



City of Miami Gardens Red Light Safety Program FAQ's

Who do I contact if I have questions?

If you have access to the Internet, visit www.violationinfo.com. You will be given (4) options - click on one of the following options to receive additional information:

Pay Ticket (pay on-line using a credit card or eCheck)
View Violation (you can view your alleged violation)
Dispute Ticket (if you wish to request a court date)
View FAQs (for additional information)

You may speak with a representative by dialing 1-866-225-8875

Is Red-light running a dangerous problem?

In 2006, 144,000 injuries and nearly 900 fatalities in the United States were attributed to intersection vehicle crashes. Deaths caused by red-light running are increasing at more than three times the rate of increase for all other fatal crashes. More people are injured in crashes involving red-light running than in any other crash type.

It is believed that an automated red-light camera program will reduce the number of red-light collisions and injuries associated with these crashes. Reduction in red-light running, through a comprehensive red-light camera program, will promote safety and protect the citizens of Miami Gardens by reducing red-light running violations, crashes, and injuries without impacting city funds.

Is Red-light running a common problem?

96% of all drivers fear being struck by a red-light runner.
56% of American drivers admit to running red lights.
33% of Americans know someone who has been injured or killed in a red-light running crash.
Red-light running is often a result of aggressive driving and is completely preventable.

How does the red-light camera work?

Intersections are outfitted with high resolution high speed digital cameras. The cameras are activated when the sensors detect a vehicle passed the solid white line after the traffic signal turned solid red. The cameras take four digital photos which document the violation. Copies of the photos are mailed with a citation to the registered owner of the vehicle. The program operates 24 hours a day seven days a week and operates in all weather conditions.

The license plate image is a close-up from one of the images captured. Data, including the time, date, and duration of the amber and red lights, also is recorded. Cameras also record a 12-second digital video of the violation.

Does Tax-Payer money fund this program?

The City of Miami Gardens contracts with American Traffic Solutions, Inc. (ATS), a private company that installs and maintains all camera equipment at no cost to the City. The fines generated or recovered from this program pay all administrative costs associated with the program.

What is the objective of the red-light safety program?

The objective of the red-light safety program is to deter dangerous driving behavior and increase public safety. Signs and publicity campaigns warn drivers that photo enforcement is in use at specific intersections.

Does someone review violations before tickets are issued?

American Traffic Solutions captures the images of potential violations, and sends all of those images to the Miami Gardens Police Department where a certified City of Miami Gardens officer reviews each violation and makes a probable cause determination that a violation occurred. The officer then issues the ticket.

Why did I receive this Notice of Violation?

A red-light running violation occurs when a motorist crosses the solid white line after the traffic signal has turned solid red. Drivers already in the intersection when the signal changes to red, waiting to turn for example, are not considered red-light violators. If you received a Notice of Violation while making a right turn, you did not come to a complete stop before proceeding or you stopped past the solid white line.

What are my options if I receive a Notice of Violation?

Pay the fine: The fine is \$158 and is established by Florida State Statute.

Pay Online by logging onto www.ViolationInfo.com. Click the Pay Ticket icon and enter the number and PIN number shown in the red box on the front of your Notice of Violation. There is a convenience fee of \$4.00 that will be assessed at the time of payment.

Pay by Mail by mailing your check or money order in the enclosed envelope. Include the coupon printed at the bottom of the Notice of Violation. Write the Notice of Violation number and PIN number or your license plate number on your check or money order **NO CASH**. Mail your check or money order, payable to the City of Miami Gardens along with the Section A tear-off coupon, making sure address side shows through the envelope window. Allow (10) days for processing.

The mailing address is:

City of Miami Gardens Payment Processing Center
Red Light Enforcement Program
P.O. Box 742503
Cincinnati, Ohio 45274-2503

Pay by Credit Card by calling toll free 1-866-790-4111 between the hours of 8:00 am to 5:00 pm, Monday-Friday. Make sure you have the Notice of Violation number and PIN number. There is a convenience fee of \$4.00 that will be assessed at the time of payment.

Pay in Person by visiting the Miami Gardens Police Department Records Unit, located at 18611 Northwest 27th Avenue, Miami Gardens, Florida 33056, between the hours of 7:00 am to 3:00 pm, Monday-Friday. Make sure you have the Notice of Violation number and PIN number or the Notice of Violation. Allow (10) days for processing.

Submit an Affidavit of Non-Responsibility if your vehicle was stolen or in the care, custody, or control of another person, the Affidavit must be notarized. You may obtain an Affidavit of Non-Responsibility by visiting www.ViolationInfo.com and clicking the Dispute Ticket icon or requesting one from the Violation Processing Center, P.O. Box 12129, Scottsdale, AZ 85267.

Request a Hearing by following the instructions printed on your Notice of Violation or visiting www.ViolationInfo.com. Click the Dispute Ticket icon and make sure you have the Notice of Violation number and PIN number. You may also request a court date by visiting the Miami Gardens Police Department Records Unit, 1020 NW 163 Drive, between the hours of 7:00 am to 4:00 pm, Monday-Friday. Make sure you have the Notice of Violation number and PIN number or the Notice of Violation.

You will receive notification by mail of the date, time, and location of your scheduled hearing. Once you have requested a hearing, if you have not received a notification of court date within 10 days, you can call the court to verify the hearing request was received and to obtain the date, time, and location.

What if I ignore a Notice of Violation?

A Uniform Traffic Citation (UTC) will be issued to you if you fail to pay the penalty on or before the due date located on the top and bottom right of your Notice of Violation. Upon issuance of a UTC, you have the right to have a hearing before a magistrate who shall determine whether an infraction has been committed. If the magistrate concludes that no infraction has been committed, no costs or penalties shall be imposed. If the magistrate concludes that an infraction has been committed, the magistrate may impose an additional civil penalty not to exceed \$500 and court fees and costs.

Where are the red-light cameras located?

The following intersections have been or will be installed with photo enforced red-light cameras that include right turn violations. Cameras operate 24/7 unless there is a malfunction

that automatically shuts off the camera. The system is only activated when a vehicle runs a solid red traffic signal and each of these intersections are clearly marked with signs.

NW 2 Avenue & NW 7 Avenue Extension
NW 2 Avenue & NW 183 Street
NW 2 Avenue & NW 199 Street
NW 2 Avenue & NW 215 Street
NW 7 Avenue & NW 183 Street
NW 17 Avenue & NW 183 Street
NW 27 Avenue & NW 167 Street
NW 27 Avenue & NW 175 Street
NW 27 Avenue & NW 183 Street
NW 27 Avenue & NW 199 Street
NW 27 Avenue & NW 207 Street
NW 27 Avenue & NW 211 Street
NW 37 Avenue & NW 183 Street
NW 57 Avenue & NW 167 Street

Are Red Light Safety Programs Effective?

Since May 2007, [St. Louis, Missouri](#) has experienced a 49 percent reduction in citations at the first two photo-enforced intersections.

In a 2007 study by the Insurance Institute for Highway Safety, researchers tallied signal violations at intersections in [Philadelphia, Pennsylvania](#) before and after red-light camera enforcement was in effect for about one year and found the cameras reduced violations by 96 percent.

[Seattle, Washington](#) reported a 50 percent decrease in violations during the first year of its pilot program with six initial camera sites.

After the first six months of its Intersection Safety Program, [Houston, Texas](#) reported a 30 percent decrease in overall crashes.

In [New York City](#) from 1994-2005, red-light running violations decreased 73%.

Together we can make the City of Miami Gardens safer. Remember to slow down when the signal turns solid amber and come to a complete stop before completing a right turn on red.
