

City of Miami Gardens Red Light Safety Program FAQ's



Who do I contact if I have questions?

If you have access to the Internet, visit **www.violationinfo.com**. You will be given (4) options – click on one of the following options to receive additional information:

Pay Ticket (pay on-line using a credit card or eCheck), **View Violation** (you can view your alleged violation), **Dispute Ticket** (if you wish to request a court date), or **View FAQs** (for additional information).

You may speak with a representative by dialing 1-866-225-8875 or 305-474-1514.

Is Red-light running a dangerous problem?

In 2006, **144,000 injuries and nearly 900 fatalities** in the United States were attributed to intersection vehicle crashes. Deaths caused by red-light running are increasing at more than three times the rate of increase for all other fatal crashes. More people are injured in crashes involving red-light running than in any other crash type.

It is believed that an automated red-light camera program will reduce the number of red-light collisions and injuries associated with these crashes. Reduction in red-light running, through a comprehensive red-light camera program, will promote safety and protect the citizens of Miami Gardens by reducing red-light running violations, crashes, and injuries without impacting city funds.

City of Miami Gardens

Red Light Safety Program FAQ's

Is Red-light running a common problem?

96% of all drivers fear being struck by a red-light runner. 56% of American drivers admit to running red lights.

33% of Americans know someone who has been injured or killed in a red-light running crash. Red-light running is often a result of aggressive driving and is completely preventable.

How does the red-light camera work?

Intersections are outfitted with high resolution, high speed digital cameras. The cameras are activated when the sensors detect a vehicle passed the solid white stop line, after the traffic signal turned steady red. The cameras take four digital photos which document the violation. Copies of the photos are mailed with a citation to the registered owner of the vehicle. The program operates 24 hours a day, seven days a week and operates in all weather conditions.

The license plate image is a close-up from one of the images captured. Data, including the time, date, and duration of the amber and red lights, is also recorded. Cameras also capture a 12-second digital video of the alleged violation.

Does Tax-Payer money fund this program?

The City of Miami Gardens contracts with Verra Mobility (formerly known as ATS-American Traffic Solutions), a private company that installs and maintains all camera equipment at no cost to the City. The fines generated or recovered from this program pay ALL administrative costs associated with the program.

What is the objective of the red-light safety program?

The objective of the red-light safety program is to deter dangerous driving behavior and increase public safety. Signs and publicity campaigns warn drivers that photo enforcement is in use at specific intersections.

Does someone review violations before tickets are issued?

Verra Mobility captures the images of potential violations, and sends all of those images to the Miami Gardens Police Department; where a certified City of Miami Gardens officer reviews each violation and makes a probable cause determination that a violation occurred. The officer then issues the ticket, not Verra Mobility.

City of Miami Gardens

Red Light Safety Program FAQ's

Why did I receive this Notice of Violation?

A red-light camera violation occurs when a motorist crosses the solid white line after the traffic signal has turned steady red. Drivers already in the intersection when the signal changes to red, waiting to turn for example, are not considered red-light violators. If you received a Notice of Violation while making a right turn, this means you did not come to a complete stop before prior to making the turn in a careful and prudent manner.

What are my options if I receive a Notice of Violation?

1. **Pay the fine:** The fine is \$158 and is established by Florida State Statute.

Pay Online by logging in at www.ViolationInfo.com. Click the Pay Ticket icon and enter the Notice number and PIN number shown in the red box on the front of your Notice of Violation. There is a convenience fee of \$7.90 that will be assessed at the time of payment.

Pay by Mail by mailing your check or money order in the enclosed envelope. Include the coupon printed at the bottom of the Notice of Violation. Write the Notice of Violation number and PIN number or your license plate number on your check or money order, **DO NOT SEND CASH.** Mail your check or money order, payable to the City of Miami Gardens along with the Section A tear-off coupon, making sure address side shows through the envelope window. *Allow (10) days for processing.*

The mailing address is:

City of Miami Gardens Payment Processing Center

Red Light Enforcement Program

P.O. Box 742503

Cincinnati, Ohio 45274-2503

Pay by Credit Card by calling toll free 1-866-790-4111 between the hours of 8:00 am to 5:00 pm, Monday-Friday. Make sure you have the Notice of Violation number and PIN number. There is a convenience fee of \$7.90 that will be assessed at the time of payment.

Pay in Person by visiting the Miami Gardens Police Department Records Unit, located at 18611 NW 27th Avenue, Miami Gardens, Florida 33056, between the hours of 8:30 am to 4:00 pm, Monday-Thursday. Make sure you have the Notice of Violation number and PIN number or the Notice of Violation. *Allow (10) days for processing.*

City of Miami Gardens

Red Light Safety Program FAQ's

- 2. Submit an Affidavit of Non-Responsibility** if your vehicle was stolen or in the care, custody, or control of another person, and the **Affidavit must be notarized**. You may obtain an Affidavit of Non-Responsibility by visiting **www.ViolationInfo.com** and clicking the Dispute Ticket icon or requesting one from the Violation Processing Center, P.O. Box 12129, Scottsdale, AZ 85267.
- 3. Request a Hearing** by following the instructions printed on your Notice of Violation or visiting **www.ViolationInfo.com**. Click the Dispute Ticket icon and make sure you have the Notice of Violation number and PIN number. You may also request a court date by visiting the Miami Gardens Police Department Records Unit, 18611 NW 27th Avenue, Miami Gardens, FL 33056, between the hours of 8:30 am to 4:00 pm, Monday-Thursday. Make sure you have the Notice of Violation number and PIN number or the Notice of Violation.

