [nnff@nf.org/](mailto:nnff@nf.org)
Website: www.nf.org/
Website: www.neurofibromatosis.org/

NATIONAL ORGANIZATION OF RARE DISORDERS

The National Organization for Rare Disorders (NORD), a 501(c)3 organization, is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. Includes three searchable databases and index on rare diseases.

55 Kenosia Avenue

PO Box 1968

Danbury, CT 06813-1968

Phone: (203)-744-0100

Toll Free: 1-(800)-999-6673 (Voicemail only)

TDD: 1-(203)-797-9590

Fax: 1-(203)-798-2291

E-Mail: [orphan@rarediseases.org/](mailto:orphan@rarediseases.org)

Website: www.rarediseases.org

NATIONAL ORGANIZATION OF SOCIAL SECURITY CLAIMANTS

The National Organization of Social Security Claimants' Representatives (NOSSCR) is committed to providing the highest quality representation and advocacy on behalf of persons who are seeking Social Security and Supplemental Security Income.

560 Sylvan Avenue

Englewood Cliffs, NJ 07632

Toll Free: 1-(800)-431-2804

Fax: 1-(201)-567-1542

E-Mail: [NOSSCR@att.net/](mailto:NOSSCR@att.net)

Website: <http://www.nosscr.org/>

NATIONAL ORGANIZATION ON FETAL ALCOHOL SYNDROME

Dedicated to eliminating birth defects caused by alcohol consumption during pregnancy and to improve the lives for those affected individuals and families.

900 17th Street NW, Suite #910

Washington, DC 20006

Phone: 1-(202)-785-4585

Toll Free: 1-(800)-66-NOFAS or 1-(800)-666-6327

Fax: 1-(202)-466-6456

Website: <http://www.nofas.org/>

NATIONAL OSTEOPOROSIS FOUNDATION

The foundation is a leading resource for people seeking up-to-date, medically sound information on the causes, prevention, detection and treatment of osteoporosis.

1232 22nd Street NW

Washington, DC 20037

Phone: 1-(202)-223-2226

E-Mail: grassroots@nof.org/

Website: <http://www.nof.org/>

NATIONAL PARKINSON'S FOUNDATION

Today NPF is the largest and oldest national Parkinson foundation in the United States. NPF supports Parkinson-related research, patient care, education, training, and outreach. Their Parkinson pamphlets cover a variety of topics of interest to the Parkinson community, are unique in their genre, and are distributed free of charge to anyone that requests them.

Bob Hope Parkinson Research Center

1501 NW 9th Avenue

Miami, FL 33136

Toll Free: 1-(800)-327-4545

E-Mail: mailbox@parkinson.org/

Website: <http://www.parkinson.org/>

Support Groups

Epworth Village

5300 W. 16th Avenue

Hialeah, Florida 33012

Phone: (305)-556-3500

Pembroke Pines

Century Village Club House

Pembroke Pines, Florida 33027

Phone: (954)-433-0947

NATIONAL REHABILITATION INFORMATION CENTER

An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.

4200 Forbes Boulevard, Suite #202

Lanham, MD 20706

Toll Free: 1-(800)-346-2742

Phone: 1-(301)-459-5900

TTY: 1-(301)-459-5984

E-Mail: naricinfo@heitechservices.com/

Website: www.naric.com/

NATIONAL RUNAWAY SWITCHBOARD

The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.

3080 N. Lincoln Avenue

Chicago, IL 60657

Phone: 1-(773)-880-9860

Fax: 1-(773)-929-5150

Agency & Information Line: 1-(800)-344-2785

Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000

Website: <http://www.nrscrisisline.org/default.html>

NATIONAL SPINAL CORD INJURY HOTLINE

Information and referral for treatment and rehabilitation. Emergency services 24 hours. Formerly American Paralysis Association.

2200 Kernan Drive

Baltimore, MD 21207

Phone: 1-(410)-448-6623

Toll Free: 1-(800)-526-3456

Fax: 1-(410)-448-6627

NATIONAL STROKE ASSOCIATION

National Stroke Association (NSA) was formed in 1984 to fill a void as the only national non-profit health care organization focusing 100 percent of its resources and attention on stroke. In its brief history, NSA has become a leading national resource on stroke and the driving force behind efforts to improve stroke prevention, treatment and rehabilitation.

9707 E. Easter Lane

Centennial, CO 80112

Toll Free: 1-(800)-STROKES

Toll Free: 1-(800)-787-6537

Website: <http://www.stroke.org/site/PageServer?pagename=HOME>

NEMOURS CHILDREN'S CLINIC/CYSTIC FIBROSIS CENTER

The Spina Bifida Association of Jacksonville is dedicated to improving the quality of life for individuals with spina bifida and their families. From awareness to medical supplies and travel reimbursements, SBAJ serves the greater Jacksonville communities by supporting those who are afflicted with spina bifida.

807 Children's Way

Jacksonville, FL 32207

Phone: 1-(904)-390-3562

Website: <http://www.nemours.org/internet?url=no/ncc/svcs/div520.html/>

NEUROFIBROMATOSIS INFORMATION

Neurofibromatosis, Inc.

NF, Inc. is a national, tax-exempt, charitable organization whose mission is to create a community of support for those affected by NF, through education, advocacy, coalitions, and supporting research for treatments and a cure. We encourage you to explore our site, check back often, and contact us if you need further information.

P.O.Box 18246

Minneapolis, MN 55418

Phone: 1-(301)-918-4600

Hotline: 1-(800)-942-6825

Website:

<http://www.ninds.nih.gov/disorders/neurofibromatosis/neurofibromatosis.htm/>

NON-RESUSCITATION ORDER

A Do Not Resuscitate Order (DNRO) is a form or patient identification device developed by the Department of Health to identify people who do not wish to be resuscitated in the event of respiratory or cardiac arrest.

Florida Department of Health

Bureau of Emergency Medical Services

4052 Bald Cypress Way, Bin #C-18

Tallahassee, FL 32399-1738

Phone: 1-(850)-245-4440

Fax: 1-(850)-488-2512

Florida Legislative Division Toll Free: 1-(800)-342-1827

Website: <http://www.doh.state.fl.us/demo/trauma/dnro.html/>

NORTH MIAMI BEACH, CITY OF

Water & Sewer

Customer Service, Finance Department

17011 NE 19th Avenue

North Miami Beach, FL 33162

Phone: (305)-948-2960

Fax: (305)-787-6017

E-Mail: Customer.Service@citynmb.com/

Website: <http://ci.north-miami-beach.fl.us/>

NURSES – LICENSES, COMPLAINTS & REGISTRIES

Florida Agency for Healthcare Administration

Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and

ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Nurse Complaints and Complaint History: 1-(888)-419-3456

Check Nurse License: 1-(850)-488-0595

Nurse Registries: 1-(850)-414-6010

Website: <http://www.fdhc.state.fl.us/>

NURSERY SCHOOLS (See: *Child Care Facilities*)

NURSING HOMES

Florida Agency for Healthcare Administration

Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, Nursing Homes and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Licensing: 1-(888)-419-3456

Billing/Complaint: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

Board of Nursing Home Administrators: 1-(850)-488-0595

Website: http://www.doh.state.fl.us/mqa/nurshome/nha_home.html/

ORGAN DONATION

Brain and Tissue Bank for Developmental Disabilities

Hundreds of babies a year are diagnosed with devastating disorders of development for which there is little understanding. Chromosomal disorders, encephalopathies,

aminoacidopathies, leukodystrophies, hyperammonemias, neuromuscular disorders, developmental brain disorders (hydrocephalus anencephaly), Tourette's Syndrome, neurofibromatosis, tuberous sclerosis, sudden infant death syndrome, unexplained mental retardation, autism and other childhood disorders are perplexing medical mysteries whose unsolved answers will only be found with continued and dedicated research. For this reason, the Brain and Tissue Bank for Developmental Disorders is funded by the National Institutes of Child Health and Human Development with the expressed goal of advancing meaningful research. It serves the critical purpose of collecting, preserving and distributing human tissues to qualified scientific investigators dedicated to the improved understanding, care and treatment of developmental disorders.

University of Miami

Department of Pathology

P.O. Box 016960 (R-5)

Miami, FL 33101

Toll Free: 1-(800)-59-BRAIN

Office: (305)-243-6834

Fax: (305)-243-6970

E-Mail: BTBcoord@med.miami.edu/

Website: http://peds2.med.miami.edu/mailman/organ_donor.htm/

Life Alliance Organ Recovery Agency

Life Alliance Organ Recovery Agency is dedicated to improving the effectiveness of organ and tissue donation by providing care and comfort to donor families, whose compassion and love provide patients with end-stage organ failure the hope of life through transplantation.

University of Miami School of Medicine

Highland Building-JMH

1801 NW 9th Avenue, Suite #150-A

Miami, Florida 33136

For Donor Referrals Only: 1-(800)-255-GIVE (4483)

Phone: (305)-243-7622

Phone: (305)-243-7588

Toll Free: 1-(800)-232-2892

Toll Free Para Español: 1-(800)-255-VIDA (8432)

E-Mail: airumlui@med.miami.edu/

Website: <http://surgery.med.miami.edu/laora/index.asp/>

OVID TECHNOLOGIES

Ovid Technologies is an internationally recognized leader of electronic medical, scientific and academic research information solutions.

100 River Ridge Drive
Norwood, MA 02062
Phone: 1-(781)-769-2599
Toll Free in North America: 1-(800)-343-0064
Fax: 1-(781)-769-8763
E-Mail: sales@ovid.com/
Technical Support E-mail: support@ovid.com/
Website: <http://www.ovid.com/>

PANIC DISORDER HOTLINE: 1-(800)-64-PANIC

PARALYMPICS (*See: Special Olympics*)

PARALYSIS/SPINAL CORD INJURY

Brain & Spinal Cord Injury Program

The purpose of the Brain and Spinal Cord Injury Program (BSCIP) is to provide all eligible Florida residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services enabling them to return to their community.

CMS-Miami North

155 South Miami Avenue, Suite #1000

Miami, FL 33130

Phone: (305)-349-1330

Toll Free: 1-(866)-831-9017

Website: <http://www.cms-kids.com/CMSNBrain%26Spine.htm>

Spinal Cord Injury Network Information

The UAB Model SCI System conducts research to improve upon and maintain a cost-effective comprehensive service delivery system from the moment of injury across the lifespan of persons who sustain spinal cord injury. Emphasis is on collaborative clinical research to solve the medical management and acute rehabilitation problems of individuals with SCI.

UAB Model SCI System

Office of Research Services

619 19th Street South, SRC #529

Birmingham, AL 35249-7330

Phone: 1-(205)-934-3283

Toll Free: 1-(800)-543-4112

E-Mail: sciweb@uab.edu/

Website: <http://www.spinalcord.uab.edu/>

Christopher and Dana Reeve Paralysis Resource Center

The Christopher and Dana Reeve Paralysis Resource Center (PRC) promotes the health and well-being of people living with spinal cord injury, paralysis and mobility impairment by providing comprehensive information, resources and referral services.

500 Morris Avenue

Springfield, NJ 07081

Toll Free: 1-(800)-225-0292

Phone: 1-(973)-379-2690

Fax: 1-(973)-912-9433

Website: www.apparelyzed.com/

Families of Spinal Muscular Atrophy

Families of Spinal Muscular Atrophy is the largest international organization dedicated solely to: Eradicating spinal muscular atrophy (SMA) by promoting and supporting research; Helping families cope with SMA through informational programs and support; and educating the public and professional community about SMA. Website is a comprehensive, on-line information and resource center.

P. O. Box 196

Libertyville, IL 60048-0196

Toll Free: 1-(800)-886-1762 (US and Canada)

Phone: 1-(847)-367-7620 (all other locations)

Fax: 1-(847)-367-7623

Website: <http://www.fsma.org/aboutus.shtml/>

Florida Spinal Cord Injury Resource Center

The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to Increase knowledge of SCI related resources; Help prevent secondary medical complications resulting from lack of knowledge; Foster independence through self-knowledge; and Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime.

Tampa General Rehabilitation Center

Mailing Address:

P.O. Box 1289, Room #R212

Tampa, FL 33601

Physical Address:

2 Columbia Drive

Tampa, FL 33606

Phone: 1-(813)-844-4286 or 1-(813)-844-4287

Toll Free: 1-(800)-995-8544

Fax: 1-(813)-844-4322

E-Mail: info@flspinalcord.us/

Website: <http://www.flspinalcord.us/>

HealthSouth Rehabilitation Corporation

HealthSouth is the nation's largest provider of inpatient rehabilitative healthcare services. As a post-acute provider, HealthSouth operates more than 95 freestanding inpatient hospitals, 10 long-term acute care hospitals, 12 home health agencies and more than 100 outpatient satellites. These facilities provide the level of care necessary to manage a patient's care after an injury or illness and enhance their quality of life upon discharge from a traditional acute care setting. Therapists at their outpatient rehabilitation facilities provide care for general orthopedic and sports injuries and conditions, as well as work-related injuries. Treatments are designed to return patients to their maximum ability and independence as quickly and safely as possible.

HealthSouth

One HealthSouth Parkway

Birmingham, AL 35243

Toll Free Phone: 1-(800)-765-4772

Phone: 1-(205)-967-7116

Website: <http://www.healthsouth.com/>

South Florida Locations

HealthSouth Sports Medicine & Rehabilitation Center

20601 East Dixie Highway, Suite #300

Aventura, FL 33180

Phone: (305)-933-5942

HealthSouth Sports Medicine & Rehabilitation Center

13298 Biscayne Boulevard

North Miami, FL 33181

Phone: (305)-891-0800

HealthSouth Rehabilitation Center of Hollywood

3325 Hollywood Boulevard, Suite #200

Hollywood, FL 33021

Phone: (954)-986-2299

Mentor ABI

Mentor ABI offers a growing array of rehabilitation services and community-based supports to assist persons who have sustained acquired or traumatic brain injuries. Its

programs are individually tailored to help the participant live as independently as possible and enjoy a full and productive life.

Toll Free: 1-(800)-203-5394

E-Mail: [abiinfo@thementornetwork.com/](mailto:abiinfo@thementornetwork.com)

Website: <http://www.mentorabi.com/welcome.aspx/>

Center for Comprehensive Services

Center for Comprehensive Services (CCS)–Florida provides individualized outcome driven post-acute rehabilitation services for persons with acquired brain injury and other neurological conditions. We provide a continuum of services that provides active rehabilitation (CCS-Tampa) to Supported Living (CCS-BayView).

CCS-Tampa
2411 Clement Road
Lutz, FL 33549

CCS-BayView
325 Braden Avenue
Sarasota, FL 34243

The Miami Project to Cure Paralysis

The Miami Project to Cure Paralysis is the world's largest comprehensive spinal cord injury (SCI) research center dedicated to finding more effective treatments and, ultimately, a cure for paralysis; and a Center of Excellence housed at the Lois Pope LIFE Center at the University of Miami School of Medicine.

1095 NW 14th Terrace
Miami, FL 33136
PO Box 016960
Miami, FL 33101-6960
Phone: (305)-243-7147
Fax: (305)-243-6017
Website: <http://www.themiamiproject.org/>

National Spinal Cord Injury Association
6701 Democracy Boulevard, Suite #300-9
Bethesda, MD 20817
Toll Free Helpline: 1-(800)-962-9629
Fax: (301)-990-0445
Website: <http://www.spinalcord.org/>

Paralysis Resource Center

The Paralysis Resource Center (PRC) offer resources on spinal cord injury, paralysis and mobility related disabilities.

Short Hills Plaza

636 Morris Turnpike, Suite #3A

Toll Free: 1-(800)-539-7309

Website:

http://www.paralysis.org/site/c.erJMJUOXFmH/b.1354129/k.BAF1/Welcome_to_the_PRC.htm

Paralysis Resource Guide

A comprehensive guide to paralysis-related topics available in English and Spanish and free of charge.

Toll Free: 1-(800)-539-7309, Ext. #7224

Paralyzed Veterans of America

The Paralyzed Veterans of America is a leading advocate for quality health care; research and education addressing spinal cord dysfunction; benefits available to members as a result of military service; and civil rights and opportunities that maximize the independence of members. Information on living with spinal cord injury, resources, sports, recreation, accessibility, products, health care, advocacy, legal rights and much more; research; publications.

801 18th Street NW

Washington, DC 20006

Toll Free: 1-(800)-424-8200 (Voice and TTY)

E-Mail: [info@pva.org/](mailto:info@pva.org)

Website: <http://www.pva.org/>

Florida Chapter

3799 N. Andrews Avenue

Ft. Lauderdale, FL 33309

Phone: 1-(954)-565-8885

E-Mail: [pvafl@aol.com/](mailto:pvafl@aol.com)

Website: www.pvaf.org/

Miami VAMC

Miami VAMC - SCI Service #128

1201 NW 16th Street, Room #1C139

Miami, FL 33125

Phone: (305)-575-7180

Project Enable

Guide to Internet resources on spinal cord injury; Information on spinal cord injury care and rehab centers and systems; online bookstore; Chat room.

Santa Clara Valley Medical Center

VMC Foundation

The VMC Foundation

2220 Moorpark Avenue, Room #134

San Jose, CA 95128

Phone: 1-(408)-885-5203

E-Mail: service@projectenable.org/

Website: www.projectenable.org/

The SCI-FYI

The Spinal Cord Injury - For Your Information (SCI-FYI) Resource Guide is available in print (for a fee) or online (for free!). The SCI-FYI is a collection of hundreds of resources for individuals with spinal cord injuries.

Website: <http://www.tbi-sci.org/scifyi/index.html/>

Spinal Cord Injury Information Network

UAB Model SCI System

Office of Research Services

619 19th Street South, SRC #529

Birmingham, AL 35249-7330

Phone: 1-(205)-934-3283

E-Mail: sciweb@uab.edu/

Website: www.spinalcord.uab.edu/

Spinal Cord Living-Assistance Development, Inc.

SCLAD's mission is to facilitate independent living, economic self-sufficiency and full community integration for people with disabilities by providing and coordinating support services; and, by generating employment and vocational opportunities and affordable barrier free housing.

240 E. First Avenue, Suite #122

Hialeah, Florida 33010

Phone: (305)-887-8838

Fax: (305)-844-7606

E-Mail: mail@sclad.org

Website: <http://www.sclad.org/>

TBI Matters

Brain injury resources and educational material.

Rehabilitation Research Center
Santa Clara Valley Medical Center
751 S. Bascom Avenue
San Jose, CA 95128
E-Mail: jerry.wright@hhs.sccgov.org/
Website: <http://www.tbimatters.org/>

United Spinal Association

United Spinal Association is a 501(c)(3) nonprofit membership organization. Our mission is to provide expertise, create access to resources and strengthen hope thereby enabling people with spinal cord injuries and disorders (SCI/D) to fulfill their potential as active members of their communities. We accomplish our mission by: Ensuring quality health care; Promoting research; Advocating for civil rights and independence; Educating the public and enlisting its help; and expanding opportunities for all paralyzed Americans.

75-20 Astoria Boulevard
Jackson Heights, New York 11370
Phone: 1-(718)-803-3782
Fax: 1-(718)-803-0414
E-Mail: info@unitedspinal.org/
Website: <http://www.unitedspinal.org/>

Victory Living Program

Victory Living Programs is a non-profit 501(c)3 agencies which serves developmentally disabled and brain/spinal cord injured adults. The agency provides supervised residential living, supervised independent living in the community with supports, and employment services. Victory Living Programs provides daily living skills enhancement, functional education and training, employment services and general supervision. Victory Living Programs' training philosophy stresses self-reliance as a goal for its clients. A Parenting program is provided to those clients with children to minimize the potential for abuse.

851 West Dania Beach Boulevard
P.O. Box 1025
Dania Beach, Florida 33004
Phone: (954)-921-8225
Fax: (954)-920-7102
Website: www.victoryliving.org/

PARENT HELPLINE

Florida Alliance of Information and Referral Service
Child abuse prevention and family support agencies.

Toll Free: 1-(800)-352-5683

PARENT ORGANIZATIONS

Fathers Network, The

The Father's Network mission is to support fathers and families raising children with special health care needs and developmental disabilities. The Fathers Network provides up-to-date information and resources for fathers, family members, and care providers. Here you will find current news, press releases, and timely articles.

Washington State Fathers Network

Kinderling Center

16120 NE Eighth Street

Bellevue, WA 98008

Phone: 1-(425)-747-4004, Ext. # 4286

Fax: 1-(425)-747-1069

E-Mail: greg.schell@kinderling.org/

<http://www.fathersnetwork.org/page.php/>

Miami-Dade County Public Schools

Office of Parental Involvement (OPI)

School Board Administration Building

1450 NE Second Avenue, Suite #216

Miami, Florida 33132

Phone: (305)-995-1233

Fax: (305)-995-4679

Website: http://parents.dadeschools.net/pdfs/OPI_flier.pdf

Florida Parent Teachers Association

The mission of the PTA is threefold: to support and speak on behalf of children and youth in the schools, in the community and before governmental bodies and other organizations that make decisions affecting children; to assist parents in developing the skills they need to raise, protect and prepare their children; to encourage parent and public involvement in the public schools of this state.

1747 Orlando Central Parkway

Orlando, Florida 32809

Phone: 1-(407)-855-7604

Fax: 1-(407)-240-9577

Toll Free: 1-(800)-373-5782

E-Mail: info@floridapta.org/

Website: <http://www.floridapta.org/about.htm/>

Parent to Parent of Miami, Inc.

Parent to Parent of Miami, Inc. is a federally funded Community Parent Resource Center serving Miami-Dade and Monroe Counties. Our program is a community wide, tax exempt, non-profit organization that provides information, educational training, support, and emergency assistance, to families who have children and adults with disabilities and/or special needs. The services are provided in English, Spanish and Creole.

7990 SW 117th Avenue, Suite #201

Miami, Florida 33173

Phone: (305)-271-9797

Fax: (305)-271-6628

E-Mail: info@ptopmiami.org/

Website: <http://www.ptopmiami.org/default.asp/>

Parent Training and Information Project

Family Network on Disabilities of Florida, Inc.

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens.

2735 Whitney Road

Clearwater, FL 33760

Toll Free: 1-(800)-825-5736

Phone: 1-(727)-523-1130

Fax: 1-(727)-523-8687

Website: www.fndfl.org/

PARKS, NATIONAL (See: Recreation)

PARKINSON'S DISEASE FOUNDATION

The Parkinson's Disease Foundation (PDF) is a leading national presence in Parkinson's disease research, education and public advocacy. We are working for the nearly one million people in the US living with Parkinson's by funding promising scientific research and supporting people with Parkinson's, their families and caregivers through educational programs and support services.

1359 Broadway, Suite #1509

New York, NY 10018

Toll Free: 1-(800)-457-6676

Phone: 1-(212)-923-4700

Fax: 1-(212)-923-4778

E-Mail: info@pdf.org/

Website: <http://www.pdf.org/>

PEDIATRIC AIDS FOUNDATION (See: *Elizabeth Glaser Pediatric AIDS Foundation*)

PHARMACIES/PHARMACIST

Florida Department of Health - Pharmaceutical Services

Pharmaceutical Services is responsible for enforcing Florida's Drug and Cosmetic Act, Chapter 499, F.S. The purpose of this act is to safeguard the health of the public and protect the public from injury by product use and merchandising deceit involving drugs, devices and cosmetics, as well as false and misleading advertising. Also licensing of professionals.

4052 Bald Cypress Way, Bin #C-04

Tallahassee, FL 32399-3254

Phone: 1-(850)-245-4292

Fax: 1-(850)-413-6982

Report a violation: 1-(800)-346-6140

E-Mail: MQA_Pharmacy@doh.state.fl.us/

Website: <http://www.doh.state.fl.us/pharmacy/drugs/index.html/>

Statewide Pharmaceutical Services – Miami Office

8390 NW 53rd Street, Suite #316

Koger Center

Miami, FL 33166

Phone: (305)-470-5077

PHOENIX SOCIETY FOR BURN SURVIVORS, THE

This site is a resource for burn survivors, their friends and loved ones, firefighters, medical professionals, and anyone that has been affected by the devastation of burn injuries. Offers programs and information related to burn survivor support. Resources area features information from burn centers, burn camps, support groups and burn organizations.

1835 R.W. Berends Drive SW

Grand Rapids, MI 49519-4955

Phone: 1-(616)-458-2773

Toll Free: 1-(800)-888-2876

Fax: 1-(616)-458-2831

E-Mail: info@phoenix-society.org/

POISON CONTROL INFORMATION CENTER

Florida Poison Information Center Network

The Florida Poison Information Center Network (FPICN) is dedicated to providing emergency services 24 hours a day to the citizens of Florida by offering poison

prevention and management information through the use of a nationwide, toll-free hotline.

Poison Hotline: 1-(800)-222-1222

Website: <http://www.fpicn.org/>

ASPCA Animal Poison Control Center Hotline

As the premier animal poison control center in North America, the APCC is your best resource for any animal poison-related emergency, 24 hours a day, 365 days a year. If you think that your pet may have ingested a potentially poisonous substance, make the call that can make all the difference.

Animal Poison Control Center Hotline Toll Free: 1-(888)-426-4435

Website:

http://www.asPCA.org/site/PageServer?pagename=pro_apcc&JServSessionldr004=4r7v8trqv1.app27b

National Poison Control Center

3201 New Mexico Avenue, Suite #310

Washington, DC 20016

Poison Hotline: 1-(800)-222-1222

Pediatrics/Florida Poison Information Center

P.O. Box 016960

Miami, FL 33101

Telephone: (305)-585-5250 [Non-Emergency]

Website: <http://www6.miami.edu/poison-center/>

PRADER-WILLI SYNDROME ASSOCIATION

Prader-Willi Syndrome Association is dedicated to serving individuals affected by Prader-Willi syndrome, their families, and interested professionals.

5700 Midnight Pass Road

Sarasota, Florida 34242

Toll Free: 1-(800)-926-4797

Phone: 1-(941)-312-0400

Fax: 1-(941)-312-0142

Website: www.pwsausa.org/

PUBLIC ACCOMMODATIONS

Department Of Business and Professional Regulation

Consumer protection, licensing and regulation.

Florida Department of Business and Professional Regulation
Division of Service Operations
Bureau of Customer Contact Center
1940 N. Monroe Street
Tallahassee, FL 32399-1027
Phone: 1-(850)-487-1395
Fax: 1-(850)-488-1830
E-Mail: Call_center@dbpr.state.fl.us
Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

PREVENT BLINDNESS AMERICA

Since 1908, Prevent Blindness America has been the nation's leading volunteer eye health and safety organization with the sole mission of preventing blindness and preserving sight.

211 West Wacker Drive, Suite #1700
Chicago, Illinois 60606
Toll Free: 1-(800)-331-2020
Website: www.preventblindness.org/

PREVENT BLINDNESS FLORIDA

Prevent Blindness Florida, an affiliate of Prevent Blindness America, was established in 1957 and is the state's leading sight-saving organization.

1112 East Kennedy Boulevard
Tampa, FL 33602
Phone: 1-(813)-874-2020
Outside Tampa Bay: 1-(800)-817-3595, Ext. #105
Fax: 1-(813)-226-3745
E-Mail: jtobin@preventblindnessfl.org
Website: http://www.preventblindness.org/Florida/FL_about.html

PROSTHETICS/ORTHOTISTS

Advanced Prosthetics of America
5555 Hollywood Boulevard, Suite #101
Hollywood, FL 33021
Phone: (954)-962-1122

Around And About Orthotics & Prosthetics, Inc.

450 N. State Rd #7
Plantation, FL 33317-2834
Phone: (954) 584-1954

Fenton Brace & Limb Company, Inc.
2109 N. State Rd #7
Hollywood, FL 33021-3806
Phone: (954) 921-0426

Fitting Experience Mastectomy Shoppe, A
5816 Stirling Road
Hollywood, FL 33021-1527
Phone: (954)-978-8287

Florida Bracing Centers
Fort Lauderdale, FL, 33301
Phone: 1-(954)-525-6700

Florida Department of Health Board of Orthotists & Prosthetics
Phone: 1-(850)-488-0595

Garrison's Prosthetic Services, Inc.
17184 NE 19th Avenue
North Miami Beach, FL
Phone: (305)-949-1888

Hanger Prosthetic & Orthopedic
10300 SW 72nd Street, Suite #430
Miami, FL 33173
Phone: (305)-595-4433

Huse Artificial Limb & Brace
9668 Pines Boulevard
Pembroke Pines, FL 33024-6245
Phone: (954)-432-0355

Mahnke's Orthotics-Prosthetics
4050 NE Fifth Avenue
Oakland Park, FL 33334-2202
Phone: 1-(954)-772-1299

Miami Orthotics & Prosthetics, Inc.
4151 N. Andrews Avenue
Fort Lauderdale, FL 33309-4745
Phone: 1-(954)-564-8133

Orthopedic Implant Consultants
505 NW 65th Court, Suite #102
Fort Lauderdale, FL 33309
Phone: 1-(954)-489-2321

Wayne R Rosen Co Cped
3878 W. Commercial Boulevard
Fort Lauderdale, FL 33309-3326
Phone: 1-(954)-731-8000

PUBLIC SERVICE COMMISSION

Florida Public Service Commission

The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, affordable, and reliable manner. In doing so, the PSC exercises regulatory authority over utilities in one or more of three key areas: rate base/economic regulation; competitive market oversight; and monitoring of safety, reliability, and service.

2540 Shumard Oak Boulevard
Tallahassee, FL 32399-8153
TTY & Voice: 1-(800)-342-3552
Fax: 1-(800)-511-0809
E-Mail: Contact@PSC.State.FL.US
Website: <http://www.psc.state.fl.us/>

RARE DISORDERS

National Organization for Rare Diseases (NORD)
Toll Free: 1-(800)-999-6673
Toll Free: 1-(888)-205-2311 (Voice)
Toll Free TTY: 1-(888)-205-3223
Website: www.rarediseases.org/

RECALLS.GOV

A new Web site offers consumer information from six federal agencies about product recalls involving toys, drugs, food, cosmetics, pesticides, cars and boats. The new one-stop site is the work of the Consumer Product Safety Commission, the Food and Drug Administration, the National Highway Traffic Safety Administration, the Environmental Protection Agency, the Coast Guard, and the Agriculture Department.

Website: www.recalls.gov/

RECORDINGS FOR THE BLIND AND DYSLEXIA (See: Blindness)

RECREATION, OUTDOORS, SPORTS

AbilityPLUS

AbilityPLUS is a nonprofit organization located in Waterville Valley New Hampshire. We are dedicated to helping disabled people of all abilities realize their dreams of inclusion through adaptive skiing and other recreation opportunities; A Nonprofit Adaptive Skiing and Recreation Organization.

PO Box 253

Waterville Valley NH 03215

Phone: 1-(603)-236-4758

Fax: 1-(603)-236-4250

Website: <http://www.abilityplus.org/index.htm/>

access2adventure

access2adventure (a2a) is a non-profit organization committed to improving the quality of life for people with physical disabilities. We provide unique opportunities to participate in a variety of sports, recreational activities and adventure travel. A2a is based in Rhode Island and serves the southern New England community.

P.O. Box 269 Tiverton, RI 02878

Phone: 1-(401)-835-2959

E-Mail: info@access2adventure.net/

Website: <http://www.access2adventure.net/index.php/>

Accessible Canadian Adventures

Accessible Canadian Adventures (ACA) designs, coordinates and arranges hunting, fishing and wildlife photography adventures specifically for disabled sportsmen and women. Able bodied anglers and hunters are encouraged to explore ACA's network of outfitters and regional adventure sites.

Phone: 1-(416)-885-3474

Phone: 1-(416)-843-6798

Website: <http://www.acadventures.ca/>

AccessSportAmerica

AccessSportAmerica, a national, non-profit organization, is dedicated to the discovery and achievement of higher function and fitness for children and adults of all disabilities through high-challenge sports.

119 High Street

Acton, MA 01720

Phone: 1-(978)-264-0985

Toll Free: 1-(866)-45-SPORT (77678)

E-Mail: betty@accessportamerica.org/

Website: <http://www.accessportamerica.org/index.html/>

AdaptiveAdventures.Org

Adaptive Adventures is a 501(c)3 nonprofit organization dedicated to improving the lives of children and adults with disabilities and their families through outdoor sports & recreation.

Website: <http://www.adaptiveadventures.org/>

Colorado

27888 Meadow Drive

Evergreen, CO 80439

Phone: 1-(303)-679-2770

Toll Free: 1-(877)-679-2770

Fax: 1-(303)-670-8290

E-Mail: info@adaptiveadventures.org/

Chicago

230 Greenleaf Avenue

Wilmette, IL 60091

Phone: 1-(847)-251-8445

Toll Free: 1-(866)-679-2770

Fax: 1-(847)-251-8445

E-Mail: joel@adaptiveadventures.org/

Achilles Track Club of South Florida

The Achilles Track Club (ATC) was established by Dick Traum in 1983 to encourage disabled people to participate in long-distance running with the general public.

c/o Cushman & Wakefield of Florida, Inc.

200 S. Biscayne Boulevard, Suite #2800

Miami, Florida 33131

Phone: (305)-533-2845

E-Mail: lance.benson@cushwake.com/

Website: http://achillestrackclub.org/chapters/miami_index.html/

ActiveAmp.com

On-line connection for amputees with an active lifestyle.

P.O.Box 9315

Wilmington, DE 19809 USA

Phone: 1-(302)-683-0997

E-Mail: rg@activeamp.org/

Website: <http://www.activeamp.org/>

Adaptive Ski Program

The mission of the Adaptive Ski Program is to provide safe and supportive ski lessons for physically and/or developmentally challenged adults and children.

1304 Calle Joya

Santa Fe, NM 87501

Phone: 1-(505)-995-9858

E-Mail: adaptiveski@msn.com/

Website: <http://www.adaptiveski.org/index.html/>

Adaptive Sports Association

The Adaptive Sports Association helps to enrich and transform the lives of people with disabilities through sports. By working with students to overcome physical and cognitive challenges in a supportive environment, ASA helps students to give disability a possibility.

P.O. Box 1884

Durango, CO 81302

E-Mail: info@asadurango.com/

Website: <http://www.asadurango.com/>

Adventures Without Limits

Adventures Without Limits offers outdoor adventure trips and clinics for people of all ages and abilities. Our trip participants include: students and professionals, people with disabilities, kids, grandparents, families and young adults.

1341 Pacific Avenue

Forest Grove, OR 97116

Phone: 1-(503)-359-2568

E-Mail: Kris@awloudoors.com

Website: <http://www.awloudoors.com/index.shtml/>

American Athletic Association of the Deaf

Supports athletes with hearing loss.

10604 East 95th Street Terrace
Kansas City, MO 64134

Central Maine Adaptive Sports

Central Maine Adaptive Sports is a non-profit 501 (c) (3) organization committed to offering adaptive ski lessons to people of all ages, with any disability. Our staff is made up entirely of volunteers dedicated to promoting Safety, Fitness and Most Importantly, Fun! We match students with coaches who work one on one with each other in acquiring new skills, staying active and gaining self-confidence through regular participation. Lost Valley Ski Area provides us with operating space, discounted tickets and rental services, as well as many other in kind donations.

444 Hotel Road

Auburn, Maine 04210

Phone: 1-(207)-786-3062

Phone: 1-(207)-784-1561

Website: <http://www.cmasports.org/>

Challenge Alaska

Challenge Alaska (CA) is a non-profit organization that provides sports and therapeutic recreation opportunities for those with disabilities. Challenge Alaska believes that everyone, regardless of physical ability, should have an equal chance at recreational opportunities.

3350 Commercial Drive, Suite #208

Anchorage, Alaska 99501

Phone: 1-(907)-344-7399

Fax: 1-(907)-344-7349

Toll Free: 1-(888) 430-2738

TTY: 1-(907)-344-7270

Adaptive Ski School: 1-(907) 783-2925

E-Mail: info@challengealaska.org/

Website: http://www.challengealaska.org/about_us.html/

Challenge Aspen

Challenge Aspen is dedicated to impacting lives by presenting meaningful recreational and cultural experiences to individuals faced with mental or physical challenges.

Post Office Box M

Aspen, Colorado 81612

Voice/TTY: 1-(970)-923-0578

Fax: 1-(970)-923-7338

Website: <http://www.challengeaspen.com/mission.cfm/>

Challenge Mountain

Challenge Mountain -- A 501(c)(3) nonprofit organization dedicated to helping the physically impaired, mentally challenged, and at risk youth achieve their maximum potential through outdoor therapeutic recreation. No other non profit organization operates the same types of programs that Challenge Mountain does. All programs are free of charge to individuals and families, facilitated by an all volunteer force, providing unique opportunities for people with special needs to learn to live and play as others.

Challenge Mountain of Walloon Hills, Inc.

2205 Springbrook Road

Boyne Falls, MI 49713

Phone: 1-(231)-675-3939

E-Mail: cmski@challengemtn.org/

Website: <http://www.challengemtn.org/index.htm/>

Challenge New Mexico

Challenge New Mexico (CNM) is a non-profit organization founded on the principles that all individuals should have the opportunity to achieve their full potential, regardless of ability. CNM is committed to providing quality of life programs and experiences for people with disabilities and has been doing so since 1957.

74 Caja del Rio Road

Santa Fe, NM 87507

Phone: 1-(505)-988-7621

Fax: 1-(505)-424-7440

E-Mail: director@challengenewmexico.com/

Website: <http://www.challengenewmexico.com/index.html/>

Challenged Athletes of West Virginia

Through our program, adaptive equipment and instruction are available for just about every disability group - 3 and 4 Track Skiing, Mono and Bi-Ski, Blind / Hearing-Impaired and Developmental Disabilities. All lessons are one on one and are flexible based on the needs of each skier.

Phone: 1-(304)-572-6708

E-Mail: dbegg@snowshoemtn.com/

Website: <http://www.cawvsports.org/>

Deming Company

Since 1994, Deming has built highly functional, long-lasting wheelchairs for use in parks and beaches called De-bug.

1090 Cobblestone Drive

Pensacola, FL 32514

Phone: 1-(850)-478-5765

Fax: 1-(850)-476-3361

E-Mail: kmdeming@aol.com/

Disabled Online

Disabled Online, is a place for people to interact, learn, and grow using the resources provided by the website. Contains information on: Arts & Entertainment; Camps; Employment; Government; Home Living; Legal; Medical; Recreational Equipment; Recreational Resources; Shopping; Sporting Events & Sports; Travel.

Website: <http://www.disabledonline.com/>

Disabled Sports USA

A national nonprofit, 501(c)(3), organization established in 1967 by disabled Vietnam veterans to serve the war injured. DS/USA now offers nationwide sports rehabilitation programs to anyone with a permanent disability. Activities include winter skiing, water sports, summer and winter competitions, fitness and special sports events. Participants include those with visual impairments, amputations, spinal cord injury, dwarfism, multiple sclerosis, head injury, cerebral palsy, and other neuromuscular and orthopedic conditions.

451 Hungerford Drive, Suite #100

Rockville, MD 20850

Phone: 1-(301)-217-9841

E-Mail: [information@dsusa.org/](mailto:information@dsusa.org)

Website: <http://www.dsusa.org/about-overview.html/>

Dwarf Athletic Association of America

The DAAA Mission: DAAA was formed in 1985 to develop, promote and provide quality amateur level athletic opportunities for dwarf athletes in the United States.

418 Willow Way

Lewisville, TX 75077

Phone: 1-(972)-317-8299

Fax: 1-(972)-966-0184

E-Mail: [Daaa@flash.net/](mailto:Daaa@flash.net)

Website: <http://www.daaa.org/>

Enabling Technologies, LLC

Superlite.org is the home of Enabling Technologies, LLC the premiere design and manufacturing company of adaptive recreational equipment for the physically challenged individual. Our skis, outriggers, and crutches are sold throughout the world and are recognized for their durability, versatility, and superior workmanship.

2226 S. Jason Street

Denver, CO 80223 USA

Toll Free: 1-(866)-936-0232

Phone: 1-(303)-936-0232

Fax: 1-(303)-936-1992

E-Mail: webmaster@superlite.org/

Website: <http://www.superlite.org/index.html/>

Florida Disabled Outdoors Association

The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities (both present and future) by providing information and education about the therapeutic value of recreation, promoting participation in leisure activities, developing accessible outdoor recreational facilities and programs, and advocating for inclusion in all sports, recreation and leisure opportunities.

2213 Tallahassee Drive

Tallahassee, FL 32308

Phone: 1-(850)-668-7323

Fax: 1-(850)-894-0875

E-Mail: davidjones@fdoa.org/

Website: www.fdoa.org/

Footloose Sailing Association

Offers day sails, sailing lessons, and other sailing opportunities to the disabled, including those who are blind or visually impaired.

Phone: 1-(206)-382-2680

Freedom Factory

Designers and builders of quality semi-custom and custom winter sports equipment for the disabled community.

1943 Karen Circle

Cookeville, TN 38506

Phone: 1-(931)-520-4898

Fax: 1-(931)-520-4864

E-Mail: info@freedomfactory.org/

Website: <http://www.freedomfactory.org/>

Golden Access Passport

The Golden Access Passport is a lifetime entrance pass to most national parks, monuments, historic sites, recreation areas, and national wildlife refuges that charge an entrance fee. The Golden Access Passport admits the pass holder and any accompanying passengers in a private vehicle. Where entry is not by private vehicle, the passport admits the pass holder, spouse and children. The Golden Access Passport also provides a 50% discount on federal use fees charged for facilities and services such as camping, swimming, parking, boat launching, and cave tours. It does not cover or reduce special recreation permit fees or fees charged by concessioner. A Golden Access Passport MUST be obtained IN PERSON at any federal area where an entrance fee is charged or at one of the agencies listed on this page. It is available only to citizens or permanent residents of the United States who have been medically

determined to be blind or permanently disabled. You may obtain a Golden Access Passport by showing proof of medically determined permanent disability or eligibility for receiving benefits under federal law.