You will receive notification by mail of the date, time, and location of your scheduled hearing. Once you have requested a hearing, if you have not received a notification of court date within 10-14 days, you can call the Red Light Camera Unit, 305-474-1514, to verify the hearing request was received and to obtain the date, time, and location of your hearing. There is a hearing request/cancellation fee (\$50) that will be added to the fine amount, for scheduling/cancelling the hearing request. If you have a local hearing at the City of Miami Gardens, 18605 NW 27th Avenue, Miami Gardens, FL 33056, and your hearing is upheld by the Special Master, an additional court cost of \$150 will be added to the fine amount for a total fine due of \$308. There are currently no payment plans offered by the City of Miami Gardens. Once you receive your disposition notice in the mail, you have thirty (30) days to remit payment, or a hold may be placed on your vehicle registration; requiring you to make payment to the City of Miami Gardens prior to being able to renew your vehicle registration. **NO** points will be assessed against your driver's license.

What if I ignore a Notice of Violation?

A Uniform Traffic Citation (UTC) will be issued to you if you fail to pay the penalty on or before the due date located on the top and bottom right of your Notice of Violation. Upon issuance of a UTC, you have the right to have a hearing before a magistrate at the Miami Dade County Courthouse, who shall determine whether an infraction has been committed. If the magistrate concludes that no infraction has been committed, no costs or penalties shall be imposed. If the magistrate concludes that an infraction has been committed, the magistrate may impose an additional civil penalty not to exceed \$500 plus court fees and costs.

City of Miami Gardens

Red Light Safety Program FAQ's

Where are the red-light cameras located?

The following intersections have been installed with photo enforced red-light cameras, **which include right turn violations.** Cameras operate 24/7 unless there is a malfunction, at which time the camera automatically goes offline.

NB NW 27TH AVENUE & NW 183RD STREET

NB NW 2ND AVENUE & NW 183RD STREET

SB NW 2ND AVENUE & NW 183RD STREET

EB NW 183RD STREET & NW 2ND AVENUE

WB NW 183RD STREET & NW 2ND AVENUE

NB NW 27TH AVENUE & NW 211TH STREET

NB NW 2ND AVENUE & NW 199TH STREET

EB NW 207TH STREET & NW 27TH AVENUE

EB NW 199TH STREET & NW 27TH AVENUE

SB NW 37TH AVENUE & NW 183RD STREET

WB NW 183RD STREET & NW 37TH AVENUE

EB NW 183RD STREET & NW 17TH AVENUE

WB NW 183RD STREET & NW 17TH AVENUE

NB NW 27TH AVENUE & NW 175TH STREET

SB NW 27TH AVENUE (N. SIDE) & NW 167TH STREET

EB NW 167TH STREET & NW 27TH AVENUE (S. SIDE)

WB NW 167TH STREET & NW 27TH AVENUE (N. SIDE)

SB NW 2ND AVENUE & NW 7TH AVENUE EXT.

SB NW 2ND AVENUE & NW 199TH STREET

EB NW 199TH STREET & NW 2ND AVENUE

WB NW 199TH STREET (ST&RT) & NW 2ND AVENUE

City of Miami Gardens Red Light Safety Program FAQ's

NB NW 2ND AVENUE & NW 215TH STREET

WB NW 183RD STREET & NW 7TH AVENUE

EB NW 215TH STREET & NW 2ND AVENUE

WB NW 199TH STREET (LHT) & NW 2ND AVENUE

EB NW 183RD STREET & NW 27TH AVENUE

NB NW 57TH AVENUE & NW 167TH STREET (S. SIDE)

WB NW 167TH STREET (N.SIDE) & NW 37TH AVENUE

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Are Red Light Safety Programs Effective?

Since May 2007, St. Louis, Missouri has experienced a 49% reduction in citations at the first two photo-enforced intersections.

In a 2007 study by the Insurance Institute for Highway Safety, researchers tallied signal violations at intersections in Philadelphia, Pennsylvania before and after red-light camera enforcement was in effect for about one year and found the cameras reduced violations by 96%.

Seattle, Washington reported a 50% decrease in violations during the first year of its pilot program with six initial camera sites.

After the first six months of its Intersection Safety Program, Houston, Texas reported a 30% decrease in overall crashes.

In New York City from 1994-2005, red-light running violations decreased 73%.

**REMEMBER TO SLOW DOWN AND PREPARE TO
STOP WHEN THE SIGNAL TURNS STEADY
AMBER AND COME TO A COMPLETE STOP
PRIOR TO MAKING A RIGHT TURN ON RED.**

**TOGETHER WE CAN MAKE THE CITY OF
MIAMI GARDENS SAFER.**