Website: <http://www.mt.blm.gov/ndfo/schnell/passport.html>

Good Hope Equestrian Training Center

Good Hope Equestrian Training Center (GHETC) offers unique educational, vocational and recreational programs to individuals with special needs living in Miami-Dade, Monroe and Broward County residents.

22155 SW 147th Avenue

Miami, FL 33170

Phone: (305)-258-2838

Fax: (305)-258-2902

Website: www.goodhopeequestriancenter.com/

Landeez Beach Wheelchair

The Landeez all-terrain and beach wheelchair was designed specifically to enable people who use wheelchairs to come in closer contact with nature. The Landeez can roll easily over sand, snow, and gravel. Its soft plastic pneumatic tires absorb almost all road shocks for a remarkably comfortable ride.

Toll Free: 1-(800)-411-7789

E-Mail: [john_egan_2000@yahoo.com/](mailto:john_egan_2000@yahoo.com)

National Center on Accessibility

The National Center on Accessibility is the nation's premiere resource promoting access for people with disabilities in recreation.

501 North Morton Street, Suite #109

Bloomington, IN 47404

Voice: 1-(812)-856-4422

TTY: 1-(812)-856-4421

Fax: 1-(812)-856-4480

E-Mail: [nca@indiana.edu/](mailto:nca@indiana.edu)

Website: www.ncaonline.org/index.shtml/

National Softball Association of the Deaf

The Mission of the NSAD is to promote and protect the mutual interests of all members of NSAD, and to provide a social outlet for deaf softball participants and their friends; Develop participation in the sport of softball under regional and national organizations active in athletic competition and in recreational events by deaf persons; Promote and maintain the mutual interest of deaf people in the United States of America in creditable and sportsmanlike participation in athletic competition and recreational events in the

softball sport; and Stimulate healthful physical, moral, and cultural education for deaf softball enthusiasts in the United States of America.

E-Mail: secretary_treasurer@nsad.org/

Website: <http://www.nsad.org/>

National Sports Center for the Disabled

The National Sports Center for the Disabled (NSCD) began in 1970 as a one-time ski lesson for children with amputations for the Children's Hospital of Denver. Today, the NSCD is one of the largest outdoor therapeutic recreation agencies in the world. Each year, thousands of children and adults with disabilities take to the ski slopes, mountain trails and golf courses to learn more about sports - and themselves. With specially trained staff and its own adaptive equipment lab, the NSCD teaches a variety of winter and summer sports and activities to individuals with almost any physical, cognitive, emotional, or behavioral diagnosis.

P.O. Box 1290

Winter Park, Colorado 80482

Phone: 1-(970)-726-1540

Phone: 1-(303)-316-1540

Fax: 1-(970)-726-4112

E-Mail: info@nscd.org/

Website: <http://www.nscd.org/index.htm/>

Denver Office

1801 Bryant St Ste 1500

Denver, CO 80204

Phone: 1-(303)-293-5711

Fax: 1-(303)-293-5448

Nautilus Tours and Cruises, Ltd.

A tour company which specializes in worldwide tours and cruises for persons with disabilities.

22567 Ventura Boulevard

Woodland Hills, CA 91364

Phone: 1-(818)-591-3159

Toll Free: 1-(800)-797-6004 outside California

Outdoors for All Foundation

The Outdoors for All Foundation is a national leader and one of the largest nonprofit organizations providing year round instruction in outdoor recreation for people with physical, developmental, and sensory disabilities. Outdoors for All's year round programming includes snowboarding, snowshoeing, cross country and downhill skiing,

cycling, hiking, in-line skating, river rafting, canoeing and kayaking, day camps, water skiing, rock-climbing, camping and Custom Events.

1621 114th Avenue SE, Suite #132

Bellevue, WA 98004-6905

Phone: 1-(425)-462-0978

TTY: 1-(425)-462-0979

Fax: 1-(425)-462-0980

Hotline: 1-(206)-835-7706

E-Mail: info@outdoorsforall.org/

Website: <http://www.skiforall.org/AboutUs/tabid/52/Default.aspx>

Project Mobility

Project Mobility is a 501(c)(3) nonprofit organization that offers recreational events using specialized bicycles for people with disabilities. Our professional staff works with families, rehabilitative professionals, and organizations to promote better health, independence, and most of all the freedom of mobility for people with physical disabilities.

2930 Campton Hills Road

St. Charles, IL 60175

Phone: 1-(630)-762-9087

Fax: 1-(630)-524-9142

E-Mail: Rick@projectmobility.org/

Website: <http://www.projectmobility.org/index.html/>

Shake-A-Leg Miami

To enable those with physical, developmental and economic challenges to empower themselves. To provide a gateway to Biscayne Bay for one and all.

2620 South Bayshore Drive

Miami, FL 33133

Phone: (305)-858-5550

Fax: (305)-858-6262

Website: <http://www.shakealegmiami.org/>

SITSKI.COM

On-Line magazine for extreme adaptive sports for the disabled.

E. A. S.

504 Brett Place

South Plainfield, NJ 07080

Phone: 1-(908)-313-5590

Fax: 1-(908)-668-1634

E-Mail: sitski@isp.com/

E-Mail: sitskitom@hotmail.com/

Website: <http://www.sitski.com/index.htm/>

Special Olympics Florida

The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.

1105 Citrus Tower Boulevard

Clermont, FL 34711

Phone: 1-(352)-243-9536

Fax: 1-(352)-243-9568

Website: www.sofl.org/

Special Olympics Florida

The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.

1105 Citrus Tower Boulevard

Clermont, FL 34711

Phone: 1-(352)-243-9536

Fax: 1-(352)-243-9568

Website: <http://www.specialolympicsflorida.org/index.php/>

Special Olympics Florida, Miami-Dade County

2335 NW 107th Avenue, Box 57

Miami, FL 33172

Phone: (305)-406-9467

Fax: (305)-406-3733

E-Mail: mthompson@somdc.org/

Website: www.somdc.org/

Spokes'n Motion

Spokes'n Motion again offers you a full range winter skiing equipment: new products and improvements on old have once again being made this summer and we are happy to introduce these to you this winter. Both in Alpine and Nordic.

2226 South Jason Street

Denver, CO 80223

Phone: 1-(303)-922 0605

Fax: 1-(303)-265 9685

E-Mail: info@spokesnmotion.com/

Website: <http://www.spokesnmotion.com/index.asp/>

Rehabilitation Engineering and Assistive Technology Society of North America

This society is an interdisciplinary organization that promotes the use of science, engineering and technology to meet the needs of individuals with disabilities.

1700 N. Moore Street, Suite #540

Arlington, VA 22209

Phone: 1-(703)-524-6686

TTY: 1-(703)-524-6639

E-Mail: info@resna.org/

Website: <http://www.resna.org/>

Special Olympics Florida, Miami Dade County

Special Olympics Florida, Miami-Dade County provides year-round sports training and athletic competition in a variety of Olympic-type sports for persons 8 years of age and older with intellectual disabilities. The resources and programs of SOMDC provide them continuing opportunities to develop physical fitness, demonstrate courage, experience joy, and participate in a sharing of gifts, skills, and friendship with their families, other Special Olympic athletes, and the community.

2335 NW 107th Avenue, Box #57

Miami, FL 33172

Phone: (305) 406-9467

Fax: (305) 406-3733

E-Mail: specialolympics@somdc.org/

Website: <http://www.somdc.org/index.htm/>

United States Blind Golf Association

The BGA membership is for anyone that plays golf and is a totally blind (B-1) or vision impaired (B-2 or B-3) golfer. Support membership is comprised of professionals, coaches, etc. or just friends and backers of blind golf.

Phone: 1-(864)-987-9688

E-Mail: usbgapresident@bellsouth.net/

Website: <http://www.blindgolf.com/Contents.htm>

United States Braille Chess Association

The purpose of the United States Braille Chess Association (USBCA) is to actively encourage and assist in the promotion and advancement of correspondence and over-the-board chess among chess enthusiasts who are blind or visually impaired.

111-20 76th Road, Apartment #5L
Forest Hills, NY 11375
Phone: 1-(718)-275-2209
E-Mail: jleventhal@nyc.rr.com
Website: <http://www.crisscrosstech.com/usbca/>

USA Deaf Sports Federation

Its purpose is to foster and regulate uniform rules of competition and provide social outlets for deaf members and their friends; serve as a parent organization of national sports organizations; conduct annual athletic competitions; and assist in the participation of US Teams in international competition.

102 North Krohn Place
Sioux Falls, SD 57103-1800
TTY: 1-(605)-367-5761
Phone: 1-(605)-367-5760
Fax: 1-(605)-977-6625
E-Mail: HomeOffice@usdeafsports.org/
Website: www.usdeafsports.org/

USA Water Ski

The purpose of WSDA shall be to organize, promote, and direct water skiing for disabled individuals in the United States through affiliation with USA-WS, and internationally through affiliation with the International Water Ski Federation (IWSF). USA-WS shall act as the only official authority and voice for water skiing in the United States.

1251 Holy Cow Road
Polk City, Florida 33868
Phone: 1-(863)-324-4341
Fax: 1-(863)-325-8259
Toll Free: 1-(800)-533-2972
E-Mail: usawaterski@usawaterski.org/
Website: <http://usawaterski.org/index1.html/>

Greater Miami Ski Club

Phone: (305)-485-0272
E-Mail: bigfriede@hotmail.com/

Swim Gym (Miami)

Phone: (305)-273-1129
Fax: (305)-273-1189
E-Mail: info@swimgym.net/

Website: <http://www.swimgym.net/>

REHABILITATION

Department of Education

Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.

Division of Vocational Rehabilitation - Headquarters Office

2002 Old Saint Augustine Road, Building #A

Tallahassee, Florida 32301-4862

Phone: 1-(850)-245-3399 (Voice/TDD)

Toll Free: 1-(800)-451-4327 (Voice/TDD)

Website: www.rehabworks.org/

Division of Vocational Rehabilitation - Miami-Dade Office

1111 Park Centre Boulevard, Suite #103

Miami, Florida 33169

Phone: (305)-628-7033

Fax: (305)-628-7048

Florida Agency for Healthcare Administration

Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1

2727 Mahan Drive

Tallahassee, FL 32308

Phone: 1-(850)-487-2717

Fax: 1-(850)-922-6964

Toll Free: 1-(888)-419-3456

Website: <http://www.fdhc.state.fl.us/>

Florida Association of Rehabilitation Facilities

2475 Apalachee Parkway

Tallahassee, FL 32301

Phone: 1-(850)-877-4816

Website: www.floridaarf.org/

Habilitation Center for the Handicapped

Equipping adults with special needs with the knowledge, skills and behavior needed to lead useful and productive lives with dignity, respect and independence. Offering a variety of support services that include, as examples: Individual, Group and Family Counseling; Functional Academics; Computer Training; and Leisure-Time; Supported Employment; and Recreational Activities.

22313 Boca Rio Road

Boca Raton, FL 33433

Phone: 1-(561)-483-4200

Fax: 1-(561)-483-1194

Website: <http://www.habcenter.com/aboutUs.htm>

Healthsouth Rehabilitation Corporation

HealthSouth is the nation's largest provider of inpatient rehabilitative healthcare services. As a post-acute provider, HealthSouth operates more than 95 freestanding inpatient hospitals, 10 long-term acute care hospitals, 12 home health agencies and more than 100 outpatient satellites. These facilities provide the level of care necessary to manage a patient's care after an injury or illness and enhance their quality of life upon discharge from a traditional acute care setting. Therapists at their outpatient rehabilitation facilities provide care for general orthopedic and sports injuries and conditions, as well as work-related injuries. Treatments are designed to return patients to their maximum ability and independence as quickly and safely as possible.

HealthSouth

One HealthSouth Parkway

Birmingham, AL 35243

Toll Free Phone: 1-(800)-765-4772

Phone: 1-(205)-967-7116

Website: <http://www.healthsouth.com/>

South Florida Locations

HealthSouth Sports Medicine & Rehabilitation Center

20601 East Dixie Highway, Suite #300

Aventura, FL 33180

Phone: (305)-933-5942

HealthSouth Sports Medicine & Rehabilitation Center

13298 Biscayne Boulevard

North Miami, FL 33181
Phone: (305)-891-0800

HealthSouth Rehabilitation Center of Hollywood
3325 Hollywood Boulevard, Suite #200
Hollywood, FL 33021
Phone: (954)-986-2299

League for the Hard of Hearing

The League for the Hard of Hearing serves infants, adults and children who are deaf and hard of hearing. Their services include rehabilitation and communication therapy.

2800 West Oakland Park Boulevard, #306

Oakland Park, FL 33311

Phone: 1-(954)-731-7200

Fax: 1-(954)-485-6336

Website: www.lhh.org/

National Rehabilitation Information Center

An online gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use.

4200 Forbes Boulevard, Suite #202

Lanham, MD 20706

Toll Free: 1-(800)-346-2742

Phone: 1-(301)-459-5900

TTY: 1-(301)-459-5984

E-Mail: naricinfo@heitechservices.com/

Website: www.naric.com/

Department of Education

Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.

Division of Vocational Rehabilitation - Headquarters Office

2002 Old Saint Augustine Road, Building A

Tallahassee, Florida 32301-4862

Phone: 1-(850)-245-3399 (Voice/TDD)

Toll Free: 1-(800)-451-4327 (Voice/TDD)

Website: www.rehabworks.org/

Division of Vocational Rehabilitation - Miami-Dade Office
1111 Park Centre Boulevard, Suite #103
Miami, Florida 33169
Phone: (305)-628-7033
Fax: (305)-628-7048

The Salvation Army of Miami-Dade

Serving the poor and needy of our community. Homeless families. The elderly. Those suffering with HIV. Victims of domestic violence. Those whose lives have been left devastated by natural disasters. Also manages thrift shops offering low priced clothes and household goods.

1907 NW 38th Street
Phone: (305)-637-6700
Fax: (305)-635-1052

Adult Rehabilitation Center
2236 NW Miami Court
Miami, FL 33127
Phone: (305)-573-4200
Fax: (305)-573-4208

REHABILITATION FACILITIES, FLORIDA ASSOCIATION OF

2475 Apalachee Parkway
Tallahassee, FL 32301
Phone: 1-(850)-877-4816
Website: www.floridaarf.org/

RELIGION

Adventist Deaf Ministries
P.O. Box 6114
Mesa, AZ 85216-6114
TTY: 1-(480)-986-7474
Phone/Fax: 1-(480)-358-9393
E-Mail: adm@deafadventist.org/
Website: <http://www.deafadventist.org/>

AIDS Ministries of South Miami-Dade

Spiritual, Emotional, and social support in a compassionate non-judgmental manner to those infected with HIV/AIDS.

10735 SW 216th Street, Suite #B-126
Goulds, Florida 33190
Phone: (305)-259-0228

Christian Deaf Services
PO Box 11293
Glendale, AZ 85318
Phone/Fax: 1-(623)-869-8474
E-Mail: julie@christiandeafservices.com/
Website: <http://www.christiandeafservices.com/>

Christian Reformed Church
Disability Concerns
2850 Kalamazoo Avenue SE
Grand Rapids, MI 49560
Phone: 1-(616)-224-0801
Fax: 1-(616)-224-0834
E-Mail: Vanderli@CRCNA.ORG/

Deaf Media Ministries
14880 Colorado Avenue
Rosemount, MN 55068-4569
TTY/Fax: 1-(651)-423-4238
E-Mail: ddhcles@aol.com/

Deaf Ministries Worldwide
P.O. Box 985
Sulphur, OK 73086
TTY: 1-(580)-662-4851
Phone/Fax: 1-(580)-662-5268
E-Mail: dmw@brightok.com/
Website: <http://www.DeafMinistries.com/>

Deaf Missions
21199 Greenview Road
Council Bluffs, IA 51503-4190
Phone/TTY: 1-(712)-322-5493
Fax: 1-(712)-322-7792
Website: <http://www.deafmissions.com/>

Episcopal AIDS Ministry

Healing Services each Tues. at Trinity Cathedral at 6:30 pm, Spiritual Retreats, Care teams offer spiritual and practical support to persons with HIV/AIDS, Pastoral Counseling, Funerals and Memorial Services, Special Outreach to Haitian community. Trinity Episcopal Cathedral.

464 NE 16th Street
Miami, Florida 33132
Phone: (305)-379-4673
Fax: (305)-373-6155

First Baptist Deaf Congregation
First Baptist Church of Alexandria
2932 King Street
Alexandria, VA 22302

Gate Communications
8127 Moores Lane
Brentwood, TN 37027
Phone/TTY: 1-(615)-221-4030
Fax: 1-(615)-221-8051
E-Mail: gateoffice@gatecommunications.org/
Website: <http://www.gatecommunications.org/>

General Council of the Assemblies of God/Division of Home Missions
1445 Boonville Avenue
Springfield, MO 65802
Phone/TTY: 1-(417)-862-2781, Ext. #1370
Fax: 1-(417)-862-1217
E-Mail: kbabin@ag.org/

Haitian Ministry for the Episcopal Church

Pastoral counseling, Nursing services, Social work services, Food and clothing for the needy.

6744 N. Miami Avenue
Miami, Florida 33150
Phone: (305)-758-8546

International Lutheran Deaf Association

1333 South Kirkwood Road
St. Louis, MO 63122
TTY: 1-(888)-899-5031

Phone: 1-(800)-433-3954

Website: <http://www.lcmsdeaf.org/ilda/ILDAhome.html/>

JADE-Jewish Advocates for Deaf Education/Department of Special Education

5800 Park Heights Avenue
Baltimore, MD 21215

Joni and Friends

The Disability Outreach of Joni Eareckson Tada

P.O. Box 3333

Agoura Hills, CA 91376

TTY: 1-(818)-707-9707

Phone: 1-(818)-707- 2891

Fax: 1-(818)-707-5664

Website: <http://www.joniandfriends.org/>

Life Way Church Resources

Christian Resources-Exploring the Bible: Bible Studies for the Deaf

127 Ninth Avenue, North

Nashville, TN 37234-0180

Fax: 1-(615)-251-2710

Mill Neck Foundation

Frost Mill Road

P.O. Box 100

Mill Neck, NY 11765

Toll Free Voice/TTY: 1-(800)-264-0662

Fax: 1-(516)-922-3871

E-Mail: [millneckfd@aol.com/](mailto:millneckfd@aol.com)

Website: <http://www.millneck.org/>

Multi-Media Evangelism, Inc.

1335 S. Providence Road

Richmond, VA 23236

Phone: 1-(804)-276-9083

Fax: 1-(804)-674-5611

E-Mail: [multimediaevangelism@compuserve.com/](mailto:multimediaevangelism@compuserve.com)

Website: <http://www.multimediaevangelism.org/>

National Catholic Office for Persons with Disabilities
415 Michigan Avenue NE, Suite #240
Washington, DC 20017
Phone: 1-(202)-529-2933
Phone: 1-(202)-529-2934
E-Mail: ncpd@ncpd.org/

Silent Blessings Deaf Ministries
911 E. 86th Street, Suite #65
Indianapolis, IN 46240
Phone: 1-(317)-251-1696
TTY: 1-(317)-251-1714
E-Mail: friends@silentblessings.org/
Website: <http://www.silentblessings.org/>

RENTAL CARS, ADAPTIVE

Avis Rental Cars
Avis Cares Program provides a full range of products and services for drivers or passengers with disabilities.
Toll Free: 1-(888)-TRY-HARDER (897-4273) Passengers with disabilities
Toll Free: 1-(800)-331-1212
TTY/TDD: 1-(800)-331-2323
Website: www.avis.com/

National Rental Cars
Toll Free: 1-(800)-CAR-RENT or 1-(800)-227-7368
National Deaf/Hard of Hearing (TDD): 1-(800)-328-6323
Hand control-equipped vehicles 1-(888)-273-5262
Website: www.nationalcar.com/

RETT SYNDROME

International Rett Syndrome Association
The International Rett Syndrome Association is the only organization dedicated to providing families with the latest medical information, aggressively funding the most promising research, offering meaningful support, and raising public awareness and advocating for those living with the neurological disorder called Rett syndrome
9121 Piscataway Road, Suite #2-B
Clinton, MD 20735
Toll Free: 1-(800)-818-7388

E-Mail: admin@rettsyndrome.org/

Website: <http://www.rettsyndrome.org/index.asp>

ROCHESTER INSTITUTE OF TECHNOLOGY NATIONAL TECHNICAL INSTITUTE FOR THE DEAF

52 Lomb Memorial Drive

Rochester, NY 14623

Phone/TTY: 1-(585)-475-6700

RUNAWAYS – YOUTH

National Runaway Switchboard

The mission of the National Runaway Switchboard is to help keep America's runaway and at-risk youth safe and off the streets. The organization serves as the federally designated national communication system for runaway and homeless youth.

3080 N. Lincoln Avenue

Chicago, IL 60657

Phone: 1-(773)-880-9860

Fax: 1-(773)-929-5150

Agency & Information Line: 1-(800)-344-2785

Hotline: 1-(800)-RUNAWAY or 1-(800)-621-4000

Website: <http://www.nrscrisisline.org/default.html>

SALVATION ARMY

The Salvation Army of Miami-Dade

Serving the poor and needy of our community. Homeless families. The elderly. Those suffering with HIV. Victims of domestic violence. Those whose lives have been left devastated by natural disasters. Also manages thrift shops offering low priced clothes and household goods.

1907 NW 38th Street

Phone: (305)-637-6700

Fax: (305)-635-1052

Adult Rehabilitation Center

2236 NW Miami Court

Miami, FL 33127

Phone: (305)-573-4200

Fax: (305)-573-4208

Edison Corps

361 NW 67th Street

Miami, FL 33138
Phone: (305)-757-1509
Fax: (305)-758-0997

Hialeah Corps
7450 West 4th Avenue
Hialeah FL 33014
Phone: (305)-557-0981
Fax: (305)-557-9302

Miami Citadel Corps
901 W. Flagler Street
Miami, FL 33130
Phone: (305)-545-9164
Fax: (305)-545 -8365

Sunset Corps
8445 SW 72nd Street
Miami, FL 33143
Phone: (305)-270-9373
Fax: (305)-270-9377

Thrift Shops

Ft. Lauderdale
1791 W. Broward Boulevard
Ft Lauderdale, FL 33312
Phone: 1-(954)-467-5816

Homestead
28610 SW 157th Avenue
Homestead, FL
Phone: 1-(305)-247-5477

Margate
320 N. State Road #7
Margate, FL
Phone: (954)-979-6999

Miami

90 NW 23rd Street
Miami, FL
Phone: (305)-573-4200

8001 NW 27th Avenue
Miami, FL
Phone: (305)-836-8088

14701 W. Dixie Highway
Miami, FL
Phone: (305)-940-1188

9790 Bird Road
Miami, FL
Phone: (305)-554-9669

Pompano Beach
451 E. Copans Road
Pompano Beach, FL
Phone: 1-(954)-782-3925

West Hollywood
2300 SW 56th Avenue
West Hollywood, FL
Phone: 1-(954)-961-7523

SCHOOLS *(Also see: Universities)*

Clarke - School for the Deaf - Jacksonville, Florida
9857 St. Augustine Road, Suite #6
Jacksonville, Florida 32257
Phone: 1-(904)-880-9001 (V/TTY)
Website: www.clarkeschool.org/

Florida School of the Deaf and Blind

The mission of the Florida School for the Deaf and the Blind, a public school, is to utilize all available talent, energy, and resources to provide free appropriate public education for eligible sensory-impaired students of Florida. As a school of academic excellence, the school provides students an opportunity to access education services in caring, safe, unique learning environment to prepare them to be literate, employable, and independent lifelong learners.

207 North San Marco Avenue
St. Augustine, FL 32084
Phone: 1-(904)-827-2200
Fax: 1-(904)-827-2222
Toll Free: 1-(800)-344-3732
Website: <http://www.fsdb.k12.fl.us/>

National Deaf Business Institute

The National Deaf Business Institute's (NDBI) commitment is to advance entrepreneurship by the deaf through education, research and outreach. Through its programs, NDBI aims to help empower the deaf community by increasing the number of deaf-owned businesses and deaf professionals. NDBI was founded in July 2001 with the purpose of helping deaf people of all ages develop skills they can use to start, manage, and grow a successful business or organization. NDBI's vision is to become an organization that will develop and serve a community of deaf business leaders

E-Mail: info@ndbi.org/

Website: http://www.ndbi.org/index.php?option=com_frontpage&Itemid=1/

Rochester Institute of Technology /National Technical Institute for the Deaf
Rochester Institute of Technology and the National Technical Institute for the Deaf offer you a career-based education that's affordable with support and access services and a rich campus life.

52 Lomb Memorial Drive
Rochester, NY 14623
Phone: 1-(585)-475-6700 (Voice/TTY)
Website: <http://www.ntid.rit.edu/prospective/>

Rochester School for the Deaf

RSD's team of professionals focuses on providing a strong foundation for the educational, social, and emotional growth of deaf and hard-of-hearing children from birth to age 21.

1545 St. Paul Street
Rochester, NY 14621
Phone/Voice/TTY: 1-(585)-544-1240
Fax: 1-(585)-544-0383
E-Mail: info@rsdeaf.org/
Website: www.rsdeaf.org/

SCLERODERMA

United Scleroderma Foundation

The Scleroderma Foundation is the leading non-profit supporter of scleroderma research in the United States. To promote education of the disease, the foundation facilitates health and professional seminars, produces and distributes literature and conducts publicity campaigns. To help support the 300,000 people living with scleroderma, the foundation offers peer counseling, mutual support programs, and physician referrals.

300 Rosewood Drive, Suite #105

Danvers, MA 01923

Phone: 1-(978)-463-5843

Fax: 1-(978)-463-5809

Toll Free: 1-(800)-722-4673

Website: www.scleroderma.org/

Scleroderma Foundation, Southeast Florida Chapter

5506 NW 61st Avenue

Coral Springs, Florida 33067

Phone: 1-(954)-255-8335

Fax: 1-(954)-255-8081

E-Mail: [sclerodermasofl@bellsouth.net/](mailto:sclerodermasofl@bellsouth.net)

Website: <http://www.scleroderma.org/chapter/seflorida/>

SENIOR CITIZENS (See: Elder Services)

SEXUALLY TRANSMITTED DISEASES

Hotline: 1-(800)-227-8922

SHORT STATURE FOUNDATION (DWARF)

17200 Jamboree Road, Suite "J"

Irvine, CA 92714-5828

Toll Free Helpline: 1-(800)-243-9273

Fax: 1-(714)-261-9035

SHRINERS HOSPITAL FOR CHILDREN

Shriners Hospitals for Children has been providing state-of-the-art care for more than 80 years through a network of 22 pediatric specialty hospitals focusing on orthopedic conditions, burn injuries, spinal cord rehabilitation, and cleft lip and palate repair.

Shriners International Headquarters

2900 Rocky Point Drive

Tampa, FL 33607

Toll Free: 1-(800)-237-5055

Website: www.shrinershq.org/Hospitals/

SICKLE CELL DISEASE ASSOCIATION OF AMERICA

Provides leadership on a national level to create awareness of the negative impact of sickle cell disease on the health, economic, social and educational well-being of the individual and his or her family and to create awareness of the requirements for resolution. Also prepare and distribute substantive educational materials, written and visual, about the sickle cell disease problem for all relevant segments of our society.

231 East Baltimore Street, Suite #800

Baltimore, Maryland 21202

Phone: 1-(410)-528-1555

Fax: 1-(410)-528-1495

Toll Free: 1-(800)-421-8453

E-Mail: scdaa@sicklecelldisease.org/

Website: <http://www.sicklecelldisease.org/index.phtml>

SCDAA – Miami-Dade County Chapter, Inc.

794 NW 18th Street

Miami, FL 33136

Phone: (305)-324-6219

Fax: (305)-324-6785

E-Mail: amack@med.miami.edu/

SIGN LANGUAGE (See: Hearing/Deaf Services)

SIMON FOUNDATION OF CONTINENCE, THE

The mission of the Foundation is to bring the topic of incontinence out of the closet, remove the stigma surrounding it, and provide help and hope to people with incontinence, their families and the health professionals who provide their care.

Post Office Box 815

Wilmette, Illinois 60091

Toll Free: 1-(800)-23-Simon (237-4666)

Website: <http://www.simonfoundation.org/index.htm/>

SIMPLY AUDIOBOOKS

Simply Audiobooks offers unlimited rentals, books on tape and CD for sale, and downloadable audio books with more than 22,000 titles.

P.O. Box 4112

Buffalo, NY 14240-9709

Toll Free: 1-(877)-554-4332

Phone: 1-(905)-901-0026

Website: <http://www.simplyaudiobooks.com/>

SMALL BUSINESS

Accion USA

ACCION USA is a private, nonprofit organization that provides micro loans and other financial services to low- and moderate-income entrepreneurs who are unable to access bank credit for their small businesses. With economic opportunity, these entrepreneurs, often minorities and women, can build assets, better provide for their families, and strengthen their communities.

56 Roland Street, Suite #300

Boston, MA 02129

Phone: 1-(866)-245-0783

Fax: 1-(617)-625-7020

E-Mail: info@accionusa.org

Website:

http://www.accionusa.org/site/c.lvKVL9MUlsG/b.1359227/k.F8F8/Small_Business_Loans_Microlending_Business_Loan.htm

Small Business Administration Regional Office

233 Peachtree Road NE, Suite #1990

Atlanta, GA 30309

Phone: 1-(404)-331-0100

SOCIAL SECURITY ADMINISTRATION, UNITED STATES

Apply for Social Security Retirement and/or Spouse's Benefits; Apply for Social Security Disability Benefits; Request a Social Security Statement of Earnings and Benefits; Request a Replacement Medicare Card; Request a Proof of Income Letter; Apply for Replacement Social Security Card.

Lincoln Square Office Center

18475 NW 2nd Avenue

Miami Gardens, FL 33169

Toll Free: 1-(800)-772-1213

Disability Determination: 1-(800)-817-1598

TDD: 1-(800)-325-0778

Website: <http://www.ssa.gov/>

SOCIAL WORKERS

Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, The

The Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling licenses and regulates clinical social workers, marriage and family therapists, and mental health counselors who meet the statutory requirements for safe practice in Florida. Chapter 491, Florida Statutes governs the practice of CSW/MFT/MHC, including interns, in Florida. Rule Chapter 64B4, Florida Administrative Code are the rules that define the Board's policies.

Florida Department of Health

4052 Bald Cypress Way, Bin # C01

Tallahassee, FL 32399-3251

Phone: 1-(850)-488-0595

Fax: 1-(850)-487-9626

Website: <http://www.doh.state.fl.us/mqa/491/index.html/>

Florida Association of School Social Workers

The Florida Association of School Social Workers is a professional association organized to promote quality education and enhance the role of school social workers in the state. Established in 1942, FASSW has worked through professional and political advocacy to support and advance programs and policies that have benefitted children in all grade levels. Providing vital links between home, school and community services, school social workers continue to facilitate positive communication that help promote student success and school safety.

P.O. Box 195656

Winter Springs, FL 37219-5656

Website: <http://www.fassw.org/index.htm/>

Florida Health Care Social Workers Association

The Florida Health Care Social Workers Association is made up of a dedicated staff of men and women working for the future of our industry.

c/o Corecare Associates

200 Butler Street, Suite #305

West Palm Beach, FL 33407

Phone: 1-(561)-659-5581

Fax: 1-(561)-659-1291

E-Mail: [fhcswa@fhcswa.net/](mailto:fhcswa@fhcswa.net)

Website: <http://www.fhcswa.net/about.html/>

National Association of Social Workers - Florida Chapter

The Florida Chapter of the National Association of Social Workers is dedicated to promoting the quality and effectiveness of social work practice in a state rich with diversity. Wherever you work, whomever you serve, the National Association of Social Workers - Florida Chapter is your link to ideas, information, resources and the brightest and best social workers in the state. NASW offers many membership benefits including

state annual conference, continuing education seminars, advocacy, and an opportunity to network with social workers across the state.

1931 Dellwood Drive

Tallahassee, FL 32303

Phone: 1-(850)-224-2400

Toll Free: 1-(800)-352-6279

Fax: 1-(850)-561-6279

E-Mail: naswfl@naswfl.org/

E-Mail Miami-Dade Unit: thomaspietrogallo@mac.com/

Website: <http://www.naswfl.org/index.html/>

SOUTH FLORIDA MENTAL HEALTH ASSOCIATION

Its mission is to lead, coordinate and involve the community in improving mental health by advocating for improved care and treatment of people with mental illness, conducting education and prevention programs, and raising public awareness about mental illnesses and mental health. Ponsiors programs: The FREE Center Initiative is a unique service delivery program. The target population served is homeless and near homeless women suffering from mental illness and other issues related to their long histories of victimization. These are individuals who were subjected to neglect and/or physical, psychological and/or sexual abuse. The women in this target population also may be survivors of incest and domestic violence; and Our Business Outreach Service offers: Business-focused presentations that can be customized and delivered through training sessions, meetings, lunch seminars, or at special events; Brochures, fact sheets, videos and other resources that highlight workplace issues; Resource or health fairs that meet your organization's specific issues; On-line mental health screenings; Mental health policy development and review; Local, state and federal mental health and legislative information; Information on local resources; and E-News updates.

2140 South Dixie Highway, Suite #205

Miami, Florida 33133

Phone: (305)-854-5827

Fax: (305)-860-4869

Website: <http://www.sfmha.org/>

SPECIAL OLYMPICS FLORIDA

The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.

1105 Citrus Tower Boulevard

Clermont, FL 34711

Phone: 1-(352)-243-9536

Fax: 1-(352)-243-9568

Website: www.sofl.org/

SPECIAL OLYMPICS FLORIDA, MIAMI-DADE COUNTY

2335 NW 107th Avenue, Box 57

Miami, FL 33172

Phone: (305)-406-9467

Fax: (305)-406-3733

E-Mail: mthompson@somdc.org/

Website: www.somdc.org/

SPECIAL WISH FOUNDATION

A Special Wish Foundation, Inc. is a non-profit charitable organization dedicated to granting the wishes of children under the age of 21 who have been diagnosed with a life-threatening disorder.

National Headquarters

1250 Memory Lane

Columbus, Ohio 43209

Toll Free: 1-(800)-486-Wish

Phone: 1-(614)-258-3186

Fax: 1-(614)-258-3518

Florida Chapter

Kissimmee, Florida

Phone: 1-(407)-518-0277

Fax: 1-(407)-846-8761

E-Mail: wishlady2@aol.com/

SPEECH RESOURCES

American SpeechlanguageHearing Association

ASHA is the professional, scientific, and credentialing association for more than 127,000 members and affiliates who are audiologists, speech-language pathologists, and speech, language, and hearing scientists. Sends out free packets of information about: hearing loss and speaking and talking, and Helps you find an audiologist or speechlanguage pathologist.

10801 Rockville Pike

Rockville, MD 20852

Voice/TTY: (301) 8975700

Voice/TTY: (800) 6388255 (Calls are free.)

E-Mail: actioncenter@asha.org/

Website: <http://www.asha.org/default.htm/>

Stuttering Foundation of America

The Stuttering Foundation provides free online resources, services and support to those who stutter and their families, as well as support for research into the causes of stuttering.

3100 Walnut Grove Road, Suite #603

P.O. Box 11749

Memphis, TN 38111-0749

Toll Free Hotline: 1-(800)-992-9392

Phone: 1-(901)-452-7343

Fax: 1-(901)-452-3931

E-Mail: info@stutteringhelp.org/

Website: www.stutteringhelp.org/

SPEECH IMPAIRMENTS

Don Johnston, Inc.

26799 W. Commerce Drive

Volo, IL 600743

Toll Free: 1-(800)-999-4660

E-Mail: info@donjohnston.com/

Website: <http://www.donjohnston.com/>

Hearing, Speech and Deafness Center

1625 19th Avenue

Seattle, WA 98122

Phone: 206-323-5770 (Voice & TTY)

E-Mail: adm@hsrc.org/

Website: <http://www.hsrc.org/>

Kendall Speech and Language Center, Inc

Kendall Speech and Language Center, Inc. a private service provider, currently serves children and adults with a variety of communication needs.

10725 Southwest 104th Street

Miami, FL 33176

Phone: (305)-274-7883

Fax: (305)-274-4271

Website: <http://www.kslc.net/index.php>

Mayer-Johnson Co.

P.O. Box 1579
Solana Beach, CA 92075
Toll Free: 1-(800)-588-4548
E-Mail: [mayerj@mayer-johnson.com/](mailto:mayerj@mayer-johnson.com)
Website: <http://www.mayer-johnson.com/>

National Center for Stuttering

The National Center for Stuttering was established in 1976. Its purposes are: To provide up-to-date factual information about stuttering; To provide a National Stutterer's Hotline; To treat small groups of selected individuals who stutter; To provide continuing education for speech pathologists; and to conduct research into the causes and treatment of stuttering.

Toll Free: 1-(800)-221-2483
E-Mail: [executivedirector@stuttering.com/](mailto:executivedirector@stuttering.com)
Website: <http://www.stuttering.com/index.html/>

SPEECH PATHOLOGIST

State of Florida Department of Health - Licensing
Phone: 1-(850)-245-4474

Kendall Speech and Language Center, Inc
Kendall Speech and Language Center, Inc. a private service provider, currently serves children and adults with a variety of communication needs.
10725 Southwest 104th Street
Miami, FL 33176
Phone: (305)-274-7883
Fax: (305)-274-4271
Website: <http://www.kslc.net/index.php>

SPINA BIFIDA ASSOCIATION OF AMERICA

Association promotes the prevention of spina bifida, aims to enhance the lives of all affected and addresses the specific needs of the spina bifida community.
4590 MacArthur Boulevard NW, Suite #250
Washington, DC 20007
Toll Free: 1-(800)-621-3141
E-Mail: [sbaa@sbaa.org/](mailto:sbaa@sbaa.org)
Website: <http://www.sbaa.org>

SPINA BIFIDA CLINICS IN FLORIDA

University of Florida
Spina Bifida Clinic
1701 SW 16th Avenue
Gainesville, FL 32610
Phone: (352)-334-0228
Department of Neurosurgery
University of Florida
Box 100265
Gainesville, Florida 32610-0265
Phone: 1-(352)-273-9000
Toll Free: 1-(800)-633-2122, Ext. #39000
Fax: 1-(352)-392-8413
Website: http://www.neurosurgery.ufl.edu/Patients/spina_bifida.html

Nemours Children's Clinic

The Spina Bifida Association of Jacksonville is dedicated to improving the quality of life for individuals with spina bifida and their families. From awareness to medical supplies and travel reimbursements, SBAJ serves the greater Jacksonville communities by supporting those who are afflicted with spina bifida.

807 Children's Way
Jacksonville, FL 32207
Phone: 1-(904)-390-3562
Website: <http://www.nemours.org/internet?url=no/ncc/svcs/div520.html/>

Arnold Palmer Hospital for Children & Women

Spina Bifida Center
92 W. Miller Street
Orlando, FL 32806
Phone: 1-(321)-841-5609
Website: http://www.arnoldpalmerhospital.org/parents/child_health/services/spina_bifida.cfm

CMS - St. Petersburg
Spina Bifida Clinic
3251 3rd Avenue South, Suite #130
St. Petersburg, FL 33713
Phone: 1-(727)-893-2775

Children's Medical Service

Spina Bifida Clinic
6800 N. Dale Mabry, #130
Tampa, FL 33614
Phone: 1-(813)-356-1329

Shriner's Hospital for Children - Tampa
Spina Bifida Clinic
12502 N. Pine Drive
Tampa, FL 33612-9499
Phone: 1-(813)-975-7137

SPINAL CORD INJURY (*See: Paralysis*)

SPINAL CORD INJURY INFORMATION NETWORK

UAB Model SCI System
Office of Research Services
619 19th Street South, SRC #529
Birmingham, AL 35249-7330
Phone: 1-(205)-934-3283
E-Mail: sciweb@uab.edu/
Website: www.spinalcord.uab.edu/

SPINAL CORD LIVING-ASSISTANCE DEVELOPMENT, INC.

SCLAD's mission is to facilitate independent living, economic self-sufficiency and full community integration for people with disabilities by providing and coordinating support services; and, by generating employment and vocational opportunities and affordable barrier free housing.

240 E. First Avenue, Suite #122
Hialeah, Florida 33010
Phone: (305)-887-8838
Fax: (305)-844-7606
E-Mail: mail@sclad.org
Website: <http://www.sclad.org/>

SPORTS (*See: Recreation, Outdoors, Sports*)

SUICIDE CRISES HOTLINE

Suicide Prevention Services, Inc.
Dedicated to the mission of reducing and eliminating suicide and suicide attempts through education, advocacy, and collaboration.

Stone Manor
528 S. Batavia Avenue
Batavia, IL 60510
Phone: 1-(630)-482-9696
Toll Free Hotline: 1-(800)-784-2433 (24 hours)
E-Mail: spsinfo@spsfv.org/
Website: <http://www.spsfv.org/>

SURGEONS

Florida Department of Health - Licensing
Phone: 1-(850)-245-4131

STATE ATTORNEY (See: *Miami-Dade County State Attorney*)

STROKE

American Heart Association
Mission is to reduce disabilities and deaths from cardiovascular diseases and strokes, including heart attacks and related disorders, through a strategy that provides reliable information to the public on prevention and treatment.
7272 Greenville Avenue
Dallas, Texas 75231
Toll Free: 1-(800)-242-8721
Website: <http://www.americanheart.org/>

American Heart Association Inc. - Broward
6430 NW Fifth Way
Fort Lauderdale, 33309
Phone: 1-(954)-772-8100
Fax: 1-(954)-491-3511
E-Mail: wardc@heart.org/

American Heart Association Inc. - Miami-Dade
2600 SW 3rd Avenue, Suite #900
Miami, FL 33129
Phone: (305)-856-1449

STUTTERING FOUNDATION OF AMERICA

The Stuttering Foundation provides free online resources, services and support to those who stutter and their families, as well as support for research into the causes of stuttering.

3100 Walnut Grove Road, Suite #603
P.O. Box 11749
Memphis, TN 38111-0749
Toll Free Hotline: 1-(800)-992-9392
Phone: 1-(901)-452-7343
Fax: 1-(901)-452-3931
E-Mail: info@stutteringhelp.org/
Website: www.stutteringhelp.org/

SWITCHBOARD OF MIAMI

Switchboard of Miami, Inc. is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year. It also offers free individual and family counseling services and prevention programs for high-risk youth and their families based in local schools. Services available in English, Spanish and Creole.

701 SW 27th Avenue, Suite #1000
Miami, FL 33135
Administrative Office: (305)-358-1640
Administrative Fax: (305)-377-2269
24-Hour Helpline: (305)-358-4357
24-Hour TTY/TDD: (305)-644-9449
Helpline Fax: (305)-644-1292
Website: <http://www.switchboardmiami.org/index.html>

TAXATION

Florida Department of Revenue

The Department of Revenue answers questions regarding various issues, such as: taxpayer, child support, and Unemployment issues. The Department also offers numerous avenues of contact, such as telephone contact, special TDD line for those with hearing or speech impairments, U.S. mail to send returns, payments and correspondence regarding your questions, and person-to-person contact at any of our Revenue Centers, which are stationed throughout Florida and the nation.

Toll Free: 1-(800)-352-3671
Phone: 1-(850)-488-6800
TDD line: 1-(800)-367-8331
Phone: 1-(850)-922-1115
Violations: 1(800)-352-9273
Website: <http://dor.myflorida.com/dor/contact.html>

Miami-Dade County Property Appraiser
111 NW 1st Street, Suite #710
Miami, Florida 33128-1984
Phone: (305)-375-4099 or Dial: 3-1-1
Phone: (305)-375-1205
TDD: (305)-375-3607
Fax: (305)-375-3024
Website: http://www.miamidade.gov/pa/contact_us_main_phones.asp

Miami-Dade County Tax Collection Division
140 W. Flagler Street, Suite #1407
Miami, FL 33130-1575
Phone: (305)-375-5452 or Dial: 3-1-1
Fax: (305)-375-4214
Website: http://www.miamidade.gov/taxcollector/contact_us.asp

TELECOMMUNICATIONS

myrateplan.com
Compare long distance phone and other service providers' prices using unbiased rate calculator software.
Website: www.myrateplan.com/

Bell South/AT&T
Toll Free: 1-(888)-757-6500 Phone Customer Service
Toll Free: 1-(877)-737-2478 Phone Repair
Special Needs Voice Customers: 1-(888)-390-7770
Special Needs TTY/TDD/VCO/HCO Customers: 1-(888)-341-2355
Customer Care: 1-(877)-573-2597
Internet Dial-up: 1-(888)-436-8638
Internet fast Access: 1-(888)-321-2375
E-Mail: [newsmaster@bellsouth.net/](mailto:newsmaster@bellsouth.net)
Website: http://www.bellsouth.com/residential/ps_call-us.html#phone

Florida Public Service Commission
Division of Community Affairs
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-8153
TTY & Voice: 1-(800)-342-35552
Fax: 1-(800)-511-0809

E-Mail: Contact@PSC.State.FL.US

Website: <http://www.floridapas.com>

Florida Telecommunications Relay, Inc.

Telecommunications Relay for People who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired (Audio equipment assistance).

1820 East Park Avenue, Suite #101

Tallahassee, FL 32301

Dial: 7-1-1, or use the appropriate toll free numbers

Toll Free: 1-(800)-955-8771 (TTY)

Toll Free: 1-(800)-955-8770 (Voice)

Toll Free: 1-(800)-955-1339 (ASCII)

Toll Free: 1-(877)-955-8260 (VCO-Direct)

Toll Free: 1-(800)-955-5334 (STS)

Toll Free: 1-(877)-955-8773 (Spanish)

Toll Free: 1-(877)-955-8707 (French Cr)

Website: <http://www.ftri.org/index.cfm/go/public.view/page/3>

Hands on Video Relay Services, Inc.

Hands On Video Relay Services, Inc. (HOVRS) provides a new communication tool that allows the Deaf and Hard-of-Hearing community to communicate effectively and naturally with the hearing world through American Sign Language (ASL). HOVRS uses the Internet to provide an audio/video link to a qualified, certified Video Interpreter (VI) who interprets between the visual language of ASL and the auditory language of a hearing person.

Toll Free: 1-(877)-467-4877 English

Toll Free: 1-(877)-467-4875 Spanish

Customer Care Voice: 1-(877)-885-3172

Customer Care TTY: 1-(877)-885-4976

Customer Care E-Mail: help@hovrs.com

Website: https://secure.hovrs.com/VRS_SSL/hovrs.aspx/

National Do Not Call Registry

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free. Your registration will be effective for five years.

Toll Free: 1-(888)-382-1222

Website: <https://www.donotcall.gov/register/Reg.aspx>

RAPIDTEXT Voice-to-Text Services

Transcription Services, Captioning Services and Products and Technology for the hearing impaired. Rapidtext uses its solid technology development foundation to provide customized solutions to its clients that integrate closely into their business strategies. Rapidtext delivers over 100 million lines of transcription or voice-to-text annually to high profile clients worldwide.

1801 Dove Street, Suite #101

Newport Beach, CA 92660

Phone: 1-(949)-399-9200

E-Mail: tcinfo@peoplesupport.com/

Website: <http://www.rapidtext.com/index.html/>

Sprint IP Relay

Sprint IP Relay is a service offered to deaf and hard of hearing individuals that allows them to place relay calls over the Internet between locations in the United States (including its territories).

Toll Free: 1-(800)-SPRINT1

<https://www.sprintip.com/index.jsp/>

TENANT/LANDLORD

Department Of Business and Professional Regulation

Consumer protection, licensing and regulation.

Florida Department of Business and Professional Regulation

Division of Service Operations

Bureau of Customer Contact Center

1940 N. Monroe Street

Tallahassee, FL 32399-1027

Phone: 1-(850)-487-1395

Fax: 1-(850)-488-1830

Toll Free: 1-(800)-435-7352

E-Mail: Call.Center@dbpr.state.fl.us/

Website: <http://www.myflorida.com/dbpr/servop/ccc/index.shtml>

Florida Bar - Attorney Referral Service of Florida

The Florida Bar, with more than 80,000 members, is the statewide professional and regulatory organization for lawyers.

651 East Jefferson Street

Tallahassee, FL 32399-2300

Phone: 1-(850)-561-5600

Toll Free: 1-(800)-342-8011

Concerns: (305)-371-2220

Website: <http://www.floridabar.org/tfb/flabarwe.nsf>

Florida Immigrant Advocacy Center

Florida Immigrant Advocacy Center (FIAC) is a not-for-profit legal assistance organization dedicated to protecting and promoting the basic human rights of immigrants of all nationalities at the local, state and national levels.

3000 Biscayne Boulevard, Suite #400

Miami, FL 33137

Phone: (305)-573-1106

Fax: (305)-576-6273

E-Mail: privera@fiacfla.org/

Website: <http://www.fiacfla.org/contact.php>

Legal Aid Society of Dade County Bar Association

123 NW 1st Avenue, Miami, FL 33128

Phone: 1-(305)-579-5733

Website: www.DadeCountyBar.org/

Legal Services of Greater Miami, Inc.

3000 Biscayne Boulevard, Suite #500

Miami, FL 33137

Phone: (305)-576-0080

Website: www.lsgmi.org/

Miami-Dade County Equal Opportunity Board

Mediation is a fair and efficient process to help you resolve your employment disputes and reach an agreement. A neutral mediator assists you in reaching a voluntary, negotiated agreement. Choosing mediation to resolve employment discrimination disputes promotes a better work environment, reduces cost and works for the employer and the employee.

Martin Luther King, Jr. Office Plaza

2525 NW 62nd Street, 4th Floor

Miami, FL 33147

Phone: (305)-514-6193

Fax: (305)-514-6163

TTY: (305)-514-6212

E-Mail: mlucas@miamidade.gov/

Website: [http://www.miamidade.gov/eob/complaints.asp/](http://www.miamidade.gov/eob/complaints.asp)

TOURETTE'S SYNDROME ASSOCIATION, INC.

The association remains the primary source of accurate and up to date information about Tourette syndrome and its treatment.

42-44 Bell Boulevard, Suite #205

Bayside, NY 11361
Phone: 1-(718)-224-2999
E-Mail: [ts@tsa-usa.org/](mailto:ts@tsa-usa.org)
Website: <http://www.tsa-usa.org>

TRANSITION OPTIONS CARE MANAGEMENT

Transition Options is a private professional care management company specializing in maintaining independence and quality of life for individuals and families dealing with complex medical issues.

Phone: 1-(407)-629-5233
Toll Free: 1-(800)-252-2717
Website: <http://www.transitionoptions.com/index.htm>

TRANSITIONAL LIVING FACILITIES

Florida Agency for Healthcare Administration

Site has many resources. You can find licensed health care facilities and providers, information on Medicare, Medicaid, health insurance, medications, hospital and ambulatory facility data, and more. The agency provides a toll-free telephone system for consumers to call in order to file complaints, receive publications, information and referral numbers.

Ft. Knox Building #1
2727 Mahan Drive
Tallahassee, FL 32308
Phone: 1-(850)-488-5861
Fax: 1-(850)-922-6964
Toll Free: 1-(888)-419-3456
Website: <http://www.fdhc.state.fl.us/>

TRANSPORTATION, ACCESSIBLE/DISADVANTAGED

AAA Wheelchair & Stretcher
2595 NW 38th Street
Miami, FL
Phone: (305)-633-5800

AMC Medical Transportation
6605 NW 74th Avenue
Miami, FL 33166
Phone: (305)-888-4100

AMR: (305)-718-6400

Amedic System, Inc.
6955 NW 77th Avenue
Miami, FL
Phone: (305)-884-1939

American Ambulance Service: (305)-925-2000

American Medical Response, Inc.
7255 NW 19th Street, #C
Miami, FL
Phone: (305)-718-6434

American Medical Response, Inc.
755 NW 28th Street
Miami, FL
Phone: (305)-634-8614

Amtrak
Toll Free: 1-(800)-872-7245
TTY: 1-(800)-7545
Website: www.amtrak.com

Avis Rental Cars
Avis Cares Program provides a full range of products and services for drivers or passengers with disabilities.
Toll Free: 1-(888)-TRY-HARDER (897-4273) Passengers with disabilities.
Toll Free: 1-(800)-331-1212
TTY/TDD: 1-(800)-331-2323
Website: www.avis.com/

A1 Trams Wheelchair Transportation
17027 W. Dixie Highway
North Miami Beach, FL
Phone: (305)-944-7000

Broward County Transit Busses
Phone: 1-(954)-347-8400
Website: www.broward.org/bct

Commission for Transportation Disadvantaged

State of Florida Commission for the Transportation Disadvantaged is an independent commission housed administratively within the Florida Department of Transportation. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

Office Location:

2740 Centerview Drive, Suite #1A
Tallahassee, Florida 32301

Mailing:

605 Suwannee Street, MS-#49
Tallahassee, Florida 32399-0450

Phone: 1-(850)-410-5700

Fax: 1-(850)-410-5752

Toll Free Helpline: 1-(800)-983-2435

Website: <http://www.dot.state.fl.us/CTD/>

Transportation Disadvantaged Hotline

Toll Free: 1-(800)-983-2435

Toll Free TDD: 1-(800)-648-6084

Courtesy Medical Services

Hialeah, FL 33010

Phone: (305)-466-3419

DG Medical Transport

2923 NW 7th Street

Miami, FL

Phone: (305)-649-5113

Florida Department of Transportation

605 Suwannee Street

Tallahassee, Florida 32399-0450

Phone: 1-(850)-414-4100

Toll Free: 1-(866)-374-FDOT (3368).

Miami-Dade District #6: 1-(800)-435-2368

Handicap Permits Disabled Parking Permits

140 W. Flagler, Suite #102

Miami, FL 33130

Phone: (305)-375-5678

Toll Free: 1-(800)-234-RIDE

Website: http://www.hsmv.state.fl.us/dmv/disabled_pkg.html/

Florida Med-Van Ambulance Service: (305)-636-5500

Fort Lauderdale/Hollywood International Airport

Toll Free: 1-(866)-435-9355

Website: www.fll.net

Website: www.broward.org/airport

Gent Transportation

1100 NE 125th Street

North Miami, FL

Phone: (305)-895-3503

Greyhound Bus System

Assistance is available to customers with disabilities when they travel within the Greyhound system. There are three simple steps that will help us serve you.

Website: http://www.greyhound.com/travel_information/disabilities.shtml

Handi-Van

55 NW 119th Street

Miami, FL

Phone: (305)-751-1236

Hertz Rental Cars: 1-(800)-654-3131

Miami-Dade Ambulance: (305)-779-0505

Miami-Dade County Transit Buses

Phone: (305)-770-3131

Website: www.miamidade.gov/transit

Miami International Airport

Phone: (305)-876-7000

Website: www.miami-airport.com

Medi-Wheel Systems

7019 SW 13th Street

Miami, FL

Phone: (305)-662-6666

Medics Ambulance Service: (305)-687-4040

Metro Transportation Service

1995 NE 142nd Street

Miami, FL

Phone: (305)-944-4422

National Patient Travel Helpline

The National Patient Travel Helpline provides information about all forms of charitable, long-distance medical air transportation and provides referrals to all appropriate sources of help available in the national charitable medical air transportation network. The goal of the helpline is to ensure that no financially-needy patient is denied access to distant specialized medical evaluation, diagnosis or treatment for lack of a means of medical air transportation.

% Mercy Medical Airlift

4620 Haygood Road, Suite #1

Virginia Beach, VA 23455

Toll Free: 1-(800)-296-1217

Phone: 1-(757)-318-9174

Fax: 1-(757)-318-9107

E-Mail: [mercymedical@erols.com/](mailto:mercymedical@erols.com)

Website: http://www.patienttravel.org/contacting_us.htm/

National Rental Cars

Toll Free: 1-(800)-CAR-RENT or 1-(800)-227-7368

National Deaf/Hard of Hearing (TDD): 1-(800)-328-6323

Hand control-equipped vehicles: 1-(888)-273-5262

Website: www.nationalcar.com/

Oneido Transportation

2607 NW 39th Avenue

Miami, FL

Phone: (305)-870-0303

South Florida Commuter Services

The South Florida Commuter Assistance Program was founded in 1988 to serve as a public information office during the I-95 expansion project, promoting alternatives to driving alone during the construction period. Commuter Services has evolved into South Florida's one-stop shop for commuter information as the Florida Department of Transportation's (FDOT) regional commuter assistance program. The program is

dedicated to improving South Florida's traffic conditions by promoting alternatives to drive-alone commuting. Commuter Services hosts a Call Center (1-800-234-RIDE) to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), Tri-Rail, Palm Beach Transit (Palm-Tran) and the Miami Dade Transit (MDT).

P.O. Box 101060

Ft. Lauderdale, FL 33310

Ride Share (FDOT): 1-(800)-234-RIDE

Toll Free: 1-(800)-234-7433

Fax: 1-(954)-731-7319

Website: <http://www.1800234ride.com/template.php?sec=23/>

Super Coach, Inc.

4990 SW 72nd Avenue

Miami, FL

Phone: (305)-661-1911

Tri-Rail

800 NW 33rd Street, Suite #100

Pompano Beach, Florida 33064

Phone: 1-(954)-942-7245

Toll Free: 1-(800)-874-7245

TTY: 1-(800)-273-7545

Fax: 1-(954)-788-7878

E-Mail: marketingresponse@sfrta.fl.gov/

Website: www.tri-rail.com/

United Medical Transportation

1225 SW 27th Avenue

Miami, FL

Phone: (305)-541-7822

Wheelchair Getaways, Inc.

12190 SW 46th Street

Miami, FL

Phone: (305)-227-9190

Wheelchair Getaways of Florida

Accessible van rental service.

P.O Box 20126
West Palm Beach, FL 33416
Toll Free: 1-(800)-637-7577
Phone: 1-(561)-748-8414
Fax: 1-(561)-748-8677
E-Mail: [GYEAR@aol.com/](mailto:GYEAR@aol.com)
Website: <http://www.wheelchairgetaways.com/florida-miami.htm/>

Wheelchair Getaways Van Rentals
Toll Free: 1-(800)-536-5518
Phone: 1-(859)-873-4973
Fax: 1-(859)-873-8039
Website: www.wheelchair-getaways.com/

Yellow Cab Priority Wheelchair Service
Phone: (305)-944-4444

TRANSPORTATION RESEARCH BOARD

The Transportation Research Board (TRB) and Transit Cooperative Research Program is a division of the National Research Council, which serves as an independent adviser to the federal government and others on scientific and technical questions of national importance. The National Research Council is jointly administered by the National Academy of Sciences, the National Academy of Engineering, and the Institute of Medicine. The mission of the Transportation Research Board—one of six major divisions of the National Research Council—is to promote innovation and progress in transportation through research.

500 Fifth Street NW
Washington, DC 20001
Phone: 1-(202)-334-2934
Fax: 1-(202)-334-2003
Website: <http://www.trb.org/TRB/about/About.asp>

TRAUMA

American Association for the Surgery of Trauma
The American Association for the Surgery of Trauma Webnet is provided to promote the exchange of scientific information regarding all phases of the care of the trauma patient.
Chicago, IL 60611
Toll Free: 1-(800)-789-4006
Phone: 1-(312)-202-5468

Fax: 1- (312)-202-5013

E-Mail: tjenkins@aast.org/ or sgautschy@aast.org/

Website: <http://www.aast.org/index.html/>

American Trauma Society

The American Trauma Society (ATS) is a leading spokes organization for trauma care and trauma prevention in the United States. The ATS has been the foremost advocate for trauma victims and their families for the past 30 years and continues to seek optimal care for all trauma victims.

8903 Presidential Parkway, Suite #512

Upper Marlboro, MD 20772

Toll Free: 1-(800)-556-7890

Phone: 1-(301)-420-4189

Fax: 1-(301)-420-0617

E-Mail: info@amtrauma.org/

Website: <http://www.amtrauma.org/index.html>

American Trauma Society - Florida Division

2862 O'Hara Drive

Tallahassee, FL 32309

Phone: 1-(850)-668-7269

Fax: 1-(850)-668-7269

E-Mail: msprehn@unr2.net/

TRAVEL

Access-Able Travel Source

Access-Able Travel Source is dedicated to aiding travelers with disabilities and the mature traveler. We accomplish this by having practical information needed to go cross town or around the world. The data base has not only accessible accommodations, but everything to make a trip fun and exciting. We have information about scuba diving for persons with all types of disabilities. There are accessible safaris, sailing, raft trips and even a place where you can learn to sky sail. We've included information for persons who are blind about hands on attractions. Seashore areas that have beach wheelchairs. The basis of Access-Able is to emphasize the positive. We have information and resources about: Travel with a special need; Disability magazines; Access guides for cities, resorts and attractions; Wheelchair or scooter rentals; and Accessible transportation and more.

P.O. Box 1796

Wheat Ridge, CO 80034

Phone: 1-(303)-232-2979

Fax: 1-(303)-239-8486

E-Mail: bill@access-able.com/

Website: http://access-able.com/graphical_index.html

Accessible Cruises and Travel

Experienced agency specializing in cruises and travel for people who are visually impaired, their friends and relatives. Makes travel accessible and a multisensory experience. Knowledgeable of what it takes to bring your guide dogs along and can help you to navigate the red tape necessary to have your dog with you in your travels. Call to book an exciting travel experience made easy.

Phone: 1-(314)-726-6893

Fax: 1-(314)-863-7130

E-Mail: cruiseaway2001@yahoo.com/

Accessible Italy

Accessible Italy has been organizing tours and tourism services for individuals with disabilities since 1995. Accessible Italy is A NON-PROFIT BODY that is busy with helping foreign tourists with disabilities to plan their Italian holidays.

Via C. Manetti 34

47891 Dogana

Repubblica di San Marino

Phone from US: 011-378- 0549- 941111

Fax from US: 011-378- 0549- 941110

E-mail: info@accessibleitaly.com/

Website: http://www.accessibleitaly.com/home_standard.htm/

Accessible Journeys

Accessible Journeys is the largest group cruise operator in the world for slow walkers, travelers with wheels®, their families and their friends.

35 West Sellers Avenue

Ridley Park, PA 19078

Toll Free: 1-(800)-846-4537

Phone: 1-(610)-521-0339

Fax: 1-(610)-521-6959

E-Mail: sales@disabilitytravel.com

Website: <http://www.disabilitytravel.com/index.html>

Accessible Kiwi Tours

New Zealand's leading tour company in meeting the needs of seniors and those with special needs.

1610 State Highway #30

RD4 Rotorua

New Zealand

Phone/Fax: 0064-7-362 7622
Website: <http://www.toursnz.com/>

Accessible Tours: 1-(800)-533-5343

Alaska Welcomes You! Inc.
Accessible Alaska Adventures.
P.O. Box 91333
Anchorage AK 99509-1333
Toll Free: 1-(800)-349-6301
Phone: 1-(907)-349-6301
E-Mail: akwy@customcpu.com/
Website: <http://www.accessiblealaska.com/>

Best Bets Travel, Inc.
Dedicated to providing travel arrangements to people with disabilities.
Phone: 1-(321)-243-0251 - Florida
Toll Free: 1-(866)-392-6858
E-Mail: info@bestbetstravel.com/

Directions Unlimited
123 Green Lane
Bedford Hills, NY 10507
Toll Free: 1-(800)-533-5343
Phone: 1-(914)-241-1700
Fax: 1-(914)-241-0243
E-Mail: cruisesusa@aol.com/
Website: www.Empressusa.com/

Educational Discoveries, Inc.
Arranges group travel for visually impaired persons. Specially trained guides accompany travelers worldwide.
Toll Free: 1-(800)-909-5966
Phone: 1-(425)-349-5966

Emerging Horizons Magazine
Emerging Horizons is a consumer oriented magazine about accessible travel. Emerging Horizons' primary focus is travel for people with mobility disabilities; everybody from wheelchair-users to slow walkers. Lots of access information, resources, news and travel tips. All with no advertising! Available in print and online.

C & C Creative Concepts

PO Box 278

Ripon, CA 95366

E-Mail: horizons@EmergingHorizons.com/

Website: www.emerginghorizons.com/

Epic Enabled

Epic Enabled offers family friendly, wheelchair accessible, overland camping & adventure safari holidays in Southern Africa to the physically disabled traveller.

14 Clovelly Road

Fish Hoek 7975

South Africa

Phone/Fax: ++27 (0)21-782 9575

E-Mail: info@epic-enabled.com/

Website: www.epic-enabled.com/

Flying Wheels Travel

A Full Service Travel Agency Specializing in Travel for Persons with Disabilities.

143 West Street

Box 382

Owatonna, MN 55060

Phone: 1-(507) 451-5005

Fax: 1-(507)-451-1685

E-Mail: bjacobson@ll.net/

Website: www.flyingwheelstravel.com/

Greyhound Bus System

Assistance is available to customers with disabilities when they travel within the Greyhound system. There are three simple steps that will help us serve you.

Website: http://www.greyhound.com/travel_information/disabilities.shtml

Guided Tours

The Guided Tour

A company (not a standard travel agency) which provides vacation programs for adults with various disabilities, primarily developmental or developmental plus other disabilities including visual impairment.

7900 Old York Road, Suite #114B

Elkins Park, PA 19027-2339

Toll Free: 1-(800)-783-5841

Phone: 1-(215)-782-1370

Fax: 1-(215)-635-2637

Harvard Travel Center
125 Cambridge Park Drive
Cambridge, MA 02138
Phone: 1-(800)-610-5640
TTY: 1-(800)-228-5378

Jim's Specialized Aussie Transport & Tours

Australian touring adventures for the disabled. RN's, EN's and AIN's are supplied; most drivers are ex-ambulance drivers. Jim's also accommodates travelers who want to devise their own itinerary and will attempt to put it on their schedule.

17-314 Hoxton Park Road

Miller, NSW

Australia

Phone: 011 61 2 958-8379

Phone: 011 61 2 607-8188

Kenai King Drifters

Kenai King Drifters is an Alaskan drift boat guide service. Enjoy great fishing and drift boat sightseeing trips on the Kasilov River and Kenai River; enjoy a stay at KKD's rustic lakeside camp. Adaptive fishing equipment is supplied for disabled fishermen.

P.O. Box 916

Otter Lane

Kasilof, AK 99610

Phone: 1-(907)-653-7648

Phone: 1-(907)-262-6654

Moss Rehab Hospital Travel Services

1200 W. Tabor Road

Philadelphia, PA 19141

Phone: 1-(215)-456-9900

Fax: 1-(215)-456-9646

Website: www.mossresourcenet.org/

Outta Sight Travel, Inc.

They can help you plan destinations that are ready to accept service animals and get whatever documentation is necessary to facilitate the travel procedures. Their ultimate goal is to be able to provide the traveler with itineraries and information in accessible format.

Phone: 1-(772)-336-8747
Fax: 1-(772)-336-8595
E-Mail: [gmtravel@bellsouth.net/](mailto:gmtravel@bellsouth.net)
Website: www.outtasighttravel.com/

The Society for Accessible Travel & Hospitality
347 5th Avenue, Suite #610
New York, NY 10016
Phone: 1-(212)-447-7284
Fax: 1-(212)-725-8253
E-Mail: [sathtravel@aol.com/](mailto:sathtravel@aol.com)
Website: www.sath.org/

Travel By Touch, Ltd.

Travel By Touch, Ltd. focuses on the travel needs of persons with limited or no vision and their traveling companions. Arranges individual and group travel worldwide including sea and inland cruises and land tours and air travel. Associated with the full service travel agency.

Revel Travel Service
Box 491546
Los Angeles, CA 90049
Toll Free: 1-(888)-868-2455
Phone: 1-(310)-473-0653
Fax: 1-(310)-473-8975
E-Mail: [barryw@concentric.net/](mailto:barryw@concentric.net)

Wheelchair Getaways

Wheelchair Getaways is the leading accessible van rental company in the United States. We rent wheelchair and scooter accessible vans in over 450 U.S. cities and in Toronto, Ontario Canada.

154 East 38th Street
Brooklyn, NY 11234
Toll Free: 1-(800)-379-3750
Tel: 1-(718)-375-0171
Fax: 1-(718)-332-7217
E-Mail: [corporate@wheelchairgetaways.com/](mailto:corporate@wheelchairgetaways.com)
Website: www.wheelchairgetaways.com/

Wilderness Inquiry

Wilderness Inquiry (WI) is a non-profit organization that focuses on getting people from all walks of life to personally experience the natural world. We believe there is nothing

like being there to fully appreciate the environment and the people we share it with. Offers wide variety of wilderness trips for persons of all abilities and ages. Schedule is available in large print, braille or cassette.

808 14th Avenue SE
Minneapolis, MN 55414-1516
Phone: 1-(612)-676-9400
Toll Free: 1-(800)-728-0719
Fax: 1-(612)-676-9401
TTY: 1-(612)-676-9475
E-Mail: info@wildernessinquiry.org/
Website: www.wildernessinquiry.org/

Yates Travel
205 East 63rd Street
New York, NY 10021
Phone: 1-(800)-545-8327
Fax: 1-(212)-308-7151
Website: www.yatesttravel.com/

TUBEROUS SCLEROSIS ALLIANCE

The Tuberous Sclerosis Alliance (TS Alliance) -- the only national voluntary health organization for the genetic disorder known as tuberous sclerosis complex (TSC).

801 Roeder Road, Suite #750
Silver Spring, MD 20910
Phone: 1-(301)-562-9890
Toll Free: 1-(800)-225-6871
Website: <http://www.tsalliance.org/default.aspx>

UNITED CEREBRAL PALSY ASSOCIATION

The association is committed to change and progress for persons with disabilities by advancing the independence, productivity and full citizenship of people with cerebral palsy and other disabilities.

1660 "L" Street NW, Suite #700
Washington, DC 20036
Toll Free: 1-(800)-872-5827
TTY: 1-(202)-973-7197
E-Mail: national@ucp.org/
Website: <http://www.ucp.org/>

UNITED CEREBRAL PALSY ASSOCIATION OF MIAMI

1411 NW 14th Avenue
Miami, FL 33125
Phone: (305)-325-1080
Fax: (305)-325-1044

UNITED CEREBRAL PALSY CHILD DEVELOPMENT CENTER

UCP affiliates provide direct services to individuals and families with cerebral palsy and other disabilities. 65% of the people UCP affiliates serve have a disability other than cerebral palsy.

UCP of Florida
1830 Buford Court
Tallahassee, FL 32308
Phone: 1-(850)-878-2141

UNITED CEREBRAL PALSY OF SOUTH FLORIDA

United Cerebral Palsy of South Florida serves more than 1,300 infants, children and adults with developmental disabilities at over 60 locations in Miami-Dade, Broward and Palm Beach Counties. In addition to cerebral palsy, adults and children with conditions such as mental retardation, Down syndrome, autism, spina bifida, prematurity, hearing and speech delay are enrolled in programs at UCP of South Florida. UCP programs and services are designed to meet the special needs of each individual and family served, with a common goal: to enable people with disabilities to reach their greatest potential, and achieve rewarding and productive lives as fully participating members of their communities.

United Cerebral Palsy of South Florida
2700 West 81st Street
Hialeah, FL 33016
Phone: (305)-325-1080
Fax: (305)-325-1313
Website: <http://www.ucpsouthflorida.org/index.php>

Miami Cerebral Palsy Residential Services
2200 NW 107th Avenue
Miami FL 33172
Phone: (305)-599-0899
Fax: (305)-599-2721

UNITED DYSTROPHY FOUNDATION

The ULF maintains a 24 hour hotline to provide support to families of those with leukodystrophies, offering advice on both medical aspects of the diseases as well as on how to cope. The ULF provides educational resources on the leukodystrophies.

2304 Highland Drive
Sycamore, Illinois USA 60178
Hotline: 1-(800)-728-5483
Fax: 1-(815)-895-2432
E-Mail: office@ulf.org/
Website: <http://www.ulf.org/index.html>

UNITED SPINAL ASSOCIATION

United Spinal Association is a 501(c)(3) nonprofit membership organization. Our mission is to provide expertise, create access to resources and strengthen hope thereby enabling people with spinal cord injuries and disorders (SCI/D) to fulfill their potential as active members of their communities. We accomplish our mission by: Ensuring quality health care; Promoting research; Advocating for civil rights and independence; Educating the public and enlisting its help; and expanding opportunities for all paralyzed Americans.

75-20 Astoria Boulevard
Jackson Heights, New York 11370
Phone: 1-(718)-803-3782
Fax: 1-(718)-803-0414
E-Mail: info@unitedspinal.org/
Website: <http://www.unitedspinal.org/>

UNITED STATES ACCESS BOARD

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

1331 "F" Street NW, Suite #1000
Washington, DC 20004-1111
Phone: 1-(202)-272-0080 (V)
TTY: 1-(202)-272-0082
Fax: 1-(202)-272-0081
Toll Free: 1-(800)-872-2253 (V)
Toll Free TTY: 1-(800)-993-2822
Website: <http://www.access-board.gov/index.htm>

UNIVERSITY OF CENTRAL FLORIDA

Jennings, Toni, Exceptional Education Institute

PO Box 161250
Orlando, FL 32816-1250
E-Mail: rbasile@mail.ucf.edu

UNIVERSITY OF FLORIDA

UF strives to provide effective, reasonable accommodations FOR students, staff, faculty and visitors with disabilities.

Disability Resource Program
The Disability Resource Center
#0020 Reid Hall
University of Florida
Gainesville, FL 32611-4075
Phone: 1-(352)-392-8565, Ext. #200
Fax: 1-(352)-392-8570
Florida Relay System: 1-(800)-955-8771
E-Mail: accessuf@dso.ufl.edu/
Website: <http://www.ufl.edu/disability/>

UNIVERSITY OF MIAMI

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami (CARD)

UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments with other disabling conditions. Our primary focus is to provide individualized, direct assistance to these individuals and their families. Services include family support, technical assistance and consultation, parent and professional training programs, and public education activities.

5665 Ponce de Leon Boulevard
P.O. Box 248768
Coral Gables, FL 33124-0725
Toll Free: 1-(800)-9-AUTISM
Phone: (305)-284-6563
Fax: (305)-284-6555

NSU Satellite Office
Mailing Address:
3301 College Avenue
Ft. Lauderdale, FL 33314
Building Address:
6100 Griffin Road
Davie, FL 33314

Toll Free: 1-(800)-541-6682, Ext. #7111
Phone: 1-(954)-262-7111
Fax: 1-(954)-262-3996
Website: <http://www.umcard.org/about.htm>

University of Miami & Nova Southeastern University Center for Autism and Related Disabilities - Miami Children's Hospital Dan Marino Center Branch
2900 South Commerce Park Way
Weston, FL 33331
Phone: 1-(954)-262-7111
Fax: 1-(954)-385-6288

UNIVERSITY OF SOUTH FLORIDA

The Mission of the Office of Academic Support and Accommodations for Students with Disabilities is to operationalize the University's commitment to diversity through careful, diligent, respectful services for USF students with disabilities, the faculty and staff of USF. The mission includes assuring that University policy regarding students with disabilities is implemented in ways consistent with federal and state laws and the University's global mission which encompasses teaching, research, and service including community collaboration.

4202 E. Fowler Avenue, #SVC1133
Tampa, FL 33620-6923
Phone: 1-(813)-974-4309
TTY: 1-(813)-974-5651
Fax: 1-(813)-974-7337
Website: <http://www.asasd.usf.edu/>

UNITED STATES ACCESS BOARD

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

1331 "F" Street NW, Suite #1000
Washington, DC 20004-1111
Phone: 1-(202)-272-0080
TTY: 1-(202)-272-0082
Fax: 1-(202)-272-0081
Toll Free: 1-(800)-872-2253

Toll Free TTY: 1-(800)-993-2822

Website: <http://www.access-board.gov/index.htm>

UNITED STATES CONSUMER PRODUCT SAFETY COMMISSION

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction.

4330 East West Highway

Bethesda, MD 20814

General Information: 1-(301)-504-7923

Fax: 1-(301)-504-0124

Toll Free Consumer Hotline: 1-(800)-638-2772

TDD: 1-(800)-638-8270

E-Mail: info@cpsc.gov

Website: <http://www.cpsc.gov/index.html>

UNITED STATES GOVERNMENT

Temporary Assistance for Needy Families (TANF) provides assistance and work opportunities to needy families by granting states the federal funds and wide flexibility to develop and implement their own welfare programs.

Citizenship and Immigration Services

On March 1, 2003, service and benefit functions of the U.S. Immigration and Naturalization Service (INS) transitioned into the Department of Homeland Security (DHS) as the U.S. Citizenship and Immigration Services (USCIS). USCIS is responsible for the administration of immigration and naturalization adjudication functions and establishing immigration services policies and priorities.

National Customer Service: 1-(800)-375-5283

TTY: 1-(800)-767-1833

E-Mail: uscis.webmaster@dhs.gov

Florida - Miami District Office

7880 Biscayne Boulevard

Miami, Florida 33138

Florida - Miami Asylum Office

The Asylum Office in Miami has jurisdiction over the State of Florida, the Commonwealth of Puerto Rico, and the United States Virgin Islands.

77 SE 5th Street, 3rd Floor

Miami, FL 33131

Consumer Product Safety Commission

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction.

4330 East West Highway

Bethesda, MD 20814

General Information: 1-(301)-504-7923

Fax: 1-(301)-504-0124

Toll Free Consumer Hotline: 1-(800)-638-2772

TDD: 1-(800)-638-8270

E-Mail: [info@cpsc.gov/](mailto:info@cpsc.gov)

Website: <http://www.cpsc.gov/index.html>

Department of Defense

Computer/Electronic Accommodations Program

5111 Leesburg Pike, Suite #810

Falls Church, VA 22041

Phone: 1-(703)-681-8813 (Voice)

TTY: 1-(703)-681-0881

E-Mail: [cap@tma.osd.mil/](mailto:cap@tma.osd.mil)

Website: <http://www.tricare.osd.mil/cap/>

Department of Education

Office for Civil Rights

Customer Service Team

Mary E. Switzer Building

330 "C" Street SW, Room #5000

Washington, DC 20202

Toll Free: 1-(800)-421-3481

TTY: 1-(877)-521-2172

E-Mail: [OCR@ED.Gov/](mailto:OCR@ED.Gov)

Website: <http://www.ed.gov/about/offices/list/osers/osep/index.html/>

Department of Health and Human Services

Office for Civil Rights

200 Independence Avenue SW

Room #509F, Hubert H. Humphrey Building

Washington, DC 20201

Toll Free: 1-(800)-368-1019

TTY: 1-(800)-537-7697

E-Mail: OCRmail@hhs.gov/
Website: <http://www.hhs.gov/ocr/>

Department of Health and Human Services
Office for Civil Rights
Atlanta Office
61 Forsyth Street SW, Suite #3870
Atlanta, GA 30303
Phone: 1-(404)-562-7886

Department of Health and Human Services
Office of Federal Contract Compliance Programs
61 Forsyth Street SW, Suite #7875
Atlanta, GA 30303
Phone: 1-(480)-832-0335

Department of Housing and Urban Development
Office of Fair Housing and Equal Opportunity
451 Seventh Street SW
Washington, DC 20410
Phone: 1-(202)-708-1112
TTY: 1-(202)-708-1455
E-Mail: fheo_webmanager@hud.gov/
Website: <http://www.hud.gov/offices/fheo/index.cfm/>

Department of the Interior
Office for Equal Opportunity
1849 "C" Street NW, Mail Stop #5224
Washington, DC 20240
Phone: 1-(202)-208-5693
TTY: 1-(202)-208-5998
Website: <http://www.doi.gov/diversity/6disability.htm/>

Department of Justice
Civil Right Division
Disability Rights Section
950 Pennsylvania Ave NW
Washington, DC 20530
Toll Free: 1-(800)-514-0301
Toll Free TTY: 1-(800)-514-0383

Website: <http://www.usdoj.gov/crt/ada/adahom1.htm>

Department of Labor
Civil Rights Center
200 Constitution Avenue NW, Room #N-4123
Washington, DC 20210
Phone: 1-(202)-693-6500
TTY: 1-(202)-693-6515
E-Mail: civilrightscenter@dol.gov
Website: <http://www.dol.gov/oasam/programs/civil.htm/>

Department of Labor
Job Accommodation Network
The Job Accommodation Network is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.
PO Box 6080
Morgantown, WV 26506-6080
Toll Free: 1-(800)-526-7234
Toll Free: 1-(800)-ADA-WORK
Toll Free TTY: 1-(877)-781-9403
Phone: 1-(304)-293-7186
Fax: 1-(304)-293-5407
Website: <http://www.jan.wvu.edu/>

Department of Labor
Office of Disability Employment Policy
200 Constitution Avenue NW, Room #S1303
Washington, DC 20210
Toll Free: 1-(866)-633-7365
Toll Free TTY: 1-(866)-889-5627
Website: <http://www.dol.gov/odep/welcome.html/>

Department of Labor
Wage and Hour Division
United States Department of Labor - Miami District Office
ESA Wage & Hour Division
Sunset Center

10300 Sunset Drive, Room #255
Miami, FL 33173-3038
Toll Free Help Line: 1-(866)-4USWAGE (1-(866)-487-9243)
TTY: 1-(877)-889-5627
Website: www.dol.gov/esa/whd/

Department of Transportation
Federal Transit Administration
Office of Civil Rights
400 Seventh Street SW, Room #9100
Washington, DC 20590
Toll Free: 1-(888)-446-4511
E-Mail: [ada.assistance@fta.dot.gov/](mailto:ada.assistance@fta.dot.gov)
Website: <http://www.fta.dot.gov/>

Equal Employment Opportunity Commission
Miami District Office
One Biscayne Tower
2 South Biscayne Boulevard, Suite #2700
Miami, FL 33131
Phone: (305)-536-4491

Federal Communications Commission
Office of Public Affairs
1919 "N" Street NW, Suite #1000
Washington DC 20554
TTY: 1-(202)-418-2555
Toll Free Customer Service: 1-(888)-225-5322

Federal Communications Commission
Office of Workplace Diversity
445 12th Street SW
Washington, DC 20554
Toll Free: 1-(888)-225-5322
Toll Free TTY: 1-(888)-835-5322
E-Mail: [fccinfo@fcc.gov/](mailto:fccinfo@fcc.gov)
Website: <http://www.fcc.gov/owd/>

Immigration and Naturalization Service (*See: Citizenship and Immigration Services*)

National Council on Disability
1331 "F" Street NW, Suite #850
Washington, DC 20004
Phone: 1-(202)-272-2004
Toll Free TTY: 1-(202)-272-2074
E-Mail: mquigley@ncd.gov/
Website: <http://www.ncd.gov/>

National Mental Health Information Center
U.S. Substance Abuse and Mental Health Services Administration
The Substance Abuse and Mental Health Services Administration (SAMHSA) has established a clear vision for its work -- a life in the community for everyone. To realize this vision, the Agency has sharply focused its mission on building resilience and facilitating recovery for people with or at risk for mental or substance use disorders. SAMHSA is gearing all of its resources -- programs, policies and grants -- toward that outcome.
1 Choke Cherry Road
Rockville, MD 20857
Phone: 1-(240)-276-2000
Phone: 1-(240)-276-2010
Website: <http://www.samhsa.gov/index.aspx>

National Health Information Center
P.O. Box 1133
Washington, DC 20013
Toll Free: 1-(800)-336-4797
E-Mail: info@nhic.org/
Website: www.health.gov/nhic/

Office of Family Assistance
Office of Family Assistance (OFA) is located in the United States Department of Health and Human Services, Administration for Children and Families and oversees the Temporary Assistance for Needy Families (TANF) Program which was created by the Welfare Reform Law of 1996 and replaced what was then commonly known as welfare: Aid to Families with Dependent Children (AFDC) and the Job Opportunities and Basic Skills Training (JOBS) programs.
Administration for Children and Families
370 L'Enfant Promenade SW
Washington, DC 20201
Website: <http://www.acf.dhhs.gov/programs/ofa/>

Office of Special Education Programs

400 Maryland Avenue SW

Washington, DC 20202

Phone: 1-(202)-245-7531

E-Mail: [osep@ed.gov/](mailto:osep@ed.gov)

Website: <http://www.ed.gov/about/offices/list/osers/osep/index.html/>

Small Business Administration Regional Office

233 Peachtree Road NE, Suite #1990

Atlanta, GA 30309

Phone: 1-(404)-331-0100

Social Security Administration

Apply for Social Security Retirement and/or Spouse's Benefits; Apply for Social Security Disability Benefits; Request a Social Security Statement of Earnings and Benefits; Request a Replacement Medicare Card; Request a Proof of Income Letter; Apply for Replacement Social Security Card.

Lincoln Square Office Center

18475 NW 2nd Avenue

Miami Gardens, FL 33169

Toll Free: 1-(800)-772-1213

Disability Determination: 1-(800)-817-1598

TDD: 1-(800)-325-0778

Website: <http://www.ssa.gov/>

Veteran's Administration, United States

The VA sponsors and participates in a number of special programs to benefit veterans including health-related programs; The Center for Women Veterans; disability compensation and pension; home loan guaranty; burial assistance; homeless programs; and vocational rehabilitation programs among others. Website provides access to these and other programs.

VA Benefits: 1-(800)-827-1000

Education (GI Bill): 1-(888)-442-4551

Health Care Benefits: 1-(877)-222-8387

Income Verification and Means Testing: 1-(800)-929-8387

Life Insurance: 1-(800)-669-8477

Mammography Helpline: 1-(888)-492-7844

Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and
Lewisite/Ionizing Radiation: 1-(800)-749-8387

Status of Headstones and Markers: 1-(800)-697-6947

TDD: 1-(800)-829-4833

Website: www.va.gov/

UNITED WAY OF MIAMI-DADE

United Way brings us together as a community to focus on the human care issues that matter most. It is a powerful partnership that improves people's lives and strengthens our community. What results is an impact far greater than any one person or one agency can deliver.

The Ansin Building

3250 Southwest 3rd Avenue

Miami, FL 33129-2712

Phone: (305)-860-3000

E-Mail: caring@unitedwaymiami.org/

Website: <http://www.unitedwaymiami.org/index.asp/>

URBAN LEAGUE OF GREATER MIAMI

8500 NW 25th Avenue

Miami, FL 33147

Phone: (305)-696-4450

E-Mail: tfair@msn.com/

UTILITIES

Center of Information and Orientation

Case Management, Emergency Food, Rent payment and Utilities assistance, Bus Passes.

181 Northeast 82nd Street, Second Floor

Miami, Florida 33138

Phone: (305)-759-1155

Fax: (305)-759-1156

E-Mail: centerio@bellsouth.net/

Emergency Home Energy Assistance for the Elderly

Opa Locka Senior Focal Point

16405 NW 25th Avenue

Miami Gardens, Florida 33054

Phone: (305)-628-4354

Florida Power & Light Co. – Project Assist

Serious financial problems resulting from hardships such as loss of a job, illness or an accident can strike a family or individual at any time and make it very difficult or

impossible for a family to pay bills. Through a partnership between FPL and community agencies, eligible customers can receive energy assistance funding.

Phone: (305)-442-8770

Website: http://www.fpl.com/community/crisis_assistance.shtml

Florida Public Service Commission

State regulatory agency for non-municipal utilities. Links to government and private agencies for utility and consumer information

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Phone: 1-(850)-413-6100

Complaint Line: 1-(800)-342-3552

Toll Free Fax: 1-(800)-511-0809

Website: <http://www.psc.state.fl.us/>

Link-Up Florida and Lifeline Assistance Programs

Lifeline Assistance Programs are helping to make telephone service affordable to low-income customers in our state. The programs are designed to ensure that the basic telephone connection (hook-up) and service remain affordable to all residents of Florida. Link-Up Florida gives a 50% rebate in the telephone hook-up charge (up to \$30.00). Lifeline Assistance gives \$13.50 credit per month on local phone bills. Over a year's time, that is a savings of \$162.00. The Florida Public Service Commission is committed to making sure that eligible low income residents have affordable communications.

Toll Free: 1-(800)-540-7039

Website: www.floridaopc.gov/lifeline.cfm/

Low Income Home Energy Assistance

The program provides assistance to low-income individuals and families who are experiencing difficulty in paying for utilities such as electricity and gas.

Community Action Agency

395 NW 1st Street, Suite #101

Miami, Florida 33128

Phone: 305-347-4600

E-Mail: dalliso@miamidade.gov

Website: http://www.miamidade.gov/CAA/li-home_energy.asp

VEHICLE REGISTRATION

Broward County

Phone: 1-(954)-765-4697

Website: www.broward.org

Miami-Dade County Tax Collection Division
140 W. Flagler Street, Suite #1407
Miami, FL 33130-1575
Phone: (305)-375-5452 or Dial: 3-1-1
Fax: (305)-375-4214
Website: http://www.miamidade.gov/taxcollector/contact_us.asp

VEHICLE WARRANTY ACT (LEMON LAW)

Toll Free: 1-(800)-321-5366

VETERANS/VETERAN ORGANIZATIONS

American Legion Post #29
6445 NE 7th Avenue
Miami, FL
Phone: (305)-759-0412
E-Mail: miamilegionnaire@yahoo.com/

American Legion Post #31
7710 SW 59th Avenue
South Miami, FL
Phone: (305)-665-1940
E-Mail: post31@bellsouth.net/

American Legion Post #32
Hialeah, FL
Phone: (305)-754-7060

American Legion Post #43
399 S. Krome Avenue
Homestead, FL
Phone: (305)-247-8233
E-Mail: alhmsftl@bellsouth.net/

American Legion Post Number #67
14901 W. Dixie Highway
North Miami, FL
Phone: (305)-945-2501

American Legion Post #85

949 Pennsylvania Avenue, # 206
Miami Beach, FL
Phone: (305)-534-5690

American Legion Post #98
303 Alhambra Circle
Coral Gables, FL
Phone: (305)-447-3867

American Legion Post #133
16401 SW 90th Avenue
Palmetto Bay, FL
Phone: (305)-253-2208

American Legion Post #144
Hialeah, FL
Phone: (305)-829-0679

American Legion Post #257
North Miami Beach, FL
Phone: (305)-495-2889

American Legion Post #311
Miami, FL
Phone: (305)-271-7727

American Legion Post #346
Miami, FL
Phone: (305)-551-8859

American Legion
14901 W. Dixie Highway
North Miami, FL
Phone: (305)-945-9582

American Legion
6445 NE 7th Avenue
Miami, FL
Phone: (305)-757-5773

AMVETS: (305)-949-2931

Post #11
14901 West Dixie Highway
North Miami, FL 33181-1013
Phone: (305)-947-2339

Disabled American Veterans - Department Of Florida
2015 SW 75th Street
Gainesville, FL 32607
Phone: (352)-331-0945
Fax (352)-331-0946
E-Mail: info@davfla.com/

Disabled American Veterans - Miami Chapter
5110 SW 127th Place
Miami, FL 33175
Phone: (305)-221-0219

Disabled American Veterans - Pembroke Pines Chapter
P.O. Box 8884
Pembroke Pines, FL 33024
Phone: (304)-883-8793
Phone: (786)-457-0369
Website: <http://www.davfla.com/>

Disabled Veterans Tax Exemption
Miami-Dade County Property Appraiser
Miami-Dade County Government Center
111 NW 1st Street, Suite #710
Miami, Florida 33128-1984
Phone: (305)-375-4099 or Dial: 3-1-1
Phone: (305)-375-1205
TDD: (305)-375-3607
Fax: (305)-375-3024
Website: http://www.miamidade.gov/pa/contact_us_main_phones.asp

Miami-Dade Veteran's Services

Miami-Dade County's Department of Human Services (DHS) provides assistance to veterans, as well as children, widows, parents of veterans, retired veterans and their families regarding claims to the United States (US) Department of Veterans Affairs. Program services include assistance with: hospitalization; burial; military discharge

review; compensation; pension; dependence and indemnity compensation; education; Veterans Administration home loan; vocational rehabilitation; and insurance.

Central Office

150 NW 79th Street, Room #502

Miami, FL 33150

Phone: (305)-795-1511

Website: http://www.miamidade.gov/dhs/elderly_veteran_services.asp

Miami Veteran's Administration Medical Center

The Miami VAMC is located on 26 acres in the Miami Civic Center Medical Complex.

There are two satellite clinics located in Key West and Oakland Park. Also, Miami has Community Based Clinics located in Pembroke Pines, Key Largo, Hollywood, Deerfield Beach, Coral Springs and Homestead. The Miami VAMC has a large community-based Substance Abuse Clinic/Health Care for Homeless Veterans Program which operates five miles away in downtown Miami.

1201 NW 16th Street

Miami, FL 33125

Phone: (305)-575-7000

Toll Free: 1-(888)-276-1785

Fax: (305)-575-3266

Care Line: (305)-575-7031

After Hours: 1-(877)-741-3400

VA Clinics

Hollywood VA Community Based Outpatient Clinic

3702 Washington Street, Suite #201

Hollywood, FL 33021

Phone: (954)-986-1811

Fax: (954)-986-9452

Miami Outpatient Substance Abuse Clinic

1492 West Flagler Street, Suite #101

Miami, FL 33135

Phone: (305)-541-8435

Fax: (305)-541-6974

Miami Vet Center

8280 NW 27th Street, Suite #511

Miami, FL 33122

Phone: (305)-718-3712
Fax: (305)-718-8712

Pembroke Pines VA Community Based Outpatient Clinic
7369 W. Sheridan Street, Suite #102
Hollywood, FL 33024
Phone: (954)-894-1668
Fax: (954)-894-6670

Paralyzed Veterans of America

The Paralyzed Veterans of America is a leading advocate for quality health care; research and education addressing spinal cord dysfunction; benefits available to members as a result of military service; and civil rights and opportunities that maximize the independence of members. Information on living with spinal cord injury, resources, sports, recreation, accessibility, products, health care, advocacy, legal rights and much more; research; publications.

801 18th Street NW
Washington, DC 20006
Toll Free: 1-(800)-424-8200 (Voice and TTY)
E-Mail: info@pva.org
Website: <http://www.pva.org/>

Florida Chapter
3799 N. Andrews Avenue
Ft. Lauderdale, FL 33309
Phone: 1-(954)-565-8885
E-Mail: pvaf@aol.com
Website: www.pvaf.org/

Miami VAMC
Miami VAMC - SCI Service #128
1201 NW 16th Street, Room #1C139
Miami, FL 33125
Phone: (305)-575-7180

Veteran's Administration, United States

The VA sponsors and participates in a number of special programs to benefit veterans including health-related programs; The Center for Women Veterans; disability compensation and pension; home loan guaranty; burial assistance; homeless programs; and vocational rehabilitation programs among others. Website provides access to these and other programs.

VA Benefits: 1-(800)-827-1000
Education (GI Bill): 1-(888)-442-4551
Health Care Benefits: 1-(877)-222-8387
Income Verification and Means Testing: 1-(800)-929-8387
Life Insurance: 1-(800)-669-8477
Mammography Helpline: 1-(888)-492-7844
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and
Lewisite/Ionizing Radiation: 1-(800)-749-8387
Status of Headstones and Markers: 1-(800)-697-6947
TDD: 1-(800)-829-4833
Website: www.va.gov/

Veterans Administration Hospital

The Miami VA Healthcare System encompasses several facilities dedicated to providing quality care to our nation's veterans. Inpatient and Outpatient care, HIV/AIDS services and programs, Dental implants, Psychiatric care.

1201 NW 16th Street
Miami, Florida 33125
Phone: (305)-324-4455
Toll Free: 1-(888)-276-1785
Fax: (305)-324-3380

Veterans of Foreign Wars – Florida

Local Chapters

Veterans of Foreign Wars Post #461
16401 SW 90th Avenue
Perrine, Florida 33157
Website: www.vfw461.homestead.com/

Veterans of Foreign Wars Post #471
11911 W. Dixie Highway
Phone: 1-(305)-891-1569

Veterans of Foreign Wars Post #2500
814 S. Dixie Highway
Hollywood, FL 33020

Veterans of Foreign Wars Post #4127

601 NE 2nd Road
Homestead, Florida 33030
Phone: (305)-245-4535
Website: www.vfw4127.com/

Wounded Warrior Project

The Wounded Warrior Project (WWP) was founded on the principle that veterans are our nation's greatest citizens. The WWP seeks to assist those men and women of our armed forces who have been severely injured during the conflicts in Iraq, Afghanistan, and other locations around the world.

7020 AC Skinner Parkway, Suite #100

Jacksonville, FL 32256

Phone: 1-(904)-296-7350

Fax: 1-(904)-296-7347

E-Mail: info@woundedwarriorproject.org/

Website:

<http://www.woundedwarriorproject.org/site/c.iqLTl2OBKlF/b.932833/k.CB9C/Home.htm/>

VICTORY LIVING PROGRAM

Victory Living Programs is a non-profit 501(c)3 agencies which serves developmentally disabled and brain/spinal cord injured adults. The agency provides supervised residential living, supervised independent living in the community with supports, and employment services. Victory Living Programs provides daily living skills enhancement, functional education and training, employment services and general supervision. Victory Living Programs' training philosophy stresses self-reliance as a goal for its clients. A Parenting program is provided to those clients with children to minimize the potential for abuse.

851 West Dania Beach Boulevard

P.O. Box 1025

Dania Beach, Florida 33004

Phone: (954)-921-8225

Fax: (954)-920-7102

Website: www.victoryliving.org/

VISITING NURSE ASSOCIATION OF MIAMI-DADE COUNTY

Home nursing infusion therapy, Home makers, Home health aides, Medicaid social services, Physical as well as Occupational and Speech therapy. Insurance(s) accepted: Most Private Insurance.

715 NW 48th Street, #200 Suite

Miami, Florida 33166

Phone: (305)-477-7676

Fax: (305)-477-7741

VISUAL IMPAIRMENTS (See: *Blind Services*)

VITAL STATISTICS

Florida State Office of Vital Statistics

Post Office Box 210

Jacksonville, Florida 32231-0042

Phone: 1-(904)-359-6900

Fax: 1-(904)-359-6993

Website: http://www.doh.state.fl.us/planning_eval/vital_statistics/index.html

Miami-Dade Health Department - North Dade

You may apply for Certifications of birth and death in person at any of these locations.

18680 NW 67th Avenue

North Miami, Florida

Phone: (305)-324-2489

Toll Free: 1-(866)-830-1906

Website: www.miamivitalrecords.com/

VOCATIONAL REHABILITATION SERVICES

Department of Education

Vocational Rehabilitation is an employment program assisting individuals with disabilities, including Floridians with the most severe disabilities, to pursue meaningful careers commensurate with their abilities and capabilities. Their services include counseling, job coaching, medical services, therapy services, adaptive aids, vocational assessment and training, employment services, supported employment, transition services, referral source and mental health services.

Division of Vocational Rehabilitation - Headquarters Office

2002 Old Saint Augustine Road, Building A

Tallahassee, Florida 32301-4862

Phone: 1-(850) 245-3399 (Voice/TDD)

Toll Free: 1-(800) 451-4327 (Voice/TDD)

Website: www.rehabworks.org/

Division of Vocational Rehabilitation - Miami-Dade Office

1111 Park Centre Boulevard, Suite #103

Miami, Florida 33169

Phone: (305)-628-7033

Fax: (305-628-7048

Florida Governor's Alliance for the Employment of Disabled Citizens

FAAST is a non-profit organization funded by the US Department of Education through the Assistive Technology Act of 2004, Rehabilitation Services Administration (RSA), private foundations and individuals. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals with disabilities continue to benefit from assistive technology as they move between home, school, work and the community.

106 East College Avenue, Suite #820

Tallahassee, FL 32301

Toll Free: 1-(888)-838-ABLE (Florida)

Phone/TTY: 1-(850)-224-4493

Fax: 1-(850)-224-4496

Technology and Assistive Services

Phone: 1-(850)-487-3278

E-Mail: info@abletrust.org/

Website: www.faastrg.org

Goodwill Industries of South Florida, Inc.

Goodwill members prepare people for jobs in today's high-growth industries and match them with local employers. Their services range from personal evaluation and office skills training to career counseling, childcare and transportation. Because each local community has different needs, programs and services may vary from location to location. For more information, call the Goodwill serving your area or visit their web site.

2121 NW 21st Street

Miami, FL 33142

Phone: (305)-325-9114

Fax: (305)-324-7319

E-Mail: info@goodwillmiami.org/

Website: www.goodwillindustries.org/

Veteran's Administration, United States

The VA sponsors and participates in a number of special programs to benefit veterans including health-related programs; The Center for Women Veterans; disability compensation and pension; home loan guaranty; burial assistance; homeless programs; and vocational rehabilitation programs among others. Website provides access to these and other programs.

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Education (GI Bill): 1-(888)-442-4551

Health Care Benefits: 1-(877)-222-8387

Income Verification and Means Testing: 1-(800)-929-8387

Life Insurance: 1-(800)-669-8477
Mammography Helpline: 1-(888)-492-7844
Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and
Lewistite/Ionizing Radiation: 1-(800)-749-8387
Status of Headstones and Markers: 1-(800)-697-6947
TDD: 1-(800)-829-4833
Website: www.va.gov/

VOLUNTEER FLORIDA

The Governor's Commission on Volunteerism and Community Service was established in 1994 by the Florida Legislature to administer grants under the National and Community Service Trust Act of 1993. The Commission grants funds to Florida AmeriCorps and National Service programs; encourages volunteerism for everyone from youth to seniors to people with disabilities; promotes volunteerism for disaster preparedness and response; and helps to strengthen and expand Volunteer Centers in Florida.

The Governor's Commission on Volunteerism
The Elliot Building
401 South Monroe Street
Tallahassee, FL 32301
Phone (Voice/TTY): 1-(850)-921-5172
Fax: 1-(850)-921-5146
E-Mail: info@volunteerflorida.org/
Website: <http://www.volunteerflorida.org/>

WAGE AND HOUR DIVISION

The Wage and Hour Division (WHD) is responsible for administering and enforcing some of our nation's most comprehensive labor laws, including: the minimum wage, overtime, and child labor provisions of the Fair Labor Standards Act (FLSA); the Family and Medical Leave Act (FMLA); the Migrant and Seasonal Agricultural Worker Protection Act (MSPA); worker protections provided in several temporary visa programs; and the prevailing wage requirements of the Davis-Bacon Act (DBA) and the Service Contract Act (SCA).

United States Department of Labor - Miami District Office
ESA Wage & Hour Division
Sunset Center
10300 Sunset Drive, Room #255
Miami, FL 33173-3038
Toll Free Help Line: 1-(866)-4USWAGE (1-(866)-487-9243)
TTY: 1-(877)-889-5627
Website: www.dol.gov/esa/whd/

WESTERN UNION

Braille and/or Large Print Telegrams
Toll Free: 1-(800)-325-6000

WHEELCHAIR RAMPS

The Easy Mobility Company
Wheelchair, Power Chair and Mobility Scooter Ramps.
8973 Taft Street
Pembroke Pines, FL 33024
Toll Free: 1-(877)-432-EASY (3279)
Phone: (954)-432-7970
Fax: (954)-432-7930
E-Mail: [sales@easymobilityco.com/](mailto:sales@easymobilityco.com)
Website: http://www.easymobilityco.com/mobility_scooter_ramps.htm

Handi-Ramp
Ramps for All Needs - Wheelchair Ramps - Material Handling Ramp Products.
510 North Avenue
Libertyville, IL 60048
Toll Free: 1-(800)-876-RAMP
Too Free: 1-(847)-680-7700
Fax: 1-(847)-816-7689
Website: <http://www.handi-ramp.com/>

Home Connections of Fort Lauderdale
Get Matched to Prescreened Disability Service Contractors.
One Oakwood Boulevard, Suite #150
Hollywood, FL 33020
Phone: (877) 218-3592
Website: <http://fort-lauderdale.homeconnections.com/task.Disability-Ramps-Build.40273.html>

Home Wheelchair Ramp Project
How to Build Wheelchair Ramps for Homes is a manual of design and construction for modular wheelchair ramps. This manual includes information about ramps and long-tread low-riser steps to improve safe home accessibility.
MCIL
1600 University Avenue
St. Paul, MN 55104-3825

Phone: 1-(651)-603-2029
TDD: 1-(651)-603-2001
Fax: 1-(651)-603-2006
E-Mail: jimwi@mcil-mn.org/
Website: <http://www.wheelchairramp.org/>

Mobilityflorida.Com

Mobilityflorida.com is the mail order division of Scooter Direct Inc.; an independent DME retailer and a part of Mobility Express a major network of retailers and wholesalers of Medical Equipments in the state of Florida. We are an authorized dealer for all the brands we stock or offer on our site. We are also members of the local Better Business Bureau.

Scooter Direct, Inc.
1509 Amaryllis Court
Trinity, FL 34655
Toll Free: 1-(800)-987-6791
Fax: 1-(727)-816-9773
E-Mail: Info@MobilityFlorida.com/
Website: http://mobilityflorida.com/mobility_low_price_scooter_lift_ramp.htm/

Mobility Independent Transportation System, Inc.

Mobility products for the physically challenged.

8203 Ulmerton Road
Larop, FL 33771
Toll Free: 1-(800)-868-6641
Phone: 1-(727)-524-1300
Fax: 1-(727)-524-1919
Website: <http://www.wheelchair-van.com/>

SureHands Lift & Care Systems

Lift & Care Equipment & Accessories

982 Route #1
Pine Island, NY 10969-1205
Toll Free: 1-(800)-724-5305
Fax: 1-(845)-258-6500

SureHands Florida

Phone: 1-(407)-463-7835
Fax: 1-(407)-884-5205
E-Mail: Webmaster@MCMPublications.com/

Website: <http://www.mcmpublications.com/index2.html/>

WHEELCHAIR RENTAL

Miami Dade County & Vivinity

A & A Supplies & Medical Rental
4659 SW 71st Avenue
Miami, FL
Phone: (305)-667-1045

Aventura Medical Supplies
136 S. Federal Highway
Dania, FL
Phone: (954)-458-1959

Adventura Sickroom Supply
136 S. Federal Highway
Hallandale Beach, FL
Phone: (954)-458-1959

Baptist Medical Arts Pharmacy
8950 N. Kendall Drive, # 102
Miami, FL
Phone: (305)-273-8221

Mobility Express
Miami, FL
Phone: (305)-261-5575

Medic Pharmacy & Surgical
5100 W. Commercial Boulevard, # 9
Tamarac, FL
Phone: (954)-484-4201

Rent 'N Go
5219 N. State Road #7
Tamarac, FL
Phone: (954)-735-0900

WHEELCHAIR REPAIR

Miami Dade County

Beach Scooter
1435 Collins Avenue
Miami Beach, FL
Phone: (305)-538-0977

Beach Scooter
1341 Washington Avenue
Miami, FL
Phone: (305)-538-7878

Body Products One
108 S. Miami Avenue
Miami, FL
Phone: (305)-372-9334

Buddy's Sunset Mobility Center
8415 SW 129th Terrace
Miami, FL
Phone: (305)-234-0071

WHEELCHAIR SERVICES

Miami Dade & Vicinity

AAA Wheelchair & Stretcher
5890 Rodman Street
Hollywood, FL
Toll Free: 1-(877)-789-5177

Home Health Care
15043 S. Dixie Highway
Miami, FL
Phone: (305)-238-2474

Mobility Concepts, Inc.
230 N. Dixie Highway, # 30-33

Hollywood, FL
Phone: (954)-922-9554

Modern Elevator Co., Inc.
2435 NW 7th Court
Miami, FL
Phone: (305)-638-4030

Professional Medical Equipment Services, Inc.
6813 SW 81st Street, # B
Miami, FL
Phone: (305)-665-9236

Solution Specialties, Inc.
3400 NW 151st Terrace
Miami Gardens, FL
Phone: (305)-769-5550

TD Medical Equipment and Service
2331 Hollywood Boulevard
Hollywood, FL
Phone: (954)-921-9099

Thyssen Krupp Elevator
7481 NW 66th Street
Miami, FL
Toll Free: 1-(800)-683-8888

Wheelchair Getaways, Inc.
12190 SW 46th Street
Miami, FL
Phone: (305)-227-9190

WHEELCHAIR SUPPLIER & SALE

Miami-Dade County - Sale

One Stop Medical Supply, Inc.
1677 NE 163rd Street

North Miami Bch, FL
Phone: (305)-947-8960

Allen's My Pharmacy
4000 S. Red Road
Miami, FL
Phone: (305)-666-8581

Milton Medical & Drug Co.
958 W. 41st Street
Miami Beach, FL
Phone: (305)-531-6437

Reha Med
14008 SW 140th Street
Miami, FL
Phone: (305)-255-1400

Randle Medical Supply
1889 NW 7th Street
Miami, FL
Phone: (305)-643-5222

My Pharmacy Coral Reef
15043 S. Dixie Highway
Miami, FL
Phone: (305)-238-2474

Modern Elevator Co., Inc.
2435 NW 7th Court
Miami, FL
Phone: (305)-638-4030

South Florida Medical Equipment Co.
5735 NW 7th Street
Miami, FL
Phone: (305)-261-8242

Medicaid
Toll Free: 1-(877)-940-4500

Medicare
Toll Free: 1-(800)-Medicare
Website: www.medicare.com

Pride Mobility Products Corporation
182 Susquehanna Avenue
Exeter, PA 18643
Phone: 1-(800)-800-8586
Website: <http://www.pridemobility.com/>

U-Scoot
PO Box 24082
Oakland Park, FL 33307 - 4082
Toll Free: 1-(866)-387-2668
Website: www.u-scoot.com/

WOMEN'S HEALTH

Choice for Women, A
Services provided: Gynecology, Birth Control, Pap smears, Termination of Pregnancy, STI testing, HIV testing.
6201 SW 70th Street, Suite #101
South Miami, Florida 33143
Phone: (305)-667-6697
Phone: (305)-667-1698
E-Mail: www.gynpages.com/achoice/

The Roxcy Bolton Rape Treatment Center
1611 NW 12th Avenue
Miami, FL 33136
Phone: (305)-585-5185
Crisis Hotline: (305)-585-RAPE (7273)

Planned Parenthood of Greater Miami, Inc.
Comprehensive health care and Reproductive health Educational services, STI testing and treatment.
1699 SW 27th Avenue
Miami, Florida 33145
Phone: (305)-285-5532

Fax: (305)-285-5571
Medical office number: 305-285-5535
Fax: 305-285-6956
Website: www.plannedparenthood.org/

SHE Center

Confidential HIV testing, STD testing, Gynecological services for women, Pre-natal care, Termination of pregnancy, Family planning. Insurance(s) accepted: Medicaid
1990 NE 163rd Street, Suite #201
North Miami, Florida 33162
Phone: (305)-895-1274
Fax: (305)-947-0061

WOUNDED WARRIOR PROJECT

The Wounded Warrior Project (WWP) was founded on the principle that veterans are our nation's greatest citizens. The WWP seeks to assist those men and women of our armed forces who have been severely injured during the conflicts in Iraq, Afghanistan, and other locations around the world.

7020 AC Skinner Parkway, Suite #100

Jacksonville, FL 32256

Phone: 1-(904)-296-7350

Fax: 1-(904)-296-7347

E-Mail: [info@woundedwarriorproject.org/](mailto:info@woundedwarriorproject.org)

Website:

<http://www.woundedwarriorproject.org/site/c.iqLTi2OBKIF/b.932833/k.CB9C/Home.htm/>

YMCA OF GREATER MIAMI

The YMCA of Greater Miami is a part of the YMCA of the USA, the largest not-for-profit community service organization and second largest charity in America. Serving the Greater Miami area for the past 89 years, through 2 family branches, 4 preschools, 58 elementary and middle schools and 50 park locations as far north as the Miami-Dade/Broward County lines, and as far south as the Upper Keys.

1200 NW 78th Avenue, Suite #200

Miami, FL 33126

Phone: (305)-357-4000

Toll Free: 1-(877)-WOW-YMCA

Fax: (305)-357-6633

E-Mail: [YMCA@ymcamiami.org/](mailto:YMCA@ymcamiami.org)

Website: <http://www.ymcamiami.org/index.html/>

Branches

Allapattah YMCA
2370 NW 17th Avenue
Miami, Florida 33142
Phone: (305)-635-9622
Fax: (305)-634-3529
E-Mail: gpineiro@ymcamiami.org/

G.W. Carver YMCA
401 NW 71st Street
Miami, Florida 33150
Phone: (305)-759-3317
Fax: (305)-759-1932
E-Mail: gpineiro@ymcamiami.org/

Homestead Family YMCA
1034 NE 8th Street
Homestead, Florida 33030
Phone: (305)-248-5189
Fax: (305)-248-5193
E-Mail: ymca@ymcamiami.org/

North Dade YMCA
16635-49 NE 19th Avenue
Miami Gardens, Florida 33162
Phone: (305)-944-1944
Fax: (305)-944-1838
E-Mail: ymca@ymcamiami.org/

South Dade YMCA
9355 SW 134th Street
Miami, FL 33176
Phone: (305)-254-0310
Fax: (305)-234-1016
E-Mail: southdade@ymcamiami.org/

YMCA Downrite Park
4300 SW 58th Avenue
Miami, Florida 33155

Phone: (305)-665-3513
E-Mail: jmartinez@ymcamiami.org/

YWCA OF GREATER MIAMI-DADE

The YWCA USA is a women's membership movement that draws together members who strive to create opportunities for women's growth, leadership, and power in order to attain a common vision: peace, justice, freedom, and dignity for all people. The YWCA of Greater Miami provides individuals with the tools and resources necessary to live their lives to their fullest potential through programs and annual initiatives: Child Care; Youth Programs; Family Wellness; Court Care; Success by 6; YES Program; Economic Empowerment; and YWCA Computer Clubhouse.

351 NW 5th Street

Miami, FL 33128

Phone: (305)-377-9922

After School Programs: (305) 377-9922, Ext. #104

Fax: (305)-373-9922

E-Mail: info@ywca-miami.org/

Website: <http://www.ywca.org/site/pp.asp?c=drKNIZPHIsE&b=420989>

Early Learning Centers

Cain Tower Early Learning Center

470 NE 2nd Avenue

Miami, FL 33128

Phone: (305)-381-6911

Miami-Dade Carol Glassman Early Learning Center

112 NW 3rd Street

Miami, FL 33128

Phone: (305)-375-3222

Court Care Early Learning Center

The Lawson Thomas Court House

175 NW 1st Avenue, 11th Floor

Miami, FL 33128

Phone: (305)-349-6020

Hidden Grove Early Learning Center

27085 SW 138th Court

Miami, FL 33032

Phone: (305)-258-8880

Gerry Sweet Early Learning Center
351 NW 5th Street
Miami, FL 33128
Phone: (305)-377-9922

Windows to Early Learning Center
3468 NW 199th Street
Miami Gardens, FL 33056
Phone: (305)-628-0993

After School Sites for Children Ages 5 - 11

Phillis Wheatley Elementary
1805 NW 1st Place
Miami, FL 33136

Florida City Elementary
364 NW 6th Avenue
Florida City, FL 33034

W.J. Bryan Elementary
1200 NE 125 Street
N. Miami, FL 33162
Monday - Friday, 1:30 - 6:00 PM

Norwood Elementary
19810 NW 14th Court
Miami Gardens, FL 33169

Marta Sutton Weeks Women's Center
351 NW 5th Street
Miami, FL 33128

Hidden Grove After School
27085 SW 138th Court
Naranja, FL 33032

After School Children Ages 12 - 15

Marta Sutton Weeks Women's Center
351 NW 5th Street
Miami, FL 33128

Henry Filer Middle School
531 W. 29th Street
Hialeah, FL 33012

Hidden Grove Community Center
13815 SW 271st Terrace
Naranja, FL 33032

Villages of Naranja
13800 SW 268th Street
Naranja, FL 33032

Disability Related Terminology

ACTIVITIES OF DAILY LIVING (ADL) – Physical functions that an independent person performs each day, including bathing, dressing, eating, toileting, walking or wheeling, and transferring into and out of bed.

AMERICANS WITH DISABILITIES ACT (ADA) – A federal law that provides comprehensive civil rights protections for persons with disabilities. The Act defines disability as a physical or mental impairment that substantially limits one or more major life activities (see ADL). Title I of the ADA requires employers with 15 or more employees to consider providing reasonable accommodation for employees who met the Act's definition of disability.

ADAPTIVE/ASSISTIVE EQUIPMENT – appliances that assists user in the operation of self care, work or leisure activities.

ASSESSMENT (ADA) – Activities performed by at least one professional (generally a social worker and/or a nurse) to determine a person's current functional abilities and resources in six areas as part of case management: physical health, mental health, social support, activities of daily living, environmental conditions, and financial situation.

ASSISTIVE TECHNOLOGY – Assistive technology or device enables an individual to be more independent and to accomplish a task. Examples of assistive technology include motorized wheelchairs, TTY communications, print readers, computers, voice-activated devices, etc.

CASE MANAGEMENT (ADA) – A system in which one individual helps the insured person and his or her family to determine and coordinate necessary health care services and the best setting for those services.

CENTER FOR MEDICARE AND MEDICAID (CMS) – formerly the U.S. Health Care Financing Administration, CMS is an element of the Department of Health and Human Services, which finances and administers the Medicare and Medicaid programs. Among other responsibilities, CMS establishes standards for the operation of nursing facilities that receive funds under the Medicare or Medicaid programs.

CERTIFICATE OF MEDICAL NECESSITY – A document completed and signed by a physician to certify a patient's need for certain types of durable medical equipment (i.e., wheelchairs, walkers, etc.)

COGNITIVE IMPAIRMENT (ADA) – A diminished mental capacity, such as difficulty with short-term memory.

COMMUNITY ALTERNATIVE PROGRAM (CAP) – A Medicaid waiver program that provides community-based services to adults and children with disabilities and persons living with AIDS who meet the medical requirements for nursing home level care. CAP services may include traditional Medicaid home health services (nursing, physical therapy, home health aide, etc.), as well as services not generally available under Medicaid (home delivered meals, respite care, in-home aide services, etc.).

COMPANION (ADA) – A person who visits and may provide escorting, assistance with shopping and running errands.

CONSUMER-DIRECTED PERSONAL ASSISTANT PROGRAM (ADA) – A client driven personal assistance service available through the Medicaid program where the consumer recruits, hires, supervises, trains and dismisses aides they have chosen.

COST SHARING – The concept of soliciting a portion of the cost of a service provided from the service recipient.

COBRA (Consolidated Omnibus Budget Reconciliation Act) – Federal law regarding post employment health benefit provisions for employees. Generally enabling employees or families of employees to continue coverage for a limited amount of time under the employer's group health plan for themselves or their families after losing coverage

because of termination of employment, death, divorce, or other life events.

DEVELOPMENTAL DISABILITY (DD) (ADA) – refers to a serious and chronic disability, which is attributable to a mental or physical impairment or combination of mental and physical impairments. Those affected have limitations in three or more of the following areas: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency.

DISCLOSING A DISABILITY – The only time it is required to disclose a disabling condition at the workplace is when requesting a reasonable accommodation. Even then, the requirement is to present the employer with a request that a reasonable accommodation is needed for the person to work at that job.

EXCLUSION – Any condition or expense for which a policy will not pay.

HCBS –

INDEPENDENT LIVING – Living on one's own in the community outside of an institution.

INDEPENDENT LIVING CENTERS (ADA) – typically non-residential, private, nonprofit, consumer controlled, community based organizations providing services and advocacy by and for persons with all types of disabilities. Independent Living Centers also work to assure physical and programmatic access to housing, employment, transportation, communities, recreational facilities and health and social services. Their goal is to assist individuals to achieve their maximum potential within their families and community.

INSTRUMENTAL ACTIVITIES OF DAILY LIVING (IADL) – measures the daily living activities of an individual with a disability in cognitive and social functions such as shopping, cooking, doing housework, managing money and using the telephone.

LONG TERM CARE (LTC) – Services that assist individuals with medical and personal needs. Care may include medical services, physical

therapy, custodial care and assistance with activities of daily living (dressing, eating, bathing, etc.). Long Term Care may be provided at home, in the community, or in facilities, including nursing homes and assisting living facilities.

MEDICALLY NECESSARY – Necessity must be established (via diagnostic and/or other information presented on a claim under consideration) before the insurance provider or insurer will make payment.

MEDICARE – A federal health insurance program for almost everyone age 65 or older and certain people with disabilities under age 65. It is run by the Health Care Finance Administration of the U S Department of Health and Human Services. The Social Security Administration offices across the country take applications for Medicare.

There are two parts to the Medicare program: Part A, Hospital Insurance, helps pay for in patient hospital care, in patient in a skilled nursing facility, home care and hospice care. If you are not eligible for premium-free Medicare Part A, you can buy Part A by paying a monthly premium. Part B, Medicaid, a medical assistance program for low-income people of all ages who are unable to pay for care and who meet eligibility guidelines. Federal, state and local funds finance it.

MEDICAIDE – Medicaid is a medical assistance program for low-income people of all ages who are unable to pay for care and who meet eligibility guidelines. Federal, state and local funds finance it. Federal and state law sets the services that Medicaid covers. Older adults are expected to use their Medicare and private insurance first to use Medicaid only for expenses not covered, such as prolonged nursing home care, home health care, and other exceptionally high medical costs not met by Medicare. Medicaid programs vary from state to state and are not the same.

MEDICAID BUY-IN PROGRAM - a program that offers coverage to people with disabilities who are working and earning more than the allowable limits for regular Medicaid, the opportunity to keep their health care coverage through Medicaid. This program allows

working people with disabilities to earn more income without the risk of losing vital health care coverage.

MEDICAID HCBS WAIVER PROGRAM - a program established with the passage of Section 2176 of the Omnibus Budget Reconciliation Act (OBRA) of 1981. This legislation created Section 1915c of the Social Security Act, which authorized States to exercise the option of providing home and community based alternatives to institutional care. States are allowed to target HCBS waivers to particular populations. Consequently, they are not required to offer the waiver to all medically needy groups. States have the option of limiting waiver services to targeted geographic locations. States also must specify a limit on the number of persons who may receive benefits for each HCBS waiver (42 U.S.C. 1396n, Section 1915(c4A).

MEDICAID TITLE XIX - another HCBS component of Medicaid that is available to the chronically ill and disabled who require personal care assistance as part of the Medicaid benefit package. Typically it includes bathing, dressing, and eating. Under a state plan, these services must be made available statewide and to all individuals meeting financial and need based eligibility requirements.

MEDIGAP - private insurance that is supplemental to Medicare policies and covers items that are not covered under Medicare. It pays deductibles and co-insurances and may cover services not covered by Medicare such as skilled nursing.

OCCUPATIONAL THERAPY (OT) – Evaluation and treatment by trained medical professionals with individuals whose abilities to cope with the tasks of everyday living are impaired by physical disabilities or illness. Work is performed in hospitals, rehab agencies, long term care facilities and other health care organizations.

OUT OF POCKET COST – Cost the individual must pay for health care services.

PERSONAL ASSISTANT (ADA) – a person who provides personal care related tasks such as bathing, grooming, meal preparation, employment related tasks such as interpreting services, turning

pages, driving a person with a disability to appointments while at recreational or social events and/or shopping.

PROVIDER – Any agency that provides personal assistance, assistive technology, physician, hospital, home health care agency, or pharmacy or insurer.

REASONABLE ACCOMMODATION REQUEST – The request can come from the employee and from the employee's personal physician. Applying reasonable accommodation rules is done on a case by case basis. Each employee and employer who needs a reasonable accommodation can negotiate the terms under the law.

SHELTERED WORKSHOP –

SUPPORTED EMPLOYMENT - a work-based program that allows a person with a disability to work and contribute to society. It focuses on the person's abilities and provides the supports the individual needs to be successful on a long term basis.

VOCATIONAL REHABILITATION - a program that assists individuals with disabilities who are pursuing meaningful careers. Employment is gained that will commensurate with their abilities and capabilities through retraining employment skills.